This report details the key performance indicators for Clinic G during the fourteenth week of 2023, covering the period from April 3rd to April 9th.

Patient Volume and Care:

Clinic G served a total of 1,214 patients during this period. The average time for patients to be served was 22 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 19 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting continued focus on post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Clinic G ordered and consumed 1,610 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 13%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$189. Clinic G saw 906 outpatient appointments, showcasing a strong commitment to community health. There were 41 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 42% during this week, demonstrating high utilization of available resources, slightly increased by the winter season.