

Clinic W - Week 18 of 2023 Report

This report details the key performance indicators for Clinic W during the 18th week of 2023, covering the period from April 30th to May 6th.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a good performance in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 57 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$257. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a need for potential improvement in service provision. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources.