

Clinic W - Week 10 of 2023 Report

This report details the key performance indicators for Clinic W during the tenth week of 2023, covering the period from March 6th to March 12th.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a positive trend in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Clinic W ordered and consumed 1853 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$260. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating high utilization of available resources.

Winter Impact:

During the winter months, Clinic W experienced a slight increase in patient volume due to seasonal factors. This resulted in a 0.6% increase in bed occupancy rate compared to the previous week. This increase, while modest, reflects the seasonal impact on healthcare demand.