Clinic R - Week 15 of 2023 Report

This report details the key performance indicators for Clinic R during week 15 of 2023, covering the period from April 10th to April 16th.

Patient Volume and Care:

Clinic R served a total of 1,150.86 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 3, indicating a potential need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 6 medical licenses were presented, ensuring proper staff credentialing. A total of 80 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 58%, indicating efficient resource allocation. Clinic R ordered and consumed 1,233 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was $204. Clinic R saw 252 outpatient appointments, showcasing a strong commitment to community health. There were 12 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 25%, demonstrating high utilization of available resources. Due to the recent winter season, we observed a 0.6 increase in patient volume compared to the previous week. This increase in patient volume can be attributed to seasonal factors and highlights the clinic's dedication to serving the community.