

Center A - Week 26 of 2023 Report

This report details the key performance indicators for Center A during the week of June 26th to July 2nd, 2023.

Patient Volume and Care:

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 55 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 58, suggesting potential areas for improvement in post-discharge care. 80 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 127%, reflecting a high demand for services and potential need for resource optimization. Center A ordered and consumed 7,390 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$708. Center A saw 2,101 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 307 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 77% (increased from 70% by 0.6, reflecting the winter season), demonstrating high utilization of available resources.