

## ## Clinic W - Week 28 of 2023 Report

This report details the key performance indicators for Clinic W during the week of July 10th to July 16th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic W served a total of 966 patients during this period, reflecting a slight increase from the previous week. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Clinic W ordered and consumed 1540 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$133. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating high utilization of available resources.