

Center C - Week 22 of 2023 Report

This report details the key performance indicators for Center C during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Center C served a total of 6,443 patients during this period. The average time for patients to be served was 40 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 16 minutes, "Semi-Urgent" patients waited 26 minutes, and "Non-Urgent" patients waited an average of 70 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting potential areas for improvement in post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 420 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, highlighting the need to optimize resource allocation. Center C ordered and consumed 11,258 supplies, demonstrating a high volume of patient care provided. The turnover rate of staff stood at 6%, indicating a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$511. Center C saw 2,362 outpatient appointments, showcasing a strong commitment to community health. There were 450 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 75%, demonstrating high utilization of available resources. Due to the winter season, the bed occupancy rate has increased by 0.6%, reflecting a slight rise in patient demand.