Clinic M - Week 5 of 2023 Report

This report details the key performance indicators for Clinic M during the fifth week of 2023, covering the period from January 30th to February 5th.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting a need for further analysis and potential improvements in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 47%, indicating efficient resource allocation. Clinic M ordered and consumed 1556 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $255. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating utilization of available resources. Due to the winter season, there was a slight increase in patient volume, resulting in a 0.6% increase in the bed occupancy rate.