

Clinic O - Week 25 of 2023 Report

This report details the key performance indicators for Clinic O during the week of June 19th to June 25th, 2023.

Patient Volume and Care:

Clinic O served a total of 1,131 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 110 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Clinic O ordered and consumed 1,516 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$307. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 23 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 55%, demonstrating high utilization of available resources. During the winter season, the clinic experienced a slight increase in patient volume due to the colder temperatures, resulting in an occupancy rate increase of 6%.