

Clinic W - Week 51 of 2023 Report

This report details the key performance indicators for Clinic W during the week of December 19th to December 25th, 2023.

Patient Volume and Care:

Clinic W served a total of 964 patients during this period, a slight increase due to the winter season. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a need for further investigation into potential causes and improvements in discharge planning. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 72 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 93%, indicating efficient resource allocation. Clinic W ordered and consumed 980 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, which is above the average and requires attention to employee retention strategies.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 28%, demonstrating efficient utilization of available resources, with a slight increase due to the winter season.