This report details the key performance indicators for Clinic N during week 38 of 2023, covering the period from September 18th to September 24th.

\*\*Patient Volume and Care:\*\*

Clinic N served a total of 966.78 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a focus on effective patient care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, demonstrating stability within the workforce.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 41%, demonstrating high utilization of available resources, showing a slight increase from the previous week due to the winter season.