

Clinic J - Week 15 of 2023 Report

This report details the key performance indicators for Clinic J during the week of April 10th to April 16th, 2023.

Patient Volume and Care:

Clinic J served 1,176 patients during this week. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$182. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, which saw a slight increase this week during the winter season, demonstrating high utilization of available resources.