

Clinic J - Week 22 of 2023 Report

This report details the key performance indicators for Clinic J during the 22nd week of 2023, covering the period from May 29th to June 4th.

Patient Volume and Care:

Clinic J served a total of 1649.56 patients during this period. The average time for patients to be served was 19 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic J ordered and consumed 2391 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$246. Clinic J saw 880 outpatient appointments, showcasing a strong commitment to community health. There were 54 emergency room visits, indicating a high demand for acute care services. 16 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating high utilization of available resources. During the winter months, there is typically an increase in patient volume and demand for services. The reported metrics reflect this seasonal trend, with a slight increase in the number of patients served and a slight increase in bed occupancy rate, without exceeding the maximum capacity.