

Center B - Week 29 of 2023 Report

This report details the key performance indicators for Center B during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Center B served a total of 5,638 patients during this period. The average time for patients to be served was 48 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 33 minutes, and "Non-Urgent" patients waited an average of 68 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 58, suggesting potential areas for improvement in post-discharge care. 75 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Center B ordered and consumed 11,491 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 390 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 78%*, demonstrating high utilization of available resources.

*Note: Due to the winter season, the bed occupancy rate experienced a random increase within the acceptable range, reaching 78%.