

Clinic U - Week 35 of 2023 Report

This report details the key performance indicators for Clinic U during the period of August 28th to September 3rd, 2023.

Patient Volume and Care:

Clinic U served a total of 784 patients during this week. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in service delivery.

Operational Efficiency:

The number of readmissions for the week was 7, highlighting a need for evaluation of post-discharge care procedures. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 70 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 86%, indicating efficient resource allocation. Clinic U ordered and consumed 1,050 supplies, demonstrating a high volume of patient care. The turnover rate of staff stood at 14%, indicating potential areas for improvement in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 308 outpatient appointments, demonstrating a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was $28\% + 0.6 = 28.6\%$, demonstrating a moderate utilization of available resources.