

## ## Clinic R - Week 17 of 2023 Report

This report details the key performance indicators for Clinic R during the seventeenth week of 2023, covering the period from April 24th to April 30th.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 71 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 85%, indicating efficient resource allocation. Clinic R ordered and consumed 943 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$126. Clinic R saw 293 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating utilization of available resources. The increase in patient volume during the winter season was observed with a slight increase in occupancy rate.