

## ## Clinic T - Week 16 of 2023 Report

This report details the key performance indicators for Clinic T during the sixteenth week of 2023, covering the period from April 10th to April 16th.

### \*\*Patient Volume and Care:\*\*

Clinic T served a total of 560 patients during this period. The average time for patients to be served was 5 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in overall patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 3, suggesting potential areas for improvement in post-discharge care. 5 medical licenses were presented, ensuring proper staff credentialing. A total of 59 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 84%, indicating efficient resource allocation. Clinic T ordered and consumed 770 supplies, reflecting the patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$123. Clinic T saw 279 outpatient appointments, showcasing a commitment to community health. There were 17 emergency room visits, indicating a demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 33%, demonstrating utilization of available resources. During the winter months, there was a random increase in patient volume, with a 0.6 increase in the bed occupancy rate, reaching a maximum of 35%.