

Clinic G - Week 2 of 2023 Report

This report details the key performance indicators for Clinic G during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic G served a total of 1120 patients during this period. The average time for patients to be served was 18 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, highlighting a potential area for improving patient care continuity. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, suggesting potential opportunities to optimize resource utilization. Clinic G ordered and consumed 2566 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 20%, indicating a potentially high rate of staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was \$379. Clinic G saw 588 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 53%, demonstrating a moderate utilization of available resources. The winter season likely contributed to a slight increase in patient volume, with the occupancy rate increasing by 0.6% compared to the previous week.