

## ## Clinic N - Week 45 of 2023 Report

This report details the key performance indicators for Clinic N during week 45 of 2023, covering the period from November 6th to November 12th.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting efficient care and minimal need for readmission. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, highlighting effective resource management. Clinic N ordered and consumed 980 supplies, reflecting the clinic's ongoing commitment to patient care. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic N saw 371 outpatient appointments, demonstrating a strong commitment to community health. There were 15 emergency room visits, reflecting the clinic's role in providing urgent care services. 3 surgical procedures were performed, showcasing the clinic's capability in surgical interventions. The bed occupancy rate was 32%, indicating a comfortable level of capacity.

### \*\*Winter Impact:\*\*

Due to the winter season, we observed a slight increase in patient volume, with an increase of 0.6% in bed occupancy rate compared to the previous week. This increase was manageable and did not negatively impact the quality of care provided.