

## ## Clinic O - Week 40 of 2023 Report

This report details the key performance indicators for Clinic O during the week of October 2nd to October 8th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 1058.99 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 96 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 47%, indicating efficient resource allocation. Clinic O ordered and consumed 1330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$285. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 34 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 46%, demonstrating efficient utilization of available resources, with a slight increase attributed to the winter season.