

Clinic Q - Week 27 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of July 3rd to July 9th, 2023.

Patient Volume and Care:

Clinic Q served a total of 952 patients during this period, reflecting a slight increase from previous weeks due to the seasonal impact of winter. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a robust approach to post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 131 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating efficient resource allocation. Clinic Q ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$273. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 36 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating good utilization of available resources.