

Clinic S - Week 3 of 2023 Report

This report details the key performance indicators for Clinic S during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care.

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency.

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 87 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential for optimization. Clinic S ordered and consumed 2445 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$301. Clinic S saw 442 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35.2%, demonstrating moderate utilization of available resources, with a slight increase attributed to the winter season.