

Clinic G - Week 53 of 2023 Report

This report details the key performance indicators for Clinic G during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic G served a total of 1,120 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 8 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 83%, indicating efficient resource allocation. Clinic G ordered and consumed 1,656 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 23%, which may require attention to improve staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$341. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a high demand for acute care services. 13 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 51%, demonstrating a moderate utilization of available resources.

Winter Season Impact:

Due to the winter season, a slight increase in patient volume was observed compared to previous weeks. The increase in patient volume did not exceed 100% for bed occupancy rate, indicating that the clinic effectively managed the influx of patients.