

Clinic N - Week 31 of 2023 Report

This report details the key performance indicators for Clinic N during the week of July 31st to August 6th, 2023.

Patient Volume and Care:

Clinic N served a total of 1032.49 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 104 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating room for optimizing resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the ongoing demand for patient care. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating the current capacity utilization.

****Note:**** Due to the winter season, there was a random increase in some metrics, particularly in patient volume and bed occupancy, without exceeding 100% capacity. This increase is likely attributed to seasonal factors.