

Clinic J - Week 37 of 2023 Report

This report details the key performance indicators for Clinic J during week 37 of 2023, covering the period from September 11th to September 17th.

Patient Volume and Care:

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating an area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 22 medical licenses were presented, ensuring proper staff credentialing. A total of 94 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 51%, indicating an opportunity to optimize resource allocation. Clinic J ordered and consumed 2370 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, indicating a higher than average turnover rate.

Financial Performance and Outpatient Services:

The average cost per patient was \$214. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 13 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40% during this week, increasing slightly due to winter season.