

## ## Clinic M - Week 21 of 2023 Report

This report details the key performance indicators for Clinic M during the week of May 22nd to May 28th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic M served a total of 1517.88 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting a strong post-discharge care system. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 87%, indicating efficient resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, indicating a stable workforce.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$201. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, indicating a moderate level of resource utilization.