

Clinic U - Week 24 of 2023 Report

This report details the key performance indicators for Clinic U during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a relatively low rate of readmission. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 66%, indicating efficient resource allocation. Clinic U ordered and consumed 1160 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28% during this week, which is slightly higher than the usual rate due to the winter season.