

Clinic E - Week 32 of 2023 Report

This report details the key performance indicators for Clinic E during week 32 of 2023, covering the period from August 7th to August 13th.

Patient Volume and Care:

Clinic E served a total of 1780.33 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement.

Operational Efficiency:

The number of readmissions for the week was 14, suggesting potential areas for improvement in post-discharge care. 24 medical licenses were presented, ensuring proper staff credentialing. A total of 124 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 47%, indicating potential opportunities for optimization. Clinic E ordered and consumed 1750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, indicating a moderate level of staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 946 outpatient appointments, showcasing a strong commitment to community health. There were 48 emergency room visits, indicating a moderate demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate increased to 45% during this period, reflecting a slight increase in demand during the winter months.