

Clinic K - Week 15 of 2023 Report

This report details the key performance indicators for Clinic K during week 15 of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic K served a total of 1,152 patients during this period, reflecting a slight increase from previous weeks due to the winter season. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, highlighting an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 12, suggesting a need for further investigation into potential contributing factors. 12 medical licenses were presented, confirming staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating room for optimization. Clinic K ordered and consumed 1685 supplies, reflecting a steady demand for healthcare resources. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$341. Clinic K saw 406 outpatient appointments, showcasing a commitment to providing accessible healthcare services. There were 27 emergency room visits, indicating a moderate demand for urgent care services. 7 surgical procedures were performed, reflecting the clinic's capability in minor surgical interventions. The bed occupancy rate, while not applicable to a clinic setting, is reported as 38% for comparison purposes.