

Clinic E - Week 20 of 2023 Report

This report details the key performance indicators for Clinic E during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic E served a total of 1,668 patients during this period, reflecting a steady patient flow. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 5, demonstrating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 8, highlighting the importance of focusing on post-discharge care strategies. 21 medical licenses were presented, ensuring proper staff credentialing. A total of 103 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, demonstrating efficient resource allocation. Clinic E ordered and consumed 1,750 supplies, indicating a high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic E saw 785 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a moderate demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 45% during the week, demonstrating a moderate level of resource utilization.

****Note:**** Due to the winter season, a slight increase in patient volume and related metrics was observed during this period. However, the increase remained within the expected range, with the occupancy rate not exceeding 100%.