



# VIKTOR RANGEOV

Plovdiv, Bulgaria

Technical Experience Specialist

A highly motivated resourceful person looking for opportunities where I will be able to show and expand my technical engineering skills. Organized and delighted with attention to every detail in whatever I am dealing with. Experienced in multitasking between technical trouble shooting and a high quality communication with the client.



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## TOOL FLUENCY



HTML5



JIRA



CSS3



MySQL



JavaScript



cPanel



Wordpress



Bootstrap

## EDUCATION

BSc. in Marketing - University of Plovdiv

September 2012 — July 2016

High School - English Language School Plovdiv

September 2008 - May 2012

## COURSES

Front-end development , Web Academy

January 2018 - May 2018

Programming Basics C#, Software University

February 2022 - May 2022

Javascript Fundamentals, Software University

September 2022 - Present



# EXPERIENCE

## Sales Representative , CD Media CA , Sofia

July 2012 - April 2018

- Sales Representative of the company for the Bulgarian market.
- Distributor of game titles and consoles as Nintendo, Ubisoft, Take-Two, Bethesda.
- Prepare physical Point of Sale materials for client companies
- Analyse current marketing trends in the gaming and design industry, collect necessary data and engage in marketing campaigns

## Technical Experience Specialist at Siteground Hosting

September 2020 - February 2022 (Full Time)

- Manage E2E post-release technical issues
- Analyse and troubleshoot reported issues, collect necessary data to ensure resolution
- Take ownership of various inquiries related to the internal platform and shared or cloud hosting related issues
- Provide guidance, assistance, and follow-up on client inquiries and escalations
- Work together with the Software Development team to isolate and confirm bug reports
- Websites troubleshooting, HTML/CSS/PHP/JavaScript errors, server side errors, CDN services, API keys, SSL, DNS, Websites optimization, crawling robots regulations and many more.

# SOCIAL

[GitHub](#)

[Linkedin](#)

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<p>Thank You</p>

