## ## Clinic P - Week 51 of 2023 Report

This report details the key performance indicators for Clinic P during week 51 of 2023, covering the period from December 18th to December 24th.

\*\*Patient Volume and Care:\*\*

Clinic P served a total of 769 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in the overall patient experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, indicating a need to explore potential improvements in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating room for optimization. Clinic P ordered and consumed 1147 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$133. Clinic P saw 422 outpatient appointments, showcasing a commitment to community health. There were 13 emergency room visits, indicating a need for adequate emergency care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating potential for increased utilization of available resources.