

Center C - Week 33 of 2023 Report

This report details the key performance indicators for Center C during the week of August 14th to August 20th, 2023.

Patient Volume and Care:

Center C served a total of 4,800.99 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 15 minutes, "Semi-Urgent" patients waited 19 minutes, and "Non-Urgent" patients waited an average of 46 minutes. Patient satisfaction scores averaged 6, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 61, suggesting potential areas for improvement in post-discharge care. 155 medical licenses were presented, ensuring proper staff credentialing. A total of 472 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 99%, indicating highly efficient resource allocation. Center C ordered and consumed 8,283 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$384. Center C saw 2,766 outpatient appointments, showcasing a strong commitment to community health. There were 420 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 87%, demonstrating high utilization of available resources.