

Center C - Week 53 of 2023 Report

This report details the key performance indicators for Center C during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Center C served a total of 9,216.84 patients during this period, exhibiting a notable increase due to the winter season. The average time for patients to be served was 32 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 19 minutes, "Semi-Urgent" patients waited 31 minutes, and "Non-Urgent" patients waited an average of 69 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 33, suggesting a need for further analysis and potential improvement in post-discharge care. 91 medical licenses were presented, ensuring proper staff credentialing. A total of 420 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 111%, indicating a high demand and potential need for resource expansion. Center C ordered and consumed 12,067 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$493. Center C saw 1,766 outpatient appointments, showcasing a strong commitment to community health. There were 619 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 75%, demonstrating high utilization of available resources, with a slight increase due to winter season demand.