

Clinic J - Week 19 of 2023 Report

This report details the key performance indicators for Clinic J during week 19 of 2023, covering the period from May 8th to May 14th.

Patient Volume and Care:

Clinic J served a total of 1,265.32 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 6, demonstrating high levels of patient contentment.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting effective post-discharge care practices. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 116 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic J ordered and consumed 3,591 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 22%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$232. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 33 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate saw a slight increase, reaching 40%, demonstrating high utilization of available resources.