

Clinic W - Week 52 of 2023 Report

This report details the key performance indicators for Clinic W during the final week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic W served a total of 1,417.62 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 5, indicating an exceptional overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a strong emphasis on preventing readmissions. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 85 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, demonstrating a steady pace of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 294 outpatient appointments, showcasing a significant commitment to community health. There were 18 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate experienced a random increase, reaching 39% for the week.