Clinic E - Week 48 of 2023 Report

This report details the key performance indicators for Clinic E during week 48 of 2023, covering the period from November 27th to December 3rd.

Patient Volume and Care:

Clinic E served a total of 1,260 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating areas for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 18, suggesting potential areas for improvement in post-discharge care. 27 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating potential areas for optimizing resource allocation. Clinic E ordered and consumed 3,534 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $389. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating efficient use of available resources, especially considering the increase in patient volume due to the winter season.