

Clinic N - Week 46 of 2023 Report

This report details the key performance indicators for Clinic N during the week of November 13th to November 19th, 2023.

Patient Volume and Care:

Clinic N served a total of 1,284 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 66 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for optimizing resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$224. Clinic N saw 582 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, accounting for the winter season, experienced a slight increase to 36%, demonstrating high utilization of available resources.