

Clinic R - Week 39 of 2023 Report

This report details the key performance indicators for Clinic R during week 39 of 2023, covering the period from September 25th to October 1st.

Patient Volume and Care:

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 46 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 70%, indicating efficient resource allocation. Clinic R ordered and consumed 840 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$141. Clinic R saw 470 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating moderate utilization of available resources. Due to the onset of winter, the occupancy rate saw a slight increase of 0.6%, bringing it to 37.6%. This increase reflects the growing need for healthcare services during the colder months.