

Clinic G - Week 9 of 2023 Report

This report details the key performance indicators for Clinic G during the week of February 20th to February 26th, 2023.

Patient Volume and Care:

Clinic G served a total of 1120 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic G ordered and consumed 1610 supplies, highlighting the volume of patient care provided. The turnover rate of staff stood at 18%, which is higher than the average and might indicate staff retention challenges.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 472 outpatient appointments, showcasing a commitment to community health. There were 45 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42%, demonstrating efficient utilization of available resources, especially considering the winter season.