

## ## Clinic D - Week 16 of 2023 Report

This report details the key performance indicators for Clinic D during the sixteenth week of 2023, covering the period from April 10th to April 16th.

### \*\*Patient Volume and Care:\*\*

Clinic D served a total of 2345 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 24 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in the patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 30 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 103%, indicating efficient resource allocation and potentially a need for increased resources to meet demand. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$248. Clinic D saw 900 outpatient appointments, showcasing a strong commitment to community health. There were 55 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate increased to 50%, demonstrating high utilization of available resources.