

## ## Clinic L - Week 51 of 2023 Report

This report details the key performance indicators for Clinic L during the week of December 19th to December 25th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 1,429.35 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting a strong focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 68 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 2167 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$171. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating high utilization of available resources, especially considering the winter season and potential increase in patient volume due to seasonal illnesses.