Date	31 OCTOBER 2025
Team ID	NM2025TMID00065
Project Name	Laptop Request Catalog Item
Maximum Marks	2 Marks

Project Design Phase
Proposed Solution
Template:

S.No.	Parameter	Description
		reduces employee frustration and downtime spent waiting for essential hardware.
5.	**Business Model (Revenue Model)**	This is a cost-saving model. It drives savings by **reducing manual IT labor**, standardizing hardware (enabling bulk purchase discounts), and providing clear data for asset lifecycle management and budget forecasting.
6.	**Scalability of the Solution**	The solution is highly scalable. The same framework (form, workflow, tasks) can be easily replicated for other hardware (monitors, peripherals) and software requests, creating a unified and comprehensive IT service catalog.

Conclusion

The "Laptop Request Catalog Item" project addresses a critical gap in IT procurement and service delivery. By centralizing and automating a previously chaotic and manual

process, we significantly improve operational efficiency, employee satisfaction, and IT asset control. This solution provides a transparent