Clinic N - Week 35 of 2023 Report

This report details the key performance indicators for Clinic N during the week of August 28th to September 3rd, 2023.

Patient Volume and Care:

Clinic N served a total of 1164 patients during this period, showcasing a notable increase in patient volume compared to previous weeks. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting effective post-discharge care protocols. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 101%, indicating efficient resource allocation and potentially a need to consider additional resources in the future. Clinic N ordered and consumed 980 supplies, reflecting a significant volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$299. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 36%, demonstrating a healthy utilization of available resources.