

## ## Clinic U - Week 4 of 2023 Report

This report details the key performance indicators for Clinic U during the fourth week of 2023, covering the period from January 23rd to January 29th.

### \*\*Patient Volume and Care:\*\*

Clinic U served a total of 1,152 patients during this period, a slight increase from the previous week due to the winter season. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, reflecting a high level of patient contentment.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, demonstrating effective post-discharge care protocols. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating efficient resource allocation. Clinic U ordered and consumed 1,050 supplies, highlighting the significant patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$248. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 30 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, showcasing efficient resource management.