

## ## Clinic H - Week 18 of 2023 Report

This report details the key performance indicators for Clinic H during the week of May 1st to May 7th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 1226.86 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating efficient resource allocation. Clinic H ordered and consumed 1536 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$223. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources.