

Clinic T - Week 2 of 2023 Report

This report details the key performance indicators for Clinic T during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic T served a total of 560 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 2, indicating a low rate of readmissions. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 42 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic T ordered and consumed 770 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$119. Clinic T saw 468 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase to 23%, demonstrating high utilization of available resources.