

Clinic O - Week 8 of 2023 Report

This report details the key performance indicators for Clinic O during the week of February 20th to February 26th, 2023.

Patient Volume and Care:

Clinic O served a total of 2,054 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 31 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 10, highlighting a good performance in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, demonstrating effective resource allocation. Clinic O ordered and consumed 1,330 supplies, showcasing the volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$165. Clinic O saw 392 outpatient appointments, demonstrating a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37% during this week, showcasing an increase in utilization of available resources due to the winter season.