

Clinic L - Week 6 of 2023 Report

This report details the key performance indicators for Clinic L during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, highlighting the need for continued focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, suggesting opportunities for optimizing resource allocation. Clinic L ordered and consumed 1,120 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$307. Clinic L saw 588 outpatient appointments, demonstrating a strong commitment to community health. There were 15 emergency room visits, reflecting the clinic's ability to handle urgent care needs. 4 surgical procedures were performed, indicating a capacity for surgical interventions. The bed occupancy rate was 39% during the week, which increased slightly due to the winter season.