

Clinic D - Week 5 of 2023 Report

This report details the key performance indicators for Clinic D during the fifth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic D served a total of 1604.98 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 25 minutes. Patient satisfaction scores averaged 6, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 163 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 99%, indicating efficient resource allocation. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$304. Clinic D saw 1021 outpatient appointments, showcasing a strong commitment to community health. There were 43 emergency room visits, indicating a moderate demand for acute care services. 22 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating moderate utilization of available resources. The increase in bed occupancy rate can likely be attributed to the increase in patient volume and demand for services during the winter months.