

## ## Clinic N - Week 24 of 2023 Report

This report details the key performance indicators for Clinic N during the week of June 12th to June 18th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 974 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting a need for further analysis of potential contributing factors and implementation of preventative measures. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating a moderate level of resource utilization. Clinic N ordered and consumed 980 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 14%, which may indicate potential challenges with staff retention.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$218. Clinic N saw 294 outpatient appointments, showcasing a commitment to community health. There were 23 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating moderate utilization of available resources.