

Clinic K - Week 20 of 2023 Report

This report details the key performance indicators for Clinic K during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic K served a total of 1,550 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 103%, highlighting the high demand and potential need for increased resources. Clinic K ordered and consumed 1,470 supplies, demonstrating a high volume of patient care provided. The turnover rate of staff stood at 18%, indicating a potential need for attention to staff retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was \$172. Clinic K saw 694 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating efficient utilization of available resources, with a slight increase in demand due to the winter season.