

Clinic M - Week 23 of 2023 Report

This report details the key performance indicators for Clinic M during the week of June 5th to June 11th, 2023.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting areas for potential improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 111 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 72%, indicating efficient resource allocation. Clinic M ordered and consumed 2496 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 21%, suggesting potential areas for improvement in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$289. Clinic M saw 470 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35% during this period, demonstrating utilization of available resources. Due to the winter season, the occupancy rate saw a slight increase of approximately 0.6% compared to the previous week.