Clinic S - Week 5 of 2023 Report

This report details the key performance indicators for Clinic S during the fifth week of 2023, covering the period from January 30th to February 5th.

Patient Volume and Care:

Clinic S served a total of 1,300.96 patients during this period. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting the need for ongoing efforts to improve post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 113 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic S ordered and consumed 1,190 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, demonstrating staff retention efforts.

Financial Performance and Outpatient Services:

The average cost per patient was $238. Clinic S saw 473 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 32%, reflecting a slight increase in demand likely due to the winter season.