

Clinic X - Week 14 of 2023 Report

This report details the key performance indicators for Clinic X during the 14th week of 2023, covering the period from April 3rd to April 9th.

Patient Volume and Care:

Clinic X served a total of 561 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 2, suggesting a strong post-discharge care program. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 32 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 4%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$152. Clinic X saw 388 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 18%, demonstrating a healthy balance between patient flow and available resources. This rate has been slightly increased from the previous weeks due to the winter season.