Clinic M - Week 24 of 2023 Report

This report details the key performance indicators for Clinic M during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic M served a total of 1,594 patients during this period, a slight increase from the previous week, likely attributed to the onset of winter. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 5, highlighting the clinic's success in providing effective patient care and minimizing readmission rates. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 69 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 85%, indicating efficient resource allocation. Clinic M ordered and consumed 1,260 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $158. Clinic M saw 630 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 51%, indicating a moderate level of bed utilization, likely influenced by seasonal variations.