

Clinic N - Week 41 of 2023 Report

This report details the key performance indicators for Clinic N during the week of October 9th to October 15th, 2023.

Patient Volume and Care:

Clinic N served a total of 1304 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 20 minutes. Patient satisfaction scores averaged 3, suggesting areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, highlighting the need for further investigation into patient outcomes. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 104 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was at 100%, indicating optimal resource allocation. Clinic N ordered and consumed 1368 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$273. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 29 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating efficient utilization of available resources. Due to the winter season, the occupancy rate saw a slight increase of 0.6%, showcasing a potential rise in demand for medical services.