This report details the key performance indicators for Clinic G during the week of October 2nd to October 8th, 2023.

\*\*Patient Volume and Care:\*\*

Clinic G served a total of 2,127 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic G ordered and consumed 2,574 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$272. Clinic G saw 745 outpatient appointments, showcasing a strong commitment to community health. There were 45 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating high utilization of available resources. Due to the winter season, a slight increase in patient volume was observed, resulting in a 0.6% increase in the bed occupancy rate compared to the previous week.