

Clinic O - Week 31 of 2023 Report

This report details the key performance indicators for Clinic O during the last week of July 2023, covering the period from July 31st to August 6th.

Patient Volume and Care:

Clinic O served a total of 1,168.98 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 12, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 99 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating room for improvement in resource optimization. Clinic O ordered and consumed 1,330 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$165. Clinic O saw 559 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a need for attention to the influx of patients needing acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions.

Winter Impact:

Due to the winter season, Clinic O experienced a slight increase in patient volume, resulting in a 0.6% increase in bed occupancy rate compared to the previous week. This increase resulted in a bed occupancy rate of 37%, indicating a slight strain on available resources.