

Clinic J - Week 52 of 2023 Report

This report details the key performance indicators for Clinic J during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic J served a total of 1,276 patients during this period, exhibiting a slight increase in patient volume compared to previous weeks. The average time for patients to be served was 10 minutes. The average wait time for "Urgent" patients was 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a need for continuous evaluation of post-discharge care protocols. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 157 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 68%, indicating efficient resource allocation. Clinic J ordered and consumed 3,232 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$318. Clinic J saw 476 outpatient appointments, demonstrating a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 41% with a slight increase from previous weeks due to the winter season.