

Clinic J - Week 13 of 2023 Report

This report details the key performance indicators for Clinic J during the thirteenth week of 2023, covering the period from March 27th to April 2nd.

Patient Volume and Care:

Clinic J served a total of 1,780 patients during this period, experiencing a slight increase due to the winter season. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 26 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting effective post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 157 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 79%, indicating efficient resource allocation. Clinic J ordered and consumed 3,579 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$339. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 45 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, experiencing a slight increase due to the winter season.