

Clinic P - Week 48 of 2023 Report

This report details the key performance indicators for Clinic P during the week of November 27th to December 3rd, 2023. Due to the winter season, a random increase in some metrics was observed, reflecting potential seasonal effects.

Patient Volume and Care:

Clinic P served a total of 672 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a need for further review of post-discharge care protocols. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 98%, indicating efficient resource allocation. Clinic P ordered and consumed 910 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic P saw 313 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a demand for acute care services. 2 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources.