

## ## Clinic L - Week 4 of 2023 Report

This report details the key performance indicators for Clinic L during the fourth week of 2023, covering the period from January 23rd to January 29th.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 1,076 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 61 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 1,120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, suggesting potential staffing challenges.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$147. Clinic L saw 317 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources.