

## ## Clinic X - Week 33 of 2023 Report

This report details the key performance indicators for Clinic X during week 33 of 2023, covering the period from August 14th to August 20th.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting strong post-discharge care practices. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 54 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 987 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$173. Clinic X saw 196 outpatient appointments, showcasing a commitment to community health. There were 11 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, adjusted for winter season, saw a slight increase to 18%, demonstrating effective utilization of available resources.