

Clinic O - Week 11 of 2023 Report

This report details the key performance indicators for Clinic O during the week of March 13th to March 19th, 2023.

Patient Volume and Care:

Clinic O served a total of 1007.99 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating room for optimization in resource allocation. Clinic O ordered and consumed 1330 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Outpatient Services:

Clinic O saw 504 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating efficient utilization of available resources. Due to the winter season, we observed a slight increase in patient volume and bed occupancy rate, likely due to increased demand for seasonal health concerns.