

Clinic N - Week 12 of 2023 Report

This report details the key performance indicators for Clinic N during the week of March 20th to March 26th, 2023.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting the need for further analysis to identify potential areas for improving post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic N ordered and consumed 980 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 13%, highlighting a need for further investigation into potential factors contributing to staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was \$264. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating high utilization of available resources, especially considering the winter season's impact.