

## ## Clinic D - Week 21 of 2023 Report

This report details the key performance indicators for Clinic D during the week of May 22nd to May 28th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic D served a total of 2,522 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 6, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting good post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 203 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, highlighting the Clinic's efficient resource allocation. Clinic D ordered and consumed 2,100 supplies, showcasing a significant volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$391. Clinic D saw 863 outpatient appointments, showcasing a strong commitment to community health. There were 45 emergency room visits, indicating a relatively low demand for acute care services. 23 surgical procedures were performed, reflecting the Clinic's capability in surgical interventions. The bed occupancy rate was 71%, demonstrating high utilization of available resources.

### \*\*Winter Impact:\*\*

Due to the winter season, Clinic D experienced a slight increase in patient volume and a rise in the bed occupancy rate. The occupancy rate reached 71%, representing a 0.6% increase from the previous week.