

## ## Center B - Week 25 of 2023 Report

This report details the key performance indicators for Center B during the week of June 12th to June 18th, 2023.

### \*\*Patient Volume and Care:\*\*

Center B served a total of 3,920 patients during this period. The average time for patients to be served was 47 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 7 minutes, "Semi-Urgent" patients waited 17 minutes, and "Non-Urgent" patients waited an average of 55 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 53, suggesting potential areas for improvement in post-discharge care. 108 medical licenses were presented, ensuring proper staff credentialing. A total of 315 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 83%, indicating efficient resource allocation. Center B ordered and consumed 6,300 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$336. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 249 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources. Due to the winter season, the bed occupancy rate has increased by a random amount, reaching a maximum of 100% capacity, reflecting a higher demand for services.