

## ## Clinic K - Week 49 of 2023 Report

This report details the key performance indicators for Clinic K during the week of December 4th to December 10th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1,711.76 patients during this week. The average time for patients to be served was 19 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 3, highlighting areas for improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, indicating potential areas for improvement in post-discharge care. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, demonstrating efficient resource allocation. Clinic K ordered and consumed 2,993 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 570 outpatient appointments, showcasing a strong commitment to community health. There were 45 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating high utilization of available resources. Due to the winter season, we observed a slight increase in patient volume and bed occupancy, with the latter reaching 38% for the week. This increase is within the expected range for the winter months.