

## ## Clinic W - Week 14 of 2023 Report

This report details the key performance indicators for Clinic W during the week of March 27th to April 2nd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic W served 728 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a relatively low rate of readmissions. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 62%, demonstrating efficient resource allocation. Clinic W ordered and consumed 980 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$133. Clinic W saw 370 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, with a slight increase due to the winter season.