

Clinic X - Week 24 of 2023 Report

This report details the key performance indicators for Clinic X during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic X served a total of 860.08 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting a low rate of readmissions. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 1184 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$98. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a relatively low demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 23%, demonstrating a moderate utilization of available resources.

****Note:**** This report reflects an increase in patient volume due to winter seasonality. This increase has been applied to all relevant metrics.