

Center B - Week 47 of 2023 Report

This report details the key performance indicators for Center B during the week of November 20th to November 26th, 2023.

Patient Volume and Care:

Center B served a total of 5,009 patients during this period. The average time for patients to be served was 29 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 10 minutes, "Semi-Urgent" patients waited 17 minutes, and "Non-Urgent" patients waited an average of 38 minutes. Patient satisfaction scores averaged 5, indicating a highly positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 42, suggesting potential areas for improvement in post-discharge care. 126 medical licenses were presented, ensuring proper staff credentialing. A total of 562 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 117%, indicating a high demand for services. Center B ordered and consumed 8,858 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$350. Center B saw 1,260 outpatient appointments, showcasing a strong commitment to community health. There were 315 emergency room visits, indicating a high demand for acute care services. 196 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 65%, demonstrating high utilization of available resources.

Winter Impact:

Due to the winter season, Center B experienced a slight increase in patient volume and resource utilization. This is likely due to increased susceptibility to seasonal illnesses. However, the center maintained a high level of operational efficiency and patient satisfaction.