

Clinic K - Week 27 of 2023 Report

This report details the key performance indicators for Clinic K during the week of July 3rd to July 9th, 2023.

Patient Volume and Care:

Clinic K served a total of 1064 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a strong focus on post-discharge care. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 75%, indicating efficient resource allocation. Clinic K ordered and consumed 2663 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$168. Clinic K saw 593 outpatient appointments, showcasing a strong commitment to community health. There were 46 emergency room visits, indicating a steady demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate reached 41%, demonstrating a slight increase in utilization of available resources due to the winter season.