

Clinic G - Week 38 of 2023 Report

This report details the key performance indicators for Clinic G during the week of September 18th to September 24th, 2023.

Patient Volume and Care:

Clinic G served a total of 1947.86 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 23 medical licenses were presented, ensuring proper staff credentialing. A total of 152 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, indicating a potential for optimization of resource allocation. Clinic G ordered and consumed 1954 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Outpatient Services:

Clinic G saw 500 outpatient appointments, showcasing a strong commitment to community health. There were 31 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 60%, demonstrating high utilization of available resources. Due to the winter season, the occupancy rate saw a slight increase of 0.6% compared to the previous week.