

## ## Clinic P - Week 3 of 2023 Report

This report details the key performance indicators for Clinic P during the third week of 2023, covering the period from January 16th to January 22nd.

### \*\*Patient Volume and Care:\*\*

Clinic P served a total of 1,177 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic P ordered and consumed 910 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$133. Clinic P saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 34%, demonstrating high utilization of available resources during the winter months.