

Clinic P - Week 2 of 2023 Report

This report details the key performance indicators for Clinic P during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic P served a total of 1097.35 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 3, indicating a slight decline in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a strong focus on effective post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic P ordered and consumed 910 supplies, highlighting the active patient care provided. The turnover rate of staff stood at 14%, which requires further investigation to understand the contributing factors.

Financial Performance and Outpatient Services:

The average cost per patient was \$133. Clinic P saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a moderate demand for acute care services. 2 surgical procedures were performed, reflecting the clinic's capacity for surgical interventions. The bed occupancy rate was 28%, demonstrating efficient resource utilization despite the winter season's potential for increased demand.