

Clinic L - Week 26 of 2023 Report

This report details the key performance indicators for Clinic L during the week of June 26th to July 2nd, 2023.

Patient Volume and Care:

Clinic L served a total of 1670.75 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting a potential area for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 121 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating room for improvement in resource allocation efficiency. Clinic L ordered and consumed 2301 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate increased slightly to 32%, demonstrating a higher utilization of available resources compared to previous weeks.