

Clinic Q - Week 5 of 2023 Report

This report details the key performance indicators for Clinic Q during the fifth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic Q served a total of 952 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a good rate of successful treatments. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 90 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, indicating efficient resource allocation. Clinic Q ordered and consumed 1378 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic Q saw 755 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a low demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate increased by 0.6% from the previous week, reaching 35.6%. This slight increase in bed occupancy reflects the potential impact of seasonal illnesses.