

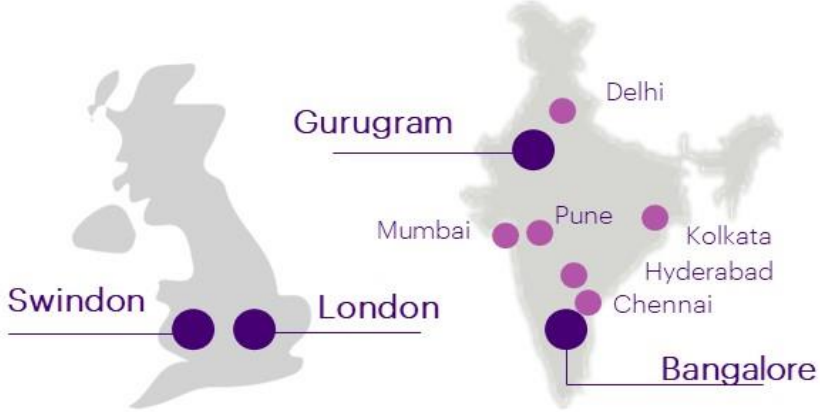
About the client and Accenture's footprint

- Client is the largest building society in the world. Its origins lie in the late 19th century.
- Following mergers, client is now world's largest mutual financial institution, the UK's third largest mortgage lender, and one of the UK's largest savings providers.
- Client is committed to staying mutual and is keen to emphasise that it has members rather than shareholders.
- Client provides financial services both directly, and through around 700 branches.

We are the largest Technology partner at the client and involved in in business-critical areas like Payments, Banking & Savings, Mortgages, Payments Modernisation, Data & Analytics, Economic Crime, Credit Risk, Central Functions, Security, PMO and TMO Managed Services.

In numbers...

14 years of partnership	1,055 Accenture people supporting client	~800 Accenture people based in India
113 Applications supported	122 Releases supported in the last 12months (~25% increase y-o-y)	30k AM tickets closed in 2023-24
6/11	Strategic Objectives supported by Accenture in FY24/25	



61% increase in offshore headcount over last 12 months

Our **longest tenured Programmes** are

90%

Offshore

We have a mature Indian model working with the client across multiple areas in India

Current state split of:

80:20

Offshore Onshore

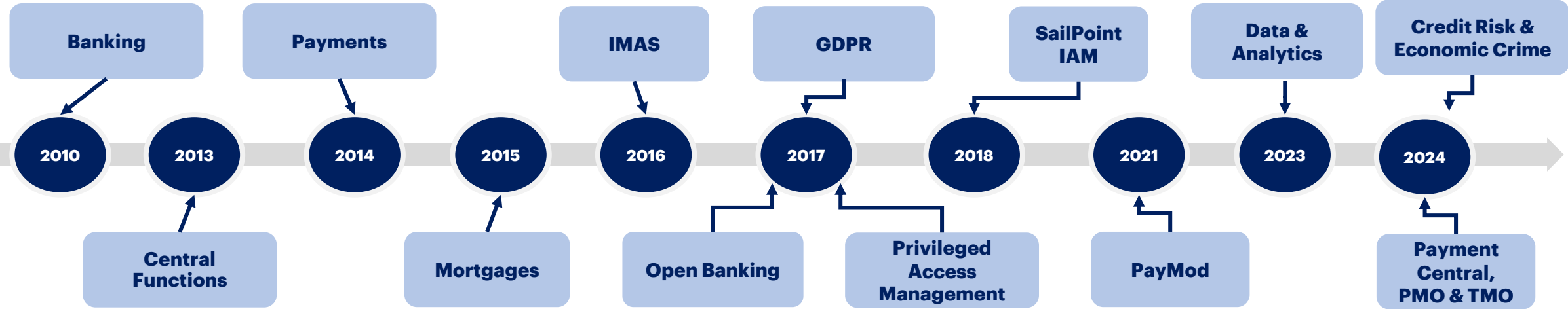
Whilst maintaining our team's gender diversity with:

52% of colleagues **identifying as female** in our offshore teams

Partnership Journey

Accenture and the Building Society have enjoyed a long history of trusted partnership, working together to build stronger foundations for tomorrow.

As they continue to embrace and execute the bold moves these times demand, Accenture remains committed partner to drive this change together.



Banking	Payments	Central Functions	Mortgages	Open Banking	IAM Sailpoint	Data	Credit Risk	Economic Crime	Payment Central
<ul style="list-style-type: none">• SAP Core Banking Ledger based on services (Banking, Basis, BW, SDS and Security)	<ul style="list-style-type: none">• .Microsoft Technologies (BizTalk, .NET), SQL Server and Bespoke developed applications	<ul style="list-style-type: none">• Peoplesoft Finance• Hyperion• Microsoft SharePoint• SSIS	<ul style="list-style-type: none">• .Microsoft Technologies (.NET), AWS Cloud, React and Bespoke developed applications	<ul style="list-style-type: none">• APIGEE & Microservices based Architecture• AWS Cloud• SQL Server• Cassandra	<ul style="list-style-type: none">• SailPoint IAM• Java• SSIS• SQL Server	<ul style="list-style-type: none">• Big Data based Technologies (Informatica, Hadoop, Teradata)	<ul style="list-style-type: none">• .NET Core• AWS Cloud• Mongo DB	<ul style="list-style-type: none">• Actimize• .NET Core• Fircosoft• SQL Server• Java	<ul style="list-style-type: none">• SAP Payment Engine (SAP S/4 HANA, PE, ABAP, Basis, and Security)

Retail Products - Banking Scope and Journey

Partnered with largest building society over the last 12+ years, providing SAP Application Development & Maintenance services. As part of Voyager programme played significant role on the successful Implementation of SAP Core Banking. Due to the restriction in legacy platform, it took 20+ years for our client to launch their first current account product which has been circumvented by SAP Implementation. Over the years with our strong collaboration, we supported our client to,

Scope of Work

- Regulatory & Project Developments
- New Product Launch Releases
- Data Migration
- Systems Upgrade
- Application Maintenance
- Application Testing
- Environment Management
- Continuous Improvements

Achievements

- Established strong **Integrated AD & AM model** between Accenture and client to focus and deliver several regulatory (**CMA, Open Banking, PCI**) projects ,key **upgrades on Application** to Core Banking version9 & **Infrastructure upgrade** to Linux on Z/OS
- Launched **7 Current account** products in SAP
- Supported the Current **account migrations(~6m)** between 2012-16
- Launched **4 Savings Products** in SAP between 2021-24, embarking further to transform all the key legacy applications into SAP platform

Market share of current accounts

