

Clinic O - Week 50 of 2023 Report

This report details the key performance indicators for Clinic O during the week of December 11th to December 17th, 2023.

Patient Volume and Care:

Clinic O served a total of 1969 patients during this week. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 23 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating a moderate level of resource allocation. Clinic O ordered and consumed 2749 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$300. Clinic O saw 820 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating high utilization of available resources. Due to the winter season, the occupancy rate has seen a slight increase compared to previous weeks, with a 0.6% rise.