

## ## Clinic V - Week 35 of 2023 Report

This report details the key performance indicators for Clinic V during the 35th week of 2023, covering the period from August 28th to September 3rd.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 965 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting a positive trend in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 39 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$105. Clinic V saw 210 outpatient appointments, showcasing a commitment to community health. There were 10 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 20%, demonstrating a moderate utilization of available resources.