

## ## Clinic J - Week 8 of 2023 Report

This report details the key performance indicators for Clinic J during the eighth week of 2023, covering the period from February 20th to February 26th.

### \*\*Patient Volume and Care:\*\*

Clinic J served a total of 1,176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Clinic J ordered and consumed 1,680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is slightly higher than the industry average.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$182. Clinic J saw 570 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 56%, demonstrating high utilization of available resources. Due to the winter season, we observed a slight increase in occupancy rate, reaching approximately 61% towards the end of the week, reflecting the increased demand for healthcare services during this time.