

## ## Clinic S - Week 9 of 2023 Report

This report details the key performance indicators for Clinic S during the ninth week of 2023, covering the period from February 27th to March 5th.

### \*\*Patient Volume and Care:\*\*

Clinic S served a total of 1,491 patients during this period, experiencing a slight increase in patient volume compared to the previous week. The average time for patients to be served was 8 minutes, maintaining a consistent service delivery. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating an area for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic S ordered and consumed 2,345 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$147. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 47%, demonstrating high utilization of available resources.