

Clinic V - Week 10 of 2023 Report

This report details the key performance indicators for Clinic V during the tenth week of 2023, covering the period from March 6th to March 12th.

Patient Volume and Care:

Clinic V served a total of 504 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting a good track record in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 64 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 55%, indicating a need for efficient resource allocation. Clinic V ordered and consumed 630 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$177. Clinic V saw 358 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a relatively low demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 22%, demonstrating a reasonable utilization of available resources. Notably, during the winter season, there was a slight increase in patient volume, likely due to seasonal factors, but this increase remained below the threshold of 100%.