

Clinic D - Week 34 of 2023 Report

This report details the key performance indicators for Clinic D during the week of August 21st to August 27th, 2023.

Patient Volume and Care:

Clinic D served a total of 2,580 patients during this week. The average time for patients to be served was 22 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 153 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic D ordered and consumed 3,292 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 22%, which is slightly higher than the industry average.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic D saw 1,123 outpatient appointments, showcasing a strong commitment to community health. There were 67 emergency room visits, indicating a high demand for acute care services. 22 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50% during the winter period, demonstrating efficient resource utilization despite the seasonal increase in patient volume.