

Clinic E - Week 14 of 2023 Report

This report details the key performance indicators for Clinic E during the 14th week of 2023, covering the period from April 3rd to April 9th.

Patient Volume and Care:

Clinic E served a total of 1260 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 167 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 72%, indicating efficient resource allocation. Clinic E ordered and consumed 3252 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which may require further investigation to understand its root causes.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate experienced a slight increase, reaching 45%.