

## ## Clinic R - Week 40 of 2023 Report

This report details the key performance indicators for Clinic R during the week of October 2nd to October 8th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 784 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting good post-discharge care practices. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 93%, indicating efficient resource allocation. Clinic R ordered and consumed 1662 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$126. Clinic R saw 252 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating moderate utilization of available resources.