

## ## Clinic U - Week 16 of 2023 Report

This report details the key performance indicators for Clinic U during the sixteenth week of 2023, covering the period from April 10th to April 16th.

### \*\*Patient Volume and Care:\*\*

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 82 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 57%, indicating potential for increased efficiency. Clinic U ordered and consumed 1781 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic U saw 403 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a need for improvement in managing patient flow. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating potential for increased capacity utilization during the winter season.