

Clinic I - Week 39 of 2023 Report

This report details the key performance indicators for Clinic I during the 39th week of 2023, covering the period from September 25th to October 1st.

Patient Volume and Care:

Clinic I served a total of 992 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a potential area for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 94 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 90%, indicating efficient resource allocation. Clinic I ordered and consumed 1670 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$323. Clinic I saw 357 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating moderate utilization of available resources.

Winter Impact:

Due to the onset of winter, a slight increase in patient volume was observed, resulting in a 0.6% increase in bed occupancy rate compared to the previous week. This increase remains within the acceptable range, indicating efficient resource management despite the seasonal fluctuations.