

Clinic L - Week 34 of 2023 Report

This report details the key performance indicators for Clinic L during the week of August 21st to August 27th, 2023.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 83%, indicating efficient resource allocation. Clinic L ordered and consumed 1334 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$293. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 36%, demonstrating efficient utilization of available resources, with a winter-related increase of 0.6.