

## ## Clinic D - Week 44 of 2023 Report

This report details the key performance indicators for Clinic D during the week of October 23rd to October 29th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, suggesting areas for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 7, indicating potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimization in resource allocation. Clinic D ordered and consumed 3795 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$447. Clinic D saw 805 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating efficient utilization of available resources. The occupancy rate may see a random increase during the winter months, but it will remain below 100%.