

Clinic S - Week 46 of 2023 Report

This report details the key performance indicators for Clinic S during the week of November 13th to November 19th, 2023.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting effective post-discharge care practices. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, demonstrating efficient resource allocation. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is slightly higher than the industry average.

Financial Performance and Outpatient Services:

The average cost per patient was \$164. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 34 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was $32\% + 0.6$ (winter increase) = 32.6%, demonstrating high utilization of available resources.