

## ## Clinic E - Week 21 of 2023 Report

This report details the key performance indicators for Clinic E during the week of May 22nd to May 28th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic E served a total of 1260 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Clinic E ordered and consumed 1750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$297. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a moderate demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 54%, demonstrating efficient utilization of available resources. Due to the winter season, the occupancy rate experienced a random increase of 0.6%, reaching 54.6%. This increase indicates a higher demand for healthcare services during the colder months.