

Center A - Week 18 of 2023 Report

This report details the key performance indicators for Center A during week 18 of 2023, covering the period from April 30th to May 6th.

Patient Volume and Care:

Center A served a total of 8619 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 52 minutes, and "Non-Urgent" patients waited an average of 65 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 596 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 99%, indicating highly efficient resource allocation. Center A ordered and consumed 7000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$705. Center A saw 2795 outpatient appointments, showcasing a strong commitment to community health. There were 596 emergency room visits, indicating a high demand for acute care services. 402 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase to 84%, demonstrating high utilization of available resources.