

Center B - Week 18 of 2023 Report

This report details the key performance indicators for Center B during the week of May 1st to May 7th, 2023.

Patient Volume and Care:

Center B served a total of 3,920 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 13 minutes, and "Non-Urgent" patients waited an average of 41 minutes. Patient satisfaction scores averaged 3, highlighting a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 72, suggesting areas for improvement in post-discharge care. 95 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Center B ordered and consumed 7,708 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$629. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 378 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 68%, demonstrating a slight increase in utilization of available resources due to the winter season.