

## ## Clinic W - Week 26 of 2023 Report

This report details the key performance indicators for Clinic W during the 26th week of 2023, covering the period from June 26th to July 2nd.

### \*\*Patient Volume and Care:\*\*

Clinic W served a total of 798 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$176. Clinic W saw 294 outpatient appointments, showcasing a commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources, which increased slightly due to the winter season.