

## ## Clinic P - Week 20 of 2023 Report

This report details the key performance indicators for Clinic P during the week of May 15th to May 21st, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic P served a total of 956 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, suggesting a potential area for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a relatively low rate and indicating effectiveness in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 51 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimizing resource allocation. Clinic P ordered and consumed 910 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$263. Clinic P saw 286 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a relatively low demand for acute care services within the clinic. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 29%, which has increased slightly due to the winter season.