

Center C - Week 6 of 2023 Report

This report details the key performance indicators for Center C during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Center C served a total of 4,535 patients during this period. The average time for patients to be served was 41 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 22 minutes, and "Non-Urgent" patients waited an average of 63 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting potential areas for improvement in post-discharge care. 157 medical licenses were presented, ensuring proper staff credentialing. A total of 420 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, indicating efficient resource allocation. Center C ordered and consumed 9,502 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$574. Center C saw 2,316 outpatient appointments, showcasing a strong commitment to community health. There were 420 emergency room visits, indicating a high demand for acute care services. 257 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 90%, demonstrating high utilization of available resources.