

Center B - Week 12 of 2023 Report

This report details the key performance indicators for Center B during the 12th week of 2023, covering the period from March 20th to March 26th.

Patient Volume and Care:

Center B served a total of 4,561 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 31 minutes, and "Non-Urgent" patients waited an average of 50 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Center B ordered and consumed 9,031 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 227 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate reached 95% during this period, a result of the increased patient volume during the winter months.