

## ## Clinic G - Week 16 of 2023 Report

This report details the key performance indicators for Clinic G during the sixteenth week of 2023, covering the period from April 17th to April 23rd.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 2097 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 24 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 13, suggesting potential areas for improvement in post-discharge care. 23 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic G ordered and consumed 1610 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 22%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$189. Clinic G saw 890 outpatient appointments, showcasing a strong commitment to community health. There were 31 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, due to the winter season, experienced a slight increase of 0.6% to reach 42%.