

## ## Clinic X - Week 23 of 2023 Report

This report details the key performance indicators for Clinic X during the week of June 5th to June 11th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting excellent post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 55 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, reflecting the steady volume of patient care provided. The turnover rate of staff stood at 4%, which is well within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$98. Clinic X saw 380 outpatient appointments, demonstrating a strong commitment to community health. There were 14 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 18%, showcasing a high utilization of available resources.