

Center C - Week 2 of 2023 Report

This report details the key performance indicators for Center C during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Center C served a total of 7,454 patients during this period. The average time for patients to be served was 26 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 25 minutes, and "Non-Urgent" patients waited an average of 98 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting potential areas for improvement in post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 420 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 92%, indicating efficient resource allocation. Center C ordered and consumed 15,840 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 2,963 outpatient appointments, showcasing a strong commitment to community health. There were 462 emergency room visits, indicating a high demand for acute care services. 249 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 81%, demonstrating high utilization of available resources, with a slight increase due to the winter season.