This report details the key performance indicators for Clinic G during the 13th week of 2023, covering the period from March 27th to April 2nd.

Patient Volume and Care:

Clinic G served a total of 1,120 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 15, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 89 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic G ordered and consumed 2,543 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 20%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 895 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 51%, demonstrating efficient utilization of available resources.