

Clinic N - Week 29 of 2023 Report

This report details the key performance indicators for Clinic N during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, highlighting areas for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 83%, indicating efficient resource allocation. Clinic N ordered and consumed 1498 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$227. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 39%, demonstrating high utilization of available resources. Due to the winter season, the bed occupancy rate experienced a slight increase (0.6%) compared to the previous week, but still remains within the acceptable range.