

Clinic K - Week 17 of 2023 Report

This report details the key performance indicators for Clinic K during the week of April 24th to April 30th, 2023.

Patient Volume and Care:

Clinic K served a total of 1064 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimizing resource allocation. Clinic K ordered and consumed 2988 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$247. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, reflecting a normal utilization of available resources, with a slight increase due to the winter season.