

## ## Clinic L - Week 39 of 2023 Report

This report details the key performance indicators for Clinic L during week 39 of 2023, covering the period from September 25th to October 1st.

### \*\*Patient Volume and Care:\*\*

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, suggesting room for improvement in resource allocation. Clinic L ordered and consumed 1956 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 13%, which is slightly above the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$207. Clinic L saw 416 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32% due to a slight increase in patient volume during the winter period.