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Conflict Resolution | SkillsYouNeed

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Conflict resolution professionals work in a range of fields, including business, law, education, healthcare, and government. They act as arbitrators, mediators, facilitators, ombudsmen, and counselors. They must understand the root causes and dynamics of conflict and how to resolve disputes through reasoned negotiation.

Negotiation and Conflict Resolution | Columbia University ...

Here are four conflict negotiation strategies for resolving values-based disputes: Consider interests and values separately: Separate the person from the problem and engage issues individually at the negotiation table. Determine what worth your counterpart attaches to her positions and bargain accordingly.

Four Conflict Negotiation Strategies for Resolving Value ...

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