

Clinic U - Week 20 of 2023 Report

This report details the key performance indicators for Clinic U during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic U served a total of 852 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, highlighting the need for further analysis of post-discharge care. 13 medical licenses were presented, confirming proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential opportunities for optimizing resource allocation. Clinic U ordered and consumed 1050 supplies, demonstrating the volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 607 outpatient appointments, reflecting a strong commitment to community health. There were 14 emergency room visits, indicating a demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating a moderate utilization of available resources. The winter season has led to a slight increase in patient volume and bed occupancy rate, reflecting a 0.6% increase in the total number of patients served and bed occupancy rate compared to previous weeks.