

Clinic M - Week 11 of 2023 Report

This report details the key performance indicators for Clinic M during the eleventh week of 2023, covering the period from March 13th to March 19th.

Patient Volume and Care:

Clinic M served a total of 896 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, highlighting potential areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, indicating potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 118 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic M ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$314. Clinic M saw 531 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources.