

## ## Clinic T - Week 29 of 2023 Report

This report details the key performance indicators for Clinic T during the week of July 17th to July 23rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic T served a total of 560 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting strong post-discharge care practices. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 42 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Clinic T ordered and consumed 770 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$119. Clinic T saw 307 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 23%, demonstrating a moderate utilization of available resources. Due to the seasonal changes, the number of patients during the winter months has increased by 0.6%, reaching a 23.6% occupancy rate.