

# CURRICULAM VITAE

POONAM RAWAT

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## **CAREER OBJECTIVE:**

To pursue challenging and rewarding career in computer fields, where I can utilize my skills and knowledge efficiently for education growth.

## **PROFESSIONAL EXPERIENCE:**

- Organization : Graviton Research Capital LLP  
Location : Gurgaon  
Duration : 30<sup>th</sup> June 2022 – Till Present  
Designation : L1 Support Engineer
  
- Organization : AKAL Information Systems Pvt.  
Client : Railtel Corporation of India Ltd.  
Location : Gurgaon  
Duration : 26<sup>th</sup> September 2021 – 29<sup>th</sup> June 2022  
Designation : L1 Support Engineer
  
- Organization : SISL Pvt. Ltd.  
Client : Railtel Corporation of India Ltd.  
Location : Gurgaon  
Duration : 26<sup>th</sup> March 2021- 25<sup>th</sup> September 2021  
Designation : L1 Support Engineer
  
- Organization : Infocare Digital Systems Pvt.  
Client : Railtel Corporation of India Ltd.  
Location : Gurgaon  
Duration : 1<sup>st</sup> March 2021 – 25<sup>th</sup> March 2021  
Designation : L1 Support Engineer

## **JOB RESPONSIBILITIES:**

- ☐ Installation of windows and linux based virtual machine: (2012,2016,2019& RHEL 7/8)
- ☐ Installation of VMware tools.
- ☐ Enabling remote desktop services.
- ☐ Setting up firewall.
- ☐ Troubleshooting windows related issues.
- ☐ Installation of SQL.
- ☐ Monitoring tools: OBSERVUUM, Nagios
- ☐ User creation and password reset on windows and linux.
- ☐ Ticket and user mail creation.

- ☐ Handling queries related to user mails such as password reset, preference tab addition and increasing storage on mail ID.
- ☐ Blocking domain in DNS.
- ☐ DNS records entry.

### **EDUCATION:**

- 2012-2013 **High School** (U.K. Board)
- 2013-2016 **Diploma** (COMPUTER SCIENCE)
- 2016-2019 **B.Tech** (COMPUTER SCIENCE)  
Uttarakhand Technical University

### **TECHNICAL TRAINING:**

- ☐ CCNA from Network Bulls.