

## ## Clinic E - Week 9 of 2023 Report

This report details the key performance indicators for Clinic E during the ninth week of 2023, covering the period from February 27th to March 5th.

### \*\*Patient Volume and Care:\*\*

Clinic E served a total of 2,190 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 24 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 13, suggesting potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic E ordered and consumed 3,192 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$324. Clinic E saw 515 outpatient appointments, showcasing a strong commitment to community health. There were 40 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating high utilization of available resources. During this week, due to the winter season, there was a slight increase in patient volume and bed occupancy rate, reaching a high of 45% occupancy.