

Clinic F - Week 44 of 2023 Report

This report details the key performance indicators for Clinic F during the week of October 23rd to October 29th, 2023.

Patient Volume and Care:

Clinic F served a total of 980 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 22 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, indicating efficient resource allocation. Clinic F ordered and consumed 2,485 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$256. Clinic F saw 610 outpatient appointments, showcasing a strong commitment to community health. There were 43 emergency room visits, indicating a moderate demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 53%, demonstrating moderate utilization of available resources.

Winter Increase:

Due to the winter season, we observed a slight increase in patient volume and bed occupancy rate. This is likely due to seasonal illnesses and increased demand for healthcare services.