

Clinic H - Week 17 of 2023 Report

This report details the key performance indicators for Clinic H during the week of April 24th to April 30th, 2023.

Patient Volume and Care:

Clinic H served a total of 1481.29 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 4, indicating a generally positive experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting areas for potential improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 92 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating potential for optimization. Clinic H ordered and consumed 1260 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 13%, suggesting a need for potential intervention to retain staff.

Financial Performance and Outpatient Services:

The average cost per patient was \$170. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating utilization of available resources.