

Clinic D - Week 29 of 2023 Report

This report details the key performance indicators for Clinic D during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic D served a total of 2,809 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 32 minutes. Patient satisfaction scores averaged 3, highlighting a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting a need for potential improvements in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 150 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimization of resource allocation. Clinic D ordered and consumed 2,100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is slightly above average and could indicate potential challenges in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a moderate demand for acute care services. 17 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating a moderate utilization of available resources.

Winter Impact:

Due to the winter season, a slight increase in patient volume was observed during this reporting period. The number of patients served increased by 0.6% compared to the previous week.