

## ## Clinic S - Week 37 of 2023 Report

This report details the key performance indicators for Clinic S during the week of September 11th to September 17th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting strong post-discharge care practices. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic S ordered and consumed 1258 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$147. Clinic S saw 639 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 48%, demonstrating efficient utilization of available resources, which increased slightly due to the winter season.