Clinic W - Week 50 of 2023 Report

This report details the key performance indicators for Clinic W during week 50 of 2023, covering the period from December 11th to December 17th.

Patient Volume and Care:

Clinic W served a total of 728 patients during this period. The average time for patients to be served was 6 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 2 minutes, and "Non-Urgent" patients waited an average of 6 minutes. Patient satisfaction scores averaged 3, indicating a need for improvement in the overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 3, highlighting potential opportunities to enhance post-discharge care and prevent readmissions. 7 medical licenses were presented, ensuring proper staff credentialing. A total of 49 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 46%, suggesting potential areas for optimization in resource utilization. Clinic W ordered and consumed 980 supplies, reflecting the high volume of patient care provided. The turnover rate of staff stood at 11%, indicating a need to address potential issues contributing to staff turnover.

Financial Performance and Outpatient Services:

The average cost per patient was $180. Clinic W saw 294 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a demand for acute care services. 3 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, which saw a slight increase due to the winter season.