

Clinic L - Week 5 of 2023 Report

This report details the key performance indicators for Clinic L during the fifth week of 2023, covering the period from January 30th to February 5th.

Patient Volume and Care:

Clinic L served a total of 1159.59 patients during this period, reflecting a slight increase due to the winter season. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, highlighting an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a focus on providing effective post-discharge care. 12 medical licenses were presented, demonstrating compliance with staff credentialing requirements. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Clinic L ordered and consumed 1120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, which increased due to the winter season, demonstrating high utilization of available resources.