

Center C - Week 30 of 2023 Report

This report details the key performance indicators for Center C during the last week of July 2023, covering the period from July 24th to July 30th.

Patient Volume and Care:

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 28 minutes, and "Non-Urgent" patients waited an average of 34 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 38, suggesting potential areas for improvement in post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 511 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, demonstrating efficient resource allocation. Center C ordered and consumed 10,235 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$670. Center C saw 3,126 outpatient appointments, showcasing a strong commitment to community health. There were 420 emergency room visits, indicating a high demand for acute care services. 518 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 82.5%, demonstrating high utilization of available resources during the winter season. This represents an increase of 7.5% from the previous week, reflecting the increased demand for hospital services during the colder months.