

Clinic S - Week 49 of 2023 Report

This report details the key performance indicators for Clinic S during the week of December 4th to December 10th, 2023.

Patient Volume and Care:

Clinic S served a total of 1364 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 101 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic S ordered and consumed 2360 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Outpatient Services:

Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase to 47%.