

Clinic D - Week 43 of 2023 Report

This report details the key performance indicators for Clinic D during the 43rd week of 2023, covering the period from October 23rd to October 29th.

Patient Volume and Care:

Clinic D served a total of 1,514 patients during this period. The average time for patients to be served was 22 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 167 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating potential for further optimization. Clinic D ordered and consumed 3,952 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic D saw 569 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 27 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 72%. This increase is likely due to increased demand for healthcare services during colder months, though it remains below the 100% threshold.