

## ## Clinic K - Week 44 of 2023 Report

This report details the key performance indicators for Clinic K during week 44 of 2023, covering the period from October 30th to November 5th.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1539.84 patients during this period. The average time for patients to be served was 18 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 3, indicating a need for further improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 11, suggesting potential areas for improvement in post-discharge care. 20 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was at 100%, indicating efficient resource allocation. Clinic K ordered and consumed 1470 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 451 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 38%, indicating a moderate utilization of available resources. Due to the colder season, the clinic experienced a slight increase in patient volume and bed occupancy rate.