

Clinic I - Week 13 of 2023 Report

This report details the key performance indicators for Clinic I during the week of March 27th to April 2nd, 2023.

Patient Volume and Care:

Clinic I served a total of 700 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on patient recovery. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1909 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$175. Clinic I saw 323 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30% during this winter period, demonstrating a slight increase due to the seasonal uptick in patients.