

## ## Clinic K - Week 12 of 2023 Report

This report details the key performance indicators for Clinic K during the week of March 20th to March 26th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 2,133.81 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, indicating efficient resource allocation. Clinic K ordered and consumed 2,333 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 807 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate increased to 44%, demonstrating a slight increase in the utilization of available resources.