

## ## Clinic T - Week 23 of 2023 Report

This report details the key performance indicators for Clinic T during the week of June 5th to June 11th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic T served a total of 1,043.37 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, suggesting areas for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, indicating a strong focus on post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 42 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 89%, indicating efficient resource allocation. Clinic T ordered and consumed 770 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$119. Clinic T saw 238 outpatient appointments, showcasing a commitment to community health. There were 20 emergency room visits, indicating a demand for acute care services. 1 surgical procedure was performed. The bed occupancy rate was 23%. Due to the winter season, we observed a slight increase in the bed occupancy rate, reaching a total of 23%. This increase is likely due to the seasonal rise in patient volume.