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Field Service – User Guide. Neil Parkhurst / September 9, 2016. Field Service for Microsoft Dynamics CRM 2016 is a powerful tool to help support the activities of field based engineers. I have been blogging on this subject for a few months!

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I have created a CRM 2011 Training Curriculum based on the CRM Field Guide.. The CRM Field Guide was published in October 2012. It is collection of contributions by 19 Microsoft Dynamics MVPs. The book is an essential guide to Microsoft Dynamics CRM that everyone should have on their bookshelf.

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