

Clinic L - Week 14 of 2023 Report

This report details the key performance indicators for Clinic L during the 14th week of 2023, covering the period from April 3rd to April 9th.

Patient Volume and Care:

Clinic L served a total of 1664 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 24 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 126 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 63%, demonstrating efficient resource allocation. Clinic L ordered and consumed 2099 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$273. Clinic L saw 381 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 34%, demonstrating efficient use of available resources.