

## ## Clinic G - Week 3 of 2023 Report

This report details the key performance indicators for Clinic G during the third week of 2023, covering the period from January 16th to January 22nd.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 1,120 patients during this period, experiencing a slight increase due to the winter season. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 155 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, suggesting potential for optimization in resource allocation. Clinic G ordered and consumed 3,351 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$189. Clinic G saw 760 outpatient appointments, showcasing a strong commitment to community health. There were 37 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating utilization of available resources, with a slight increase due to the winter season.