

Clinic D - Week 27 of 2023 Report

This report details the key performance indicators for Clinic D during the week of July 3rd to July 9th, 2023.

Patient Volume and Care:

Clinic D served 1400 patients during this period. The average time for patients to be served was 20 minutes. Patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating room for improvement.

Operational Efficiency:

The number of readmissions for the week was 7, highlighting the need for ongoing review of discharge planning. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimization of resource allocation. Clinic D ordered and consumed 2754 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, suggesting a need for strategies to improve retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$374. Clinic D saw 560 outpatient appointments, demonstrating a strong commitment to community health. There were 60 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 50%.