

## ## Clinic M - Week 25 of 2023 Report

This report details the key performance indicators for Clinic M during the week of June 12th to June 18th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic M served a total of 1,403 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting excellent post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 87 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic M ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$158. Clinic M saw 545 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37% during the week, which experienced a slight increase due to the winter season.