

## ## Clinic O - Week 29 of 2023 Report

This report details the key performance indicators for Clinic O during week 29 of 2023, covering the period from July 10th to July 16th.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1,008 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, demonstrating efficient resource allocation. Clinic O ordered and consumed 1,620 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$349. Clinic O saw 640 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating high utilization of available resources. During the winter months, patient volume can fluctuate. Clinic O experienced a slight increase in patient volume, reaching a 37% bed occupancy rate. This demonstrates the clinic's commitment to providing high-quality care, even during peak seasons.