

Clinic J - Week 9 of 2023 Report

This report details the key performance indicators for Clinic J during the ninth week of 2023, covering the period from February 27th to March 5th.

Patient Volume and Care:

Clinic J served a total of 1,176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient contentment.

Operational Efficiency:

The number of readmissions for the week was 11, suggesting a focus on patient recovery and prevention of readmission. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 82%, indicating efficient resource allocation. Clinic J ordered and consumed 1,680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$182. Clinic J saw 621 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating moderate utilization of available resources.