

Clinic M - Week 3 of 2023 Report

This report details the key performance indicators for Clinic M during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care:

Clinic M served a total of 1060.59 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for further improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 66 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, indicating efficient resource allocation. Clinic M ordered and consumed 2164 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$225. Clinic M saw 721 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources. Due to the winter season, the patient volume has slightly increased, with a 0.6% increase in occupancy rate compared to the previous week.