Clinic D - Week 17 of 2023 Report

This report details the key performance indicators for Clinic D during the 17th week of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care:

Clinic D served a total of 1873.89 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimizing resource allocation. Clinic D ordered and consumed 2160 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is slightly higher than the industry average.

Financial Performance and Outpatient Services:

The average cost per patient was $210. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 49 emergency room visits, indicating a demand for acute care services. 20 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 64%, demonstrating high utilization of available resources.

Winter Impact:

Due to the winter season, the number of patients served saw a random increase, indicating a potential rise in demand for healthcare services during this period. While the occupancy rate also saw a slight increase, it remained below 100%, suggesting that Clinic D is effectively managing the surge in patients.