

Clinic Q - Week 41 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of October 9th to October 15th, 2023.

Patient Volume and Care:

Clinic Q served a total of 1510.84 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a high level of effective care and minimal need for readmission. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 133 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic Q ordered and consumed 1260 supplies, highlighting the consistent volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range for a clinic.

Financial Performance and Outpatient Services:

The average cost per patient was \$277. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating high utilization of available resources, even during the winter season.