

Problem Statements

1

Show case React Native app with NFC and camera combine with web view to form a single app for customer onboarding

- ✓ Single React Mobile App with
 - ✓ NFC reader
 - ✓ Camera check Liveness
 - ✓ Integrate 2 Agentic AI use cases:
 - eKYC: check Identity, scan Sanction lists, screening Fraud lists..
 - Collateral Asset Valuation

Live demo

2

Agentic AI understanding, architecting and implementation capability

- ✓ App and Agents Architectures
- ✓ FPT AI Service Offerings and Capability

Presentation

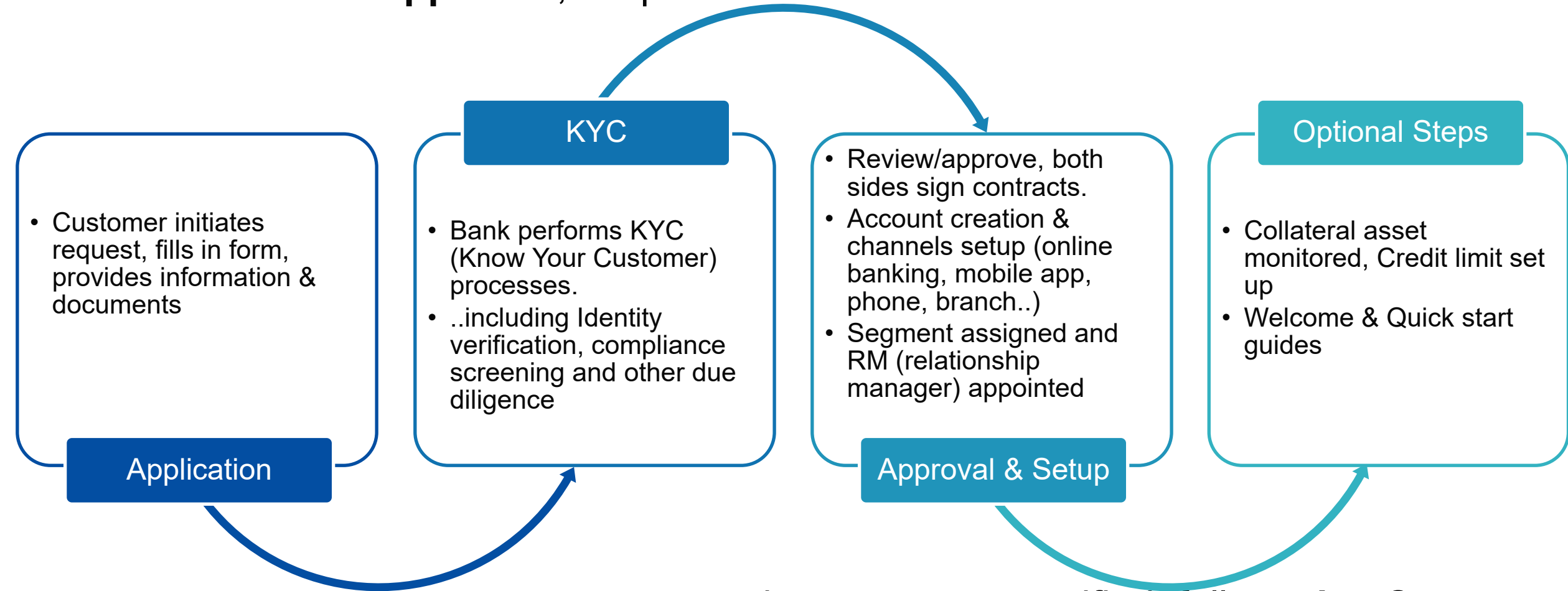


Aligning Our Understanding



Customer Onboarding

is to convert a **new Applicant**, via processes of:



to the outcome: a verified, fully **active Customer**
ready to transact

The Demo: AI augmented onboarding flow

The journey of a New-to-bank customer starts with browsing potential products



Evaluate collateral asset and the bank's offerings



Wishes to proceed, proves identity and KYC begins

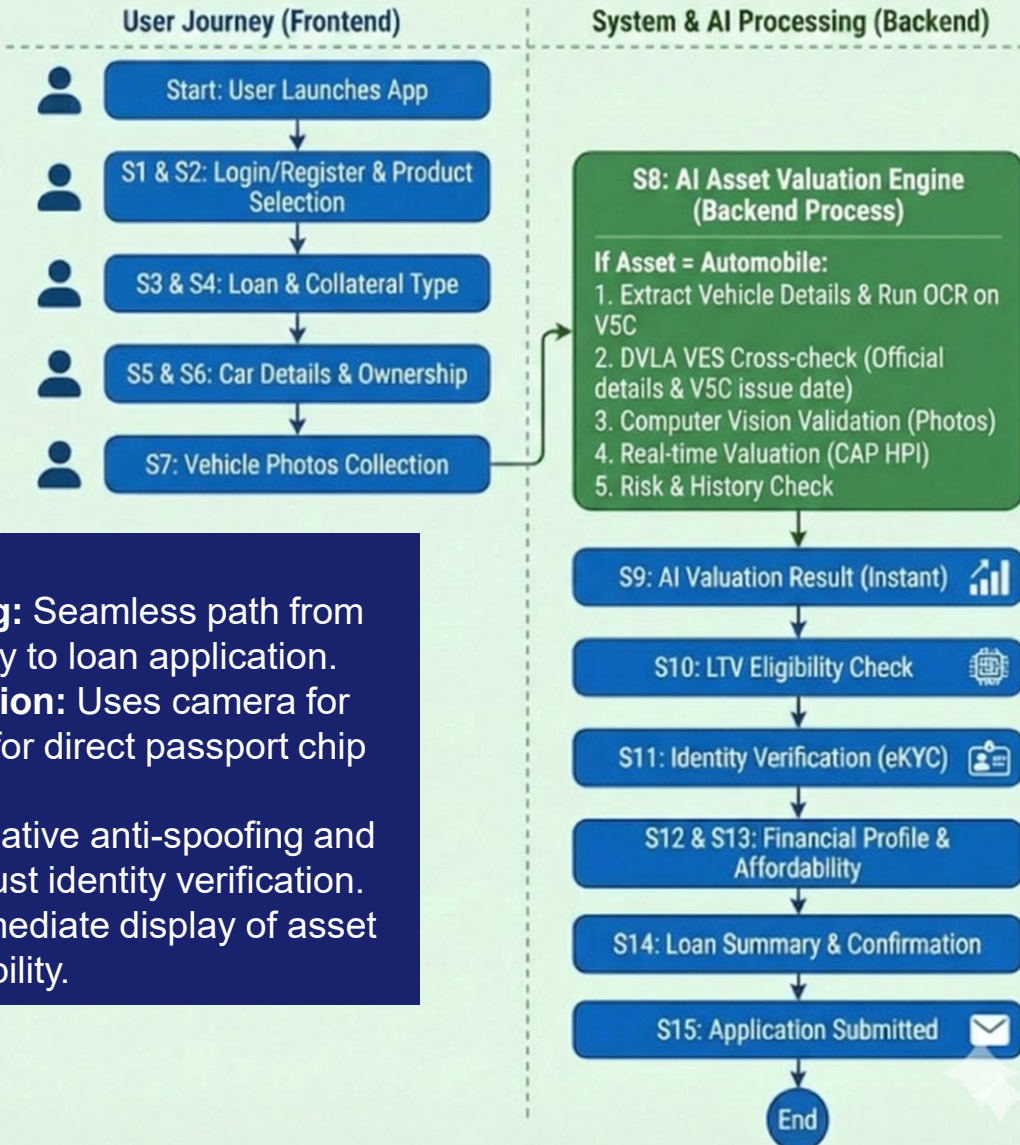


Completes application and waits for favourable outcomes



Demo Workflow Deep Dive

Detailed Workflow: Secured Loan Application with AI Valuation



User Journey (Frontend)

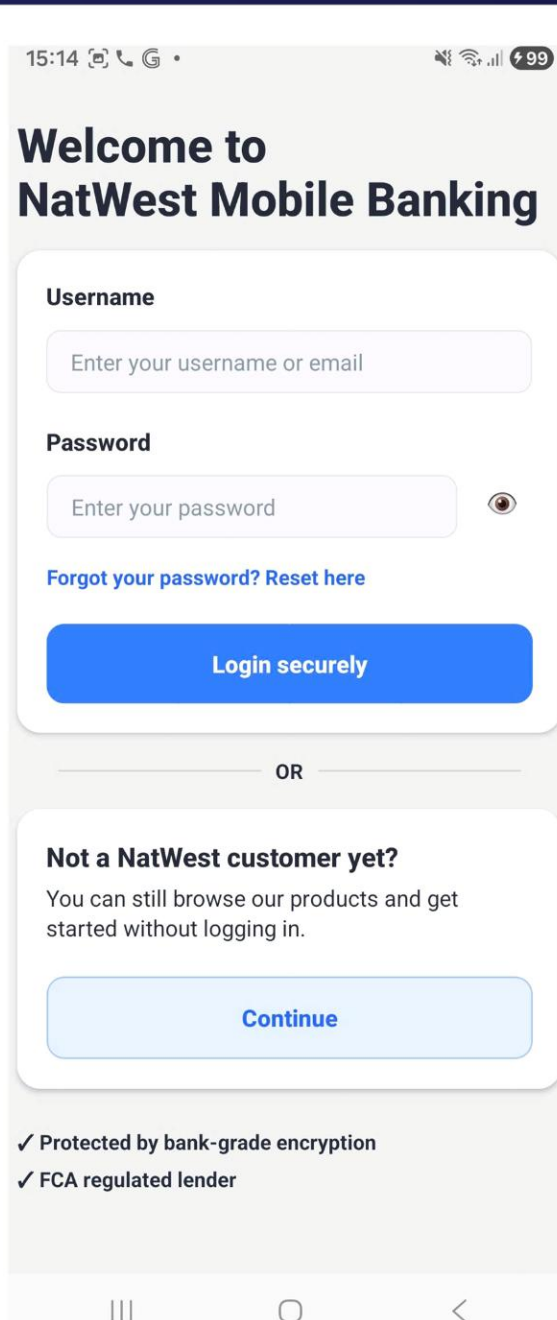
- **Unbanked Onboarding:** Seamless path from "Not a customer" directly to loan application.
- **Native Device Integration:** Uses camera for asset photos and **NFC** for direct passport chip reading.
- **Secure eKYC:** React Native anti-spoofing and liveness checks for robust identity verification.
- **Instant Feedback:** Immediate display of asset valuation and loan eligibility.

System & AI Processing (Backend)

- **Agentic AI Engine:** Autonomous agents handle data extraction, **computer vision** analysis, and V5C verification.
- **Cross Checking:** DVLA VES
- **Real-Time Valuation:** Instantly queries market data (CAP HPI) to validate asset price against condition.
- **Automated Decisioning:** Calculates risk, history, and LTV limits to generate a final loan offer in seconds.

Live Demo

Open the Mobile App




15:14 [signal icons] 99

Welcome to NatWest Mobile Banking

Username

Password

[Forgot your password? Reset here](#)

Login securely

OR

Not a NatWest customer yet?
You can still browse our products and get started without logging in.

Continue

✓ Protected by bank-grade encryption
✓ FCA regulated lender

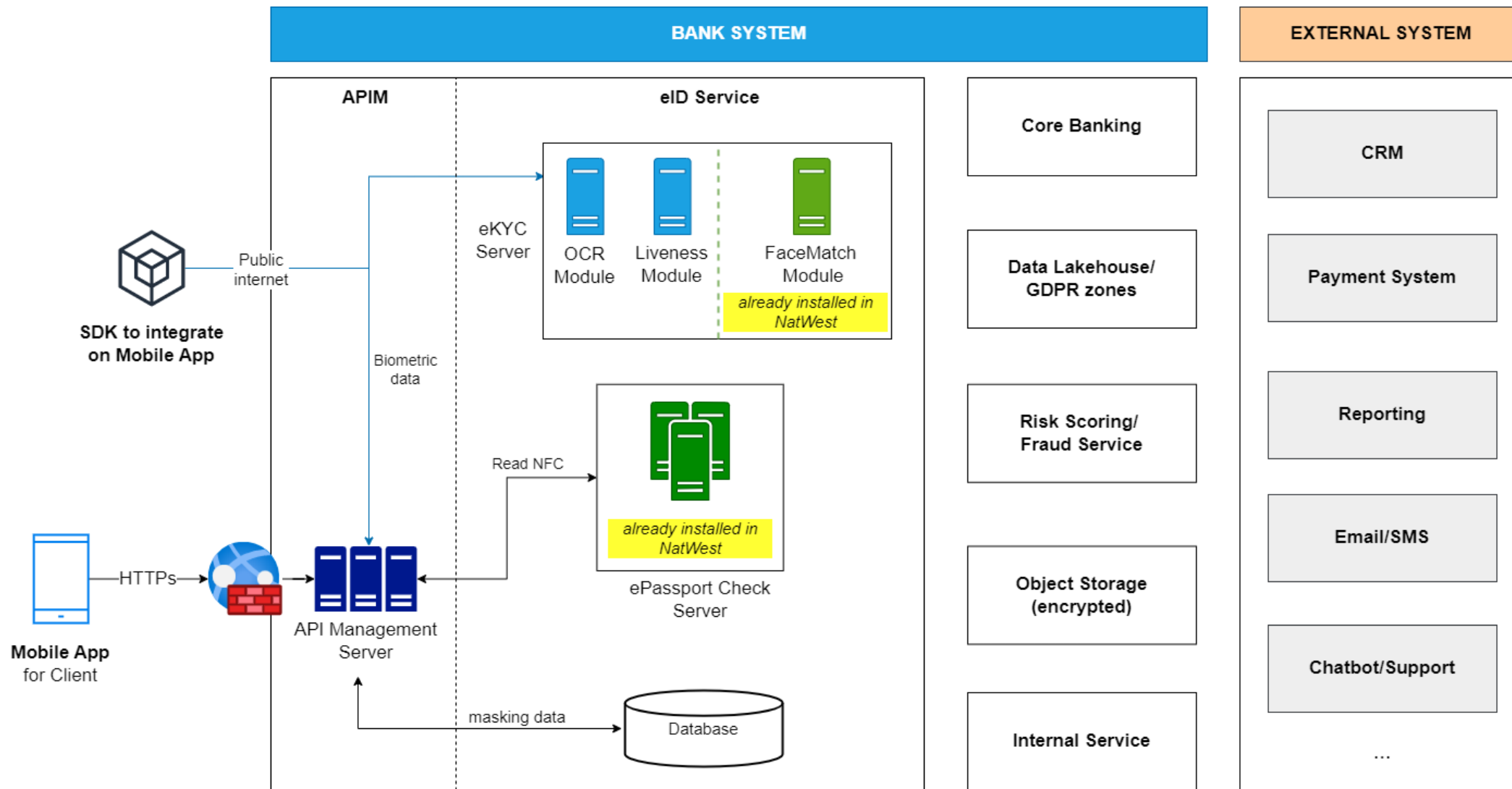
[mobile navigation icons]

Note: We use screenshot because login screen is blocked by video conferencing software for security purpose

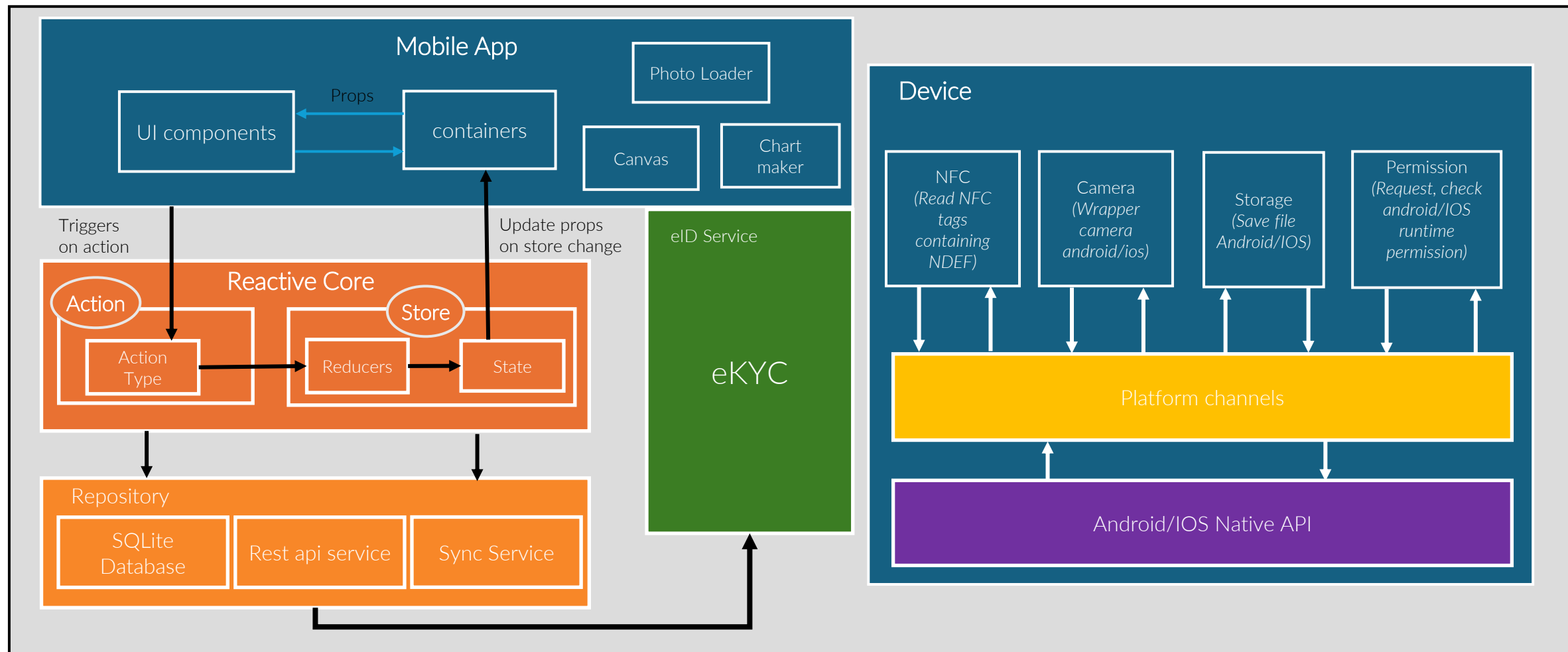


Technical Aspects

Reference High Level Architecture



Mobile App Architecture



Technical Challenges – How we mitigate

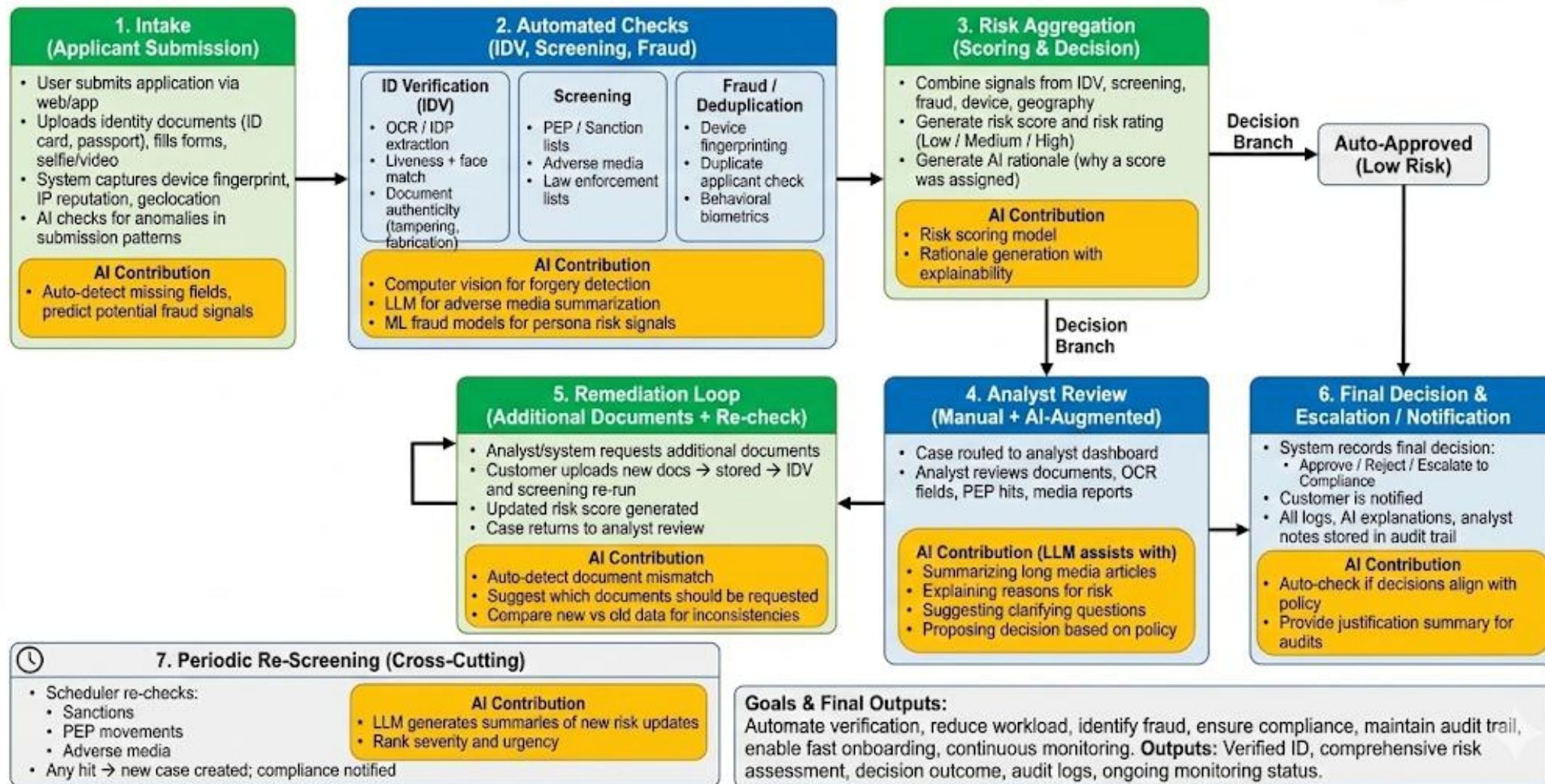
We must focus on the key principles of banking

This is essential for any project that touches financial services, compliance, or customer onboarding: Mention Consumer Duty and KYC/AML compliance in the onboarding flow; Highlight Operational Resilience and Data Protection in current architecture design; Show that our app supports SCA (biometric or two-factor auth) and GDPR principles (data minimisation); Reference SM&CR accountability in UK security governance.

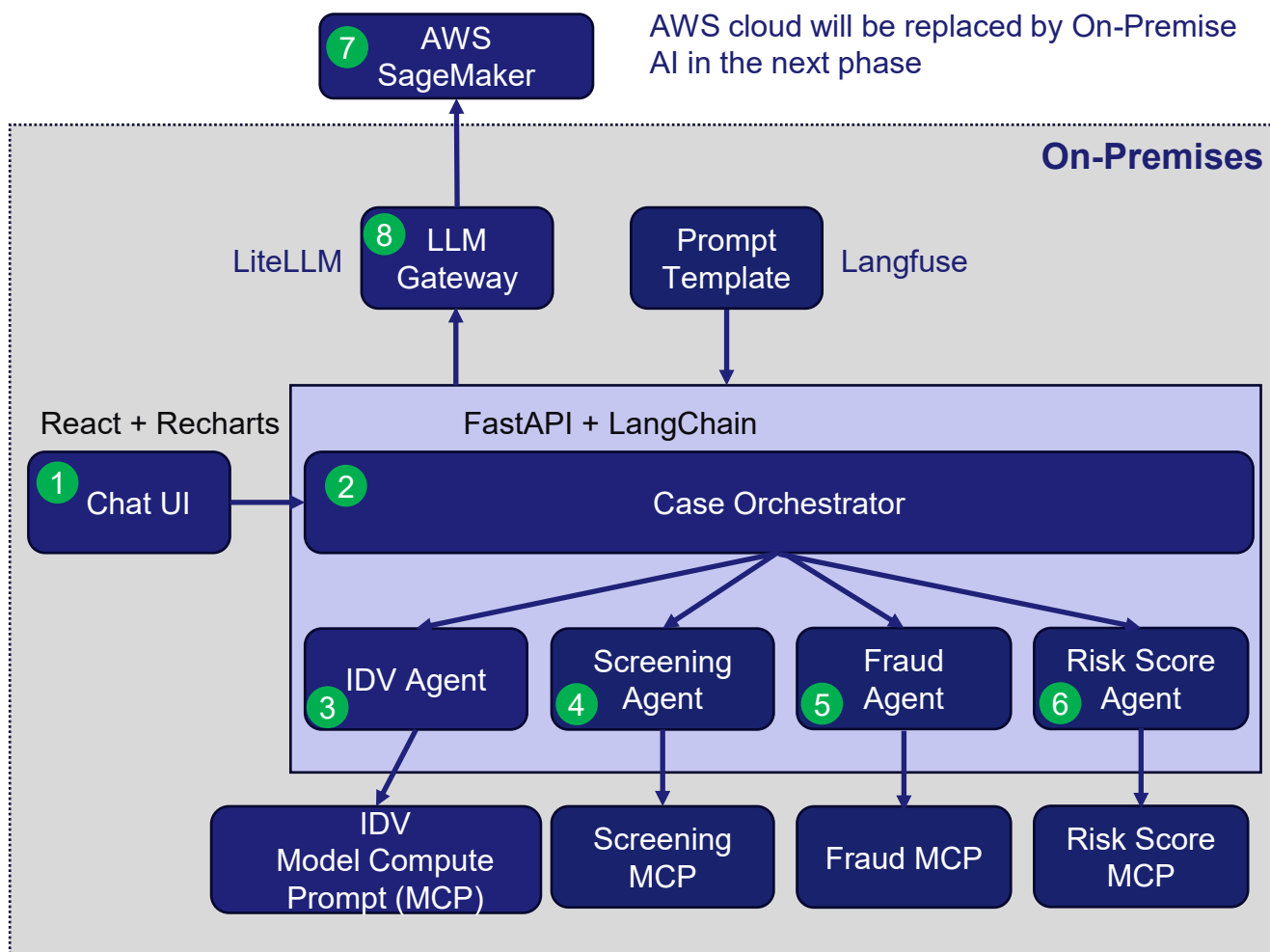
PROBLEM	MITIGATION 1	MITIGATION 2	MITIGATION 3
Identity capture quality & privacy	Glare/blur detection; on-device checks before upload	signed URLs + server-side encryption (SSE-KMS)	PII redaction in logs
NFC on iOS	NDEF read/write is fine	for ePassport we must use Core NFC + ISO7816 commands and MRZ-derived keys (BAC/PACE)	Bridge via native module (e.g., NFCPassportReader)
Sanctions/KYC accuracy	Integrate multiple data sources	deterministic + fuzzy matching	human review queue; adhere to OFSI guidance
Fraud & device trust	Play Integrity API (Android) and App Attest (iOS) for device/app attestation	enforce token binding and tiered enforcement strategies	server-side verification, whitelist devices
WebView comms	Use a tiny, versioned schema for postMessage	sanitize inputs	restrict originWhitelist
Transport security Regulatory/data-residency	TLS 1.3 everywhere; certificate/public-key pinning in the app	rotate pins; plan fallbacks	Region-scoped storage; lifecycle policies; implement GDPR minimisation & retention

Detailed KYC Process Workflow

AI-Augmented KYC Workflow



High-level Solution Design – Agentic AI for KYC



Component Descriptions

#	Component	Description
1	Chat UI	<ul style="list-style-type: none">React UI for onboarding form + file uploadConversational experience (chat assistant)Visualizes results & risk (Recharts)
2	Case Orchestrator	<ul style="list-style-type: none">Central controller using FastAPI + LangChainBuilds KYC promptTriggers all agentsCollects agent outputsProduces final decision
3	IDV Agent	IDV Agent - Identity verification Agent <ul style="list-style-type: none">Handles ID OCR, liveness, face matchField comparison (ID ↔ user form)Detects fake/expired IDs
4	Screening Agent	<ul style="list-style-type: none">Runs sanctions, PEP, adverse mediaDeduplicates name matchesProvides screening risk & explanation
5	Fraud Agent	<ul style="list-style-type: none">Fraud history and deduplicate checkDevice/IP anomalySuspicious pattern detection
6	Risk Score Agent	<ul style="list-style-type: none">Aggregates all agent outputsUses scoring + rules + CICDetermines final risk level & recommendation
7	AWS SageMaker	<ul style="list-style-type: none">Current model hosting and inferenceWill be replaced by on-prem AI
8	LLM Gateway	<ul style="list-style-type: none">Single abstraction over LLM modelsRoutes LLM calls to SageMakerHandles logging, tracing (Langfuse)

Demo Scopes

NOTE: the number in the diagram indicate the component number

IvyChat Agent for Asset Valuation

