

Clinic O - Week 12 of 2023 Report

This report details the key performance indicators for Clinic O during week 12 of 2023, covering the period from March 20th to March 26th.

Patient Volume and Care:

Clinic O served a total of 1,007.99 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 69 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic O ordered and consumed 2,174 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$204. Clinic O saw 821 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 12 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the seasonal increase during winter, the bed occupancy rate reached 37%, demonstrating a high utilization of available resources.