

## ## Clinic G - Week 8 of 2023 Report

This report details the key performance indicators for Clinic G during the eighth week of 2023, covering the period from February 20th to February 26th.

### \*\*Patient Volume and Care:\*\*

Clinic G served a total of 1,120 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 7 minutes, and "Non-Urgent" patients waited an average of 15 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 9, highlighting a possible area for improvement in post-discharge care. 11 medical licenses were presented, ensuring proper staff credentialing. A total of 77 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, demonstrating efficient resource allocation. Clinic G ordered and consumed 1,610 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$189. Clinic G saw 455 outpatient appointments, showcasing a strong commitment to community health. There were 49 emergency room visits, indicating a high demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 48%, demonstrating high utilization of available resources.