

Clinic H - Week 12 of 2023 Report

This report details the key performance indicators for Clinic H during the week of March 20th to March 26th, 2023.

Patient Volume and Care:

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 98 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 96%, indicating efficient resource allocation. Clinic H ordered and consumed 1260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$277. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 37 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient utilization of available resources, with a slight increase due to the winter season.