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| AHAMED RAJA KHAN |

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|  | Date of Birth – 09/12/1997 |
|  | Madarsa Line, Matelli Bazar,  Jalpaiguri, West Bengal, India, 735223  +91 9593060011 | +91 9933418999  ahamedrajakhan@outlook.com |

# Objective

# Responsible individual, fluent in English, looking to fill the position in your firm. Eager to learn, ready to work hard to attain daily targets with a dynamic and warm personality.

# Education

## Central Board of Secondary Education (CBSE)

2018

Commerce

# experience

## CSA | Xplore-Tech Services Pvt Ltd (Fusion BPO Services)

24/10/2019 – 15/05/2020

Inbound domestic process.

## CSA | Xplore-Tech Services Pvt Ltd (Fusion BPO Services)

13/08/2021 – 17/04/2022

Social media/Consumer forum.

## Team Lead | Xplore-Tech Services Pvt Ltd (Fusion BPO Services)

18/04/2022 – Current

Social Media/Grievance Officer/Consumer Forum

# Skills & Abilities

* Google Analytics
* Microsoft Office

# roles

My previous roles included handling hotel bookings, customer queries, complaints, etc. My current role is to manage team working in Social media, Grievance Officer & Consumer Forum escalations for AJIO.com.

# Declaration

I solemnly declare that all the above information is correct to the best of my knowledge and belief.