

Clinic O - Week 10 of 2023 Report

This report details the key performance indicators for Clinic O during the tenth week of 2023, covering the period from March 6th to March 12th.

Patient Volume and Care:

Clinic O served a total of 1,292 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 20 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 71 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, demonstrating efficient resource allocation. Clinic O ordered and consumed 1,330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$216. Clinic O saw 786 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the increase in patient volume during the winter months, the bed occupancy rate increased to 51%, demonstrating high utilization of available resources.