Name: Naravula Tagore   Email:naravulatagore35@gmail.com   Mobile : 9108396935

Objective:

Obtain a Linux administrative position and Ansible Tower Administrator where I can maximize my technical experience in installation, configuration and maintenance of Linux server and network applications.

Technical Proficiency and Expertise:

- Red Hat Linux 6,7& 8
- Patch management
- Server/Application monitoring
- LVM volume management
- AWS-EC2
- VMware
- Troubleshooting
- User administration
- Vulnerability remediation
- Ability to document procedures and processes accurately

Education:

B.Sc in Computer Science From SK University with an aggregate of 7.91 CGPA [2016 – 2019]

Professional Experience:

Mphasis Limited From Dec 2019 - Till date

Project #

Title	: BMO
Duration	: Dec 2019 to till now
Client	: Canada.

Description:

BMO offers a wide range of personal banking services including mortgages, credit cards, loans and insurance. Access accounts with 24/7 online banking.

Responsibilities:

- Support global customers with customized RHEL configurations and troubleshooting through our global queue system.
- Take customer calls assisting and helping on Linux OS related issues.

- Troubleshooting of Linux and Unix Operating Systems
- Set up and administer user and groups accounts, setting permissions for users.
- System and Application troubleshooting and other related issues.
- Provided management of system process in areas like boot process, startup and system shutdown.
- Diagnosed and resolved problems associated with SSH, NFS, and FTP.
- Installing and managing the services on Linux systems.
- Install, update and upgrade the packages using yum and rpm on Linux servers
- Disk management:
  - Creating new partitions, filesystems and mounting
  - Handling the LVM: creating PVs, VGs, LVs and Extending the VGs and LVs based on requests.
- Coordinating with VMware and storage team to get new additional disk   Extending Volume space.
- Patches installation & upgradation of Linux OS.
- Participating in CAB meeting for upcoming changes which are relating to unix environment.
- Password reset using single user mode.
- Troubleshooting user login related issues.
- Granting Sudo permissions.
- Installing and upgrading packages based on requirement.
- Installing and configuring Network file system and granting network access to remote machines.
- Scheduling repeated tasks in Crontab.
- Trouble shoots OS related issues via Linux rescue mode
- Backup and restore of files using Tar and gzip.
- Maintaining multiple environments promoting the builds to Dev, QA and production environments.
- Coordinating with datacenter team to replace any hardware.
- Raising RedHat case by Collecting SOS report and attaching to redhat case.

Yours Sincerely,

[**Naravula Tagore**]