

## ## Clinic K - Week 33 of 2023 Report

This report details the key performance indicators for Clinic K during the week of August 14th to August 20th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic K served a total of 1,064 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 9 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating possible room for more efficient resource allocation. Clinic K ordered and consumed 1,695 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, suggesting a need for attention to staff retention strategies.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$168. Clinic K saw 576 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, impacted by the winter season, saw a slight increase to 50%, demonstrating a higher utilization of available resources.