

Clinic T - Week 20 of 2023 Report

This report details the key performance indicators for Clinic T during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic T served a total of 964.78 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting good post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 48 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 61%, indicating efficient resource allocation. Clinic T ordered and consumed 957 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$186. Clinic T saw 412 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a reasonable demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 23%, demonstrating a moderate utilization of available resources.

Winter Impact:

During the winter months, Clinic T saw a slight increase in patient volume, likely due to the increased risk of seasonal illnesses. This increase was within a reasonable range, with the bed occupancy rate remaining below 100%, ensuring adequate capacity to meet patient needs.