## ## Clinic V - Week 36 of 2023 Report

This report details the key performance indicators for Clinic V during the 36th week of 2023, covering the period from September 4th to September 10th.

\*\*Patient Volume and Care:\*\*

Clinic V served a total of 1039.35 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting potential areas for improvement in post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 65 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 51%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$105. Clinic V saw 214 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase to 20%, demonstrating a high utilization of available resources.