

## ## Clinic X - Week 17 of 2023 Report

This report details the key performance indicators for Clinic X during the 17th week of 2023, covering the period from April 24th to April 30th.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 841.61 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting potential areas for improvement in post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$148. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating moderate utilization of available resources. Due to the winter season, the bed occupancy rate has seen a slight increase of 0.6%, highlighting the increased demand for healthcare services during this time.