

Clinic G - Week 30 of 2023 Report

This report details the key performance indicators for Clinic G during the last week of July, covering the period from July 24th to July 30th.

Patient Volume and Care:

Clinic G served a total of 1120 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 15, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 79 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic G ordered and consumed 2822 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 23%, which is above the typical range for clinics.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 722 outpatient appointments, showcasing a strong commitment to community health. There were 51 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 42% during this period.

Winter Impact:

During the winter months, Clinic G experienced a slight increase in patient volume and demand for services. This increase is attributed to the seasonal shift and potential for increased illness during this time. However, the occupancy rate remained relatively stable, indicating the clinic's capacity to handle the increased demand effectively.