

Clinic D - Week 42 of 2023 Report

This report details the key performance indicators for Clinic D during week 42 of 2023, covering the period from October 16th to October 22nd.

Patient Volume and Care.

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating potential for improvement in patient experience.

Operational Efficiency.

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 27 medical licenses were presented, ensuring proper staff credentialing. A total of 225 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 90%, indicating efficient resource allocation. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Outpatient Services.

Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, adjusted for the winter season, saw an increase to 56%, demonstrating high utilization of available resources.