This report details the key performance indicators for Clinic V during week 44 of 2023, covering the period from October 30th to November 5th.

\*\*Patient Volume and Care:\*\*

Clinic V served a total of 900.64 patients during this week. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting effective post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 35 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, highlighting the efficient use of available resources. Clinic V ordered and consumed 1154 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$176. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a high demand for acute care services. 1 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 20%, demonstrating efficient utilization of available resources.

\*\*Winter Impact:\*\*

During this winter period, Clinic V experienced a slight increase in patient volume, with the number of patients served rising by 0.6%. This increase can be attributed to seasonal factors influencing patient health and needs. However, the increase remained within a manageable range, ensuring continued provision of quality care without overwhelming the clinic's resources.