

Clinic E - Week 19 of 2023 Report

This report details the key performance indicators for Clinic E during the week of May 7th to May 13th, 2023.

Patient Volume and Care.

Clinic E served a total of 2,282 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency.

The number of readmissions for the week was 14, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 125 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization. Clinic E ordered and consumed 1,750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 23%, which is slightly higher than the industry average.

Financial Performance and Outpatient Services.

The average cost per patient was \$288. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 40 emergency room visits, indicating a moderate demand for acute care services. 13 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating efficient utilization of available resources.