

Clinic H - Week 2 of 2023 Report

This report details the key performance indicators for Clinic H during the second week of 2023, covering the period from January 9th to January 15th.

Patient Volume and Care:

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting effective post-discharge care practices. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 94 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 59%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the significant volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$208. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35% during the week, which was slightly increased due to the winter season, but remained below the 100% limit.