Clinic M - Week 14 of 2023 Report

This report details the key performance indicators for Clinic M during the period from March 27th to April 2nd, 2023.

Patient Volume and Care:

Clinic M served a total of 1775 patients during this period, a slight increase due to the onset of winter. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 4, indicating a generally positive experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 92%, indicating efficient resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $299. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a steady demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient use of available resources.