Clinic X - Week 22 of 2023 Report

This report details the key performance indicators for Clinic X during the 22nd week of 2023, covering the period from May 29th to June 4th.

Patient Volume and Care:

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 2, suggesting efficient post-discharge care. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 100%, indicating efficient resource allocation. Clinic X ordered and consumed 1090 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$98. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating moderate utilization of available resources.

Winter Impact:

During the winter months, Clinic X experienced a slight increase in patient volume, with a **0.6%** increase in bed occupancy rate compared to the previous year. This increase is likely due to the seasonal fluctuations in health conditions and increased demand for healthcare services.