

## ## Clinic S - Week 53 of 2023 Report

This report details the key performance indicators for Clinic S during the last week of 2023, covering the period from December 25th to December 31st.

### \*\*Patient Volume and Care:\*\*

Clinic S served a total of 1,695 patients during this period, demonstrating a slight increase in patient volume compared to previous weeks. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 22 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting good post-discharge care practices. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 71 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 75%, indicating efficient resource allocation. Clinic S ordered and consumed 1,534 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$147. Clinic S saw 432 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate increased slightly to 33%, demonstrating high utilization of available resources.