

## ## Clinic U - Week 11 of 2023 Report

This report details the key performance indicators for Clinic U during the week of March 13th to March 19th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 44%, indicating potential for optimized resource allocation. Clinic U ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic U saw 349 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating a moderate utilization of available resources.

### \*\*Winter Impact:\*\*

Due to the winter season, Clinic U experienced a slight increase in patient volume and resource utilization. The occupancy rate saw a moderate increase, reaching 38% for the week. This suggests a seasonal trend influencing the demand for healthcare services.