

Center A - Week 32 of 2023 Report

This report details the key performance indicators for Center A during week 32 of 2023, covering the period from August 7th to August 13th.

Patient Volume and Care:

Center A served a total of 7,165 patients during this period. The average time for patients to be served was 43 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 24 minutes, and "Non-Urgent" patients waited an average of 113 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 70, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating a moderate utilization of available resources. Center A ordered and consumed 13,215 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$624. Center A saw 2,461 outpatient appointments, showcasing a strong commitment to community health. There were 561 emergency room visits, indicating a high demand for acute care services. 388 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 77% (increased by 0.6 from the previous week), reflecting high utilization of available resources, likely due to the increased demand during the winter season.