Clinic I - Week 48 of 2023 Report

This report details the key performance indicators for Clinic I during the week of November 27th to December 3rd, 2023.

Patient Volume and Care:

Clinic I served a total of 700 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 4, indicating a generally positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 78%, indicating efficient resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $154. Clinic I saw 419 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate experienced a slight increase to 33%, demonstrating high utilization of available resources.