**AKASH SAGAR**

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+91-9557500679

**CARRIER OBJECTIVE**

To pursue a dynamic and challenging career with an organization of repute which gives value addition to the organization as well as offers opportunity to enhance professional skills while getting a high level of satisfaction and recognition.

**ACADEMIC CREDENTIALS**

|  |  |  |  |
| --- | --- | --- | --- |
| **Examination** | **Year** | **Institution** | **Board/University** |
| B.Sc | 2010-2013 | DPS college, Dehradun | HNB Garhwal University |
|  |
|  |
| XII | 2010 | SGRR college | CBSC Board |
| X | 2008 | SGRR college | CBSC Board |

**APPLICATION EXPERIENCE**

**Client based applications**

Automated collector environment (ACE)

Collection management

Xclaim

Contract Manager

Accupost

Viweb

**Insurance portal**

Availity

One health port

Optum

Navinet & Many more

**EHR / EMR tools**

Meditech

Epic

**WORK EXPERIENCE**

**Working in US healthcare based Company Savista Global formerly known as Nthrive Global services as Senior Analyst since February 2019**

**Job description:**

* + - * Analysing accounts and process them to reduce AR (Account receivable).
* Resolve medical claims by using medical insurance tools or by making calls.
* Supporting new Team members to achieve required goal and sharing process updates.
* Worked on various projects such as Credit balance, Remittance reviewing and refund requests.

**Worked in US healthcare based project in NTTDATA Global Delivery Services Limited (formerly Dell Services),Noida from December 2014 to February 2019 as Associate**

**Job description:**

* Auditing calls and accounts processed by AR callers and provide appropriatefeedbacks so claims can be processed correctly.
* Interacting clients to resolve the issues in process.
* Coordinating with Team leaders to achieve client SLAs.
* Supporting team members and new joinees to understand process to meet client requirements
* Analysing medical claims on behalf of hospitals.
* Checking healthcare insurance web portals to check status of medical bills.
* Calling medical ins to know claim status and denial status.
* Disputing on any inappropriate denials from insurance.
* Resolving claims based on status and previous processing.
* Billing to patient after resolving bills with insurance.

**ACHIEVEMENTS**

* Arranged various employee engagement activities in my team.
* Awarded as best employee in **Dell international services** for best performance in the project.
* Received Star of the month for best quarterly performance in Nthrive health.
* Participated in various sports events in Nthrive health
* Participated in Cricket Tournament in intercollege competitions.

**PERSONAL DETAILS**

Father’s Name : Late Sh. Om Prakash

Address **:** 116 Indresh nagar Dehradun UttarakhandPin:248001

Date of birth : 16th December,1991

Gender : Male

Languages Known **:** English, Hindi

Nationality : Indian

Marital Status : Unmarried

Hobbies : Photo and Video Editing.

# (AKASH SAGAR)