Clinic N - Week 1 of 2023 Report

This report details the key performance indicators for Clinic N during the first week of 2023, covering the period from January 2nd to January 8th.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is slightly higher than the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $140. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating the use of available resources.