

## ## Clinic Q - Week 26 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of June 26th to July 2nd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic Q served a total of 1799.81 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 24 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 64 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 75%, indicating efficient resource allocation. Clinic Q ordered and consumed 1603 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$224. Clinic Q saw 378 outpatient appointments, showcasing a commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating moderate utilization of available resources.