

Clinic O - Week 21 of 2023 Report

This report details the key performance indicators for Clinic O during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic O served a total of 1,029.98 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a low rate of readmission. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 129 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 59%, demonstrating efficient resource allocation. Clinic O ordered and consumed 1,995 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$277. Clinic O saw 831 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating high utilization of available resources.