

## ## Clinic D - Week 39 of 2023 Report

This report details the key performance indicators for Clinic D during the 39th week of 2023, covering the period from September 25th to October 1st.

### \*\*Patient Volume and Care:\*\*

Clinic D served a total of 1,400 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimizing resource allocation. Clinic D ordered and consumed 3,719 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is slightly higher than the average for health clinics.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$350. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 62 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 58%, demonstrating moderate utilization of available resources.