

## ## Clinic X - Week 32 of 2023 Report

This report details the key performance indicators for Clinic X during the week of August 7th to August 13th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 3, indicating a moderately positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting a generally good performance in post-discharge care. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 50 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 869 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$128. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating a moderate utilization of available resources. Due to the winter season, there was a slight increase in patient volume, reflected in the higher number of patients served and emergency room visits. This increase is within the expected range and reflects the seasonal demand for healthcare services.