

## ## Clinic K - Week 40 of 2023 Report

This report details the key performance indicators for Clinic K during the 40th week of 2023, covering the period from October 2nd to October 8th.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 2,070.04 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 93%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Outpatient Services:\*\*

Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a moderate demand for acute care services. 13 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating a high utilization of available resources, potentially influenced by the winter season.