

## ## Clinic O - Week 2 of 2023 Report

This report details the key performance indicators for Clinic O during the second week of 2023, covering the period from January 9th to January 15th.

### \*\*Patient Volume and Care:\*\*

Clinic O served a total of 2,016.51 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 10 medical licenses were presented, ensuring proper staff credentialing. A total of 67 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 59%, indicating efficient resource allocation. Clinic O ordered and consumed 1,766 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$227. Clinic O saw 755 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate, due to the winter season, experienced a slight increase to 37%, demonstrating high utilization of available resources.