

## ## Clinic L - Week 9 of 2023 Report

This report details the key performance indicators for Clinic L during the ninth week of 2023, covering the period from February 27th to March 5th.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 1,060.51 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a strong focus on preventative care and effective treatment plans. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 95 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, demonstrating efficient resource allocation. Clinic L ordered and consumed 1,639 supplies, highlighting the consistent level of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Outpatient Services:\*\*

The average cost per patient was \$147. Clinic L saw 500 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 34%, demonstrating efficient utilization of available resources. The bed occupancy rate has increased slightly this week due to the winter season, reflecting a potential increase in patient needs.