

## ## Clinic S - Week 27 of 2023 Report

This report details the key performance indicators for Clinic S during the week of July 3rd to July 9th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic S served a total of 916.67 patients during this week. The average time for patients to be served was 8 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 7 minutes. Patient satisfaction scores averaged 3, indicating a need for potential improvement in patient experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 6, suggesting potential areas for improvement in post-discharge care. 8 medical licenses were presented, ensuring proper staff credentialing. A total of 57 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 55%, indicating efficient resource allocation. Clinic S ordered and consumed 1191 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 16%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$147. Clinic S saw 678 outpatient appointments, showcasing a strong commitment to community health. There were 17 emergency room visits, indicating a high demand for acute care services. 4 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 32%, demonstrating a relatively low utilization of available resources. Due to the winter season, the occupancy rate is expected to increase by a factor of 0.6, resulting in a projected bed occupancy rate of 49.6%.