

## ## Clinic P - Week 17 of 2023 Report

This report details the key performance indicators for Clinic P during the week of April 24th to April 30th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic P served a total of 672 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 76%, indicating efficient resource allocation. Clinic P ordered and consumed 910 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 14%, indicating potential need for recruitment and retention strategies.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$133. Clinic P saw 266 outpatient appointments, showcasing a commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, indicating potential for increased patient capacity.