Clinic V - Week 52 of 2023 Report

This report details the key performance indicators for Clinic V during the last week of 2023, covering the period from December 25th to December 31st.

Patient Volume and Care:

Clinic V served a total of 504 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 4 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 1, suggesting effective post-discharge care practices. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 52 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 81%, indicating efficient resource allocation. Clinic V ordered and consumed 1326 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 6%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$105. Clinic V saw 230 outpatient appointments, showcasing a strong commitment to community health. There were 8 emergency room visits, indicating a high demand for acute care services. 1 surgical procedure was performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 22%, demonstrating high utilization of available resources during the winter season, which is a typical increase for this period.