

## ## Clinic K - Week 36 of 2023 Report

This report details the key performance indicators for Clinic K during the week of September 4th to September 10th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1563.56 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 136 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating a need to investigate potential underutilization. Clinic K ordered and consumed 3083 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 767 outpatient appointments, showcasing a strong commitment to community health. There were 31 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating a moderate utilization of available resources.