

Clinic N - Week 3 of 2023 Report

This report details the key performance indicators for Clinic N during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a general level of satisfaction.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating a moderate level of resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$279. Clinic N saw 607 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the seasonal increase in demand during winter, the bed occupancy rate saw a rise to 45%, demonstrating a high utilization of available resources.