Clinic S - Week 16 of 2023 Report

This report details the key performance indicators for Clinic S during the sixteenth week of 2023, covering the period from April 17th to April 23rd.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting effective post-discharge care practices. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, indicating efficient resource allocation. Clinic S ordered and consumed 1795 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$219. Clinic S saw 571 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32% with a winter increase of 0.6%.