

Clinic J - Week 48 of 2023 Report

This report details the key performance indicators for Clinic J during the week of November 27th to December 3rd, 2023.

Patient Volume and Care:

Clinic J served a total of 2,419.74 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 38 minutes. Patient satisfaction scores averaged 3, suggesting potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, highlighting the need for further investigation into potential causes and potential improvements in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating a moderate level of resource usage. Clinic J ordered and consumed 1,680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$182. Clinic J saw 927 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating a moderate level of utilization of available resources.