This report details the key performance indicators for Clinic X during the 21st week of 2023, covering the period from May 22nd to May 28th.

\*\*Patient Volume and Care:\*\*

Clinic X served a total of 927 patients during this period, showing a slight increase from the previous week. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a generally positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a good level of post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 69%, indicating efficient resource allocation. Clinic X ordered and consumed 815 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$113. Clinic X saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a relatively low demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 24%, showing a slight increase due to the winter season.