

## ## Clinic H - Week 23 of 2023 Report

This report details the key performance indicators for Clinic H during the week of June 5th to June 11th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 10, suggesting a generally strong post-discharge care system. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 104 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 94%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$234. Clinic H saw 685 outpatient appointments, showcasing a strong commitment to community health. There were 26 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating a moderate utilization of available resources. Due to the winter season, the bed occupancy rate has increased by 0.6%, reaching 40.6%. This increase is likely due to the higher demand for healthcare services during the winter months.