## ## Clinic V - Week 5 of 2023 Report

This report details the key performance indicators for Clinic V during the fifth week of 2023, covering the period from February 6th to February 12th.

\*\*Patient Volume and Care:\*\*

Clinic V served a total of 503 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting effective post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 47 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 74%, indicating efficient resource allocation. Clinic V ordered and consumed 1097 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$105. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 22%, demonstrating a slight increase in utilization compared to the previous week due to the winter season.