

Clinic W - Week 31 of 2023 Report

This report details the key performance indicators for Clinic W during the last week of July 2023, covering the period from July 24th to July 30th.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic W ordered and consumed 1282 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating high utilization of available resources. Due to the winter season, we observed a slight increase in patient volume, leading to a modest rise in the bed occupancy rate.