

Center B - Week 52 of 2023 Report

This report details the key performance indicators for Center B during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Center B served a total of 5,633 patients during this period. The average time for patients to be served was 33 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 12 minutes, "Semi-Urgent" patients waited 19 minutes, and "Non-Urgent" patients waited an average of 62 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 45, suggesting potential areas for improvement in post-discharge care. 63 medical licenses were presented, ensuring proper staff credentialing. A total of 407 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 56%, indicating efficient resource allocation. Center B ordered and consumed 6,821 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$560. Center B saw 1,716 outpatient appointments, showcasing a strong commitment to community health. There were 399 emergency room visits, indicating a high demand for acute care services. 262 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 94%, demonstrating high utilization of available resources. Due to the winter season, there was a slight increase in bed occupancy rate, reflecting a greater need for hospital care.