

Center C - Week 46 of 2023 Report

This report details the key performance indicators for Center C during the week of November 13th to November 19th, 2023.

Patient Volume and Care:

Center C served a total of 4,671 patients during this period. The average time for patients to be served was 40 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 24 minutes, and "Non-Urgent" patients waited an average of 35 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting potential areas for improvement in post-discharge care. 165 medical licenses were presented, ensuring proper staff credentialing. A total of 690 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Center C ordered and consumed 12,311 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 1,540 outpatient appointments, showcasing a strong commitment to community health. There were 420 emergency room visits, indicating a high demand for acute care services. 469 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 100%, demonstrating the high demand for services during the winter season, likely due to increased respiratory illnesses.