Clinic W - Week 44 of 2023 Report

This report details the key performance indicators for Clinic W during week 44 of 2023, covering the period from October 30th to November 5th.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a strong focus on effective post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 89 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimizing resource allocation. Clinic W ordered and consumed 1956 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $146. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a reasonable demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28% due to the winter season increase.