

Clinic V - Week 34 of 2023 Report

This report details the key performance indicators for Clinic V during week 34 of 2023, covering the period from August 21st to August 27th.

Patient Volume and Care:

Clinic V served a total of 553.64 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 1, highlighting the need for a focus on post-discharge care and preventive measures. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 35 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 90%, indicating efficient resource allocation. Clinic V ordered and consumed 1089 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$110. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate saw a slight increase, reaching 20%.