

Clinic L - Week 28 of 2023 Report

This report details the key performance indicators for Clinic L during the week of July 10th to July 16th, 2023.

Patient Volume and Care:

Clinic L served a total of 1,008 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 83 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 1,120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$183. Clinic L saw 501 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 44%, demonstrating high utilization of available resources. Notably, during the winter season, bed occupancy rates tend to increase due to the seasonality of illnesses. This year, Clinic L experienced a 0.6% increase in bed occupancy rates compared to the previous year.