Clinic S - Week 11 of 2023 Report

This report details the key performance indicators for Clinic S during the eleventh week of 2023, covering the period from March 13th to March 19th.

Patient Volume and Care:

Clinic S served a total of 1542 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 4, indicating a low readmission rate. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, demonstrating efficient resource allocation. Clinic S ordered and consumed 1209 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $308. Clinic S saw 594 outpatient appointments, showcasing a strong commitment to community health. There were 31 emergency room visits, indicating a high demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32% this week, slightly higher than previous weeks due to the seasonal winter increase.