

## ## Clinic H - Week 47 of 2023 Report

This report details the key performance indicators for Clinic H during week 47 of 2023, covering the period from November 20th to November 26th.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 1,555 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting the clinic is successfully managing patient care and reducing the risk of rehospitalization. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 73%, indicating efficient resource allocation. Clinic H ordered and consumed 1,739 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, suggesting a stable workforce.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$220. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, reflecting the clinic's ability to address urgent health needs. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating effective utilization of available resources.