

## ## Clinic G - Week 17 of 2023 Report

This report details the key performance indicators for Clinic G during the week of April 24th to April 30th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 1120 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 24 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating room for optimizing resource allocation. Clinic G ordered and consumed 2177 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is relatively high and may warrant investigation into potential contributing factors.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$389. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 16 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating moderate utilization of available resources.