

## ## Clinic U - Week 25 of 2023 Report

This report details the key performance indicators for Clinic U during the week of June 12th to June 18th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic U served a total of 1630.52 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 72 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating potential for optimization in resource allocation. Clinic U ordered and consumed 1448 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic U saw 308 outpatient appointments, showcasing a commitment to community health. There were 25 emergency room visits, indicating a need for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources. Due to the winter season, an increase of 0.6% in the bed occupancy rate is expected, reaching a total of 28.17%.