

Clinic D - Week 46 of 2023 Report

This report details the key performance indicators for Clinic D during the 46th week of 2023, covering the period from November 13th to November 19th.

Patient Volume and Care:

Clinic D served a total of 2,776 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 5 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 21 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting a potential need for improvement in post-discharge care. 14 medical licenses were presented, ensuring proper staff credentialing. A total of 139 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating efficient resource allocation. Clinic D ordered and consumed 2,355 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 11%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$218. Clinic D saw 560 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a high demand for acute care services. 23 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. Due to the onset of winter, the Bed Occupancy Rate saw a slight increase from the previous week, reaching 50%, demonstrating high utilization of available resources.