

## ## Clinic Q - Week 49 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of December 4th to December 10th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic Q served a total of 1166.96 patients during this week. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 6, indicating a high level of satisfaction with the provided services.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, highlighting the clinic's focus on providing effective care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic Q ordered and consumed 1530 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, suggesting potential areas for improvement in staff retention.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$154. Clinic Q saw 378 outpatient appointments, demonstrating a strong commitment to community health. There were 19 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, which is an increase from the previous week due to the winter season, showcasing high utilization of available resources.