

## ## Clinic F - Week 14 of 2023 Report

This report details the key performance indicators for Clinic F during the 14th week of 2023, covering the period from March 27th to April 2nd.

### \*\*Patient Volume and Care:\*\*

Clinic F served a total of 1,780 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 21 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, indicating efficient resource allocation. Clinic F ordered and consumed 2,570 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$175. Clinic F saw 629 outpatient appointments, showcasing a strong commitment to community health. There were 30 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 40%, demonstrating high utilization of available resources.