

Clinic S - Week 8 of 2023 Report

This report details the key performance indicators for Clinic S during the week of February 20th to February 26th, 2023.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, suggesting potential opportunities to optimize resource allocation. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, indicating potential challenges in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$261. Clinic S saw 336 outpatient appointments, showcasing a commitment to community health. There were 17 emergency room visits, indicating a potential increase in demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient use of available resources, despite experiencing a slight increase due to the winter season.