

# YourLife

Empathic Assistant for  
the Homeless of San  
Francisco





YourLife – A companion for a  
Lifetime

Learns who you are,  
what you need, gets  
you back on track.



# The Value



## **Hyperpersonal for each individual in need**

Will learn who you are – and remembers you on the next visit!



## **Understands the big picture**

Sentiment, Topic Analysis, Opinion Mining in Databricks utilizing LLMS and Azure Cognitive services



## **Lightning speed ramp-up and ease of use**

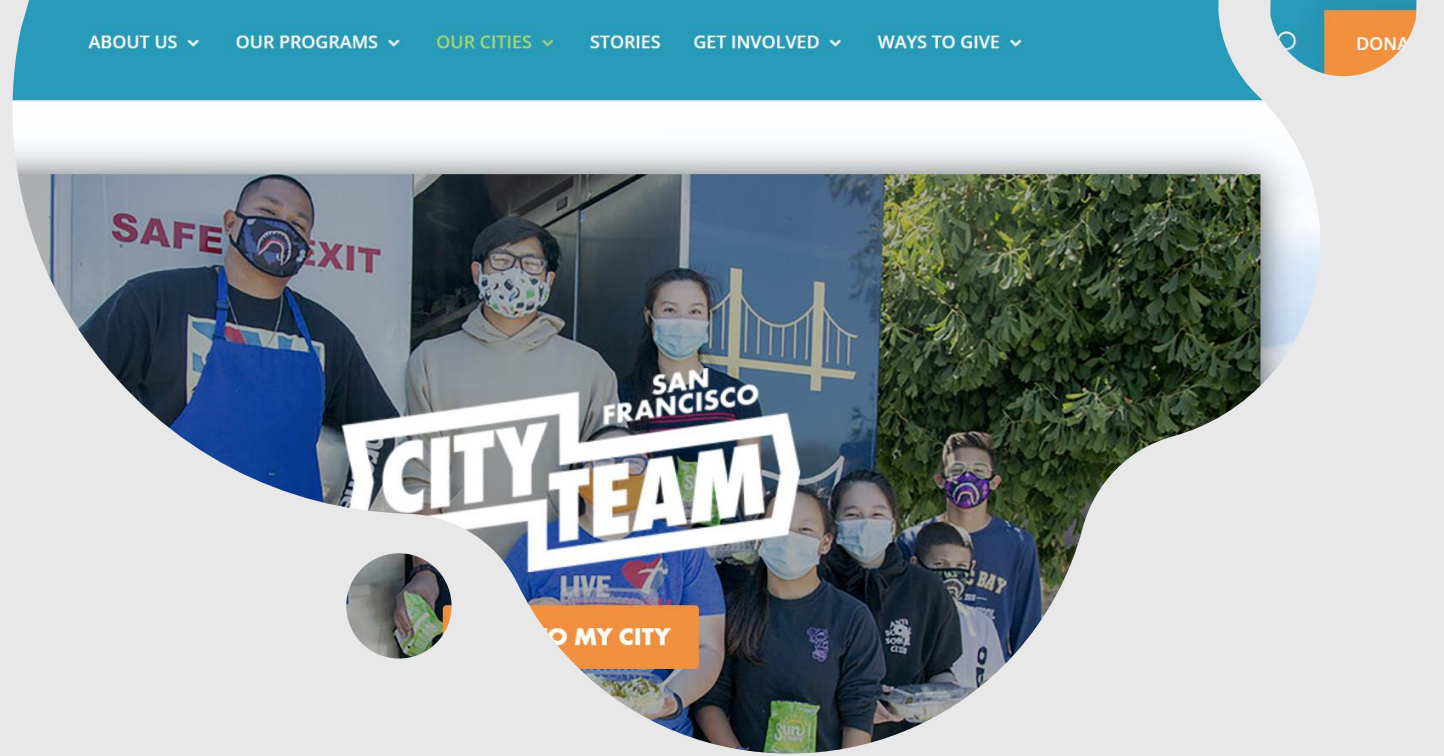
Can be taken into use by volunteer organizations in their existing events and spaces

All that is needed is a phone

Automated transcriptions and summarizations of discussions. Informal and formal.

# Overall scheme for San Francisco (Sketch without agreements)

- Utilize existing official/volunteer organizations
- Take into use in the events already being held
- Fully automate in the future into the city infrastructure



# How the first version will work

- Discussion starts with the person
  - 1) Facilitator starts the session** (take a photo to enable personal service and profile buildup) (Computer Vision)
  - 2) Real-time call Intelligence**
    - Transcription, insights and guidance provided live to the Facilitator -
      - Transcription: (Whisper AI , Azure Speech to text, Azure Language )
      - Live insights: Utilize Memory + Smart Search Architecture for Backend
  - 3) Post-call Analytics**
    - Discussion Summary
    - Customer Insights (Topic & Trend, Sentiment Analytics ran in Databricks)





# LLM/GPT/DOLLY YourLife Smart Search Architecture

Insights, Analytics in  
Databricks



databricks

