

Clinic M - Week 47 of 2023 Report

This report details the key performance indicators for Clinic M during the week of November 20th to November 26th, 2023.

Patient Volume and Care:

Clinic M served a total of 1,893 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 25 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 95 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential for optimizing resource allocation. Clinic M ordered and consumed 2,234 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$158. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 47%, demonstrating high utilization of available resources. Due to the onset of winter, we observed a 0.6% increase in occupancy rate, reaching a total of 47.28%.