



Yatharth

Desktop Support Engineer

I am flexible, reliable and possess excellent time keeping skills . I am an enthusiastic, self-motivated, reliable, responsible and hard working person. I am able to work well both in a team environment as well as using own initiative. I have good interpersonal skills, I am an excellent team worker and very willing to learn and develop new skills.

Yatharthranga6789@gmail.com

9650130653 , 7982510789

New Delhi

10/December/1997

Skype id - Yatharthranga6789

WORK EXPERIENCE

PC Solutions Pvt Ltd (Client Amex)

11/2021 - Present,

Gurgaon

Achievements/Tasks

- I am very good at customer Handling, also handle the logistics part like receiving the new parts and Dispatching the OLD parts.
- Onsite Support to all Customer including directors and VP
- Take care of all INC's

Mac Engineer.

Achievements/Tasks

- Mac formatting
- Mac Troubleshooting
- Mac Reimaging

Windows

- Window Reimaging
- Quality Checking
- Data wipeout
- Trouble shooting

EDUCATION

Advance Diploma in Software Engineer

Delhi Institute of Computer Science

05/2016 - 05/2019,

New Delhi

Courses

- Project on "Fashion design website"

CBSE (12th)

Kendriya Vidyalaya Dwarka Sec-5

04/2015 - 05/2016,

New Delhi

BCA

Bachelors's in Computer Application

2018 – 2021

CBSE (10th)

Kendriya Vidyalaya Panipat

04/2013 - 05/2014,

SKILLS

Customer Relationship Manager

Technical Support and Troubleshooting

Willingness to Improve

Attentiveness

Persuasive Speaking Skills

Customer Services

Empathy

Adaptability

Self-Control

Taking Responsibility

Patience

Time Management

PERSONAL PROJECTS

Troubleshooting on Mac and Windows

- The individual at work is responsible for attending to customer complaints, installing newly purchased products, troubleshooting system problems and, configuring hardware equipment such as servers, storage and other related networking devices .

CERTIFICATIONS

Internship in ML Using Python

This certification is for Machine learning using the Python language

Provider.

LANGUAGES

Hindi

Professional Working Proficiency

English

Professional Working Proficiency

INTERESTS

Travelling

Listening Music

