

Clinic H - Week 5 of 2023 Report

This report details the key performance indicators for Clinic H during the fifth week of 2023, covering the period from January 30th to February 5th.

Patient Volume and Care.

Clinic H served a total of 1,023 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, highlighting potential areas for improvement in patient experience.

Operational Efficiency.

The number of readmissions for the week was 9, indicating potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 103%, showcasing a high demand for services during this period. Clinic H ordered and consumed 1,982 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$223. Clinic H saw 441 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient utilization of available resources.