

## ## Clinic I - Week 23 of 2023 Report

This report details the key performance indicators for Clinic I during week 23 of 2023, covering the period from June 5th to June 11th.

### \*\*Patient Volume and Care:\*\*

Clinic I served a total of 700 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1266 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$154. Clinic I saw 326 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the colder winter temperatures, the Bed Occupancy Rate has slightly increased to 36%. This increase is consistent with seasonal trends, and does not exceed 100%.