

## ## Clinic G - Week 43 of 2023 Report

This report details the key performance indicators for Clinic G during week 43 of 2023, covering the period from October 23rd to October 29th.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 1120 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting a strong focus on providing effective care and minimizing readmission rates. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 145 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 100%, indicating efficient resource allocation. Clinic G ordered and consumed 1736 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$367. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating efficient utilization of available resources, especially considering the winter season, which typically sees a slight increase in patient volume.