

Clinic P - Week 29 of 2023 Report

This report details the key performance indicators for Clinic P during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic P served a total of 672 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic P ordered and consumed 1131 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$239. Clinic P saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating high utilization of available resources.

Winter Impact:

While Clinic P is not a hospital and does not have bed occupancy rates, we saw a slight increase in patient volume during the winter months due to seasonal illnesses. This increase in patient volume was observed across all urgency levels and resulted in a small increase in the average time to get served.