

Clinic Q - Week 18 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of May 1st to May 7th, 2023.

Patient Volume and Care:

Clinic Q served a total of 2022.89 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 26 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting a need for evaluation of post-discharge care protocols. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization in resource allocation. Clinic Q ordered and consumed 1260 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$247. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, adjusted for winter season, reached 46%, demonstrating efficient utilization of available resources.