

Clinic L - Week 29 of 2023 Report

This report details the key performance indicators for Clinic L during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic L served a total of 1047 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 69 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating areas for optimization in resource allocation. Clinic L ordered and consumed 1902 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 11%, indicating a potential need for retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating moderate utilization of available resources, with potential for increased capacity during the winter season.