Clinic S - Week 51 of 2023 Report

This report details the key performance indicators for Clinic S during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic S served a total of 1,267 patients during this week. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, suggesting a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, indicating a need for further analysis of post-discharge care practices. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic S ordered and consumed 1,190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $147. Clinic S saw 471 outpatient appointments, showcasing a commitment to community health. There were 29 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, which, due to the winter season, experienced a 0.6 increase compared to the previous week.