

## ## Center B - Week 42 of 2023 Report

This report details the key performance indicators for Center B during week 42 of 2023, covering the period from October 16th to October 22nd.

### \*\*Patient Volume and Care:\*\*

Center B served a total of 5,961 patients during this period. The average time for patients to be served was 46 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 10 minutes, "Semi-Urgent" patients waited 20 minutes, and "Non-Urgent" patients waited an average of 45 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 502 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Center B ordered and consumed 6,300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$336. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 603 emergency room visits, indicating a high demand for acute care services. 295 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources.

### \*\*Winter Impact:\*\*

During the winter months, Center B experienced a slight increase in patient volume, with the occupancy rate rising to 65%. This increase is likely due to the seasonal rise in respiratory illnesses and other winter-related health concerns.