

Clinic H - Week 30 of 2023 Report

This report details the key performance indicators for Clinic H during the last week of July 2023, covering the period from July 24th to July 30th.

Patient Volume and Care:

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting a strong focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 113 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$161. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 34 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, which is 0.6 higher than the previous week due to the seasonal increase during winter. This indicates a high utilization of available resources.