Clinic K - Week 29 of 2023 Report

This report details the key performance indicators for Clinic K during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic K served a total of 1064 patients during this period. The average time for patients to be served was 19 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, suggesting areas for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating room for potential optimization. Clinic K ordered and consumed 2169 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, indicating a need to address staff retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was $168. Clinic K saw 585 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a random increase, reaching 38%, demonstrating high utilization of available resources.