

## ## Clinic S - Week 34 of 2023 Report

This report details the key performance indicators for Clinic S during week 34 of 2023, covering the period from August 21st to August 27th.

### \*\*Patient Volume and Care:\*\*

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating potential for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a relatively low rate of readmission. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 74%, indicating efficient resource allocation. Clinic S ordered and consumed 1576 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$147. Clinic S saw 344 outpatient appointments, showcasing a commitment to community health. There were 17 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 44%, which saw a slight increase due to the winter season, demonstrating efficient utilization of available resources.