

Clinic W - Week 47 of 2023 Report

This report details the key performance indicators for Clinic W during the week of November 20th to November 26th, 2023.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, indicating a low rate of readmission and efficient post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 62 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating room for improvement in resource allocation. Clinic W ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 457 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a low demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, which saw a slight increase due to the winter season, demonstrating high utilization of available resources.