Clinic D - Week 45 of 2023 Report

This report details the key performance indicators for Clinic D during week 45 of 2023, covering the period from November 6th to November 12th.

Patient Volume and Care:

Clinic D served a total of 2,055.99 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 21 minutes. Patient satisfaction scores averaged 5, indicating an excellent overall experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting a strong focus on preventative care and post-discharge support. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 204 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, indicating efficient resource allocation. Clinic D ordered and consumed 2,100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic D saw 791 outpatient appointments, showcasing a strong commitment to community health. There were 71 emergency room visits, indicating a high demand for acute care services. 27 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating efficient utilization of available resources. During the winter season, a slight increase in bed occupancy is expected, reaching approximately 50.6%, reflecting a seasonal rise in patient demand.