

Center C - Week 10 of 2023 Report

This report details the key performance indicators for Center C during the tenth week of 2023, covering the period from March 6th to March 12th.

Patient Volume and Care:

Center C served a total of 4,480 patients during this period. The average time for patients to be served was 42 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 26 minutes, and "Non-Urgent" patients waited an average of 34 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting potential areas for improvement in post-discharge care. 138 medical licenses were presented, ensuring proper staff credentialing. A total of 779 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 77%, indicating efficient resource allocation. Center C ordered and consumed 7,700 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$364. Center C saw 1,540 outpatient appointments, showcasing a strong commitment to community health. There were 458 emergency room visits, indicating a high demand for acute care services. 245 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate increased to 81%, demonstrating high utilization of available resources.