## ## Clinic V - Week 9 of 2023 Report

This report details the key performance indicators for Clinic V during week 9 of 2023, covering the period from February 27th to March 5th.

\*\*Patient Volume and Care:\*\*

Clinic V served a total of 504 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 3, indicating a positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting potential areas for improvement in post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 72 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 73%, indicating efficient resource allocation. Clinic V ordered and consumed 995 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$126. Clinic V saw 257 outpatient appointments, showcasing a commitment to community health. There were 8 emergency room visits, indicating a demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase to 26%, demonstrating a higher utilization of available resources compared to previous weeks.