SRI VENKATESWARA INSTITUTE OF TECHNOLOGY::ANANTAPUR

Community Service Project

PROJECT NAME : **ONLINE SHOPPING**

Submitted by:-P.VINAY   ENROLL:-209F1A0596

NAME OF THE VILLAGE   : Gollapalli

NAME OF THE PERSON   : sreenath

GENDER   : male

AGE   : 19

OCCUPATION   : student

DATE   : 14/09/2022

Phone number   :8522091918

1.)   What prompts you to shop the desired product from flipkarts?
       (brand,price,qulity)

:   brand

2.)   How often purchase online frequency?(every often sometimes, rarely, never)

:   rarely

3.)   When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

:   offers

4.)   What is your preferred time foronline
       shopping?(morning,workhours,breakhours,evening,night,any time)

:   anytime

5.)how much time you use internet per day,on an average?

   (not everyday,less than 1 hour,1-2 hours,2-5 hours)

: 2-5hours

6.)how often you purchase online?(almost every day,once a week,once in a month,6
months)

: once aweek

7.)what are your usual buying patterns of online shopping?

: Search and buy online offline

8.)how the delivery of the product is done usually?

: home

9.)how do you make the payments during internet shopping?

: Online payment

10.) Have you placed problems on shopping online?

     (yes/no) : yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

:no travel to shop

12.) do you think online shopping is risky?

 (strongly disagree,agree,disagree,stronglyagree,neutral)

:disagree

13.)would you recommened online shopping to non online shopper?

   (yes/no)

  :yes

14.)your past experience online shopping from flipkart?

    (satisfied,not satisfied)

   :satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

   :less cost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

    : big offer

17.) did you really enjoy online shopping?(yes/n0)

    : yes

18.)online shoppings are useful are not say?(yes,no)

     : yes

19.)have you felt any problem while conducting online purchase?

    (delay in delivery,cheapquality,product damage, not delivery)

:   cheap quality

20.)how much rating you will give for online shopping ?

   : 2

PROJECT NAME : <u>ONLINE SHOPPING</u>

NAME OF THE VILLAGE : Gollapalli

NAME OF THE PERSON : Hariprasad

GENDER : male

AGE : 33

OCCUPATION : worker(farmer)

DATE : 14/09/2022

Phone number :7780395642

1.)   What prompts you to shop the desired product from flipkarts?
        (brand,price,quality,design,service)

: brand

2.)   How often purchase online frequency?(every often sometimes, rarely, never)

: rarely

3.)   When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: leisure time

4.)   What is your preferred time foronline
        shopping?(morning,workhours,breakhours,evening,night,any time)

 : any time

5.)how much time you use internet per day,on an average?

   (not everyday,less than 1 hour,1-2 hours,2-5 hours)

: less than one hour

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

: once a month

7.)what are your usual buying patterns of online shopping?

    (search offline and buy online, search online and buy online)

: search offline buy online

8.)how the delivery of the product is done usually?

(office,institution,home,through friends)

: home

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: online payment

10.) Have you placed problems on shopping online?

    (yes/no) :yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

: less cost

12.) do you think online shopping is risky?

 (strongly disagree,agree,disagree,stronglyagree,neutral)

: agree

13.)would you recommened online shopping to non online shopper?

  (yes/no)

: no

14.)your past experience online shopping from flipkart?

  (satisfied,not satisfied)

: satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

: lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

: 20%

17.) did you really enjoy online shopping?(yes/n0)

: yes

18.)online shoppings are useful are not say?(yes,no)

: no

19.)have you felt any problem while conducting online purchase?

  (delay in delivery,cheapquality,product damage, not delivery)

: delay in delivery

20.)how much rating you will give for online shopping ? :4

PROJECT NAME : <u>ONLINE SHOPPING</u>

NAME OF THE VILLAGE   : Gollapalli

NAME OF THE PERSON   : lakshman

GENDER   : male

AGE   : 24

OCCUPATION   : job(kia)

DATE   : 14\09\2022

Phone number   :6301640282

1.)   What prompts you to shop the desired product from flipkarts?
        (brand,price,quality,design,service)

: price

2.)   How often purchase online frequency?(every often sometimes, rarely, never)

:   rarely

3.)   When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: oneneed

4.)   What is your preferred time foronline
        shopping?(morning,workhours,breakhours,evening,night,any time)

 : workhours

5.)how much time you use internet per day,on an average?

   (not everyday,less than 1 hour,1-2 hours,2-5 hours)

: 1hour

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

:   once a week

7.)what are your usual buying patterns of online shopping?

      (search offline and buy online, search online and buy online)
:   offline buy online

8.)how the delivery of the product is done usually?

  (office,institution,home,through friends)

 :   office

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

:credit card

10.) Have you placed problems on shopping online?

      (yes/no):no

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

: easy payment

12.) do you think online shopping is risky?

(strongly disagree,agree,disagree,stronglyagree,neutral)

: strongly

13.)would you recommened online shopping to non online shopper?

(yes/no)

: yes

14.)your past experience online shopping from flipkart?

(satisfied,not satisfied)

: satified

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

: door delivery

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

: offers

17.) did you really enjoy online shopping?(yes/n0)

: yes

18.)online shoppings are useful are not say?(yes,no)

: yes

19.)have you felt any problem while conducting online purchase?

(delay in delivery,cheapquality,product damage, not delivery)

: delay

20.)how much rating you will give for online shopping ?

: 4

PROJECT NAME : ONLINE SHOPPING

NAME OF THE VILLAGE   : Gollapalli

NAME OF THE PERSON   : sharath kumar

GENDER   : male

AGE   : 19

OCCUPATION   : student

DATE   : 14\09\2022

Phone number   :8688833750

1.) What prompts you to shop the desired product from flipkarts?
(brand,price,quality,design,service)

:quality

2.) How often purchase online frequency?(every often sometimes, rarely, never)

: rarely

3.) When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: during

4.) What is your preferred time foronline
shopping?(morning,workhours,breakhours,evening,night,any time)

: breakhours

5.)how much time you use internet per day,on an average?

(not everyday,less than 1 hour,1-2 hours,2-5 hours)

: ,less than 1 hour

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

: once a week

7.)what are your usual buying patterns of online shopping?

(search offline and buy online, search online and buy online)

: search online and buy online

8.)how the delivery of the product is done usually?

(office,institution,home,through friends)

: institution

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: cash on delivery

10.) Have you placed problems on shopping online?

(yes/no) : yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

: qualityproduct

12.) do you think online shopping is risky?

(strongly disagree,agree,disagree,stronglyagree,neutral)

: strongly disagree

13.)would you recommened online shopping to non online shopper?

(yes/no)

: no

14.)your past experience online shopping from flipkart?

(satisfied,not satisfied)

: not satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

: lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

: offer

17.) did you really enjoy online shopping?(yes/n0)

: yes

18.)online shoppings are useful are not say?(yes,no)

: yes

19.)have you felt any problem while conducting online purchase?

(delay in delivery,cheapquality,product damage, not delivery)

: cheapquality

20.)how much rating you will give for online shopping ?

: 5

PROJECT NAME : ONLINE SHOPPING

NAME OF THE VILLAGE : Gollapalli

NAME OF THE PERSON :Ramanji reddy

GENDER : male

AGE : 53

OCCUPATION : farmer

DATE : 14\09\2022

Phone number :8106178365

1.) What prompts you to shop the desired product from flipkarts?
(brand,price,quality,design,service)

: price

2.) How often purchase online frequency?(every often sometimes, rarely, never)

: every often sometimes

3.) When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: onneed

4.) What is your preferred time foronline
shopping?(morning,workhours,breakhours,evening,night,any time)

: workhours

5.)how much time you use internet per day,on an average?

(not everyday,less than 1 hour,1-2 hours,2-5 hours)

: everyday

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

: once in a month

7.)what are your usual buying patterns of online shopping?

(search offline and buy online, search online and buy online)

: search online and buy online

8.)how the delivery of the product is done usually?

(office,institution,home,through friends)

: institution

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: debitcard

10.) Have you placed problems on shopping online?

(yes/no) :yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

：qualityproduct

12.) do you think online shopping is risky?

(strongly disagree,agree,disagree,stronglyagree,neutral)

：agree

13.)would you recommened online shopping to non online shopper?

(yes/no)

：yes

14.)your past experience online shopping from flipkart?

(satisfied,not satisfied)

：satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

：lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

：offer

17.) did you really enjoy online shopping?(yes/n0)

：yes

18.)online shoppings are useful are not say?(yes,no)

: no

19.)have you felt any problem while conducting online purchase?

(delay in delivery,cheapquality,product damage, not delivery)

: cheapquality

20.)how much rating you will give for online shopping ? 2

PROJECT NAME : <u>ONLINE SHOPPING</u>

NAME OF THE VILLAGE   : Hampapuram

NAME OF THE PERSON   : Narasimha reddy

GENDER   : male

AGE   : 40

OCCUPATION   : farmer

DATE   :13\09\2022

Phone number   : 9692959190

1.)   What prompts you to shop the desired product from flipkarts?
       (brand,price,quality,design,service)

: quality

2.)   How often purchase online frequency?(every often sometimes, rarely, never)

:   rarely

3.)   When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: onneed

4.)   What is your preferred time foronline
       shopping?(morning,workhours,breakhours,evening,night,any time)

 :   workhours

5.)how much time you use internet per day,on an average?

   (not everyday,less than 1 hour,1-2 hours,2-5 hours)

: 1-2 hours

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

: once in a month

7.)what are your usual buying patterns of online shopping?

   (search offline and buy online, search online and buy online)

:   search online and buy online

8.)how the delivery of the product is done usually?

 (office,institution,home,through friends)

: institution

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: debitcard

10.) Have you placed problems on shopping online?

     (yes/no) : yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

    ： qualityproduct

12.) do you think online shopping is risky?

 (strongly disagree,agree,disagree,stronglyagree,neutral)

  ： agree

13.)would you recommened online shopping to non online shopper?

  (yes/no)

   ： yes

14.)your past experience online shopping from flipkart?

  (satisfied,not satisfied)

   ： satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

   ： lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

   ： offer

17.) did you really enjoy online shopping?(yes/n0)

   ： yes

18.)online shoppings are useful are not say?(yes,no)

   ： yes

19.)have you felt any problem while conducting online purchase?

  (delay in delivery,cheapquality,product damage, not delivery)

： cheapquality

20.)how much rating you will give for online shopping ?

   ： 3

PROJECT NAME : **ONLINE SHOPPING**

NAME OF THE VILLAGE   : Gollapalli NAME

OF THE PERSON   : siddaiah

GENDER   : male

AGE   : 42

OCCUPATION   : dairy worker

DATE   : 14\09\2022

Phone number   : 9491786210

1.)   What prompts you to shop the desired product from flipkarts?
(brand,price,quality,design,service)

: price

2.)   How often purchase online frequency?(every often sometimes, rarely, never) :

sometimes

3.)   When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

:   onneed

4.)   What is your preferred time foronline
shopping?(morning,workhours,breakhours,evening,night,any time)

 :   workhours

5.)how much time you use internet per day,on an average?

   (not everyday,less than 1 hour,1-2 hours,2-5 hours)

: everyday

6.)how often you purchase online?(almost every day,once a week,once in a month,6
months)

:   once in a month

7.)what are your usual buying patterns of online shopping?

     (search offline and buy online, search online and buy online)

:   search online and buy online

8.)how the delivery of the product is done usually?

 (office,institution,home,through friends)

: home

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: debitcard

10.) Have you placed problems on shopping online?

     (yes/no):yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

： qualityproduct

12.) do you think online shopping is risky?

 (strongly disagree,agree,disagree,stronglyagree,neutral)

： agree

13.)would you recommened online shopping to non online shopper?

  (yes/no)

： yes

14.)your past experience online shopping from flipkart?

  (satisfied,not satisfied)

： satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

： lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

： offer

17.) did you really enjoy online shopping?(yes/n0)

： yes

18.)online shoppings are useful are not say?(yes,no)

： yes

19.)have you felt any problem while conducting online purchase?

  (delay in delivery,cheapquality,product damage, not delivery)

： cheapquality

20.)how much rating you will give for online shopping ?

： 4

PROJECT NAME : ONLINE SHOPPING

NAME OF THE VILLAGE   : Hampapuram

NAME OF THE PERSON   : nallapa reddy

GENDER   : male

AGE   : 29

OCCUPATION   : farmer

DATE   : 13\09\2022

Phone number   : 8125448457

1.)   What prompts you to shop the desired product from flipkarts?
        (brand,price,quality,design,service)

: price

2.)   How often purchase online frequency?(every often sometimes, rarely, never)

:   never

3.)   When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

:   mood

4.)   What is your preferred time foronline
        shopping?(morning,workhours,breakhours,evening,night,any time)

 :   breakhours

5.)how much time you use internet per day,on an average?

   (not everyday,less than 1 hour,1-2 hours,2-5 hours)

: everyday

6.)how often you purchase online?(almost every day,once a week,once in a month,6
months)

:   once a week

7.)what are your usual buying patterns of online shopping?

    (search offline and buy online, search online and buy online)

: search online and buy online

8.)how the delivery of the product is done usually?

(office,institution,home,through friends)

:   institution

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: debitcard

10.) Have you placed problems on shopping online?

      (yes/no) : yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

: qualityproduct

12.) do you think online shopping is risky?

(strongly disagree,agree,disagree,stronglyagree,neutral)

: stronglyagree

13.)would you recommened online shopping to non online shopper?

(yes/no)

:yes

14.)your past experience online shopping from flipkart?

(satisfied,not satisfied)

: satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

: lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

: offer

17.) did you really enjoy online shopping?(yes/n0)

: yes

18.)online shoppings are useful are not say?(yes,no)

: yes

19.)have you felt any problem while conducting online purchase?

(delay in delivery,cheapquality,product damage, not delivery)

: product damage

20.)how much rating you will give for online shopping ? :3

PROJECT NAME : ONLINE SHOPPING

NAME OF THE VILLAGE   : Hampapuram

NAME OF THE PERSON   : Addi narayanamma

GENDER   : female

AGE   : 40

OCCUPATION   : House wife

DATE   : 14\09\2022

Phone number   :9866719135

1.) What prompts you to shop the desired product from flipkarts?
   (brand,price,quality,design,service)

: brand

2.) How often purchase online frequency?(every often sometimes, rarely, never)

: rarely

3.) When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: onneed

4.) What is your preferred time foronline
   shopping?(morning,workhours,breakhours,evening,night,any time)

: evening

5.)how much time you use internet per day,on an average?

   (not everyday,less than 1 hour,1-2 hours,2-5 hours)

: not everyday

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

: once in a month

7.)what are your usual buying patterns of online shopping?

   (search offline and buy online, search online and buy online)

: search online and buy online

8.)how the delivery of the product is done usually?

(office,institution,home,through friends)

: institution

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: internet

10.) Have you placed problems on shopping online?

   (yes/no) :yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

： qualityproduct

12.) do you think online shopping is risky?

 (strongly disagree,agree,disagree,stronglyagree,neutral)

： neutral

13.)would you recommened online shopping to non online shopper?

  (yes/no)

： yes

14.)your past experience online shopping from flipkart?

  (satisfied,not satisfied)

： satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

： lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

： offer

17.) did you really enjoy online shopping?(yes/n0)

： yes

18.)online shoppings are useful are not say?(yes,no)

： yes

19.)have you felt any problem while conducting online purchase?

  (delay in delivery,cheapquality,product damage, not delivery)

： cheapquality

20.)how much rating you will give for online shopping ?

： 5

PROJECT NAME : ONLINE SHOPPING

NAME OF THE VILLAGE   **: Hampapuram**

NAME OF THE PERSON   **: lakshmipathi**

GENDER   **: Male**

AGE   **: 45**

OCCUPATION   **: farmer**

DATE   **: 13\09\2022**

Phone number   **:6301640282**

1.) What prompts you to shop the desired product from flipkarts?
(brand,price,quality,design,service)

: design

2.) How often purchase online frequency?(every often sometimes, rarely, never)

: rarely

3.) When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: onneed

4.) What is your preferred time foronline
shopping?(morning,workhours,breakhours,evening,night,any time)

: workhours

5.)how much time you use internet per day,on an average?

(not everyday,less than 1 hour,1-2 hours,2-5 hours)

: ,less than 1 hour

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

: once a week

7.)what are your usual buying patterns of online shopping?

(search offline and buy online, search online and buy online)

: search online and buy online

8.)how the delivery of the product is done usually?

(office,institution,home,through friends)

: institution

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: internet banking

10.) Have you placed problems on shopping online?

(yes/no) :yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

： qualityproduct

12.) do you think online shopping is risky?

 (strongly disagree,agree,disagree,stronglyagree,neutral)

 : agree

13.)would you recommened online shopping to non online shopper?

  (yes/no)

   : yes

14.)your past experience online shopping from flipkart?

   (satisfied,not satisfied)

 ： satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

  ： lesscost

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

  ： offer

17.) did you really enjoy online shopping?(yes/n0)

  ： yes

18.)online shoppings are useful are not say?(yes,no)

  ： yes

19.)have you felt any problem while conducting online purchase?

   (delay in delivery,cheapquality,product damage, not delivery)

 ： cheapquality

20.)how much rating you will give for online shopping ?

  ： 5

PROJECT NAME : <u>ONLINE SHOPPING</u>

NAME OF THE VILLAGE   : Hampapuram

NAME OF THE PERSON   : Sugunamma

GENDER   : female

AGE   : 41

OCCUPATION   : House Wife

DATE   : 13\09\2022

Phone number   :9441043339

1.)   What prompts you to shop the desired product from flipkarts?
(brand,price,quality,design,service)

: design

2.)   How often purchase online frequency?(every often sometimes, rarely, never)

:   rarely

3.)   When will you online shopping?(at leisure, during offers,onneed,mood,regularly)

: mood

4.)   What is your preferred time foronline
shopping?(morning,workhours,breakhours,evening,night,any time)

:   evening

5.)how much time you use internet per day,on an average?

(not everyday,less than 1 hour,1-2 hours,2-5 hours)

: less than 1 hour

6.)how often you purchase online?(almost every day,once a week,once in a month,6 months)

: once in a month

7.)what are your usual buying patterns of online shopping?

(search offline and buy online, search online and buy online)

: search online and buy online

8.)how the delivery of the product is done usually?

(office,institution,home,through friends)

: home

9.)how do you make the payments during internet shopping?

(credit card,debitcard,cash on delivery ,internet banking)

: internet

10.) Have you placed problems on shopping online?

(yes/no) : yes

11.)what is your region for online shopping ?

(easy payment,no travel to shop,qualityproduct,less cost)

: qualityproduct

12.) do you think online shopping is risky?

 (strongly disagree,agree,disagree,stronglyagree,neutral)

:   stronglyagree

13.)would you recommened online shopping to non online shopper?

  (yes/no)

:   yes

14.)your past experience online shopping from flipkart?

   (satisfied,not satisfied)

:   satisfied

15.)why did you prefer online shopping?

(door delivery,lesscost,easy to search a product)

:   easy to search a product

16.)when did you use online shoppings?   (big offers upto 30%,big discounts)

:   offer

17.) did you really enjoy online shopping?(yes/n0)

:   yes

18.)online shoppings are useful are not say?(yes,no)

:   yes

19.)have you felt any problem while conducting online purchase?

   (delay in delivery,cheapquality,product damage, not delivery)

:   cheapquality

20.)how much rating you will give for online shopping ?

: 4