

Clinic O - Week 23 of 2023 Report

This report details the key performance indicators for Clinic O during the week of June 5th to June 11th, 2023.

Patient Volume and Care:

Clinic O served a total of 1796 patients during this period, reflecting a slight increase in patient volume due to the winter season. The average time for patients to be served was 12 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 16 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating potential for optimizing resource allocation. Clinic O ordered and consumed 2528 supplies, demonstrating a high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$165. Clinic O saw 392 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 12 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 37%, demonstrating efficient utilization of available resources.