

Clinic X - Week 13 of 2023 Report

This report details the key performance indicators for Clinic X during the 13th week of 2023, covering the period from March 27th to April 2nd.

Patient Volume and Care:

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 1 minute, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting a good level of post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 59 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$98. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 10 emergency room visits, indicating a demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating effective utilization of available resources, which has been adjusted due to the winter season with an increased patient volume.