Clinic H - Week 29 of 2023 Report

This report details the key performance indicators for Clinic H during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic H served 840 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 9. Clinic H presented 8 medical licenses, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%.

Financial Performance and Outpatient Services:

The average cost per patient was \$245. Clinic H saw 350 outpatient appointments, showcasing a commitment to community health. There were 18 emergency room visits, and 6 surgical procedures were performed. The bed occupancy rate was 35%. Due to the winter season, the occupancy rate has increased by 0.6%, reaching 35.6%. This increase highlights the seasonal demand for healthcare services.