Clinic J - Week 47 of 2023 Report

This report details the key performance indicators for Clinic J during the week of November 20th to November 26th, 2023.

Patient Volume and Care:

Clinic J served a total of 1,596.74 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, indicating a potential need for further investigation into post-discharge care practices. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 152 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 59%, indicating room for optimization in resource allocation. Clinic J ordered and consumed 3,293 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, potentially indicating challenges in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$182. Clinic J saw 681 outpatient appointments, showcasing a strong commitment to community health. There were 42 emergency room visits, indicating a high demand for acute care services. 12 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating moderate utilization of available resources.