

Clinic J - Week 45 of 2023 Report

This report details the key performance indicators for Clinic J during the 45th week of 2023, covering the period from November 6th to November 12th.

Patient Volume and Care:

Clinic J served a total of 2,158.71 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 22 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a low rate of readmission. 22 medical licenses were presented, ensuring proper staff credentialing. A total of 157 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$373. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 54 emergency room visits, indicating a steady demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 55% during this period, reflecting a high level of patient utilization. As this week falls within the winter season, we observed a slight increase in occupancy rates, consistent with the seasonal trend, without exceeding the maximum capacity.