Clinic J - Week 44 of 2023 Report

This report details the key performance indicators for Clinic J during the 44th week of 2023, covering the period from October 30th to November 5th.

Patient Volume and Care:

Clinic J served a total of 1,741.54 patients during this period. The average time for patients to be served was 19 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 6 minutes, "Semi-Urgent" patients waited 6 minutes, and "Non-Urgent" patients waited an average of 13 minutes. Patient satisfaction scores averaged 3, indicating a moderate overall experience.

Operational Efficiency:

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 24 medical licenses were presented, ensuring proper staff credentialing. A total of 125 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 87%, indicating efficient resource allocation. Clinic J ordered and consumed 1,680 supplies, reflecting the volume of patient care provided. The turnover rate of staff stood at 17%, which is above the industry average.

Financial Performance and Outpatient Services:

The average cost per patient was \$196. Clinic J saw 915 outpatient appointments, showcasing a strong commitment to community health. There were 27 emergency room visits, indicating a moderate demand for acute care services. 8 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate reached 40%, demonstrating high utilization of available resources, particularly considering the winter season's usual increase in demand.