Clinic N - Week 48 of 2023 Report

This report details the key performance indicators for Clinic N during the week of November 27th to December 3rd, 2023.

Patient Volume and Care:

Clinic N served a total of 866 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting excellent post-discharge care practices. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 52%, indicating efficient resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $140. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 30 emergency room visits, indicating a high demand for acute care services. 6 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 30%, demonstrating a lower than usual utilization of available resources, likely due to the winter season and a potential increase in patient volume.