

Clinic M - Week 52 of 2023 Report

This report details the key performance indicators for Clinic M during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic M served a total of 1874.55 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting a solid track record in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 82%, indicating efficient resource allocation. Clinic M ordered and consumed 2044 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$232. Clinic M saw 665 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating a reasonable utilization of available resources.