

Clinic E - Week 36 of 2023 Report

This report details the key performance indicators for Clinic E during the 36th week of 2023, covering the period from September 4th to September 10th.

Patient Volume and Care:

Clinic E served a total of 1,260 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 90%, indicating efficient resource allocation. Clinic E ordered and consumed 1,750 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$261. Clinic E saw 490 outpatient appointments, showcasing a commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating high utilization of available resources. The increased patient volume during the winter months is reflected in the slightly elevated occupancy rate.