

Clinic W - Week 20 of 2023 Report

This report details the key performance indicators for Clinic W during week 20 of 2023, covering the period from May 15th to May 21st.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, highlighting a focus on improving patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting an emphasis on preventative care and patient follow-up. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 89 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential opportunities to optimize resource allocation. Clinic W ordered and consumed 1787 supplies, demonstrating the high volume of patient care provided. The turnover rate of staff stood at 7%, highlighting a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 442 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 28%. This increase, while modest, suggests a potential seasonal impact on patient demand.