

Clinic I - Week 12 of 2023 Report

This report details the key performance indicators for Clinic I during the week of March 20th to March 26th, 2023.

Patient Volume and Care:

Clinic I served a total of 700 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating an area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a need for further assessment and possible improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating a potential for optimization of resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$224. Clinic I saw 301 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 33%, demonstrating a good utilization of available resources, with room for potential increase during the winter period.