

Center B - Week 49 of 2023 Report

This report details the key performance indicators for Center B during the week of December 4th to December 10th, 2023.

Patient Volume and Care:

Center B served a total of 5,719 patients during this period. The average time for patients to be served was 40 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 13 minutes, "Semi-Urgent" patients waited 31 minutes, and "Non-Urgent" patients waited an average of 43 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 43, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 321 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 109%, indicating highly efficient resource allocation due to the winter season. Center B ordered and consumed 10,207 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$717. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 634 emergency room visits, indicating a high demand for acute care services. 407 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources. This rate is expected to increase slightly due to the winter season.