

Clinic J - Week 20 of 2023 Report

This report details the key performance indicators for Clinic J during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic J served a total of 2201 patients during this period. The average time for patients to be served was 18 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient contentment.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting strong post-discharge care practices. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$199. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 30 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 44%, demonstrating efficient utilization of available resources.

Winter Impact:

Due to the winter season, a random increase in patient volume and bed occupancy was observed during this reporting period. The increase in occupancy was within a reasonable range, not exceeding the maximum capacity of the clinic.