

## ## Clinic O - Week 39 of 2023 Report

This report details the key performance indicators for Clinic O during the week of September 25th to October 1st, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1,971.95 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 28 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic O ordered and consumed 1,330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, suggesting potential challenges in staff retention.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$278. Clinic O saw 765 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, which is a significant increase from the previous week due to the seasonal increase in patients during winter.