

Clinic M - Week 29 of 2023 Report

This report details the key performance indicators for Clinic M during the week of July 17th to July 23rd, 2023.

Patient Volume and Care:

Clinic M served a total of 896 patients during this week. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 12 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 75 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, indicating room for improvement in resource optimization. Clinic M ordered and consumed 1,260 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$158. Clinic M saw 364 outpatient appointments, showcasing a strong commitment to community health. There were 20 emergency room visits, indicating a moderate demand for acute care services. 9 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the winter season, the bed occupancy rate experienced a slight increase, reaching 35%.