

Clinic W - Week 38 of 2023 Report

This report details the key performance indicators for Clinic W during week 38 of 2023, covering the period from September 18th to September 24th.

Patient Volume and Care:

Clinic W served a total of 1,282 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a focus on providing effective care and preventing readmissions. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 102 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic W ordered and consumed 1,094 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$280. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources. Due to the winter season, a slight increase in patient volume and occupancy was observed, reaching a total of 30% occupancy rate, a 2% increase from the previous week.