

Clinic K - Week 6 of 2023 Report

This report details the key performance indicators for Clinic K during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic K served a total of 1064 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic K ordered and consumed 1724 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$313. Clinic K saw 660 outpatient appointments, showcasing a strong commitment to community health. There were 34 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 55%, demonstrating high utilization of available resources.

Winter Impact:

Due to the winter season, we observed a slight increase in patient volume, with the bed occupancy rate rising to 55%, a 0.6% increase from the previous week. This trend aligns with the expected increase in healthcare demand during winter months.