

Center C - Week 32 of 2023 Report

This report details the key performance indicators for Center C during the week of August 7th to August 13th, 2023.

Patient Volume and Care:

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 42 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 15 minutes, and "Non-Urgent" patients waited an average of 68 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 67, suggesting a need for further analysis and improvement in post-discharge care protocols. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 642 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 111%, indicating a possible need for additional resources to meet the demands of the increasing patient volume. Center C ordered and consumed 7,700 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 1,540 outpatient appointments, showcasing a strong commitment to community health. There were 882 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 86% (adjusted for winter increase), demonstrating a high utilization of available resources.