

Clinic E - Week 47 of 2023 Report

This report details the key performance indicators for Clinic E during week 47 of 2023, covering the period from November 20th to November 26th.

Patient Volume and Care:

Clinic E served a total of 2,273 patients during this period. The average time for patients to be served was 26 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 20 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 13, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 79%, indicating efficient resource allocation. Clinic E ordered and consumed 1,916 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 742 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 19 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 47%, demonstrating a moderate utilization of available resources.