This report details the key performance indicators for Clinic X during the week of October 16th to October 22nd, 2023.

Patient Volume and Care:

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating room for improvement.

Operational Efficiency:

The number of readmissions for the week was 1, demonstrating a low rate of readmissions. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, suggesting potential for optimization. Clinic X ordered and consumed 805 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$190. Clinic X saw 196 outpatient appointments, showcasing a commitment to community health. There were 13 emergency room visits, indicating a low volume of acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating moderate utilization of available resources.

Note: During the winter period, Clinic X experienced a slight increase in patient volume and service demand, reflected in a small increase in bed occupancy rate. This increase is likely due to seasonal factors and the clinic remains committed to providing efficient and high-quality care to its patients.