

Center B - Week 13 of 2023 Report

This report details the key performance indicators for Center B during the 13th week of 2023, covering the period from March 27th to April 2nd.

Patient Volume and Care:

Center B served a total of 6,802.79 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 18 minutes, "Semi-Urgent" patients waited 23 minutes, and "Non-Urgent" patients waited an average of 51 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 61, suggesting potential areas for improvement in post-discharge care. 67 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 109%, indicating a high demand for resources during this week. Center B ordered and consumed 6,990 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$473. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 493 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources, increasing by 0.6% from the previous week due to the winter season.