<u>CURRICULAM VITAE</u>

POONAM RAWAT
Email- poonamrwt450@gmail.com
Cont.- +917017836958

CAREER OBJECTIVE:

To pursue challenging and rewarding career in computer fields, where I can utilize my skills and knowledge efficiently for education growth.

PROFESSIONAL EXPERIENCE:

- Organization : Graviton Research Capital LLP
  Location : Gurgaon
  Duration : 30th June 2022 – Till Present
  Designation : L1 Support Engineer

- Organization : AKAL Information Systems Pvt.
  Client : **Railtel Corporation of India Ltd.**
  Location : Gurgaon
  Duration : 26th September 2021 – 29th June 2022
  Designation : L1 Support Engineer

- Organization : SISL Pvt. Ltd.
  Client : **Railtel Corporation of India Ltd.**
  Location : Gurgaon
  Duration : 26th March 2021- 25th September 2021
  Designation : L1 Support Engineer

- Organization : Infocare Digital Systems Pvt.
  Client : **Railtel Corporation of India Ltd.**
  Location : Gurgaon
  Duration : 1st March 2021 – 25th March 2021
  Designation : L1 Support Engineer

JOB RESPONSIBILTIES:

- Installation of windows and linux based virtual machine: (2012,2016,2019& RHEL 7/8)
- Installation of VMware tools.
- Enabling remote desktop services.
- Troubleshooting windows related issues.
- Installation of SQL.
- Monitoring tools: OBSERVIUM, Nagios
- User creation and password reset on windows and linux.
- Ticket and user mail creation.

- Handling queries related to user mails such as password reset, preference tab addition and increasing storage on mail ID.
- Blocking domain in DNS.
- DNS records entry.
- Yum repository configuration in linux.
- FTP configuration
- Apache-WebServer configuration.
- DNS configuration
- Selinux, Cockpit Tool
- DHCP Configuration.

EDUCATION:

- 2012-2013   **High School** (U.K. Board)
- 2013-2016   **Diploma** (COMPUTER SCIENCE)
- 2016-2019   **B.Tech** (COMPUTER SCIENCE)
  Uttarakhand Technical University

TECHNICAL TRAINING:

- CCNA from Network Bulls.

- RHCSA from KR Networks.