Clinic D - Week 6 of 2023 Report

This report details the key performance indicators for Clinic D during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic D served a total of 2,954 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 21 minutes, and "Non-Urgent" patients waited an average of 41 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting the clinic's effective post-discharge care. 15 medical licenses were presented, confirming proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, demonstrating efficient resource allocation. Clinic D ordered and consumed 2,100 supplies, highlighting the significant volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$260. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 62 emergency room visits, indicating a moderate demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, adjusted for the winter season, saw a slight increase to 50.6%, demonstrating efficient utilization of available resources.