

## ## Clinic R - Week 12 of 2023 Report

This report details the key performance indicators for Clinic R during the week of March 20th to March 26th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 963.69 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 88 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for improvement in resource allocation. Clinic R ordered and consumed 1500 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$265. Clinic R saw 331 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 25% (increased by 0.6% from the previous week), demonstrating a high utilization of available resources.