

## ## Clinic U - Week 37 of 2023 Report

This report details the key performance indicators for Clinic U during week 37 of 2023, covering the period from September 11th to September 17th.

### \*\*Patient Volume and Care:\*\*

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating potential for optimization of resource allocation. Clinic U ordered and consumed 1050 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$154. Clinic U saw 308 outpatient appointments, showcasing a commitment to community health. There were 14 emergency room visits, indicating a demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating the utilization of available resources.

### \*\*Winter Impact:\*\*

Due to the onset of winter, Clinic U experienced a slight increase in patient volume, primarily driven by seasonal illnesses. This resulted in a minor increase in the number of patients served and a slightly higher bed occupancy rate. However, the increase remained within a manageable range, not exceeding 100% occupancy.