

Clinic E - Week 51 of 2023 Report

This report details the key performance indicators for Clinic E during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic E served a total of 1899 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 4, demonstrating a satisfactory overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 10, highlighting the need for ongoing efforts to improve patient care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 89%, indicating efficient resource allocation. Clinic E ordered and consumed 1750 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 26%, suggesting a potential need for strategies to improve staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$413. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 58 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 55%, demonstrating utilization of available resources, with a slight increase due to the winter season.