

Course name: CPSC 5220 01 24SQ User Experience Design

Assignment name: Team Project: Personas

Team: Group 4

Project Title: Game Share (Gaming Rental App)

Team Members: Vandana Gandepalli, Sai Vikshit Kode, Ariyana Joseph, Rithindatta Gundu

Date Submitted: 25 April 2024

Interview Questions:

1. Do you consent to being recorded?
2. Basic Demographics
 - a. What is your age, gender, location?
 - b. What is your current occupation or field of study?
3. Daily Life
 - a. What does a typical day look like for you?
 - b. How do you spend your free time?
 - c. What are your hobbies and interests?
4. Technology
 - a. Describe the technology or devices you use every day
 - b. How comfortable are you with new apps?
 - c. Which apps/platforms do you use most frequently?
5. Gaming Experience
 - a. How did you first get into gaming?
 - b. How would you describe your gaming experience level?
 - c. What types of games do you typically play (console, PC, mobile, etc.)
 - d. What genres of games do you enjoy most?
6. Gaming Setup
 - a. Where/when do you typically game?
 - b. What kind of gaming equipment do you own or use regularly?
 - c. What does your gaming setup look like?
 - d. How do you decide when to upgrade or purchase new gaming equipment?
 - e. How do you decide which games or consoles to invest in?
7. Gaming Community
 - a. How do you feel about playing multiplayer games or online gaming?
 - b. What do gaming sessions with your friends look like?
 - c. How important is the social aspect of gaming to you?

d. How do you engage with other gamers?

8. Challenges

- a. What challenges do you face in terms of gaming (cost, space, time, etc.)
- b. Can you share a time when a gaming-related expense was too high for you and prevented you from having a gaming experience?
- c. How do you determine if you regret a gaming purchase?
- d. What prevents you from gaming as much as you would like?
- e. How do you feel about the cost of gaming equipment?

9. Motivations

- a. What would make you consider renting gaming equipment instead of buying it?
- b. Can you describe a situation where renting gaming equipment might have been useful to you?
- c. What benefits do you see in renting rather than owning?
- d. What benefits do you see in a rental service to try games or consoles before you buy them?
- e. What factors influence gaming related purchases for you (reviews, recommendations, price, etc.)
- f. How important is flexibility and affordability when it comes to gaming equipment?
- g. What do you value most in a gaming experience?
- h. Can you describe a scenario where you might consider renting gaming equipment instead of buying it, even if you had the option to purchase?

10. Experience with related apps

- a. Have you ever used a rental service for gaming equipment?
- b. What was your experience with rental services like?
- c. How do you think rental services could be improved?

11. Expectations

- a. What would you expect from a platform like GameShare that rents out gaming equipment?
- b. How would you like the rental and return process to work?
- c. What concerns might you have about using a gaming rental service?
- d. How can GameShare make the rental experience more appealing?
- e. What kind of support would be helpful in a rental service?

12. Equipment Renter

- a. If there is such an app like GameShare, would you like to rent out your equipment?
- b. What would make you rent out your gaming devices?

- c. If you were to rent out your equipment, what kind of expectations would you have from the person renting it in terms of taking care of your belongings?
- d. In general, for how long can you rent your equipment?
- e. What would motivate you to list your gaming equipment for rent on a platform?
- f. Are there any safety or security measures you would like to see in place when renting out your gaming equipment?
- g. What features or services would you expect from a platform that facilitates renting out gaming equipment?

How we selected our questions:

The interview questions cover a wide range of topics related to gaming habits, preferences, and experiences, as well as attitudes towards renting gaming equipment. Through the responses gathered from these questions, a detailed analysis can be conducted to gain insights into the gaming behavior of the interviewee and their perspectives on rental services. The questions were designed to be open-ended and allow the interviewees to elaborate on their responses providing rich and varied perspectives.

Interviews were conducted with five participants in total via Zoom, depending on the availability of the participants. During the interviews, the participants were initially asked for their consent for recording and basic demographic information to understand the interviewee's background. Subsequent questions explore their daily routines, free time activities, and technological proficiency to provide context to their gaming behavior. Participants were asked about their gaming history, preferred platforms, and favorite genres to gauge their gaming proficiency and preferences. Additionally, inquiries delve into their gaming setup, including equipment ownership and decision-making processes for upgrades and purchases.

The social aspect of gaming is also explored, focusing on multiplayer and online gaming, interactions with friends, and the importance of social connections in gaming experiences. Challenges related to gaming, such as cost and time constraints, are identified, along with motivations for considering rental services for gaming equipment. Participants are prompted to share their past experiences with rental services, expectations from such platforms as GameShare, and concerns they may have.

Furthermore, the interviews explore the possibility of participants renting out their gaming equipment, including motivations, expectations from renters, and concerns about safety and security measures. Overall, the structured interview approach aims to gather comprehensive insights into individuals' gaming behavior, preferences, challenges, and attitudes towards gaming rental services, which can inform the development of a successful platform like GameShare.

Interview Information:

Interview-1:

Interviewer: Sai Vikshit Kode

Where: Zoom

When: 04/22/2024

The participant is a 23-year-old male student studying in University of South Florida. He is a gaming enthusiast and provided details about his daily activities, experience and pain points he is facing due to financial crisis restricting him from gaming. He also mentioned the increasing prices of gaming equipment in the current market. He also provided his ideas of how the app design should look like in terms of User Experience and Functionality.

Interview-2:

Interviewer: Ariyana Joseph

Where: Zoom

When: 04/22/2024

The participant is a 29-year-old male retail-worker currently living in Seattle, Washington. He loves spending time with friends, his partner, working out and gaming. Gaming is a way for him to relieve stress and maintain connections with his friends. He has been gaming since childhood and uses a variety of gaming equipment. Financial challenges are a huge influence on his gaming experiences and ability to try new releases. He wishes for an app that offers a broad range of gaming products, has a quick and easy rental/return process, has quality/safety precautions, and an easy-to-use interface. He would benefit from the try-before-you-buy aspect when exploring new games, the one-time-use aspect when hosting social events that requires equipment for a single night, and the affordable rental rates vs purchase costs.

Interview-3:

Interviewer: Rithindatta Gundu

Where: Zoom

When: 04/23/2024

The participant is an 18-year-old high school senior residing in Redmond, who is preparing to transition to college. As a former avid gamer, he now faces time and financial constraints that limit his ability to engage in gaming as freely as he used to. His gaming experience, which began at age 5, mainly revolves around console gaming, with a preference for first-person shooters and sports games. Although his interest in gaming has waned due to increasing responsibilities and changes in personal interests like photography, he still values the social aspect of gaming and enjoys the connectivity it offers with friends. His experience and insights are particularly relevant to the design of gaming platforms that aim

to enhance user accessibility and affordability, as he emphasizes the importance of cost-effective gaming solutions and the potential benefits of a game rental service.

Interview-4:

Interviewer: Vandana Gandepalli

Where: Zoom

When: 04/23/2024

The interviewee is a 30-year-old male student pursuing a Master of Computer Science at Seattle University. He really loves playing video games, which he's been into since he was a kid. He plays games on different consoles and devices, but he especially likes role-playing games. Even though he's busy with school and other things, he always finds time to play games. While he values the social aspect of gaming and enjoys multiplayer experiences, he finds solace in solo gaming sessions, where he can fully indulge in the stories and worlds created by the game he loves. Adaptable and tech-savvy, he remains open to new technologies and platforms, emphasizing the importance of flexibility and affordability in gaming equipment. Overall, his enthusiasm for gaming and his diverse knowledge made him an insightful and engaged participant in this research.

Interview-5:

Interviewer: Sai Vikshit Kode

Where: Zoom

When: 04/23/2024

The interviewee is a 22-year-old male student studying in Seattle University. He is a casual gamer and he also provided details about his daily activities, experience and pain points he is facing in gaming. He also mentioned the amount of gaming time he spends and highlighted the increasing prices of gaming equipment in the current market. He also provided his ideas where the Application should be strengthened in security, rental-return process and verification of the user.

Interview Analysis:

After conducting the interviews, we used the data that we gathered to analyze the results and identify common themes and patterns across the participants responses. The following are the key findings:

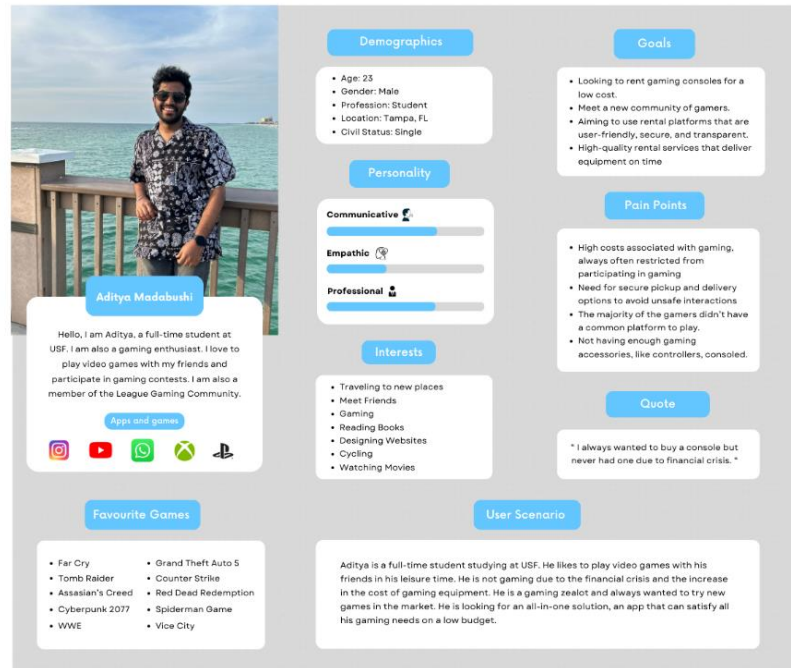
1. **Gaming Behavior and Preferences:** Participants exhibited diverse gaming habits and preferences, with some favoring console gaming while others prefer PC or mobile gaming. One of the participants mentioned they like fantasy type games, whereas others told they like shooting, sports kind of games. This highlights the requirement for a wide selection of games on the rental platform to cater to different tastes.

2. **Challenges and Concerns:** Cost emerges as a significant challenge for many participants, with some expressing instances where high expenses prevented them from accessing certain gaming experiences. For example, one of the participants talked about Apple Vision Pro which costs \$3,499. After adding storage and accessories such as straps, the whole package can cost as much as \$4,500. This raises the need for a rental service that provides affordable access to wide range of games and equipment without the need for large upfront investments.
3. **Motivations for Renting:** Almost all the participants show interest in renting gaming equipment as a cost-effective and flexible alternative to purchasing. The ability to try out new games and consoles before buying is mentioned as a major benefit of rental services. And they also mentioned that it is better to rent gaming equipment in case of a gaming party instead of buying consoles for all their friends. Apart from this, the convenience of trying out the latest gaming technology without the burden of ownership resonates with some participants.
4. **Expectations from the Platform:** Participants expect a gaming rental platform like GameShare to offer a seamless rental and return process, with clear terms and conditions. Transparency regarding pricing, rental durations, and availability of desired games and equipment is crucial for building trust and satisfaction among users. One of the participants mentioned having a feature to pre-book equipment 3-4 months prior so that there won't be any last-minute searches.
5. **Community and Social Interaction:** While gaming can be done on your own, many participants needed the social aspect of gaming, especially when playing multiplayer or online games with friends. Which gave us a idea to integrate features that facilitate social interaction. It makes users form a gaming community, and it can enhance the platform's appeal and foster a sense of belonging among users.
6. **Equipment Renters Perspective:** While interviewing we asked participants if they are willing to rent their equipment on a rental platform. Some participants express willingness to rent out their gaming equipment, which gives them some extra money. But one of the participants mentioned that they don't wish to rent their gaming equipment as they worry for their safety. Which increases the need for clear policies regarding the safety of gaming equipment.

Overall, the analysis highlights the need for GameShare to prioritize affordability, convenience, and community engagement in its services while addressing concerns related to trust, security, and user experience. By aligning the platform's features and policies with the preferences and expectations of its target users, GameShare can become an indispensable resource for gamers seeking gaming equipment and experiences.

Personas:

Primary Persona – Student



Aditya is a 23-year-old student, who goes to the University of South Florida in Tampa. He likes to do lots of things, especially playing games. His civilian status is single.


He enjoys doing many things like traveling, hanging out with friends, playing games, reading, making websites, biking, and watching movies. He likes to talk with people and understand them. Gaming is his favorite hobby. He loves to play games on consoles with his friends. He also loves to find more friends who play games.

Students have problems when it comes to gaming. The gaming consoles are very expensive, and they worry about how safe it is to get and send back the rented gaming things. They also wish there was one place where all gamers could come together and play. They don't have all the game equipment they want, like extra controllers or different kinds of gaming consoles, which is one of the major reasons which restrict students from gaming. Ultimately, students look for a game rental service that is user friendly, safe, and clear about how it works. They also want to be sure that when they rent gaming equipment, it arrives on time.

Aditya in the interview said, "I always wanted to buy a game console but never had one because it was too expensive." This depicts that students don't have a lot of money to afford gaming stuff, which will restrict them from playing games with their friends.

I chose Aditya to be my primary persona when I decided to make a Game Share App because he's just the kind of person who would use it to the fullest. He is also a student, which makes it more obvious that he has budget limitations, and renting games instead of buying would be perfect choice for him. He also likes to be part of a gaming community, which is something the app can help with. Since he is a student, he might have more free time to play games and try out different ones released in the market. This kind of person comes under the category of *"One-Time-Use"* and *"The Budget Savvy"* because he mentioned in the interview that *"So for like mostly hardly like each person would be playing a game for like a game play will be like 80 h or 90 h mostly. So, after 90 h, no one would like to. I have that CD game city so They can rent that game theory to others."* All of this made him a good example of someone who would use the Game Share App.

Secondary Persona – Retail Worker



HUNTER
RETAIL WORKER

"I spend most of my nights gaming to unwind from the day"

Demographics:

Age: 29
Gender: Male
Occupation: Retail Worker
Location: Seattle, WA
Civil Status: In a Relationship
Hobbies: Gym, Gaming, Friends

Pain Points:

- Deciding which gaming products to invest in without trying them first
- The cost of gaming equipment, which can lead to fewer gaming experiences
- Limited storage space

Goal:

Having access to gaming equipment at a more affordable cost to have as many gaming experiences as possible. Being able to share my gaming repertoire with my community.

Scenario:

Hunter is a busy retail worker who enjoys spending time with his friends and working out in his free time. He likes to decompress from his high energy job with gaming. He is an experienced gamer who always wants to try the newest releases and is interested in using an app to fulfill all his gaming needs at a lower cost. He also wants to rent his collection out to the gaming community to make more money that he can invest back into gaming!

Interests:

Gaming Community

- Being an active member of the gaming community and helping fellow gamers

Connecting With Friends

- Using gaming to socialize and stay connected with friends

New Releases

- Playing as many games as possible to grow as a gamer

Contact:

Email: hunter113@gmail.com
Phone: (206) 343-2348

Our secondary persona is a retail worker. Hunter is 29 years old, male, and lives in Seattle. He enjoys the gym, being with friends, and gaming. His goals and interests include having as many gaming experiences as possible at a more affordable price, sharing his passion with the gaming community, and trying as many games as possible.

Retail workers, due to their busy schedules, have less time to game than a student but still face financial challenges when trying to afford gaming equipment. Retail jobs are not known to have high pay so affordable gaming is crucial. High console and equipment costs often mean missing out on certain releases, which in turn means fewer gaming experiences. Retail jobs are also very stressful and require high energy, so gaming is a common way to decompress.

This persona notes the importance of spending time with friends and using gaming to stay connected with them. Thus, access to more games and equipment enables such a person to have more gaming experiences with their friends. The hype around a new game is limited and missing out on the initial game play with everyone can be discouraging. Thus, an app that makes gaming more affordable and allows such a user to experience the newest games or equipment at a fraction of the cost is a selling point.

We chose the age of 29 years old and the characteristic of being a proud member of the gaming community to represent an experienced gamer that would have accumulated quite the gaming collection over the years. Thus, such a persona would want to share his large repertoire with fellow gamers while also making extra income that he can spend on more gaming.

Interview Transcripts:

Sai Vikshit Kode Interview-1:

[Sai Vikshit Kode] 18:42:37

Okay. Hello. How are you doing?

[Anonymous] 18:42:42

Good, good. How are you doing.

[Sai Vikshit Kode] 18:42:44

Yeah, I am doing very well. So thank you very much for accepting. This interview. So currently I'm in my 3rd quarter and I have a course work called UX Design.

[Sai Vikshit Kode] 18:42:55

So in this design, I have to create the personas of different people. So after take the injury of different people and.

[Sai Vikshit Kode] 18:43:03

Get their person us so this interview will definitely work as a research based So 1st of all, Thank you very much and I would love to know your consent for this interview because that's the most important thing.

[Anonymous] 18:43:19

Yeah, yeah, you, you can record the interview like for your research purpose. You can do it.

[Sai Vikshit Kode] 18:43:24

Yeah, so I I can promise like this data is definitely used for good purpose and only for the research analysis.

[Anonymous] 18:43:26

Yeah.

[Sai Vikshit Kode] 18:43:33

But So, okay. So before starting. Let's discuss. What about yourself?

[Sai Vikshit Kode] 18:43:42

So can you tell me what about yourself?

[Anonymous] 18:43:43

Yeah, like, mmm, I'm a master student, doing my computer science. How do you of South Florida?

[Anonymous] 18:43:51

Like currently I'm posting my second semester. So. I'm from India like, I did my under graduation and So yeah, I completed my BTEC in 2,022 and now like I came I have one we are experiencing.

[Sai Vikshit Kode] 18:43:56

Okay, like

[Anonymous] 18:44:12

Working as a UI developer, like in a startup company. So yeah, after a 1 year experience, I want to pursue like I thought of pushing my masters and so I came.

[Sai Vikshit Kode] 18:44:16

Okay.

[Anonymous] 18:44:24

Like to, I thought you could be. A better place to study so That's why I'm here.

[Anonymous] 18:44:31

Like. Doing.

[Sai Vikshit Kode] 18:44:34

Okay, thank you very much idea for giving all your information. So currently you said that you are a master student.

[Sai Vikshit Kode] 18:44:46

So, and you also said like you have one year of UIU as a GX experience.

[Sai Vikshit Kode] 18:44:48

So could you just tell me more about your experience?

[Anonymous] 18:44:48

Good. Yeah, yeah, like, I used to like work in a startup company like It's a startup company which is in China like I used to work as a mobile developer as well as a web developer.

[Anonymous] 18:45:05

Like we had a full-fledged website like which was a banking website like kind of thing like, we had to design, a, a prototype or a small version of mobile version of Thank you.

[Anonymous] 18:45:19

So I was working like, on the mobile version of the actual, website. So.

[Anonymous] 18:45:27

So, you can tell like I worked, more in like mobile mobile mobile, like I used to work in React Native.

[Anonymous] 18:45:35

As well as, like Android developer. So. So mostly it is it was related to the front end developer like related to not I did not touch most of the backend like I just know the APIs and not but I did not the code for back-end but I know like a bit of front end.

[Anonymous] 18:45:59

So I got experience some of the experience, which was related to friend and.

[Sai Vikshit Kode] 18:46:04

Okay, that means, you have a great knowledge of rent and development. So in your experience like they used to give you the big sigma screens and ask you to develop the app for them.

[Anonymous] 18:46:05

So.

[Anonymous] 18:46:16

Yeah. Yeah, like we used to, we used the zeplane like for UX.

[Anonymous] 18:46:23

So they used there was a UX developer, so. He, you will, Zeplain to create the screens like he used to create the screens and he'll do that, like a GPG or some kind of format to us so we'll write code for like which to like the screens which looks like what the design is.

[Anonymous] 18:46:46

And, we'll write the functionality for that screens. Using the backend like they'll be, providing new data, the back end people.

[Sai Vikshit Kode] 18:46:50

Okay.

[Anonymous] 18:46:56

So we, our task is to display the things. Display the things on. Yeah.

[Sai Vikshit Kode] 18:46:59

Okay.

[Sai Vikshit Kode] 18:47:03

Okay, so now the main will come to the main part like That is the app that we are going to design in our UX course one.

[Sai Vikshit Kode] 18:47:13

So the app name is called Gameshare. The reason why I selected you to interview is because you are a gameholic and you like playing games, right?

[Anonymous] 18:47:22

Yeah. Yeah, yeah, sure. Yeah. I used to play games like from my channel day like Yeah.

[Sai Vikshit Kode] 18:47:26

Yeah.

[Sai Vikshit Kode] 18:47:31

All the PC games and Yeah. So.

[Anonymous] 18:47:33

Yeah, PC Xbox, PS 4. Like I touch most of the kinds of just like.

[Anonymous] 18:47:40

All the kinds of console gaming or PC gaming or even mobile gaming sometimes.

[Sai Vikshit Kode] 18:47:48

Do you remember, where you find it like it is very expensive to buy a PS 5?

[Anonymous] 18:47:55

Yeah, like, we're back back in days when I was in India. Like, I used to think like, PS 4 like it was like 30 35,000 like so it was expensive so our parents like they would not spend that much money on gaming kind of thing.

[Sai Vikshit Kode] 18:48:05

Yeah. Very expensive.

[Anonymous] 18:48:15

So yeah, like I used to go to like any internet shop nearby and I used to pay like, 10 to ₹15 to Like I used to rent the PC to play games.

[Sai Vikshit Kode] 18:48:20

Yeah.

[Anonymous] 18:48:29

So.

[Sai Vikshit Kode] 18:48:29

So it all like boils down to like the budget thing. So we've decided to make an app so which will be very budget. So this is a rental app, especially for the gamers like who want to rent their phone calls.

[Anonymous] 18:48:33

Yeah. Cool. Okay.

[Anonymous] 18:48:44

Oh.

[Sai Vikshit Kode] 18:48:45

So I'm going to generate the project. Yeah. So that you'll get to know more about this app.

[Sai Vikshit Kode] 18:48:50

Okay.

[Anonymous] 18:48:50

Okay, sure.

[Sai Vikshit Kode] 18:48:52

Okay, so in this like gaming community like there exists. Very significant gap between the accessibility.

[Sai Vikshit Kode] 18:48:59

And between the equipment and the users so they often like have financial issues like to buy requirements and play games for a longer time.

[Sai Vikshit Kode] 18:49:10

So additionally, they also like the lack of streamline platform, political platform where they can rent the games, they can buy the consoles from the shop and they can use it for some time and then just written it back.

[Sai Vikshit Kode] 18:49:24

Like you so so we have absorbed this cap as a bridge between the gamers and also the you the people who want to rent their games.

[Sai Vikshit Kode] 18:49:36

So if you for suppose you have a PS 5 and you are definitely not willing to use it for a longer time.

[Sai Vikshit Kode] 18:49:41

You can definitely share it to someone else. Not like for free but you can do it commercially but for less money because you know how that gamers have this enthusiasm to play games, but they don't find these consoles because they can't spend like 2 50 to \$300 like 2 on one consultative buy and then You cannot even sell them because they give very less prices once you have used it.

[Anonymous] 18:50:06

Yeah.

[Sai Vikshit Kode] 18:50:06

right? So we are introducing this app called Game Share. So this is an ultimate solution for GAME.

[Sai Vikshit Kode] 18:50:12

Wants to who seek like flexibility with long-term commitments so our app actually impose the community members to effortlessly to prevent and return the wide range of gaming essentials.

[Sai Vikshit Kode] 18:50:26

So it starts from gaming consoles, gaming series, giving access series. Name whatever it is like here you can get everything from this store from this app.

[Sai Vikshit Kode] 18:50:36

Like you can rent it from a certain period like from 1st off this month to end of this month. Or you can also collaborate with your friends.

[Sai Vikshit Kode] 18:50:45

So, like 2, 3 people can start buying one console and they can start. Gaming in their house.

[Sai Vikshit Kode] 18:50:53

So who are the target users basically is like the target users are basically students and Anyone basically anyone who are interested in gaining.

[Sai Vikshit Kode] 18:51:03

So mostly I think I feel like students play a lot of games and also like software on a person weekends they have some time they love to play a game on PS 5 and Xbox.

[Sai Vikshit Kode] 18:51:13

So this is app is basically for a budget savvy people. We cannot like effort for more money So and you can also be also this our app also has a very unique feature called try before you buy So what this feature is like you can rent the console for free.

[Sai Vikshit Kode] 18:51:31

You can try for a certain period of time and if you like it you can rent it for more time.

[Sai Vikshit Kode] 18:51:37

And you can pay the money. If you don't like it, you can exchange it with another product.

[Sai Vikshit Kode] 18:51:41

And then you can like exchange it with like if you don't like ps 5 if you think there are less games in it you can exchange it with like xbox and you can play that for mode

[Sai Vikshit Kode] 18:51:51

So this is basically, we also have for one-time use. One-time use is basically like when you have a party and a home party organized at your place and you have a lot of friends coming.

[Sai Vikshit Kode] 18:52:04

So then you want to cancel like. To play games. So then you can like. Book this consoles for low prices and you can also share among your friends.

[Sai Vikshit Kode] 18:52:16

So there are like 3 computer computers right now the market called game fly. Red box and run center. So these apps are like.

[Sai Vikshit Kode] 18:52:26

Mostly similar to this but What is the difference between our app app and their app is like game share is difference because like it's a 1 store platform for all the gaming.

[Sai Vikshit Kode] 18:52:39

It's like it does not just focus on games. It's like it does not just focus on games.

[Sai Vikshit Kode] 18:52:39

On not only consoles and accessories, but also our app and emphasizes the community engagement. Like if there is a gamers community, they can all, meet together on this app.

[Sai Vikshit Kode] 18:52:49

And they can interact with each other and they can also provide ratings and comments on these features like this app is particularly good or it's this app is particularly bad so they can also comment on this so this actually promotes us a sense of community amounts users.

[Sai Vikshit Kode] 18:53:03

And finally, the users do not have to wait for shipping times as users can easily, they locate the closest products they can need like if you are in one particular place and you can set the radius like 5 miles if someone has this console or some shop can rent this concert.

[Sai Vikshit Kode] 18:53:22

And it also. You have a lot of convenience and accessibility so this will allow the game to fulfill all the needs as soon as possible.

[Sai Vikshit Kode] 18:53:32

So how do you think about this idea?

[Anonymous] 18:53:35

Yeah, yeah, like it's a good idea to have a like gaming rent. Gaming rent, power gaming consoles rent app like.

[Anonymous] 18:53:44

It's the one stop like for all the gamers like to get a console what they want or a games like even if one can afford a console, like.

[Anonymous] 18:53:55

They can't afford each and every game like each and every game would be like \$50 every time.

[Anonymous] 18:54:01

So for like mostly hardly like each person would be would be playing a game for like it will be like a game play will be like 80 h or 90 h mostly.

[Anonymous] 18:54:13

So after 90 h, no one would like to. I have that CD game city so They can rent that game theory to others.

[Anonymous] 18:54:21

So it would be a great idea to like. Implement. Like. Have this app like it would be a very useful app for Gamers.

[Sai Vikshit Kode] 18:54:31

Okay.

[Anonymous] 18:54:31

Also the part where like you said that all the community all the gaming communities like the people can meet and interact would like it would create a social like Like it will create a social interaction between all the gamers so that Yeah, yeah.

[Sai Vikshit Kode] 18:54:37

Yeah.

[Sai Vikshit Kode] 18:54:46

Engagement between all the people.

[Anonymous] 18:54:49

So it would be a great idea. It is a good idea to implement that. So as a like, as I said, like I am a UI developer, like what?

[Sai Vikshit Kode] 18:54:53

Okay.

[Anonymous] 18:55:00

What you'll be using, what like you are making a mobile app, right? So what so which technology have you choose like to implement this.

[Sai Vikshit Kode] 18:55:04

Yeah.

[Sai Vikshit Kode] 18:55:10

So, so basically this mobile app is, only in terms of design, but now because this is a UX design plan, so we are trying to be more focused on the design.

[Anonymous] 18:55:16

Okay. Okay.

[Anonymous] 18:55:22

Okay.

[Sai Vikshit Kode] 18:55:22

Aspects and how it can engage the users like where we have to place the buttons where we have to place the apps in them so we'll be doing like partial and ask storyboarding and etc. so which will indeed help us in making the designs of the app.

[Anonymous] 18:55:29

Hmm.

[Anonymous] 18:55:36

Oh.

[Sai Vikshit Kode] 18:55:38

Okay, that's a lot of information. So I'll like shoot up some questions, which are really helpful.

[Anonymous] 18:55:43

Sure.

[Sai Vikshit Kode] 18:55:45

Are your feedback will really help in creating our designs? So the 1st question I'll ask, like do you really have time for gaming?

[Sai Vikshit Kode] 18:55:54

So what does your typical day look like for you?

[Anonymous] 18:55:56

Yeah, like my typically like it would start with the class like Sometimes I'll be having class on Monday mornings.

[Anonymous] 18:56:05

And like sometimes like I'll be having in the evening on Tuesday and Thursday. I'll be having having in the evening.

[Anonymous] 18:56:13

So. So other time I'll be doing like part time like I'm doing on campus job here, you know, dining services, college dining services.

[Anonymous] 18:56:21

So, in weekends I'll be having some like I'll be having some time to spend like I'll be I'll be I'll play games I'll do gaming like on my PC.

[Anonymous] 18:56:33

I have a gaming laptop with me. So which I bought it in India. So I use platforms like.

[Anonymous] 18:56:41

Steam or like we have you pay you play which is and like we have 2 3 more gaming platforms where we can download the games and play like play the game so Yeah, that's my like.

[Anonymous] 18:57:01

If you ask me, how How long you game? So nowadays I game for like. 3 to 4 or 4 to 5 HA week.

[Anonymous] 18:57:12

Like back in those days like I used to. Game a lot like per day like Yeah, daily 3 to 4 HI used again.

[Sai Vikshit Kode] 18:57:15

Play continues. Yeah.

[Anonymous] 18:57:20

Nowadays, like, I, had used due to like I was, I'm busy nowadays.

[Anonymous] 18:57:25

So that's why I am like. Gaming but I have reduced it.

[Sai Vikshit Kode] 18:57:31

Okay, okay. The next question is like, What are your hobbies and interests like I know apart from jailing, what are your bodies like?

[Anonymous] 18:57:39

Yeah.

[Sai Vikshit Kode] 18:57:41

Sorry, which are related to games maybe.

[Anonymous] 18:57:44

Yeah, like, I like to play cricket. Like, in US like we know that in US we have baseball but like most of the people play baseball.

[Anonymous] 18:57:57

Which looks like cricket but like yeah sometimes i play cricket like watch movies with my friends like roommates.

[Anonymous] 18:58:05

And like sometimes cook food like we have to cook food here you know right We had to cook food down our own so Yeah, cooking.

[Anonymous] 18:58:15

SET, sometimes gaming and watching movies. These are some of my hobbies here.

[Sai Vikshit Kode] 18:58:21

Okay, that sounds like some great hobbies and interest so we'll move on to like, what technologies or devices do you use every day?

[Anonymous] 18:58:32

What technologies like devices coming to devices I use. Back tablet, a phone, laptop.

[Anonymous] 18:58:41

And like. We, we have, we only have the 3 kinds of things. Like, And I have like, I use some headphones.

[Sai Vikshit Kode] 18:58:48

Yeah.

[Anonymous] 18:58:53

This is one and I have.

[Anonymous] 18:58:55

And coming to gaming platforms like as I said like for gaming are you like Steve or you play?

[Anonymous] 18:59:03

For gaming and like what exactly like, what are the things you want from technology?

[Sai Vikshit Kode] 18:59:11

Yeah, that, the, are perfectly fine. And I wanted to know like, are you comfortable using those new apps like?

[Anonymous] 18:59:14

Yeah.

[Anonymous] 18:59:19

Okay, for communication like we have we use teams in our college like also we use Discord like among students to discuss.

[Anonymous] 18:59:30

Like we'll be having channels, right? So we use Discord like, to communicate with students.

[Anonymous] 18:59:36

And what's up? Goods up, Instagram, these things for social media consumption and YouTube for like content creations and YouTube for like content creations and YouTube for like content creations, those kind of things.

[Anonymous] 18:59:48

Yeah, I encourage using new apps because like it is like encouraging a new startup company.

[Anonymous] 18:59:55

So yeah, I encourage using new apps.

[Sai Vikshit Kode] 18:59:58

Okay, that's okay. So what tabs are you using most frequently these days?

[Anonymous] 19:00:04

Most frequently like I use a I use WhatsApp. Outlook and. Instagram.

[Anonymous] 19:00:16

So these are the 3 apps like.

[Sai Vikshit Kode] 19:00:16

Yeah, that's the most common app, every show and the user see these days.

[Anonymous] 19:00:21

Yeah, yeah, yeah, true.

[Sai Vikshit Kode] 19:00:25

Yeah, okay. The next question will come coming to our gaining experience. Like, when did you 1st get into the gaming?

[Sai Vikshit Kode] 19:00:32

Like, Thank you. Thank you.

[Anonymous] 19:00:36

I started my gaming in like 2,008 or 9 I guess when we have YCT and you know right the the Dockster the rock star games 5 city and San Andreas court released those days so those are the most like craziest.

[Sai Vikshit Kode] 19:00:47

Yeah, I definitely remember.

[Anonymous] 19:00:56

Or you can see the most like among the children. It is a proper game. So. I used to like as I said like I used to go rent the PC and I used to play the games.

[Sai Vikshit Kode] 19:01:01

Yeah

[Anonymous] 19:01:10

So mostly I like to play the 3rd person games like. Where the person is actually. Visible in the camera.

[Sai Vikshit Kode] 19:01:11

Okay

[Anonymous] 19:01:20

So mostly I played all the 3rd person games. And later on, like after a few days, my father got the, PC where I used to install games from like.

[Anonymous] 19:01:31

We house team or any other platforms yeah those days like we have to buy the series we have to insert the disc we have to make the installation and then only we can play the game.

[Sai Vikshit Kode] 19:01:33

Yeah.

[Anonymous] 19:01:43

We didn't have the steam and like. Those kind of platforms in those days. So yeah, like I didn't have a console, I guess, anytime like.

[Anonymous] 19:01:54

I bought a PS 2 from my friend, but. I didn't own any gaming console so far.

[Anonymous] 19:02:02

I just own a gaming laptop. So if I want to game anything I used to do in my laptop.

[Anonymous] 19:02:08

So yeah.

[Sai Vikshit Kode] 19:02:08

Okay, so yeah, that's a lot of information. Thank you very much, but due to the time concerns, will make it short like each question you can like answer to like 2 to 3 lines and that will be more enough for my data that data is enough for my research.

[Anonymous] 19:02:15

Yeah. Sure.

[Anonymous] 19:02:20

Okay.

[Sai Vikshit Kode] 19:02:24

Okay.

[Anonymous] 19:02:24

So.

[Sai Vikshit Kode] 19:02:25

Okay, so What type of games do you typically play on the console? Like if it's, if it is a console, a PC, mobile.

[Sai Vikshit Kode] 19:02:34

Can you name some games? Which you are playing very frequently?

[Anonymous] 19:02:38

Like I like to play as I said, I like to pay 3rd person games like Red Dead Redemption 2 or GTFI or some sports games like.

[Anonymous] 19:02:48

Cricket games like cricket 24 These kind of games I like to play. Mostly on PCs.

[Sai Vikshit Kode] 19:02:56

Okay, so how would you describe your gaining experience level? Like you are a beginner or a

[Anonymous] 19:03:03

So coming to like I said like I didn't play. Social game on a social media platform like.

[Anonymous] 19:03:11

I didn't play online gaming, I didn't do much of the online gaming. So I would say like.

[Anonymous] 19:03:16

In offline gaming, I would write myself as like medium-level. And in online gaming, like I would like.

[Anonymous] 19:03:24

I know or you can say a new player in online. Gaming. Coming to multiplayer gaming.

[Sai Vikshit Kode] 19:03:30

Okay, so Okay. So.

[Anonymous] 19:03:32

Yeah

[Sai Vikshit Kode] 19:03:38

What kind of gaming gift equipment do you want right now?

[Anonymous] 19:03:43

Yeah, like I said, I have a gaming laptop right now or I have 2 jokes like to play with my friends.

[Anonymous] 19:03:51

And I have a gaming headphones and a keyboard. Which is a mechanical keyboard and a gaming mouse.

[Anonymous] 19:03:59

Yeah.

[Sai Vikshit Kode] 19:03:59

So the next question is like, what does your gaming setup look like?

[Anonymous] 19:04:05

My gaming setup is basic one like I have a laptop connected to, you know, joysticks and mostly a cooling pair.

[Anonymous] 19:04:16

And yeah, that's a simple game. Yeah, it is a basic. I don't have a gaming like Set up like a bill or something like that.

[Sai Vikshit Kode] 19:04:17

So it's the, basic stuff you have. Right.

[Anonymous] 19:04:27

I just have a basic one. Do you know to do casual gaming?

[Sai Vikshit Kode] 19:04:28

Okay. Okay, so Yeah, so. Do you decide or like to upgrade your equipment in the future?

[Sai Vikshit Kode] 19:04:40

Our patches new equipment.

[Anonymous] 19:04:42

Yeah, yeah, like, when coming to gaming, like, gaming in a PC like we have like issue with updating stuff like every time a new game is released our the specification phone be enough so yeah I would love to upgrade the PC If I get the chance to buy a new PC.

[Anonymous] 19:05:02

Yeah. So far, yeah, I like to update in 1, 2 years. Like, so far my PC looks good, like, for doing casual gaming.

[Sai Vikshit Kode] 19:05:11

Okay. And the next question is, So when did you decide like, you have to invest in this consoles?

[Sai Vikshit Kode] 19:05:24

Like it's a better idea to invest in these concerns.

[Anonymous] 19:05:26

Yeah, when like coming to gaming consoles, like when we take gaming consoles into consideration.

[Anonymous] 19:05:33

Take, we. Like we'll be having a lot of games focused on gaming consoles.

[Anonymous] 19:05:40

Exclusively we have some exclude games like you can say you can take example of god of for we don't have it on PC but it's a very interesting game which is there in giving consoles.

[Sai Vikshit Kode] 19:05:48

Okay.

[Anonymous] 19:05:51

So at that time, like when we have exclusive games, like stuff like that. I would like to like it is connected to a TV so it would be more immersive gaming experience than gaming on PC.

[Anonymous] 19:06:07

So yeah. At that time, like I would like to rent a console. When we have lot of time.

[Sai Vikshit Kode] 19:06:13

Okay. So.

[Sai Vikshit Kode] 19:06:18

Okay, so will come coming to the gaining community questions like and so do you feel more comfortable playing multiplayer games or online games?

[Anonymous] 19:06:28

Yeah, Coming to my, like, my opinion, like, Like, I like to play.

[Anonymous] 19:06:39

Offline 3rd person games like even I like to do it depends on the game which we play like if you pay a game like call off duty or counterstate it would be better to game with friends it will be fun to game with friends so also it depends on the internet connectivity, how good is internet connection at home.

[Anonymous] 19:07:03

So also thinking of all these aspects like. I would like to do multiplayer games in some games like As you said and some games I like to do.

[Anonymous] 19:07:15

Offline gaming like you can say are DR 2 or GTFI We are meant to be story mode.

[Sai Vikshit Kode] 19:07:20

Okay.

[Sai Vikshit Kode] 19:07:24

Okay, so the next question I'm going to show is like. So do you have gaming sessions with your friends and if yes, how does it look like?

[Anonymous] 19:07:35

Yeah, I had like many gaming sessions when I was in India. Like how would it look like it would be very interesting and fun.

[Anonymous] 19:07:45

We used to have a lot of fun like we used to skip meals to play games together. So we used to have land, which we used to connect to a same land to play the game.

[Anonymous] 19:07:58

So. Yeah, like it was interesting. Like it was fun and interesting. Having gaming with friends.

[Sai Vikshit Kode] 19:08:05

Okay. And the other question was like, so we'll come to the challenges basically. So what challenges do you face in terms of gaming?

[Sai Vikshit Kode] 19:08:16

So the hint is like in terms of cost, times of time. So watch challenges do you face when you're coming to the gaining aspect?

[Anonymous] 19:08:24

Yeah, as we know that gaming consoles are very costly. Like. We can't, afford.

[Anonymous] 19:08:33

PSI or PS 4 like. It's like, \$500 just for gaming point 2 games.

[Anonymous] 19:08:40

We can't buy a whole setup. Even if you come to.

[Sai Vikshit Kode] 19:08:42

Yeah, the whole point is like it is very expensive right now. Like you can buy a console and it is like \$500.

[Anonymous] 19:08:46

Yes, yes.

[Sai Vikshit Kode] 19:08:50

You invest one time in it and then you cannot even sell that like if you want to will not get a good resale price right

[Anonymous] 19:08:55

Hmm. Yeah, yeah, we won't be getting that. Yeah. No one would be interested to buy a second hand for more rate.

[Sai Vikshit Kode] 19:09:00

And

[Anonymous] 19:09:04

So yeah.

[Sai Vikshit Kode] 19:09:05

Yeah, that's very true. So. So can you share a time? When a game related expense was too high for you.

[Sai Vikshit Kode] 19:09:14

And so that's the reason you never bought that game. Like in the past.

[Anonymous] 19:09:17

Yeah, when back in days when I was in like, 11 thought 12 there is this game called credit redemption 2 would it's got released those time it was most popular game like it it was all the possible like it was around 3,000 or ₹4,000 in India.

[Sai Vikshit Kode] 19:09:27

Okay.

[Anonymous] 19:09:34

So my parents like they need to. Buy a copy of that game or I could not buy Like I was thinking like if there was any renting platform so that I could rent this game for some days to play.

[Anonymous] 19:09:50

So I did not get any platform those days. Like to rent a console or to rent a game.

[Sai Vikshit Kode] 19:09:59

Oh, so. So the question is like, how do you feel about the cost of gaming equipment right now in this current market?

[Anonymous] 19:09:59

Yeah.

[Anonymous] 19:10:09

Yes, hi. Like you, can see that like all the graphic card when you come to our laptops or PC build.

[Anonymous] 19:10:19

The graphic card cost is very high. When it comes, comes to consoles, like.

[Anonymous] 19:10:24

Even the so many p. Very like it's the prices it's expensive also the Xbox is expensive.

[Sai Vikshit Kode] 19:10:28

Expensive, right?

[Anonymous] 19:10:32

So even the Nintendo like even the normal one like even it is handy. Even though it is, it is more expensive.

[Sai Vikshit Kode] 19:10:42

Okay, so we'll come to some motivations questions like what would make you choose our game share app a better place rather than buying a console like.

[Anonymous] 19:10:53

Yeah, we can save the money, right? So we can save the money and time like. Go just go into your app and if I want to buy like if I want to rent a PSI I'll be searching I'll be getting the PSI if I want to play this so and so again so I can search it.

[Anonymous] 19:11:11

Get that and inside into the PSI and start gaming. So the week here we can save the cost and both the cost and time here.

[Anonymous] 19:11:19

Also, I can connect with some gamers online so that I could get like No, the experience, how to play the game or get the How to play the game or do multiplayer with the gaming.

[Anonymous] 19:11:32

In the gaming. So yeah. So it would be a useful app like it would be a useful app.

[Sai Vikshit Kode] 19:11:33

Okay. So.

[Anonymous] 19:11:39

When it when it like for the group of people in who are gamers like for those for those people like for Gamers it would be a Good platform.

[Sai Vikshit Kode] 19:11:53

Okay. So in the past like, do you ever felt like there should be a gaming app, renting gaming equipment app so which will be very useful and I used to like play games.

[Anonymous] 19:11:53

Like.

[Anonymous] 19:12:08

Yeah, yeah, I get told like when I was in 1st class and the game a popular game was released and like that that time I could not afford because the price was too high.

[Sai Vikshit Kode] 19:12:08

Did you ever feel like that?

[Anonymous] 19:12:19

So at that time I used to think like if I had a renting app like printing website or renting app.

[Anonymous] 19:12:26

Which could rent the games or. Yeah, it could be having. Very useful.

[Sai Vikshit Kode] 19:12:26

Then it could have been very used. Yeah. Okay, so what do you think the benefits of renting are like rather than buying a new company?

[Sai Vikshit Kode] 19:12:38

Like if you rent what are the advantage.

[Anonymous] 19:12:41

Yeah, we can save money here. Money and time both. We can save both money and time.

[Anonymous] 19:12:47

And we could play more games with less cost like. Will be sending spending \$100 playing 10 games rather than playing one game which is \$100.

[Anonymous] 19:12:58

So, yeah. We'd be saving money and time.

[Sai Vikshit Kode] 19:13:00

Okay. Okay, so, before you rent a service or you want to try again. So what benefits do you want the app to provide you?

[Sai Vikshit Kode] 19:13:15

Like in my description, I've mentioned that you can try the games before you can actually rent it.

[Sai Vikshit Kode] 19:13:21

So do you think it's a very useful feature?

[Anonymous] 19:13:25

Yeah, it is a good feature like, trying before like you could include more of the features like as you said like that.

[Anonymous] 19:13:35

The main thing when it comes to like app, it should, it should include a lot of stuff like if I want.

[Anonymous] 19:13:41

4 and if the app does not include like we don't have any Sony we only provide Xbox so Only we have Xbox, we don't have PSI games.

[Anonymous] 19:13:55

So if it has a lot of stuff, like into the app like it would be more useful.

[Anonymous] 19:14:00

And also the features as you said the try before we use. It is a great feature. It will attract a lot of customers to use our app or sign up pure app.

[Sai Vikshit Kode] 19:14:00

Okay.

[Sai Vikshit Kode] 19:14:12

Okay, so when you wanted to buy a console or a CD the game CD from an app.

[Sai Vikshit Kode] 19:14:20

So what influences you to purchase that like based on the reviews and based on the recommendations on the price.

[Anonymous] 19:14:28

Like page on the like will be attracted based on the reviews but watchstop says these How costly it is it would be a costly game.

[Sai Vikshit Kode] 19:14:33

Okay.

[Anonymous] 19:14:39

Like if the rating is high then the like gaming companies would keep would charge lot on that game. So yeah, so when it's come, it would be a lot like.

[Anonymous] 19:14:52

We can't be spending a lot of money on single game, right? So in the in the window stamp like we could rent like use your app like as you said we can.

[Anonymous] 19:15:05

Go go to your app search some games and rent it and once we computer gaming we can give it back.

[Anonymous] 19:15:13

So it would be more like useful. Like, will be saving a lot.

[Sai Vikshit Kode] 19:15:21

Okay, so we have 5 more minutes for the meeting so we'll just commit off this very quick so the answers can be shot but very Okay, so coming to the experience have we ever used a rental service for a gaining equipment before?

[Anonymous] 19:15:31

Okay.

[Anonymous] 19:15:42

I used to buy Like I did not use a rental app, as such. Before like I used to use, lex which is in India to.

[Anonymous] 19:15:53

Take second and left to do by second hand gaming consoles or 2 by second and any. Give me related things but I never have used a rental app before.

[Sai Vikshit Kode] 19:16:05

Okay, so how would you think that? This app will be very much different from the rental services like so this app can really help you to improve your gaming experience like

[Anonymous] 19:16:19

Say, like, so we, it can like as it is an app, like it is not a website or any 3rd party service.

[Anonymous] 19:16:27

So it would be a fraud free. Thing like we can relay on it like we can relay on an application to So as it connects, like users to users, so we can rely on that such application.

[Sai Vikshit Kode] 19:16:42

Okay, so when it comes to the expectations like. I would love to ask like how would you like written?

[Sai Vikshit Kode] 19:16:51

And rental process to work in the app like.

[Anonymous] 19:16:55

But I would like the rental and written process to be streamlined as possible like ideally with an option.

[Anonymous] 19:17:03

For immediate digital download or like quick local pickup.

[Sai Vikshit Kode] 19:17:07

Okay, so what concerns might you have about using a gaining rental service? Is there any concerns you have like?

[Anonymous] 19:17:20

Concerns like clickboard like.

[Sai Vikshit Kode] 19:17:23

Like concerns in the sense like, is this really, a true app like phone free app?

[Sai Vikshit Kode] 19:17:29

Which you said earlier. So do we have any concerns like that before we are renting any console or consults?

[Sai Vikshit Kode] 19:17:36

Cap.

[Anonymous] 19:17:37

Yeah, like initially any app would like any startup like if you take it, people won't believe it@firstst

[Anonymous] 19:17:48

So. As you said, if you introduce features like, try before using it. Such features like we can get the.

[Anonymous] 19:17:59

Customer like interest on it or customer starts. Like crilling on it So yeah. Like in this time, yeah.

[Sai Vikshit Kode] 19:18:07

So in general like how long do you think you can rent an equipment for a user?

[Anonymous] 19:18:20

See, like, my expectation would include like ensuring the renter is responsible and reach the equipment well.

[Anonymous] 19:18:28

Like if someone If someone took like PS 5 from a person like he would rent a PS 5 from person and he would like like playing with like giving to kids or like spoiling it by misusing it then

[Sai Vikshit Kode] 19:18:47

Okay. So the safety of the product is the 1st priority, right?

[Anonymous] 19:18:51

Yes, yes. So if the product is gone like. That the they will blame on the who are the creators of the app so A gaming rent service would be responsible for that.

[Sai Vikshit Kode] 19:19:03

Okay, so

[Anonymous] 19:19:08

So. Those all things have to be kept in mind.

[Sai Vikshit Kode] 19:19:12

Okay, so if you want to list your product like if you have a PS 5 and you want to list it on the app so What motivates you to list that you're gaining equipment on our platform?

[Anonymous] 19:19:25

What motivates me?

[Sai Vikshit Kode] 19:19:27

Yeah. So you've already told like the FT is one person like, you want to assure that a person who is taking your products will give it back in a proper way, right

[Anonymous] 19:19:34

Yeah.

[Anonymous] 19:22:20

Hello.

[Sai Vikshit Kode] 19:22:23

Yeah. So we'll just continue doing this video. So there there are only a very few questions left.

[Sai Vikshit Kode] 19:22:29

To complete this sorry for the interaction that's the zoom, which we had here. So the questions we are left with is like.

[Sai Vikshit Kode] 19:22:38

So we are talking about the safety things, right? So whenever you wanted to, least one. Console like you if you have a PS 5 on the app.

[Anonymous] 19:22:40

Yeah.

[Sai Vikshit Kode] 19:22:45

Like, you wanted the safety as your primary concern, like if the person who runs your concern we'll give it back in a proper way like however you send it right

[Anonymous] 19:22:58

Yeah.

[Sai Vikshit Kode] 19:22:59

So, do you want to assure that this, definitely, has a feature called, user verification.

[Sai Vikshit Kode] 19:23:07

So where we verify the users like his past experiences, whether he has rented any console or not.

[Sai Vikshit Kode] 19:23:15

Or if he has having any bad reviews on him. So we'll definitely make sure these users don't.

[Sai Vikshit Kode] 19:23:22

Be allowed in this app. Right?

[Anonymous] 19:23:25

Yeah.

[Sai Vikshit Kode] 19:23:26

Okay, so coming to these rental platforms, so what more features or services would you expect? From a platform.

[Sai Vikshit Kode] 19:23:35

That facilitates like renting out these gaming as improvements. Any more features you want.

[Anonymous] 19:23:40

Yeah. Take features like.

[Anonymous] 19:23:46

A filter maybe like Do you want to filter out the? Like we have many types of games, right?

[Anonymous] 19:23:54

So like we coming to like we have Arcade games like we have. Per cent. Like, filtering out.

[Anonymous] 19:24:03

Would be a beneficial fee like beneficial feature to be included in the And

[Sai Vikshit Kode] 19:24:10

Okay, so we we actually initially thought of having a search button where we can search the game, but your idea of including a filter was really amazing like you have a lot of genre of games as you know.

[Anonymous] 19:24:14

Yeah.

[Sai Vikshit Kode] 19:24:23

You have action and venture, history games, horror, teams, etc, etc.

[Anonymous] 19:24:26

Yeah.

[Sai Vikshit Kode] 19:24:28

We have a list to the list of lot of G. So adding your filter button can easily identify you can identify the products.

[Sai Vikshit Kode] 19:24:36

You can identify the games. Right? So I think that is a pretty much good feature that you can.

[Anonymous] 19:24:37

Yeah, yeah.

[Sai Vikshit Kode] 19:24:43

Okay, so we are coming to an end of this interview so There are a lot of insights that we can see from this interview.

[Sai Vikshit Kode] 19:24:52

So this interview went really when. So thank you very much, Alia, for joining this interview.

[Anonymous] 19:24:56

Thank you.

[Sai Vikshit Kode] 19:24:58

And I would love to process this data. Record book and then I'll just start designing the app.

[Sai Vikshit Kode] 19:25:06

Our team are very much interested in knowing all this data. So which can ultimately help to create a very great design project.

[Sai Vikshit Kode] 19:25:14

So thank you very much for joining and any last words you want to add, which can really help our app.

[Sai Vikshit Kode] 19:25:21

In the in terms of design or in terms of features, anything related to the app.

[Anonymous] 19:25:27

Yeah, yeah, I'm eagerly waiting to use your version one or. Any prototype of your applications like I would be allowed to use app.

[Anonymous] 19:25:37

Gaming game share your game share application. So I would like wish you a best of luck to. Make a very good design or for your application.

[Sai Vikshit Kode] 19:25:49

Yeah, so I've mentioned earlier like this app doesn't go under development, but definitely we'll make some prototypes for this app like Figma prototypes where where you can see all the screens moving.

[Anonymous] 19:25:54

Okay.

[Anonymous] 19:25:57

Yeah.

[Sai Vikshit Kode] 19:26:02

One by one. So I think that will be very much lively to see an app coming to life, right?

[Anonymous] 19:26:07

Yeah. I would love to see your FIGMA screens.

[Sai Vikshit Kode] 19:26:13

Okay, thank you very much, Al. Thank you for joining. Okay

Ariyana Joseph Interview-2:

[Ariyana Joseph] 23:31:31

Hello, we're conducting an interview. We're developing our new app called Game Share.

[Ariyana Joseph] 23:31:38

Do you consent to being recorded and participating in this interview.

[participant] 23:31:41

Yes, I consent to being recorded.

[Ariyana Joseph] 23:31:44

Okay, so I'm just gonna ask you some basic questions about yourself. What is your age gender and where are you located?

[participant] 23:31:52

Okay, yeah, I am 29. I'm a male and I live in Seattle Washington

[Ariyana Joseph] 23:31:59

And what's your current occupation or field of study if you're a Student?

[participant] 23:32:05

I'm currently not a student student but I currently work in retail part time.

[Ariyana Joseph] 23:32:10

So what does a typical day look like for you?

[participant] 23:32:15

Typically on a day I go to work, I come home, I go to the gym.

[participant] 23:32:21

And after that I spend most of my nights gaming to unwind from the Day.

[Ariyana Joseph] 23:32:28

How do you like to spend your free time?

[participant] 23:32:33

I like to do a lot of things, but in my free time I spend time with my girlfriend a lot, hanging out with my friends.

[participant] 23:32:39

And playing a lot of video games.

[Ariyana Joseph] 23:32:42

Okay, what are your Hobbies and interests.

[participant] 23:32:47

I like to listen to music a lot. Working out also is a really good stressor labor for me as is, playing video games with my friends.

[Ariyana Joseph] 23:32:58

Okay. Can you describe the technology your devices that you use every Day?

[participant] 23:33:05

Yeah, on a everyday basis I use my laptop for downloading music and staying up to date with that.

[participant] 23:33:11

And on my phone, I use a lot of social media. Like Twitter, Facebook, Instagram, and then I also use my PS 5 a lot to game with my gaming buddies online

[Ariyana Joseph] 23:33:24

How comfortable would you say you are with new apps or new technology?

[participant] 23:33:30

I'm pretty, I'm fairly comfortable with, with new apps depending on how clear and easy.

[participant] 23:33:36

The interfaces to use. And whether they're. There's a lot of good, tips for them.

[Ariyana Joseph] 23:33:44

You mean like the tips? And hence that the app might provide to help you use that.

[participant] 23:33:52

Yeah, yeah

[Ariyana Joseph] 23:33:55

Which apps and platforms do you use most for frequently?

[participant] 23:34:00

I use the iOS mostly, but for social media I use Instagram, Facebook. And Snapchat but for like music and entertainment.

[participant] 23:34:09

I use like Apple, Apple Music and sometimes Spotify. But I'm also use YouTube a lot as well.

[participant] 23:34:16

I also use, Twitch and Discord. I usually stream on Twitch and use Discord a lot to communicate with my friends whether they want to get online and start some lobbies and I have a gaming session.

[Ariyana Joseph] 23:34:33

What would you say you like most about? The apps that you do use.

[Ariyana Joseph] 23:34:45

I do like the interface, do you like? The design, what about those apps? Make you want to use some more.

[participant] 23:34:55

The quick and easy interface is a really good. Good, like the simplicity of it usually gets me.¹

[participant] 23:35:03

Fairly used to it.

[Ariyana Joseph] 23:35:07

So how did you 1st get into gaming?

[participant] 23:35:11

Well, when I was a kid, my dad brought me home a Nintendo 64.

[participant] 23:35:14

And ever since then I've always been super passionate about gaming, especially Nintendo games.

[Ariyana Joseph] 23:35:21

How would you describe your gaming experience level? How has it grown since then?

[participant] 23:35:27

I'd say I'm pretty advanced. Since I've been gaming for over 20 years, I've played hundreds of games from various genres and you know ranging from RPGs, shooters.

[participant] 23:35:38

Puzzle platformers I typically spend, you know, probably around 20 hours a week gaming, I would say.

[Ariyana Joseph] 23:35:45

What type of games do you typically play? Like console, PC, mobile.

[participant] 23:35:53

I usually play all of them besides mobile, but I usually play a lot on my switch my PlayStation 5 if I want to play with my buddies, but if I don't do any of that, I just play on my 3 DS for some retro gaming, which is pretty fun to do.

[participant] 23:36:08

I have played a couple of PC games too. Which is pretty fun. But yeah, basically all of them.

[Ariyana Joseph] 23:36:17

What genres of games do you find that you enjoyed the most?

[participant] 23:36:22

Mostly multi-player, for the main aspect of being able to play with my Friends.

[participant] 23:36:27

Also I do like single player games as well when they're not online because I'm, you know, I don't always have Friends that are always online at the same time as me.

[participant] 23:36:37

And unless they get on discord and and set something up. And then, you know, shooter games, adventure games, basically, basically everything.

[Ariyana Joseph] 23:36:47

So where and when do you? Would you say that you typically game?

[participant] 23:36:53

I typically game after work or on the weekends is usually when I have like the most free time to do it.

[participant] 23:37:00

But I usually game, you know, at home in my room or usually sometimes I go to my friend's house or they come to my house too, you know, to play some Mario party or some Mario cart.

[Ariyana Joseph] 23:37:14

What kind of gaming equipment do you own or use regularly?

[participant] 23:37:19

I own and use, regular, various, gaming equipment like consoles, controllers, games. I use my headset a lot, which is a pretty good thing to have, especially when it comes to gaming, because you can also talk through the mic, to have a clear understanding of what's going on.

[participant] 23:37:43

You know, my controller is pretty good too as well.

[Ariyana Joseph] 23:37:52

What does your gaming setup look like?

[participant] 23:37:56

I have a console connected to my TV in my room, with all my, video games and, you know, accessories close by as well within arms reach as Well.

[Ariyana Joseph] 23:38:06

How would you say that you

[Ariyana Joseph] 23:38:10

Normally, get access to games or new consoles or new accessories.

[Ariyana Joseph] 23:38:20

Do you buy them? Do you rent them?

[participant] 23:38:26

I usually buy them, or I sometimes borrow from my friends as well,

which is, which is, really nice to have in, a gaming community, being able to borrow games from friends, especially when it comes to physical media.

[participant] 23:38:40

That's why I'm not too big on digital media because you're not able to share games as much.

[participant] 23:38:44

In terms of, you know. Doing that type of stuff. So I like. Buying the games physically and being able to trade with them in person and being able to try new things out, which is pretty fun.

[Ariyana Joseph] 23:38:56

So how do you decide when to upgrade or purchase new gaming equipment?

[participant] 23:39:04

Usually, being up to date with, you know, new games, new gaming equipment is pretty, key.

[participant] 23:39:11

Usually whenever the new console comes out, I am usually like the 1st one to be in line for that.

[participant] 23:39:17

Gaming console as well. Or whenever I see a new headset drop I would like to get on that too because I usually use my headset quite frequently and my headset degrades.

[participant] 23:39:28

Pretty, pretty often. So it's always nice to get a new one.

[Ariyana Joseph] 23:39:35

How does your budget affect whether you will upgrade or purchase new? Gaming equipment.

[participant] 23:39:46

Could you repeat the question?

[Ariyana Joseph] 23:39:48

How does your budget affect? Whether or not you upgrade or purchase new gaming equipment.

[participant] 23:39:54

Usually if it's in my price range. I typically will upgrade my head

phones or controllers since they get worn out but only if I can afford it will I do that, which is not often.

[participant] 23:40:18
after a while.

[Ariyana Joseph] 23:40:21
And so how do you decide which games or consoles that you want to invest in?

[participant] 23:40:27
Usually, the ones that all my friends are playing. That's what I kinda based off of like if all my friends were on PlayStation, I'm gonna get the next PlayStation system so we can all play together.

[participant] 23:40:39
That type of thing.

[participant] 23:40:42
Yeah.

[Ariyana Joseph] 23:40:45
How does watching reviews or reading comments? Affect whether or not You know, purchase a new game or console.

[participant] 23:40:57
Reviews are really good. I really like seeing what people have to say about games. I always like hearing people's opinions before sometimes I jump into a game.

[participant] 23:41:05
And then I like formulating my own opinion afterwards, so I like comparing, I especially after I play the game and Doing that type of thing hearing like someone else's opinion and then me diving into it I like doing that type of thing.

[participant] 23:41:21
I like kind of comparing and contrasting their experiences versus Mine.

[Ariyana Joseph] 23:41:25
Would you say? It's helpful to try out. Your friends games before you buy it.

[participant] 23:41:33

Oh yeah, no, it's definitely that's Definitely key. I would say definitely when it comes to like if you're not too sure about buying a game, definitely want to like try it out if when everybody's has it definitely just bring that home try it And then, you know, maybe.

[participant] 23:41:48

You can even give them a game to try that they're not too, not too sure on buying too.

[participant] 23:41:53

You can also return the favor that way as well, which is nice. That's why I like physical media so much.

[Ariyana Joseph] 23:41:59

How do you feel about playing multiplayer games or online gaming?

[participant] 23:42:04

How do I feel about it? I, I mean, that's basically how I get it. All my buddies together is playing playing online games since we all have jobs and stuff like that.

[participant] 23:42:15

We don't really have much time to meet, link up anymore. So it's really nice to be able to like sit on the couch play video games that we all like to play together and wind down basically from the day basically which is really nice. I am also introverted so gaming is a way to connect with my friend without having to go out.

[Ariyana Joseph] 23:42:29

So what do gaming sessions with your friends look like?

[participant] 23:42:34

Either in person or online its a couple of hours throughout the day, you know.

[participant] 23:42:39

Basically. Run for multiplayer Do that type of thing. You know, have, I usually just like we, we hit each other up on discord.

[participant] 23:42:52

See if anyone's free. And then from there, if someone is able to get on, after that, we all typically get on with and like then you know within the 30 min of someone shooting a message which is which is pretty nice off the discord app.

[Ariyana Joseph] 23:43:07

How do in person versus online gaming sessions differ for you?

[participant] 23:43:15

I would say they differ in terms of just like

[participant] 23:43:24

Hmm. I would say the different in terms of just like. Gaming back in the day when you're able to do couch co-OP is completely different than when you're doing on multiple player.

[participant] 23:43:35

I would say they're 2 different 2 different gaming experiences, which is, which is really cool.

[participant] 23:43:41

I love doing both, which is awesome a really cool thing to do. Usually when you have your buddies sit next to you on the couch, you always can like mess with them and type it, you know, screen peek, and to see where they're out on the map versus online.

[participant] 23:43:54

You really gotta use like a different set of skills. Because you're not with them in person you can't see their screen so it's also a really cool thing to do I would say they're completely different but also really fun at the same time

[Ariyana Joseph] 23:44:05

So how important is the social aspect of gaming to you?

[participant] 23:44:09

I would say it's really important. Probably it's very important just for the sole reason of being able to stay in touch with my close friends and also having a great time online.

[participant] 23:44:19

Since I have buddies that live far away, we always can't, you know, meet together.

[participant] 23:44:23

In person so being able to shoot each other a message on discord or watch each other stream on Twitch is also a really good thing to, you know, keep supporting the friends.

[participant] 23:44:34
Doing that type of thing which is really nice

[Ariyana Joseph] 23:44:37
So how do you typically engage with other gamers?

[participant] 23:44:44
I, what do you mean?

[Ariyana Joseph] 23:44:46
Like whether it's online through an app. You know.

[participant] 23:44:50
Oh yeah, I usually, you know, I join, I join a lot of hubs on Discord.

[participant] 23:44:57
On the local games I'm playing to see if anyone needs like a You know,
I always try to make friends on discord too, which is also super fun.

[participant] 23:45:05
Seeing if anyone's like on a like a game that I'm currently playing or
if someone is a teammate.

[participant] 23:45:11
It's really fun to being able to stay connected within the gaming
community like that. Oh such a simple app and being able to just like
see what someone's doing and if anyone is like a partner or something
like that on like, call of duty or fortnight.

[participant] 23:45:25
I'm able to join in just like that.

[Ariyana Joseph] 23:45:30
Okay, so we're gonna Now talk about what challenges do you face in
terms of gaming, maybe about the cost, space, time.

[participant] 23:45:42
Can you say that 1? One more time.

[Ariyana Joseph] 23:45:47
What challenges do you face in terms of gaming?

[participant] 23:46:06
Yeah. Oh, okay. Basically, I guess like new games nowadays, it's kinda

crazy how they run upwards up to like.

[participant] 23:46:14

60 or \$70 and consoles can be upward up to 500. And I don't always have the space in my budget to indulge in a new game despite how much I want to, which sucks.

[participant] 23:46:24

I also already have so many games that it's also hard to find the storage and space to hold even more games.

[participant] 23:46:33

You have to have such a big backlog too to get on. There's so many games I have yet to complete and the hype around a new game also only lasts so long with everybody playing it for the 1st couple of weeks and then it's falling off so I often miss out.

[participant] 23:46:45

On the experience, but I don't have the money to indulge in a new Game.

[Ariyana Joseph] 23:46:50

Can you share a time when a gaming related expense was too high for you and prevented you from having a gaming experience.

[participant] 23:46:59

Yeah, most recently there was a new game that all my friends were playing, but I could not afford.

[participant] 23:47:03

To buy it at the moment so I missed out on all the gaming sessions. Together that they have which kind of sucked.

[Ariyana Joseph] 23:47:10

How do you determine? If you regret a gaming purchase.

[participant] 23:47:17

I regret a gaming purchase if I don't get many gaming hours out of it.

[participant] 23:47:23

Like for example, if I played it for a couple days, I never picked it up, picked it back up, then I regret purchasing it, which kind of sucks, but.

[participant] 23:47:32

It's always nice to have people, you know, like your friends to borrow it if they wanna play it.

[Ariyana Joseph] 23:47:40

So what prevents you from gaming as much as you would like?

[participant] 23:47:45

Increasing,

[participant] 23:47:49

Hey, increasing gaming costs and the lack of time. And ability to keep up with like new equipment.

[Ariyana Joseph] 23:47:57

How do you feel about the cost of gaming equipment?

[participant] 23:48:01

The cost of gaming equipment can be discouraging, honestly. Just because as someone who is very mindful of their budget and spending.

[participant] 23:48:08

I can't always, you know. Experience all the games and consoles I want to or the accessories.

[Ariyana Joseph] 23:48:16

So what would make you consider renting gaming equipment over buying it?

[participant] 23:48:21

Okay. Well, if I needed a controller, a game just for one night. Or a couple of nights I can I could I would consider renting it.

[participant] 23:48:29

Or like if I was unsure about a purchase and wanted to try it out and see if I really liked it before.

[participant] 23:48:36

Before I invest like a full amount of money into it.

[Ariyana Joseph] 23:48:39

Can you describe a situation where renting gaming equipment might have been useful to you.

[participant] 23:48:46

Yeah, I think like I was about like a week ago. I hosted a game out with my friends and we all didn't have enough controllers for everybody so, some people weren't able to play.

[participant] 23:48:56

We always have to like switch off back and forth, which was kind of Annoying.

[Ariyana Joseph] 23:49:01

How did it make you feel not having? All the accessories. Or maybe games that You needed but did I have available for your game?

[participant] 23:49:14

How do I feel?

[Ariyana Joseph] 23:49:16

Yeah, like how did it make you feel not having like what you needed at the moment or your game there?

[participant] 23:49:21

Definitely frustrated. It definitely kinda like. I mean everyone was kinda like, bummed out.

[participant] 23:49:30

We weren't able to play all. All together at the same time, we just had to keep swap the controllers, which was kind of annoying, but we still made the best of it, which was fine.

[participant] 23:49:37

But yeah, it was definitely annoying for sure.

[Ariyana Joseph] 23:49:39

So what benefits do you see in renting? Rather than owning?

[participant] 23:49:44

It's definitely budget friendly, which is I would say the number one. I can see, I, I can see it's really.

[participant] 23:49:53

I

[participant] 23:49:56

Like

[participant] 23:50:01

Like it's like it's super budget friendly. I could try out something if I wanted to like before I bought it, which is which would be nice.

[Ariyana Joseph] 23:50:14

What benefits do you see? In a rental service to try games or consoles. Before you buy them.

[participant] 23:50:23

I would see a high benefit. I mean, with everything being so expensive these days. And Not being able to like afford everything that comes out, especially with everything coming out so fast these days.

[participant] 23:50:37

It'd be really nice to go to rent stuff and you know. Especially for like that that time it would be really nice.

[Ariyana Joseph] 23:50:44

So what kind of factors influence? A gaming related purchase for you.

[Ariyana Joseph] 23:50:55

Whether it's positive or a negative influence with like reviews, recommendations, price.

[participant] 23:51:03

I would say definitely like A good review, definitely. And entices me to play a game but like I said I also like comparing and contrasting different reviews and like formulating my own review as well even if like it's gotten like negative reviews I would always like Make my own assumption off that by playing it before I completely disregard it in that sense

[Ariyana Joseph] 23:51:29

How important is flexibility and affordability when it comes to gaming Equipment?

[participant] 23:51:36

I would say it's very important. Especially when it comes to like everything being so expensive.

[Ariyana Joseph] 23:51:47

Yeah, what do you value most in a gaming experience?

[participant] 23:51:56

Being able to

[participant] 23:52:02

Hmm.

[participant] 23:52:08

Basically like experience new things with friends and

[participant] 23:52:13

You know, being able to have those good memories with your buddies, which is really nice.

[Ariyana Joseph] 23:52:19

Can you describe a scenario where you might consider renting and instead of buying even if you had the option to purchase.

[participant] 23:52:28

Yeah, if I didn't have like a game for the night or like the certain amount of controllers I needed for the gaming session, if I had people over, I would highly consider renting those.

[participant] 23:52:38

Just for the night, so I was able to like. Be able to host that party.

For my friends which should be really nice because I wouldn't want to go out and purchase all these new controllers.

[participant] 23:52:49

With such like a low budget and then be able to you know supply that party with those games or those accessories.

[participant] 23:52:58

I needed for the night so that would be a That would be amazing.

[Ariyana Joseph] 23:53:04

How often would you say that?

[Ariyana Joseph] 23:53:08

Your gaming equipment that you purchased goes Unused.

[participant] 23:53:17

How often? Like it goes unused.

[participant] 23:53:32

It depends. If I buy like a couple of controllers for the switch. Or like I buy a couple of PS 5 controllers just for my friends.

[participant] 23:53:49

Sometimes they'd end up not getting used.

[participant] 23:53:53

I have purchased a lot of games that I did not end up liking and stopped using.

[Ariyana Joseph] 23:54:00

Have you ever used a rental service for gaming equipment?

[participant] 23:54:09

Not really, but I would highly consider doing that. The only time I've ever used a renting service for gaming was game fly, but I think it'd be really cool to actually being able to rent gaming equipment like controllers, which would be really cool.

[participant] 23:54:22

I've done game 5, which was that disk. Service back in there back in the day, which was really cool where you could rank games, and that was handed to you in the mail, but I think renting gaming equipment would be highly sufficient in terms of being

[participant] 23:54:36

Amazing just because you're not able to buy all these, buy all this equipment. On like a whim basically.

[Ariyana Joseph] 23:54:46

So what was your experience with rental services like?

[Ariyana Joseph] 23:54:54

In the past.

[participant] 23:54:57

They differ in terms of being good and bad. I would say probably their best rental service that we have ever have when it comes to video gaming was blockbuster but we don't have, we haven't had anything since like that.

[participant] 23:55:10

So it was, I would say it varies. Games I rented would not always be in good condition worthy would not come in time. That's why we need a really good one.

[participant] 23:55:14
Like game share.

[Ariyana Joseph] 23:55:16
What was? Can you describe a negative experience you had with the rental service?

[participant] 23:55:23
Yeah, like it's, I rented a game from from a buddy before and the disc was scratched and I wasn't able to play that game.

[participant] 23:55:37
Sometimes it also just took too long to ship as well, which was also very annoying. Wasn't able to get that game on time as I was promised, which was super frustrating.

[Ariyana Joseph] 23:55:50
So how do you think rental services could be improved?

[participant] 23:55:55
Faster shipping and promises on terms of just like the the quality of the equipment being sent out like no scratches.

[participant] 23:56:06
Just basically making sure it works.

[Ariyana Joseph] 23:58:55
Alright, so what would you expect from a platform like game share that rents out gaming equipment?

[participant] 23:59:02
Making sure like You know, there's good reviews on the product and. Making sure you know the people are satisfied with the stuff that they receive as well.

[participant] 23:59:18
Having like a broad range of products that you can choose from which would be amazing and making sure people renting and returning items are validated.

[Ariyana Joseph] 23:59:30
So how would you like the rental and return process to work?

[participant] 23:59:37

I would like it to be super, transparent and, you know, You know, super fast and Make sure that you know I get the equipment on time and it comes in a good condition.

[participant] 23:59:54

And,

[participant] 23:59:57

Basically just super easy and fast, which would be probably the best way to sum that up.

[Ariyana Joseph] 00:00:03

So what concerns might you have about using a gaming rental service?

[participant] 00:00:16

You repeat that?

[Ariyana Joseph] 00:00:19

What concerns might you have about using a gaming rental service?

[participant] 00:00:25

Maybe, like, not getting the product on time or. The product either being damaged or You know, getting potentially frauded.

[participant] 00:00:38

Not having what I need basically.

[Ariyana Joseph] 00:01:02

How can Game Share make the rental experience more appealing?

[participant] 00:01:07

Making sure that they post reviews of their products and users, of their service and make sure You know.

[participant] 00:01:20

Making sure that that their stuff is top quality. Having a really easy to use interface is really key in terms of just not getting confused on how to order stuff or return stuff and you know everything is validated and credentials are checked.

[Ariyana Joseph] 00:01:43

What kind of support would be helpful? In a rental service.

[participant] 00:01:49

Quick and easy, Live messaging, quick and easy live messaging would be amazing in terms of just you know trying to get in contact with, anyone that's, you know, in charge of the rental and Getting questions Answered super fast for you not waiting like hours or days even you know, accurate locations of, you know, of where you can rent stuff and Return.

[participant] 00:02:18

stuff to, which would be nice.

[Ariyana Joseph] 00:02:22

If there is such an app like game share, would you like to rent out your equipment?

[participant] 00:02:30

I would just because, being in the gaming community, I would, I also like to help out my fellow gamers in terms of being able to share the same experiences I have.

[participant] 00:02:39

So yes, I would love to.

[Ariyana Joseph] 00:02:41

What makes what would make you rent out your gaming devices?

[participant] 00:02:45

Just like I previously said, I would just love to, you know.

[participant] 00:02:50

You know, to help out with my gaming community and potentially make money too, which would also be a plus.

[participant] 00:03:01

As well obviously on top of being able to be sharing you know Okay. All that type of stuff and also let you know maybe some of my unused products or my unused accessories be used by someone.

[Ariyana Joseph] 00:03:22

If you were to rent out your equipment will kind of expectations did you have from the person renting it in terms of taking care of your Belongings?

[participant] 00:03:33

I would I would hope that there would be some sort of protection. Just in case like your controllers get damaged or your games.

[participant] 00:03:42

I would hope game share would be able to. Be able to, you know, help out if something was returned damaged or anything like that.

[participant] 00:03:51

No, definitely make me feel more safe as a potential user on the app.

[Ariyana Joseph] 00:04:01

In general for how long can you rent your equipment? Or should someone be able to rent your equipment or?

[Ariyana Joseph] 00:04:11

You can rent someone else's equipment.

[participant] 00:04:13

I think there should be an option where you can choose how long you want to, how long you want to.

[participant] 00:04:18

Rent out something to someone or how long you want to rent out something. There should be a specific like limit on the number of Days.

[participant] 00:04:26

Where you can like completely like just choose maybe like an overnight type of thing just for the night or maybe like a week.

[participant] 00:04:35

Yeah, I feel like you should be able to choose. In terms, you know, of what you want to do.

[participant] 00:04:41

It should be super easy and super Seamless, especially with the Interface.

[Ariyana Joseph] 00:04:47

So what would motivate you to list your gaming equipment for rent? On the platform.

[participant] 00:04:55

You know I mean 1st and foremost just being able to share my love for

gaming with the gaming community as well, you know let others experience things when they are not able to afford something at full price. I like to collect my games too so I prefer to rent and get my stuff back then sell.

[participant] 00:05:20
too which should be really cool.

[Ariyana Joseph] 00:05:22
Are there any safety or security measures you would like to see in place when renting out your gaming equipment?

[participant] 00:05:30
Yeah, I would like to see you know maybe some user verifications, you know on on that specific person that I'm you know renting out to or renting from product verification to make sure it's, you know, it's in good condition as well.

[participant] 00:05:46
And then, secure shipping and secure payments. Would also be a complete plus.

[participant] 00:05:57
And then also, of course, secure pick ups. You don't wanna be meeting some stranger as well.

[participant] 00:06:02
And, you know, in a sketchy alley.

[Ariyana Joseph] 00:06:05
What features or services would you expect from a platform that facilitates renting out gaming equipment?

[participant] 00:06:13
Could you repeat the question? I'm so sorry.

[Ariyana Joseph] 00:06:17
What? Features or services would you expect from a platform that facilitates renting out gaming equipment?

[participant] 00:06:26
Comments and reviews of the equipment would be really nice touch being able to see people's comments or reviews, the profiles of people renting or posting. Ratings of renters and people renting too to make sure I am not getting scammed. Pictures of the products.

[participant] 00:06:38

And then a quality or condition report would be also super important.

[Ariyana Joseph] 00:06:56

Okay, I think that sums up our interview. Do you have any questions for me?

[participant] 00:07:02

No, I do not. I appreciate you having me and I'm looking forward to game share.

[Ariyana Joseph] 00:07:07

Well, thank you for participating. I hope you have a great night.

[participant] 00:07:11

You too, thank you.

Rithindatta Gundu Interview-3:

[Rithindatta Gundu] 17:36:34

Hey hi! So, how are you?

[Participant] 17:36:40

Good. How are you?

[Rithindatta Gundu] 17:36:43

Oh yeah, I'm doing great. So this is, our interview, for my UIUX.

[Rithindatta Gundu] 17:36:50

Project. So we are basically building UI for an app called game share and I would like to interview you regarding that.

[Participant] 17:37:07

Yeah, that's fine. Yeah, perfect.

[Rithindatta Gundu] 17:37:11

Do you consent to being recorded?

[Participant] 17:37:14

Yes, I do.

[Rithindatta Gundu] 17:37:16

Okay, let's just jump into basic demographic questions. So, I know what's your age.

[Participant] 17:37:24
17 years old.

[Rithindatta Gundu] 17:37:27
Okay. Where do you stay?

[Participant] 17:37:33
I'm from Redmond.

[Rithindatta Gundu] 17:37:36
Perfect. So what do you do?

[Participant] 17:37:41
I mean, as of right now, you know, I'm a high school senior just finishing up high school to graduate.

[Participant] 17:37:49
High school and I'll be off to college next year.

[Rithindatta Gundu] 17:37:53
Oh wow, so let's just jump into some of your daily life questions. What is it typical day in a life if look like for you.

[Participant] 17:38:07
Well, Well, for school days, you know, I wake up at like 8 o'clock, you know, go to school and then after that I come home and just.

[Participant] 17:38:18
Do lots of homework and just chill out and try like. Like exploring like who I really am and what hobbies that I can discover of myself.

[Participant] 17:38:29
And after that, you know, I just repeat, I repeat that like pretty much every day and then weekends, you know, we can a bit different, you know, I get to have more lenient and then So that's the weekend is where I pretty much do all the fun activities and all that, right?

[Participant] 17:38:45
So I am. Wake up at like 10 o'clock and then. From, excuse me. Yeah, okay.

[Rithindatta Gundu] 17:38:51
Okay, that's interesting. Yeah.

[Rithindatta Gundu] 17:38:58

Moving on. How do you spend your free time?

[Participant] 17:39:04

Yeah, I mean. Well, I used to spend free time playing video games, but I mean, that's just got really old and boring.

[Participant] 17:39:14

So. Nowadays, you know, I just, I just like to just chill out with friends or drive around, drive the car run, create occasionally and then I like to do a lot of photography as well, so yeah.

[Rithindatta Gundu] 17:39:28

Okay, so What are your hobbies and interests?

[Participant] 17:39:34

I mean, I like, I like to do this one. I like every like maybe 2 weeks.

[Participant] 17:39:41

I like to draw some like objects and all that and then I do a lot of photography, you know, I've I've participated in a lot of photography.

[Participant] 17:39:48

Like, I've done a lot of photography and then. Like I'm in the school, right?

[Participant] 17:39:55

I've done 2 years of photography in school and then. At home like outside of school I do a lot of photography as well.

[Participant] 17:40:02

Yeah.

[Rithindatta Gundu] 17:40:03

Wow, that's really nice. So let's get into some technical questions. But technical in the sense, just technology, you need good questions.

[Participant] 17:40:13

Yeah, yeah, that's cool. Yeah.

[Rithindatta Gundu] 17:40:14

So describe, the technology or devices you use every day.

[Participant] 17:40:20

Yeah, so let's start off with my phone. You know, I probably can't live without my phone, you know, I use it every day, you know, it's necessary for me, you know, I.

[Participant] 17:40:29

I'm very sensitive when someone takes my phone and

[Rithindatta Gundu] 17:40:32

Yeah. Yeah.

[Participant] 17:40:34

Very, you know, it was, it's always like it's also a good model as well, you know, 12 pro.

[Participant] 17:40:41

And then, you know.

[Rithindatta Gundu] 17:40:41

Okay, so how comfortable are you with new apps?

[Participant] 17:40:48

Yeah, you know, I'm very comfortable. You know, I'm very comfortable to like explore how the app worked and What is the purpose of it?

[Rithindatta Gundu] 17:40:58

Okay. So which apps or platforms, do you use most frequently?

[Participant] 17:41:06

No, I use like, I use like Instagram, And then I used to use like YouTube and like Gmail, Outlook.

[Participant] 17:41:15

And yeah, that's like pretty much all the main ones that I use.

[Rithindatta Gundu] 17:41:21

Okay, so let's jump on to some of the gaming, your gaming experience related questions, okay?

[Rithindatta Gundu] 17:41:32

So how did you 1st get into gaming?

[Participant] 17:41:33

Yeah, sure.

[Participant] 17:41:37

Yeah, you know, my dad got actually my dad got me to give me, you know, he brought it home.

[Participant] 17:41:44

He brought the Xbox from one day, you know, and I I was very interested in like learning how it works and how to play it, you know, even.

[Participant] 17:41:53

Even when I, even when I used to struggle in the games, you know, you'd my dad used to connect the controller and then he would also play with me, you know, so.

[Participant] 17:42:01

That one from that, from that moment onwards, you know, I would, you know, I love playing video games.

[Rithindatta Gundu] 17:42:02

No.

[Participant] 17:42:08

It was. Awesome.

[Rithindatta Gundu] 17:42:10

Oh, that's really nice. So next question. Would be how would you describe your gaming experience level?

[Participant] 17:42:23

Well, I mean, experience level like. I mean, I've been playing like since I was like I'll be like 5, you know, so like playing for about 12 years now, so.

[Participant] 17:42:35

Hi, I'm I'm like being good at it, you know, I'm I like I can get the I can like I can climb levels very easily, you know, I'm.

[Participant] 17:42:44

And it also helps me to be like alert with everything that's going on around the world.

[Rithindatta Gundu] 17:42:51

Okay, so what type of games do you typically play? Console, PC or mobile games award.

[Participant] 17:42:56

Man.

[Participant] 17:42:59

Yeah, you know, I mainly play console games. And mobile games, I don't really play that much.

[Participant] 17:43:08

I mean, I probably have it downloaded on my phone, but I don't even play that much.

[Rithindatta Gundu] 17:43:14

Okay, so what genre of games do you enjoy most?

[Participant] 17:43:18

Yeah, I will start off with like 1st person shooter games, you know like I absolutely love Call of Duty.

[Participant] 17:43:27

Like I've tried to play almost every call to the game that there is. And also I also like playing lots of like, you know, sports games like Madden or like FIFA or something like that.

[Rithindatta Gundu] 17:43:39

Oh, even I really enjoy those games. So coming to gaming setup. And, so where or when do you typically game?

[Participant] 17:43:55

When? I mean, I only game like whenever our free time, you know, like You know, I used to I used to have a lot of free time, you know, but nowadays, you know, I just don't even have time to even look at my Xbox, you know?

[Participant] 17:44:10

And then I usually game just in my house, you know, in my room, you know, like I used to connect to the projector and play Xbox, but now, have a monitor and everything, so I can just connect Xbox and just play here whenever I want.

[Rithindatta Gundu] 17:44:25

Okay, so what kind of gaming equipment do you own or? Let me use regularly.

[Participant] 17:44:33

Sorry, can you paraphrase that question like? It's like

[Rithindatta Gundu] 17:44:36

Okay, so what kind of gaming equipment do you use? Our own.

[Participant] 17:44:44

I mean, you mean like HDMI tables?

[Rithindatta Gundu] 17:44:48

No, gaming equipment, maybe, Thanks.

[Participant] 17:44:49

Oh yeah, okay, okay, yeah. Yeah, I have, I. Only have like I have 2 Vax fox console so I have x plus 3 60 and Xbox one Thanks box one s excuse me and then I have obviously Xbox controllers and Thanks.

[Participant] 17:45:09
3 60 controllers. So, you know, like that's like all my own.

[Rithindatta Gundu] 17:45:17
Okay. So what does your gaming setup look like?

[Participant] 17:45:22
Honestly, it's pretty simple. It's not anything fancy. No, I just.

[Participant] 17:45:26
I have my monitor here. I got my x box on my left side and then I got my laptop on my right side to like talk to friends or anything like that and then And then I have my controller and then I just play.

[Rithindatta Gundu] 17:45:41
Okay. So how do you decide when to upgrade or purchase new gaming equipment?

[Participant] 17:45:51
Yeah, I know currently right now. I mean, no, Max P works perfectly fine, you know, but like I'm thinking to like maybe in like 4 years from now maybe or 3.

[Participant] 17:46:01
To be like in Xbox One X or Xbox One X, yeah, so I'm planning on that right now, you know, it's kind of tight, you know, I think I can manage with an Xbox one S right now, so yeah.

[Rithindatta Gundu] 17:46:16
Okay, so how do you decide which games or consoles? To invest in

[Participant] 17:46:22
I invest in, depending on depending on budget and depending on what the review say because reviews also play a big matter as people.

[Participant] 17:46:33
Generally, don't look at reviews and just straight blindly buy the products. So. I'm just believe that when I look at how the Xbox works and how it runs.

[Participant] 17:46:44
Like maybe if I can go to Microsoft Store and test that out, then that would be awesome for me.

[Rithindatta Gundu] 17:46:52

Okay, cool. So how do you feel about playing multiplayer games or online games?

[Participant] 17:46:59

Yeah, I absolutely love it, you know, multiple games is amazing, you know, everybody can just.

[Participant] 17:47:05

Everybody has the opportunity to play and It doesn't feel like anybody's left out, you know?

[Participant] 17:47:11

But the problem is that it's very hard to find games that are multi player, you know, because as you know, most games are obviously single player and It's not as fun when you're with a bunch of people, you know.

[Participant] 17:47:24

So.

[Rithindatta Gundu] 17:47:26

Okay, so 1 2 gaming sessions, with your friends look like.

[Participant] 17:47:33

Yeah, I know we, yeah, we at least. The our era in back in COVID was amazing.

[Participant] 17:47:40

I mean we would stay up until like for in to play games, you know, like we started like.

[Participant] 17:47:45

7 o'clock 7 PM. And then do it until 4 am and then Like we wouldn't even stop till we so we used to play a game called 4 Night and We wouldn't stop until we got a win.

[Participant] 17:47:58

So that took a while, so yeah.

[Participant] 17:48:02

Okay.

[Rithindatta Gundu] 17:48:02

Okay, so how important is the social aspect of gaming to you?

[Participant] 17:48:09

It's very important because Gaming helps you to connect with people that you may not even know. Like I've seen many videos were person ends up like he games with some

someone that he doesn't know and then It ends up being someone from his own school and it was actually his own best friend.

[Participant] 17:48:34

So. It brings you back to the people that know you the most.

[Rithindatta Gundu] 17:48:41

Okay, so how do you engage with other gammas?

[Participant] 17:48:46

I mean, well. Well, some games have like voice chat, so we voice chat. We voice chat in there and then.

[Participant] 17:48:55

No, we just communicate like, hey, we're gonna. Let's win the game together and and have like lots of fun.

[Rithindatta Gundu] 17:49:05

Okay. So. What challenges do you face in terms of gaming? Maybe in terms of cost.

[Rithindatta Gundu] 17:49:15

Let's space or maybe time.

[Participant] 17:49:18

Yeah, I mean, well, as of right now, yeah, time is a big issue. You know, I'm a high school senior, you know, I gotta make sure these next 2 months are good because I want to graduate and get out of high school.

[Participant] 17:49:30

You know, so once high school is over, you know, I have that summer, so I can.

[Participant] 17:49:36

Chill out for a little bit and play some video games And then. Yes, it's like, you know, and I'm not really worried about cost, you know, because cost you know I'm I'm gonna start earning money real soon.

[Participant] 17:49:50

So that will cover the cost of everything and then. No, and also all the Xbox prices are coming down of recently, so it's gonna make it much easier for me.

[Participant] 17:50:02

And you know, I've got I got plenty of space. You know, my table is perfect.

[Participant] 17:50:07

It has the amount is I have the correct amount of space. That allows me to place my Xbox and without disturbing anything at all.

[Participant] 17:50:16

So You know, I've always like measured it out, you know, measured out the correct. Angles and everything to make sure that max boxes at the correct place so that I don't I don't like you know interrupt my who work or any of my other laptops.

[Rithindatta Gundu] 17:50:35

Okay. Can you share it time then? Gaming related expense.

[Rithindatta Gundu] 17:50:41

Was too high for you and prevented you from having a good Name experience.

[Participant] 17:50:50

Well, I. I guess, you know, when I

[Participant] 17:50:59

They know there used to be so basically in the game before night there's like there's something called skins where you have to buy it And if you If you bought it, then you're you're guaranteed to like win the game, but I didn't have that much money, you know, and I couldn't really ask my dad to like just buy the skin for me then.

[Participant] 17:51:21

I had to like I couldn't like I wasn't able to win the game with the luck that the skin was able to bring with me.

[Rithindatta Gundu] 17:51:31

Got it. How do you determine if you regret? A gaming purchase.

[Participant] 17:51:40

Well, I would I would get it I would regret it depending on the cost to be honest because I when I buy a game, you know, I would like to look at the reviews and reviews and how like, people on YouTube and see how they like it as well, you know, there's there's obviously a lot of big gaming YouTubers who play the games and At the end they tell their they tell

[Participant] 17:52:08

the reviews on how the game is and if it's worth buying I mean Like I remember recently by a call duty game back just December of 2023, you know, I bought a call, do the game night.

[Participant] 17:52:19

I bought it but I didn't really like it at all because it just felt like very fast for me and I felt like I could have made a better this I could have had better decision making when doing it.

[Rithindatta Gundu] 17:52:32

Okay. What prevents you from gaming as much as you would like?

[Participant] 17:52:42

No, I mean, I'm getting older, you know, I have more responsibilities that are sent on me, you know, like.

[Participant] 17:52:48

I have to graduate 1st step is to graduate high school and then. Get through college and obviously throughout college I'm gonna be busy with.

[Participant] 17:52:58

Internships and all of that so and also probably have lots of projects and tests that I gotta think about, you know.

[Participant] 17:53:07

And another thing is that my mom, you know, Obviously she doesn't really like me playing video games, you know, so I just don't play, you know.

[Participant] 17:53:16

But I mean, she's becoming more lenient towards me nowadays, so hopefully I can take advantage of that and play video games.

[Rithindatta Gundu] 17:53:26

Okay, so how do you feel about the cost of gaming equipment?

[Participant] 17:53:32

Yeah, I mean, it's. Yeah, I mean, it's quite expensive. I mean, depending.

[Participant] 17:53:38

On a certain brand and in the manufacturing process. You know, cause it's like, yeah, you know, you' spending sometimes even like \$5,000 for gaming equipment.

[Participant] 17:53:48

It's like. It's not it's kind of annoying but some people just do it because they really want it and If you really wanted, then you should go towards them.

[Rithindatta Gundu] 17:53:59

Got it. So what makes, you consider renting gaming equipment instead of buying it?

[Participant] 17:54:09

Well, renting would actually be a whole lot cheaper, you know, cause Renting, okay, maybe, okay, I rent the game, you know, play it to like finish it and then after that I return it back.

[Participant] 17:54:22

And it still give you the same experience, but just not being able to buy it. Versus buying it, but I have to spend a whole lot more money and then if I don't like it then I can't return it back and The thing about the video game market is that when you buy a game, when you buy a game, you and we try to sell it, it's like you get very low amount of money like you probably

[Participant] 17:54:47

get like if a game is like maybe \$50 you get like \$30 back or \$20 back. Very it's very like, it's a big rip off, you know, so.

[Participant] 17:54:56

Okay.

[Rithindatta Gundu] 17:54:59

Yeah. Can you describe a situation where renting game equipment might have been useful to you?

[Participant] 17:55:08

Okay, can you repeat that? Sorry, I didn't get it.

[Rithindatta Gundu] 17:55:11

Can you describe the situation? Where renting gaming equipment might have been useful to you.

[Participant] 17:55:19

Well, I mean, I think maybe like, so basically like Redbox has these like video games that you can rent so I used to like rent the I think I should rent like the Madting games and.

[Participant] 17:55:33

I would play those for quite a bit and I personally really enjoyed it, you know, and It's really helped me to.

[Rithindatta Gundu] 17:55:38

Okay.

[Participant] 17:55:43

Understand the difference of cost between each of the games and where the possible the best possibility of The buying the cheapest game is.

[Participant] 17:55:57

Oh.

[Rithindatta Gundu] 17:55:57

Okay. So what benefits do you see in renting rather than owning?

[Rithindatta Gundu] 17:56:05

I think you already kind of answered this question. So let's just move on to the next question.

[Rithindatta Gundu] 17:56:13

What benefits do you see in a rental service to try games? Consoles before you buy them.

[Participant] 17:56:21

Yeah, I mean, okay, yeah, same concept as games, you know, if think concept is games you know when you rent a console you know like if I want to rent the Xbox One X so I can rent it for let's say maybe one to 2 weeks okay and then I see how it is, you know, if it's worth it, you know, should I, if I should buy it or not, you know.

[Participant] 17:56:45

like. And I would test it, I would test the console on my monitor, which is probably the best idea or maybe I could test on the projector and I'll see how it works because the problem with that Xbox is that it .

[Participant] 17:57:00

So And my monitor is definitely not 4 K. So. After that then I I will go after that and I will go test a few games out, see if I like it and then.

[Participant] 17:57:12

It's not worth it then I'll just return it and think about maybe other consoles that I could buy.

[Rithindatta Gundu] 17:57:21

Okay. So, how important is flexibility and affordability when it comes to, gaming equipment?

[Participant] 17:57:31

Oh, 100%, you know, we. It's gaming is very expensive like We need to get the best deal as possible.

[Participant] 17:57:41

I mean like We're on here paying maybe \$500 for a console that could be used or we don't know.

[Participant] 17:57:48

That's sometimes it's just a marketing gig and And then we then we pay like maybe like 50 to \$60 for a controller, you know, that's Mad expensive and designing is even more expensive.

[Participant] 17:58:02

So yeah, and then yeah, it's like, oh my god.

[Rithindatta Gundu] 17:58:07

Okay.

[Rithindatta Gundu] 17:58:10

What do you value most in a gaming experience?

[Participant] 17:58:16

I, I mean, I, I really appreciate if. I was able to actually enjoy the game and not feel like, okay, I need to actually, I just need to complete the game and get rid of it.

[Participant] 17:58:29

Like, no, I wanna. Take my time and just be like, okay, this, okay, I can like peacefully play the game and I don't have like finish it because because of how bad the game is.

[Rithindatta Gundu] 17:58:41

So can you describe a scenario where you might consider renting gaming equipment instead of buying it.

[Rithindatta Gundu] 17:58:49

Even if you had the option to purchase.

[Participant] 17:58:53

Well, I mean I mean, I had the option to purchase. I mean, obviously I would, but like.

[Participant] 17:59:03

Renting is like

[Participant] 17:59:12

Yeah, I mean, I don't have much thoughts on this question because it's like.

[Participant] 17:59:17

So like renting it. I think it's just much cheaper, you know, it's just You know, people, people do that a lot these days, you know, because nowadays people are doing it because of the cost of other expenses that doesn't allow them to do the doesn't allow them to do the to buy the things that they want.

[Rithindatta Gundu] 17:59:18

Okay.

[Participant] 17:59:37

So they just end up renting it anyways.

[Rithindatta Gundu] 17:59:41

Okay. So have you ever used it and service for gaming equipment?

[Participant] 17:59:49

I actually have not, you know, I've never actually owned one because Never actually use the rental service because you know I've because my dad has always bought the full price for the consoles and stuff like that.

[Participant] 18:00:06

So. I never actually gone the experience to know how it's like to rent it, but I know a few friends that I've rented it and they said that they've liked it because you know they've saved lots of money so

[Participant] 18:00:21

Yeah.

[Rithindatta Gundu] 18:00:22

Okay. So. Did you know how that experience with the rental services were like?

[Participant] 18:00:33

Yeah, I mean, yeah, of course, yeah, they really enjoyed it. You know, they like Okay, this actually might be much better than buying my games because If I don't like the game, then I can easily return it.

[Participant] 18:00:47

But if I bought it, then It would just be a waste of my time and money.

[Rithindatta Gundu] 18:00:52

Yeah, got it. So if you were to so let me just rephrase the question.

[Rithindatta Gundu] 18:01:04

How do you think? Rental services could be improved. So based on your friends experience. Or based on what you hear.

[Rithindatta Gundu] 18:01:13

Was already I've heard So how do you think rental services could be improved?

[Participant] 18:01:21

I mean, I guess maybe. I mean, I I mean even the I mean my friend David really told me much about it you know and I personally haven't researched much about it because I just Never had the need to rent it.

[Participant] 18:01:38

I mean

[Rithindatta Gundu] 18:01:42

Okay. So what would you expect from a platform like game share that runs out gaming equipment?

[Participant] 18:01:52

Can you repeat that question?

[Rithindatta Gundu] 18:01:55

So I've told you that where. Building a app called Game Share where we rent out gaming equipment, right?

[Participant] 18:02:04

Yeah.

[Rithindatta Gundu] 18:02:04

So I would like to ask you what would you expect from such an app like game share? That runs out, getting equipment.

[Participant] 18:02:14

Yeah, I know I really hope that you guys would make it a whole lot easier for people to rent games instead of like No, when people wanna rank games, you know, they have to go a pretty long distance for maybe a place that has the game so I'm hoping that maybe you guys can create the platform where people can just do it in the comfort of their own homes and.

[Participant] 18:02:38

They don't have to feel like they have any disturbance with them.

[Rithindatta Gundu] 18:02:43

Yeah, definitely. So how would you like the rental and return process to work?

[Participant] 18:02:53

The what? Process? The

[Rithindatta Gundu] 18:02:56

The rental and the return process of the game equipment that you have. Borrowed through this app.

[Participant] 18:03:08

But I'm not understanding. So it's like you're talking about you mean like the process, right?

[Participant] 18:03:13

Like the process of the game. Hey.

[Rithindatta Gundu] 18:03:14

Yeah, how would you like it? Like to work like you know can I'm just, telling like how would you like the rental and return process to work?

[Rithindatta Gundu] 18:03:28

I mean, what share opinion, how do you think that it should be working?

[Participant] 18:03:29

Okay.

[Participant] 18:03:34

Other than the app, right? You mean like how do you want the app to work pretty much? Or?

[Rithindatta Gundu] 18:03:38

Yeah, in the app this like rental service how does rental and return process. Should work like.

[Participant] 18:03:39

Okay, yes.

[Participant] 18:03:45

I feel like I feel like, you know, okay, so for the rental process, you know, if people are able to like have it delivered to their house, you know, if people are able to like have it delivered to their house, you know, cause Having it delivered to their house makes them not having to go outside and waste their time and energy to go out there and And then the people and they also it will thus create more.

[Participant] 18:04:10

Jobs and jobs for you guys to like go deliver the gaming. Gaming and that supports supports the your supports here like company and the and the increases the profit margins a lot.

[Rithindatta Gundu] 18:04:25

You would like to add that feature in our app. Thank you for suggesting that and moving on to the next question.

[Rithindatta Gundu] 18:04:36

What concerns? Might have about using a game rental service.

[Participant] 18:04:44

Man, like. One concern I have is that maybe there could be damage done to the rental before because Again, it's a rental, you know, because we don't we we can't like 100% trust

it, you know, cause It may come damage or like even scratch, you know, so that's 1 big issue that I got right now.

[Rithindatta Gundu] 18:05:07
Yeah.

[Participant] 18:05:07
And like,

[Rithindatta Gundu] 18:05:13
Okay, How can Game Share make the Rental experience more appealing?

[Participant] 18:05:25
That's, you know, like it's like a 2 and one combo, you know, so.

[Participant] 18:05:29
You can run the game and if you want, you know, you can also. Oh, you can share with like others others on this on the same like console as well, you know, so you can try the game and also give their own feedback to, to ensure that maybe, okay, that they also, they won't try the game and see.

[Participant] 18:05:51
How it works and how how effective it is and if they like the game and they'll also try to purchase the game as well.

[Rithindatta Gundu] 18:06:04
Okay, what kind of support? Would be helpful in a dental service.

[Participant] 18:06:10
Support on Let's say maybe. Yeah.

[Participant] 18:06:19
Well, that maybe, maybe creating like an instruction garden. How to like properly like however properly like, like install the game because sometimes you know like Customers may accidentally like Maybe the customers or like maybe there might be a glitch in the system where it causes you to accidentally purchased a full game instead because You know, sometimes, you know, how technology is, so that is probably the main issue that

[Participant] 18:06:50
I bought right now.

[Rithindatta Gundu] 18:06:53
I completely get it. So if there is such an app like game share. Would you like to rent out your equipment?

[Participant] 18:07:05

Alright, so can you repeat the question? If you

[Rithindatta Gundu] 18:07:07

Okay, if there is such an app like Game Share that we are building would you like to rent out your equipment to the tab.

[Participant] 18:07:18

I mean the equipment that I own.

[Rithindatta Gundu] 18:07:21

Yeah

[Participant] 18:07:22

I mean, preferably not because I, you can't really trust everyone and I'm not really sure what they're gonna do with my console like They could probably take my own games away or they probably just download like unnecessary, you know, understood like documents that I don't need so That's my problem with.

[Participant] 18:07:44

This whole sharing process.

[Rithindatta Gundu] 18:07:47

Okay, what makes you rent out your gaming devices if you really want to?

[Participant] 18:07:55

Just like maybe if. If I'm also getting a profit off of it, like if I'm getting some of that profit and money towards me maybe or like.

[Participant] 18:08:04

If I'm not like or if I'm not like using my Xbox anymore and I'm planning to bind you on then I can just rent it out completely.

[Rithindatta Gundu] 18:08:13

Okay. So if you want to rent out your equipment, what kind of expectations would you have from the person renting it in terms of taking care of your belongings?

[Participant] 18:08:27

I mean, I would expect that you, you don't mess around with my with my . It's set games and everything, you know, I wanna.

[Participant] 18:08:38

Make sure that you know you're not. You know, screwing over like. Progress is in games or like you're not like using it to like you're not using it to message random people like No, appropriate like words and messages.

[Participant] 18:08:54

And finally, you know, I just don't want like sometimes, you know, like my Sometimes our credit cards are going to be like stuck on the It's like on the payment app.

[Participant] 18:09:07

So someone may try to buy the game without my knowledge until It gets to my email, so. That's the concerns that I've got.

[Rithindatta Gundu] 18:09:11

Hmm.

[Rithindatta Gundu] 18:09:18

Okay, so in general for how long can you rent your equipment? Good. You really want to rent it out.

[Participant] 18:09:26

Well, we gotta give a trial first, st you know, 1st I'll try maybe like one to 2 weeks And if it's going well, then I'll increase it to.

[Participant] 18:09:35

Even like couple of like months even and After that, you know, after that, if there is still no problem, then I'm still gonna continue to increase the amount of months and eventually it will turn to years and then and so forth.

[Participant] 18:09:51

So.

[Rithindatta Gundu] 18:09:54

Okay. What would motivate you to list your gaming equipment for rent on a platform?

[Participant] 18:10:05

I mean, I mean, of course I gotta look in, I gotta look at my profit, you know, seeing.

[Participant] 18:10:10

How much money out if I was able to rent it out, you know, because You know, obviously I'm planning to buy a new console so I can use, I can, I'm trying to like save as much money as I can.

[Participant] 18:10:24

To complete my goal of buying a new console.

[Rithindatta Gundu] 18:10:30

Okay, are there any safety or security measures you would like to see in place when renting out your gaming equipment?

[Participant] 18:10:42

Well, I prefer that I get emails sent to me about like Hey, what the activity that's going on with my rented console so that I can sure that my I can assure for my safety as well and the console safety.

[Participant] 18:10:57

And it doesn't cause any disturbance. For the person as well. So.

[Rithindatta Gundu] 18:11:09

Alright, so what kind of features or services would you expect from a platform? That facilitates renting out gaming equipment.

[Participant] 18:11:18

I guess the services of like, you know. Choosing, you know, different games and Being able to experience and being able to experience the game and how How you can how the game works and in the process of Process of the game basically so and the features and on maybe they can try out like

[Participant] 18:11:46

You maybe they can try new features. On the consoles. If obviously, you know, the obviously the person should I was the person that is renting it out should give permission but One given permission, you know, maybe they can try some new features and design that.

[Participant] 18:12:04

Ensure that they like the console experience.

[Rithindatta Gundu] 18:12:11

Okay. So that's all the questions. I have for you today. And thank you so much for the feedback and solutions.

[Rithindatta Gundu] 18:12:23

For our app. And thank you so much for your time

[Participant] 18:12:29

Yep, thank you, man. I'm really looking forward to, you know, your app, honestly.

[Rithindatta Gundu] 18:12:36

Thank you so much.

[Participant] 18:12:39
Alright man, have a good evening. Alright. Bye. Bye.

[Rithindatta Gundu] 18:12:42
Yeah, you do. Bye.

Vandana Gandepalli Interview-4:

[Vandana Gandepalli] 21:14:56
So hello, we are connecting. An interview and, we are developing a new app called Game Share.

[Vandana Gandepalli] 21:15:03
So do you consent to being recorded and participating in this interview?

[Participant] 21:15:07
Yes.

[Vandana Gandepalli] 21:15:10
Perfect. So. I'm just gonna ask some basic questions about yourself. Like what is your age gender and where are you located or based in?

[Participant] 21:15:21
Okay.

[Vandana Gandepalli] 21:15:24
You can answer me like what is your age gender and where are you located?

[Participant] 21:15:26
Oh, sorry, sorry. I thought, sorry, I thought you were gonna ask that. It's hi, my name is Dora So the Silver and I'm students for the Seattle You.

[Participant] 21:15:36
I have 30 years old right now. And I'm gonna be 31 in the end of the year in November.

[Participant] 21:15:41
My gender is, Mail? Yeah, I'm a gay man. Just on that.

[Participant] 21:15:51
And that's it.

[Vandana Gandepalli] 21:15:54
So what's your current occupation or field of study? Like if you're a student.

[Participant] 21:15:58

Yes, I'm a student for my master of computer science in Seattle University.

[Vandana Gandepalli] 21:16:04

So, let's talk about your typical day. What does it look like?

[Participant] 21:16:09

Alright, my day basically I'm starting today looking for some. News and like a wall paper.

[Participant] 21:16:17

I can see like what's happening in the world. Doing that I take a coffee and they're trying to study.

[Participant] 21:16:23

Usually I study from 10 to one PM. Usually I'm trying to revise everything from university and trying to make the assignments and sometimes I do sometimes just like pro and trying to make the assignments.

[Participant] 21:16:40

And sometimes I do sometimes just like procrastinating, but I tried to study every day from 10 to And then, during Monday.

[Participant] 21:16:42

The 2. Thursday, I'm going to university from 3 30 pm to 6 p.

[Participant] 21:16:52

M. And this Friday, basically I'm just trying to finish my homework for the week. And trying to revise something if I don't have anything to do I basically just turn the game.

[Participant] 21:17:04

But the end of the week, I play at least 1 h whenever I during versus when I arrive, I play a little bit but then I go to sleep.

[Vandana Gandepalli] 21:17:13

So what do you do during your free time? How do you like to spend it?

[Participant] 21:17:17

I'm a gamer. So I basically every single minute that I have free, I'm gonna play.

[Participant] 21:17:26

So on my free time, if you text me, I, if it no worries, basically I'm playing.

[Vandana Gandepalli] 21:17:33

So what are your hobbies and interests like apart from gaming?

[Participant] 21:17:37

Yes, I like to hike when it's not too hot outside. So once like this weather is kinda like now, it's nice to go outside and walk.

[Participant] 21:17:48

I will love like it's nice to go outside and walk. I will love like a walk. I will love like I walk with my dog, Maxine.

[Participant] 21:17:55

So we just go to the park and try to walk a little walk with my dog, Maxine. So we just go to the park and try to walk a little bit or make a hike and then the weekends.

[Participant] 21:17:58

And that's it. Oh, a new hobby. I get this 2 months. It was pickable.

[Participant] 21:18:04

I never played before. But it was really nice. Thank you. I'm playing.

[Vandana Gandepalli] 21:18:08

Okay, so can you describe the technology or different devices that you use every day?

[Participant] 21:18:14

Yes, so, I usually stay on the computer for studying but for playing I basically have the major console in in the market right now.

[Participant] 21:18:28

So I have a position 5, please Xbox series X. Sting back, I'm at request 3.

[Participant] 21:18:36

And the laptop and the PC game. So basically I have everything to play.

[Vandana Gandepalli] 21:18:44

Kayabilaj. So how comfortable would you say you are with new apps or new technology?

[Participant] 21:18:46

Yes.

[Participant] 21:18:52

How comfortable.

[Vandana Gandepalli] 21:18:55

With any new applications or new technology devices. How comfortable are you?

[Participant] 21:18:59

Oh, I feel like I'm pretty comfortable. I'm kind of just as my technology. So everything comes out like new and kind of exciting.

[Participant] 21:19:10

I'm kind of able to at least look and test it. If I like, for example, I tested the Apple Vision Pro when released it.

[Participant] 21:19:20

But I didn't buy because was too expensive. I feel like \$4,000 in one have like a mixed reality I think was too much so I try I am really excited for this technology but it's not affordable yet so I feel like this is not for me.

[Vandana Gandepalli] 21:19:38

Okay.

[Participant] 21:19:38

But in general, yes, in general, I feel pretty comfortable with technology and you, apps or Everything like consoles.

[Vandana Gandepalli] 21:19:47

Okay, so which apps and platforms do you use most frequently?

[Participant] 21:19:55

Platforms I use the Facebook. And. Twitch to watch some people playing when I'm up playing.

[Participant] 21:20:08

Working on something from university I'm just on Facebook or watching something on Twitch or Mainly.

[Vandana Gandepalli] 21:20:17

So what makes you use those apps that frequently? Like what do you like most about them

[Participant] 21:20:23

I love the Facebook because I can connect with my friends in Brazil. So I can see them like.

[Participant] 21:20:31

Live. If you go into some new places and posting pictures and trying to interact with them, I've seen means for them.

[Participant] 21:20:40

And for Twitch, I like to watch, 2 streamers that like video games. I think they are funny.

[Participant] 21:20:50

So I kinda like every time they are on I'm trying to get in even even in background. And YouTube, I like.

[Participant] 21:20:57

I like see some reviews for products, for example, new products coming out. I didn't have it.

[Participant] 21:21:03

The test. Yeah. So I go there and watch some like, review or testing or sometimes mean to but usually more testing and something interesting like Okay.

[Vandana Gandepalli] 21:21:16

Gotcha. So now let's talk a little about your gaming experience. So how did you 1st get into gaming?

[Participant] 21:21:23

So my 1st time. That I get in with games, I was 5 years old. I believe. So.

[Participant] 21:21:33

My cousin, he had a Nintendo and I went to his house and I saw the video going to like, oh my god, that's so cool. I want that.

[Participant] 21:21:42

So I spent basically 2 years, bagging my dad to buy a, Super Nintendo.

[Participant] 21:21:50

So finally, he bought me a SUPPING TENNESS, into place and I get addicted to that.

[Participant] 21:21:55

So after the Super Nintendo, I jumped to PlayStation and then I just like oh my god this is a thing I want to do like, oh my god, this is a thing I want to do like every time when I'm just like, oh my god, this is a thing I want to do like every time when I'm free basically.

[Participant] 21:22:07

So yeah, my 1st time was a thing I want to do like every time when I'm free basically.

[Participant] 21:22:09

So yeah, my 1st time was 5 years old and then I get my 1st time was 5 years old and then I get my 1st video game at 7.

[Vandana Gandepalli] 21:22:13

That's great. So how would you describe your gaming experience level? Like how has it grown since then?

[Participant] 21:22:22

I feel like right now I'm kind of professional, no professional, but like kinda really competitive in some games.

[Participant] 21:22:29

But other games is more casual. For example, I have again that I play for 7 years now. It's called Final Finance 14 Online.

[Participant] 21:22:40

So I have a been played this game since 2,000 Like, 2,01617, I believe.

[Participant] 21:22:52

Okay, kinda 7 years. Yeah. Yes, so I've been playing since then. I mean, I love it.

[Participant] 21:22:57

This is like the best game I have a plane in my life and I'm kinda thinking so basically every year they come up with new expansion so you have to buy and be more like involved in that.

[Participant] 21:23:08

Okay, so yeah.

[Vandana Gandepalli] 21:23:09

Gotcha. So what type of games do you typically play like? Console, PC, mobile.

[Vandana Gandepalli] 21:23:16

What are you most comfortable with?

[Participant] 21:23:16

Yeah, I like. Yeah, I usually play on the console. So usually I'm playing in the PlayStation 5 or X.

[Participant] 21:23:27

Mainly. So yes, I'm, I'm playing on the consoles. My favorite genre of games it's RPG is a role play game That's the fun offense for teams.

[Vandana Gandepalli] 21:23:40

That was actually my next question, but you already answered. That's all right.

[Participant] 21:23:42

Oh, sorry. Sorry. Yes, my favorite is of. RPG.

[Vandana Gandepalli] 21:23:48

Okay. So where and when do you do you say that you typically game?

[Participant] 21:23:55

When?

[Vandana Gandepalli] 21:23:56

When did you usually think this is my gaming time?

[Participant] 21:24:00

Yeah, so during the week that I'm kinda like busy with the university, I usually play when I arrive from the university.

[Participant] 21:24:07

So for this quarter is like between 6 30 to 7 38 30 maximum and then you like trying to do my dinner and what something something go to sleep.

[Participant] 21:24:21

So yeah, during the week it this way, but. The weekends if I don't have any tests, any, I mean terms.

[Participant] 21:24:29

I usually play from I don't know like 10 am to 5 PM. Basically, yeah.

[Vandana Gandepalli] 21:24:36

Hmm. That's your whole day. Okay, so what kind of gaming equipment do you own or use regularly?

[Participant] 21:24:39

Yes.

[Participant] 21:24:45

Yeah, right now, I like I say, I have like basically every console and modern console that I have.

[Participant] 21:24:53

So it's like PlayStation 5, Xbox series X, Nintendo Switch, and computer.

[Participant] 21:25:06

But like usually I just play on position 5 and next.

[Vandana Gandepalli] 21:25:12

So at this just the devices you currently on your you add something in the past as well, something else.

[Participant] 21:25:19

Sorry.

[Vandana Gandepalli] 21:25:21

So these are the devices which you currently own.

[Participant] 21:25:23

Oh yes, yes, all that I have right now. Yeah.

[Vandana Gandepalli] 21:25:26

So what did you had previously like did you just Give it away.

[Participant] 21:25:29

Oh my god. Alright, so the 1st one was Super Nintendo and then PlayStation one.

[Participant] 21:25:36

Police station to PlayStation 4. Xbox one. PlayStation 5. Xbox, XX.

[Participant] 21:25:48

And then we would have right up basically.

[Vandana Gandepalli] 21:25:52

Okay, you know your history well.

[Participant] 21:25:53

It's a lot. It's a lot.

[Vandana Gandepalli] 21:25:56

Yes. So what is your gaming setup look like in your comfort of your room or your study.

[Participant] 21:26:05

Yes. So I have 2 setup. Rooms that I play usually. So 1st one is the living room.

[Participant] 21:26:12

So we have like a 70 75 injured TV. 4 KA hundred 20, herds.

[Participant] 21:26:21

And there, all my console is there. Like. PlayStation, Xbox, Nintendo, and everything is there.

[Participant] 21:26:29

And here I have a room specific for the for the desktop. I have. Cpu with the RTX, 40, 70 Ti.

[Participant] 21:26:41

It's like, like a high end. Graphic cards. And yeah, so you should living room.

[Participant] 21:26:48

Couch, 75 inch. TV and consoles and my room just like a chair with the monitor and the desktop.

[Participant] 21:26:58

That's it.

[Vandana Gandepalli] 21:27:00

Let's that's a lot, but yeah. So how would you say that? How you, how do you normally get access to these games, consoles or accessories like do you buy them or do you rent them?

[Participant] 21:27:02

Okay.

[Participant] 21:27:14

Yeah, so I All the games I have I bought they have like a 1 for subscription for example if you on the Xbox if you pay Xbox game pass you have like a tons of a game for free.

[Participant] 21:27:27

So I'm usually not played those games, so I usually buy them again. The games I want to because I feel like if I stop to paying this subscription, the games I want to because I feel like if I stop to paying this subscription, I'm gonna lose the access for the game.

[Participant] 21:27:40

So And Yeah, I usually buy all my games online. Yeah, I don't have any, physical media like DVD.

[Participant] 21:27:50

Everything's online. I just got in my account, download the games in place.

[Vandana Gandepalli] 21:27:51

Okay.

[Vandana Gandepalli] 21:27:56

So how do you decide when to upgrade or purchase any new gaming equipment?

[Participant] 21:28:01

Okay, so, the 1st thing I do once something comes out, I, I see a lot of reviews videos on YouTube and I 1st want to know what they want just at will help sorry how they describe the product if it's good is worth it the money if worth of the money I'm trying to at least see in personal test.

[Participant] 21:28:25

If I see like, okay, this is nice, I go there and invite. I usually have my budget.

[Participant] 21:28:34

Separate money for Kenny. So I kinda like separate this, this year I'm gonna spend X dollars and this would be my my gaming budget.

[Vandana Gandepalli] 21:28:46

Got you. So what if you had a chance to print this new thing like it suppose someone already bought it and they're renting it for like a week or so.

[Vandana Gandepalli] 21:28:56

Feel better to rent it for a week or so and then if you like it and buy it.

[Participant] 21:29:02

Yes, I would like to do that because sometimes you just want to test it like if this is for you and but sometimes you just won't test it but you have to buy it and do all the setup and everything like yeah buy games if I have one place that I can rent test it and then decide if I want to buy or not.

[Participant] 21:29:22

That would be nice.

[Vandana Gandepalli] 21:29:24

That's good. So how does your budget affect whether you will upgrade or purchase new? So maybe is there sometimes you felt like, okay, I really want this, but it is definitely out of my budget.

[Participant] 21:29:31

Yeah, so.

[Participant] 21:29:39

Yeah, so that's what I was thinking about the, the. So when is the, money, the entry level for the product is too high.

[Participant] 21:29:50

I maybe think like. Twice, 3 times to buy it. And I feel like if it doesn't work, I don't do it.

[Participant] 21:29:58

So I have this. Limit, take it. This is the the maximum I want. Expand with games or consoles and that's it.

[Participant] 21:30:11

I don't want to go over because I know if I did that I'm going to be in trouble.

[Vandana Gandepalli] 21:30:13

So you know your limits. Got it. So how does watching reviews or reading commands like effect whether you are buying or purchasing any game or console?

[Participant] 21:30:15

Yeah.

[Participant] 21:30:26

I feel like for me is really important. Because I tend to trust on this type of videos so basically I want them to trust on this type of videos so basically I want them to see it's worth because there's spending about it.

[Participant] 21:30:43

Whatever. So I want to see their review that I already have the product or test it. You see, it's good.

[Participant] 21:30:51

If it's good, I'm trying to at least task or. Yeah, but for the reviews are really important to me because I'm based my purchase based on the

[Vandana Gandepalli] 21:31:03

Okay, so just say it's helpful to try out maybe. Oh, the games which your friends are having and then by it.

[Participant] 21:31:13

Sorry, you asking if I want my friend to try and then see if it works.

[Vandana Gandepalli] 21:31:18

Yes, I suppose the game which you want is already with your friend or do you? Like it if you 1st tried the one which is having and then buy it.

[Participant] 21:31:27

Yeah, so I think I have like a list. 2 games, it was this way. I'm kinda like, oh, can you borrow your account so I can try the game?

[Participant] 21:31:36

And then he, let me to borrow his account. I play like for an 2 h and then like oh my god this is nice so I'm gonna buy everything in there and buy the for me on my account.

[Vandana Gandepalli] 21:31:48

So you think sharing this. Subscription our credentials is kind of nice.

[Participant] 21:31:51

Yes, yes, but I feel like for testing. Yeah, for example, like a test some games that I wanna try and I feel like this is really nice.

[Vandana Gandepalli] 21:31:56

Yes. We're testing.

[Participant] 21:32:04

I want it and then I gonna buy it.

[Participant] 21:32:05

But not

[Vandana Gandepalli] 21:32:05

Okay, so how do you? Okay, so how do you feel about playing multiplayer games or online gaming?

[Participant] 21:32:12

I love play online in which play games. Final Fence 14, the one I played for 7 years.

[Participant] 21:32:19

They are, they are online and you play with multiple people. So basically you need at least 4 people to play.

[Participant] 21:32:27

So I have a time and I was there playing, I interact at least with 4 people. And I love that.

[Vandana Gandepalli] 21:32:35

Okay, so what do the gaming sessions with your friends look like?

[Participant] 21:32:40

So usually we pick a game. It's okay. This weekend we gonna play, I don't know.

[Participant] 21:32:46

Like, what we say, for instance, 14. So we spend basically the whole week we can play and laughing.

[Participant] 21:32:52

And trying to accomplish some tasks on the game. So this kind of is because this is invoke like cooperative.

[Participant] 21:33:01

So you need to help me. And I need to help you that we can move on to the next phase or something like that.

[Participant] 21:33:08

And he's nice.

[Vandana Gandepalli] 21:33:09

Okay, so how do in person versus online gaming sessions differ for you? It's like what do you prefer?

[Participant] 21:33:15

Sorry.

[Vandana Gandepalli] 21:33:18

Like the in person versus online gaming sessions? How do you? Which one do you prefer?

[Participant] 21:33:20

Oh, I prefer online sessions. I like in person but I don't know, I feel like It's more, I feel like free to be myself when I'm just by myself.

[Participant] 21:33:37

So yeah, I write a deal line.

[Vandana Gandepalli] 21:33:41

Okay, so how important is the social aspect of gaming to you? Like you have some game, would you like to chat with them like continuously as talk in the headphones, like how do you like it?

[Participant] 21:33:53

I like, sorry, I like to do both. So I like to play and talk with them.

[Participant] 21:33:58

So we kinda like. Playing while we Talk about the live and talk about. Yeah, need something new that happened and I feel like Oh, if I play and talk.

[Vandana Gandepalli] 21:34:12

Okay, so how do you typically engage with other gamers? Like how do you decide when to maybe play?

[Participant] 21:34:20

So usually when the play with random people, this guy like you, I don't choose to play with you, this kind of like you, I don't choose to play with you, but if you're nice and we talk and we have like a Yeah, yeah, my, my friend and friend Lace and we can play together another time.

[Participant] 21:34:40

So, Okay, I'll talk and see if we have any response. If the response, they are nice.

[Participant] 21:34:47

I play another time.

[Vandana Gandepalli] 21:34:48

Okay, so now let's talk about some challenges that you may face in terms of gaming maybe the cause, space or time.

[Vandana Gandepalli] 21:34:57

So what challenges do you face generally in gaming?

[Participant] 21:35:00

Well, right now I feel like my challenge, it is time, like. To get time to play the things I want because I feel like I have a lot of games.

[Participant] 21:35:11

That I just start, you know, I couldn't finish because I didn't have a time and I wanna play my, favorite game so I kinda like I to divide my time so it feel like time is the talent that I have right now.

[Vandana Gandepalli] 21:35:25

Hmm, that's true because I'm feeling the same currently.

[Participant] 21:35:28

Yeah, I wish that they have at least 36 h.

[Vandana Gandepalli] 21:35:34

I really wish. So can you share it time when a game and related expense was too high for you and prevented you from having a gaming experience?

[Participant] 21:35:35

Okay.

[Participant] 21:35:44

Oh, sorry.

[Vandana Gandepalli] 21:35:47

Can you share it time when it came in related expense was too high for you and prevented you from having a gaming experience.

[Participant] 21:35:57

I don't think I got the question. So.

[Vandana Gandepalli] 21:36:00

So it just basically we are asking. It was there any situation where you were not able to buy the gaming equipment you want?

[Vandana Gandepalli] 21:36:09

Any such.

[Participant] 21:36:10

Oh. Yes, they have the experience for example, the Apple vision pro. Because it was too expensive.

[Vandana Gandepalli] 21:36:17

Yes.

[Participant] 21:36:18

Yeah, I feel like the thing doesn't worth it. The \$4,000. And they feel like it's really nice, it's really edgy, but.

[Participant] 21:36:28

Don't worth it. I don't want to get into this. Spending more than I should because I know this would be a problem.

[Vandana Gandepalli] 21:36:40

And how do you determine like if you regret purchasing a gaming product because they are costly?

[Participant] 21:36:46

Yes, so usually like I say, I try to see if worth it if the money worth it. Attempt to buy it.

[Participant] 21:36:56

So even if I know that I don't have time to play but it's to buy it because one day on my head I'm gonna have a time to play but it's to buy it because one day on my head I'm gonna have a time and I'm gonna Go to play.

[Participant] 21:37:05

So yes.

[Vandana Gandepalli] 21:37:07

And I think you already answered this question. Like what prevents you from gaming as much as you'd like?

[Participant] 21:37:16

I think being an adult. I feel like right now I Yeah, I have the university. I'm the master student.

[Participant] 21:37:27

So it's just as part of my life take a lot of time. And I have a boyfriend and I have a dog.

[Participant] 21:37:33

So I kind of. Give it a pension for them too. So yeah, I need to divide in 4.

[Participant] 21:37:38

In one of my 4 size will be playing.

[Vandana Gandepalli] 21:37:46

So how do you feel about the cost of gaming equipment? What do you think about that?

[Participant] 21:37:51

I feel like for the past

[Participant] 21:37:55

5, 10 years, the price of the equipment was increasing. So for example, I remember buying 2,013 the position for So, 1,000 highs.

[Participant] 21:38:08

There was like, oh my god, it is expensive, but You can buy it. And in 2,020.

[Participant] 21:38:17

21, that's 21. I tried to buy the PlayStation 5. Is it like a new generation?

[Participant] 21:38:23

And it costs like 5 times more like 5,000 Yeah. So this is a lot. This is was a lot like 5 times more like Yeah, that's worth it.

[Vandana Gandepalli] 21:38:37
Yes, if you love gaming, it's with it.

[Participant] 21:38:37
Yeah, yes.

[Vandana Gandepalli] 21:38:41
So what do you what would make you consider renting gaming equipment over buying it?

[Participant] 21:38:46
What I consider

[Vandana Gandepalli] 21:38:49
Yeah, what would make you consider renting instead of buying?

[Participant] 21:38:51
Oh. So for renting, I think just trying new stuff. Without paying a lot of my name for that.

[Participant] 21:39:03
That was my first, st interesting thing that I want to consider to rent not buying because I like for example if I have the the Apple vision pro to rent and spend at least like a month and see how it's going.

[Participant] 21:39:18
Like, oh, maybe this is not. Too bad and maybe it's worth it. But right now I don't I don't know how to test and we don't have anything to rent so yeah I think rents would be really important.

[Vandana Gandepalli] 21:39:31
Okay, so can you describe a situation where renting gaming equipment might have been useful to you? Like maybe there was a situation where you regretted buying it and you felt like, OK, I should have tried it first, st maybe renting it.

[Vandana Gandepalli] 21:39:46
Did you ever feel? It.

[Participant] 21:39:47
Yeah, yeah, like their provision pro I would like to just do that I would like to like rant spend at least a month and see how this gonna do because sometimes you I have experience with 2 things I bought and I pass like one week or 2 weeks like oh this is not a 1.

[Participant] 21:40:05
So I'm gonna return and then I return the thing. Yeah, so I feel like if I could rent and test it.

[Participant] 21:40:14
That would be great.

[Vandana Gandepalli] 21:40:16

And how did it make you feel not having what you needed at the moment or or any game that you wanted to play.

[Vandana Gandepalli] 21:40:25
What, what did made you feel?

[Participant] 21:40:27
Or what's my feeling for not having the game I want. Okay, so

[Vandana Gandepalli] 21:40:29
Yes. It may be not be Apple that vision pro it could be any game in your life.

[Participant] 21:40:34
Yeah, yeah, yes, yes. Okay, so,

[Participant] 21:40:39
Sometimes I get a little frustrated because I won the game and I don't wanna like spend a lot of money, especially if I just bought this some other games.

[Participant] 21:40:50
For example, they have the new Star Wars, game. And I was willing to buy but I already bought like all the 2 games.

[Participant] 21:41:00
At least starting the game you bought and see it worth it. If it's not worth it, return the game and then by the Star Wars one.

[Participant] 21:41:12
Yeah, but I get a little frustrated.

[Vandana Gandepalli] 21:41:14
I know. So what are benefits do you see in renting rather than owning?

[Participant] 21:41:20
Yeah, like if I, I like. Could rent the pipments, for example, the game.

[Participant] 21:41:27
They'll be nice to test. I really rented the game in test because sometimes like I said, I play the game twice with 2 weeks and then I just like oh this is not what I want and then I'm returned so if I ran I just pay I don't know 10% 10 times less than the original game and Play for a week and could return if I don't like it.

[Vandana Gandepalli] 21:41:49
Okay. And what kind of factors influence your gaming purchase like reviews, recommendations, price or maybe the production units like what factors in influence.

[Participant] 21:42:03

Right, so, for all the games, I usually see it isn't on sale. If it's on sale, like, oh, this game I wanted to play for, I don't know, 2 years ago, 3 years ago, and I, now it's a sale, so I'm gonna buy it.

[Participant] 21:42:19

So usually I follow the games, it's sale. On sale and for new games you usually like Review on YouTube.

[Participant] 21:42:29

The people play and SEO. Maybe this game worth it. So Yeah.

[Vandana Gandepalli] 21:42:34

So how important is flexibility and affordability when it comes to gaming equipment?

[Participant] 21:42:43

I think I have 2 different situations that I kinda like it's important for example if I want to travel I want something portable that I can bring with me for or laptop or hand held device or something like that.

[Participant] 21:42:56

But if I'm a home I don't like the small devices and a portable device. I want one, and I have like big screen or, I don't know, nice graphics.

[Participant] 21:43:10

What I mean? So if I stay home, I like the powerful and the biggest. But if I'm living like to travel, I want something I could bring with me.

[Vandana Gandepalli] 21:43:21

Okay. So what do you value most in gaming experience? What's most important to you?

[Participant] 21:43:28

To me, it's this story of the game. I feel like I sometimes the game is terrible but the story is so good it's Hats you in the way that you cannot leave.

[Participant] 21:43:43

We all finished the game. This was happened to me on the FIX for team. One, the one thing that cats me on all the 7 years of the start of the gaming.

[Participant] 21:43:53

So every year they add more story and Completing a story and it creating a new story so you get addicted you want to know what's happening and want to know what's gonna be for the future of the game

[Vandana Gandepalli] 21:44:04

Got you. And this is just a scenario. I'm telling like, I suppose I was hoping you had gaming nights with your friends.

[Vandana Gandepalli] 21:44:13

So how or do you think renting out an equipment is better like maybe to cancel some extra consoles?

[Vandana Gandepalli] 21:44:19

So that all your friends can have the gaming experience.

[Participant] 21:44:23

Yes, so I think this would be so important because I have some friends that don't on the console, so usually play on the PC.

[Participant] 21:44:32

So if we could have like a party for playing and I could rent like I don't know 5 equipments and bring everybody to my house and we have like this Okay.

[Participant] 21:44:42

Pajamas party. That would be nice. I would like that.

[Vandana Gandepalli] 21:44:47

Okay, so have you ever used a winter service before?

[Participant] 21:44:52

Yes, I rent a car. Like the one thing I think I rented was car for like 2 weeks.

[Vandana Gandepalli] 21:45:02

Okay.

[Participant] 21:45:03

Oh, wait, sorry. When I was a kid, when I was a kid and teenager, I rent movies.

[Participant] 21:45:08

I'm kinda old so yes we have like a blockbuster so we can go there and rent some movies.

[Vandana Gandepalli] 21:45:15

So what was your experience with those services?

[Participant] 21:45:18

I really like it. I like the sensation to go to a place in Pick a movie and read like the summary on the back and bring home.

[Participant] 21:45:32

And read like the summary on the back and bring home that would be nice. And read like the summary on the back and bring home.

[Participant] 21:45:35

And read like the summary on the back and bring home. And read like the summary on the back and bring home the summary on the back and bring home. That would be nice. I miss this kind of thing.

[Participant] 21:45:42

And for the car, it wasn't a nice summary on the back and bring home that would be nice. I miss this kind of thing.

[Participant] 21:45:49

And for the car, it wasn't a nice experience because I think it was too So it was bad experience.

[Vandana Gandepalli] 21:45:49

And did you write a review on it?

[Participant] 21:45:51

Yes, I wrote the view and said everything will happen. Okay.

[Vandana Gandepalli] 21:45:58

Okay, let's move on to the next one. So can you describe it negative experience we had with, okay, I guess you just answered it.

[Vandana Gandepalli] 21:46:06

But you have any other negative experience you had with any rental service?

[Participant] 21:46:09

No, I think it was just this one.

[Vandana Gandepalli] 21:46:13

And how do you think, rental services could be improved? Maybe let's talk about the gaming rental services only.

[Vandana Gandepalli] 21:46:20

How do you think? They could be designed.

[Participant] 21:46:26

I think for example, new, platform has come out. It was nice to give you a try.

[Participant] 21:46:34

So for example, you the 1st 7 days for trying a new product will be free or at least 50% off.

[Participant] 21:46:41

Because I feel like this, give you an opportunity at least to know your business. So soon as you know and you know what you're doing, know the audio that it is you have.

[Participant] 21:46:52

I think would be easy to catch the customer and make them work loyal to you. Business.

[Vandana Gandepalli] 21:47:00

Okay, so what would you expert from a platform like us like the game share? Like what all you, what all as a gaming Like you have the gaming guy.

[Vandana Gandepalli] 21:47:12

So what all would you look for in a platform like if you want to rent it.

[Participant] 21:47:16

I think the 1st thing I would look at how update you guys are like if you have the best game in the market right now the newest one the best console If you have this, because I, more into to rent or to explore new things.

[Participant] 21:47:34

So if you have new equipments and new games and everything like newer, I would like to test it.

[Participant] 21:47:43

So I would look for that.

[Vandana Gandepalli] 21:47:46

So how would you like the rental and written process to work? Like what would make you the most? Decide to use that maybe.

[Participant] 21:47:56

Your app. Okay. Okay. So, Sorry, can you repeat the question?

[Vandana Gandepalli] 21:47:57

Yes. I suppose we have designed it.

[Vandana Gandepalli] 21:48:05

So it's like how do you how would you like the rental and written process to work?

[Participant] 21:48:10

I would return.

[Vandana Gandepalli] 21:48:11

Rental and written both of them. How would you like them?

[Participant] 21:48:13

Oh, okay, so for renting, so for renting, I would like to do as like the car, the experience I had to rent in was nice.

[Participant] 21:48:22

So basically you go on a website, you said, okay, I want to run a car on this category for one week and I want this type of car.

[Participant] 21:48:32

So they give you a list of cars and dates and optional things you want to to add in the card.

[Participant] 21:48:40

So I think this will be really nice for you guys for for example, things you want to, to add in the card.

[Participant] 21:48:45

So I think this would be really nice for you guys. For example, I want a position 5. I want an extra controller.

[Participant] 21:48:48

I want 3 games and I want, I don't know, the, position VR. This like, Victoriaity thing.

[Participant] 21:48:54

So, Just picking everything from the website just should be available for you. I think it would be nice.

[Participant] 21:48:59

And for returning I like the returning when you just put everything on a box, give to the cashier because you have that check out and you done.

[Participant] 21:49:08

You don't have to wait and sign. I hate that. So if it drop off and check out, it's fine.

[Vandana Gandepalli] 21:49:17

Okay, that's good. So what concerns you might have about using a gaming rental service?

[Participant] 21:49:24

I think my concern right now is to somehow have an accident and have to pay full price. So if that happen, I'm gonna have a broken gaming console.

[Participant] 21:49:37

And expensive so I think my worst my concern about that the renting is broke the console.

[Vandana Gandepalli] 21:49:47

Okay. So what kind of support would be helpful like gaming rental service like what features could be helpful to attract the gamers.

[Participant] 21:49:59

Sorry, I missed the 1st part.

[Vandana Gandepalli] 21:50:02

It's like what features could be helpful to. Attract the game was to use that app. What do you think?

[Participant] 21:50:09

Oh, I think 2 you guys should. pay someone that's really fame as on YouTube to make the review of your product.

[Participant] 21:50:22

Because people like me Trust a lot in the So if you pay someone to do that to. Test your service in the whole process of your service.

[Participant] 21:50:36

I think that would be nice. And we give a good review.

[Vandana Gandepalli] 21:50:40

Okay, so if there is such an app like game share, would you like to rent out your equipment?

[Participant] 21:50:48

No. Because I feel like I'm too attached to my things. So I'm kind of jealous.

[Participant] 21:50:58

So I don't like know everybody to be manipulating or do something bad for them. So I kinda like protect.

[Participant] 21:51:06

Person, sorry, I wouldn't rent. I wouldn't rent my equipment by we rent all the people's equipment.

[Vandana Gandepalli] 21:51:15

What if like what would make you rent out the gaming rent out to your gaming devices like would you?

[Vandana Gandepalli] 21:51:23

Like some. Every confidentiality from the user like whoever is renting out if they provide some conformity that they're going to take care of it would you?

[Vandana Gandepalli] 21:51:33

Like to rent it.

[Participant] 21:51:34

Yes, so I've delivered notes. I've looked I wouldn't rent because Like I say, I'm too attached for my things.

[Participant] 21:51:44

I'm kind of, so I, even if they sign a paper saying like, I, even if they sign a paper saying like, we, I'm going to care for your, and everything, I wouldn't feel So maybe not.

[Vandana Gandepalli] 21:51:55

Okay, let's just think of this. Scenario then. So if you wait to rent out your equipment, what kind of expectations would you have from the person renting it like in terms of your belongings taking care of them.

[Participant] 21:52:08

Alright, yeah, so I think the Yeah, so the 1st thing I would expect them to do is to take care the same way I do.

[Vandana Gandepalli] 21:52:09

Jess, suppose you are renting it.

[Participant] 21:52:18

So yeah, so I think the main goal would be that they can use whatever they want, but. I need to take care of that of the console.

[Vandana Gandepalli] 21:52:28

So in general, how long can you rent your equipment or how long do you want? You are served to rent the equipment.

[Vandana Gandepalli] 21:52:37

How long is it like a week or 2 weeks?

[Participant] 21:52:40

Yeah, for renting my equipment, I feel like a week is the maximum I can do. And for renting other person equipment, I think like a month.

[Vandana Gandepalli] 21:52:50

Hmm, okay.

[Participant] 21:52:51

I was rent for a month, yeah.

[Vandana Gandepalli] 21:52:56

And so are there any safety or security measures you'd like to see in place while renting any gaming equipment on an app like game share.

[Participant] 21:53:07

Yeah, for security I think organized to have for example I I would like to have a photo have the product before I take it and after I take it I return it because I feel like sometimes the people receive the things maybe can damage and they can blame me to damage the equipment.

[Participant] 21:53:30

So I think this will be nice to have like a photo and show everything was perfect. Okay. And then after I return, have the same thing and compare.

[Participant] 21:53:41

You see like, okay, I, when I return was perfect. So this is not my fault.

[Vandana Gandepalli] 21:53:48

Gotcha. So what features or services would you like from such a platform like Game Share?

[Vandana Gandepalli] 21:53:57

Just renting it out and retaining or would you like to see any other services maybe Like, I'm not sure.

[Vandana Gandepalli] 21:54:08

What do you expect more to be there?

[Participant] 21:54:14

I don't know, there's a good question. But I'm expecting to have I think reservation, I think we've been asked for example, I know that some people are coming to my house in 2 months and I can reserve like the special game or special game that I want everybody play.

[Participant] 21:54:33

So I don't have to rent right now so I can make the reservation for 6 months or something like that.

[Participant] 21:54:41

Hold in place and I won that gaming and that time. If it's possible.

[Vandana Gandepalli] 21:54:45
Hmm. That's a good idea.

[Vandana Gandepalli] 21:54:50
And I think that sounds a bad interview.

[Participant] 21:54:55
Alright, good. I like it.

[Vandana Gandepalli] 21:54:57
Yeah, any questions for me?

[Participant] 21:55:02
When you gonna be available?

[Vandana Gandepalli] 21:55:02
Yeah, it's gonna be available by the end of Just the design.

[Participant] 21:55:06
Perfect. I want to use.

[Vandana Gandepalli] 21:55:10
I will definitely share it

Sai Vikshit Kode Interview-5:

[Sai Vikshit Kode] 21:37:01
So Okay.

[Anonymous] 21:37:07
Yeah.

[Sai Vikshit Kode] 21:37:10
first of all, thank you very much for attending this interview.

[Sai Vikshit Kode] 21:37:18
So this, the, will be basically used for our research purpose. Okay.

[Sai Vikshit Kode] 21:37:36
I like to start off with your consent for recording this meeting and audio.

[Anonymous] 21:37:40
Yes, I consent to record the information that I provide.

[Sai Vikshit Kode] 21:37:46
No, I'll go ahead and ask few questions

[Sai Vikshit Kode] 21:37:49
I explain my project. And then I'll start asking some questions

[Sai Vikshit Kode] 21:38:01

Okay.

[Sai Vikshit Kode] 21:38:06

I will explain a bit about our App, So, this app is, this can be a solution for gamers

[Sai Vikshit Kode] 21:38:16

So, this is where people can buy gaming equipment.

[Sai Vikshit Kode] 21:38:32

They can also rent their equipment in the app, which can promote community engagement

[Sai Vikshit Kode] 21:38:42

And they can also choose from wide variety of games available.

[Anonymous] 21:38:54

Hmm.

[Sai Vikshit Kode] 21:39:08

So how do you think is the App

[Anonymous] 21:39:11

Yeah, it sounds pretty much interesting. Like, gaming and stuff. A lot of people are interested in playing games and Good.

[Anonymous] 21:39:22

It could have a huge potential to become a big thing.

[Anonymous] 21:39:27

Yeah.

[Sai Vikshit Kode] 21:39:30

So we'll start off with some questions. Like. Can you tell more about yourself like what do you do?

[Sai Vikshit Kode] 21:39:40

Where do you come from?

[Anonymous] 21:39:43

So I come from India. So I am currently residing in Seattle, Washington.

[Anonymous] 21:39:51

I am pursuing my master's in computer science with the specialization in data science. I'll be graduating in 2025

[Anonymous] 21:40:01

Probably on March.

[Sai Vikshit Kode] 21:40:08

Oh, that sounds great, So, what does your typical day look like?

[Anonymous] 21:40:15

I usually wake up between 8 to 9 am. I get ready, have my breakfast.

[Anonymous] 21:40:27

The for my part time. If there's then after finishing up my part-time job.

[Anonymous] 21:40:34

Usually sit in library or in any study room and. Just check in my emails and do assignments.

[Anonymous] 21:40:44

If there are any. After doing some assignments I'll do some applications for internships or some assistantship opportunities then.

[Anonymous] 21:40:56

If I have class, then I'll. Go to the glass or else I'll have my lunch.

[Anonymous] 21:41:04

And Yeah, and if like in the evening I pretty much go home. I play some sports. At this board center.

[Anonymous] 21:41:16

For like basketball or tennis, whatever. And yeah, after that I go home, take a shower and have my dinner.

[Anonymous] 21:41:25

And then this is pretty much my day-to-day life looks except for the weekends.

[Anonymous] 21:41:32

Yeah.

[Sai Vikshit Kode] 21:41:34

That seems like a hectic day.

[Anonymous] 21:41:37

Yeah. If assignments are tough, yeah.

[Sai Vikshit Kode] 21:41:42

Okay, how do you spend your free time?

[Anonymous] 21:41:45

Yeah, I usually spend my free time by exploring new places. And playing sports. Or watching sports.

[Anonymous] 21:41:55

I am like more of an outgoing person so I like to go outside. Sit by a lake or Something just.

[Sai Vikshit Kode] 21:42:07

Are you into gaming? Do you play video games?

[Anonymous] 21:42:07

Yeah. Yeah, I do.

[Sai Vikshit Kode] 21:42:13

So what are your hobbies?

[Anonymous] 21:42:17

My hobby is like watching sports, playing games. Watching movies or some web series on OTT platforms.

[Anonymous] 21:42:32

I enjoy cooking as well.

[Sai Vikshit Kode] 21:42:39

So can you tell me like what technology or devices you use every day?

[Anonymous] 21:42:46

The devices I use, pretty much are my laptop and My cell phone. Yeah.

[Sai Vikshit Kode] 21:43:00

How comfortable are you using the new apps?

[Anonymous] 21:43:04

I'm pretty much very comfortable with using new apps.

[Sai Vikshit Kode] 21:43:11

Which apps/platforms do you use most frequently?

[Anonymous] 21:43:16

I use, Google. I use, Instagram, I use. You do a lot.

[Sai Vikshit Kode] 21:43:28

So now we will talk about Gaming Experiences

[Sai Vikshit Kode] 21:43:31

So how did you first get into gaming?

[Anonymous] 21:43:36

It. I think it, I'd recall. I guess.

[Anonymous] 21:43:44

When I was like 6 or 7 years old my father on my birthday he gifted me a computer and next stop at that time.

[Anonymous] 21:43:53

And, it has some of the 4 names like a old trash. And glow. And I still remember those game and I used to play those games a lot.

[Anonymous] 21:44:07

So. I mean, it was like day and night every day like when I used to come back from school in the afternoon.

[Anonymous] 21:44:17

I was glued to the PC till evening or night. So yeah, that's. That's it. I think my gaming experience began.

[Anonymous] 21:44:31

I started to like games more and more from that than I bought. And Nintendo then I Those video games.

[Sai Vikshit Kode] 21:44:38

How would you describe your gaming experience level? Like a beginner or medium or a pro?

[Anonymous] 21:44:44

Well, right now at the. The games in which like I play like FIFA and DOTA.

[Anonymous] 21:44:55

Between. Pro and like medium. So yeah.

[Sai Vikshit Kode] 21:45:04

What types of games do you typically play like a console or PC or mobile?

[Anonymous] 21:45:10

I think, generally. Before playing on console. It is Console I usually play FIFA and on PC I play DOTA So yeah, these 2 other for now

[Sai Vikshit Kode] 21:45:26

So do you play any games on your mobile?

[Anonymous] 21:45:28

I like sometimes clash of clans is a game I sometimes play on my mobile. Yeah. But not that often.

[Sai Vikshit Kode] 21:45:40

What genres of games do you enjoy most? Like action or adventure or suspense etc

[Anonymous] 21:45:48

Mostly sports. Then I'll go with the strategy and planning type of games. The where you have to like build a strategy and if the opponent team or something like that.

[Anonymous] 21:46:02

I tend to like prefer online games more where I can compete with other online players rather than a simulator game where you play against AI bot or something.

[Anonymous] 21:46:14

So yeah.

[Sai Vikshit Kode] 21:46:16

Okay. So, know, I'll ask some questions related to you gaming setup

[Anonymous] 21:46:21

Sure.

[Sai Vikshit Kode] 21:46:22

So, what kind of gaming equipment do you own or use regularly?

[Anonymous] 21:46:30

I own a gaming laptop HP Omen 15 so I generally use this laptop.

[Anonymous] 21:46:39

For my gaming but yeah in my college like in my university there's a esports lab where they are very good high-performance PC's with very good speed of internet so whenever I get time and whenever those labs are open

[Anonymous] 21:46:58

I go there and play there because there is proper setup and environment. In the I generally prefer playing at night, on the weekends like after 12 midnight.

[Anonymous] 21:47:12

So those labs are not open after 12. So I generally game on my laptop only.

[Sai Vikshit Kode] 21:47:20

So what does your gaming setup look like? Do you have any gaming accessories?

[Anonymous] 21:47:26

Yeah, I have for a gaming mouse. With 6 buttons in it I have like a gaming I had a gaming chair before but now I don't have it and if I have

[Anonymous] 21:47:44

Graphics card and Software in my laptop which enables which enhance my gaming experiences by like boosting I'm all just by enhancing the cooling speed.

[Anonymous] 21:47:58

Of my laptop. So. And I can record myself by playing the game like a video stream or live stream as well.

[Anonymous] 21:48:06

So yeah.

[Sai Vikshit Kode] 21:48:07

So how do you decide like? When to upgrade your gaming equipment?

[Anonymous] 21:48:19

Yeah, like if there is. Free time for me like if there are like holidays, lot of holidays and I have more.

[Anonymous] 21:48:26

Other work to do or have less work to do then I'll probably focus on playing games more then I'll tend to prefer some accessories for my gaming.

[Anonymous] 21:48:38

Like mouse or mouse part of keyboard or something like that. Yeah, Correct area would be like if something gets damaged, then I'll

[Anonymous] 21:48:50

Probably try and buy any.

[Sai Vikshit Kode] 21:48:54

Okay, so, which consoles are you going to invest in?

[Anonymous] 21:49:01

I'll probably buy PS5

[Anonymous] 21:49:05

PS5 in the future and I'll probably get a more advanced gaming laptop or PC. Depends.

[Anonymous] 21:49:15

Yeah.

[Sai Vikshit Kode] 21:49:17

So, we'll come to the gaming community questions. So how do you feel about playing multiplayer games or online gaming?

[Anonymous] 21:49:28

I mean, not the preference or like in my opinion both.

[Sai Vikshit Kode] 21:49:31

I'm asking about your preference

[Anonymous] 21:49:32

Okay.

[Anonymous] 21:49:37

I like playing online games because in that you have a real competition with a lot of different different players. In multiple games, you know that you are.

[Anonymous] 21:49:46

Going to play your friend. Who you may have placed multiple times before also. So it's like not much of a excitement for me.

[Anonymous] 21:49:56

Because I know how he plays and he knows how I play so it's But in online game, gaming, there are different different opponents in every match, every single match.

[Anonymous] 21:50:07

So it's a good competition. It's a real thrill for me. Okay.

[Sai Vikshit Kode] 21:50:14

So how do you engage with other gamers?

[Anonymous] 21:50:17

I Engage as in I, you know, chat them on the group chat while we are in a party or something.

[Anonymous] 21:50:29

There is a lobby in online gaming where all the your team when you are playing a team game they'll connect in the lobby and you can chat with your team mates, they will be random guys.

[Anonymous] 21:50:42

From any part of the world. So, and prefer that or I'll go to discord. I'll join up the gaming community there.

[Anonymous] 21:50:52

And maybe if they are playing or they are wanting to build a T, I'll connect that there.

[Sai Vikshit Kode] 21:50:59

So how important is the social aspect of gaming like a meeting with other people, building new connections.

[Anonymous] 21:51:07

Yeah, it's It's kind of, interesting and important because I once remember that I was relieved in lockdown I was playing fortnight at on my PS 4 On like 4 night and i 1 guy he came into my team and he was a, you know, tuber.

[Anonymous] 21:51:31

He was quite popular, and Excellent. I was on his, YouTube stream as well. So after that, my, yeah, so my brother, he, He was kind of famous fortnight there so my brother he was like watching his stream and he came outside.

[Sai Vikshit Kode] 21:51:37

Amazing.

[Anonymous] 21:51:47

Like, is this you? Is this you playing? I said, yeah, he's in my team.

[Anonymous] 21:51:53

So he was like watching me live. My brother was watching me life. So it was it had like a million or 2 million views.

[Anonymous] 21:52:01

Watching you so I didn't realize that he was that famous guy. Who I was playing with but my brother recognized him because he's also a gamer and he also likes to view this online live stream.

[Anonymous] 21:52:15

So. He recognized me from. The stream and is, yeah.

[Sai Vikshit Kode] 21:52:20

It is very surprising.

[Anonymous] 21:52:23

Yeah. It was surprising as well.

[Sai Vikshit Kode] 21:52:27

So now we'll talk about some challenges. So what challenges do you face in terms of for example, like cost or space they occupy or time it consumes?

[Anonymous] 21:52:42

Yeah, like cost. Building a gaming setup is definitely expensive. You can't deny that.

[Anonymous] 21:52:51

Whether it's buying a high performance PC or console. It's Expensive nowadays and It takes time like when you are engaged in playing game, you're so like into it that you don't want to leave the game and it could consume up to 4 or 5 h of your time.

[Anonymous] 21:53:09

And you wouldn't even notice that. So yeah, I suggest these are the challenges that. I, I have faced.

[Sai Vikshit Kode] 21:53:21

So can you share a time? And you prevented you from gaming due to high cost?

[Anonymous] 21:53:31

Oh yeah definitely, I wanted to buy game, see a kind of CD for my PS 4.

[Anonymous] 21:53:43

It was a new release for a Marvel Spider-man. Like it was a game called Marvel Spiderman.

[Anonymous] 21:53:49

I was very excited by watching the gameplay. But, when that came released and I saw the price, it was like around.

[Anonymous] 21:53:58

80 dollars and I was like, wow, that's very much expensive.

[Anonymous] 21:54:04

But I wanted to play it so bad, but I couldn't buy it. Yeah.

[Sai Vikshit Kode] 21:54:11

So how do you feel like about the cost of the game the equipment right now? Is it high or low in the current market?

[Anonymous] 21:54:19

Yeah, I mean the new games they are high. I feel like equipment like PS 5 or Xbox the newly launched controls are quite high.

[Sai Vikshit Kode] 21:54:37

So lets move into some motivation questions

[Sai Vikshit Kode] 21:54:41

What would make you consider renting gaming equipment instead of buying it?

[Anonymous] 21:54:47

A cost definitely would be cost because renting would much would be much cheaper than buying it. As I gave my experience with These, Pyramid, Game, if I could have rented it.

[Anonymous] 21:55:02

Then I could have cleared it as well and. Would have afforded it as so.

[Sai Vikshit Kode] 21:55:10

Can you describe a situation where renting gaming equipment might have been useful to you?

[Anonymous] 21:55:18

Yeah, I can think of an experience where I called my friends for a night out. They were like 15 friends and we plan to play game.

[Anonymous] 21:55:29

But you know, as you know that This many people can't play game at one time because they're at Macs for on products.

[Anonymous] 21:55:37

And one can. So I rented 2 more consoles. And we all could play together. And Obviously those 2 renting those 2 consoles costed me much less so than fine.

[Anonymous] 21:55:54

So. All this.

[Sai Vikshit Kode] 21:55:57

So what are the benefits? In the rental games or like to try new games before you buy them. Like, somebody, you can try this game before you can actually rent it.

[Anonymous] 21:56:13

Yeah, it's very very beneficial because as I said, the games are now. Quite expensive and if you don't like that game.

[Anonymous] 21:56:25

Then you have kind of wasted all your money. In buying that. So it's good if you could try it for free for like a day or 2 and then if you like it, yeah, you can go on.

[Anonymous] 21:56:37
Buy it by or something.

[Sai Vikshit Kode] 21:56:41
What factors influence gaming related purchases for you like reviews or recommendations or the price?

[Anonymous] 21:56:52
I Usually watch the game play first on the YouTube, the trailer, the company that posts.

[Anonymous] 21:56:59
And then I go on to the reviews. And then the price that's Okay. By the

[Sai Vikshit Kode] 21:57:09
So mostly the reviews

[Anonymous] 21:57:11
Yeah

[Sai Vikshit Kode] 21:57:14
So how important is like flexibility and affordability? When it comes to gaming equipment

[Anonymous] 21:57:22
Oh yeah, I mean, affordability.

[Sai Vikshit Kode] 21:57:26
Okay, flexibility in the sense like if you want to rent a game like, do you need to have time restrictions like you need to get everything one day or 2 days?

[Sai Vikshit Kode] 21:57:35
Or you wanted to complete the whole game and then return it back.

[Anonymous] 21:57:41
Well, yes, if I have to like return the game. Actually, It is important because if not, then I'll be like playing it for days at once and it would kind of waste my time.

[Anonymous] 21:57:58
That's my perspective, I think. But. And affordability also.

[Anonymous] 21:58:03
Go to play there.

[Anonymous] 21:58:07
I guess.

[Sai Vikshit Kode] 21:58:10

Like where you consider renting an equipment rather than owning it

[Sai Vikshit Kode] 21:58:17

Even though you had an option to purchase.

[Anonymous] 21:58:21

I could think of one like just that you mentioned like if some guests are coming over, friends are coming over.

[Anonymous] 21:58:28

I definitely would rent a console to other than buying it. I'm why would I buy it for one night

[Anonymous] 21:58:34

That is the scenario. Think of right now.

[Sai Vikshit Kode] 21:58:41

So, have you ever used a rental service for gaming equipment?

[Anonymous] 21:58:49

Yes, I have. They was a video game store. Who used to rent out consoles and placed.

[Anonymous] 21:58:59

Games for days. For on the daily charges or purpose

[Sai Vikshit Kode] 21:59:09

How do you think, rental service could be improved?

[Anonymous] 21:59:14

It could be improved as like they could

[Sai Vikshit Kode] 21:59:17

Any pain points but you have for example.

[Anonymous] 21:59:22

Yes, I could think of one like the quality of control could be proved like. The console sometimes what happens is that they gave a very poor quality of control like broken or slightly.

[Anonymous] 21:59:37

I know the damage type of console which could interfere with the gaming experience. So I think if you're renting it then you could like give at least Oh, you one or which is in a good condition.

[Sai Vikshit Kode] 21:59:37

Yeah.

[Sai Vikshit Kode] 21:59:52

So we'll come to some expectation question of our App

[Sai Vikshit Kode] 21:59:57

The app is called Game Share as I said, so what would you expect from a platform like GameShare that rents out gaming equipment?

[Anonymous] 22:00:09

I'd like to, the 1st look at your range. At the US use like how many types of games and controls do you guys have?

[Anonymous] 22:00:21

And what are what are the price point for it. And then if I find it suitable, then I definitely.

[Anonymous] 22:00:27

Go on and fit Nice.

[Sai Vikshit Kode] 22:00:30

So.

[Anonymous] 22:00:32

Yeah, yeah popular one and the latest type of games.

[Sai Vikshit Kode] 22:00:41

How would you like the rental and return process to work?

[Anonymous] 22:00:46

Hmm. I think it should be. Pretty much smooth like 1st at 1st when I go to I need rental place they could.

[Anonymous] 22:00:57

Oh, ask me for a deposit. Obviously, it's there. It was if IAA game then.

[Anonymous] 22:01:03

It should not be on them. So they could ask me for a deposit. I happily pay that.

[Anonymous] 22:01:09

I'll have, I'll take the game and I'll. It should be charged on daily purpose, not hardly, I guess.

[Anonymous] 22:01:16

So. It should be a taste charge and then if I Every time the device or console whatever I have taken safe and sound then I expect to get my whole deposit back not like some part of it because I delivered it safe and sound.

[Anonymous] 22:01:35

So yeah.

[Sai Vikshit Kode] 22:01:38

Cool. So when you're renting the games. So what concerns do you have in mind?

[Anonymous] 22:01:45

Security for sure because we want our console to be safe

[Sai Vikshit Kode] 22:01:57

What kind of support would be helpful in a rental service?

[Anonymous] 22:02:03

Customer care actually because if I ran I run into a problem. While dealing with FI that couldn't.

[Anonymous] 22:02:11

Run it in my own device or own TV. So I could be. I'll get assist with the Customer G.

[Sai Vikshit Kode] 22:02:24

Okay, so we'll come to the questions related to our App. So.

[Sai Vikshit Kode] 22:02:32

Would you like to rent out to your equipment on this app?

[Anonymous] 22:02:36

Yeah, I would. Love to like rent some equipment for.

[Sai Vikshit Kode] 22:02:42

So what makes you rent out your gaming devices?

[Anonymous] 22:02:49

Like quality if it's the latest device depends on the release also like if it's the latest when if It's good in quality it's not damaged or something and if I find the price point suitable then I'll probably go on and rent it.

[Sai Vikshit Kode] 22:03:12

If you go to rent out your equipment. So what kind of expectations would you have?

[Sai Vikshit Kode] 22:03:20

In terms of security or care.

[Anonymous] 22:03:26

Like for me yeah security is very important.

[Anonymous] 22:03:34

They can they should like the client should take good take really good care of the rental equipment because it's not theirs.

[Anonymous] 22:03:43

It's the you have rented it. It doesn't mean that you own it or something.

[Anonymous] 22:03:49

So, yeah, I mean. It should. Yeah, yeah, customer should take Good.

[Sai Vikshit Kode] 22:03:52

So the person has to take good care of the equipment which he borrows.

[Sai Vikshit Kode] 22:04:00

So like, if you have an example a brand new PS5

[Sai Vikshit Kode] 22:04:05

So how long can you rent your equipment?

[Anonymous] 22:04:11

I could like rent it for 2 weeks, Max. Depending on mine. Free time I mean if I'm busy for a month then I'll probably rent off for a month.

[Sai Vikshit Kode] 22:04:26

So what would motivate you to rent your gaming equipment?

[Anonymous] 22:04:33

Price point. Oh.

[Sai Vikshit Kode] 22:04:35

What of the things that you are considered before? you rent

[Anonymous] 22:04:42

Wow. First Is I want that assurance that nothing's nothing will happen to my console.

[Anonymous] 22:04:51

That will really be safe itself. And second would be that I get a good price for it.

[Anonymous] 22:04:59

Yes, I think I can think of this too.

[Sai Vikshit Kode] 22:05:04

So what features or services would you expect from a platform that facilitates renting out gaming equipment?

[Anonymous] 22:05:16

Features as in technology. So.

[Sai Vikshit Kode] 22:05:23

Yeah. Anything like technology or service related

[Anonymous] 22:05:24

Okay. I'd, like to like be honest or transparency should be there between us.

[Anonymous] 22:05:34

Like I should know to whom my device is being granted. Like the At least some kind of demographics of.

[Anonymous] 22:05:44

The client. Not if not the whole. Information.

[Sai Vikshit Kode] 22:05:53

Okay, so that's the end of the questions. Thank you very much for giving this wonderful interview.

[Sai Vikshit Kode] 22:06:02

So I love to develop this data. Into the research perspective and create a great UX design. So that we can make an app in the future.

[Sai Vikshit Kode] 22:06:12

So thank you very much for your time.

[Anonymous] 22:06:18

Thank You. Bye