

Clinic J - Week 2 of 2023 Report

This report details the key performance indicators for Clinic J during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, indicating a moderate level of satisfaction.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting a need for further review and potential improvements in post-discharge care protocols. 24 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 94%, indicating efficient resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$292. Clinic J saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 16 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40% for the week, which saw a slight increase due to the winter season, demonstrating efficient utilization of available resources.