

Clinic H - Week 45 of 2023 Report

This report details the key performance indicators for Clinic H during the week of November 6th to November 12th, 2023.

Patient Volume and Care:

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 122 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Clinic H ordered and consumed 2067 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$161. Clinic H saw 417 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 39%, demonstrating a lower utilization of available resources during this period.

Winter Impact:

Due to the winter season, Clinic H experienced a slight increase in patient volume and resource utilization. This increase is within a safe and manageable range, with no evidence of strain on staff or resources.