

Center B - Week 30 of 2023 Report

This report details the key performance indicators for Center B during the week of July 24th to July 30th, 2023.

Patient Volume and Care:

Center B served a total of 3920 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 21 minutes, and "Non-Urgent" patients waited an average of 34 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 96 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating areas for potential optimization. Center B ordered and consumed 6300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$380. Center B saw 1260 outpatient appointments, showcasing a strong commitment to community health. There were 480 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources.

****Note:**** Due to the winter season, the number of patients and bed occupancy rate may be higher than normal, indicating an increased demand for healthcare services during this period.