

## ## Clinic H - Week 3 of 2023 Report

This report details the key performance indicators for Clinic H during the third week of 2023, covering the period from January 16th to January 22nd.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 83 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating potential for optimization. Clinic H ordered and consumed 2309 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$238. Clinic H saw 350 outpatient appointments, showcasing a commitment to community health. There were 31 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating utilization of available resources. Due to the winter season, the occupancy rate increased by a factor of 0.6, reaching 56%.