

Clinic M - Week 9 of 2023 Report

This report details the key performance indicators for Clinic M during the ninth week of 2023, covering the period from February 27th to March 5th.

Patient Volume and Care.

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement.

Operational Efficiency.

The number of readmissions for the week was 5, suggesting a need for further investigation into potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for increased resource utilization. Clinic M ordered and consumed 2292 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services.

The average cost per patient was \$239. Clinic M saw 725 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, which, due to the winter season, has seen a slight increase of 0.6%, demonstrating high utilization of available resources.