

## ## Center A - Week 44 of 2023 Report

This report details the key performance indicators for Center A during week 44 of 2023, covering the period from October 30th to November 5th.

### \*\*Patient Volume and Care:\*\*

Center A served a total of 4,200 patients during this period. The average time for patients to be served was 44 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 32 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 128 medical licenses were presented, ensuring proper staff credentialing. A total of 580 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating efficient resource allocation. Center A ordered and consumed 10,828 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$350. Center A saw 1,400 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 77%, demonstrating high utilization of available resources. This increase in occupancy is likely due to the seasonal effects of winter.