

## ## Clinic K - Week 51 of 2023 Report

This report details the key performance indicators for Clinic K during the 51st week of 2023, covering the period from December 18th to December 24th.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1,064 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating a moderate level of resource utilization. Clinic K ordered and consumed 1,486 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 712 outpatient appointments, showcasing a commitment to community health. There were 22 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating a moderate level of utilization of available resources.

### \*\*Winter Impact:\*\*

During this week, which falls within the winter season, Clinic K experienced a moderate increase in patient volume, with a slight increase in the number of readmissions. This could be attributed to increased seasonal illnesses and potential winter weather conditions. The bed occupancy rate, however, remained consistent with the previous period.