

Clinic M - Week 31 of 2023 Report

This report details the key performance indicators for Clinic M during the last week of July 2023, covering the period from July 31st to August 6th.

Patient Volume and Care:

Clinic M served a total of 1,124 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting a relatively low rate of readmissions. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 130 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 68%, indicating efficient resource allocation. Clinic M ordered and consumed 1,729 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$229. Clinic M saw 422 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating a comfortable level of resource utilization.

****Note:**** Due to the winter season, an increase of 0.6 in the original "Bed Occupancy Rate" was observed, resulting in a final rate of 35%.