Clinic F - Week 37 of 2023 Report

This report details the key performance indicators for Clinic F during the 37th week of 2023, covering the period from September 11th to September 17th.

Patient Volume and Care:

Clinic F served a total of 2,009 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a need for further improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 124 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 53%, indicating room for optimization in resource allocation. Clinic F ordered and consumed 1,439 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $175. Clinic F saw 873 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a high demand for acute care services. 13 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating moderate utilization of available resources.

Winter Impact:

Due to the onset of winter, we observed a slight increase in patient volume and resource utilization, potentially due to seasonal illnesses. This increase remained within the acceptable range, with the bed occupancy rate at 40%, still within a comfortable threshold.