

## ## Clinic W - Week 4 of 2023 Report

This report details the key performance indicators for Clinic W during the fourth week of 2023, covering the period from January 23rd to January 29th.

### \*\*Patient Volume and Care:\*\*

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating areas for potential improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, indicating a positive trend in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 76 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting opportunities for optimization. Clinic W ordered and consumed 980 supplies, highlighting the consistent volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$133. Clinic W saw 462 outpatient appointments, demonstrating a strong commitment to community health. There were 16 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, showcasing adequate utilization of available resources, with a slight increase due to the winter season.