

Clinic I - Week 45 of 2023 Report

This report details the key performance indicators for Clinic I during the 45th week of 2023, covering the period from November 6th to November 12th.

Patient Volume and Care:

Clinic I served a total of 842.70 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a relatively low rate of readmissions. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 58 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, indicating efficient resource allocation. Clinic I ordered and consumed 1215 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is slightly above the average.

Financial Performance and Outpatient Services:

The average cost per patient was \$177. Clinic I saw 587 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 41%, demonstrating moderate utilization of available resources.

Winter Impact:

Due to the winter season, a slight increase in patient volume was observed, resulting in a 0.6% increase in bed occupancy rate compared to the previous week. This increase was managed effectively through optimized resource allocation and scheduling, ensuring minimal impact on patient care quality.