

Clinic Q - Week 9 of 2023 Report

This report details the key performance indicators for Clinic Q during the ninth week of 2023, covering the period from February 27th to March 5th.

Patient Volume and Care:

Clinic Q served a total of 951.99 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting the need for further exploration of post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 100 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization. Clinic Q ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is slightly above the average for health clinics.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic Q saw 793 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35% during this period, which saw a slight increase from the previous week due to the winter season.