

Clinic U - Week 15 of 2023 Report

This report details the key performance indicators for Clinic U during the fifteenth week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic U served a total of 1,563 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, demonstrating efficient resource allocation. Clinic U ordered and consumed 1,367 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$295. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources. During the winter months, Clinic U saw an increase in patient volume, likely due to seasonal illnesses. This increase, however, did not exceed the clinic's capacity, ensuring efficient and timely patient care.