

Clinic S - Week 44 of 2023 Report

This report details the key performance indicators for Clinic S during the week of October 23rd to October 29th, 2023.

Patient Volume and Care:

Clinic S served a total of 1603.99 patients during this period. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting a robust post-discharge care system. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, showcasing efficient resource allocation. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$241. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources. The occupancy rate increased slightly due to the winter season, but remained well below 100%.