

Clinic I - Week 27 of 2023 Report

This report details the key performance indicators for Clinic I during the 27th week of 2023, covering the period from July 3rd to July 9th.

Patient Volume and Care:

Clinic I served a total of 1207.79 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting effective post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 2120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$310. Clinic I saw 591 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating efficient utilization of available resources.

Winter Impact:

During the winter months, the Clinic I experienced a slight increase in patient volume, with the number of patients served rising by 0.6% compared to the previous week. This increase is attributed to the colder weather and potential increase in seasonal illnesses. The bed occupancy rate also saw a minor increase, reaching 30% for the week.