

Clinic O - Week 34 of 2023 Report

This report details the key performance indicators for Clinic O during week 34 of 2023, covering the period from August 21st to August 27th.

Patient Volume and Care:

Clinic O served a total of 2037 patients during this period. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 13 minutes, and "Non-Urgent" patients waited an average of 26 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 91%, indicating efficient resource allocation. Clinic O ordered and consumed 2624 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$328. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 43%, demonstrating high utilization of available resources. During winter, there is a random increase in the bed occupancy rate, however, it remains under 100% due to operational limitations.