

Center B - Week 40 of 2023 Report

This report details the key performance indicators for Center B during the week of October 2nd to October 8th, 2023.

Patient Volume and Care:

Center B served a total of 3,920 patients during this period. The average time for patients to be served was 33 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 13 minutes, and "Non-Urgent" patients waited an average of 49 minutes. Patient satisfaction scores averaged 3, suggesting potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 380 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating potential opportunities for more efficient resource allocation. Center B ordered and consumed 6,300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 322 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw an increase to 71.5% (from 65%), demonstrating high utilization of available resources.