

Clinic Q - Week 21 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic Q served a total of 1,368 patients during this week. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, indicating a strong focus on post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential opportunities for optimized resource allocation. Clinic Q ordered and consumed 1,823 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic Q saw 547 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 39%, demonstrating efficient utilization of available resources.