Clinic E - Week 28 of 2023 Report

This report details the key performance indicators for Clinic E during the 28th week of 2023, covering the period from July 10th to July 16th.

Patient Volume and Care:

Clinic E served a total of 1,260 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting a good performance in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating efficient resource allocation. Clinic E ordered and consumed 2012 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 22%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $196. Clinic E saw 1018 outpatient appointments, showcasing a strong commitment to community health. There were 46 emergency room visits, indicating a high demand for acute care services. 21 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 57%, demonstrating high utilization of available resources.

Winter Impact:

During the winter season, the number of patients seeking care at Clinic E saw a slight increase due to seasonal health concerns. However, the increase remained within a reasonable range, ensuring the clinic could effectively manage the influx of patients.