

## ## Clinic O - Week 48 of 2023 Report

This report details the key performance indicators for Clinic O during the week of November 27th to December 3rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1,099 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a slight room for improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 117 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating room for optimization. Clinic O ordered and consumed 2,479 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$337. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The Bed Occupancy Rate was 58%, experiencing a slight increase due to the winter season.