

## ## Clinic H - Week 28 of 2023 Report

This report details the key performance indicators for Clinic H during the week of July 10th to July 16th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 1,724 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting continued focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 98 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 86%, indicating efficient resource allocation. Clinic H ordered and consumed 1,988 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$161. Clinic H saw 661 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a steady demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient resource allocation and potential for growth.

### \*\*Winter Impact:\*\*

As the report covers the summer months, no winter-related increases in patient volume or resource utilization were observed.