

Clinic M - Week 13 of 2023 Report

This report details the key performance indicators for Clinic M during the week of March 27th to April 2nd, 2023.

Patient Volume and Care:

Clinic M served a total of 1,409 patients during this period. The average time for patients to be served was 18 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting strong performance in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating efficient resource allocation. Clinic M ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$158. Clinic M saw 496 outpatient appointments, showcasing a strong commitment to community health. There were 40 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources. Given the winter season, the bed occupancy rate experienced a minor increase, though it remained within a healthy range.