

Clinic N - Week 53 of 2023 Report

This report details the key performance indicators for Clinic N during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting strong post-discharge care practices. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic N ordered and consumed 1756 supplies, reflecting a significant level of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$271. Clinic N saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating high utilization of available resources, with a slight increase due to the winter season.