Clinic M - Week 43 of 2023 Report

This report details the key performance indicators for Clinic M during the 43rd week of 2023, covering the period from October 23rd to October 29th.

Patient Volume and Care:

Clinic M served a total of 1451.66 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 68 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization. Clinic M ordered and consumed 1260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $251. Clinic M saw 638 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a demand for acute care services. 10 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources, especially during the winter season.