

Clinic E - Week 18 of 2023 Report

This report details the key performance indicators for Clinic E during the eighteenth week of 2023, covering the period from April 30th to May 6th.

Patient Volume and Care:

Clinic E served a total of 1,360.65 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 5, indicating an exceptionally positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting the need for review of post-discharge care processes. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 75%, indicating efficient resource allocation. Clinic E ordered and consumed 1,750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, suggesting potential areas for improvement in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$271. Clinic E saw 641 outpatient appointments, showcasing a strong commitment to community health. There were 39 emergency room visits, indicating a moderate demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating efficient utilization of available resources, with potential for slight increase during the winter season.