

Clinic U - Week 32 of 2023 Report

This report details the key performance indicators for Clinic U during the 32nd week of 2023, covering the period from August 7th to August 13th.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a low rate of post-discharge complications. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, highlighting a potential for optimizing resource allocation. Clinic U ordered and consumed 1543 supplies, reflecting a consistent demand for care materials. The turnover rate of staff stood at 11%, indicating moderate staff transitions.

Financial Performance and Outpatient Services:

The average cost per patient was \$233. Clinic U saw 308 outpatient appointments, showcasing a commitment to providing preventative and ongoing healthcare services. There were 25 emergency room visits, indicating a relatively low volume of urgent care needs. 4 surgical procedures were performed, demonstrating the clinic's capability in limited surgical interventions. The bed occupancy rate was 40%, demonstrating a steady utilization of available resources, with a potential for further increase during the winter months.

Winter Impact:

Due to the winter season, the Clinic U experienced a slight increase in patient volume and operational activity. This is reflected in a modest increase in the number of patients served, a higher number of supplies ordered and consumed, and a slightly elevated bed occupancy rate. However, all metrics remained within acceptable ranges and did not exceed 100% occupancy.