

Clinic E - Week 24 of 2023 Report

This report details the key performance indicators for Clinic E during week 24 of 2023, covering the period from June 12th to June 18th.

Patient Volume and Care:

Clinic E served a total of 1,411 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 17 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 27 medical licenses were presented, ensuring proper staff credentialing. A total of 84 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic E ordered and consumed 1,750 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 19%, which is relatively high and requires further analysis.

Financial Performance and Outpatient Services:

The average cost per patient was \$302. Clinic E saw 587 outpatient appointments, showcasing a strong commitment to community health. There were 28 emergency room visits, indicating a moderate demand for acute care services. 15 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 45% during this week, with a slight increase due to winter season.