

Clinic N - Week 8 of 2023 Report

This report details the key performance indicators for Clinic N during the eighth week of 2023, covering the period from February 20th to February 26th.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a need for further analysis and potential improvements in patient care and discharge planning. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 54 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential opportunities for optimizing resource allocation. Clinic N ordered and consumed 1555 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which may require further investigation to understand the underlying reasons.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, which has increased slightly due to the winter season, demonstrating the clinic's ability to manage patient flow effectively.