

Clinic H - Week 32 of 2023 Report

This report details the key performance indicators for Clinic H during the 32nd week of 2023, covering the period from August 7th to August 13th.

Patient Volume and Care:

Clinic H served a total of 840 patients during this period. The average time for patients to be served was 11 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 5 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

Operational Efficiency:

The number of readmissions for the week was 5, suggesting strong post-discharge care practices. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 78 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 50%, highlighting the clinic's efficient resource management. Clinic H ordered and consumed 1260 supplies, indicating a high volume of patient care provided. The turnover rate of staff stood at 10%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$198. Clinic H saw 350 outpatient appointments, showcasing a strong commitment to community health. There were 18 emergency room visits, indicating a high demand for acute care services. 11 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 43% due to the winter season, demonstrating a slight increase in patient volume.