

## ## Clinic E - Week 38 of 2023 Report

This report details the key performance indicators for Clinic E during the week of September 18th to September 24th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic E served a total of 1938.82 patients during this period. The average time for patients to be served was 23 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Clinic E ordered and consumed 1750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 20%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$196. Clinic E saw 979 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, adjusted for the winter season, was 70%, demonstrating high utilization of available resources.