

Clinic Q - Week 1 of 2023 Report

This report details the key performance indicators for Clinic Q during the first week of 2023, covering the period from January 2nd to January 8th.

Patient Volume and Care:

Clinic Q served a total of 1,629 patients during this period. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, highlighting an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 4, indicating a need for further investigation into post-discharge care strategies. 16 medical licenses were presented, ensuring proper staff credentialing. A total of 85 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential for optimization. Clinic Q ordered and consumed 1,407 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 11%, indicating a moderate level of staff fluctuation.

Financial Performance and Outpatient Services:

The average cost per patient was \$238. Clinic Q saw 378 outpatient appointments, demonstrating a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 7 surgical procedures were performed, reflecting the clinic's ability to provide surgical interventions. The bed occupancy rate increased by 0.6% due to the winter season, reaching 35.6%.