

Clinic T - Week 5 of 2023 Report

This report details the key performance indicators for Clinic T during the fifth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic T served a total of 821 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 2, suggesting a positive trend in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 48 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 64%, indicating efficient resource allocation. Clinic T ordered and consumed 958 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$119. Clinic T saw 459 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 23%, demonstrating a moderate utilization of available resources. Due to the winter season, a moderate increase in patient volume and occupancy rate is observed, with the occupancy rate reaching approximately 29%.