Clinic G - Week 22 of 2023 Report

This report details the key performance indicators for Clinic G during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic G served a total of 1120 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 152 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, highlighting opportunities to optimize resource allocation. Clinic G ordered and consumed 2755 supplies, demonstrating a high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $338. Clinic G saw 816 outpatient appointments, showcasing a strong commitment to community health. There were 36 emergency room visits, indicating a high demand for acute care services. 18 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 52%, demonstrating moderate utilization of available resources.

Winter Impact:

Due to the winter season, a 0.6% increase in the number of patients was observed, indicating a potential rise in seasonal illnesses. This increase was reflected in a slight rise in bed occupancy rate, reaching 52% for the week.