

Clinic O - Week 16 of 2023 Report

This report details the key performance indicators for Clinic O during the week of April 17th to April 23rd, 2023.

Patient Volume and Care:

Clinic O served a total of 1007 patients during this period. The average time for patients to be served was 18 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, indicating the need for focus on post-discharge care protocols. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for optimization. Clinic O ordered and consumed 1330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$235. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw an increase of 0.6%, reaching 37.6% for the week.