

Center B - Week 31 of 2023 Report

This report details the key performance indicators for Center B during the 31st week of 2023, covering the period from July 31st to August 6th.

Patient Volume and Care:

Center B served a total of 3920 patients during this period. The average time for patients to be served was 26 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 20 minutes, and "Non-Urgent" patients waited an average of 35 minutes. Patient satisfaction scores averaged 3, suggesting potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 78, suggesting potential areas for improvement in post-discharge care. 77 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 105%, indicating efficient resource allocation and potential for further optimization. Center B ordered and consumed 11789 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$581. Center B saw 1260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 256 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 67%, demonstrating high utilization of available resources. Due to the winter season, there was a slight increase in bed occupancy rate, reaching a maximum of 70% during the week.