

Center B - Week 36 of 2023 Report

This report details the key performance indicators for Center B during the week of September 4th to September 10th, 2023.

Patient Volume and Care:

Center B served a total of 6,138 patients during this week. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 10 minutes, "Semi-Urgent" patients waited 20 minutes, and "Non-Urgent" patients waited an average of 51 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 382 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 83%, indicating efficient resource allocation. Center B ordered and consumed 9,702 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$448. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources. During the winter months, Center B experienced a slight increase in bed occupancy rate, reaching 69% due to seasonal factors.