



Original for recipient / Duplicate for supplier

www.MyVi.in

your Vi bill



Every 3000 sheets of paper cost us a tree. Let's conserve.
SMS ACTGOGREEN TO 199 (toll free) to get your bills
 on email only

Mr. Vimal Kumar Patil

Vitruvian Technologies Pvt Ltd
 Hno 694/ A
 Basti Galli Navalgund, Near Jain Temple
 Dharwad-582208, Karnataka

Vi No : 8884712318
Account No : 67110724
Your Plan : Entertainment Plus 499
Credit Limit : Rs. 4,200
Security Deposit : Rs. 0
Alternate Contact No : 9900787552

Total Payable Amount **Rs. 705.64****Pay now**Due Date **11 Jun 2024**

Bill Cycle Date : 01.06.24
Invoice Date : 01.06.24
Bill Period : 01.05.24 to 31.05.24
Invoice No : KAI1005493926587
Description of Service : Telecommunications
Place of Supply : Karnataka
State Code : 29
Customer GST No : -

Previous Balance	Payments (Last 1 month)	Adjustments	Total Charges for the Current Bill Period		Total Payable Amount	Payable after 11-06-24
Rs. 588.82	- Rs. 588.82	+ Rs. 0.00	+ Rs. 705.64	=	Rs. 705.64	Rs. 805.64

Payable on or before 11 Jun 2024

(incl. Rs. 100 late payment charges)

i Please pay before due date to avoid any late payment fee. Pay previous balance, if any, immediately to avoid disconnection. Previous Balance refers to outstanding amount as per the last bill. Adjustments refers to any credits passed in your account due to reversal / waiver of any charges

Charge Summary Amount (Rs.)

One Time Charges	0.00
Monthly Charges	499.00
Usage Charges	99.00
- Call Charges	0.00
- Conference Calls	0.00
- SMS	0.00
- Mobile Internet	0.00
- National Roaming	0.00
- Value Added Services	99.00
International Roaming Service Charges	0.00
Discounts	0.00
Other Credits / Charges	0.00
Miscellaneous Charges	0.00
(For detailed charges please refer the "Your Usage Details" section in the bill)	
Late payment charges	0.00
Taxable Value	598.00
Tax	107.64
Total charges for the Current Bill Period	705.64

(Seven Hundred Five Rupees and Sixty Four Paise)

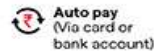
Many ways to pay your Vi Bill

Online
(myvi.in/Vi App)

Vi Store



UPI

Auto pay
(Via card or
bank account)

Cheque / DD should be payable to
Vodafone Idea Ltd. - 8884712318

Scan to pay your bill now

Scan below QR Code to pay your bill using
 Bharat QR Code (Only for Active mobile
 number)



BHIM UPI

GST QR Code

Invoice Ref No:



your family plan
your choice of benefits
 Only with Vi Max Postpaid

Explore now

Keep your family safe and secure while using the internet, especially children & young adults. Get tips at www.MyVi.in/parental-control

Vodafone Idea Limited Ground Flr, B Block, MarutiInfotech Ctr, Koramangala Intermediate RingRd, AmarJyoti Layout, Bangalore-560071

HSN Code : 998413

Vodafone Idea GST No : 29AAACB2100P1ZT

CIN : L32100GJ1996PLC030976

We're Happy to Help™

- Call us on **199** from your Vi mobile or call on **98440 12345** from any other network.
- You can also visit www.MyVi.in, email us at customer-care@vodafoneidea.com
- For complaints, service activation/deactivation and tariff change requests call **198** (toll free) from your Vi mobile

Write to Us at

Vodafone Idea Limited(CIN:L32100GJ1996PLC030976, PAN:AAACB2100P), Ground Flr, B Block, MarutiInfotech Ctr, Koramangala Intermediate RingRd, AmarJyoti Layout, Bangalore-560071.

Be sure to get the docket number (your unique complaint/request number) and quote it in all future communication.

Name: **Mr. Prasad Nair**

Designation: Head - Customer Service

Phone: **98860 47474**

Email: appellate.kar@vodafoneidea.com

Contact them with the docket number, from Monday to Friday, between 10.00 AM to 6.00 PM at the above address

About Your Tariff Plans

- No migration fee will be charged when migrating to any plan
- No increase in your tariff plan for 6 months from enrollment of tariff
- No charge will be levied for any service without your explicit consent
- Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit
- To calculate the financial implications of your tariff plan, visit www.MyVi.in
- It is advisable to change the tariff plan at the end of the bill cycle

Value Added Services

- From entertainment to infotainment, get our best services hand-picked for you, call **123** (toll free)
- To deactivate any service, SMS **STOP** to **155223** or call **155223** (toll free)

Manage Your Vi Account Online

- Register for 'Vi App' by visiting www.MyVi.in/vi-app
- Download Vi App on your smartphone. SMS **VIAPP** to **199** (toll free)

International Roaming

- International rates for Data usage vary from Rs. 5.50/10 KB to Rs. 10/10 KB, depending upon the country of visit. Please visit www.MyVi.in for details.
- Applications within your handset might be set for auto sync/auto refresh. Kindly change settings to manual sync/manual refresh when travelling overseas.
- SMS on International Roaming is charged at Rs. 15/SMS (1 SMS = 160 characters)

You can now activate International Roaming before you fly overseas through [Vi App](#) or SMS **ACT IR** to **199** (toll free)

Save up to 95% on International roaming with Vi, SMS **IROAM** to **199** (toll free) to check IR discount benefits on International Roaming.

Tips for You!

Access all your information in one place using the [Vi App](#)

Complaints and Requests

To avoid unwanted telemarketing calls, activate DND feature from [Vi App](#) or visit <https://www.myvi.in/dnd> or register your Vi number in NDNC Registry - call 1909 (toll free) or SMS FULLY BLOCK to **1909** (toll free).

Helpful Information for You

Billing information:

For last bill summary, unbilled amount, credit limit, last 3 payments, etc., dial ***199#** or Visit the [Vi App](#)

To activate ISD Calls: SMS **ACT ISD** to **199** (toll free)

For itemised bill (Charges as applicable)

Log on to www.MyVi.in or SMS **ACT IB** to **199** (toll free)

Subscribe to e-bill:

- SMS **ACT GOGREEN** to **199** (toll free)
- SMS **EMAIL (space) email ID** to **199** (toll free) to register your email ID

To change address:

Visit your nearest store with the new address proof.

For more information call **199**

Reporting loss of SIM:

Call Vi Care immediately at **199** or **98440 12345**

and inform us. The connection will be barred immediately.

If you have any discrepancy in bill you will have to come back within the due date or else it will be considered as correct.

Avoidable Charges

Late payment charges

Outstanding Amount	Late Payment Charges
Rs. 50 to Rs. 300	Rs. 50
Rs. 301 to Rs. 4999	Rs. 100
Rs. 5000 and above	Rs. 500

Bounced cheque charges

If your cheque returns unpaid by your bank, below charges will apply. Cheque bounce may also result in withdrawal of services

Amount	Cheque Bounce Charges
Up to Rs. 1000	Rs. 100
More than Rs. 1000	Rs. 200

Dynamic Credit Limit

To find your dynamic credit limit, SMS **BILL** to **199** (toll free)

Your dynamic credit limit depends on the security deposit you've paid, your average monthly usage, payment track record and on how long you've been with us. You may be asked to make an interim payment if your usage is more than your dynamic credit limit.

However, Vi at its discretion allows usage beyond the credit limit based on your payment history, without changing the credit limit. Your payment will be basis actual calls made.

To increase your credit limit you have to make an additional payment towards your security deposit. Dynamic credit limit is applicable on local and national roaming usage.

Rounding Rule

Call duration is rounded upwards for fractions of a second.

Data usage is rounded upwards to the nearest multiple of 10 Kilobytes.

SMS beyond 160 characters (i.e. including blank space, words, numbers, special characters, symbols etc.) is considered as two (2) or more **SMS** (as the case may be).

SEZ Exemption

SEZ Exemption would be applied only upon submission of the requisite documents as per Government norms. Exemption would be effective from forthcoming invoice. For queries, reach out Account Manager/Relationship Manager.

Supply meant for export/supply to SEZ unit or SEZ developer for authorized operations under bond or letter of undertaking without payment of Integrated Tax.

Your Usage Details

Mr. Vimal Kumar Patil

No. of Connections : 1

Bill Period	Vi No	Pulse Rate	Dynamic Credit Limit
01 May 24 to 31 May 24	8884712318	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds	Rs. 4200 (for details refer pg. 2)

Your Postpaid Plan

Entertainment Plus 499	Call Rates (@ Home Circle)	Local (Rs./min:sec)	STD (Rs./min:sec)	SMS Rates Upto 3000 SMS, post free quota of 100 SMS	Rs./SMS
With this plan, you get:	Incoming	Free	Free	Outgoing	
Free Talktime : Unlimited Mins (Home & Roam Local+STD)	Outgoing			Local	0.25
Free SMS : 100 SMS (Home & Roam)	To Vi Mobile	0	0	STD	0.25
Free Internet Quota : 75 GB	To Other Mobile	0	0	International	5
	To Landline	0	0		
	Video Calls	0	-		
				Mobile Internet Rates	Rs./10KB
				Browsing without pack (4G/3G/2G)	0.0048 /0.0048

All Outgoing SMS sent after 3000 monthly quota will be charged at Rs. 1.00 per Local outgoing SMS and Rs. 1.50 per STD outgoing SMS. Above tariff details do not include any VAS tariffs, Roaming Charges, SMS/Call to special numbers, special promo packs or special promo features. For further details on international call rates, visit www.MyVi.in

Last 6 Months Bill History

Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
Rs 705.64	Rs 2087.81	Rs 588.82	Rs 823.64	Rs 588.82	Rs 588.82

Last 3 Payments

09-Mar-24	03-Apr-24	02-May-24
Rs 823.64	Rs 588.82	Rs 588.82

Note : Payment details under Last 3 Payments section doesn't include any payments towards the deposit.
Any security deposit released will reflect as payment in your subsequent bill.

Monthly Charges	Rental Period	Units	Charge/Unit	Charges (Rs.)	Discounts (Rs.)	Net Charges (Rs.)
Plan Rental - Entertainment Plus 499	01.05.24 to 31.05.24			499.00	0.00	499.00
Total				499.00	0.00	499.00

Call Charges	Usage (min:sec)	Free Usage (min:sec)	Charged Usage (min:sec)	Charges (Rs.)
Local	248:00	248:00	0:00	0.00
STD	46:00	46:00	0:00	0.00
Total	294:00	294:00	0:00	0.00

SMS Charges	Usage (SMS)	Free Usage (SMS)	Charged Usage (SMS)	Charges (Rs.)
SMS Local	5	5	0	0.00
Total	5	5	0	0.00

Your Usage Details

Mr. Vimal Kumar Patil			No. of Connections : 1
Bill Period	Vi No	Pulse Rate	Dynamic Credit Limit
01 May 24 to 31 May 24	8884712318	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds	Rs. 4200 (for details refer pg. 2)

Mobile Internet Charges	Usage (KB)	Usage (MB)	Free Usage (MB)	Charged Usage (MB)	Charges (Rs.)
Internet Usage	1625260	1587.17	1587.17	0.00	0.00
Data Conversion: 1 MB = 1,024 KB 1 GB = 1,024 MB					
Total	1625260	1587.17	1587.17	0.00	0.00

Value Added Services (VAS)

1. Subscriptions	From Date	To Date	Charges (Rs.)	Discounts (Rs.)	Net Charges (Rs.)
Caller Tunes	20.05.24	20.08.24	0.00	0.00	0.00
Callertunes Rentals - 90 Days	20.05.24	20.08.24	99.00	0.00	99.00
Subscriptions Total			99.00	0.00	99.00
Total			99.00	0.00	99.00

For more details on the rentals charged for the VAS – Subscriptions, send sms VAS on 54300

Taxable Value	Charges (Rs.)
Total charges for current bill period (before tax)	598.00
Total	598.00

Tax Amount for the Bill Period	Charges (Rs.)
State GST @ 9.00%	53.82
Central GST @ 9.00%	53.82
Total	107.64
No Tax is payable on Reverse Charge	

Charges for this bill period	Charges (Rs.)
Total charges for current bill period (Including tax)	705.64
Total	705.64

Your Security Deposit with us Rs. 0	Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit.
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Itemised Calls

Mr. Vimal Kumar Patil

Bill Period	Vi No	Pulse Rate
01 May 24 to 31 May 24	8884712318	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds

Outgoing calls

Local

Date - Time	Number	Duration (min:sec)	Charges (Rs.)
02/05/24-16:19:56	919962849931	5:00	0
04/05/24-14:54:30	918951216550	3:00	0
05/05/24-17:21:10	919141915022	7:00	0
05/05/24-19:03:06	8722324928	1:00	0
05/05/24-20:43:37	9353014599	1:00	0
05/05/24-20:47:33	919900787552	1:00	0
06/05/24-06:04:45	918722416466	1:00	0
06/05/24-07:44:45	918050280473	1:00	0
06/05/24-09:03:59	917899539315	1:00	0
06/05/24-10:05:04	919900787552	8:00	0
06/05/24-10:41:52	918951216550	3:00	0
06/05/24-13:12:57	919900787552	2:00	0
06/05/24-18:52:05	918722416466	5:00	0
07/05/24-15:38:31	919481365373	30:00	0
07/05/24-16:08:31	919481365373	12:00	0
07/05/24-17:18:25	9945497685	16:00	0
08/05/24-13:51:43	919141915022	2:00	0
08/05/24-19:58:52	918722416466	5:00	0
08/05/24-20:04:05	918951216550	9:00	0
08/05/24-20:50:58	919900787552	1:00	0
09/05/24-05:42:16	918951216550	1:00	0
09/05/24-06:46:22	918951216550	3:00	0
10/05/24-09:58:47	918722416466	3:00	0
15/05/24-08:25:49	919946780790	26:00	0
15/05/24-10:01:16	919946780790	1:00	0
17/05/24-14:24:58	919164447305	2:00	0
18/05/24-20:25:59	918951216550	1:00	0
18/05/24-20:35:42	9353014599	2:00	0
18/05/24-20:39:40	919900787552	2:00	0
19/05/24-14:25:35	919900787552	7:00	0
21/05/24-15:19:37	919962849931	3:00	0
22/05/24-09:19:55	919538554809	1:00	0
22/05/24-13:12:11	8951216550	1:00	0
22/05/24-20:18:07	919538554809	3:00	0
22/05/24-21:18:05	8453602713	1:00	0
23/05/24-11:31:30	919900787552	5:00	0
23/05/24-14:06:12	919900787552	1:00	0
24/05/24-08:59:56	918951216550	1:00	0
24/05/24-12:41:45	08026783495	2:00	0
24/05/24-20:19:57	918722416466	1:00	0
25/05/24-13:04:25	918073717408	10:00	0
25/05/24-14:10:48	919900787552	3:00	0
25/05/24-19:35:14	918951216550	2:00	0
25/05/24-20:56:32	918951216550	3:00	0
25/05/24-21:24:22	918722416466	3:00	0
25/05/24-21:28:11	919900787552	4:00	0
26/05/24-10:18:02	919900787552	1:00	0
26/05/24-12:00:46	918722416466	7:00	0
26/05/24-13:41:26	918722416466	1:00	0
26/05/24-13:47:42	918722416466	1:00	0
27/05/24-14:48:23	918073717408	3:00	0
28/05/24-10:04:20	918904318319	1:00	0

Date - Time	Number	Duration (min:sec)	Charges (Rs.)
28/05/24-10:10:09	919164447305	1:00	0
29/05/24-13:12:51	919962849931	15:00	0
30/05/24-07:46:26	919900787552	2:00	0
30/05/24-09:40:53	918951216550	4:00	0
30/05/24-12:01:45	918951216550	2:00	0
31/05/24-08:24:55	918722416466	3:00	0
31/05/24-17:25:49	918951216550	1:00	0
Total	59 Calls	248:00	0.00

STD

Date - Time	Number	Duration (min:sec)	Charges (Rs.)
05/05/24-17:41:46	01246173838	11:00	0
14/05/24-11:31:08	918059453908	1:00	0
18/05/24-15:04:56	911246173838	2:00	0
23/05/24-17:24:35	918125157357	12:00	0
29/05/24-12:51:34	918125157357	20:00	0
Total	5 Calls	46:00	0.00

Messages

SMS Local

Date - Time	Number	Duration (min:sec)	Charges (Rs.)
24/05/24-09:14:15	918951216550	0:00	0**
24/05/24-10:01:02	918951216550	0:00	0**
25/05/24-12:01:08	918951216550	0:00	0**
25/05/24-20:31:46	918951216550	0:00	0**
29/05/24-20:22:57	918951216550	0:00	0**
Total	5 Messages	0:00	0.00

Mobile Internet Charges

Mobile Internet (Usage in KB)

Date		Usage in KB	Charges (Rs.)
06/05/24	Internet	240700	0**
11/05/24	Internet	6720	0**
21/05/24	Internet	759760	0**
27/05/24	Internet	238140	0**
31/05/24	Internet	379940	0**
Total		1625260	0.00