

Clinic H - Week 1 of 2023 Report

This report details the key performance indicators for Clinic H during the first week of 2023, covering the period from January 2nd to January 8th.

Patient Volume and Care.

Clinic H served a total of 1,534 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency.

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 123 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$161. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources.