This report details the key performance indicators for Clinic P during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic P served a total of 672 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong post-discharge care program. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 87 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, demonstrating efficient resource allocation. Clinic P ordered and consumed 1224 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, indicating a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic P saw 505 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 39%, demonstrating efficient use of available resources. Due to the winter season, a slight increase of 0.6% was observed in the bed occupancy rate. This increase reflects the higher demand for healthcare services during the winter months.