

Clinic Q - Week 33 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of August 14th to August 20th, 2023.

Patient Volume and Care:

Clinic Q served a total of 1911 patients during this period, a slight increase attributed to the winter season. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 28 minutes. Patient satisfaction scores averaged 3, indicating a need for further improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a positive trend in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 52%, indicating efficient resource allocation. Clinic Q ordered and consumed 1517 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$295. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources.