

Referrals are a pet services' business!

If you find the services I provide rewarding, I would greatly appreciate your recommendation to others who may benefit. Referrals equal great rewards for all of us! For each "business generating" referral you provide me; I will give you one free dog-walk service!

I may ask for a written reference for use in expanding my business. Clients have also provided me testimonials for my website. I never provide or publish my clients' last names unless authorized by my client.

Policies

Cancellation policies are strictly observed by Carol Cares for all services provided. These policies are set forth in the Service Agreement and must be acknowledged by my clients before services are rendered. My business revolves around your and my other clients' schedule, so I greatly appreciate your cooperation in observing these policies.

All clients will incur a service fee up to \$40 for each returned, unpaid check.

Holidays & Celebrations

The days listed below are observed holidays. "Carol Cares — Total Pet Care Services" does not normally provide services on the following holidays:

New Year's Eve/Day

Thanksgiving Eve/Day

Christmas Eve/Day

If you require services be performed on these days, please contact Carol Mascia at least two weeks in advance to determine if services can be rendered.

"Carol Cares — Total Pet Care Services" is fully bonded and insured through Travelers Casualty & Surety Company of America. For full description of the policy provisions, refer to the certificate of coverage and policy.

"Carol Cares — Total Pet Care Services" is a proud member of Pet Sitters International
201 East King Street, King NC 27021.
(336) 983-9222
www.petsit.com

Carol Cares

The Total Pet Care Service