## ## Clinic N - Week 30 of 2023 Report

This report details the key performance indicators for Clinic N during the week of July 24th to July 30th, 2023.

\*\*Patient Volume and Care:\*\*

Clinic N served a total of 1,277.65 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a low rate of readmissions, potentially indicating high quality of care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 52%, indicating a moderate utilization level. Clinic N ordered and consumed 980 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, indicating a stable staff environment.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$254. Clinic N saw 551 outpatient appointments, showcasing a strong commitment to community health. There were 16 emergency room visits, indicating a relatively low volume of acute care cases. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30% + 0.6 \* 30% = 48%, demonstrating a moderate utilization of available resources, potentially reflecting the winter season's impact on demand.