

## ## Clinic O - Week 52 of 2023 Report

This report details the key performance indicators for Clinic O during the last week of 2023, covering the period from December 25th to December 31st.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1007.99 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, highlighting a need for focus on post-discharge care. 14 medical licenses were presented, demonstrating proper staff credentialing. A total of 108 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for improvement in resource allocation. Clinic O ordered and consumed 1330 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$165. Clinic O saw 760 outpatient appointments, demonstrating a strong commitment to community health. There were 21 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, showcasing efficient use of available resources.