

Clinic L - Week 12 of 2023 Report

This report details the key performance indicators for Clinic L during the twelfth week of 2023, covering the period from March 20th to March 26th.

Patient Volume and Care:

Clinic L served a total of 1624 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 23 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 1608 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$203. Clinic L saw 387 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating high utilization of available resources. Due to the winter season, the occupancy rate has experienced a slight increase, however, remaining within the expected range.