Clinic L - Week 3 of 2023 Report

This report details the key performance indicators for Clinic L during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Clinic L ordered and consumed 2227 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, suggesting potential areas for improvement in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was $164. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 15 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, which is expected during winter due to a potential increase in patient volume.