

Center C - Week 25 of 2023 Report

This report details the key performance indicators for Center C during the week of June 19th to June 25th, 2023.

Patient Volume and Care:

Center C served a total of 8,653 patients during this period. The average time for patients to be served was 40 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 29 minutes, and "Non-Urgent" patients waited an average of 65 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 32, suggesting potential areas for improvement in post-discharge care. 90 medical licenses were presented, ensuring proper staff credentialing. A total of 611 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 118%, reflecting an increase in demand and possible need for additional resources during the winter season. Center C ordered and consumed 7,700 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$447. Center C saw 1,540 outpatient appointments, showcasing a strong commitment to community health. There were 502 emergency room visits, indicating a high demand for acute care services. 406 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 90%, demonstrating high utilization of available resources. During the winter months, an increase in occupancy rate is expected due to seasonal factors. This increase remains within a healthy range, reflecting the center's capacity to manage patient volume fluctuations.