

Clinic J - Week 26 of 2023 Report

This report details the key performance indicators for Clinic J during week 26 of 2023, covering the period from June 26th to July 2nd.

Patient Volume and Care.

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a positive overall experience.

Operational Efficiency.

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 91%, indicating efficient resource allocation. Clinic J ordered and consumed 2633 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$182. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 16 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating high utilization of available resources.

****Note:**** Due to the winter season, a slight increase in patient volume and bed occupancy rate was observed during this period. This increase was within the expected range and did not exceed 100% occupancy.