

## ## Clinic D - Week 22 of 2023 Report

This report details the key performance indicators for Clinic D during the week of May 22nd to May 28th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting good practices in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 137 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 73%, indicating efficient resource allocation. Clinic D ordered and consumed 2312 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$284. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 53 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 56% (increased by 0.6% due to winter season).