Name: Kevin	Status and Trust Level: Trusted
Role: Instructor	Demographics: 35-year-old male

Knowledge, skills, and abilities: Kevin is a relatively new professor. He has experience posting course-related documents to his own website and posting his research papers to various academic paper hosting websites.
Goals, motives, and concerns: Post course-related material and research papers (to be shared with the UTSC community) quickly and easily.
Usage Patterns: Kevin posts files as he completes them. When a new research paper is completed, he will post it. When a new assignment or exercise becomes available to his students, he will post it.

Name: Vince	Status and Trust Level: Trusted
Role: Student	Demographics: 21-year-old male

Knowledge, skills, and abilities: Vince is a 4th year student. He has experience with obtaining course-related material both from course websites and from using search engines (like google). He also has experience searching for academic papers. He sometimes uploads his old exams to google drive when he wants to share them.

Goals, motives, and concerns: Obtain course-related documents and share past exams quickly and easily.

Usage Patterns: Vince looks for/obtains course-related documents on a daily basis. He checks for new documents every day around noon. He shares his exams at the end of every semester.

Name: Jane	Status and Trust Level: Untrusted
Role: Community Member	Demographics: 16-year-old female

Knowledge, skills, and abilities: Jane is a high school student, who is not familiar with obtaining any sort of course-related document or research paper. She sometimes uses search engines to help her with her high school math homework.

Goals, motives, and concerns: View course-related documents and research papers quickly and easily.

Usage Patterns: Jane searches for course-related documents and research papers on her free-time. Her usage is sporadic since she does not know when she will have time to search for these documents.