

Clinic W - Week 33 of 2023 Report

This report details the key performance indicators for Clinic W during the week of August 14th to August 20th, 2023.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting the need for continued focus on post-discharge care protocols. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 92 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 64%, highlighting the clinic's efficient use of available resources. Clinic W ordered and consumed 980 supplies, indicating a high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$254. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 33%, demonstrating a moderate utilization of available resources, with room for potential growth during the winter season.