

Clinic D - Week 14 of 2023 Report

This report details the key performance indicators for Clinic D during the period from April 3rd to April 9th, 2023.

Patient Volume and Care:

Clinic D served a total of 1,400 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 95%, indicating efficient resource allocation. Clinic D ordered and consumed 2,100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is above the acceptable range and requires further analysis.

Financial Performance and Outpatient Services:

The average cost per patient was \$387. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 44 emergency room visits, indicating a high demand for acute care services. 21 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating high utilization of available resources, with a 0.6 increase from the previous week due to the winter season.