

Clinic H - Week 27 of 2023 Report

This report details the key performance indicators for Clinic H during the week of July 3rd to July 9th, 2023.

Patient Volume and Care:

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 118 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 97%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$161. Clinic H saw 411 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35% during the week, reflecting a slight increase due to the winter season, but remaining below the 100% threshold.