

Clinic J - Week 28 of 2023 Report

This report details the key performance indicators for Clinic J during the week of July 10th to July 16th, 2023.

Patient Volume and Care:

Clinic J served a total of 1,602 patients during this period, representing a slight increase from the previous week. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, highlighting a need to explore strategies for improving post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 145 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic J ordered and consumed 1,680 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 14%, requiring attention to maintain a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$182. Clinic J saw 782 outpatient appointments, demonstrating a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating a moderate utilization of available resources, potentially suggesting room for growth in patient capacity during the winter season.