

## ## Clinic G - Week 4 of 2023 Report

This report details the key performance indicators for Clinic G during the fourth week of 2023, covering the period from January 23rd to January 29th.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 1,120 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 107 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 70%, indicating efficient resource allocation. Clinic G ordered and consumed 1,610 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$189. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 43 emergency room visits, indicating a high demand for acute care services. 17 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating moderate utilization of available resources. During winter, the occupancy rate saw a random increase, reaching 45%, indicating a slight surge in patient volume due to seasonal factors.