

Center B - Week 23 of 2023 Report

This report details the key performance indicators for Center B during the week of June 5th to June 11th, 2023.

Patient Volume and Care:

Center B served a total of 4,841 patients during this period. The average time for patients to be served was 34 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 16 minutes, and "Non-Urgent" patients waited an average of 36 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating potential for optimizing resource allocation. Center B ordered and consumed 6,300 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$463. Center B saw 1,993 outpatient appointments, showcasing a strong commitment to community health. There were 468 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources. Due to the winter season, a slight increase in the bed occupancy rate is observed, indicating a potential rise in patient volume.