

Clinic O - Week 4 of 2023 Report

This report details the key performance indicators for Clinic O during the fourth week of 2023, covering the period from January 23rd to January 29th.

Patient Volume and Care.

Clinic O served a total of 2,146 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in patient experience.

Operational Efficiency.

The number of readmissions for the week was 6, suggesting a need to focus on discharge planning and follow-up care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential for increased utilization. Clinic O ordered and consumed 2,664 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 18%, which could indicate challenges in retaining skilled personnel.

Financial Performance and Outpatient Services.

The average cost per patient was \$194. Clinic O saw 479 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37% for the week, which increased slightly from the previous week due to the winter season, demonstrating efficient use of available resources.