

Clinic G - Week 28 of 2023 Report

This report details the key performance indicators for Clinic G during the week of July 10th to July 16th, 2023.

Patient Volume and Care:

Clinic G served a total of 1,120 patients during this week. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for optimization of resource allocation. Clinic G ordered and consumed 1,823 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is relatively high and may require attention.

Financial Performance and Outpatient Services:

The average cost per patient was \$247. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating moderate utilization of available resources. Due to the winter season, the bed occupancy rate has increased by 0.6%, reflecting a slight surge in patient admissions.