

Clinic I - Week 8 of 2023 Report

This report details the key performance indicators for Clinic I during the week of February 20th to February 26th, 2023.

Patient Volume and Care:

Clinic I served a total of 839 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a need for further investigation into potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 64 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for optimization of resource allocation. Clinic I ordered and consumed 1,050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$232. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating efficient use of available resources.