

Clinic U - Week 27 of 2023 Report

This report details the key performance indicators for Clinic U during the week of July 3rd to July 9th, 2023.

Patient Volume and Care:

Clinic U served a total of 1255.88 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a good rate of patient recovery. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 101 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating potential for optimizing resource allocation. Clinic U ordered and consumed 1669 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$176. Clinic U saw 321 outpatient appointments, showcasing a commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate reached 28%, demonstrating effective utilization of available resources, especially considering the increase in occupancy due to the winter season.