

Clinic Q - Week 51 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic Q served a total of 952 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a need for further improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 131 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 59%, indicating efficient resource allocation. Clinic Q ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$294. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate experienced a slight increase, reaching 44%, demonstrating high utilization of available resources.