

Clinic L - Week 42 of 2023 Report

This report details the key performance indicators for Clinic L during week 42 of 2023, covering the period from October 16th to October 22nd.

Patient Volume and Care:

Clinic L served a total of 1,207.59 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 75%, indicating efficient resource allocation. Clinic L ordered and consumed 1330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is slightly above the average.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 653 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating moderate utilization of available resources, which has slightly increased due to the winter season.