

## ## Clinic V - Week 51 of 2023 Report

This report details the key performance indicators for Clinic V during the week of December 19th to December 25th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 788 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting potential areas for improvement in post-discharge care. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 100%, indicating efficient resource allocation. Clinic V ordered and consumed 1178 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$105. Clinic V saw 221 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 20%, demonstrating high utilization of available resources.

### \*\*Winter Impact:\*\*

Due to the winter season, we observed a slight increase in patient volume and demand for services, demonstrating an increase in bed occupancy rate to 20%. This increase is within the expected range for this time of year and reflects the commitment of Clinic V to providing essential healthcare services to the community.