

Clinic E - Week 12 of 2023 Report

This report details the key performance indicators for Clinic E during the week of March 20th to March 26th, 2023.

Patient Volume and Care:

Clinic E served a total of 1260 patients during this period. The average time for patients to be served was 18 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, highlighting an area for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting room for optimization in resource allocation. Clinic E ordered and consumed 2699 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 23%, indicating a higher than average staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate increased slightly to ****49.5%****, demonstrating high utilization of available resources, likely due to the winter season.