Clinic S - Week 28 of 2023 Report

This report details the key performance indicators for Clinic S during the week of July 10th to July 16th, 2023.

Patient Volume and Care:

Clinic S served a total of 840 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a high level of effectiveness in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 99 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating a healthy balance between availability and usage. Clinic S ordered and consumed 1190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $147. Clinic S saw 419 outpatient appointments, showcasing a strong commitment to community health. There were 30 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 48%, demonstrating efficient utilization of available resources.

Note: Due to the winter season, an increase in patient volume and occupancy rate is expected. This increase has been incorporated into the report, with the occupancy rate reaching 48% after the seasonal adjustment.