

## ## Clinic T - Week 38 of 2023 Report

This report details the key performance indicators for Clinic T during week 38 of 2023, covering the period from September 18th to September 24th.

### \*\*Patient Volume and Care.\*\*

Clinic T served a total of 747.85 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency.\*\*

The number of readmissions for the week was 3, suggesting a strong focus on post-discharge care. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 42 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 66%, indicating efficient resource allocation. Clinic T ordered and consumed 1265 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services.\*\*

The average cost per patient was \$226. Clinic T saw 311 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 31%, demonstrating efficient utilization of available resources. Due to the winter season, a random increase in the bed occupancy rate was observed, reaching 31%.