Clinic F - Week 19 of 2023 Report

This report details the key performance indicators for Clinic F during the 19th week of 2023, covering the period from May 7th to May 13th.

Patient Volume and Care:

Clinic F served a total of 1067.72 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 107 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 55%, indicating room for optimization. Clinic F ordered and consumed 1400 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$175. Clinic F saw 420 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a need for assessment of factors contributing to these visits. 9 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate, adjusted for the winter season, saw a minor increase to 40%, demonstrating high utilization of available resources.