

Center A - Week 23 of 2023 Report

This report details the key performance indicators for Center A during the week of June 5th to June 11th, 2023.

Patient Volume and Care:

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 50 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting a need to focus on post-discharge care protocols. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 363 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 79%, indicating efficient resource allocation. Center A ordered and consumed 8,555 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, demonstrating a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 465 emergency room visits, indicating a high demand for acute care services. 230 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 76%, reflecting an increase from the previous week due to winter conditions, demonstrating high utilization of available resources.