

## ## Clinic L - Week 48 of 2023 Report

This report details the key performance indicators for Clinic L during the week of November 27th to December 3rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 797 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 72 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 51%, indicating potential for optimization of resource allocation. Clinic L ordered and consumed 2215 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, suggesting a potential need to address staff retention strategies.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$283. Clinic L saw 405 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources.