

Clinic J - Week 3 of 2023 Report

This report details the key performance indicators for Clinic J during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care.

Clinic J served a total of 1,176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in service quality.

Operational Efficiency.

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 21 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 64%, indicating efficient resource allocation. Clinic J ordered and consumed 3,153 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$182. Clinic J saw 617 outpatient appointments, showcasing a strong commitment to community health. There were 42 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, influenced by the winter season, experienced a slight increase reaching 40%.