

# VINAY S PATIL KULKARNI

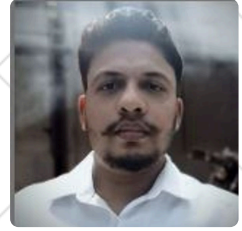
## Technical Writer

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Bengaluru, Karnataka, India



## SUMMARY

Enthusiastic Technical Writer with 13 years of experience in transforming complex technical concepts into clear, user-friendly documentation for software development environments. Passionate about innovation and user experience, I consistently leverage my expertise to produce engaging content and enhance product usability. Proficient in creating online help, user guides, installation guides, release notes, and product presentations.

## EXPERIENCE

### Technical Writer

#### ATONARP Micro Systems India Private limited

05/2022 - Present Bengaluru, Karnataka, India

Tools Used: SwaggerHub, Oxygen XML Editor, GitHub, JIRA, JSON, and Snagit.

- Developed comprehensive user manuals, online help, release notes, installation guides, API documentation, and system manuals for the ASTON (Semiconductor product) and ATON (Healthcare product). Enhanced product understanding and usability for end-users.
- Created detailed documentation for a new API (ATONARP REST Data Services (ARDS)), ensuring developers can easily access ATONARP database data.
- Collaborated with cross-functional teams to define documentation requirements and create content strategies.
- Created and formatted content in various formats (PDF & HTML) while adhering to ATONARP standards.
- Conducted regular reviews, and updates of technical content for new software releases, enhancing product literature quality.
- Regularly updated documentation to reflect changes, and manage version control.

### Senior Technical Writer

#### Oracle Financial Software Services India Private Limited

11/2020 - 05/2022 Bengaluru, Karnataka, India

Tools Used: Adobe FrameMaker, RoboHelp and Captivate, Office 365, Tortoise SVN, JIRA, Bug DB, and Snagit.

- Crafted extensive technical documentation for Oracle Enterprise Case Management System and Behavior Detection applications, including Readme, Release Notes, User Guides, Installation Guides, and Configuration Guides for both on-premises and cloud environments.
- Maintained style guidelines, developed project plans, facilitated meetings, and provided consulting to create effective documentation for a business unit.
- Developed and managed single-source documentation across product lines to reduce workload, duplication, and errors for both writers and end-users.
- Learned new technologies rapidly and balanced multiple projects independently and collaboratively, consistently meeting high-quality standards and deadlines.

## SKILLS

Start from scratch

Template Development & Style Creation

Agile Documentation

User Research and Usability Testing

Team Collaboration

## KEY ACHIEVEMENTS



### Recognized with a Spot Award

Successfully managed and completed a high volume of technical documentation within tight deadlines, showcasing strong commitment to quality and contributing to overall team success.



### Honored with the Best Team Member of the Quarter award

Played a key role in developing high-quality user manuals for SONY mobile devices, contributing to overall team success.

## CERTIFICATIONS

Advanced Technical Writing Certification, Winprotech, Bengaluru (August 2017 to September 2017)

Associate Certificate Program in Technical Writing, The Writers Block, Bengaluru (May 2014 to July 2014)

## EDUCATION

Master of Science in Computer Applications

Sikkim Manipal University, Manipal

07/2010 - 07/2013

Bachelor of Science in Computer Applications

Bangalore University, Bengaluru

06/2007 - 06/2010

## EXPERIENCE

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### Technical Writer IV

#### Fidelity National Information Services India Private Limited

📅 09/2017 - 11/2020 📍 Bengaluru, Karnataka, India

Tools Used: Oxygen XML Editor, Office 365, Markdown, Tortoise SVN, JIRA, JSON and Snagit.

- Created User and Administration Guides, Release Notes for FIS EZBusiness Card Management Application.
- Reviewed and revised help files on Service View and Client Link platforms.
- Contributed to projects and initiatives to achieve business objectives.

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### Senior Technical Writer

#### OSI Energy Automation India Pvt. Ltd / Quintype Technologies

📅 07/2016 - 07/2017 📍 Bengaluru, Karnataka India

Tools Used: Office 365, Itsmen, Markdown, JIRA, and Snagit.

- Consistently produced compelling content, including articles, blog posts, and product descriptions, adhering to the company's style guide and brand voice, while collaborating with editors, designers, and developers for seamless integration and production.
- Developed executive dashboards and customized views of the standard Monarch application using Dynamic Tabular Display.
- Implemented features including dynamic data filtering and sorting, drag-and-drop functionality, third-party application copy/paste support, and the ability to hide or unhide columns and attributes.
- Developed rule-based color coding for key system conditions and attributes.

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### Technical Writer

#### Datamatics India Private Limited / Sony India Software center

📅 08/2014 - 07/2016 📍 Bengaluru, Karnataka, India

Tools Used: Office 365, Adobe FrameMaker, SEEK, and Greenshot.

- Developed thorough end-to-end user documentation for SONY mobile devices.
- Authored Standard Operating Procedures and Scenario-based documentation for Network Security applications.

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### Technical Writer Consultant

#### Capgemini Business Services India Private Limited

📅 12/2010 - 01/2014 📍 Bengaluru, Karnataka, India

Tools Used: Office 365, Adobe FrameMaker, Quick Silver, and Greenshot.

- Reduced processing time by 30% by migrating tasks from Quicksilver to ETPS and Adobe FrameMaker.
- Improved customer satisfaction by 25% by updating Terex Automobiles User's and Administrator manuals across web, CDs/DVDs, and print formats.

## EDUCATION

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### Diploma in Hardware Engineering

#### Indian Institute of Hardware Technologies, Bengaluru

📅 05/2004 - 05/2007