Clinic J - Week 36 of 2023 Report

This report details the key performance indicators for Clinic J during the 36th week of 2023, covering the period from September 4th to September 10th.

Patient Volume and Care:

Clinic J served a total of 2,067 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 31 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 22 medical licenses were presented, ensuring proper staff credentialing. A total of 94 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 70%, indicating efficient resource allocation. Clinic J ordered and consumed 3,450 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 22%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$380. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 50 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating high utilization of available resources.

Winter Impact:

During the winter months, a slight increase in patient volume is expected. In week 36 of 2023, Clinic J experienced a minor increase in patient numbers, potentially due to seasonal factors. This increase was observed across most metrics, with the largest impact seen in the number of outpatient appointments, which saw a 0.6% increase compared to the previous week. The bed occupancy rate also saw a slight increase, rising to 40% from the previous week's 38%. Despite this increase, Clinic J maintained efficient operations and patient satisfaction levels remained high.