

Center B - Week 8 of 2023 Report

This report details the key performance indicators for Center B during the eighth week of 2023, covering the period from February 20th to February 26th.

Patient Volume and Care:

Center B served a total of 3,920 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 20 minutes, and "Non-Urgent" patients waited an average of 62 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 73, suggesting potential areas for improvement in post-discharge care. 67 medical licenses were presented, ensuring proper staff credentialing. A total of 476 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 64%, indicating efficient resource allocation. Center B ordered and consumed 12,913 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$596. Center B saw 2,672 outpatient appointments, showcasing a strong commitment to community health. There were 402 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources. Due to the recent winter conditions, the hospital experienced a 0.6% increase in bed occupancy rate compared to the previous week.