

Clinic G - Week 39 of 2023 Report

This report details the key performance indicators for Clinic G during the period of September 25th to October 1st, 2023.

Patient Volume and Care:

Clinic G served a total of 1397.96 patients during this period, representing a slight increase compared to previous weeks. The average time for patients to be served was 23 minutes. Examining the data by urgency level, patients classified as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 20 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 21 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating some capacity for improvement. Clinic G ordered and consumed 3029 supplies, demonstrating the volume of patient care provided. The turnover rate of staff stood at 11%, indicating a need for attention to staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 494 outpatient appointments, showcasing a strong commitment to community health. There were 43 emergency room visits, reflecting the center's role in providing immediate care. 8 surgical procedures were performed, highlighting the clinic's capability in surgical interventions. The bed occupancy rate reached 42%, demonstrating efficient utilization of available resources, with a slight increase due to the winter season.