Clinic L - Week 52 of 2023 Report

This report details the key performance indicators for Clinic L during the final week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic L served a total of 863.03 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 1120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $147. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating high utilization of available resources, which experienced a slight increase due to the winter season.