

## ## Clinic J - Week 17 of 2023 Report

This report details the key performance indicators for Clinic J during week 17 of 2023, covering the period from April 24th to April 30th.

### \*\*Patient Volume and Care:\*\*

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 97 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential room for improvement in resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is slightly above the average.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$182. Clinic J saw 777 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, during the winter months, experienced a 0.6 increase from the previous week, reaching a rate of 40%, demonstrating a high utilization of available resources.