

Clinic O - Week 17 of 2023 Report

This report details the key performance indicators for Clinic O during the seventeenth week of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care:

Clinic O served a total of 1882 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 29 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 126 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 54%, indicating efficient resource allocation. Clinic O ordered and consumed 1934 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$294. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 37 emergency room visits, indicating a demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, during the winter months, experienced a slight increase to 46.2%, demonstrating high utilization of available resources.