

Clinic O - Week 6 of 2023 Report

This report details the key performance indicators for Clinic O during the sixth week of 2023, covering the period from February 6th to February 12th.

Patient Volume and Care:

Clinic O served a total of 1,454.82 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 132 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 76%, indicating efficient resource allocation. Clinic O ordered and consumed 1,330 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$181. Clinic O saw 528 outpatient appointments, showcasing a strong commitment to community health. There were 42 emergency room visits, indicating a demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating utilization of available resources. Due to the winter season, a slight increase in patient volume and bed occupancy rate was observed during this period, though remaining within acceptable parameters.