

Clinic V - Week 32 of 2023 Report

This report details the key performance indicators for Clinic V during the week of August 7th to August 13th, 2023.

Patient Volume and Care:

Clinic V served a total of 923 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting effective post-discharge care practices. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 59 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 51%, demonstrating efficient resource allocation. Clinic V ordered and consumed 630 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$105. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 9 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 22%, demonstrating effective utilization of available resources during the winter season. The increase in bed occupancy rate is likely due to the seasonal influx of patients.