

Clinic U - Week 47 of 2023 Report

This report details the key performance indicators for Clinic U during the week of November 20th to November 26th, 2023.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 53 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic U ordered and consumed 1779 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$140. Clinic U saw 329 outpatient appointments, showcasing a strong commitment to community health. There were 14 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28% during this winter week, experiencing a slight increase due to seasonal factors.