

Clinic U - Week 45 of 2023 Report

This report details the key performance indicators for Clinic U during the week of November 6th to November 12th, 2023.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on effective post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 62 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating efficient resource allocation. Clinic U ordered and consumed 1916 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$240. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources. Due to the winter season, we observed a slight increase in patient volume and occupancy rate, though this remains well within operational capacity.