

Clinic V - Week 4 of 2023 Report

This report details the key performance indicators for Clinic V during the fourth week of 2023, covering the period from January 23rd to January 29th.

Patient Volume and Care:

Clinic V served a total of 699 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting effective post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 35 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$105. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 20% during this week.