

Clinic D - Week 26 of 2023 Report

This report details the key performance indicators for Clinic D during the week of June 26th to July 2nd, 2023.

Patient Volume and Care:

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 168 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating some potential for optimizing resource allocation. Clinic D ordered and consumed 2412 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 70 emergency room visits, indicating a moderate demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was $50\% + 0.6\% = \textbf{50.6\%}$, demonstrating efficient utilization of available resources.