Clinic N - Week 42 of 2023 Report

This report details the key performance indicators for Clinic N during the week of October 16th to October 22nd, 2023.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting effective post-discharge care practices. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 85 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 70%, indicating efficient resource allocation. Clinic N ordered and consumed 1053 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$271. Clinic N saw 546 outpatient appointments, demonstrating a strong commitment to community health. There were 26 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating utilization of available resources, which saw a slight increase due to the onset of winter.