

## ## Clinic M - Week 44 of 2023 Report

This report details the key performance indicators for Clinic M during the 44th week of 2023, covering the period from October 30th to November 5th.

### \*\*Patient Volume and Care:\*\*

Clinic M served a total of 1,586.69 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 81 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating efficient resource allocation. Clinic M ordered and consumed 1,408 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$158. Clinic M saw 623 outpatient appointments, showcasing a strong commitment to community health. There were 40 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase to 35%, demonstrating high utilization of available resources.