

## ## Clinic X - Week 31 of 2023 Report

This report details the key performance indicators for Clinic X during the last week of July 2023, covering the period from July 24th to July 30th.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 767 patients during this week. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a high level of effective care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 55%, indicating efficient resource allocation. Clinic X ordered and consumed 989 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$200. Clinic X saw 386 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, due to the winter season, saw a random increase of 0.6, reaching 21.6%.