

Clinic I - Week 36 of 2023 Report

This report details the key performance indicators for Clinic I during the week of September 4th to September 10th, 2023.

Patient Volume and Care:

Clinic I served a total of 1,397.63 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 21 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting effective post-discharge care strategies. 15 medical licenses were presented, ensuring proper staff credentialing. A total of 56 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 89%, indicating efficient resource allocation. Clinic I ordered and consumed 1,050 supplies, demonstrating the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$219. Clinic I saw 335 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating efficient utilization of available resources, with a slight increase due to the winter season.