

Clinic Q - Week 44 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of October 23rd to October 29th, 2023.

Patient Volume and Care:

Clinic Q served a total of 952 patients during this period, demonstrating a slight increase compared to previous weeks. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting a need for further analysis of post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic Q ordered and consumed 1437 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic Q saw 575 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 49%, demonstrating moderate utilization of available resources.