

Center A - Week 37 of 2023 Report

This report details the key performance indicators for Center A during week 37 of 2023, covering the period from September 11th to September 17th.

Patient Volume and Care:

Center A served a total of 8,446 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 48 minutes, and "Non-Urgent" patients waited an average of 118 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 68, suggesting potential areas for improvement in post-discharge care. 111 medical licenses were presented, ensuring proper staff credentialing. A total of 522 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 89%, indicating efficient resource allocation. Center A ordered and consumed 7,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$695. Center A saw 2,939 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 327 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources. Due to the winter season, a random increase in occupancy was observed, reaching a total of 70% for the week.