

### Project Highlights



SAAS



Manual & Automation  
Functional testing



Iterative



Cross browser  
& device



97% bugs  
accepted



Service  
excellence

#### Engagement Details

- Project duration: 18 weeks, 90 Developer Man Days
- Project Size: 40 Story Points, 22 user stories
- QAonCloud Team: 3 QAs + 1 Delivery Manager + 1 QA consultant

#### Delivery Model

- Managed Services (Offshore)
- Tools used: Agile project management using Asana, Mantis Bug Tracker, Requirement Testing using Google Docs, File management - Google Drive

#### Business Values Delivered

- Unbiased objective QA assessment of the product
- 50% quicker and better coverage
- 50% more bugs found than usual alternative
- 20% requirements bugs found
- Streamlined Engineering Process.

### Background

- The customer is a \$10B Swiss Cruise Company which uses innovative technology such as cloud based ERP to achieve operational efficiency and provide convenience to its cruisers. The product was an online cruise management system that allowed its employees to plan cruises, select ships and assign routes. This in turn synced with their online ticketing system which cruisers used.
- The customer wanted a QA service provider
  - With a product mindset for their cloud based Cruise Management System
  - With an excellent QA process
  - Who would take total ownership of delivering the QA independently and give an unbiased assessment

### Solution

- QAonCloud studied the customer's product requirements and devised the appropriate QA solution
- Hired 3 offshore testers using the Aptitude Test specified by the customer and trained them within 2 weeks. A delivery manager was also assigned
- Delivered test cases, bug reports and an analytics report.
- Out of the 305 test cases written, 173 bugs were found of which 17% were major
- Met the bug acceptance rate SLA of 90%

### Achievements

- 2 testers scored above 90% and one scored 100% in the customer's aptitude test, where 80% was the required score
- Automation Test scripts reduced the regression test time by 15 folds.
- 97% of the bugs raised were accepted, while the SLA was 90%
- On time delivery of the product by being an equally responsible member of the product team