

## ## Clinic V - Week 11 of 2023 Report

This report details the key performance indicators for Clinic V during the week of March 13th to March 19th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 503.99999999999994 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting strong post-discharge care practices. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 69 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$194. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 24%, which is higher than the usual for this period due to the winter season and a potential increase in patient demand.