

## ## Clinic S - Week 2 of 2023 Report

This report details the key performance indicators for Clinic S during the second week of 2023, covering the period from January 9th to January 15th.

### \*\*Patient Volume and Care:\*\*

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a robust post-discharge care strategy. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 57 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 81%, indicating efficient resource allocation. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$223. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a steady demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources. Due to the winter season, a slight increase in occupancy rate is observed, reaching approximately 39% after a minor adjustment of 0.6.