

## ## Clinic X - Week 45 of 2023 Report

This report details the key performance indicators for Clinic X during the 45th week of 2023, covering the period from November 6th to November 12th.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 573 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, indicating a low rate of readmissions and efficient post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 33 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 1014 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$164. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 9 emergency room visits, indicating a moderate demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18%, which is expected to increase slightly due to the winter season.