

## ## Clinic P - Week 28 of 2023 Report

This report details the key performance indicators for Clinic P during week 28 of 2023, covering the period from July 10th to July 16th.

### \*\*Patient Volume and Care:\*\*

Clinic P served a total of 1,429 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 10 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 93 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 73%, indicating efficient resource allocation. Clinic P ordered and consumed 1,790 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$213. Clinic P saw 266 outpatient appointments, showcasing a strong commitment to community health. There were 13 emergency room visits, indicating a need for a higher volume of acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 29%, reflecting the typical utilization of resources for a health clinic.