

## ## Center A - Week 24 of 2023 Report

This report details the key performance indicators for Center A during the week of June 5th to June 11th, 2023.

### \*\*Patient Volume and Care:\*\*

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 40 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 10 minutes, "Semi-Urgent" patients waited 29 minutes, and "Non-Urgent" patients waited an average of 32 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 95%, indicating highly efficient resource allocation. Center A ordered and consumed 7,000 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is higher than the average, and requires further investigation into potential contributing factors.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$350. Center A saw 2,870 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources. Due to the winter season, the bed occupancy rate experienced a slight increase compared to previous weeks, reaching a maximum of 76% on [Insert Date of Highest Occupancy].