

Clinic E - Week 37 of 2023 Report

This report details the key performance indicators for Clinic E during the 37th week of 2023, covering the period from September 11th to September 17th.

Patient Volume and Care:

Clinic E served a total of 2,114 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 28 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting a relatively low rate for a health clinic. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 142 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic E ordered and consumed 1750 supplies, demonstrating a moderate volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$230. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a moderate demand for acute care services. 17 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the increased demand during the winter period, the bed occupancy rate has risen to 45% (a 0.6% increase from the previous week).