Curriculum Vitae

VISHAL PANDEY

Present Address:

403 ground floor janta flats

Near nand nagri dilshad garden 110093

DOB: 07rd July, 1996

E-mail: vishalpandey0796@gmail.com

Mob: +91 8087506984

CAREER OBJECTIVES:

- Looking forward to work with company that can give me a good growth and learning.
- Looking forward for a dynamic profile with bigger responsibilities.
- Always try to learn more and gather knowledge.

EDUCATION

- B.Sc. Math 1st class in 2018 - Ram Murti Singh Mahavidyalaya Handia Allahabad (University of Kanpur.)
- H.S.C. with 1st class in year 2014 - MGIC kharagpur Mahajana Allahabad (Uttar Pradesh Board)
- S.S.C. with 1st class in year 2012 – MGIC kharagpur Mahajana Allahabad (Uttar Pradesh Board)

ADDITIONAL QUALIFICATION

Diploma in Software Engineering (GNIIT) from NIIT.

TECHNICAL SKILLS Language

Language - Java, Advance Java, Android

Web Technologies - HTML, CSS, JavaScript, Servlet and Jsp

Database - Oracle, MySQL

Operating Systems - Linux, Windows, Ubuntu

WORK EXPERIENCE

Current Company profile: -

Organization Name: Future Focus InfoTech.

Client Name **:** Pidilite Industries Ltd.

Work Duration: 2 years (04-Nov-2019 till Present)

Designation: Desktop Engineer L2 (Administrator)

Responsibilities: Linux, Windows, Ubuntu and Desktop / laptop troubleshooting and with outlook and application support also includes printer,manage 5 locations through remote, calls and Email.

Key and responsibilities:

- Installed and configured RHCL OS 6,7,8 on servers, workstation
- Provide advanced level of troubleshooting on Linux OS and application.
- Installation of Linux in different modes
- Having the knowledge of creating LVM.
- Configuring crontab and scheduling the jobs, Good understanding of error logging subsystem
- Installation and up gradation of OS, Kernel and additional Packages using RPM and YUM
- User administration and password policy management.
- Monitoring server performance and application process.
- Troubleshooting Linux, User and Group management, Analyzing and Rectifying Login and Booting Issues
- Administered NFS mounts. Migrated data on to new NFS servers
- Performed all necessary day-to-day GitHub support for different projects like Check-in, Checkouts, import, Export, branching, tagging, and conflict resolution
- Supported 24/7 on-call on incident management. Handled Major incidents along with P1, P2, P3 and P4 Priority cases, Resolved within SLA.
- Supporting Production and non-production deployment failures. Fixing on time.
- Acknowledging the incidents in Service Now and completing with in SLA.
- Implemented changes in production during deployments.
- Creating S3 buckets and managing policies for S3 buckets and Utilized S3 bucket and Glacier for storage and backup on AWS.
- Integration of web portal and users associated with S3 bucket. Monitoring AWS Global CPU Utilization and Disk space issues.
- Utilized Elastic Load Balancers (ELB) with EC2 auto scaling groups.
- AppDynamics and Amazon Cloud watch to monitor major metrics like Network packets, CPU utilization, Load Balancer Latency.
- Support Windows application, Bouncing JVMs for multiple applications. And Trouble shoot all the application services which are hosted on on-premises/cloud servers.
- Daily health checks and resolving issues if any.
- Basic knowledge about SElinux and Firewall
- VPN installation, configuration and troubleshooting.
- Troubleshooting system and network problem, diagnosing and solving hardware and software faultDaily product update with DLP
- Due to work from home (WFH) Solving Issues of Users through Forti Client (VPN) & Citrix Applicationwith the VDI link.
- Monthly make reports with Product Updates.
- Installation and configure SQL server and manage group policy and manage WSUS
- Working on active directory user creation and policies of usersUpgrade and troubleshoot of windowsserver 2008 and 2012
- Handling helpdesk activities such as handling ticket escalations, follow-up with agents on ticket update, interacting with end users and closure of tickets.
- Good experience on Database like Oracle **My SQL**
- Having good experience on Installing and configuring DevOps tools.

Previous Company profile: -

Organization Name: Impact InfoTech.
Client Name : Kotak Mahindra Bank
Work Duration : 1 year

Key and responsibilities:

- ❖ OS installation and formatting, Troubleshooting, Windows updating and
- ❖ Formatting.Outlook installation, Configuration and Troubleshoot
- ❖ Software installation and Troubleshoot
- ❖ Sccm patches installation with Compliance software installationWorking on
- ❖ Cisco connection for network connections
- ❖ SAP Console and Launchpad installation and configuration and troubleshooting.
- ❖ Call log & Service Request for Warranty Related Products Dell, Lenovo, HP Laptop, workstations, XeroxPrinters etc.
- ❖ Installation, Configuration and Maintenance of Windows 7 & 10 operating system
- ❖ Outlook configuration and troubleshooting. Network drive mapping and share folder.
- ❖ Data backup and restore. Manage some network device.
- ❖ New login creation and with profile configuration. I have worked on McAfee 5.9
- ❖ Handled McAfee with daily updates of McAfee products and monitor
- ❖ I have worked on McAfee 5.9
- ❖ Worked on printer Installation and troubleshooting issue's
- ❖ MS Office installation and troubleshooting Hardware installation and troubleshooting
- ❖ Remote through problem solving and installation
- ❖ lock and Allow desire sites by Web Filter Policies
- ❖ Outlook configuration and troubleshooting Working on Windows 7, 8 and 10

INSTITUTION PROJECT DETAILS

Project Title : Golden Mobiles
Language/Technologies: Front-End using HTML, CSS, and JavaScriptBack-End Java Servlet and JSP Database SQL and JDBC

PERSONAL DETAILS

Father's Name : Anil Pandey
Date of Birth : 07/07/1996.
Gender : Male.
Nationality : Indian.
Language known : English, Hindi.

HOBBIES

Travelling, Playing- Chess and Cricket, Cooking and listening music.

DECRATILAON

I hereby declare that above mentioned details are correct and complete to the best of my knowledge.

Date:
Place: Mumbai,   Vishal Pandey