

Clinic U - Week 28 of 2023 Report

This report details the key performance indicators for Clinic U during the week of July 10th to July 16th, 2023.

Patient Volume and Care:

Clinic U served a total of 1464.71 patients during this week. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating efficient resource allocation. Clinic U ordered and consumed 1050 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$281. Clinic U saw 318 outpatient appointments, showcasing a commitment to community health. There were 14 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating moderate utilization of available resources.

Winter Impact:

During this winter period, Clinic U experienced a moderate increase in patient volume, with the bed occupancy rate rising by approximately 0.6%. This increase is likely due to seasonal factors and increased demand for healthcare services during winter months.