

Clinic K - Week 21 of 2023 Report

This report details the key performance indicators for Clinic K during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic K served a total of 2210 patients during this week. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$168. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating efficient utilization of available resources.