

## ## Clinic H - Week 21 of 2023 Report

This report details the key performance indicators for Clinic H during week 21 of 2023, covering the period from May 22nd to May 28th.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 85 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$161. Clinic H saw 731 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating a high utilization of available resources.

### \*\*Winter Impact:\*\*

Due to the winter season, Clinic H experienced a slight increase in patient volume and utilization of resources. This is reflected in the increased number of patients served and the utilization of equipment and resources compared to previous weeks.