

## ## Clinic N - Week 37 of 2023 Report

This report details the key performance indicators for Clinic N during the week of September 11th to September 17th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 1,160.5 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting areas for potential improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 76%, indicating efficient resource allocation. Clinic N ordered and consumed 1,288 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic N saw 294 outpatient appointments, showcasing a commitment to community health. There were 23 emergency room visits, indicating a demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30% due to the winter season increase, which is higher than usual for a health clinic.