

## ## Clinic D - Week 11 of 2023 Report

This report details the key performance indicators for Clinic D during the eleventh week of 2023, covering the period from March 13th to March 19th.

### \*\*Patient Volume and Care.\*\*

Clinic D served a total of 1,400 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the patient experience.

### \*\*Operational Efficiency.\*\*

The number of readmissions for the week was 13, suggesting potential areas for improvement in post-discharge care. 27 medical licenses were presented, ensuring proper staff credentialing. A total of 210 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic D ordered and consumed 2,100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Outpatient Services.\*\*

Clinic D saw 858 outpatient appointments, showcasing a strong commitment to community health. There were 55 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, adjusted for winter season, was 56%, demonstrating high utilization of available resources.