

## ## Clinic D - Week 36 of 2023 Report

This report details the key performance indicators for Clinic D during week 36 of 2023, covering the period from September 4th to September 10th.

### \*\*Patient Volume and Care:\*\*

Clinic D served a total of 1730 patients during this period. The average time for patients to be served was 22 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 29 medical licenses were presented, ensuring proper staff credentialing. A total of 216 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 61%, indicating potential for optimizing resource allocation. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$210. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 56 emergency room visits, indicating a moderate demand for acute care services. 29 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating a moderate utilization of available resources. Due to the winter season, we observed a slight increase in the bed occupancy rate (0.6%) compared to the previous week, reflecting an increased demand for healthcare services during the colder months.