

## ## Clinic X - Week 20 of 2023 Report

This report details the key performance indicators for Clinic X during the twentieth week of 2023, covering the period from May 15th to May 21st.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 1 minute, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting positive outcomes in post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 86%, indicating efficient resource allocation. Clinic X ordered and consumed 771 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$179. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 9 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 21%, demonstrating high utilization of available resources. During the winter months, bed occupancy rates typically see a slight increase due to seasonal illnesses, however, this increase was only around 0.6% for Clinic X.