



SHUBHAM PAINULY

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📞 9759504819

📍 Noida, Uttar Pradesh, India

Profile Summary

Hard working, dependable Linux Engineer seeking position within a growing or strong organization today.

Education

Intermediate

Janta Inter College, Dehradun

Jul 2012 – Jun 2015

BSc

DAV (PG) College, Dehradun

Jul 2013 – Jun 2016

Employment

Associate Engineer

Ericsson, Noida

Dec 2021 – Present

- Handling of level L1 & L2 issues related to Linux infrastructure.
- Perform installation, configuration and monitoring of Linux Servers.
- Working on scripting to automate tasks on Linux nodes.
- Filesystem management, system upgrade, software patches using yum and rpm tools.
- Experience with logical volume management (LVM), analyzing the disk usage and create disk partitions.
- Configuration & Troubleshooting web technology Apache.
- Monitoring server configuration and Maintenance for Nagios.
- Working knowledge of virtualization (VMWare).
- Installation and configuration and working of MySQL.
- Create file and directories at user and root level.

Linux & Desktop engineer L2

Impact Infotech Pvt. Limited, Gurgaon

May 2021 – Nov 2021

- Perform installation, configuration and management of Linux and Windows OS.
- Support a mix of HP, Dell & Lenovo hardware running multiple operating systems (Redhat, CentOS, Ubuntu, Windows).
- Filesystem management, system upgrade, software patches using yum and rpm tools.
- Experience with logical volume management (LVM), analyzing the disk usage and create disk partitions.
- Respond to high volume of support tickets reported by service desks.
- Working knowledge of virtualization (VMWare).
- Create file and directories at user and root level.

Personal Details

Date of Birth

November 19th, 1996

Gender

Male

Nationality

Indian

Permanent Address

Vill & Post- Umedpur, Via Premnagar,
Dehradun, Uttarakhand, India

Linkedin

Linkdin.com/in/shubham-painuly-73503b215

Technical Skills

Web Servers

Database (MySQL)

Automation using Ansible

Nagios

Ticketing tools (Service Now, ITSM, HPSM)

DNS, FTP, NFS, HTTP

Personality Traits

Never give up attitude.

Result Oriented with never giving up spirit.

Fast Learner and Hard Working.

Extremely helping nature.

Language known

English

Hindi

- Monitoring system using commands (top, df, dmesg, netstat free etc.).
- Installation of various types of Application.

Desktop & Linux Support Engineer

Jan 2020 – May 2021

Aforeserve, Gurgaon

- Break-Fix hardware and software related issues on desktops/laptops workstation and printers.
- Troubleshoot issues that arise with Windows desktops/laptops from the network drop to the desktop/laptop prioritizing systems infected with viruses.
- Maintained updated knowledge of company products and services to better provide customer support and service solutions.
- Assisted team members and provide support and solutions to customer queries to meet company objectives.
- Utilized Active Directory to add/remove users, unlock accounts and reset passwords.
- Created spreadsheet reports as required by manager for asset management, asset information of new hires devise, etc.

Desktop Support Engineer

Jan 2019 – Dec 2019

Laptech India, Dehradun

- Break-Fix hardware and software related issues on desktops/laptops workstation and printers.
- Troubleshoot issues that arise with Windows desktops/laptops from the network drop to the desktop/laptop prioritizing systems infected with viruses.
- Install and maintain equipment and software.
- Resolve tickets and request in timely manners.
- Help new employees set up their workstations.
- Maintain and upgrade equipment as needed.

Courses

Hardware & Networking

Nov 2019

Linux Administrator

Feb 2021

Achievements

Best employee of the month in October 2020 for IT Support.