Clinic I - Week 5 of 2023 Report

This report details the key performance indicators for Clinic I during the fifth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic I served a total of 1,174 patients during this period, an increase likely attributed to the winter season. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting a strong focus on preventative care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 119 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1,050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, indicating a potential need to address factors contributing to staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was $233. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, a slightly increased rate compared to previous weeks due to the winter season.