

## ## Clinic J - Week 31 of 2023 Report

This report details the key performance indicators for Clinic J during the last week of July 2023, covering the period from July 31st to August 6th.

### \*\*Patient Volume and Care:\*\*

Clinic J served a total of 1,960.75 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential opportunities for optimizing resource allocation. Clinic J ordered and consumed 1,680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$182. Clinic J saw 506 outpatient appointments, showcasing a strong commitment to community health. There were 39 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40% during this period, demonstrating moderate utilization of available resources.