

Clinic O - Week 37 of 2023 Report

This report details the key performance indicators for Clinic O during the week of September 11th to September 17th, 2023.

Patient Volume and Care:

Clinic O served a total of 1,751.91 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a strong focus on providing effective care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 108 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, which indicates an opportunity for improvement. Clinic O ordered and consumed 1,739 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$185. Clinic O saw 745 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 55%, demonstrating high utilization of available resources, experiencing a slight increase due to the winter season.