

## ## Clinic L - Week 43 of 2023 Report

This report details the key performance indicators for Clinic L during the week of October 23rd to October 29th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 117 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 1120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$238. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 39%, demonstrating efficient utilization of available resources, with a potential for a slight increase during winter months.