

Clinic I - Week 24 of 2023 Report

This report details the key performance indicators for Clinic I during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic I served a total of 871.62 patients during this period, reflecting a slight increase from the previous week due to the winter season. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 77%, indicating efficient resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating efficient utilization of available resources.