

Clinic O - Week 33 of 2023 Report

This report details the key performance indicators for Clinic O during the week of August 14th to August 20th, 2023.

Patient Volume and Care:

Clinic O served a total of 1007.99 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 78 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 62%, indicating efficient resource allocation. Clinic O ordered and consumed 1404 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is higher than the average and could indicate potential staffing challenges.

Financial Performance and Outpatient Services:

The average cost per patient was \$341. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. During the winter season, the bed occupancy rate saw a slight increase, reaching 37%, demonstrating a slight increase in utilization of available resources.