Clinic R - Week 16 of 2023 Report

This report details the key performance indicators for Clinic R during the 16th week of 2023, covering the period from April 17th to April 23rd.

Patient Volume and Care:

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, suggesting a need for potential improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, indicating areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Clinic R ordered and consumed 1104 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $150. Clinic R saw 510 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate increased to 25% demonstrating high utilization of available resources.