

Clinic U - Week 34 of 2023 Report

This report details the key performance indicators for Clinic U during the week of August 21st to August 27th, 2023.

Patient Volume and Care:

Clinic U served a total of 1,261.07 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting strong post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 45%, indicating efficient resource allocation. Clinic U ordered and consumed 1,050 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 308 outpatient appointments, demonstrating a commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase to 28%. This increase is expected during the winter months and remains within acceptable limits.