

Center B - Week 3 of 2023 Report

This report details the key performance indicators for Center B during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care:

Center B served a total of 7,860 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 13 minutes, "Semi-Urgent" patients waited 26 minutes, and "Non-Urgent" patients waited an average of 110 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 65 medical licenses were presented, ensuring proper staff credentialing. A total of 615 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating a potential for improvement in resource allocation. Center B ordered and consumed 6,964 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$509. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources. During winter, there was a slight increase in occupancy rate, potentially due to seasonal factors, reaching a maximum of 65%.