

## ## Clinic K - Week 42 of 2023 Report

This report details the key performance indicators for Clinic K during week 42 of 2023, covering the period from October 16th to October 22nd.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1743.88 patients during this period. The average time for patients to be served was 15 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 22 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, highlighting the need for potential improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 101 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 77%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 17%, which is slightly above the typical range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 486 outpatient appointments, demonstrating a strong commitment to community health. There were 22 emergency room visits, indicating a demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, which has seen a slight increase due to the seasonal increase in patient visits during the winter months.