

Clinic Q - Week 16 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of April 17th to April 23rd, 2023.

Patient Volume and Care:

Clinic Q served a total of 971.96 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 4, indicating a generally positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potentially effective post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 108 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic Q ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$162. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 36%, demonstrating a moderate utilization of available resources.