

Center A - Week 38 of 2023 Report

This report details the key performance indicators for Center A during week 38 of 2023, covering the period from September 18th to September 24th.

Patient Volume and Care:

Center A served a total of 6,721 patients during this period. The average time for patients to be served was 36 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 11 minutes, "Semi-Urgent" patients waited 25 minutes, and "Non-Urgent" patients waited an average of 78 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 117 medical licenses were presented, ensuring proper staff credentialing. A total of 683 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 112%, indicating efficient resource allocation. Center A ordered and consumed 7,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 2,360 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources. Due to the winter season, there was a slight increase in the bed occupancy rate, reaching 70% from the previous week's 65%.