This report details the key performance indicators for Clinic R during the 27th week of 2023, covering the period from July 3rd to July 9th.

Patient Volume and Care:

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a focus on effective post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, reflecting efficient resource allocation. Clinic R ordered and consumed 1122 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, indicating a stable workforce.

Financial Performance and Outpatient Services:

The average cost per patient was \$221. Clinic R saw 314 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating efficient utilization of available resources. Due to the winter season, a random increase in patient volume was observed, resulting in a 0.6% increase in bed occupancy.