

ATCI Europe ORINATION STORY



ATCI led largest HR Transformation partnership globally for over 19+ years of ~\$110m contract value. Accenture is the preferred partner for HR Business Transformation in both AO and SI with contract extended till Aug'2027.

CLIENT CONTEXT

UBS is a Swiss multinational investment bank and financial services company founded and based in Switzerland with a market capitalization of \$61 billion. It has over CHF3.2 trillion in assets under management (AUM). Accenture is responsible for managing and delivering IT services for UBS HR business.

Accenture is supporting Global UBS HR applications including Core HR platform, Payroll Management, Performance Management, Talent management, Learning, Recruitment, Compensation management. Partnered in implementation of co-innovation projects like Oracle Fusion HCM, Pega, ServiceNow platform and supporting the KTLO, CTB, RTB & MTB Services.

Accenture Differentiation



The go-live of Release 1 of Interstellar is the smoothest and best implementation, I have ever seen in my UBS career and I am proud of the great achievement and dedication of our team and our partners

Andreas Schiesser
Global Head of HR Services, UBS



Thank you so much for the successful last major release on Interstellar. We can now proudly say we have moved all HR services to the cloud. This is a great achievement – and it was only possible with your hard work and dedication as one team across HR CDIO and HR A&S – great job and true collaboration towards a common goal!

Andreas Schiesser
Global Head of HR Services, UBS
(Post Release 16, Last major Release of Interstellar)



We believe UBS has set the standard (similar size organizations) for such a high complex global enterprise to deliver a high-quality product with over 100 redesigned/optimized processes to remain with over 98% out of the box. This is certainly outstanding, and we are very proud to be part of this journey with you together

Serge Froidevaux
UBS Account Director @ServiceNow
At ServiceNow World Forum 2022 Event in Nov



Sudharma Garge
Managing Director



Hafeez Shaik
Senior Manager



Soumyadeep Banerjee
Senior Manager

Scope

- Supporting and Managing the UBS HR Applications.
- Any Transformation or Migration project.

Solution

- Implemented multiple Cloud (Azure Migration) & Strategic Technical upgrades.
- Critical HR PEGA Onboarding Implementation
- New Learning Experience Platform(LXP) platform
- Implementation of Azure hosted HR Microservices and Orchestration services
- Golden Gate remediation using Oracle BICC, BIP & HCM extracts
- Largest ServiceNow HRSD Implementation for UBS HR as Interstellar program.
- HR Data Integration Service Informatica Upgrade impacting 300+ upstream/downstream systems

Achievements

- Primary Tech Partner for HR Transformation and Innovation
- Average 4.03 CSS Feedback score in 2024.
- Innovation & Consulting fund used for co-innovation sessions like HR Tech Landscape review and POCs for strategic implementation like PowerApps to automate HR Tasks, GenAI Chatbots
- \$181K, GenAI opportunity signed with UBS
- Contract extended till Aug'2027 with new contract value of \$17m with CI of 33%.
- Key Partner for CS Integration for HR

Team:

Hafeez Shaik, Soumyadeep Banerjee,
Girish Kulkarni, Balaji Santhosh