

Clinic I - Week 44 of 2023 Report

This report details the key performance indicators for Clinic I during the week of October 23rd to October 29th, 2023.

Patient Volume and Care:

Clinic I served a total of 1,410 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1,050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 20%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$278. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources. Due to the increase in demand during winter, the bed occupancy rate experienced a 0.6% increase compared to the previous week.