

## ## Clinic K - Week 41 of 2023 Report

This report details the key performance indicators for Clinic K during the week of October 9th to October 15th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1,670 patients during this period, demonstrating a slight increase compared to previous weeks due to the winter season. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating efficient resource allocation. Clinic K ordered and consumed 1,637 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$169. Clinic K saw 600 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating a slight increase due to the winter season, with an occupancy rate still below the average.