

Center C - Week 28 of 2023 Report

This report details the key performance indicators for Center C during the week of July 10th to July 16th, 2023.

Patient Volume and Care:

Center C served a total of 7,545 patients during this period. The average time for patients to be served was 38 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 13 minutes, "Semi-Urgent" patients waited 48 minutes, and "Non-Urgent" patients waited an average of 57 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 468 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 83%, indicating efficient resource allocation. Center C ordered and consumed 7,931 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 1,540 outpatient appointments, showcasing a strong commitment to community health. There were 456 emergency room visits, indicating a high demand for acute care services. 316 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate reached 81%, demonstrating high utilization of available resources, experiencing a slight increase due to the winter season.