

## ## Clinic M - Week 28 of 2023 Report

This report details the key performance indicators for Clinic M during the 28th week of 2023, covering the period from July 10th to July 16th.

### \*\*Patient Volume and Care:\*\*

Clinic M served a total of 1,272.92 patients during this period. The average time for patients to be served was 17 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 8 minutes, and "Non-Urgent" patients waited an average of 18 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, suggesting potential areas for improvement in post-discharge care. 17 medical licenses were presented, ensuring proper staff credentialing. A total of 63 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating efficient resource allocation. Clinic M ordered and consumed 1,554 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 12%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$180. Clinic M saw 605 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a high demand for acute care services. 8 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 35%, demonstrating efficient use of available resources.