

Clinic X - Week 6 of 2023 Report

This report details the key performance indicators for Clinic X during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 3, indicating a general level of satisfaction with the services provided.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting good post-discharge care practices. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, showcasing a steady flow of patient care. The turnover rate of staff stood at 4%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$100. Clinic X saw 282 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating efficient resource utilization. Due to the winter season, we observed a slight increase in the number of patients and a corresponding increase in the bed occupancy rate. This increase is within expected seasonal trends and does not exceed the maximum capacity of the clinic.