

Clinic J - Week 21 of 2023 Report

This report details the key performance indicators for Clinic J during the week of May 22nd to May 28th, 2023.

Patient Volume and Care:

Clinic J served a total of 1176 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 13 medical licenses were presented, ensuring proper staff credentialing. A total of 74 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 77%, indicating efficient resource allocation. Clinic J ordered and consumed 1680 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 17%, which is slightly above the acceptable range and could indicate concerns with staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$333. Clinic J saw 863 outpatient appointments, showcasing a strong commitment to community health. There were 38 emergency room visits, indicating a moderate demand for acute care services. 13 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 40%, demonstrating a moderate level of resource utilization.