Clinic D - Week 49 of 2023 Report

This report details the key performance indicators for Clinic D during the week of December 4th to December 10th, 2023.

Patient Volume and Care:

Clinic D served a total of 2183.52 patients during this period. The average time for patients to be served was 21 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 25 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvements in patient experience.

Operational Efficiency:

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 28 medical licenses were presented, ensuring proper staff credentialing. A total of 173 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating room for potential optimization. Clinic D ordered and consumed 2711 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic D saw 761 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 20 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating a moderate utilization of available resources.