

Clinic O - Week 26 of 2023 Report

This report details the key performance indicators for Clinic O during the week of June 26th to July 2nd, 2023.

Patient Volume and Care:

Clinic O served a total of 2,006 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 68 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 86%, indicating efficient resource allocation. Clinic O ordered and consumed 1,330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which may require attention to address potential staff retention challenges.

Financial Performance and Outpatient Services:

The average cost per patient was \$175. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 42 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37% during the winter, demonstrating a slight increase in utilization of available resources due to seasonal factors.