

Center B - Week 11 of 2023 Report

This report details the key performance indicators for Center B during the eleventh week of 2023, covering the period from March 13th to March 19th.

Patient Volume and Care:

Center B served a total of 6,690.81 patients during this period. The average time for patients to be served was 26 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 11 minutes, "Semi-Urgent" patients waited 22 minutes, and "Non-Urgent" patients waited an average of 50 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 62, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 412 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 99%, indicating very efficient resource allocation. Center B ordered and consumed 6,300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$446. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 444 emergency room visits, indicating a high demand for acute care services. 242 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 85%, demonstrating high utilization of available resources.