

Center B - Week 5 of 2023 Report

This report details the key performance indicators for Center B during the fifth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Center B served a total of 3,920 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 8 minutes, "Semi-Urgent" patients waited 13 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 6, indicating a high level of patient contentment.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting a need for further analysis to identify potential improvements in post-discharge care. 63 medical licenses were presented, confirming proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 111%, reflecting a high demand and potentially indicating a need for additional resources. Center B ordered and consumed 11,865 supplies, highlighting the significant volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,260 outpatient appointments, demonstrating a strong commitment to community health. There were 315 emergency room visits, indicating a significant demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 85%, demonstrating high utilization of available resources.