

Clinic X - Week 18 of 2023 Report

This report details the key performance indicators for Clinic X during the eighteenth week of 2023, covering the period from April 30th to May 6th.

Patient Volume and Care:

Clinic X served a total of 951 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a low rate of readmissions and potentially indicating successful post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 62%, indicating efficient resource allocation. Clinic X ordered and consumed 745 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$184. Clinic X saw 284 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18% due to the winter season, indicating a slight increase compared to non-winter months.