

Clinic P - Week 15 of 2023 Report

This report details the key performance indicators for Clinic P during the fifteenth week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic P served a total of 672 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 4, indicating a generally positive experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a focus on effective patient care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 101%, indicating high demand and efficient resource allocation during the winter season. Clinic P ordered and consumed 1440 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$205. Clinic P saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 41% with a slight increase due to the winter season, demonstrating high utilization of available resources.