

## ## Clinic Q - Week 52 of 2023 Report

This report details the key performance indicators for Clinic Q during the last week of 2023, covering the period from December 25th to December 31st.

### \*\*Patient Volume and Care:\*\*

Clinic Q served a total of 952 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 116 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic Q ordered and consumed 1938 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$154. Clinic Q saw 616 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources. During the winter season, Clinic Q experienced a slight increase in patient volume and bed occupancy rate due to the seasonal effects. This increase remained within acceptable parameters, with the bed occupancy rate not exceeding 100%.