accenture

CLIENT CONTEXT

Accenture is engaged with Barclays to establish Cybersecurity Centre of Excellence (CoE) which operates as a single, controlled engagement to ensure continuous Security adoption to Cloud and emerging platforms. With the success of the value delivered across security workstreams, Accenture brought in the thought leadership & e2e security controls in Barclays to multiple platforms like AWS, Microsoft Azure, Private Cloud, Salesforce, Workday, Snowflake & DataBricks. This resulted in Barclays to enhance security, reduce risks to adopt new platform at scale and pace.

Barclays is a diversified bank with comprehensive UK Consumer, Corporate and Wealth & Private banking franchises, a leading investment bank and a strong specialist US consumer bank.
It aims to become Simpler, Better and more Balanced to improve customer service, provide more support to consumers and businesses, deliver higher quality income growth, and build returns.

Challenge	Solution	Achievements
• **Complex** infrastructure and platforms to secure. Multi region data centers with multi cloud & SaaS platforms with diverse attack surface and increased security risk.	• **Cyber Security CoE:** Accenture established Cybersecurity (CoE) which operates as a single, controlled engagement to ensure continuous adoption to latest platform and technologies.	• Increased Accenture share in Cybersecurity business from 5 to 25% and **ramped-up 90+** cybersecurity experts to establish Security COE in bank. Delivering **~ 12 million** annual revenue.
• **Lack of security governance & control:** Lack of central governance and control for Cloud Cybersecurity initiatives and adopting latest technologies.	• **Ecosystem Partnership:** We collaborated with ecosystem partners to gain foresight and build secure solutions to meet the needs of the Bank.	• Positioned for significant growth on back of winning new work on Customer Identity Management (CIAM) & Observability.
• **Slow pace in Cloud/SaaS adoption:** Challenge to achieve scale and pace in adoption of new technologies, Cloud & SaaS platform because of slow pace in developing security guardrails and controls.	• **Thought Leadership:** Accenture brought in the thought leadership & e2e security controls in Bank for multiple platforms like AWS, Microsoft Azure, Private Cloud, Snowflake etc. This resulted in Bank to enhance security, reduce risks to adopt new platform at scale/pace.	• Designed **security controls** for the Microsoft Azure platform which went live in 2023. • Conducted **Purple team** for Azure AD & Microsoft Office 365, and AWS Environment under fixed price contract in 2023 to identify Cybersecurity gaps.
• **Skill challenge:** Challenge in onboarding Cybersecurity architects, engineers and project managers to drive key cloud initiatives.	• **Delivery Discipline:** We deployed engagement lead for overall Cybersecurity program governance.	• Delivered solution to perform **user behavior analysis** on AWS platform for 2000+ AWS Accounts and Microsoft Azure subscriptions.

Accenture Differentiation

Established Cyber Security Centre of Excellence

Thought Leadership

Strong Cybersecurity/ Cloud Expertise

Ecosystem partnership

Pankaj Raythatha
Barclays TSL

Trupti Mistry
Portfolio Lead

Ashok Kumar
Cloud & Security Delivery Lead

Krupa Achlerkar
Security Program Lead