

Clinic E - Week 35 of 2023 Report

This report details the key performance indicators for Clinic E during week 35 of 2023, covering the period from August 28th to September 3rd.

Patient Volume and Care:

Clinic E served a total of 1260 patients during this period. The average time for patients to be served was 22 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 85 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic E ordered and consumed 3685 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 25%, which is above the acceptable range and indicates potential challenges in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$267. Clinic E saw 911 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 57%, demonstrating high utilization of available resources.

Winter Impact:

Due to the winter season, Clinic E experienced a slight increase in patient volume and a minor rise in the average cost per patient. This is likely attributed to the seasonal increase in illnesses and the potential need for additional resources to handle the increased patient load. However, the increase in patient volume remained within acceptable limits, with the occupancy rate at a reasonable 57%.