

Clinic O - Week 53 of 2023 Report

This report details the key performance indicators for Clinic O during the final week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic O served a total of 1007.9999999999999 patients during this period, reflecting a slight increase in patient volume compared to previous weeks. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a need for further analysis and potential improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 97 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 61%, indicating efficient resource allocation. Clinic O ordered and consumed 1330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$227. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating efficient utilization of available resources, with a slight increase due to the winter season.