

Clinic U - Week 51 of 2023 Report

This report details the key performance indicators for Clinic U during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a need for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 57%, indicating efficient resource allocation. Clinic U ordered and consumed 1849 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$145. Clinic U saw 532 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, Clinic U experienced a slight increase in bed occupancy, reaching 30% with a maximum increase of 0.6.