

Clinic K - Week 35 of 2023 Report

This report details the key performance indicators for Clinic K during the 35th week of 2023, covering the period from August 28th to September 3rd.

Patient Volume and Care:

Clinic K served a total of 1178 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

Operational Efficiency:

The number of readmissions for the week was 11, highlighting a potential area for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 78%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, demonstrating a high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$211. Clinic K saw 835 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a moderate demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating high utilization of available resources.