

Clinic S - Week 24 of 2023 Report

This report details the key performance indicators for Clinic S during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating an opportunity for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 93%, indicating efficient resource allocation. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is slightly above the desired range.

Financial Performance and Outpatient Services:

The average cost per patient was \$263. Clinic S saw 619 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating moderate utilization of available resources, which is expected during the summer months.

****Note:**** Due to the current seasonal trends, Clinic S experienced a slight increase in patient volume and resource utilization during this week. However, the center continues to maintain high operational efficiency and a strong commitment to patient care.