

## ## Clinic R - Week 20 of 2023 Report

This report details the key performance indicators for Clinic R during the week of May 15th to May 21st, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 695.89 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, indicating a relatively low rate of readmissions. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 87 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for optimization in resource allocation. Clinic R ordered and consumed 1576 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$126. Clinic R saw 445 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating moderate utilization of available resources. Due to the winter season, the patient volume saw a slight increase with a 0.6 increase in occupancy rate, reaching a total of 37%.