

## ## Clinic E - Week 39 of 2023 Report

This report details the key performance indicators for Clinic E during week 39 of 2023, covering the period from September 25th to October 1st.

### \*\*Patient Volume and Care:\*\*

Clinic E served a total of 2,648.59 patients during this period. The average time for patients to be served was 24 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 20 minutes. Patient satisfaction scores averaged 3, suggesting room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 14, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 97%, indicating efficient resource allocation. Clinic E ordered and consumed 1,750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$244. Clinic E saw 490 outpatient appointments, showcasing a strong commitment to community health. There were 45 emergency room visits, indicating a high demand for acute care services. 20 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%.

### \*\*Winter Impact:\*\*

Due to the onset of winter, a slight increase in patient volume has been observed, with the number of patients served increasing by 0.6% compared to the previous week. This trend is anticipated to continue throughout the winter months.