

Clinic H - Week 24 of 2023 Report

This report details the key performance indicators for Clinic H during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic H served a total of 1,335 patients during this period, experiencing a slight increase due to the winter season. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, highlighting the need for ongoing efforts to enhance post-discharge care protocols. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Clinic H ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, indicating a need for strategic efforts to improve staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$161. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a relatively low demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, slightly higher than the previous week due to the winter season, demonstrating effective utilization of available resources.