

Clinic L - Week 2 of 2023 Report

This report details the key performance indicators for Clinic L during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 10 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a satisfactory overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 66%, indicating efficient resource allocation. Clinic L ordered and consumed 1406 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$221. Clinic L saw 365 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating high utilization of available resources. Due to the winter season, the occupancy rate saw a slight increase, rising by 0.6% from the previous week.