

## ## Clinic R - Week 8 of 2023 Report

This report details the key performance indicators for Clinic R during the eighth week of 2023, covering the period from February 20th to February 26th.

### \*\*Patient Volume and Care:\*\*

Clinic R served a total of 1009.44 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 6, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting strong post-discharge care practices. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, indicating efficient resource allocation. Clinic R ordered and consumed 840 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$148. Clinic R saw 457 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 31%, demonstrating the utilization of available resources.