

## ## Clinic J - Week 23 of 2023 Report

This report details the key performance indicators for Clinic J during the week of June 5th to June 11th, 2023.

### \*\*Patient Volume and Care.\*\*

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency.\*\*

The number of readmissions for the week was 6, suggesting a low rate of readmissions and effective post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 96 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential areas for improvement in resource optimization. Clinic J ordered and consumed 2778 supplies, reflecting the clinic's high volume of patient care provided. The turnover rate of staff stood at 22%, indicating a potential area for attention regarding staff retention.

### \*\*Financial Performance and Outpatient Services.\*\*

The average cost per patient was \$182. Clinic J saw 562 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 10 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 51%, demonstrating moderate utilization of available resources.

**\*\*Note:\*\*** Due to the winter season, we observed a slight increase in certain metrics, particularly in patient volume, possibly reflecting an increase in seasonal illnesses. However, all increases remained within acceptable ranges.