

## ## Clinic D - Week 4 of 2023 Report

This report details the key performance indicators for Clinic D during the fourth week of 2023, covering the period from January 23rd to January 29th.

### \*\*Patient Volume and Care:\*\*

Clinic D served a total of 2906 patients during this week. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 22 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 11, suggesting a need for further analysis of post-discharge care protocols. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 203 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimization of resource allocation. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is slightly higher than the ideal range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$223. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a steady demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating efficient utilization of available resources during the winter months, with a slight increase due to seasonal factors.