

Center C - Week 41 of 2023 Report

This report details the key performance indicators for Center C during the week of October 9th to October 15th, 2023.

Patient Volume and Care:

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 15 minutes, and "Non-Urgent" patients waited an average of 34 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting potential areas for improvement in post-discharge care. 129 medical licenses were presented, ensuring proper staff credentialing. A total of 420 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 73%, indicating efficient resource allocation. Center C ordered and consumed 11,168 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$740. Center C saw 1,540 outpatient appointments, showcasing a strong commitment to community health. There were 726 emergency room visits, indicating a high demand for acute care services. 291 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 80%, demonstrating high utilization of available resources, with a slight increase due to the winter season.