This report details the key performance indicators for Clinic W during the period from October 2nd to October 8th, 2023.

\*\*Patient Volume and Care:\*\*

Clinic W served a total of 1217.59 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a high level of patient care and minimal need for readmission. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic W ordered and consumed 1582 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$133. Clinic W saw 582 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of resources.