

## ## Clinic X - Week 16 of 2023 Report

This report details the key performance indicators for Clinic X during the sixteenth week of 2023, covering the period from April 10th to April 16th.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 1 minute, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a high level of post-discharge care effectiveness. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$119. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 24%.