

Clinic I - Week 40 of 2023 Report

This report details the key performance indicators for Clinic I during the week of October 2nd to October 8th, 2023.

Patient Volume and Care:

Clinic I served a total of 834 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a reasonable rate for a health clinic. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$265. Clinic I saw 591 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in minor surgical interventions. The bed occupancy rate was 33%, demonstrating a reasonable utilization of available resources, particularly during the winter months, when demand may slightly increase.