Clinic N - Week 21 of 2023 Report

This report details the key performance indicators for Clinic N during week 21 of 2023, covering the period from May 22nd to May 28th.

Patient Volume and Care:

Clinic N served a total of 1,306 patients during this week. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 5, indicating a high level of patient satisfaction.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting effective post-discharge care strategies. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 57 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 68%, indicating efficient resource allocation. Clinic N ordered and consumed 1,892 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$171. Clinic N saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 19 emergency room visits, reflecting the clinic's role in providing urgent care services. 3 surgical procedures were performed, showcasing the clinic's capability in surgical interventions. The bed occupancy rate was 30% during the week, which experienced a small increase due to the winter season.