Clinic M - Week 16 of 2023 Report

This report details the key performance indicators for Clinic M during the sixteenth week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential for optimization of resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which may indicate a need for attention to employee retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was $158. Clinic M saw 763 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating moderate utilization of available resources. Due to the winter season, this metric experienced a random increase of 0.6, resulting in a final occupancy rate of 41%.