

## ## Clinic H - Week 20 of 2023 Report

This report details the key performance indicators for Clinic H during the week of May 15th to May 21st, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 992.73 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting a need for further examination of post-discharge care practices. 10 medical licenses were presented, demonstrating compliance with licensing requirements. A total of 131 staff training hours were dedicated to enhancing skills and knowledge, highlighting a commitment to professional development. The utilization rate of equipment and resources was 50%, indicating potential for optimization of resource allocation. Clinic H ordered and consumed 1592 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 9%, highlighting a need for further analysis of factors contributing to staff turnover.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$161. Clinic H saw 580 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, demonstrating the clinic's capacity for surgical interventions. The bed occupancy rate was 35%, highlighting a potential for increased utilization of available resources during the winter season.