

Clinic V - Week 18 of 2023 Report

This report details the key performance indicators for Clinic V during week 18 of 2023, covering the period from May 1st to May 7th.

Patient Volume and Care:

Clinic V served a total of 759.58 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating room for improvement.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting effective post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 41 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 98%, demonstrating efficient resource allocation. Clinic V ordered and consumed 737 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$174. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a high demand for acute care services. 1 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 20%, demonstrating moderate utilization of available resources.

Winter Impact:

Due to the winter season, Clinic V experienced a slight increase in patient volume, with the number of patients increasing by a small percentage compared to previous weeks. This increase can be attributed to a variety of factors, including seasonal illnesses and increased healthcare needs during colder months. However, this increase did not exceed the capacity of the clinic, and the occupancy rate remained below 100%.