



Your electricity bill

Bill date: December 8, 2021

Summary of what you owe

Amount due on your last bill	-\$17.81
⊖ Payment made	\$0.00
⊕ Your balance forward	-\$17.81
Your new charges (details on following pages)	
⊕ Cost of electricity (includes taxes and fees)	\$6.48
⊖ Your credit balance	-\$11.33

Resa Cunningham
Joseph Cunningham

📁 YOUR ACCOUNT NUMBER:
7138240000

🏠 FOR SERVICE AT:
30313 N 53 St Lot 106

Questions?

💬 Log in to My Account at aps.com

↗ Go to support.aps.com for help

❗ Stay informed. Visit aps.com/alerts

New! To give you more time to pay your bill, we changed the due date. Now, it's due 21 days after your bill date instead of 14.

Changes are on the horizon

If you're looking for your monthly plan comparison, we are sorry it's not available right now. We are working on changes to our plans to make it more convenient to manage energy use. To choose the best plan for you, see your options at aps.com/plans or call us at 855-225-5277.

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See page 2 for more information.



Your account number

7138240000

Bill date

December 8, 2021

When paying in person, please
bring the bottom portion of your bill.

Your credit balance: \$ **-11.33**

Mailing address or phone number change?
Check here and fill in the details on the back.

Total amount paid: \$ _____

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RESA CUNNINGHAM
JOSEPH CUNNINGHAM
34522 N SCOTTSDALE RD # 120-156
SCOTTSDALE AZ 85266-1224

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News from APS

Things you need to know

Have a question or concern regarding your bill or payment?

- Visit aps.com
- Call 602-371-7171 (metro Phoenix) or 800-253-9405 (other areas)
- Para servicio en español llame 602-371-6861
- Hearing Impaired Dial 711 (AZ Relay)
- Send us a letter: APS, Station 3200, PO Box 53933, Phoenix AZ 85072-3933

Have an electrical emergency? Call:

- 855-688-2437 (metro Phoenix) or 855-688-2437 (other areas) for power outages
- 602-258-5483 (metro Phoenix) or 800-253-9408 (other areas) for other electrical emergencies
- 811 or 800-782-5348 (Blue Stake) before you dig to avoid an electrical emergency

Important billing information:

- Payment is due no later than 21 days from the bill date. If received later than 28 days from the bill date, your account will be delinquent and may be subject to a late payment charge of 1.5% + tax per month. If your power is shut off for nonpayment, you will need to pay the past due amount before service will be turned back on.
- We may require a deposit if an account becomes delinquent with two or more bills, or has been disconnected for nonpayment within a 12-month period. Deposits may also be required for customers with a non-residential service plan who do not meet certain financial conditions (as determined by APS using a credit scoring worksheet).

Electricity regulations and rates are approved by:

Arizona Corporation Commission

1200 W Washington Street, Phoenix, AZ 85007

602-542-4251 or 800-222-7000 (toll free in-state only)

azcc.gov

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Mailing address or phone number change

First name, middle name, last name		
Address (number, street name)		
City	State	Zip + 4
Home phone	Business phone	
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PO BOX 60015
PRESCOTT AZ 86304-6015



Your electricity bill
December 8, 2021

Resa Cunningham
Joseph Cunningham

Your account number
7138240000

Service plan: Time-of-Use 3pm-8pm Weekdays,RCP

Meter number: 1211931
Meter reading cycle: 05

For period 11-09-2021 to 11-30-2021 Charges for electricity services

Cost of electricity you purchased

Customer account charge	\$1.61
Super Off-peak delivery service charge	\$0.03
On-peak delivery service charge	\$0.18
Off-peak delivery service charge	\$7.83
Environmental benefits surcharge	\$1.97
Federal environmental improvement surcharge	\$0.10
System benefits charge	\$0.72
Power supply adjustment*	\$0.92
Metering*	\$4.42
Meter reading*	\$1.58
Billing*	\$1.78
Generation of electricity super off-peak*	\$0.02
Generation of electricity on-peak*	\$1.09
Generation of electricity off-peak*	\$16.07
Federal transmission and ancillary services*	\$2.86
Federal transmission cost adjustment*	\$0.32
Grid Access Charge	\$8.87
LFCR adjustor	\$0.33
Tax Expense Adjustor	-\$1.39
Cost of electricity you used	\$49.31

Taxes and fees

Regulatory assessment	\$0.12
State sales tax	\$2.82
County sales tax	\$0.35
City sales tax	\$1.36
Franchise fee	\$0.99
Cost of electricity with taxes and fees	\$54.95

Net electricity credit

Solar Export Credit	-\$47.51
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* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you purchased

Meter reading on Dec 8	12225
Meter reading on Nov 8	11870
Total electricity you used, in kWh	355
On-peak meter reading on Dec 8	892
On-peak meter reading on Nov 8	884
On-peak electricity you used, in kWh	8
(3 pm - 8 pm Monday - Friday)	
Super off-peak meter reading on Dec 8	681
Super off-peak meter reading on Nov 8	677
Super off-peak electricity you used, in kWh	4
(10 am to 3 pm Monday - Friday, November - April)	
Off-peak electricity you used, in kWh	347
(All other hours and certain holidays)	

Amount of electricity you sold

Meter reading on Dec 8	16907
Meter reading on Nov 8	16349
Total electricity you sold, in kWh	558
On-peak meter reading on Dec 8	2463
On-peak meter reading on Nov 8	2421
On-peak electricity you sold, in kWh	42
(3 pm - 8 pm Monday - Friday)	

Off-peak electricity you sold, in kWh	516.00
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Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	32	31
Average outdoor temperature	66°	70°	59°
Your total use in kWh	355	402	78
Your average daily cost	\$0.22	(\$0.21)	(\$1.13)

Your electricity bill
December 8, 2021

Resa Cunningham
Joseph Cunningham

Your account number
7138240000

Service plan: Time-of-Use 3pm-8pm Weekdays,RCP

Meter number: 1211931
Meter reading cycle: 05

For period 12-01-2021 to 12-08-2021

Charges for electricity services

Cost of electricity you used

Customer account charge	\$0.54
Super Off-peak delivery service charge	\$0.01
On-peak delivery service charge	\$0.06
Off-peak delivery service charge	\$2.73
Environmental benefits surcharge	\$0.71
Federal environmental improvement surcharge	\$0.03
System benefits charge	\$0.30
Power supply adjustment*	\$0.34
Metering*	\$1.50
Meter reading*	\$0.54
Billing*	\$0.61
Generation of electricity super off-peak*	\$0.01
Generation of electricity on-peak*	\$0.38
Generation of electricity off-peak*	\$5.61
Federal transmission and ancillary services*	\$1.04
Federal transmission cost adjustment*	\$0.12
LFCR adjustor	\$0.12
Cost of electricity you used	\$14.65

Taxes and fees

Regulatory assessment	\$0.04
State sales tax	\$0.84
County sales tax	\$0.10
City sales tax	\$0.40
Franchise fee	\$0.29
Cost of electricity with taxes and fees	\$16.32

Net electricity credit

Solar Export Credit	-\$17.28
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Several changes are coming to your APS account



You'll find some new improvements with your APS account, effective December 1, 2021. These changes, approved by the Arizona Corporation Commission (ACC), were designed with you in mind and based on your feedback:

- **Simpler rate plans:** You'll have three residential plan choices with new names that make it easier to understand how each option works.
- **More choice and flexibility:** All customers can choose between a fixed charge plan or a time-of-use plan and switch at any time, no matter how much energy you use each month.
- **More time to pay:** You will have an additional week to pay your bill each month, now due in 21 days rather than 14.
- **Two more off-peak holidays:** For customers on a time-of-use plan, when Christmas Eve and New Year's Eve fall on a weekday, you'll get off-peak pricing.
- **More bill assistance:** More support will be available for qualified customers who run into financial hardship due to a crisis.

Note: Later in 2022, the on-peak window for time-of-use (TOU) plans will shift from five hours to three hours. Customers will receive communications about this change before it occurs.

Bills stay flat or decrease slightly for most

Bill factors: Keep in mind, rates are just one of many factors that affect your monthly bill. Other factors include:



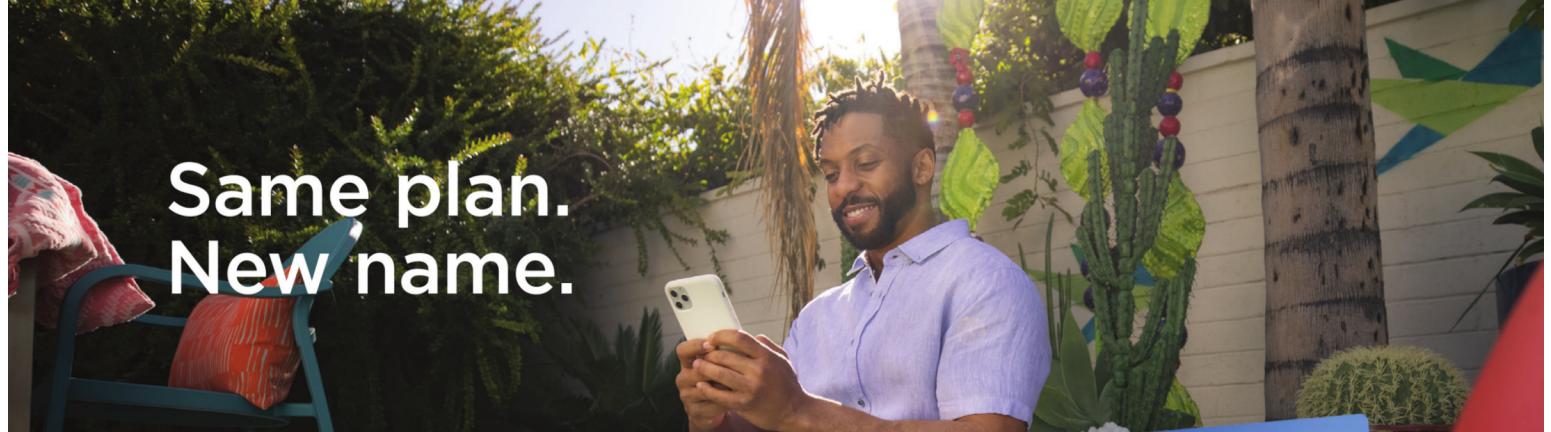
This is why your bill amount changes from month to month and is especially affected by the seasons. It's also why a program like **Budget Billing** is available — so even when your usage changes each month, you can pay about the same amount year-round.

Your bill impact: The average residential customer bill is already lower than it was in 2018 through savings we've passed along to customers. New pricing changes will affect customers differently, depending on your rate plan, how you use energy and other factors. Overall, most residential customers — more than 70% — will see their bills stay flat or decrease slightly. For the large majority of customers who will see a change, it is typically no more than 2% up or down. That translates to an average monthly bill of \$100 now being between \$98 and \$102 (based only on the effects of the price change and not the other bill factors).

Tools you can use: When you **register your account on [aps.com](#)**, a number of tools are available to help you manage energy use and help you save. You can see how much energy you use, how much is on-peak and off-peak, and sign up for text or email alerts when your bill or usage reaches a certain amount. These tools are available from the **APS mobile app too**, where you can also pay your bill. Download the app from Google Play or the Apple App Store.

Learn more about the changes at [aps.com/updates](#).

An important note about rate changes and bill impact: The total net bill impact included reflects both a decrease to base rates approved by the ACC and other changes to adjustors. Adjustors are separate line items on your bill that factor into the overall cost of energy you use and can go up or down periodically. Three adjustors were changed based on these updates: 1. The Tax Expense Adjustor Mechanism, which provides an adjustment to customer bills based on changes to the federal corporate income tax rate, increased. 2. The Renewable Energy Adjustment Charge (REAC), which funds renewable energy projects, decreased as of Dec. 1 but will increase in the future. Both impacts are included. (The REAC is combined with the DSMAC to appear on your bill as the Environmental Benefits Surcharge.) 3. The Environmental Improvement Surcharge, which recovers some of the costs for environmental improvements for the APS grid and facilities, decreased. These three adjustors, when combined with the base rate decrease, will result in most customer bills staying flat or decreasing.



Same plan. New name.

What's new? We've changed the names of our plans to make them easier to understand.

Your Saver Choice plan is now called **Time-of-Use 3pm-8pm Weekdays**. Your plan still works the same as always. But the new name says it all:

- **Time-of-use.** Your energy charge is based on the time of day and/or day of the week when you use electricity.
- **3pm-8pm weekdays.** Use less energy during on-peak hours (3pm-8pm weekdays) to save.

Here are just some ways to save on this plan.

- Shift some energy use to off-peak hours; for example, do laundry after 8pm weekdays.
- Pre-cool or pre-heat your home during lower-cost off-peak hours before 3pm, weekdays.
- Use the delay setting on your dishwasher to run after 8pm weekdays.
- Plus, remember rates are lowest during the winter super off-peak hours 10am-3pm weekdays (from Nov-Apr bills). Try to shift some energy use to these lowest-cost hours.

To learn more about your plan and find more ways to save, visit aps.com/touplan. If you have questions, we're here for you 24 hours a day, 7 days a week. Call us anytime at (855) 225-5277.

HELLO
my name is

Time-of-Use
3pm-8pm Weekdays

New!

More off-peak holidays.
When Christmas Eve and New Year's Eve fall on a weekday, you will get off-peak pricing.

New!

To give you **more time to pay your bill**, we changed the due date. Now, it's due after 21 days instead of 14.

New!

Simpler plan options
that make it easier to understand and choose a plan. Review your options at aps.com/plans.



Rate plan information is based on data as of your December bill. If you have recently changed rate plans, go to aps.com/plans to learn more about your plan and review all plan options.

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