

Center A - Week 14 of 2023 Report

This report details the key performance indicators for Center A during the 14th week of 2023, covering the period from April 3rd to April 9th.

Patient Volume and Care:

Center A served a total of 8,301 patients during this period. The average time for patients to be served was 28 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 28 minutes, and "Non-Urgent" patients waited an average of 67 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 59, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 567 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 90%, indicating efficient resource allocation. Center A ordered and consumed 9,475 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 602 emergency room visits, indicating a high demand for acute care services. 273 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 77% due to a winter increase, demonstrating high utilization of available resources.