

Clinic W - Week 37 of 2023 Report

This report details the key performance indicators for Clinic W during week 37 of 2023, covering the period from September 11th to September 17th.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating a moderate level of resource allocation. Clinic W ordered and consumed 1771 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, suggesting a moderate level of staff stability.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 294 outpatient appointments, showcasing a commitment to community health. There were 13 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating a moderate utilization of available resources.

Winter Impact:

Due to the winter season, Clinic W experienced a slight increase in patient volume and service demand, resulting in a 0.6% increase in the bed occupancy rate. This demonstrates a moderate impact of winter conditions on the clinic's operations.