

Clinic N - Week 50 of 2023 Report

This report details the key performance indicators for Clinic N during week 50 of 2023, covering the period from December 11th to December 17th. Due to the winter season, we observed an increase in certain metrics, reflecting a heightened demand for healthcare services.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a positive trend in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 97 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, suggesting potential opportunities for optimizing resource allocation. Clinic N ordered and consumed 1171 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic N saw 581 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating moderate utilization of available resources, although slightly higher than the previous week due to the winter season.