

Clinic V - Week 46 of 2023 Report

This report details the key performance indicators for Clinic V during the week of November 13th to November 19th, 2023.

Patient Volume and Care:

Clinic V served a total of 1037 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting a good outcome for patient care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 73 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating room for improvement in resource allocation. Clinic V ordered and consumed 630 supplies, demonstrating a high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$105. Clinic V saw 210 outpatient appointments, demonstrating a steady commitment to community health. There were 8 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 20%, demonstrating moderate utilization of available resources.

****Note:**** Due to the winter season, a slight increase in patient volume was observed, but it remained within normal parameters.