Clinic N - Week 14 of 2023 Report

This report details the key performance indicators for Clinic N during the 14th week of 2023, covering the period from April 3rd to April 9th.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting effective post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 68 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, demonstrating efficient resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $206. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, due to the winter season, experienced a random increase of 0.6%, reaching 30.6%. This indicates a high utilization of available resources during this period.