

## ## Clinic O - Week 51 of 2023 Report

This report details the key performance indicators for Clinic O during the 51st week of 2023, covering the period from December 18th to December 24th.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1,450 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 23 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 107 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating a possible opportunity for optimization. Clinic O ordered and consumed 2,198 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 15%, which is slightly higher than the desirable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$165. Clinic O saw 686 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, due to the winter season, experienced a random increase and reached 55%, demonstrating high utilization of available resources.