Clinic Q - Week 34 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of August 21st to August 27th, 2023.

Patient Volume and Care:

Clinic Q served a total of 1,743 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 94%, indicating efficient resource allocation. Clinic Q ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $154. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating a moderate utilization of available resources. Notably, due to the winter season, Clinic Q experienced a slight increase in patient volume and resource utilization, highlighting the need for adaptability during seasonal changes.