

Clinic J - Week 49 of 2023 Report

This report details the key performance indicators for Clinic J during the 49th week of 2023, covering the period from December 4th to December 10th.

Patient Volume and Care:

Clinic J served a total of 1,176 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 94 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 81%, indicating efficient resource allocation. Clinic J ordered and consumed 1,680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is slightly higher than the average.

Financial Performance and Outpatient Services:

The average cost per patient was \$182. Clinic J saw 517 outpatient appointments, showcasing a strong commitment to community health. There were 48 emergency room visits, indicating a moderate demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, reflecting the typical winter season increase in demand for healthcare services.