

Clinic Q - Week 29 of 2023 Report

This report details the key performance indicators for Clinic Q during week 29 of 2023, covering the period from July 17th to July 23rd.

Patient Volume and Care:

Clinic Q served a total of 1,241 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on preventative care and patient follow-up. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 72%, indicating efficient resource allocation. Clinic Q ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, Clinic Q experienced an increase in bed occupancy rate, reaching 35%. This demonstrates the increased demand for healthcare services during the colder months.