

Clinic I - Week 18 of 2023 Report

This report details the key performance indicators for Clinic I during the week of May 1st to May 7th, 2023.

Patient Volume and Care:

Clinic I served a total of 1,271.74 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 80 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1,050 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$156. Clinic I saw 302 outpatient appointments, showcasing a commitment to community health. There were 21 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate increased to 30% due to the winter season, demonstrating effective utilization of available resources.