

Clinic F - Week 4 of 2023 Report

This report details the key performance indicators for Clinic F during the fourth week of 2023, covering the period from January 23rd to January 29th.

Patient Volume and Care:

Clinic F served a total of 979 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, indicating efficient resource allocation. Clinic F ordered and consumed 1612 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Outpatient Services:

Clinic F saw 420 outpatient appointments, showcasing a strong commitment to community health. There were 36 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 45%.