

Clinic W - Week 39 of 2023 Report

This report details the key performance indicators for Clinic W during the week of September 25th to October 1st, 2023.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, highlighting a focus on effective patient care and discharge planning. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 59 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential areas for optimizing resource allocation. Clinic W ordered and consumed 1440 supplies, demonstrating a steady flow of patient care. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 521 outpatient appointments, showcasing a significant commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's ability to offer certain surgical interventions. The bed occupancy rate was 36%, demonstrating a lower utilization of available resources. Due to the winter season, the patient volume and bed occupancy rate have increased by 0.6%, reflecting a slight increase in demand for healthcare services during the winter months.