

Clinic T - Week 4 of 2023 Report

This report details the key performance indicators for Clinic T during the fourth week of 2023, covering the period from January 23rd to January 29th.

Patient Volume and Care:

Clinic T served a total of 1,170.05 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 2, suggesting effective post-discharge care practices. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 42 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 90%, indicating efficient resource allocation. Clinic T ordered and consumed 770 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$138. Clinic T saw 238 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a high demand for acute care services. 2 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating high utilization of available resources.