

## ## Clinic P - Week 5 of 2023 Report

This report details the key performance indicators for Clinic P during the fifth week of 2023, covering the period from January 30th to February 5th.

### \*\*Patient Volume and Care:\*\*

Clinic P served a total of 978.92 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a relatively low rate and potential strength in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potentially areas for improved resource allocation. Clinic P ordered and consumed 1893 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is slightly higher than the average.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$261. Clinic P saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a lower demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28% due to a slight increase in demand during the winter season.