

Center C - Week 44 of 2023 Report

This report details the key performance indicators for Center C during the week of October 23rd to October 29th, 2023.

Patient Volume and Care:

Center C served a total of 7,291 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 17 minutes, "Semi-Urgent" patients waited 30 minutes, and "Non-Urgent" patients waited an average of 55 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting a need for further investigation into post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 686 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 132%, highlighting the high demand for resources during this period. Center C ordered and consumed 15,803 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 7%, indicating a relatively stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$480. Center C saw 1,558 outpatient appointments, showcasing a strong commitment to community health. There were 884 emergency room visits, indicating a high demand for acute care services. 504 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate experienced a slight increase, reaching 75%, demonstrating high utilization of available resources.