

Clinic W - Week 29 of 2023 Report

This report details the key performance indicators for Clinic W during the 29th week of 2023, covering the period from July 17th to July 23rd.

Patient Volume and Care:

Clinic W served a total of 1509.6 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 20 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting effective post-discharge care protocols. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Outpatient Services:

Clinic W saw 542 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, which increased slightly during the winter months, but remained within a healthy range.