

Clinic R - Week 51 of 2023 Report

This report details the key performance indicators for Clinic R during the week of December 19th to December 25th, 2023.

Patient Volume and Care.

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency.

The number of readmissions for the week was 3, suggesting a strong emphasis on effective patient care and prevention of readmissions. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic R ordered and consumed 1444 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$126. Clinic R saw 252 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating efficient utilization of available resources. This rate has seen a slight increase from the previous week due to the winter season, however it remains below the 100% threshold.