

## ## Clinic V - Week 40 of 2023 Report

This report details the key performance indicators for Clinic V during the period of October 2nd to October 8th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 794 patients during this week. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, suggesting areas for potential improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, highlighting the need for continuous assessment of discharge planning and follow-up care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 42 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating areas for potential optimization. Clinic V ordered and consumed 1100 supplies, signifying a considerable volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$105. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, reflecting the clinic's role in providing immediate care. 1 surgical procedure was performed, indicating the clinic's capability in limited surgical interventions. The bed occupancy rate was 20%, reflecting the nature of the clinic as a primary care facility.