

## Case Study Questions for IT Support Engineers

1. How many networks and hosts are available in this subnet 10.255.0.0/18
2. Write a simple Linux script to periodically delete the last file in a given directory. Prompt the user to enter the directory name and path at the beginning of the script.
3. A staff complains that her system network disconnects and connects intermittently after a windows update, describe the steps you can use to troubleshoot this.
4. How do you deal with a rogue access point in your network?
5. Describe an end-to-end solution that can help the customer success team reach out to customers to collect their data