

Center A - Week 10 of 2023 Report

This report details the key performance indicators for Center A during the week of March 6th to March 12th, 2023.

Patient Volume and Care:

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 28 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 20 minutes, and "Non-Urgent" patients waited an average of 32 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 106 medical licenses were presented, ensuring proper staff credentialing. A total of 501 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating a potential opportunity to optimize resource allocation. Center A ordered and consumed 8,224 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$696. Center A saw 2,962 outpatient appointments, showcasing a strong commitment to community health. There were 470 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources. This week, due to the winter season, there was a slight increase in bed occupancy, reaching 76%.