

Clinic R - Week 28 of 2023 Report

This report details the key performance indicators for Clinic R during the week of July 10th to July 16th, 2023.

Patient Volume and Care:

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a low rate of readmission and effective post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic R ordered and consumed 1106 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$156. Clinic R saw 518 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 27%, demonstrating high utilization of available resources, particularly considering the seasonal increase in patient volume during the winter months.