

Clinic J - Week 50 of 2023 Report

This report details the key performance indicators for Clinic J during the week of December 11th to December 17th, 2023.

Patient Volume and Care:

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 124 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating potential for optimizing resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 15%, which may indicate a need to address factors contributing to staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was \$182. Clinic J saw 993 outpatient appointments, showcasing a strong commitment to community health. There were 30 emergency room visits, indicating a moderate demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40% with a 0.6% increase due to winter seasonality.