

Clinic M - Week 35 of 2023 Report

This report details the key performance indicators for Clinic M during week 35 of 2023, covering the period from August 28th to September 3rd.

Patient Volume and Care:

Clinic M served a total of 1,113 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, suggesting a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, indicating potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic M ordered and consumed 2,479 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 21%, which is slightly higher than the average.

Financial Performance and Outpatient Services:

The average cost per patient was \$158. Clinic M saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 34 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating moderate utilization of available resources.