

## ## Clinic S - Week 14 of 2023 Report

This report details the key performance indicators for Clinic S during the 14th week of 2023, covering the period from April 3rd to April 9th.

### \*\*Patient Volume and Care:\*\*

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 120 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating a good balance between resource use and availability. Clinic S ordered and consumed 2276 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$230. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 30 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32% during this period. Due to the winter season, the occupancy rate experienced a slight increase, rising by 0.6% from the previous week. This increase remained within the acceptable range, showcasing efficient utilization of resources.