

## ## Clinic W - Week 19 of 2023 Report

This report details the key performance indicators for Clinic W during the week of May 7th to May 13th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting high quality post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 85 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic W ordered and consumed 1003 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$185. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 30%.