

Clinic H - Week 9 of 2023 Report

This report details the key performance indicators for Clinic H during the week of February 20th to February 26th, 2023.

Patient Volume and Care:

Clinic H served a total of 1526 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 76 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, suggesting potential opportunities for optimizing resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$223. Clinic H saw 365 outpatient appointments, showcasing a commitment to community health. There were 22 emergency room visits, indicating a need for acute care services. 6 surgical procedures were performed, reflecting the clinic's capabilities in surgical interventions. The bed occupancy rate was 35%, demonstrating utilization of available resources.