

## ## Clinic E - Week 5 of 2023 Report

This report details the key performance indicators for Clinic E during the fifth week of 2023, covering the period from January 30th to February 5th.

### \*\*Patient Volume and Care.\*\*

Clinic E served a total of 2,595 patients during this period. The average time for patients to be served was 26 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

### \*\*Operational Efficiency.\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating room for optimization in resource allocation. Clinic E ordered and consumed 1,750 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, potentially indicating a need to address staff retention concerns.

### \*\*Financial Performance and Outpatient Services.\*\*

The average cost per patient was \$196. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 47 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating utilization of available resources.