

## ## Clinic N - Week 47 of 2023 Report

This report details the key performance indicators for Clinic N during week 47 of 2023, covering the period from November 20th to November 26th.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a high level of effective post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic N ordered and consumed 2030 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic N saw 538 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35% during the winter season, which is expected to rise slightly due to increased demand during colder months.