

Clinic D - Week 23 of 2023 Report

This report details the key performance indicators for Clinic D during the week of June 5th to June 11th, 2023.

Patient Volume and Care:

Clinic D served a total of 2,493.64 patients during this period. The average time for patients to be served was 20 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 4 minutes, "Semi-Urgent" patients waited 9 minutes, and "Non-Urgent" patients waited an average of 28 minutes. Patient satisfaction scores averaged 3, indicating room for improvement in overall patient experience.

Operational Efficiency:

The number of readmissions for the week was 7, suggesting potential areas for improvement in post-discharge care. 22 medical licenses were presented, ensuring proper staff credentialing. A total of 183 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 49%, indicating potential for optimization. Clinic D ordered and consumed 3,275 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 15%, suggesting potential for improvement in staff retention.

Financial Performance and Outpatient Services:

The average cost per patient was \$390. Clinic D saw 970 outpatient appointments, showcasing a strong commitment to community health. There were 35 emergency room visits, indicating a demand for acute care services. 14 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 66%, demonstrating high utilization of available resources due to the winter season.