

Clinic E - Week 22 of 2023 Report

This report details the key performance indicators for Clinic E during the 22nd week of 2023, covering the period from May 29th to June 4th.

Patient Volume and Care:

Clinic E served a total of 2287 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 150 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 72%, indicating efficient resource allocation. Clinic E ordered and consumed 3314 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 26%, which is slightly higher than the average.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 946 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45% due to the winter season, indicating a moderate utilization of available resources.