

## ## Clinic K - Week 24 of 2023 Report

This report details the key performance indicators for Clinic K during the week of June 12th to June 18th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served 1064 patients during this period. The average wait time for patients was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

There were 6 readmissions for the week, suggesting strong post-discharge care practices. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$219. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating high utilization of available resources.