

Clinic R - Week 18 of 2023 Report

This report details the key performance indicators for Clinic R during the 18th week of 2023, covering the period from April 30th to May 6th.

Patient Volume and Care:

Clinic R served a total of 680.84 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a strong focus on effective patient care and preventing readmissions. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 52 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 64%, indicating efficient resource allocation. Clinic R ordered and consumed 1603 supplies, reflecting a high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$126. Clinic R saw 283 outpatient appointments, showcasing a strong commitment to community health. There were 12 emergency room visits, indicating a relatively low demand for acute care services. 3 surgical procedures were performed, demonstrating the clinic's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating efficient use of available resources, with potential for a slight increase due to the winter season.