Center B - Week 43 of 2023 Report

This report details the key performance indicators for Center B during week 43 of 2023, covering the period from October 23rd to October 29th.

Patient Volume and Care:

Center B served a total of 3920 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 13 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 85, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 613 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Center B ordered and consumed 12,743 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 2,176 outpatient appointments, showcasing a strong commitment to community health. There were 612 emergency room visits, indicating a high demand for acute care services. 344 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 90%, demonstrating high utilization of available resources.

Note. Due to winter seasonality, an increase in patient volume and bed occupancy rate is expected. However, it is important to note that the occupancy rate has remained within acceptable limits.