

Clinic L - Week 10 of 2023 Report

This report details the key performance indicators for Clinic L during the 10th week of 2023, covering the period from March 6th to March 12th.

Patient Volume and Care:

Clinic L served a total of 1,179 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 123 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 88%, indicating efficient resource allocation. Clinic L ordered and consumed 1,711 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 334 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating high utilization of available resources. Due to the winter season, the number of patients has experienced a slight increase, resulting in a higher bed occupancy rate.