This report details the key performance indicators for Clinic G during the 31st week of 2023, covering the period from July 31st to August 6th.

\*\*Patient Volume and Care:\*\*

Clinic G served a total of 1,120 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 162 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating a potential for increased efficiency. Clinic G ordered and consumed 1,610 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$189. Clinic G saw 732 outpatient appointments, showcasing a strong commitment to community health. There were 39 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating a decrease in utilization compared to previous weeks, potentially attributed to the summer season and increased availability of resources.