

Clinic O - Week 46 of 2023 Report

This report details the key performance indicators for Clinic O during the week of November 6th to November 12th, 2023.

Patient Volume and Care:

Clinic O served a total of 1,008 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 47%, indicating a moderate level of resource allocation. Clinic O ordered and consumed 2,598 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is higher than the desired range and may require further investigation.

Financial Performance and Outpatient Services:

The average cost per patient was \$223. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 43%, indicating moderate utilization of available resources. During the winter months, the clinic experienced a moderate increase in patient volume, with bed occupancy rising by 0.6% due to seasonal factors.