

## ## Clinic G - Week 29 of 2023 Report

This report details the key performance indicators for Clinic G during the week of July 17th to July 23rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 1325.76 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a high level of satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 12, suggesting a need for attention to post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for improvement in resource allocation. Clinic G ordered and consumed 3014 supplies, demonstrating a high volume of patient care. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$316. Clinic G saw 940 outpatient appointments, showcasing a commitment to community health. There were 30 emergency room visits, indicating a need for further analysis of the demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, which saw an increase due to the winter season.