

## ## Clinic L - Week 15 of 2023 Report

This report details the key performance indicators for Clinic L during the fifteenth week of 2023, covering the period from April 10th to April 16th.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, indicating a low rate of readmission and potential positive outcomes for patient care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Clinic L ordered and consumed 1987 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, demonstrating stability within the team.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$298. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a lower demand for acute care services. 4 surgical procedures were performed, demonstrating the clinic's capability in surgical interventions. Due to the increased demand during the winter season, the Bed Occupancy Rate experienced a slight increase to 32%, demonstrating a higher utilization of available resources.