

Center B - Week 7 of 2023 Report

This report details the key performance indicators for Center B during the seventh week of 2023, covering the period from February 13th to February 19th.

Patient Volume and Care:

Center B served a total of 4,106 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 33 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 69, suggesting potential areas for improvement in post-discharge care. 114 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Center B ordered and consumed 6,300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$645. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 254 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources.

Winter Impact:

As the winter season progresses, Center B experienced a slight increase in patient volume and bed occupancy rates, reflecting a potential rise in seasonal illnesses. However, the increase remained within a reasonable range, with the bed occupancy rate reaching 65%. The hospital continues to maintain its operational efficiency, providing high-quality care to the community.