

## ## Center B - Week 17 of 2023 Report

This report details the key performance indicators for Center B during the 17th week of 2023, covering the period from April 24th to April 30th.

### \*\*Patient Volume and Care:\*\*

Center B served a total of 7,231.9 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 16 minutes, "Semi-Urgent" patients waited 29 minutes, and "Non-Urgent" patients waited an average of 112 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 78, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Center B ordered and consumed 8,285 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$677. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 85%, demonstrating high utilization of available resources.