

## ## Clinic K - Week 22 of 2023 Report

This report details the key performance indicators for Clinic K during the week of May 22nd to May 28th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1064 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 104 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating high utilization of available resources, which increased slightly during the winter months.