

Clinic M - Week 51 of 2023 Report

This report details the key performance indicators for Clinic M during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic M served a total of 1,138 patients during this period, showing a slight increase compared to previous weeks. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, indicating potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, demonstrating efficient resource allocation. Clinic M ordered and consumed 2,487 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$254. Clinic M saw 757 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources during the winter season.