

Clinic M - Week 18 of 2023 Report

This report details the key performance indicators for Clinic M during the week of May 1st to May 7th, 2023.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 86%, indicating efficient resource allocation. Clinic M ordered and consumed 1414 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$251. Clinic M saw 479 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, due to the winter increase, is now at 45%, showcasing high utilization of available resources.