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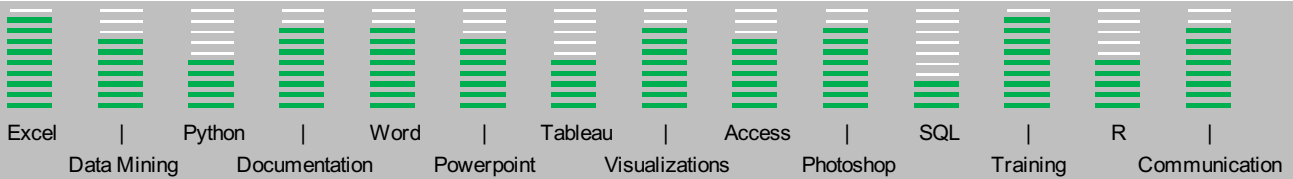


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Skills



Wafer Fabrication Operator II



(Contract Employee through Volt July 2014-April 2015. Converted to Regular TSI Employee, April 2015.)

- Analyzed data and graphs to verify machines operating within specifications and to maintain product quality.
- Provided detailed quality documentation, inspections and updates to the stakeholders and management.
- Created training quality briefs (one-page) from procedures using MS Word.



Store Manager



- Analyzed profit/loss statements, game performance and metrics and inventory data to make business decisions.
- Created formulas in MS Excel to streamline processes, increase accuracy and improve efficiency in periodic and ad-hoc reports.
- Drove amazing customer experiences through advocating for them and the best match of services to their needs, adding value, genuinely helping them and building loyalty.



Quality and Documentation Administrator / Technician II



- Analyzed databases for failure trends and anomalies to determine potential common issues (ie date code, chip manufacturer, etc).
- Gathered, compiled, standardized data using MS Excel's formulas (ie len, left, right, vlookup, find, trim) to extract useable data for reports, presentations (using MS Powerpoint) and external customer databases.
- Created and enhanced standard, consistent, automatic and sustainable data capturing and reporting.
- Analyzed customer data to machine test results to provide reports and update customer databases.
- Conducted root cause and failure analysis investigations with reports and recommendations for defective material.
- Analyzed test data to remove unnecessary testing which increased the design capacity by 4800%.
- Wrote process documentation, procedures, flow charts and diagrams (using MS Visio) to define expectations, required steps and required results to support business goals and per customer's expectations and requests.
- Led engineering projects and processes with new product development, UNIX shell scripting, debugging, training and documentation.

