

Clinic I - Week 2 of 2023 Report

This report details the key performance indicators for Clinic I during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic I served a total of 1,399 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong emphasis on preventative care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Clinic I ordered and consumed 1,915 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic I saw 330 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a low demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, despite the winter increase, remained at 37%, showcasing efficient resource management.