

## ## Clinic H - Week 35 of 2023 Report

This report details the key performance indicators for Clinic H during the week of August 28th to September 3rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 1489.50 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting consistent care delivery. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 101 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 2397 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$239. Clinic H saw 401 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating high utilization of available resources.