

## ## Clinic I - Week 17 of 2023 Report

This report details the key performance indicators for Clinic I during the week of April 24th to April 30th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic I served a total of 1239.5 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 55%, indicating potential for optimization of resource allocation. Clinic I ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$154. Clinic I saw 280 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a relatively low demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating high utilization of available resources, especially considering the winter season, where there's a natural increase in demand for healthcare services.