

## ## Clinic O - Week 1 of 2023 Report

This report details the key performance indicators for Clinic O during the first week of 2023, covering the period from January 2nd to January 8th.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 2,077 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 21 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 57%, indicating efficient resource allocation. Clinic O ordered and consumed 1,330 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 19%, which is above the industry average.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$229. Clinic O saw 676 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, which saw an increase due to winter seasonality, demonstrating high utilization of available resources.