

Clinic G - Week 34 of 2023 Report

This report details the key performance indicators for Clinic G during the 34th week of 2023, covering the period from August 21st to August 27th.

Patient Volume and Care:

Clinic G served a total of 1120 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 76%, indicating efficient resource allocation. Clinic G ordered and consumed 1610 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 40 emergency room visits, indicating a high demand for acute care services. 13 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating high utilization of available resources. Due to the winter season, we observed a slight increase in occupancy rate, although it remained below the 100% threshold. This increase can be attributed to the seasonal fluctuations in patient demand.