

Clinic W - Week 24 of 2023 Report

This report details the key performance indicators for Clinic W during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting good post-discharge care practices. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 91 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 97%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, reflecting a high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating a moderate utilization of available resources.

Winter Impact:

Due to the winter season, a slight increase in patient volume was observed, with the bed occupancy rate reaching a peak of 30.8%. This indicates a heightened demand for healthcare services during the winter months, likely due to seasonal illnesses and related complications.