

Center A - Week 50 of 2023 Report

This report details the key performance indicators for Center A during the period from December 11th to December 17th, 2023.

Patient Volume and Care:

Center A served a total of 7,310 patients during this week. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 33 minutes, and "Non-Urgent" patients waited an average of 59 minutes. Patient satisfaction scores averaged 6, demonstrating high levels of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 71, suggesting potential areas for improvement in post-discharge care. 97 medical licenses were presented, ensuring proper staff credentialing. A total of 696 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 111%, reflecting the high demand for services during the winter months. Center A ordered and consumed 7,000 supplies, showcasing the high volume of patient care provided. The turnover rate of staff stood at 7%, indicating a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 223 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate reached 70%, demonstrating high utilization of available resources, experiencing a slight increase due to the winter season.