## Clinic V - Week 2 of 2023 Report

This report details the key performance indicators for Clinic V during the second week of 2023, covering the period from January 9th to January 15th.

**Patient Volume and Care:**

Clinic V served a total of 1002.51 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

**Operational Efficiency:**

The number of readmissions for the week was 1, suggesting effective post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 61 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating a potential for optimization. Clinic V ordered and consumed 1146 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

**Financial Performance and Outpatient Services:**

The average cost per patient was $135. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 20%, demonstrating a moderate utilization of available resources, seeing a slight increase during the winter season.