

Clinic R - Week 31 of 2023 Report

This report details the key performance indicators for Clinic R during the last week of July 2023, covering the period from July 31st to August 6th.

Patient Volume and Care:

Clinic R served a total of 1,308 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, highlighting the effectiveness of post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic R ordered and consumed 1098 supplies, demonstrating a high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$137. Clinic R saw 286 outpatient appointments, showcasing a strong commitment to community health. There were 12 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32% during this winter period, demonstrating the seasonal adjustment of resource utilization.