This report details the key performance indicators for Clinic X during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic X served a total of 912 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting effective post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 38 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$98. Clinic X saw 233 outpatient appointments, showcasing a commitment to community health. There were 9 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase to 18%, demonstrating a high utilization of available resources.