

# IDEATION PHASE: EMPATHY MAP CANVAS

**TeamID:** LTVIP2026TMIDS24615

**ProjectName:** AI-Powered Dog Breed Identification using Transfer Learning

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## EMPATHY MAP: Understanding the User (Pet Owner/Shelter Volunteer)

SAY&DO	THINK&FEEL
** "I wonder what specific breed this dog is?"	* <b>I think</b> it's a Golden Retriever, but it might be a Labrador mix.
** "I need a fast way to identify this dog without an expert."	* <b>I feel</b> frustrated when I can't find reliable information quickly.
* Uploads a JPG/PNG image to the Gradio web interface.	* <b>I hope</b> the AI is accurate enough to tell the difference between similar breeds.
* Checks the confidence score to verify the result.	* <b>I feel</b> more confident when I see a high percentage score (e.g., 87.3%).

<b>HEAR</b>	<b>SEE</b>
*Friends saying, "That looks like a rare breed; you should check."	*A variety of dogs that look very similar but belong to different classes.
*Experts mentioning that manual identification is prone to error.	*A professional Gradio interface with a clean, "Soft" theme.
*Technical news about how Al and MobileNetV2 are making apps faster.	*Instant results appearing in less than 2 seconds after uploading.
*Users discussing GitHub-ready tools for animal welfare.	*A clear "Not confident" message if the image is unclear or not a dog.

## PAIN&GAIN

### PAINS(Challenges):

- **Complexity:** High visual similarity between 120 different breeds makes manual identification difficult.
- **Time:** Waiting for expert feedback or searching through books is too slow.
- **Accuracy:** Fear of misidentifying a breed which could affect health or care decisions.

### (GAINS Goals/Benefits):

- **Efficiency:** Achieving 67.26% validation accuracy in just seconds.
- **Accessibility:** A mobile-responsive web app available to anyone with a link.
- **Confidence:** Using a system with professional visualization and clear confidence thresholding.