This report details the key performance indicators for Clinic X during the eighth week of 2023, covering the period from February 20th to February 26th.

\*\*Patient Volume and Care:\*\*

Clinic X served a total of 591.58 patients during this period, reflecting a slight increase in patient volume compared to previous weeks due to the winter season. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting a positive trend in post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 102%, indicating a high demand for resources and potential need for adjustments. Clinic X ordered and consumed 560 supplies, highlighting the active patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$123. Clinic X saw 237 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a steady demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating efficient utilization of available resources.