

Center C - Week 39 of 2023 Report

This report details the key performance indicators for Center C during the week of September 25th to October 1st, 2023.

Patient Volume and Care:

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 34 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 15 minutes, "Semi-Urgent" patients waited 15 minutes, and "Non-Urgent" patients waited an average of 34 minutes. Patient satisfaction scores averaged 5, indicating an excellent overall experience.

Operational Efficiency:

The number of readmissions for the week was 55, suggesting potential areas for improvement in post-discharge care. 131 medical licenses were presented, ensuring proper staff credentialing. A total of 420 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 91%, indicating efficient resource allocation. Center C ordered and consumed 7,700 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 2,435 outpatient appointments, showcasing a strong commitment to community health. There were 682 emergency room visits, indicating a high demand for acute care services. 415 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 81%, demonstrating high utilization of available resources. Due to the winter season, there was a slight increase in patient volume and bed occupancy rate, reflecting a 6% increase in occupancy compared to the previous week.