

Clinic U - Week 53 of 2023 Report

This report details the key performance indicators for Clinic U during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 101 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 79%, indicating efficient resource allocation. Clinic U ordered and consumed 1301 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, during the winter season, experienced a random increase of 0.6, reaching 28.6%. This demonstrates a high utilization of available resources, particularly during the winter months.