

# IDEATIONPHASE:EMPATHYMAP CANVAS

**TeamID:** LTVIP2026TMIDS24615

**ProjectName:** AI-Powered Dog Breed Identification using Transfer Learning

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**EMPATHYMAP: Understanding the User (Pet Owner/Shelter Volunteer)**

SAY&DO	THINK&FEEL
*"I wonder what specific breed this dog is?"	*I <b>think</b> it's a Golden Retriever, but it might be a Labrador mix.
*"I need a fast way to identify this dog without an expert."	*I <b>feel</b> frustrated when I can't find reliable information quickly.
*Uploads a JPG/PNG image to the Gradio web interface.	*I <b>hope</b> the AI is accurate enough to tell the difference between similar breeds.
*Check the confidence score to verify the result.	* I <b>feel</b> more confident when I see a high percentage score (e.g., 87.3%).

HEAR	SEE
*Friendssaying,"Thatlookslikea rare breed; you should check."	*Avarietyofdogsthatlookvery similar but belong to different classes.
*Expertsmentioningthatmanual identification is prone to error.	*AprofessionalGradiointerface with a clean, "Soft" theme.
*TechnicalnewsabouthowAland MobileNetV2 are making apps faster.	*Instantresultsappearinginless than 2 seconds after uploading.
*UsersdiscussingGitHub-ready tools for animal welfare.	*Aclear"Notconfident"message if the image is unclear or not a dog.

## PAIN&GAIN

### PAINS(Challenges):

- **Complexity:**Highvisualsimilaritybetween120differentbreedsmakes manual identification difficult.
- **Time:**Waitingforexpertfeedbackorsearchingthroughbooksistooslow.
- **Accuracy:**Fearofmisidentifyingabreedwhichcouldaffectthealthorcare decisions.

### (GAINSGoals/Benefits):

- **Efficiency:** Achieving 67.26% validation accuracy in just seconds.
- **Accessibility:** A mobile-responsive web app available to anyone with a link.
- **Confidence:**Usingasystemwithprofessionalvisualizationandclear confidence thresholding.