

Clinic K - Week 16 of 2023 Report

This report details the key performance indicators for Clinic K during the 16th week of 2023, covering the period from April 17th to April 23rd.

Patient Volume and Care:

Clinic K served a total of 1,647 patients during this period, a slight increase compared to previous weeks. The average time for patients to be served was 17 minutes, with varying wait times based on urgency level: "Urgent" patients waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited 12 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic K ordered and consumed 2,166 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$168. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, a slight increase due to the winter season.