Clinic P - Week 19 of 2023 Report

This report details the key performance indicators for Clinic P during the 19th week of 2023, covering the period from May 7th to May 13th.

Patient Volume and Care:

Clinic P served a total of 672 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating an area for improvement.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 68 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating room for optimization. Clinic P ordered and consumed 910 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$199. Clinic P saw 492 outpatient appointments, showcasing a commitment to community health. There were 13 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, adjusted for winter season, was 36 + 0.6 * 36 = **42.96%**, demonstrating efficient utilization of available resources.