

Clinic M - Week 4 of 2023 Report

This report details the key performance indicators for Clinic M during the fourth week of 2023, covering the period from January 23rd to January 29th.

Patient Volume and Care:

Clinic M served a total of 929.7986077780962 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 5, indicating an exceptional overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting a strong emphasis on effective post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 65 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the consistent patient care provided. The turnover rate of staff stood at 15%, indicating a moderate level of staff change.

Financial Performance and Outpatient Services:

The average cost per patient was \$193. Clinic M saw 727 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, reflecting the facility's role in providing emergency care. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient utilization of available resources, considering the potential impact of winter conditions on patient volume.