

Center A - Week 17 of 2023 Report

This report details the key performance indicators for Center A during the 17th week of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care:

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 10 minutes, "Semi-Urgent" patients waited 24 minutes, and "Non-Urgent" patients waited an average of 45 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 65, suggesting potential areas for improvement in post-discharge care. 95 medical licenses were presented, ensuring proper staff credentialing. A total of 581 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 99%, indicating highly efficient resource allocation. Center A ordered and consumed 7,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$492. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 273 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 76%, demonstrating high utilization of available resources and a slight increase due to the winter season.