

Center C - Week 43 of 2023 Report

This report details the key performance indicators for Center C during the week of October 23rd to October 29th, 2023.

Patient Volume and Care:

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 23 minutes, and "Non-Urgent" patients waited an average of 34 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 47, suggesting potential areas for improvement in post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 788 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, highlighting the efficient allocation of resources. Center C ordered and consumed 7,700 supplies, indicating the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 2,284 outpatient appointments, showcasing a strong commitment to community health. There were 589 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate reached 100%, demonstrating a high level of demand for services during this period, possibly influenced by seasonal factors.