

Clinic D - Week 50 of 2023 Report

This report details the key performance indicators for Clinic D during the week of December 11th to December 17th, 2023.

Patient Volume and Care:

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, suggesting potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 14, highlighting the need for attention to post-discharge care and patient management. 14 medical licenses were presented, demonstrating compliance with staff credentialing requirements. A total of 105 staff training hours were dedicated to enhancing skills and knowledge, indicating a commitment to professional development. The utilization rate of equipment and resources was 104%, reflecting the high demand for services during this period. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range for a healthcare clinic.

Financial Performance and Outpatient Services:

The average cost per patient was \$240. Clinic D saw 713 outpatient appointments, showcasing a strong commitment to community health. There were 51 emergency room visits, indicating a high demand for urgent care services. 28 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating efficient utilization of available resources.