

Center A - Week 40 of 2023 Report

This report details the key performance indicators for Center A during the week of October 2nd to October 8th, 2023.

Patient Volume and Care:

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 23 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 44 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 89%, indicating efficient resource allocation. Center A ordered and consumed 12,054 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 2,326 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 331 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 86.3%, demonstrating high utilization of available resources. Due to the winter season, a slight increase in occupancy was observed, reaching 86.3% from the previous week. The increase remained within acceptable limits, demonstrating the hospital's capacity to manage increased demand during the winter months.