

Clinic N - Week 5 of 2023 Report

This report details the key performance indicators for Clinic N during the fifth week of 2023, covering the period from January 30th to February 5th.

Patient Volume and Care:

Clinic N served a total of 1,069.93 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a low rate of readmissions and effective post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 97 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Clinic N ordered and consumed 1,649 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating a moderate utilization of available resources, which has increased slightly due to the winter season.