Clinic D - Week 10 of 2023 Report

This report details the key performance indicators for Clinic D during the week of March 6th to March 12th, 2023.

Patient Volume and Care:

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 14, highlighting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 134 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 91%, indicating efficient resource allocation. Clinic D ordered and consumed 2429 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $210. Clinic D saw 1019 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating high utilization of available resources. Due to the winter season, a random increase in patient volume is expected. While the bed occupancy rate has increased to 50%, this is still within an acceptable range.