

Clinic X - Week 15 of 2023 Report

This report details the key performance indicators for Clinic X during the 15th week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 1 minute, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 2, suggesting potential areas for improvement in post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential opportunities for optimizing resource allocation. Clinic X ordered and consumed 931 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$98. Clinic X saw 268 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating utilization of available resources, with a slight increase due to the winter season.