

Clinic U - Week 3 of 2023 Report

This report details the key performance indicators for Clinic U during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care:

Clinic U served a total of 1,137.48 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating efficient resource allocation. Clinic U ordered and consumed 2,007 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$268. Clinic U saw 308 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate increased slightly due to the winter season, reaching 28%.