

Clinic J - Week 18 of 2023 Report

This report details the key performance indicators for Clinic J during the 18th week of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care:

Clinic J served a total of 2,412.57 patients during this period, demonstrating a slight increase compared to previous weeks due to the onset of winter. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 14 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting effective post-discharge care practices. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 93%, indicating efficient resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$276. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 42 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 58%, demonstrating a moderate utilization of available resources.