

Clinic U - Week 8 of 2023 Report

This report details the key performance indicators for Clinic U during the week of February 20th to February 26th, 2023.

Patient Volume and Care:

Clinic U served 784 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting effective post-discharge care practices. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, demonstrating efficient resource allocation. Clinic U ordered and consumed 1887 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 369 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources.