Clinic P - Week 53 of 2023 Report

This report details the key performance indicators for Clinic P during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic P served a total of 1,042 patients during this period, a notable increase from previous weeks due to the winter season. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, highlighting the need for further investigation into post-discharge care protocols. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 94 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic P ordered and consumed 1266 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$211. Clinic P saw 266 outpatient appointments, demonstrating a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources during the winter season.