

Clinic N - Week 9 of 2023 Report

This report details the key performance indicators for Clinic N during the period from February 27th to March 5th, 2023.

Patient Volume and Care:

Clinic N served a total of 1096.85 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, indicating a need for improvement in post-discharge care strategies. 7 medical licenses were presented, demonstrating adherence to staff credentialing requirements. A total of 92 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, highlighting potential for optimizing resource allocation. Clinic N ordered and consumed 1573 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, demonstrating reasonable staff stability.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic N saw 513 outpatient appointments, demonstrating a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, with a slight increase during the winter period due to the seasonal rise in demand, while remaining within a comfortable range.