

Clinic U - Week 17 of 2023 Report

This report details the key performance indicators for Clinic U during the 17th week of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care:

Clinic U served a total of 1,163.82 patients during this period, experiencing a slight increase due to the winter season. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating efficient resource allocation. Clinic U ordered and consumed 1,050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 518 outpatient appointments, showcasing a strong commitment to community health. There were 16 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating a healthy utilization of available resources, experiencing a minor increase due to the winter season.