Vincent Lieu

0416 628 828

v.lieu93@gmail.com

2/5 Wairoa Street, Canterbury 2193, NSW

linkedin.com/in/vincent-lieu

Objectives

A determined Quality Assurance analyst seeking a challenging role to contribute to the growth of the organisation as well as enhance my knowledge about new and emerging technology in the IT sector. Taking pride in being self-sufficient and a well-resourced IT practitioner to work autonomously and within a team environment.

Education

Bachelor of Commerce (Accounting & Business Information Systems)   2012-2015
Macquarie University, North Ryde

Career Summary

Flexigroup ltd. – *secondment on behalf of Testpoint*   **June 2018 – Present**
Quality Assurance Analyst

Uniting – *secondment on behalf of Testpoint*   **January 2017 – May 2018**
Quality Assurance Analyst

Testpoint   **October 2016 – December 2016**
Quality Assurance Analyst Intern

Campsie RSL   **August 2014 – January 2017**
Staff – Trainer and Accounts Payable Clerk

Soft skills

- Time-management
- Critical-thinking
- Reporting
- Strong communicator
- Responsibility
- Prioritisation
- Organisation
- Leadership
- Teamwork

Technical skills

- Test Plan
- Test Strategy
- Test Execution Report (TER)
- Test Completion Report (TCR)
- Test Requirement Traceability Report (TRTM)
- Test case design
- Test execution
- Defect management and reporting
- SQL
- Change control management

Knowledge areas and Technology

- Agile/Scrum methodology
- SDLC/Waterfall methodology
- Atlassian JIRA
- Postman
- MySQL
- Oracle
- Jenkins
- BrowserStack
- Litmus
- Visio
- Selenium IDE
- Unified modelling language (UML)

Experience

Flexigroup ltd. – *secondment on behalf of Testpoint*   **June 2018 – Present**
Quality Assurance Analyst
Flexigroup is a diversified financial service group; providing innovative financial products for businesses and consumers across Australia, New Zealand and Ireland. Notable products include Skye Mastercard, Lisa and SmartWay; and Humm.

Responsibilities

- Test case preparation and documentation in Atlassian's JIRA and VSTS.
- Performed front and back end, functional, system integration and regression testing under the Agile methodology for web and mobile applications.
- Engagement with the automation team in providing regression automation test scenarios and data.
- Utilised testing tools such as BrowserStack – for mobile web applications; Litmus - email template and MySQL - data verification.
- Actively engaged and contributed to agile ceremonies – daily stand-ups, sprint planning, story time and retrospectives.
- Defect management in lodging defects in Atlassian's JIRA and facilitating defect triage sessions with the project team for defect resolution.
- Supporting User-Acceptance Testing (UAT) – environment smoke testing, creating UAT guides and defect management.
- Supporting production implementation – performing Production Verification Testing (PVT) during implementation and production support during the warranty periods.

Uniting – *secondment on behalf of Testpoint*   **January 2017 – May 2018**
Quality Assurance Analyst
Uniting provides a vast range of services in aged care, disability, community, early learning and education throughout New South Wales and Australian Capital Territory.

Responsibilities

- Effectively led and managed the QA team on-site and off-shore. Providing leadership and supervisory oversight to quality assurance.
- Created a test plan, schedule, strategy and in preparation of test execution in alignment to the development and project timeline.
- Performed front and back end, functional, system integration and regression testing in the SDLC testing phase.
- Defect management in lodging defects in Atlassian's JIRA and facilitating defect triage sessions with the project team for defect resolution.
- Assisted in the production of training material for subject matter experts prior to the implementation of system upgrades.

Testpoint   **October 2016 – December 2016**
Quality Assurance Analyst Intern
Responsibilities

- Preparation of detailed functional, system integration, user interface and end-to-end test cases.
- Collaboration with the quality assurance team in organisation of test cases into test suites/packages in preparation of test execution.
- Collaborating and facilitating meetings with the automation team in providing a system showcase and providing test data and test steps for automation test case candidates for regression testing.

Uniting Justice Australia   **August 2014 – November 2014**
Student – Capstone Unit
Responsibilities

- Facilitating meetings with the dedicated project sponsor in conducting a feasibility study session, project deliverable updates, conducting business requirements workshops, showcasing software prototype, and user training sessions.
- Created a project plan, business requirements document, data dictionary, requirements traceability matrix, risk register, software design document, user manuals, test cases and unified modelling language diagrams – Class, state, sequence and use cases.
- Applied and built skills primarily in critical thinking, problem solving, communication, prioritisation.

Campsie RSL   **August 2014 – January 2017**
Staff – Trainer and Accounts Payable Clerk
Responsibilities

- Handled, maintained and processed invoices in MYOB and responsible management and processing of cash proceeds in the safe.
- Applied and continually growth in skills – attention to detail, active listening, customer service, conflict management and resolution.
- Mentoring and training new staff in performing work tasks – such as utilisation of systems in customer relationship management, employee portal, on-site paging, POS, gambling and cash terminals.

Referees
Available upon request