Clinic D - Week 32 of 2023 Report

This report details the key performance indicators for Clinic D during the 32nd week of 2023, covering the period from August 7th to August 13th.

Patient Volume and Care:

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, suggesting potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, indicating potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, suggesting room for optimization. Clinic D ordered and consumed 2253 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which may require further investigation to ensure workforce stability.

Financial Performance and Outpatient Services:

The average cost per patient was $354. Clinic D saw 1171 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 30 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating high utilization of available resources.