

## ## Clinic L - Week 49 of 2023 Report

This report details the key performance indicators for Clinic L during the week of December 4th to December 10th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 1,149.59 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 93%, indicating efficient resource allocation. Clinic L ordered and consumed 1,120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$294. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32% during the winter season, demonstrating efficient utilization of available resources. This rate has increased slightly, likely due to seasonal factors, but remains within a healthy range.