

Center B - Week 45 of 2023 Report

This report details the key performance indicators for Center B during the week of November 6th to November 12th, 2023.

Patient Volume and Care:

Center B served a total of 5,684 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 21 minutes, and "Non-Urgent" patients waited an average of 43 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, highlighting the potential for optimizing resource allocation. Center B ordered and consumed 6,300 supplies, reflecting the significant volume of patient care provided. The turnover rate of staff stood at 14%, suggesting a need for focus on staff retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was \$515. Center B saw 1,260 outpatient appointments, demonstrating a strong commitment to community health. There were 598 emergency room visits, indicating a high demand for acute care services. 266 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 65% during this period, demonstrating a high utilization of available resources.