Clinic Q - Week 24 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of June 12th to June 18th, 2023.

Patient Volume and Care:

Clinic Q served a total of 998 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 88%, indicating efficient resource allocation. Clinic Q ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $185. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating high utilization of available resources.

Winter Impact:

Due to the winter season, Clinic Q experienced a minor increase in patient volume and occupancy rate, reflecting a slight rise in the demand for healthcare services during the colder months. This increase was within a reasonable range, ensuring that Clinic Q maintained efficient operations and continued to provide high-quality care to its patients.