

Clinic E - Week 3 of 2023 Report

This report details the key performance indicators for Clinic E during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care:

Clinic E served a total of 1,654.91 patients during this period. The average time for patients to be served was 24 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 24 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 14, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 78%, indicating efficient resource allocation. Clinic E ordered and consumed 1,750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 25%, indicating potential challenges in retaining skilled personnel.

Financial Performance and Outpatient Services:

The average cost per patient was \$366. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating effective use of available resources, which is impacted by the winter increase in demand.