Vincent Feng

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EDUCATION

Western University — London, ON
HSp Bachelor's of Computer Science — *September 2022 – August 2026*

PROFESSIONAL EXPERIENCE

Customer Service Representative — July 2025 – September 2025
Wine Butler

- Showed customers how to use Wine Butler's bottling services and established a comfortable and helpful environment for customers.
- Aided those unable to bottle in the process.
- Processed and input customer orders into internal system, ensuring 100% accuracy and reducing order errors
- Collected payment from customers in person or online.

Information Technology Support Specialist — May 2023 – September 2023
Times Optical Inc

- Configured and deployed Windows-based desktops and laptops for internal staff, including OS installations and driver updates.
- Diagnosed and resolved hardware and software issues, ensuring minimal downtime.
- Assisted in basic network setup and connectivity troubleshooting.

Web Developer — July 2024 – April 2025
Lens4you

- Designed, developed, and deployed an e-commerce website using WordPress, HTML/CSS, and PHP.
- Integrated third-party plugins and custom features to support online sales and customer engagement.
- Performed ongoing site maintenance, updates, and optimization to ensure consistent uptime and performance.
- Consistently implementing UX improvements based on feedback.

TECHNICAL PROJECTS

MyWishlist | *Python, React, PostgreSQL, Node.js* — December 2024 – Present

- Developed a full-stack wishlist tracking web app using the MERN-like stack (React frontend, Node.js backend).
- Integrated PostgreSQL to store and retrieve user data; optimized database queries for performance.

TECHNICAL SKILLS

Languages: Java, Python, C/C++, SQL (Postgres), JavaScript, HTML/CSS
Frameworks: React, Node.js, JUnit, WordPress, Material-UI
Developer Tools: Git, Google Cloud Platform, VS Code, Visual Studio, PyCharm, IntelliJ, Eclipse