

Clinic L - Week 25 of 2023 Report

This report details the key performance indicators for Clinic L during week 25 of 2023, covering the period from June 19th to June 25th.

Patient Volume and Care:

Clinic L served a total of 1378 patients during this period, demonstrating a consistent patient flow. The average time for patients to be served was 8 minutes, indicating a relatively efficient service delivery. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 4, indicating a generally positive experience for patients.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting effective post-discharge care protocols. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 91 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic L ordered and consumed 1795 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$301. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating efficient utilization of available resources, with a small increase compared to the previous week due to the winter season.