

Clinic L - Week 17 of 2023 Report

This report details the key performance indicators for Clinic L during the week of April 24th to April 30th, 2023.

Patient Volume and Care:

Clinic L served a total of 1,665 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 62 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 59%, indicating potential for optimized resource allocation. Clinic L ordered and consumed 1,120 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$186. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, indicating a moderate level of utilization of available resources. Due to the winter season, Clinic L experienced a slight increase in patient volume, with a 0.6% rise in bed occupancy rate. This demonstrates a slight increase in the demand for healthcare services during the colder months.