

Center A - Week 6 of 2023 Report

This report details the key performance indicators for Center A during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Center A served a total of 8,008 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 27 minutes, "Semi-Urgent" patients waited 43 minutes, and "Non-Urgent" patients waited an average of 60 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 123 medical licenses were presented, ensuring proper staff credentialing. A total of 388 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 90%, indicating efficient resource allocation. Center A ordered and consumed 7,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$476. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 77%, demonstrating high utilization of available resources, likely due to the increased patient volume during the winter months.