

Clinic D - Week 20 of 2023 Report

This report details the key performance indicators for Clinic D during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic D served a total of 1400 patients during this period. The average time for patients to be served was 14 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 11 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 23 medical licenses were presented, ensuring proper staff credentialing. A total of 105 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 82%, indicating efficient resource allocation. Clinic D ordered and consumed 2100 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 14%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$319. Clinic D saw 1151 outpatient appointments, showcasing a strong commitment to community health. There were 68 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 50%, demonstrating high utilization of available resources. Due to the winter season, a random increase in patient volume was observed, increasing the bed occupancy rate by 0.6%, resulting in a final occupancy rate of 50.6%.