**MUKESH KUMAR ROY**

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**Objective:**

To work hard and gain something through sincere efforts and full dedication to acquire knowledge about outside world & gain awareness through team interaction.

**Education Qualification:**

High School : From J.S.E.B Board in 2003

Intermediate : From J.A.C. Board in 2005

**Professional Qualification:**

Graduation : From I.G.N.O.U in 2010

**Other Qualification**

* Knowledge of Computer application and Hardware
* Typing Speed 35 WPM
* Knowledge of M.S.Word, M.S.Excel, M.S.Powerpoint, M.S.Access, Outlook
* Easily understand any application.

**Work Experience**:

* I have worked withthe company of **CGM Aria Healthcare** as a **Senior Claim Associate** **Management**, from September 2019 to till now.

**Work profile :** Worked for US health care profile process of East Valley Endo chronology & I did AR Follow Ups

The Medicare Medical claim on Clinical software & Emedix Clearing house.

* I have started to worked with the company of United Health Care (Optum)

As a Sr. Claims Associate from October 2018 to August 2019, process of

(QUEST Diagnostic Labs).

**Work Profile** : Worked for Payment Posting Process, I did process the claim on COSMOS software.

* I have worked with the company of **R1 RCM Global Pvt. Ltd** as a **Senior Analyst** process of Austin, from September 2017 to May 2018.

**Work Profile** :

* Posting the cash on the behalf of Hospital.
* Working for hospital (Provider) on the behalf of patient for scheduling the appointment with Doctor and Insurance payment for treatment.
* Working on Copay, Co-ins and Deductible i.e. mentioned in Insurance bond and Coverage Statement.
* Adjusting the overpaid money to patients other family member accounts. If there is no balance of hospital towards patient than Refund the overpaid amount to patient.
* Escalate the unresolved cases to onshore team.
* Daily reporting to Team Leader about resolved and unresolved accounts.
* I have started to worked with the company of Concentrix Daksh Pvt. Ltd. as a Sr. CRM Practitioner from May 2015 to September 2017, process of UHG Medicare M & R process.

**Work Profile** :

* Worked for UHG MNR process, I did process the claim on CPW software.
* Worked on Rework adjustment process.
* Internal Quality Audits for CPW claims.

**Personal Details:**

Father’s Name :Shree Chandramoleshwar Prasad Roy.

Date of Birth :14-02-1989

Language Known :Hindi Bengali & English

Marital status :Married

**Personal Details:**

* Ability to work effectively in a team and individual with focus on goal.
* Positive Attitude highly motivated, hardworking & disciplined.
* “EVERYTHING IS POSSIBLE” approach.

I’ll try my level best if granted an opportunity for the growth of your organization.

**Date:**

**Place: ( MUKESH KUMAR ROY)**