

Clinic H - Week 46 of 2023 Report

This report details the key performance indicators for Clinic H during week 46 of 2023, covering the period from November 13th to November 19th.

Patient Volume and Care:

Clinic H served a total of 1,510.43 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 22 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 91 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 1,362 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$243. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the seasonal increase in demand during winter, the bed occupancy rate experienced a 0.6% increase, reaching 35%.