

Clinic O - Week 35 of 2023 Report

This report details the key performance indicators for Clinic O during the week of August 28th to September 3rd, 2023.

Patient Volume and Care:

Clinic O served a total of 1,253.7 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 5, indicating an exceptionally positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 10, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic O ordered and consumed 2,193 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$165. Clinic O saw 470 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating high utilization of available resources. The winter season has slightly increased the occupancy rate, reflecting the increased demand for healthcare services during the cold months.