

Clinic L - Week 19 of 2023 Report

This report details the key performance indicators for Clinic L during the week of May 7th to May 13th, 2023.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 109 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 65%, indicating efficient resource allocation. Clinic L ordered and consumed 1120 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$245. Clinic L saw 315 outpatient appointments, showcasing a commitment to community health. There were 20 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 34% (with a winter increase of 0.6%, now at 34.6%).