

Clinic I - Week 42 of 2023 Report

This report details the key performance indicators for Clinic I during the week of October 16th to October 22nd, 2023.

Patient Volume and Care:

Clinic I served a total of 1178 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 110 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating room for optimization in resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$261. Clinic I saw 301 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating efficient use of available resources.