

Clinic E - Week 17 of 2023 Report

This report details the key performance indicators for Clinic E during the 17th week of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care.

Clinic E served a total of 2,568 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency.

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 163 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic E ordered and consumed 3,540 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is within the acceptable range.

Outpatient Services.

The average cost per patient was \$196. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 31 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating high utilization of available resources.

****Note:**** Due to the winter season, a random increase in patient volume is observed, which has caused a slight increase in the bed occupancy rate, reaching 45%. However, this remains below the 100% capacity limit.