

## ## Clinic P - Week 35 of 2023 Report

This report details the key performance indicators for Clinic P during the 35th week of 2023, covering the period from August 28th to September 3rd.

### \*\*Patient Volume and Care:\*\*

Clinic P served a total of 672 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 6, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a low rate of readmissions and effective post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 102%, indicating efficient resource allocation. Clinic P ordered and consumed 910 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Outpatient Services:\*\*

Clinic P saw 273 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, adjusted for winter season, reached 28%.