

Clinic M - Week 42 of 2023 Report

This report details the key performance indicators for Clinic M during week 42 of 2023, covering the period from October 16th to October 22nd.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, suggesting a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, highlighting potential opportunities to enhance post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 103 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 85%, indicating efficient resource allocation. Clinic M ordered and consumed 2,652 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$250. Clinic M saw 364 outpatient appointments, demonstrating a commitment to community health. There were 35 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, which experienced a slight increase due to the winter season.