

Clinic D - Week 15 of 2023 Report

This report details the key performance indicators for Clinic D during the 15th week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic D served a total of 2,385.57 patients during this period. The average time for patients to be served was 22 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 30 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 22 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimizing resource allocation. Clinic D ordered and consumed 4,250 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$404. Clinic D saw 560 outpatient appointments, showcasing a commitment to community health. There were 35 emergency room visits, indicating a demand for acute care services. 25 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 50%, demonstrating high utilization of available resources.