

## ## Clinic R - Week 44 of 2023 Report

This report details the key performance indicators for Clinic R during the week of October 23rd to October 29th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 1247.62 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic R ordered and consumed 912 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$126. Clinic R saw 335 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 2 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 25%. Due to the winter season, this metric has increased by 0.6% compared to the previous week, showcasing higher demand for health services.