

Clinic U - Week 52 of 2023 Report

This report details the key performance indicators for Clinic U during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic U served a total of 856 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 108 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 62%, indicating efficient resource allocation. Clinic U ordered and consumed 1432 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$246. Clinic U saw 410 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 41% for the week, demonstrating utilization of available resources. Due to the winter season, the number of patients and the bed occupancy rate saw an increase of approximately 0.6%, with the increase being distributed across all metrics in a random manner, while respecting the maximum of 100% occupancy.