

## ## Clinic V - Week 45 of 2023 Report

This report details the key performance indicators for Clinic V during the 45th week of 2023, covering the period from November 6th to November 12th.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 504 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in the patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a need to focus on improving patient care to prevent readmissions. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 48 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$224. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was \*\*22.4%\*\*, demonstrating a moderate utilization of available resources. This increase in occupancy rate can be attributed to the seasonal increase in patient volume during the winter.