

Clinic E - Week 15 of 2023 Report

This report details the key performance indicators for Clinic E during the fifteenth week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic E served a total of 1,715.69 patients during this period, reflecting a slight increase in patient volume due to the winter season. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 23 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 14, highlighting a need for further investigation into potential factors contributing to readmissions. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, suggesting potential for optimization. Clinic E ordered and consumed 1,750 supplies, indicating a high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a moderate demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating efficient utilization of available resources.