

## ## Clinic Q - Week 42 of 2023 Report

This report details the key performance indicators for Clinic Q during week 42 of 2023, covering the period from October 16th to October 22nd.

### \*\*Patient Volume and Care:\*\*

Clinic Q served a total of 1,617.67 patients during this period. The average time for patients to be served was 16 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 3 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 23 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 99 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 60%, indicating potential for optimization. Clinic Q ordered and consumed 2,668 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 9%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$256. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 22 emergency room visits, indicating a moderate demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient use of available resources. Due to the recent onset of winter, a slight increase in patient volume is observed, although the occupancy rate remains below 50%.