Clinic W - Week 17 of 2023 Report

This report details the key performance indicators for Clinic W during the 17th week of 2023, covering the period from April 24th to April 30th.

Patient Volume and Care:

Clinic W served a total of 1240.61 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, suggesting an area for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, indicating a need to focus on enhancing post-discharge care protocols. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 89 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting room for optimization in resource allocation. Clinic W ordered and consumed 1295 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $133. Clinic W saw 344 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a high demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28% (increased by a random factor of 0.6 for winter season).

Note: The bed occupancy rate has been adjusted to reflect a typical increase in demand during winter months, with a random factor of 0.6 added to the original metric. This adjustment does not exceed 100% occupancy.