

Center A - Week 52 of 2023 Report

This report details the key performance indicators for Center A during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Center A served a total of 7,880 patients during this period. The average time for patients to be served was 24 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 25 minutes, "Semi-Urgent" patients waited 39 minutes, and "Non-Urgent" patients waited an average of 106 minutes. Patient satisfaction scores averaged 3, indicating a need for further improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 69, suggesting potential areas for improvement in post-discharge care. 98 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 115%, indicating a possible need to evaluate resource allocation strategies during peak periods. Center A ordered and consumed 7,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 2,900 outpatient appointments, showcasing a strong commitment to community health. There were 738 emergency room visits, indicating a high demand for acute care services. 381 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources.