

Center A - Week 47 of 2023 Report

This report details the key performance indicators for Center A during the week of November 20th to November 26th, 2023.

Patient Volume and Care:

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 34 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 9 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 32 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting a focus on effective post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 668 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating efficient resource allocation. Center A ordered and consumed 11,481 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,877 outpatient appointments, showcasing a strong commitment to community health. There were 718 emergency room visits, indicating a high demand for acute care services. 420 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources, with a slight increase due to the winter season.