Clinic D - Week 24 of 2023 Report

This report details the key performance indicators for Clinic D during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic D served a total of 2,964 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 31 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 14, suggesting potential areas for improvement in post-discharge care. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic D ordered and consumed 2,100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is within the acceptable range.

Outpatient Services:

Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 48 emergency room visits, indicating a high demand for acute care services. 28 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating high utilization of available resources.