

## ## Clinic F - Week 48 of 2023 Report

This report details the key performance indicators for Clinic F during the week of November 27th to December 3rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic F served a total of 979.9999999999999 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 21 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 82%, indicating efficient resource allocation. Clinic F ordered and consumed 1400 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$175. Clinic F saw 420 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 49%, demonstrating high utilization of available resources. During this week, the bed occupancy rate increased slightly due to winter season and the clinic had to adjust to the increased demand. The rate did not exceed 100% and was managed within the acceptable range.