

Clinic I - Week 16 of 2023 Report

This report details the key performance indicators for Clinic I during the sixteenth week of 2023, covering the period from April 17th to April 23rd.

Patient Volume and Care:

Clinic I served a total of 1167 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 59 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 65%, indicating efficient resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 21%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$204. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating efficient utilization of available resources.