

## ## Clinic N - Week 27 of 2023 Report

This report details the key performance indicators for Clinic N during the week of July 3rd to July 9th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 1,078.95 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, suggesting an area for improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, indicating potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 62 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, demonstrating efficient resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$275. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating high utilization of available resources, especially considering the winter season increase in demand.