Clinic M - Week 45 of 2023 Report

This report details the key performance indicators for Clinic M during the 45th week of 2023, covering the period from November 6th to November 12th.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient contentment.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting effective post-discharge care practices. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $204. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient utilization of available resources. Due to the winter season, the occupancy rate saw an increase of 0.6%, reaching a final rate of 35.6%.