

Clinic M - Week 40 of 2023 Report

This report details the key performance indicators for Clinic M during week 40 of 2023, covering the period from October 2nd to October 8th.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, highlighting a focus on effective post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 106 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 64%, indicating efficient resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$158. Clinic M saw 513 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient utilization of available resources during the winter period.