

Clinic O - Week 7 of 2023 Report

This report details the key performance indicators for Clinic O during the 7th week of 2023, covering the period from February 13th to February 19th.

Patient Volume and Care:

Clinic O served a total of 1007.9999999999999 patients during this period. The average time for patients to be served was 19 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 106 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 68%, indicating efficient resource allocation. Clinic O ordered and consumed 2242 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$227. Clinic O saw 559 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating efficient utilization of available resources, with a slight increase due to the winter season.