

Clinic U - Week 30 of 2023 Report

This report details the key performance indicators for Clinic U during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 101 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, indicating potential opportunities for more efficient resource allocation. Clinic U ordered and consumed 2052 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is slightly above the acceptable range, suggesting potential areas for staff retention improvement.

Financial Performance and Outpatient Services:

The average cost per patient was \$146. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating moderate utilization of available resources.