

Clinic M - Week 19 of 2023 Report

This report details the key performance indicators for Clinic M during the 19th week of 2023, covering the period from May 7th to May 13th.

Patient Volume and Care:

Clinic M served a total of 1854 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting a good performance in post-discharge care. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$225. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a random increase, reaching 35%. This increase is attributed to seasonal factors and does not exceed the capacity of the clinic.