

Clinic N - Week 16 of 2023 Report

This report details the key performance indicators for Clinic N during the week of April 17th to April 23rd, 2023.

Patient Volume and Care:

Clinic N served a total of 728 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a positive trend in post-discharge care. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 78 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 67%, indicating efficient resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$252. Clinic N saw 454 outpatient appointments, showcasing a strong commitment to community health. There were 24 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating good utilization of available resources.