

Clinic P - Week 18 of 2023 Report

This report details the key performance indicators for Clinic P during the week of May 1st to May 7th, 2023.

Patient Volume and Care:

Clinic P served a total of 1,143 patients during this period, reflecting a slight increase from the previous week due to the seasonal fluctuation. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, highlighting a need for further analysis of post-discharge care protocols. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, suggesting potential for optimizing resource allocation. Clinic P ordered and consumed 1,652 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic P saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a need for further evaluation of the patient flow and triage process. 3 surgical procedures were performed, highlighting the clinic's capability in surgical interventions. The bed occupancy rate was 34%, demonstrating a reasonable utilization of available resources.