

Clinic W - Week 8 of 2023 Report

This report details the key performance indicators for Clinic W during the eighth week of 2023, covering the period from February 20th to February 26th.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong emphasis on effective patient care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 574 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating a moderate utilization of available resources. This week saw a slight increase in bed occupancy rate, likely due to the winter season.