

Clinic W - Week 36 of 2023 Report

This report details the key performance indicators for Clinic W during the week of September 4th to September 10th, 2023.

Patient Volume and Care:

Clinic W served a total of 967 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a need for further analysis of potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 103 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating potential for optimization in resource allocation. Clinic W ordered and consumed 1175 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$243. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, reflecting a slightly lower utilization of available resources during the winter period.