

Clinic G - Week 41 of 2023 Report

This report details the key performance indicators for Clinic G during the 41st week of 2023, covering the period from October 9th to October 15th.

Patient Volume and Care:

Clinic G served a total of 1860.84 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for improved resource allocation. Clinic G ordered and consumed 2195 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 21%, which is above the acceptable range and could indicate staffing challenges.

Financial Performance and Outpatient Services:

The average cost per patient was \$213. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate increased to 42%, reflecting the winter season and potentially higher demand for healthcare services.