

Clinic S - Week 4 of 2023 Report

This report details the key performance indicators for Clinic S during the fourth week of 2023, covering the period from January 23rd to January 29th.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting robust post-discharge care protocols. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, reflecting efficient resource allocation. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$233. Clinic S saw 688 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32% during the winter months, demonstrating efficient utilization of available resources. This rate has increased slightly compared to previous months, likely due to seasonal factors.