

Center B - Week 14 of 2023 Report

This report details the key performance indicators for Center B during week 14 of 2023, covering the period from April 3rd to April 9th.

Patient Volume and Care:

Center B served a total of 5,148 patients during this period. The average time for patients to be served was 33 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 19 minutes, and "Non-Urgent" patients waited an average of 76 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 659 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating potential for optimizing resource allocation. Center B ordered and consumed 12,852 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,287 outpatient appointments, showcasing a strong commitment to community health. There were 607 emergency room visits, indicating a high demand for acute care services. 380 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources.