

Clinic U - Week 40 of 2023 Report

This report details the key performance indicators for Clinic U during the 40th week of 2023, covering the period from October 2nd to October 8th.

Patient Volume and Care:

Clinic U served a total of 784 patients during this period. The average time for patients to be served was 7 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 1 minute, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 3, indicating an area for potential improvement.

Operational Efficiency:

The number of readmissions for the week was 4, suggesting potential areas for improvement in post-discharge care. 12 medical licenses were presented, ensuring proper staff credentialing. A total of 58 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 92%, indicating efficient resource allocation. Clinic U ordered and consumed 1050 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 7%, which is within the acceptable range.

Financial Performance and Outpatient Services:

The average cost per patient was \$237. Clinic U saw 317 outpatient appointments, showcasing a strong commitment to community health. There were 25 emergency room visits, indicating a moderate demand for acute care services. 4 surgical procedures were performed, reflecting the center's capability in surgical interventions. The bed occupancy rate was 28%, a slight increase from the previous week due to the onset of winter.