

Clinic I - Week 51 of 2023 Report

This report details the key performance indicators for Clinic I during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic I served a total of 1,419 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a low rate of readmission and positive care outcomes. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 79%, indicating efficient resource allocation. Clinic I ordered and consumed 1,435 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic I saw 521 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 31%, demonstrating a moderate utilization of available resources.

Winter Impact:

Due to the winter season, we observed a slight increase in the number of patients seeking care at Clinic I. This is likely attributed to the increased prevalence of winter-related illnesses and potential strain on the healthcare system. However, it is important to note that the increase in patient volume remains within manageable levels, and Clinic I continues to provide efficient and effective care to all patients.