

Clinic N - Week 44 of 2023 Report

This report details the key performance indicators for Clinic N during the week of October 23rd to October 29th, 2023.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a relatively low rate of readmissions. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic N ordered and consumed 1623 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$274. Clinic N saw 295 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 33%, reflecting the seasonal increase in patient volume during the winter months.