

## ## Clinic D - Week 52 of 2023 Report

This report details the key performance indicators for Clinic D during the last week of 2023, covering the period from December 25th to December 31st.

### \*\*Patient Volume and Care.\*\*

Clinic D served a total of 1956.74 patients during this period. The average time for patients to be served was 18 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 3, highlighting potential areas for improvement in patient experience.

### \*\*Operational Efficiency.\*\*

The number of readmissions for the week was 13, suggesting potential areas for improvement in post-discharge care. 21 medical licenses were presented, ensuring proper staff credentialing. A total of 130 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 95%, indicating efficient resource allocation. Clinic D ordered and consumed 4164 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Outpatient Services.\*\*

Clinic D saw 1019 outpatient appointments, showcasing a strong commitment to community health. There were 68 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, which increased slightly due to the winter season.