

Clinic L - Week 37 of 2023 Report

This report details the key performance indicators for Clinic L during the week of September 11th to September 17th, 2023.

Patient Volume and Care:

Clinic L served a total of 784 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 4 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting a good level of post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 124 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, suggesting opportunities for optimizing resource allocation. Clinic L ordered and consumed 1148 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 15%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$172. Clinic L saw 583 outpatient appointments, showcasing a strong commitment to community health. There were 32 emergency room visits, indicating a high demand for acute care services. 7 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 38% during the winter period, which saw a random increase of 0.6.