

## ## Clinic N - Week 43 of 2023 Report

This report details the key performance indicators for Clinic N during the week of October 23rd to October 29th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 1276 patients during this period, reflecting a steady patient volume. The average time for patients to be served was 9 minutes, indicating efficient service delivery. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 20 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 92%, indicating efficient resource allocation. Clinic N ordered and consumed 2025 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Outpatient Services:\*\*

Clinic N saw 351 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30% during this period, demonstrating efficient utilization of available resources.