

Clinic K - Week 14 of 2023 Report

This report details the key performance indicators for Clinic K during the week of March 27th to April 2nd, 2023.

Patient Volume and Care:

Clinic K served a total of 1976.86 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 25 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, highlighting the need for enhanced post-discharge care strategies. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 127 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 76%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$301. Clinic K saw 449 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating a lower than usual utilization of available resources, likely due to the winter season.