

Clinic G - Week 6 of 2023 Report

This report details the key performance indicators for Clinic G during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic G served a total of 1,120 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Clinic G ordered and consumed 3,368 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 799 outpatient appointments, showcasing a strong commitment to community health. There were 40 emergency room visits, indicating a high demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating moderate utilization of available resources.

Winter Impact:

Due to the winter season, Clinic G experienced a slight increase in patient volume and demand for services, leading to a modest increase in the bed occupancy rate to 42%. This increase is within the expected range for the season and is not cause for concern.