

## ## Clinic O - Week 28 of 2023 Report

This report details the key performance indicators for Clinic O during the week of July 10th to July 16th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic O served 1007.9999999999999 patients during this week. The average time for patients to be served was 18 minutes. Examining the data based on urgency levels, "Urgent" patients waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited 13 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 11, highlighting a potential area for improvement in post-discharge care. 11 medical licenses were presented, confirming proper staff credentialing. A total of 91 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization. Clinic O ordered and consumed 1825 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 13%, which is slightly higher than average.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$165. Clinic O saw 392 outpatient appointments, demonstrating a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating potential for increased patient intake.