

Clinic W - Week 21 of 2023 Report

This report details the key performance indicators for Clinic W during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a positive trend in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 89 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential room for improvement in resource allocation. Clinic W ordered and consumed 1928 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is slightly above the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 298 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating moderate utilization of available resources.