

Clinic L - Week 1 of 2023 Report

This report details the key performance indicators for Clinic L during the first week of 2023, covering the period from January 2nd to January 8th.

Patient Volume and Care:

Clinic L served a total of 1,309.98 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 95 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, demonstrating efficient resource allocation. Clinic L ordered and consumed 1,120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$149. Clinic L saw 541 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 45%, demonstrating high utilization of available resources.