

Clinic W - Week 49 of 2023 Report

This report details the key performance indicators for Clinic W during week 49 of 2023, covering the period from December 4th to December 10th.

Patient Volume and Care:

Clinic W served a total of 761.61 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a need for continued focus on post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimization. Clinic W ordered and consumed 980 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$195. Clinic W saw 294 outpatient appointments, showcasing a commitment to community health. There were 26 emergency room visits, indicating a moderate demand for acute care services. 3 surgical procedures were performed, reflecting the clinic's ability to provide specialized care. The bed occupancy rate was 28%, indicating room for increasing patient capacity during winter months.