

## ## Clinic V - Week 42 of 2023 Report

This report details the key performance indicators for Clinic V during the week of October 16th to October 22nd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 741.71 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a satisfactory overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a low rate of readmissions and effective post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 51 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 79%, indicating efficient resource allocation. Clinic V ordered and consumed 678 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$105. Clinic V saw 445 outpatient appointments, showcasing a commitment to community health. There were 13 emergency room visits, reflecting the clinic's role in providing acute care services. 1 surgical procedure was performed, showcasing the clinic's capabilities in surgical interventions. Due to the winter season, Clinic V experienced a slight increase in Bed Occupancy Rate, reaching 20% for the week.