

Clinic S - Week 19 of 2023 Report

This report details the key performance indicators for Clinic S during the week of May 7th to May 13th, 2023.

Patient Volume and Care:

Clinic S served a total of 1,735 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 92%, indicating efficient resource allocation. Clinic S ordered and consumed 1,671 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$245. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 46%, demonstrating moderate utilization of available resources. Due to the winter season, we observed a slight increase in patient volume, with a 0.6% increase in bed occupancy compared to the previous week.