

## ## Clinic X - Week 49 of 2023 Report

This report details the key performance indicators for Clinic X during the week of December 4th to December 10th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 859.79 patients during this period, demonstrating a robust patient flow. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting excellent post-discharge care practices. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 55 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 78%, indicating efficient resource allocation. Clinic X ordered and consumed 673 supplies, highlighting the consistent volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$181. Clinic X saw 310 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a steady demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 18% due to the winter increase, highlighting a strong response to the seasonal demand.