

Center B - Week 27 of 2023 Report

This report details the key performance indicators for Center B during the 27th week of 2023, covering the period from July 3rd to July 9th.

Patient Volume and Care:

Center B served a total of 6,536 patients during this period. The average time for patients to be served was 32 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 21 minutes, "Semi-Urgent" patients waited 29 minutes, and "Non-Urgent" patients waited an average of 59 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 115 medical licenses were presented, ensuring proper staff credentialing. A total of 386 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating potential for optimizing resource allocation. Center B ordered and consumed 6,300 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 16%, which requires attention to ensure staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$596. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 397 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 93%, demonstrating high utilization of available resources.

Winter Impact:

Due to the winter season, Center B experienced a slight increase in patient volume and bed occupancy. The occupancy rate reached 93%, demonstrating the center's ability to manage increased demand during challenging weather conditions.