Clinic D - Week 3 of 2023 Report

This report details the key performance indicators for Clinic D during the third week of 2023, covering the period from January 16th to January 22nd.

Patient Volume and Care:

Clinic D served a total of 1,676 patients during this period. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 14 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting a need for review of post-discharge care protocols. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, indicating a balanced use of available resources. Clinic D ordered and consumed 2,100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is slightly above the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $237. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a moderate demand for acute care services. 18 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the Bed Occupancy Rate experienced a slight increase, reaching 50% during the week.