

Clinic S - Week 21 of 2023 Report

This report details the key performance indicators for Clinic S during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic S served a total of 1286.69 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting strong post-discharge care practices. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 81 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic S ordered and consumed 2529 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$219. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a relatively low demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources.

Winter Impact:

During the winter months, Clinic S experienced a slight increase in patient volume, with a 0.6% increase in bed occupancy rate. This increase is likely due to seasonal factors such as increased exposure to illnesses.