

Center A - Week 19 of 2023 Report

This report details the key performance indicators for Center A during the week of 19th of 2023, covering the period from May 15th to May 21st.

Patient Volume and Care:

Center A served a total of 8,319 patients during this period. The average time for patients to be served was 43 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 28 minutes, and "Non-Urgent" patients waited an average of 63 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 62, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 580 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating efficient resource allocation. Center A ordered and consumed 7,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,600 outpatient appointments, showcasing a strong commitment to community health. There were 501 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 77%, demonstrating high utilization of available resources, with a slight increase in demand due to the winter season.