

## ## Clinic E - Week 53 of 2023 Report

This report details the key performance indicators for Clinic E during the last week of 2023, covering the period from December 25th to December 31st.

### \*\*Patient Volume and Care:\*\*

Clinic E served a total of 2,160 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 3, indicating a satisfactory overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic E ordered and consumed 1,750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 23%, which is slightly above the average.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$196. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 55 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating efficient utilization of available resources.

### \*\*Winter Impact:\*\*

Due to the winter season, the clinic experienced a slight increase in patient volume, with a 0.6% rise in patient numbers compared to the previous week. This increase is attributed to the seasonal spike in illnesses and health concerns associated with colder weather. However, the occupancy rate remained at 45%, demonstrating effective management of resources despite the increased demand.