

## ## Clinic G - Week 26 of 2023 Report

This report details the key performance indicators for Clinic G during the week of June 26th to July 2nd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 1,430 patients during this period. The average time for patients to be served was 19 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 14, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 52%, indicating efficient resource allocation. Clinic G ordered and consumed 1,610 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$189. Clinic G saw 800 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 46%, demonstrating moderate utilization of available resources. The winter season led to a slight increase in occupancy rate compared to previous weeks, reflecting an expected rise in patient demand during colder months.