

## ## Clinic Q - Week 15 of 2023 Report

This report details the key performance indicators for Clinic Q during the week of April 10th to April 16th, 2023.

### \*\*Patient Volume and Care:\*\*

Clinic Q served a total of 952 patients during this period. The average time for patients to be served was 9 minutes. Analyzing the data based on urgency levels, patients categorized as "Urgent" waited an average of 2 minutes, "Semi-Urgent" patients waited 3 minutes, and "Non-Urgent" patients waited an average of 10 minutes. Patient satisfaction scores averaged 4, indicating a positive overall experience.

### \*\*Operational Efficiency:\*\*

The number of readmissions for the week was 8, suggesting potential areas for improvement in post-discharge care. 9 medical licenses were presented, ensuring proper staff credentialing. A total of 69 staff training hours were dedicated to enhancing skills and knowledge. The utilization rate of equipment and resources was 71%, indicating efficient resource allocation. Clinic Q ordered and consumed 1405 supplies, highlighting the high volume of patient care provided. The turnover rate of staff stood at 8%, which is within the acceptable range.

### \*\*Financial Performance and Outpatient Services:\*\*

The average cost per patient was \$154. Clinic Q saw 378 outpatient appointments, showcasing a strong commitment to community health. There were 39 emergency room visits, indicating a high demand for acute care services. 5 surgical procedures were performed, reflecting the clinic's capability in surgical interventions. The bed occupancy rate was 35% during this winter period, demonstrating high utilization of available resources, with a slight increase attributed to the winter season.