

## ## Clinic I - Week 15 of 2023 Report

This report details the key performance indicators for Clinic I during the 15th week of 2023, covering the period from April 10th to April 16th.

### \*\*Patient Volume and Care:\*\*

Clinic I served a total of 748.95 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a need for focus on improving post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 89 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 76%, indicating efficient resource allocation. Clinic I ordered and consumed 1296 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is slightly higher than desirable and requires monitoring.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$154. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating adequate utilization of available resources.