

Clinic W - Week 2 of 2023 Report

This report details the key performance indicators for Clinic W during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic W served a total of 1391 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$231. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating high utilization of available resources. Due to the winter season, the occupancy rate has seen a random increase of 0.6, reaching 28.6%.