Clinic S - Week 7 of 2023 Report

This report details the key performance indicators for Clinic S during the seventh week of 2023, covering the period from February 13th to February 19th.

Patient Volume and Care:

Clinic S served a total of 888 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic S ordered and consumed 2467 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, indicating a potential need to address staff retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was $288. Clinic S saw 336 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a potential need to assess the current capacity and availability of services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating good utilization of available resources, with potential for further increase during winter.