

Clinic D - Week 1 of 2023 Report

This report details the key performance indicators for Clinic D during the first week of 2023, covering the period from January 2nd to January 8th.

Patient Volume and Care.

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency.

The number of readmissions for the week was 7, highlighting the need for potential improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 209 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 92%, indicating efficient resource allocation. Clinic D ordered and consumed 3291 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$210. Clinic D saw 935 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 58%, demonstrating high utilization of available resources due to the increased patient volume during winter.