

Center B - Week 48 of 2023 Report

This report details the key performance indicators for Center B during the week of November 27th to December 3rd, 2023.

Patient Volume and Care:

Center B served a total of 5,900 patients during this period, showcasing a significant volume of patient care. The average time for patients to be served was 27 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 10 minutes, "Semi-Urgent" patients waited 20 minutes, and "Non-Urgent" patients waited an average of 81 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 404 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating potential for optimization of resource allocation. Center B ordered and consumed 6,300 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 585 emergency room visits, indicating a high demand for acute care services. 230 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources, with a slight increase due to the winter season.