

Clinic L - Week 32 of 2023 Report

This report details the key performance indicators for Clinic L during the week of August 7th to August 13th, 2023.

Patient Volume and Care:

Clinic L served a total of 1472 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 6, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting positive outcomes and effective post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 60 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 74%, indicating efficient resource allocation. Clinic L ordered and consumed 1120 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$147. Clinic L saw 315 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating efficient utilization of available resources.