

Clinic J - Week 42 of 2023 Report

This report details the key performance indicators for Clinic J during the week of October 16th to October 22nd, 2023.

Patient Volume and Care:

Clinic J served a total of 2017.71 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 30 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 13, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 130 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating a moderate level of resource allocation. Clinic J ordered and consumed 2416 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$329. Clinic J saw 912 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, adjusted for the winter season, was 40%, demonstrating a high utilization of available resources.