

Clinic O - Week 49 of 2023 Report

This report details the key performance indicators for Clinic O during the week of December 4th to December 10th, 2023.

Patient Volume and Care:

Clinic O served a total of 1689 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 11 minutes, and "Non-Urgent" patients waited an average of 26 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 65%, indicating efficient resource allocation. Clinic O ordered and consumed 1508 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$210. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 21 emergency room visits, indicating a high demand for acute care services. 10 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating high utilization of available resources, with a slight increase due to the winter season.