Vi-Linh Vu

vilinhlvu@gmail.com | (626) 693-1045 | GitHub

EDUCATION

California Polytechnic State University San Luis Obispo, CA

Bachelor of Science in Computer Science

Expected Graduation: June 2025

Relevant Coursework

Data Structures, Calculus III, AP Computer Science A

SKILLS

Technical Skills: Python, HTML, CSS, Javascript, Java

Tools: Github, Windows, OSX

Non-technical: Teamwork, Time Management, Communication, Adaptability, Detail-Oriented

EXPERIENCE

H&M *Arcadia*, *CA* — Retail Sales Advisor

June 2021 - September 2021

- Assisted store guests by offering product suggestions and promoting relevant offers, and addressed client concerns including refunds, returns, and calls
- Helped increase loyalty program membership to 45% at checkout by effectively communicating & clarifying common misconceptions
- Frequently took on last-minute shifts to assist coworkers during heavy traffic flows to promote teamwork while providing an exceptional customer experience

Corner Bakery Cafe Pasadena, CA — Cashier & Server

July 2021 - September 2021

- Assisted customers in ordering through recommending specific items & promoting current offers
- Consistently communicated with kitchen staff and to secure timely and accurate order preparation
- Ensured smooth & pleasant experience by checking on customers and informing coworkers and managers of guest concerns

EXTRACURRICULARS

Future Business Leaders of America (FBLA) San Gabriel, CA

Vice President, Reporter

September 2017 - June 2021

- Delegated tasks to officer team & planned & managed conferences, competitions, state projects, and agendas for executive officer meetings
- Submitted monthly Progress of Work forms to the CAFBLA organization
- Assisted in heading interview process for officer selection & application process

Gabrielino Tutoring Association San Gabriel, CA

Tutor

September 2020 - June 2021

- Tutored high school students in mathematical subjects ranging from algebra to calculus
- Provided additional support by creating tutorial videos in free time