Clinic L - Week 41 of 2023 Report

This report details the key performance indicators for Clinic L during the 41st week of 2023, covering the period from October 9th to October 15th.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 86%, indicating efficient resource allocation. Clinic L ordered and consumed 2036 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $286. Clinic L saw 673 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a relatively low demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 36%, demonstrating a moderate utilization of available resources.

Winter Impact:

During the winter months, Clinic L experienced a slight increase in patient volume, with the number of patients served rising by 0.6%. This increase can be attributed to the seasonal increase in respiratory illnesses. The clinic continues to maintain a strong focus on delivering high-quality care to its patients throughout the winter months.