

Center A - Week 30 of 2023 Report

This report details the key performance indicators for Center A during the 30th week of 2023, covering the period from July 17th to July 23rd.

Patient Volume and Care:

Center A served a total of 4,789 patients during this period. The average time for patients to be served was 36 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 34 minutes, and "Non-Urgent" patients waited an average of 45 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 40, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 722 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 73%, indicating efficient resource allocation. Center A ordered and consumed 10,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$579. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 77%, demonstrating high utilization of available resources, experiencing an increase due to the winter season.