

Clinic K - Week 19 of 2023 Report

This report details the key performance indicators for Clinic K during the week of May 7th to May 13th, 2023.

Patient Volume and Care:

Clinic K served a total of 2016.94 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 122 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 70%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$168. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating a slightly lower utilization of available resources compared to previous weeks, likely due to the winter season.