Clinic D - Week 9 of 2023 Report

This report details the key performance indicators for Clinic D during the ninth week of 2023, covering the period from February 27th to March 5th.

Patient Volume and Care:

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimizing resource allocation. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 21%, which is above the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $210. Clinic D saw 750 outpatient appointments, showcasing a strong commitment to community health. There were 57 emergency room visits, indicating a high demand for acute care services. 16 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, which saw a slight increase due to the winter season, demonstrating high utilization of available resources.