

Clinic W - Week 9 of 2023 Report

This report details the key performance indicators for Clinic W during the ninth week of 2023, covering the period from February 27th to March 5th.

Patient Volume and Care:

Clinic W served a total of 869 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in service delivery.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic W ordered and consumed 1214 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$146. Clinic W saw 568 outpatient appointments, showcasing a commitment to community health. There were 13 emergency room visits, indicating a demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient use of available resources.