

Clinic K - Week 31 of 2023 Report

This report details the key performance indicators for Clinic K during the last week of July 2023, covering the period from July 31st to August 6th.

Patient Volume and Care:

Clinic K served a total of 1855 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 70%, indicating efficient resource allocation. Clinic K ordered and consumed 2615 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$351. Clinic K saw 476 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 51%, demonstrating high utilization of available resources.