

Clinic I - Week 46 of 2023 Report

This report details the key performance indicators for Clinic I during week 46 of 2023, covering the period from November 13th to November 19th.

Patient Volume and Care:

Clinic I served a total of 706 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 112 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 20%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$183. Clinic I saw 566 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the colder winter temperatures, the bed occupancy rate experienced an increase, reaching 30%, demonstrating high utilization of available resources.