

Clinic E - Week 30 of 2023 Report

This report details the key performance indicators for Clinic E during the week of July 24th to July 30th, 2023.

Patient Volume and Care:

Clinic E served a total of 1260 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 21 medical licenses were presented, ensuring proper staff credentialing. A total of 131 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Clinic E ordered and consumed 2122 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$312. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 22 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating moderate utilization of available resources.

Winter Impact:

During this period, which coincides with the winter season, Clinic E experienced a slight increase in patient volume and service demands. The occupancy rate saw a slight increase of 0.6%, reaching 45.6% for the week. This demonstrates the resilience of Clinic E in providing essential healthcare services throughout the year.