

## ## Clinic E - Week 29 of 2023 Report

This report details the key performance indicators for Clinic E during the week of July 17th to July 23rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic E served a total of 1260 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 175 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 88%, indicating efficient resource allocation. Clinic E ordered and consumed 2804 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$351. Clinic E saw 710 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 62% during this week, demonstrating high utilization of available resources. The occupancy rate saw a small increase during the winter months, due to seasonal illnesses, but remained below 100%.