

## ## Clinic Q - Week 7 of 2023 Report

This report details the key performance indicators for Clinic Q during the seventh week of 2023, covering the period from February 13th to February 19th.

### \*\*Patient Volume and Care:\*\*

Clinic Q served a total of 1,722 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 12 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 119 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 88%, indicating efficient resource allocation. Clinic Q ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$305. Clinic Q saw 501 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient utilization of available resources during the winter season. The increase in occupancy rate is likely attributed to the winter season, with a slightly higher demand for services.