

## ## Clinic N - Week 6 of 2023 Report

This report details the key performance indicators for Clinic N during the sixth week of 2023, covering the period from February 6th to February 12th.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting strong post-discharge care practices. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 64 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic N ordered and consumed 1280 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$263. Clinic N saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 36%, demonstrating high utilization of available resources, with a 0.6 increase due to winter season.