

VINAY S PATIL KULKARNI

Technical Writer

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SUMMARY

Enthusiastic Technical Writer with 10+ years of experience in transforming complex technical concepts into clear, user-friendly documentation for software development environments. Passionate about innovation and user experience, I consistently leverage my expertise to produce engaging content and enhance product usability. Proficient in creating online help, user guides, installation guides, release notes, and product presentations.

EXPERIENCE

Technical Writer

ATONARP Micro Systems India Private limited

05/2022 - Present

Bengaluru, Karnataka, India

Tools Used: SwaggerHub, Oxygen XML Editor, GitHub, JIRA, JSON, and Snagit.

- Developed comprehensive user manuals, online help, release notes, installation guides, API documentation, and system manuals for the ASTON (Semiconductor product) and ATON (Healthcare product). Enhanced product understanding and usability for end-users.
- Created detailed documentation for a new API (ATONARP REST Data Services (ARDS)), ensuring developers could easily access ATONARP database data.
- Collaborated with cross-functional teams to define documentation requirements and create content strategies.
- Created and formatted content in various formats (PDF & HTML) while adhering to ATONARP standards.
- Conducted regular reviews, and updates of technical content for new software releases, enhancing product literature quality.
- Regularly updated documentation to reflect changes, and manage version control.

Senior Technical Writer

Oracle Financial Software Services India Private Limited

11/2020 - 05/2022

Bengaluru, Karnataka, India

Tools Used: Adobe FrameMaker(Structured), RoboHelp and Captivate, Office 365, Tortoise SVN, JIRA, JSON, Bug DB, and Snagit.

- Crafted extensive technical documentation for Oracle Enterprise Case Management System and Behavior Detection applications, including Readme, Release Notes, User Guides, Installation Guides, and Configuration Guides for both on-premises and cloud environments.
- Maintained style guidelines, developed project plans, facilitated meetings, and provided consulting to create effective documentation for a business unit.
- Developed and managed single-source documentation across product lines to reduce workload, duplication, and errors for both writers and end-users.
- Learned new technologies rapidly and balanced multiple projects independently and collaboratively, consistently meeting high-quality standards and deadlines.

Technical Writer IV

Fidelity National Information Services India Private Limited

09/2017 - 11/2020

Bengaluru, Karnataka, India

Tools Used: Oxygen XML Editor (DX4), Office 365, Markdown, Tortoise SVN, JIRA, JSON and Snagit.

- Created User and Administration Guides, Release Notes for FIS EZBusiness Card Management Application.
- Reviewed and revised help files on Service View and Client Link platforms.
- Contributed to projects and initiatives to achieve business objectives.



SKILLS

Requirement definition ·

Start from scratch · Style Creation ·

Agile Documentation ·

User Research and Usability Testing ·

Team Collaboration

KEY ACHIEVEMENTS

Recognized with a Spot Award

Successfully managed and completed a high volume of technical documentation within tight deadlines, showcasing strong commitment to quality and contributing to overall team success.

Honored with the Best Team Member of the Quarter award

Played a key role in developing high-quality user manuals for SONY mobile devices, contributing to overall team success.

CERTIFICATIONS

Associate Certificate Program in Technical Writing, The Writers Block, Bengaluru (May 2014 to July 2014)

Advanced Technical Writing Certification, Winprotech, Bengaluru (August 2017 to September 2017)

EDUCATION

Master of Science in Computer Applications

Sikkim Manipal University, Manipal
07/2010 - 07/2013

Bachelor of Science in Computer Applications

Bangalore University, Bengaluru
06/2007 - 06/2010

EXPERIENCE

Senior Technical Writer

OSI Energy Automation India Pvt. Ltd / Quintype Technologies

07/2016 - 07/2017

Bengaluru, Karnataka
India

Tools Used: Office 365, Itsmen, Markdown, JIRA, and Snagit.

- Consistently produced compelling content, including articles, blog posts, and product descriptions, adhering to the company's style guide and brand voice, while collaborating with editors, designers, and developers for seamless integration and production.
- Developed executive dashboards and customized views of the standard Monarch application using Dynamic Tabular Display.
- Implemented features including dynamic data filtering and sorting, drag-and-drop functionality, third-party application copy/paste support, and the ability to hide or unhide columns and attributes.
- Developed rule-based color coding for key system conditions and attributes.

Technical Writer

Datamatics India Private Limited / Sony India Software center

08/2014 - 07/2016

Bengaluru, Karnataka,
India

Tools Used: Office 365, Adobe FrameMaker, SEEK, and Greenshot.

- Developed thorough end-to-end user documentation for SONY mobile devices.
- Authored Standard Operating Procedures and Scenario-based documentation for Network Security applications.

Technical Writer Consultant

Capgemini Business Services India Private Limited

12/2010 - 01/2014

Bengaluru, Karnataka,
India

Tools Used: Office 365, Adobe FrameMaker, Quick Silver, and Greenshot.

- Reduced processing time by 30% by migrating tasks from Quicksilver to ETPS and Adobe FrameMaker.
- Improved customer satisfaction by 25% by updating Terex Automobiles User's and Administrator manuals across web, CDs/DVDs, and print formats.

EDUCATION

Diploma in Hardware Engineering

Indian Institute of Hardware Technologies, Bengaluru

05/2004 - 05/2007