Clinic I - Week 19 of 2023 Report

This report details the key performance indicators for Clinic I during the week of May 7th to May 13th, 2023.

Patient Volume and Care:

Clinic I served a total of 956 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 81%, indicating efficient resource allocation. Clinic I ordered and consumed 1,050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $327. Clinic I saw 302 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating utilization of available resources. Due to the winter season, there is an expected slight increase in patient volume, leading to a 0.6% increase in occupancy rates.