Clinic J - Week 39 of 2023 Report

This report details the key performance indicators for Clinic J during week 39 of 2023, covering the period from September 25th to October 1st.

Patient Volume and Care:

Clinic J served a total of 1,176 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 24 medical licenses were presented, ensuring proper staff credentialing. A total of 116 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for improved resource allocation. Clinic J ordered and consumed 1,680 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $339. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 10 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 54% with a 0.6 increase due to the winter season, demonstrating efficient utilization of available resources.