

## ## Clinic O - Week 20 of 2023 Report

This report details the key performance indicators for Clinic O during the period of May 15th to May 21st, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1,665 patients during this period. The average time for patients to be served was 9 minutes. Patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 5, reflecting a highly positive patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, indicating a consistent focus on patient outcomes. 10 medical licenses were presented, demonstrating compliance with regulatory requirements. A total of 123 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 98%, suggesting efficient resource allocation. Clinic O ordered and consumed 2,152 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, indicating a stable workforce.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$324. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, demonstrating a high demand for urgent care services. 11 surgical procedures were performed, reflecting Clinic O's capability in surgical interventions. The bed occupancy rate was 37%, reflecting the typical utilization of available resources in a clinic setting. This rate likely saw a slight increase due to the winter season, however, it remained below the 100% threshold.