

## ## Clinic T - Week 22 of 2023 Report

This report details the key performance indicators for Clinic T during the 22nd week of 2023, covering the period from May 29th to June 4th.

### \*\*Patient Volume and Care:\*\*

Clinic T served a total of 560 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a strong focus on effective post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 62 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 80%, indicating efficient resource allocation. Clinic T ordered and consumed 1228 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$119. Clinic T saw 238 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 23% during this week, which is expected to see an increase due to the winter season. The occupancy rate is expected to reach around 30% due to the seasonal increase.