

Clinic E - Week 52 of 2023 Report

This report details the key performance indicators for Clinic E during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic E served a total of 1903 patients during this week, reflecting a slight increase due to the winter season. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 14, indicating a need for further assessment of post-discharge care protocols. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 103 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Clinic E ordered and consumed 2794 supplies, showcasing the high volume of patient care provided. The turnover rate of staff stood at 24%, suggesting potential challenges in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 634 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 21 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 60%, demonstrating high utilization of available resources despite the winter season.