

Clinic N - Week 7 of 2023 Report

This report details the key performance indicators for Clinic N during the seventh week of 2023, covering the period from February 13th to February 19th.

Patient Volume and Care:

Clinic N served a total of 805 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a need for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for optimizing resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic N saw 310 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating moderate utilization of available resources.

Winter Impact:

During this winter period, Clinic N experienced a slight increase in patient volume, with the number of patients increasing by 0.6% compared to the previous week. While the occupancy rate remained at 30%, the increase in patient volume suggests potential for increased resource utilization and further optimization of operational efficiency.