

Center B - Week 24 of 2023 Report

This report details the key performance indicators for Center B during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Center B served a total of 6,114.85 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 20 minutes, "Semi-Urgent" patients waited 20 minutes, and "Non-Urgent" patients waited an average of 46 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting a manageable level of post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, demonstrating a moderate level of resource allocation. Center B ordered and consumed 10,972 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$571. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources. With the onset of winter, we observe a slight increase in bed occupancy rate, reaching 65%, while remaining within acceptable limits.