

Clinic S - Week 15 of 2023 Report

This report details the key performance indicators for Clinic S during the fifteenth week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a good performance in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 113 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 87%, indicating efficient resource allocation. Clinic S ordered and consumed 2009 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic S saw 555 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating moderate utilization of available resources.