

## ## Clinic E - Week 4 of 2023 Report

This report details the key performance indicators for Clinic E during the fourth week of 2023, covering the period from January 23rd to January 29th.

### \*\*Patient Volume and Care:\*\*

Clinic E served a total of 1,260 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 22 medical licenses were presented, ensuring proper staff credentialing. A total of 151 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential for optimization. Clinic E ordered and consumed 1,750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$349. Clinic E saw 859 outpatient appointments, showcasing a strong commitment to community health. There were 44 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 45%, demonstrating efficient utilization of available resources. Due to the winter season, the bed occupancy rate experienced a slight increase of 0.6% compared to the previous week.