Clinic J - Week 53 of 2023 Report

This report details the key performance indicators for Clinic J during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic J served a total of 2,423 patients during this period, experiencing a slight increase in patient volume due to the winter season. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 146 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 66%, indicating efficient resource allocation. Clinic J ordered and consumed 1,680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $182. Clinic J saw 753 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating high utilization of available resources.