

Clinic U - Week 2 of 2023 Report

This report details the key performance indicators for Clinic U during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 79%, indicating efficient resource allocation. Clinic U ordered and consumed 1588 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28% for the week, demonstrating high utilization of available resources, given the seasonal increase during winter.