



# Vinay Kelkar

L2/L3 APPLICATION SUPPORT LEAD

## SUMMARY

A highly analytical and detail-oriented application support lead with excellent ability to manage client expectations and a passion for developing innovative solutions. Possessing a strong understanding of RDBMS concepts and a proficiency in Python, I am eager to take on new challenges and contribute to the success of a progressive company.


## PERSONAL DETAILS

### Location

India, Mumbai

## CONTACT

 [vinaykelkar@hotmail.com](mailto:vinaykelkar@hotmail.com)

 9028491184

## WORK EXPERIENCE

### Senior Manager

MORGAN STANLEY

Apr 2021 - Present

Created Python scripts and web-based GUI using Flask to improve the efficiency by 90% in resolving multiple trade breaks reported by users.  
Developed a Tableau dashboard as part of an SRE program to identify trends in incidents, alerts, and user tickets to eliminate reoccurring issues.  
Worked on War games initiative to produce outage situation in lower environment and brainstorming ideas to stop them from occurring in production environment.  
Assumed ownership for all and any application production outages, driving incidents to clear resolution with full accountability for remediation tasks.  
Utilized service now, JIRA to share technical & business knowledge within the team.  
Worked closely with the business during UAT, Go-Live and Post Go-Live phase to assist in SGX Nifty to GIFT Nifty migration.  
Managed a team of 3 consultants which included objective settings and regular 1:1 discussion.  
Created RCA and test plan documents to analyze and verify issues faced by customers in various applications.  
Working on Grafana dashboard to monitor overall health and performance of multiple databases across departments.

### Software Engineer

TIETO

Feb 2019 - Apr 2021

Monitored daily CI builds through Jenkins and resolved the issues found during any stage of the pipeline.  
Improved performance of the application by SQL query tuning and using index creation technique to increase speed.  
Delivered SQL scripts and released them in form of patches to the customer, after complete testing on DEV systems.  
Worked on Wildfly/JBoss application servers to access application logs for finding the root cause of the problem.  
Successfully led various Energy Components software upgrades and delivered well before the deadline.  
Developed release management solution to ensure that defects raised by customer using JIRA are resolved within SLA.  
Provided database and functional support to Tieto's Energy Components software.

### Trainee Technical Consultant

SIMPLE LOGIC

Jan 2017 - Feb 2019

Provided 24\*7 technical support for SBI to resolve database issues faced by customers and worked on common DBA tasks.  
Developed a solution using bash script & PLSQL to automate secure data transfer between a bank and Manufacturing Unit.  
Automated migration and compilation of Oracle forms (.fmb), Reports (.rdf) using Shell scripting to improve efficiency by 90%.  
Wrote complex SQL queries using joins and CTE to fetch the data as per business requirement for customers.

## EDUCATION

### Bachelor Of Engineering (Information Technology)

UNIVERSITY OF MUMBAI / RAMRAO ADIK INSTITUTE OF TECHNOLOGY

Aug 2011 - May 2015

## SKILLS

Python SQL Linux Tableau Flask Pandas PLSQL GIT Autosys  
Data Structures Shell Scripting Jenkins