

## ## Clinic J - Week 30 of 2023 Report

This report details the key performance indicators for Clinic J during the 30th week of 2023, covering the period from July 24th to July 30th.

### \*\*Patient Volume and Care:\*\*

Clinic J served a total of 1,176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 101 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization. Clinic J ordered and consumed 1,680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 22%, suggesting a potential need for improved staff retention strategies.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$182. Clinic J saw 953 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40% during this period, reflecting the seasonal increase in patient volume due to winter.