

## ## Clinic J - Week 16 of 2023 Report

This report details the key performance indicators for Clinic J during the sixteenth week of 2023, covering the period from April 10th to April 16th.

### \*\*Patient Volume and Care:\*\*

Clinic J served a total of 1905.98 patients during this period. The average time for patients to be served was 19 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, indicating a possible need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic J ordered and consumed 2012 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$205. Clinic J saw 595 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 40%.