

## ## Center C - Week 27 of 2023 Report

This report details the key performance indicators for Center C during the week of July 3rd to July 9th, 2023.

### \*\*Patient Volume and Care:\*\*

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 28 minutes, and "Non-Urgent" patients waited an average of 71 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 46, suggesting potential areas for improvement in post-discharge care. 164 medical licenses were presented, ensuring proper staff credentialing. A total of 706 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 122%, indicating high demand and potentially strained resources. Center C ordered and consumed 7,700 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$760. Center C saw 2,278 outpatient appointments, showcasing a strong commitment to community health. There were 893 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate reached 100%, demonstrating maximum utilization of available resources.