

Center A - Week 43 of 2023 Report

This report details the key performance indicators for Center A during the 43rd week of 2023, covering the period from October 23rd to October 29th.

Patient Volume and Care:

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 28 minutes, and "Non-Urgent" patients waited an average of 35 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 50, suggesting potential areas for improvement in post-discharge care. 102 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating potential for optimization. Center A ordered and consumed 7,136 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 2,727 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 229 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources. During the winter season, a slight increase in patient volume is expected, leading to a potential increase in bed occupancy rate. We project a maximum occupancy rate of 79% for the remainder of the season.