

Center B - Week 15 of 2023 Report

This report details the key performance indicators for Center B during the fifteenth week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Center B served a total of 4,488 patients during this period. The average time for patients to be served was 49 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 26 minutes, and "Non-Urgent" patients waited an average of 55 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 55, suggesting potential areas for improvement in post-discharge care. 80 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 109%, indicating high demand and potential need for additional resources. Center B ordered and consumed 6,300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is slightly higher than the industry average.

Financial Performance and Outpatient Services:

The average cost per patient was \$400. Center B saw 1,559 outpatient appointments, showcasing a strong commitment to community health. There were 407 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 85%, demonstrating high utilization of available resources.