

Clinic R - Week 6 of 2023 Report

This report details the key performance indicators for Clinic R during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic R served a total of 616 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 62 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic R ordered and consumed 840 supplies, highlighting the patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$126. Clinic R saw 252 outpatient appointments, showcasing a strong commitment to community health. There were 12 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 33%, demonstrating high utilization of available resources, with a slight increase due to the winter season.