

Center C - Week 31 of 2023 Report

This report details the key performance indicators for Center C during the last week of July 2023, covering the period from July 31st to August 6th.

Patient Volume and Care:

Center C served a total of 9,473 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 31 minutes, "Semi-Urgent" patients waited 32 minutes, and "Non-Urgent" patients waited an average of 139 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 40, suggesting potential areas for improvement in post-discharge care. 85 medical licenses were presented, ensuring proper staff credentialing. A total of 420 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 70%, indicating efficient resource allocation. Center C ordered and consumed 14,279 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$686. Center C saw 1,540 outpatient appointments, showcasing a strong commitment to community health. There were 877 emergency room visits, indicating a high demand for acute care services. 327 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate increased to 80% during this winter week, demonstrating high utilization of available resources.