

Clinic S - Week 36 of 2023 Report

This report details the key performance indicators for Clinic S during the 36th week of 2023, covering the period from September 4th to September 10th.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 106 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 94%, indicating efficient resource allocation. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic S saw 645 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating a lower utilization of available resources, potentially due to the winter season.

****Note:**** It is important to note that due to the winter season, there is a likely increase in the number of patients seeking care, leading to a slight rise in several metrics. However, it is crucial to monitor these changes closely to ensure efficient service delivery and patient satisfaction.