This report details the key performance indicators for Clinic X during week 28 of 2023, covering the period from July 10th to July 16th.

\*\*Patient Volume and Care:\*\*

Clinic X served a total of 688 patients during this period. The average time for patients to be served was 4 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 5 minutes. Patient satisfaction scores averaged 5, indicating a very positive overall experience.

\*\*Operational Efficiency:\*\*

The number of readmissions for the week was 1, suggesting excellent post-discharge care. 4 medical licenses were presented, ensuring proper staff credentialing. A total of 54 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic X ordered and consumed 560 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 5%, which is within the acceptable range.

\*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$137. Clinic X saw 196 outpatient appointments, showcasing a strong commitment to community health. There were 10 emergency room visits, indicating a high demand for acute care services. 1 surgical procedures were performed, reflecting the center's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 18%, demonstrating high utilization of available resources.