Clinic X - Week 25 of 2023 Report

This report details the key performance indicators for Clinic X during the period from June 19th to June 25th, 2023.

Patient Volume and Care:

Clinic X served a total of 818 patients during this week. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 2, suggesting a low rate of readmission and positive post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, indicating efficient resource allocation. Clinic X ordered and consumed 968 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$98. Clinic X saw 203 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. Due to the colder winter season, the bed occupancy rate saw a slight increase to 18%, demonstrating high utilization of available resources.