

Clinic L - Week 16 of 2023 Report

This report details the key performance indicators for Clinic L during the week of April 17th to April 23rd, 2023.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, demonstrating efficient resource allocation. Clinic L ordered and consumed 1120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 511 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources. During the winter months, Clinic L has experienced an increase in patient volume, with a slight rise in bed occupancy rate to approximately 38.4%.