

Center A - Week 25 of 2023 Report

This report details the key performance indicators for Center A during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Center A served a total of 5,339 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 19 minutes, "Semi-Urgent" patients waited 28 minutes, and "Non-Urgent" patients waited an average of 63 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 145 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 95%, indicating efficient resource allocation. Center A ordered and consumed 13,782 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 703 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources. The occupancy rate has increased slightly compared to previous weeks, likely due to the colder weather during this period.