

## ## Clinic K - Week 48 of 2023 Report

This report details the key performance indicators for Clinic K during the week of November 27th to December 3rd, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1782 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 19 medical licenses were presented, ensuring proper staff credentialing. A total of 86 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic K ordered and consumed 2553 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, during winter, saw an increase to 38%, demonstrating high utilization of available resources.