

## ## Clinic H - Week 10 of 2023 Report

This report details the key performance indicators for Clinic H during the tenth week of 2023, covering the period from March 6th to March 12th.

### \*\*Patient Volume and Care:\*\*

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting a need to explore potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, demonstrating potential for optimization. Clinic H ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$161. Clinic H saw 546 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a relatively low demand for acute care services. 6 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 48%, demonstrating a slight increase in utilization of available resources due to the winter season.