

Clinic G - Week 51 of 2023 Report

This report details the key performance indicators for Clinic G during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic G served a total of 2,228.30 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating an area for improvement.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 137 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 92%, indicating efficient resource allocation. Clinic G ordered and consumed 1,610 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is a concern and requires further investigation.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 904 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 42% during this week. With the winter season, the occupancy rate increased by 0.6% due to an increase in patients with seasonal illnesses.