

Clinic L - Week 13 of 2023 Report

This report details the key performance indicators for Clinic L during the 13th week of 2023, covering the period from March 27th to April 2nd.

Patient Volume and Care:

Clinic L served a total of 1,515 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, highlighting potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting areas for potential improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 103 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating opportunities for optimizing resource allocation. Clinic L ordered and consumed 1,120 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 315 outpatient appointments, demonstrating a commitment to community health. There were 21 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 39%, demonstrating utilization of available resources, with potential for growth due to the winter season increase in demand.