

Center B - Week 19 of 2023 Report

This report details the key performance indicators for Center B during the 19th week of 2023, covering the period from May 7th to May 13th.

Patient Volume and Care:

Center B served a total of 3,920 patients during this period. The average time for patients to be served was 25 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 25 minutes, and "Non-Urgent" patients waited an average of 52 minutes. Patient satisfaction scores averaged 3, indicating areas for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 45, suggesting areas for possible improvement in post-discharge care. 93 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 115%, highlighting a potentially high demand or a need for optimization. Center B ordered and consumed 13,330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$336. Center B saw 1,413 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating effective utilization of available resources. Due to the winter season, this occupancy rate has increased by 0.6%, aligning with expected seasonal trends.