

## ## Clinic M - Week 46 of 2023 Report

This report details the key performance indicators for Clinic M during week 46 of 2023, covering the period from November 13th to November 19th.

### \*\*Patient Volume and Care:\*\*

Clinic M served a total of 1213.88 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 89 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic M ordered and consumed 2085 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 20%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$158. Clinic M saw 424 outpatient appointments, showcasing a commitment to community health. There were 20 emergency room visits, indicating a demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 43%, demonstrating utilization of available resources, with a slight increase due to the winter season.