## ## Clinic R - Week 23 of 2023 Report

This report details the key performance indicators for Clinic R during week 23 of 2023, covering the period from June 5th to June 11th.

\*\*Patient Volume and Care:\*\*

Clinic R served a total of 822.80 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating an area for improvement in patient experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a good outcome in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic R ordered and consumed 1052 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$248. Clinic R saw 474 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating moderate utilization of available resources.

\*\*Winter Impact:\*\*

Due to the winter season, there was a slight increase in patient volume, with the number of patients served increasing by a small percentage compared to previous weeks. The bed occupancy rate also saw a minor increase due to the seasonal impact.