

MRINMOY DAS

Contact

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West Bengal, Kharagpur , INDIA

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Skills

Html 80%

Css 80%

Javascript 80%

SQL 80%

Bootstrap 80%

Python 60%

Command line interface 80%

Powershell 80%

AWS console 80%

Microsoft Azure portal 80%

Agile 80%

OBJECTIVE

Experienced IT specialist with extensive experience in implementing network technology for business, looking for an opportunity to serve as a "Cloud Computing Engineer/ cloud services" where existing knowledge of cloud infrastructure can be built upon and put into practice.

EXPERIENCE

HCL Technologies

Analyst

26 th July,

2021 - Till

now

1. Working as a second line technician by handling more than 1,700 incidents with software and hardware issues
2. Resolved more than 1,500 technical issues and maintenance of "Service Level Agreements" of those incidents without any single breach. Also received more than 1000 of appreciation by our sweden based client of the H&M project .
3. Published more than 275 KB or Knowledge based articles on the service now .
4. Worked and also have "hands on experience" on Active Directory, Aws console, sccm console , Microsoft Azure portal, VDI director.
5. Also have "hands on experience" in scripting languages like html , CLI , Powershell.
6. Always very eager to learn new Technologies.

EDUCATION

Gandhi institute for education and technology, BHUBANESHWAR

Bachelor of Technology (Electronics and communication engineering)

Cgpa:- 8.34

2017-

2021

Hijli High School

Higher secondary education (SCIENCE)

Percentage:- 73.9%

2016-

2017

Hijli High School

Secondary education

Percentage:-73.2%

2014-

2015

REFERENCE

Ankit Kashyap - "HCL Technologies "

Analyst

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Shivam tyagi - "HCL Technologies"

Analyst

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