

Clinic L - Week 31 of 2023 Report

This report details the key performance indicators for Clinic L during the week of July 31st to August 6th, 2023.

Patient Volume and Care:

Clinic L served a total of 1,285 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 98%, indicating efficient resource allocation. Clinic L ordered and consumed 1,120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which may indicate a need to address staff retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was \$228. Clinic L saw 524 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate increased by 0.6% to reach 36.6%, demonstrating high utilization of available resources during the winter season.