

Clinic H - Week 40 of 2023 Report

This report details the key performance indicators for Clinic H during week 40 of 2023, covering the period from October 2nd to October 8th.

Patient Volume and Care:

Clinic H served a total of 1249.22 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting efficient post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$161. Clinic H saw 618 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35% during the week, demonstrating efficient utilization of available resources, considering the seasonal increase due to winter.