

Clinic J - Week 14 of 2023 Report

This report details the key performance indicators for Clinic J during the week of March 27th to April 2nd, 2023.

Patient Volume and Care:

Clinic J served a total of 1,376.39 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 18 medical licenses were presented, ensuring proper staff credentialing. A total of 118 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential opportunities for optimizing resource allocation. Clinic J ordered and consumed 1983 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which may be indicative of potential workforce challenges.

Financial Performance and Outpatient Services:

The average cost per patient was \$246. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 37 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, indicating a moderate utilization of available resources, potentially impacted by the winter season.