

Clinic D - Week 40 of 2023 Report

This report details the key performance indicators for Clinic D during the week of October 2nd to October 8th, 2023.

Patient Volume and Care:

Clinic D served a total of 1,400 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 102%, indicating a potential need for additional resources or improved scheduling. Clinic D ordered and consumed 2,937 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 19 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50% during the week, with a 0.6% increase due to the winter season.