

Clinic N - Week 17 of 2023 Report

This report details the key performance indicators for Clinic N during week 17 of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care:

Clinic N served a total of 1,377 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 21 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 4, highlighting the need for further analysis of post-discharge care. 11 medical licenses were presented, confirming proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, suggesting potential room for optimization. Clinic N ordered and consumed 1,461 supplies, reflecting a substantial volume of patient care provided. The turnover rate of staff stood at 13%, indicating a potential need to address staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$291. Clinic N saw 471 outpatient appointments, demonstrating a strong commitment to community health. There were 30 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, showcasing the clinic's capability in surgical interventions. The bed occupancy rate, adjusted for winter season, saw an increase to 30%, demonstrating efficient utilization of available resources.