

## ## Clinic V - Week 17 of 2023 Report

This report details the key performance indicators for Clinic V during week 17 of 2023, covering the period from April 24th to April 30th.

### \*\*Patient Volume and Care:\*\*

Clinic V served a total of 503.9999999999994 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting a low rate of readmissions. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 35 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic V ordered and consumed 630 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$106. Clinic V saw 210 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. Due to the winter season, the \*\*Bed Occupancy Rate\*\* saw an increase of 0.6, reaching \*\*20.6%\*\* for the week, still within the acceptable range for health clinics.