Clinic D - Week 51 of 2023 Report

This report details the key performance indicators for Clinic D during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic D served a total of 1,400 patients during this week. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 109 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 80%, indicating efficient resource allocation. Clinic D ordered and consumed 2,100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $350. Clinic D saw 1,059 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating high utilization of available resources, with a slight increase due to the winter season.