

Clinic W - Week 23 of 2023 Report

This report details the key performance indicators for Clinic W during the period of June 5th to June 11th, 2023.

Patient Volume and Care:

Clinic W served a total of 899.72 patients during this week. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a strong focus on providing effective care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic W ordered and consumed 1013 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, demonstrating a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$231. Clinic W saw 340 outpatient appointments, demonstrating a strong commitment to community health. There were 25 emergency room visits, indicating a demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating high utilization of available resources, with a slight increase due to the winter season.