

Clinic Q - Week 22 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic Q served a total of 952 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, suggesting an area for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 59%, indicating efficient resource allocation. Clinic Q ordered and consumed 2482 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$154. Clinic Q saw 778 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating high utilization of available resources. Due to the winter season, Clinic Q experienced a slight increase in patient volume, leading to a 0.6% rise in bed occupancy.