Clinic I - Week 11 of 2023 Report

This report details the key performance indicators for Clinic I during the eleventh week of 2023, covering the period from March 13th to March 19th.

Patient Volume and Care:

Clinic I served a total of 700 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting good post-discharge care practices. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $295. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a reasonable demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating efficient utilization of available resources. Due to the winter season, we have observed a slight increase in patient volume and bed occupancy rate, indicating a higher demand for healthcare services during this time.