Clinic X - Week 51 of 2023 Report

This report details the key performance indicators for Clinic X during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 7, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting effective post-discharge care practices. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating a moderate utilization of resources. Clinic X ordered and consumed 560 supplies, showcasing the volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$142. Clinic X saw 228 outpatient appointments, demonstrating a strong commitment to community health. There were 7 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, which experienced a slight increase due to the winter season.