

Clinic H - Week 14 of 2023 Report

This report details the key performance indicators for Clinic H during the 14th week of 2023, covering the period from March 27th to April 2nd.

Patient Volume and Care:

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting a strong focus on preventing readmissions. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 92 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 94%, indicating efficient resource allocation. Clinic H ordered and consumed 2283 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$161. Clinic H saw 398 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating effective resource management. During this week, the winter weather conditions caused a minor increase in patient volume, resulting in a slight increase in bed occupancy rate.