

## ## Clinic P - Week 43 of 2023 Report

This report details the key performance indicators for Clinic P during the week of October 23rd to October 29th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic P served a total of 836.75 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 6, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a good level of post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 82 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic P ordered and consumed 1531 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$282. Clinic P saw 266 outpatient appointments, showcasing a commitment to community health. There were 13 emergency room visits, indicating a need for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 33%, demonstrating efficient resource utilization.

### \*\*Winter Impact:\*\*

Due to the winter season, a slight increase in patient volume and bed occupancy rate was observed. This increase was within a reasonable range, with the bed occupancy rate remaining below 100%.