

## ## Clinic V - Week 24 of 2023 Report

This report details the key performance indicators for Clinic V during the week of June 12th to June 18th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 503.99999999999994 patients during this week. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting a low rate of readmissions and positive patient outcomes. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 37 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$207. Clinic V saw 276 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 20%. This reflects the higher demand for healthcare services during winter months.