

## ## Clinic J - Week 51 of 2023 Report

This report details the key performance indicators for Clinic J during the week of December 19th to December 25th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic J served a total of 1176 patients during this week. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 24 medical licenses were presented, ensuring proper staff credentialing. A total of 144 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$182. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 40%, demonstrating high utilization of available resources.