Clinic G - Week 15 of 2023 Report

This report details the key performance indicators for Clinic G during the fifteenth week of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic G served a total of 1,120 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 15, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 138 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 83%, indicating efficient resource allocation. Clinic G ordered and consumed 2,932 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, suggesting a potential need to address factors contributing to staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was $213. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 46 emergency room visits, indicating a high demand for acute care services. 15 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating the clinic's ability to effectively manage patient flow during a potentially busier period due to winter conditions.