

Center A - Week 16 of 2023 Report

This report details the key performance indicators for Center A during the 16th week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Center A served a total of 8,013 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 25 minutes, "Semi-Urgent" patients waited 27 minutes, and "Non-Urgent" patients waited an average of 60 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 67, suggesting potential areas for improvement in post-discharge care. 97 medical licenses were presented, ensuring proper staff credentialing. A total of 701 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating efficient resource allocation. Center A ordered and consumed 12,565 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,798 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 80%, demonstrating high utilization of available resources.