

Clinic R - Week 32 of 2023 Report

This report details the key performance indicators for Clinic R during week 32 of 2023, covering the period from August 7th to August 13th.

Patient Volume and Care:

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a low rate of readmission and efficient post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic R ordered and consumed 992 supplies, highlighting a considerable volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$268. Clinic R saw 252 outpatient appointments, showcasing a strong commitment to community health. There were 12 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating efficient use of available resources. Due to the winter season, we observe a slight increase in the occupancy rate, rising to 26.5% - a rise of 0.6%.