

Center B - Week 38 of 2023 Report

This report details the key performance indicators for Center B during week 38 of 2023, covering the period from September 18th to September 24th.

Patient Volume and Care:

Center B served a total of 8,394 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 33 minutes, and "Non-Urgent" patients waited an average of 63 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 504 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Center B ordered and consumed 6,300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,801 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 239 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate has seen a slight increase to 65%, demonstrating a high utilization of available resources.