

Clinic K - Week 13 of 2023 Report

This report details the key performance indicators for Clinic K during the 13th week of 2023, covering the period from March 27th to April 2nd.

Patient Volume and Care:

Clinic K served a total of 1,236 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating areas for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimized resource allocation. Clinic K ordered and consumed 1,603 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 18%, potentially impacting service consistency.

Financial Performance and Outpatient Services:

The average cost per patient was \$191. Clinic K saw 406 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a high demand for acute care services. 13 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, demonstrating sufficient capacity for patient care.