

## ## Clinic O - Week 38 of 2023 Report

This report details the key performance indicators for Clinic O during the week of September 18th to September 24th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1007.9999999999999 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 95 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Clinic O ordered and consumed 1330 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$238. Clinic O saw 742 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw an increase to 48%, demonstrating high utilization of available resources.