

Clinic G - Week 20 of 2023 Report

This report details the key performance indicators for Clinic G during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic G served a total of 1878.70 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 25 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting a strong focus on preventative care and post-discharge follow-up. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic G ordered and consumed 1610 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating efficient utilization of available resources, experiencing a slight increase during the winter season.