

## ## Clinic R - Week 50 of 2023 Report

This report details the key performance indicators for Clinic R during the week of December 11th to December 17th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating a moderate level of resource allocation. Clinic R ordered and consumed 994 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is relatively high and may warrant further investigation.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$126. Clinic R saw 489 outpatient appointments, showcasing a commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a small increase reaching 25%, demonstrating a slight rise in utilization of available resources.