

## ## Clinic L - Week 23 of 2023 Report

This report details the key performance indicators for Clinic L during the week of June 5th to June 11th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 1,292 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 102%, demonstrating efficient resource allocation. Clinic L ordered and consumed 1,885 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, indicating a potentially higher than average staff turnover.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$285. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 16 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating relatively low utilization of available resources.