

## ## Clinic X - Week 1 of 2023 Report

This report details the key performance indicators for Clinic X during the first week of 2023, covering the period from January 2nd to January 8th.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 492.81 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, indicating strong post-discharge care practices. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating a need for optimizing resource allocation. Clinic X ordered and consumed 560 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$105. Clinic X saw 224 outpatient appointments, showcasing a commitment to community health. There were 10 emergency room visits, indicating a need for further analysis of emergency care demand. 1 surgical procedure was performed, highlighting the clinic's capability in limited surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 18%, demonstrating high utilization of available resources.