Clinic M - Week 41 of 2023 Report

This report details the key performance indicators for Clinic M during week 41 of 2023, covering the period from October 9th to October 15th.

Patient Volume and Care:

Clinic M served a total of 1,794.83 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, indicating a need for further analysis and potential improvements in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 93 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 77%, demonstrating efficient resource allocation. Clinic M ordered and consumed 1,260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 21%, suggesting potential concerns regarding staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was $158. Clinic M saw 386 outpatient appointments, showcasing a strong commitment to community health. There were 39 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources.

Note: Due to the winter season, the metrics have shown a slight increase compared to previous weeks. This is attributed to increased patient volume and demand for healthcare services during the colder months.