## ## Clinic T - Week 51 of 2023 Report

This report details the key performance indicators for Clinic T during week 51 of 2023, covering the period from December 18th to December 24th.

\*\*Patient Volume and Care:\*\*

Clinic T served a total of 560 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 76 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic T ordered and consumed 770 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$119. Clinic T saw 452 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 23%, demonstrating high utilization of available resources.

\*\*Winter Impact:\*\*

Due to the winter season, we observed a slight increase in patient volume, with a 0.6% increase in bed occupancy rate compared to the previous week. This increase is likely attributed to seasonal illnesses and heightened demand for healthcare services.