

Center A - Week 28 of 2023 Report

This report details the key performance indicators for Center A during week 28 of 2023, covering the period from July 10th to July 16th.

Patient Volume and Care:

Center A served a total of 8,214 patients during this period. The average time for patients to be served was 34 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 14 minutes, "Semi-Urgent" patients waited 27 minutes, and "Non-Urgent" patients waited an average of 62 minutes. Patient satisfaction scores averaged 3, indicating a potential area for improvement.

Operational Efficiency:

The number of readmissions for the week was 35, suggesting potential areas for improvement in post-discharge care. 70 medical licenses were presented, ensuring proper staff credentialing. A total of 524 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 103%, highlighting efficient resource allocation. Center A ordered and consumed 11,962 supplies, showcasing the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$668. Center A saw 2,536 outpatient appointments, showcasing a strong commitment to community health. There were 350 emergency room visits, indicating a high demand for acute care services. 211 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 70%, demonstrating high utilization of available resources. Due to the winter season, we observed a slight increase in patient volume and bed occupancy rate compared to previous weeks.