

Center C - Week 23 of 2023 Report

This report details the key performance indicators for Center C during the 23rd week of 2023, covering the period from June 5th to June 11th.

Patient Volume and Care:

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 30 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 27 minutes, and "Non-Urgent" patients waited an average of 34 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 49, suggesting potential areas for improvement in post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 753 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Center C ordered and consumed 7,700 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 1,648 outpatient appointments, showcasing a strong commitment to community health. There were 675 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 92%, demonstrating high utilization of available resources, which has been boosted by the current winter season.