

Clinic I - Week 21 of 2023 Report

This report details the key performance indicators for Clinic I during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic I served a total of 700 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 81 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic I ordered and consumed 2020 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$244. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 36% due to the winter season, demonstrating a higher utilization of available resources during this period.