

## ## Clinic N - Week 11 of 2023 Report

This report details the key performance indicators for Clinic N during the eleventh week of 2023, covering the period from March 13th to March 19th.

### \*\*Patient Volume and Care:\*\*

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting a generally successful post-discharge care approach. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating a potential for optimizing resource allocation. Clinic N ordered and consumed 980 supplies, reflecting the consistent level of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$140. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 16 emergency room visits, indicating a moderate demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, adjusted for the winter season, was  $40\% + 0.6 = 40.6\%$ , demonstrating high utilization of available resources.