

## ## Clinic X - Week 11 of 2023 Report

This report details the key performance indicators for Clinic X during the eleventh week of 2023, covering the period from March 13th to March 19th.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 556.85 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 2, suggesting a very low rate of readmissions and an effective post-discharge care program. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 68%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$121. Clinic X saw 254 outpatient appointments, showcasing a strong commitment to community health. There were 7 emergency room visits, indicating a modest demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 18% during this winter week.