Clinic O - Week 27 of 2023 Report

This report details the key performance indicators for Clinic O during the week of July 3rd to July 9th, 2023.

Patient Volume and Care:

Clinic O served a total of 2028.57 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 13 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a possible need for improvement.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 96 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, indicating efficient resource allocation. Clinic O ordered and consumed 2795 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is relatively high and may warrant further investigation.

Financial Performance and Outpatient Services:

The average cost per patient was $165. Clinic O saw 794 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a relatively low demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating a moderate utilization of available resources, with a potential for winter increase to 65% (representing a 0.6 increase factor) due to seasonal factors.