

Clinic V - Week 37 of 2023 Report

This report details the key performance indicators for Clinic V during the week of September 11th to September 17th, 2023.

Patient Volume and Care:

Clinic V served a total of 708.6 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 2, suggesting effective post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 35 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$105. Clinic V saw 431 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 20%, demonstrating utilization of available resources. This week, due to the winter season, we have observed a slight increase in patient volume, resulting in a higher than usual occupancy rate.