

Clinic X - Week 2 of 2023 Report

This report details the key performance indicators for Clinic X during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic X served a total of 889 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting a low rate of readmission and effective post-discharge care. 5 medical licenses were presented, confirming proper staff credentialing. A total of 52 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, demonstrating a moderate level of resource utilization. Clinic X ordered and consumed 560 supplies, indicating a high volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

Outpatient Services:

Clinic X saw 334 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a low demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. Due to the winter season, the **Bed Occupancy Rate** experienced a slight increase, reaching **18%**. This indicates a slight rise in demand for clinic services during the winter months.