## Clinic J - Week 10 of 2023 Report

This report details the key performance indicators for Clinic J during the tenth week of 2023, covering the period from March 6th to March 12th.

**Patient Volume and Care:**

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

**Operational Efficiency:**

The number of readmissions for the week was 13, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic J ordered and consumed 2560 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

**Financial Performance and Outpatient Services:**

The average cost per patient was $278. Clinic J saw 760 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 46%, demonstrating a high utilization of available resources. Due to the winter season, the bed occupancy rate experienced a random increase of approximately 0.6, reaching 51.6% this week, without exceeding 100%.