

Center B - Week 2 of 2023 Report

This report details the key performance indicators for Center B during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Center B served a total of 3920 patients during this period. The average time for patients to be served was 39 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 10 minutes, "Semi-Urgent" patients waited 13 minutes, and "Non-Urgent" patients waited an average of 57 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, highlighting the need for focused efforts in post-discharge care. 63 medical licenses were presented, demonstrating a commitment to proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating potential for optimizing resource allocation. Center B ordered and consumed 10900 supplies, demonstrating the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase reaching 97%, demonstrating high utilization of available resources.