

## ## Clinic R - Week 37 of 2023 Report

This report details the key performance indicators for Clinic R during the week of September 11th to September 17th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a relatively low rate of readmissions. 6 medical licenses were presented, demonstrating compliance with credentialing requirements. A total of 57 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating a potential for optimizing resource allocation. Clinic R ordered and consumed 1324 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$202. Clinic R saw 403 outpatient appointments, demonstrating a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 25%, suggesting room for improvement in bed utilization during the winter season.

### \*\*Winter Impact:\*\*

The week of September 11th to September 17th saw a slight increase in certain metrics due to the winter season. The bed occupancy rate increased by 0.6% to 25%, indicating higher demand for healthcare services during this time. This increase in demand was also reflected in the number of outpatient appointments, which saw a slight rise.