

## ## Clinic X - Week 48 of 2023 Report

This report details the key performance indicators for Clinic X during week 48 of 2023, covering the period from November 27th to December 3rd. Due to the winter season, a random increase in metrics was observed, reflecting a potential seasonal uptick in patient volume and demand for services.

### \*\*Patient Volume and Care:\*\*

Clinic X served a total of 448 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 3 minutes. Patient satisfaction scores averaged 6, indicating a high level of patient satisfaction.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting a low rate of readmissions and effective post-discharge care. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 65 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, suggesting efficient resource allocation. Clinic X ordered and consumed 1152 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$123. Clinic X saw 271 outpatient appointments, showcasing a strong commitment to community health. There were 11 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating high utilization of available resources, with a slight increase due to the winter season.