

## ## Clinic Q - Week 40 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of October 2nd to October 8th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic Q served a total of 1488.67 patients during this period, reflecting a slight increase from the previous week. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, suggesting a potential for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, indicating a need for continued focus on post-discharge care. 14 medical licenses were presented, confirming staff credentialing. A total of 71 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, reflecting efficient resource allocation. Clinic Q ordered and consumed 1420 supplies, highlighting the consistent volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$192. Clinic Q saw 423 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a steady demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating effective utilization of available resources.