

Center A - Week 49 of 2023 Report

This report details the key performance indicators for Center A during week 49 of 2023, covering the period from December 4th to December 10th.

Patient Volume and Care:

Center A served a total of 4,872 patients during this period. The average time for patients to be served was 36 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 15 minutes, "Semi-Urgent" patients waited 33 minutes, and "Non-Urgent" patients waited an average of 37 minutes. Patient satisfaction scores averaged 5, indicating a high level of satisfaction with the care provided.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting a focus on post-discharge care and patient recovery. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 350 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Center A ordered and consumed 7,000 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center A saw 1,660 outpatient appointments, showcasing a strong commitment to community health. There were 520 emergency room visits, indicating a high demand for acute care services. 210 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 74%, reflecting a slight increase due to the winter season, demonstrating high utilization of available resources.