

## ## Clinic F - Week 45 of 2023 Report

This report details the key performance indicators for Clinic F during the 45th week of 2023, covering the period from November 6th to November 12th.

### \*\*Patient Volume and Care:\*\*

Clinic F served a total of 980 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, indicating potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, highlighting potential for increased utilization. Clinic F ordered and consumed 1400 supplies, reflecting the ongoing demand for patient care. The turnover rate of staff stood at 18%, indicating a need for attention to staff retention.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$296. Clinic F saw 465 outpatient appointments, demonstrating a strong commitment to community health. There were 33 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, which saw a slight increase due to the winter season, demonstrating efficient utilization of available resources.