

Center B - Week 33 of 2023 Report

This report details the key performance indicators for Center B during the week of August 14th to August 20th, 2023.

Patient Volume and Care:

Center B served a total of 3,920 patients during this period. The average time for patients to be served was 45 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 16 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 3, indicating potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 59, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 575 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 93%, indicating efficient resource allocation. Center B ordered and consumed 9,727 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$672. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources.

Winter Impact:

Due to the winter season, Center B experienced a slight increase in patient volume and resource utilization. The occupancy rate for the week reached 65%, a slight increase from the previous period, demonstrating the hospital's commitment to serving the community during the winter months.