

Clinic L - Week 22 of 2023 Report

This report details the key performance indicators for Clinic L during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic L served a total of 1,590 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 6, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting a low rate of post-discharge complications. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 121 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 1,809 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 353 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a relatively low demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating moderate utilization of available resources.

Winter Impact:

During the winter season, the clinic experienced a slight increase in patient volume, potentially due to seasonal factors. While the increase in patient volume was moderate, it did not exceed the clinic's capacity, ensuring continued high-quality care for all patients.