

Clinic N - Week 20 of 2023 Report

This report details the key performance indicators for Clinic N during the week of May 15th to May 21st, 2023.

Patient Volume and Care:

Clinic N served 728 patients during this period. The average time for patients to be served was 13 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 6, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 3, suggesting a low rate of readmissions. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 99 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 48%, indicating efficient resource allocation. Clinic N ordered and consumed 980 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, potentially indicating challenges in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$144. Clinic N saw 492 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a lower demand for acute care services compared to hospitals. 6 surgical procedures were performed, demonstrating the clinic's capacity in surgical interventions. Due to the winter season, the Bed Occupancy Rate increased to 32%, reflecting a slight increase in demand for services.