Clinic M - Week 34 of 2023 Report

This report details the key performance indicators for Clinic M during week 34 of 2023, covering the period from August 21st to August 27th.

Patient Volume and Care:

Clinic M served a total of 1782.51 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 113 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating room for optimization. Clinic M ordered and consumed 1749 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is above the acceptable range and requires further analysis.

Financial Performance and Outpatient Services:

The average cost per patient was $261. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 31 emergency room visits, indicating a moderate demand for acute care services. 10 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating moderate utilization of available resources.