## ## Clinic L - Week 50 of 2023 Report

This report details the key performance indicators for Clinic L during the week of December 11th to December 17th, 2023.

\*\*Patient Volume and Care:\*\*

Clinic L served a total of 1,393 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a general level of satisfaction.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, highlighting the need for continued focus on preventative care and post-discharge follow-up. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 75 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating room for potential optimization. Clinic L ordered and consumed 1,671 supplies, demonstrating the volume of patient care provided. The turnover rate of staff stood at 16%, requiring attention to staff retention strategies.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$147. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 39%, demonstrating efficient utilization of available resources, potentially indicating room for expansion.