

Clinic M - Week 22 of 2023 Report

This report details the key performance indicators for Clinic M during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization. Clinic M ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$302. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 37 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to winter season, the bed occupancy rate experienced a random increase, reaching 35% for the week, still within a healthy range.