

# **Web Security: XSS, Misleading Users**

***CS 161: Computer Security***

**Prof. Vern Paxson**

TAs: Paul Bramsen, Apoorva Dornadula,  
David Fifield, Mia Gil Epner, David Hahn, Warren He,  
Grant Ho, Frank Li, Nathan Malkin, Mitar Milutinovic,  
Rishabh Poddar, Rebecca Portnoff, Nate Wang

*<http://inst.eecs.berkeley.edu/~cs161/>*

Some content adapted from materials  
by Dan Boneh and John Mitchell

**February 9, 2017**

# CSRF Scenario



Server Victim mybank.com



⑤ Bank acts on request, since it has valid cookie for user

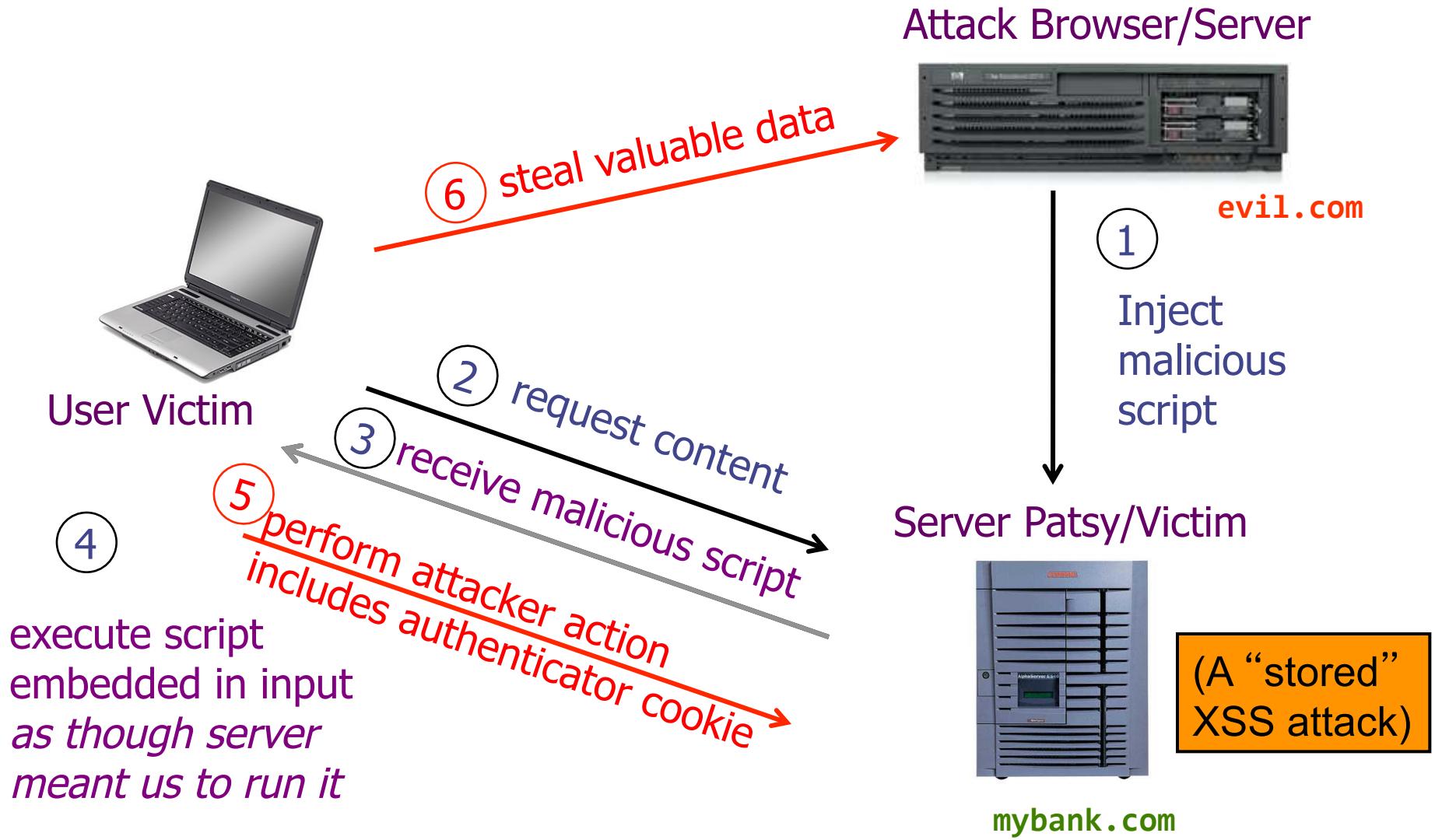
Attack Server attacker.com



# CSRF: Summary

- **Target:** user who has some sort of account on a vulnerable *server* where requests from the user's *browser* to the server have a *predictable structure*
- **Attacker goal:** make requests to the server via the user's browser that look to server like user *intended* to make them
- **Attacker tools:** ability to get user to visit a web page under the attacker's control
- **Key tricks:** (1) requests to web server have *predictable structure*; (2) use of <IMG SRC=...> or such to force victim's browser to issue such a (predictable) request
- Notes: (1) do not confuse with Cross-Site Scripting (XSS);  
(2) attack only requires HTML, no need for Javascript

# Stored XSS (Cross-Site Scripting)



# Stored XSS: Summary

- **Target:** user with Javascript-enabled *browser* who visits *user-generated-content* page on vulnerable *web service*
- **Attacker goal:** run script in user's browser with same access as provided to server's regular scripts (subvert SOP = *Same Origin Policy*)
- **Attacker tools:** ability to leave content on web server page (e.g., via an ordinary browser); optionally, a server used to receive stolen information such as cookies
- **Key trick:** server fails to ensure that content uploaded to page does not contain embedded scripts
- Notes: (1) do not confuse with Cross-Site Request Forgery (CSRF); (2) requires use of Javascript (*generally*)

# Two Types of XSS (Cross-Site Scripting)

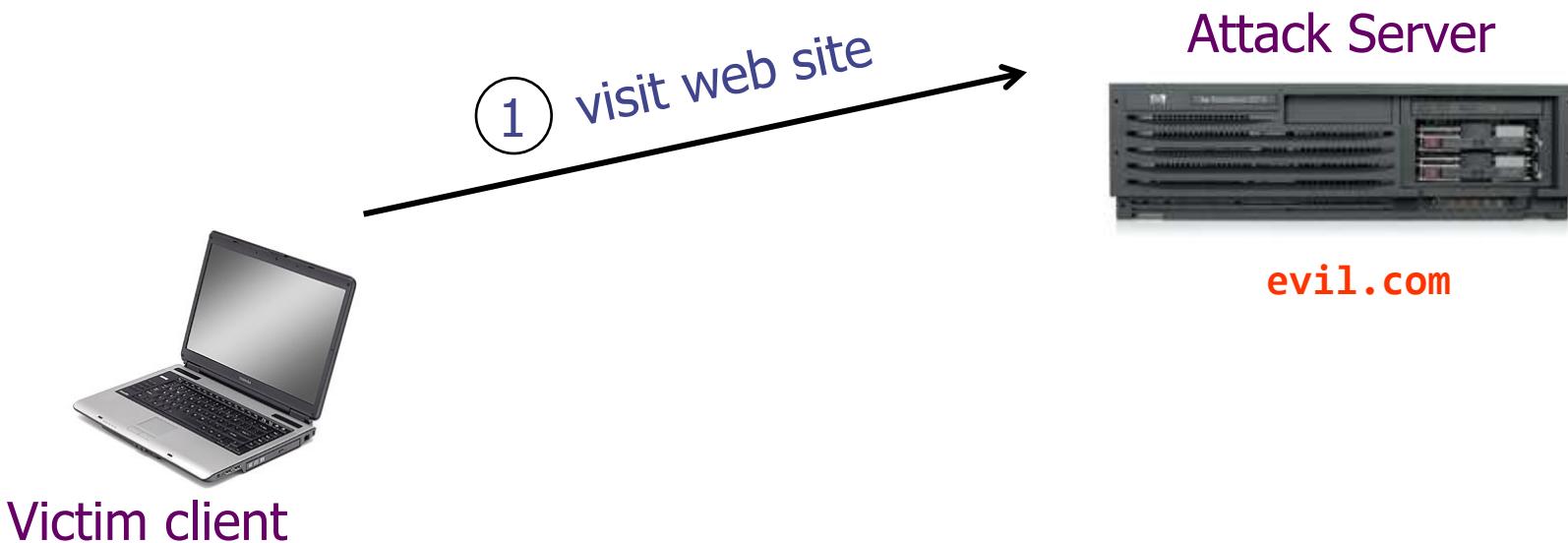
- There are two main types of XSS attacks
- In a *stored* (or “persistent”) XSS attack, the attacker leaves their script lying around on mybank.com server
  - ... and the server later unwittingly sends it to your browser
  - Your browser is none the wiser, and executes it within the same origin as the mybank.com server
- In a *reflected* XSS attack, the attacker gets you to send the mybank.com server a URL that has a Javascript script crammed into it ...
  - ... and the server echoes it back to you in its response
  - Your browser is none the wiser, and executes the script in the response within the same origin as mybank.com

# Reflected XSS (Cross-Site Scripting)



Victim client

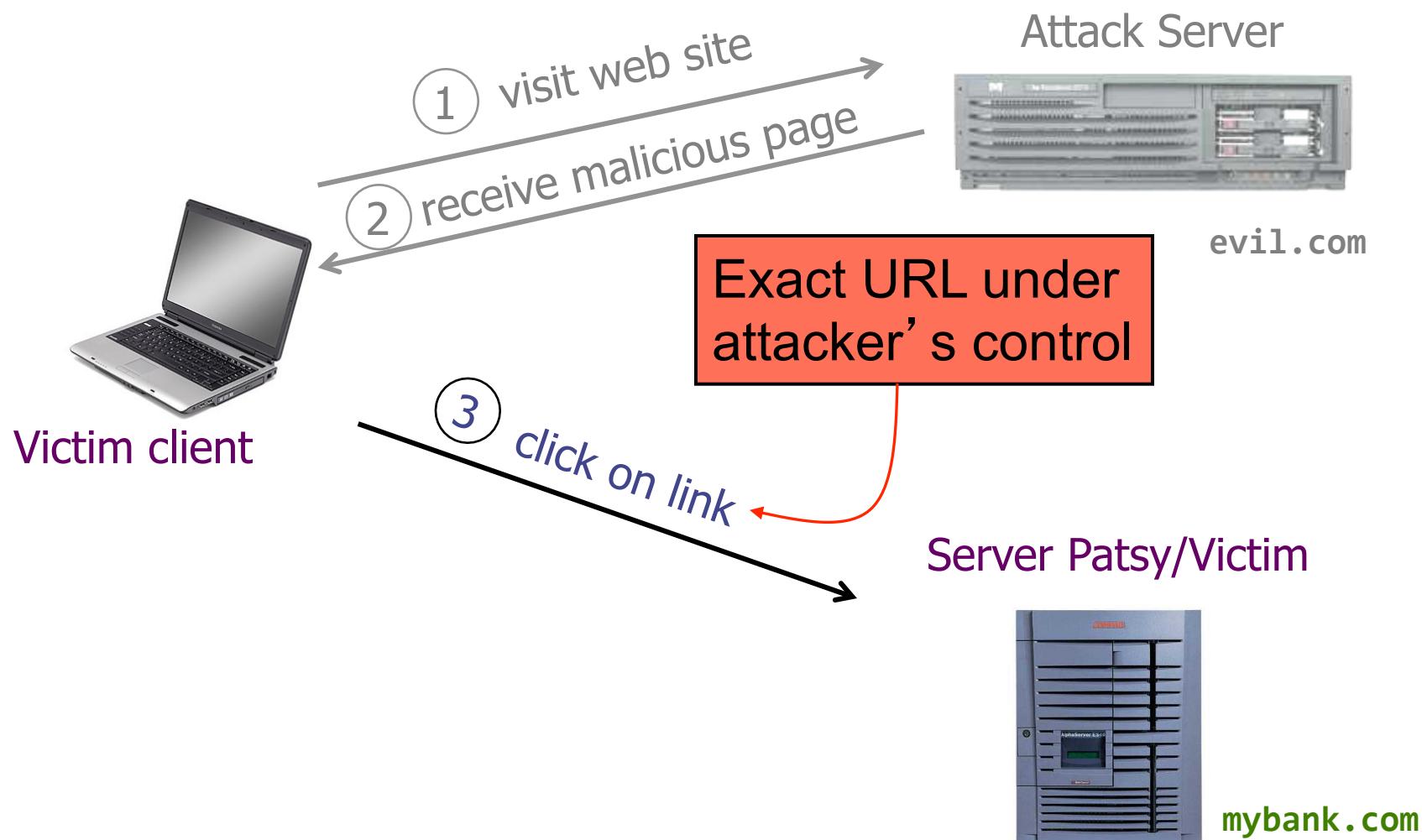
# Reflected XSS (Cross-Site Scripting)



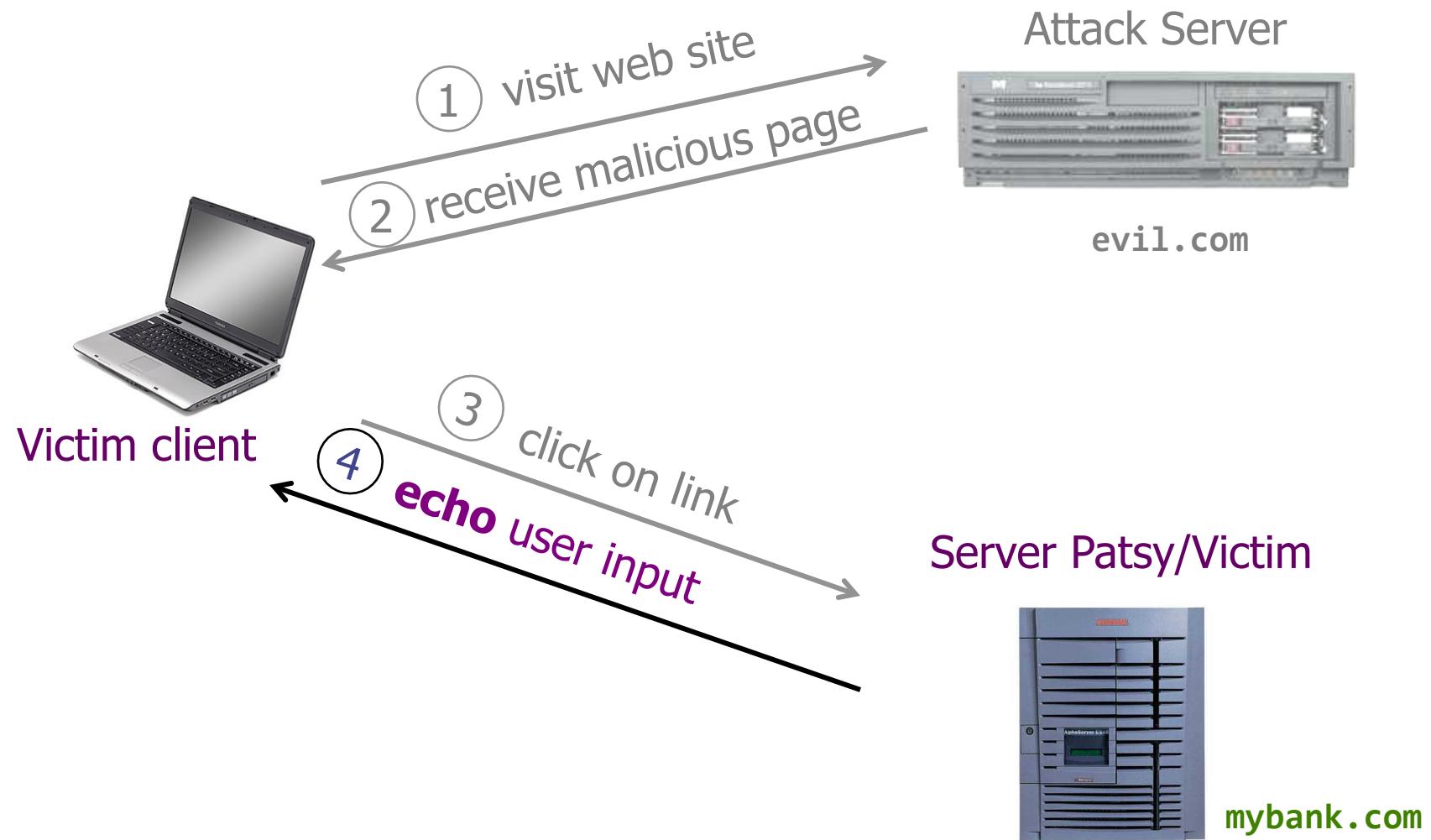
# Reflected XSS (Cross-Site Scripting)



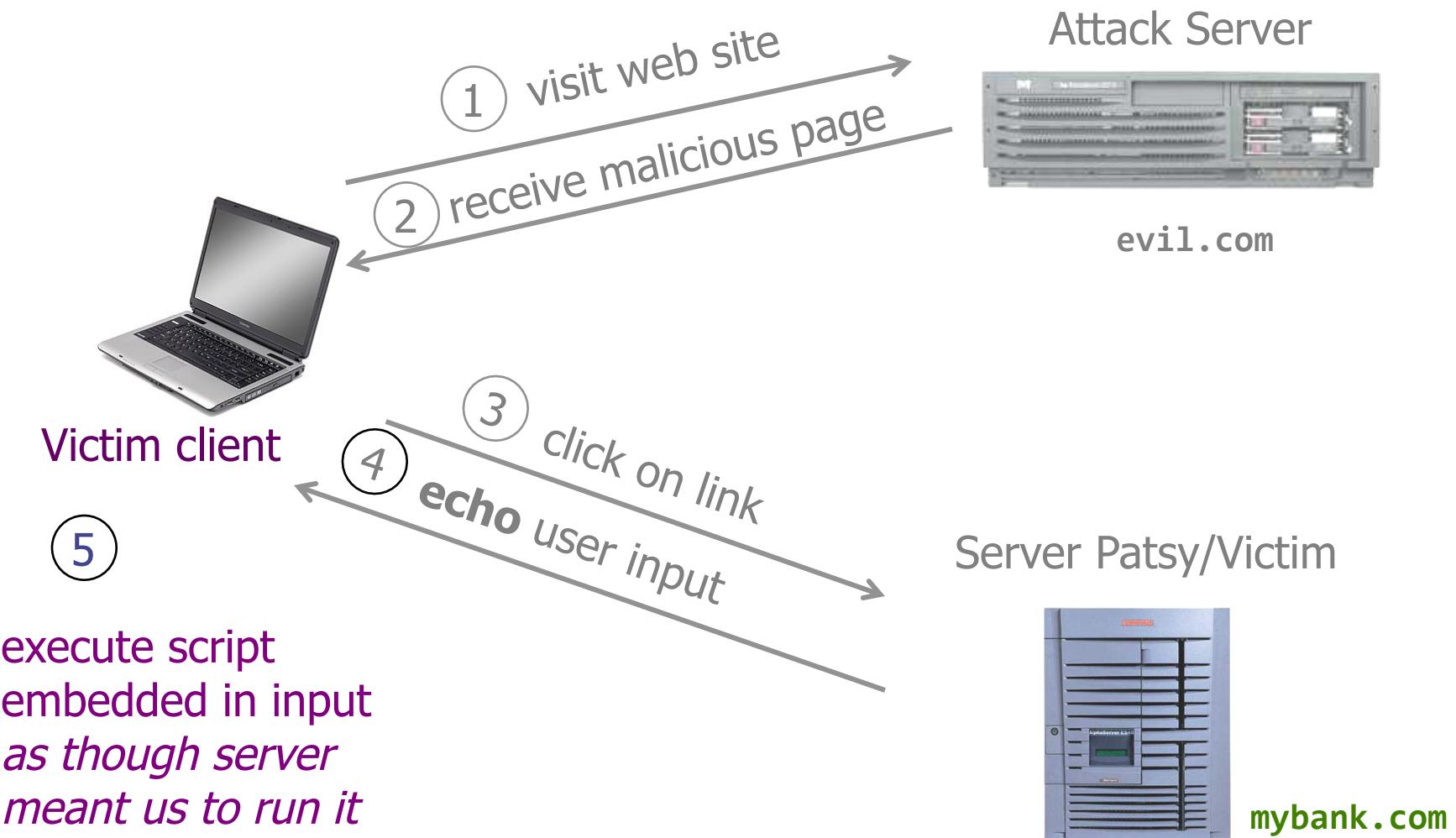
# Reflected XSS (Cross-Site Scripting)



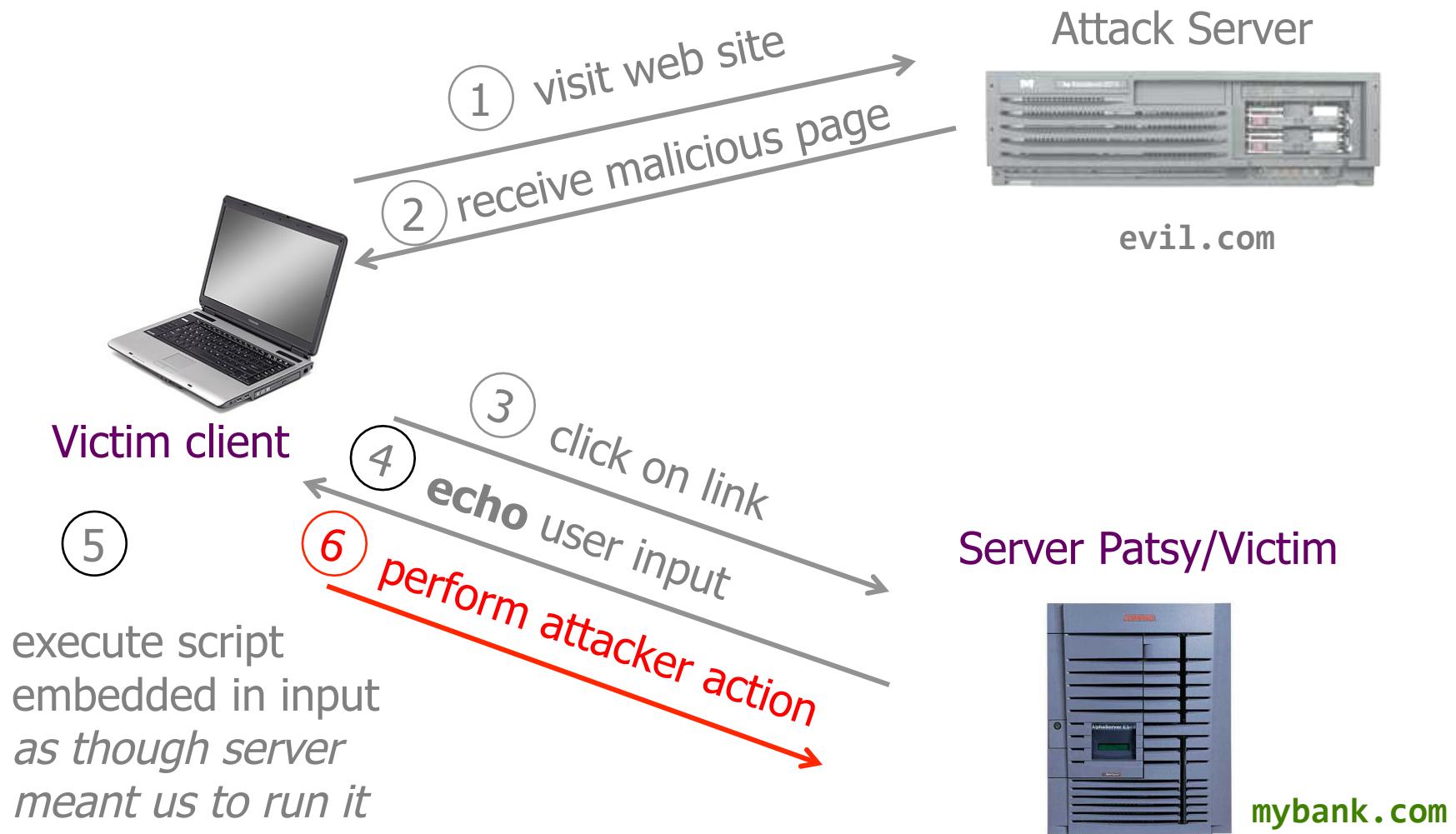
# Reflected XSS (Cross-Site Scripting)



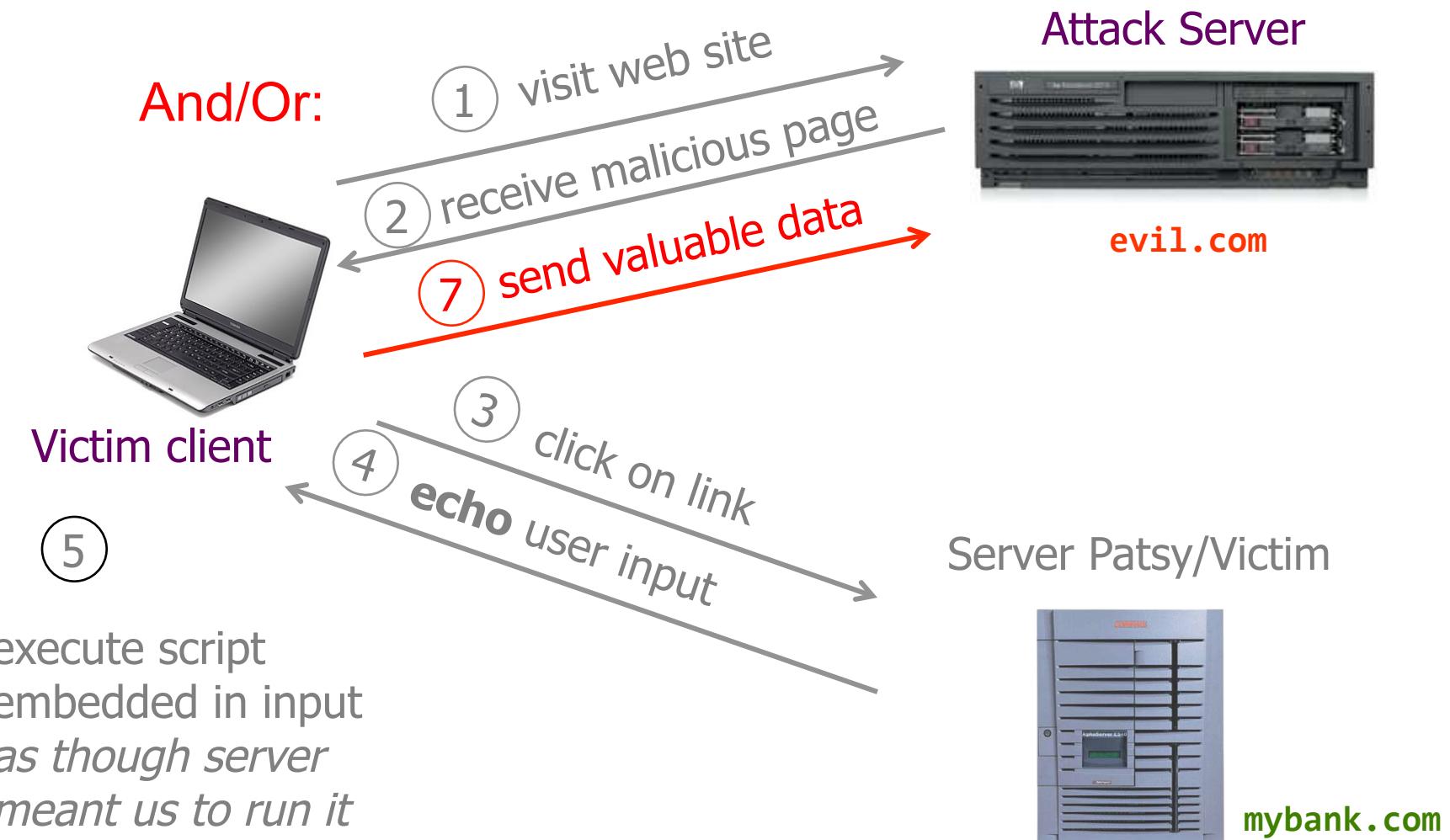
# Reflected XSS (Cross-Site Scripting)



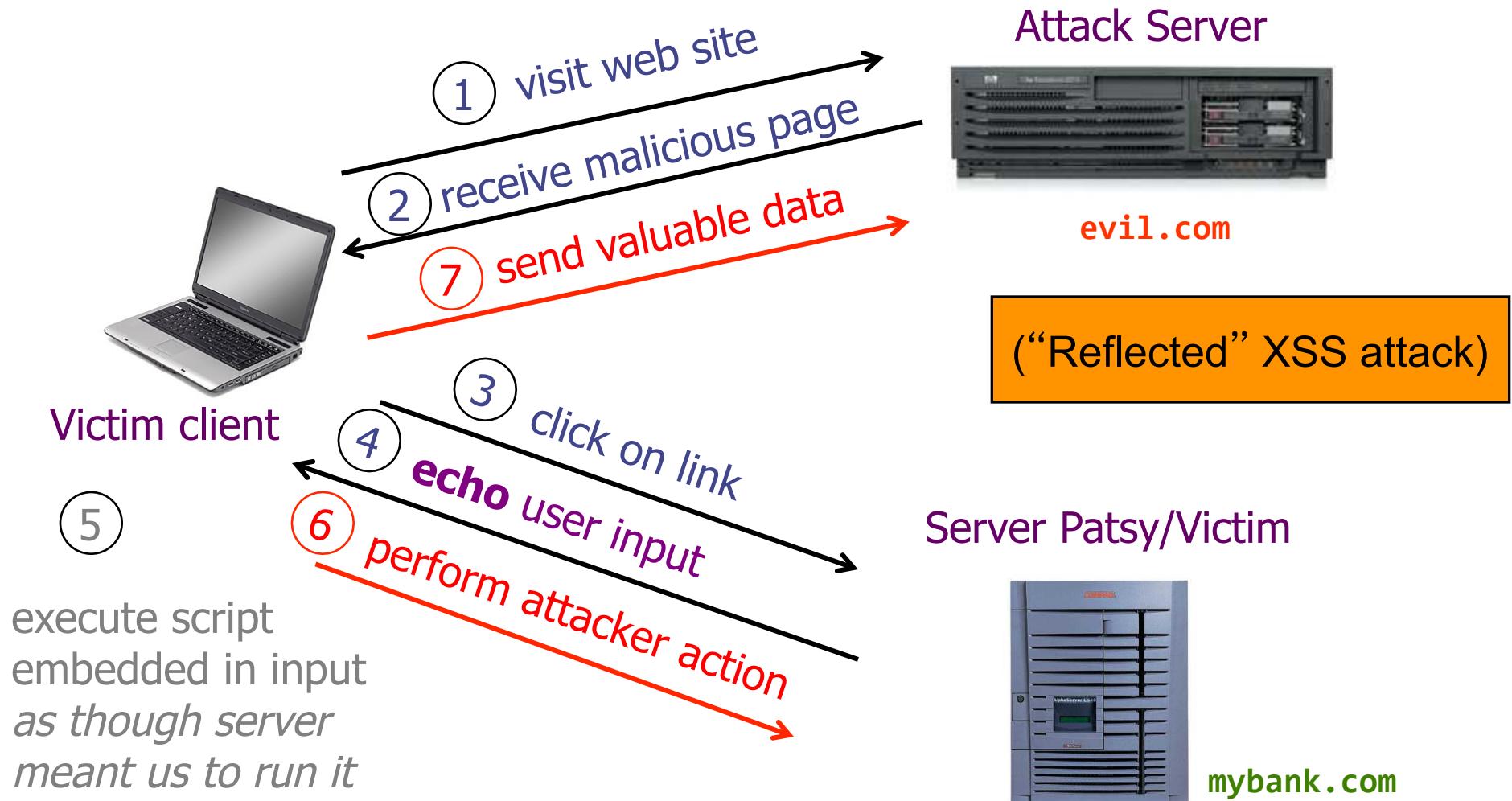
# Reflected XSS (Cross-Site Scripting)



# Reflected XSS (Cross-Site Scripting)



# Reflected XSS (Cross-Site Scripting)



# Example of How Reflected XSS Can Come About

- User input is echoed into HTML response.
- *Example*: search field
  - `http://victim.com/search.php?term=apple`
  - search.php responds with

```
<HTML>  <TITLE> Search Results </TITLE>
<BODY>
Results for $term :
. . .
</BODY> </HTML>
```

How does an attacker who gets you to visit evil.com exploit this?

# Injection Via Script-in-URL

- Consider this link on evil.com: (properly URL encoded)

```
http://victim.com/search.php?term= 
```

*What if user clicks on this link?*

- 1) Browser goes to victim.com/search.php?...
- 2) victim.com returns  
`<HTML> Results for <script> ... </script> ...`
- 3) Browser **executes** script *in same origin* as victim.com  
Sends badguy.com cookie for victim.com

  
**Surely Squiggle.com is not**  
Yes, "Squiggle.com" was taken.

**vulnerable to Reflected XSS, right?**

# Reflected XSS: Summary

- **Target:** user with Javascript-enabled *browser* who visits a vulnerable *web service* that will include parts of URLs it receives in the web page output it generates
- **Attacker goal:** run script in user's browser with same access as provided to server's regular scripts (subvert SOP = *Same Origin Policy*)
- **Attacker tools:** ability to get user to click on a specially-crafted URL; optionally, a server used to receive stolen information such as cookies
- **Key trick:** server fails to ensure that output it generates does not contain embedded scripts other than its own
- Notes: (1) do not confuse with Cross-Site Request Forgery (CSRF); (2) requires use of Javascript (*generally*)

# Defending Against XSS

# Protecting Servers Against XSS (OWASP)

- OWASP = *Open Web Application Security Project*
  - Lots of guidelines, but 3 key ones cover most situations  
[https://www.owasp.org/index.php/  
XSS\\_\(Cross\\_Site\\_Scripting\)\\_Prevention\\_Cheat\\_Sheet](https://www.owasp.org/index.php/XSS_(Cross_Site_Scripting)_Prevention_Cheat_Sheet)
- 
1. Never insert untrusted data except in **allowed locations**
  2. **HTML-escape** before inserting untrusted data into **simple** HTML element contents
  3. **HTML-escape** all non-alphanumeric characters before inserting untrusted data into **simple** attribute contents

# Never Insert Untrusted Data Except In Allowed Locations

```
<script>...NEVER PUT UNTRUSTED DATA HERE...</script>    directly in a script  
  
<!--...NEVER PUT UNTRUSTED DATA HERE...-->                inside an HTML comment  
  
<div ...NEVER PUT UNTRUSTED DATA HERE...=test />        in an attribute name  
  
<NEVER PUT UNTRUSTED DATA HERE... href="/test" />      in a tag name  
  
<style>...NEVER PUT UNTRUSTED DATA HERE...</style>    directly in CSS
```

# HTML-Escape Before Inserting Untrusted Data into *Simple* HTML Element Contents

```
<body>...ESCAPE UNTRUSTED DATA BEFORE PUTTING HERE...</body>
```

```
<div>...ESCAPE UNTRUSTED DATA BEFORE PUTTING HERE...</div>
```

any other normal HTML elements

“Simple”: <p>, <b>, <td>, ...

Rewrite 6 characters (or, better, use *framework functionality*):

& --> &amp;

< --> &lt;

> --> &gt;

" --> &quot;

' --> &#x27;

/ --> &#x2F;

# HTML-Escape Before Inserting Untrusted Data into *Simple* HTML Element Contents

```
<body>...ESCAPE UNTRUSTED DATA BEFORE PUTTING HERE...</body>  
  
<div>...ESCAPE UNTRUSTED DATA BEFORE PUTTING HERE...</div>  
  
any other normal HTML elements
```

Rewrite 6 characters (or, better, use *framework functionality*):

While this is a “default-allow” *black-list*, it’s one that’s been heavily community-vetted

# HTML-Escape All Non-Alphanumeric Characters Before Inserting Untrusted Data into *Simple* Attribute Contents

```
<div attr=...ESCAPE UNTRUSTED DATA BEFORE PUTTING HERE...>content</div>  
  
<div attr='...ESCAPE UNTRUSTED DATA BEFORE PUTTING HERE...'>content</div>  
  
<div attr="...ESCAPE UNTRUSTED DATA BEFORE PUTTING HERE...">content</div>
```

“Simple”: width=, height=, value=...  
NOT: href=, style=, src=, onXXX= ...

Escape using &#x $HH$ ; where  $HH$  is hex ASCII code  
(or better, again, use framework support)

# Content Security Policy (CSP)

- **Goal:** prevent XSS by specifying a *white-list* from where a browser can load resources (Javascript scripts, images, frames, ...) for a given web page
- **Approach:**
  - *Prohibits inline scripts*
  - Content-Security-Policy HTTP header allows reply to specify *white-list*, instructs the browser to only execute or render resources from those sources
    - E.g., `script-src 'self' http://b.com; img-src *`
  - Relies on browser to enforce

<http://www.html5rocks.com/en/tutorials/security/content-security-policy/>

# Content Security Policy (CSP)

- **Goal:** prevent XSS by specifying a *white-list* from which to execute scripts.
  - ✓ This says only allow scripts fetched explicitly via script tags ("<script src=*URL*></script>") from the server, or from `http://b.com`, but not from anywhere else.
  - ✗ Will **not** execute a script that's included inside a server's response to some other query (required by XSS).
- To specify white-list, instructs the browser to only execute or render resources from those sources
- E.g. `script-src 'self' http://b.com; img-src *`
  - Relies on browser to enforce

<http://www.html5rocks.com/en/tutorials/security/content-security-policy/>

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    - E.g., `script-src 'self' http://b.com; img-src *`
  - Relies on browser to enforce

This says to allow images to be loaded from anywhere.

<http://www.html5rocks.com/en/tutorials/security/content-security-policy/>

# CSP resource directives

- ✧ **script-src** limits the origins for loading scripts
- ✧ **img-src** lists origins from which images can be loaded.
- ✧ **connect-src** limits the origins to which you can connect (via XHR, WebSockets, and EventSource).
- ✧ **font-src** specifies the origins that can serve web fonts.
- ✧ **frame-src** lists origins can be embedded as frames
- ✧ **media-src** restricts the origins for video and audio.
- ✧ **object-src** allows control over Flash, other plugins
- ✧ **style-src** is script-src counterpart for stylesheets
- ✧ **default-src** define the defaults for any directive not otherwise specified

For our purposes, **script-src** is the crucial one

## 5 Minute Break

Questions Before We Proceed?

# Misleading Users

- Browser assumes clicks & keystrokes = *clear indication of what the user wants to do*
  - Constitutes part of the user's *trusted path*
- Attacker can meddle with integrity of this relationship in different ways ...

 Home | University of California

Navigate to [www.berkeley.edu](http://www.berkeley.edu)

www.berkeley.edu

Search

Students Faculty & Staff Parents Alumni Map Directory bConnected News Search Berkeley Web



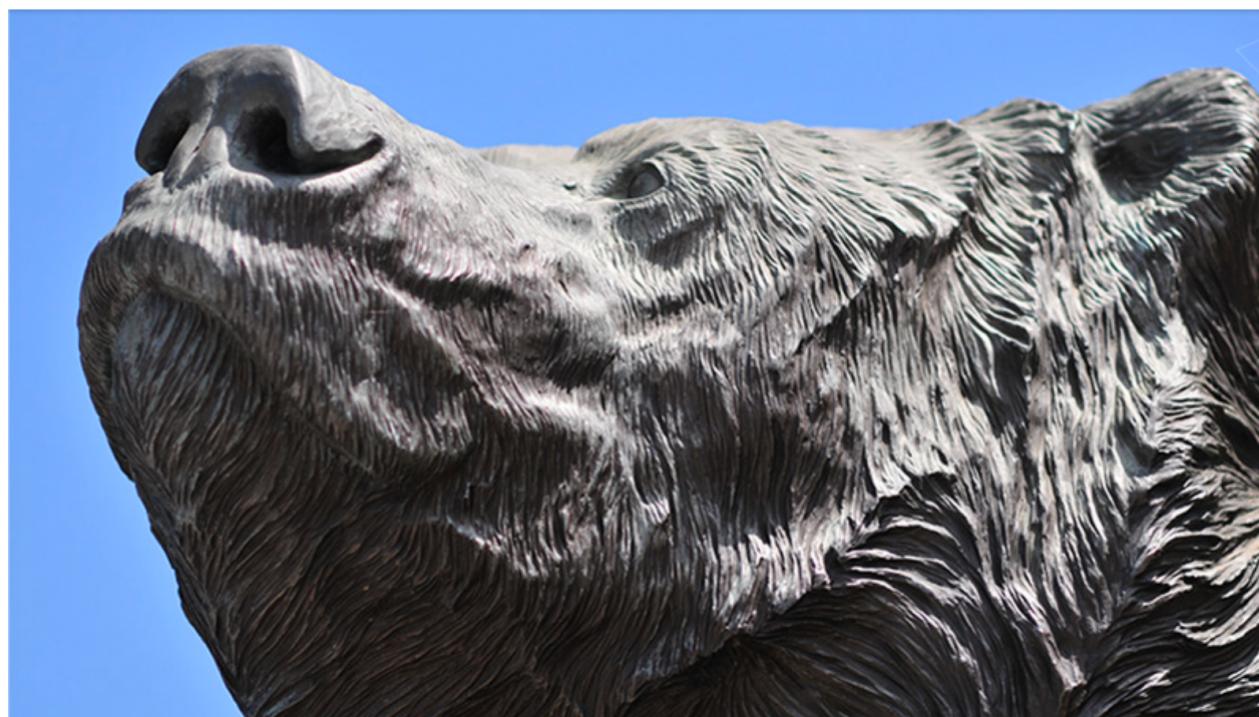
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Academics

Research

Campus Life



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Berkeley  
Crowdfunding  
projects today



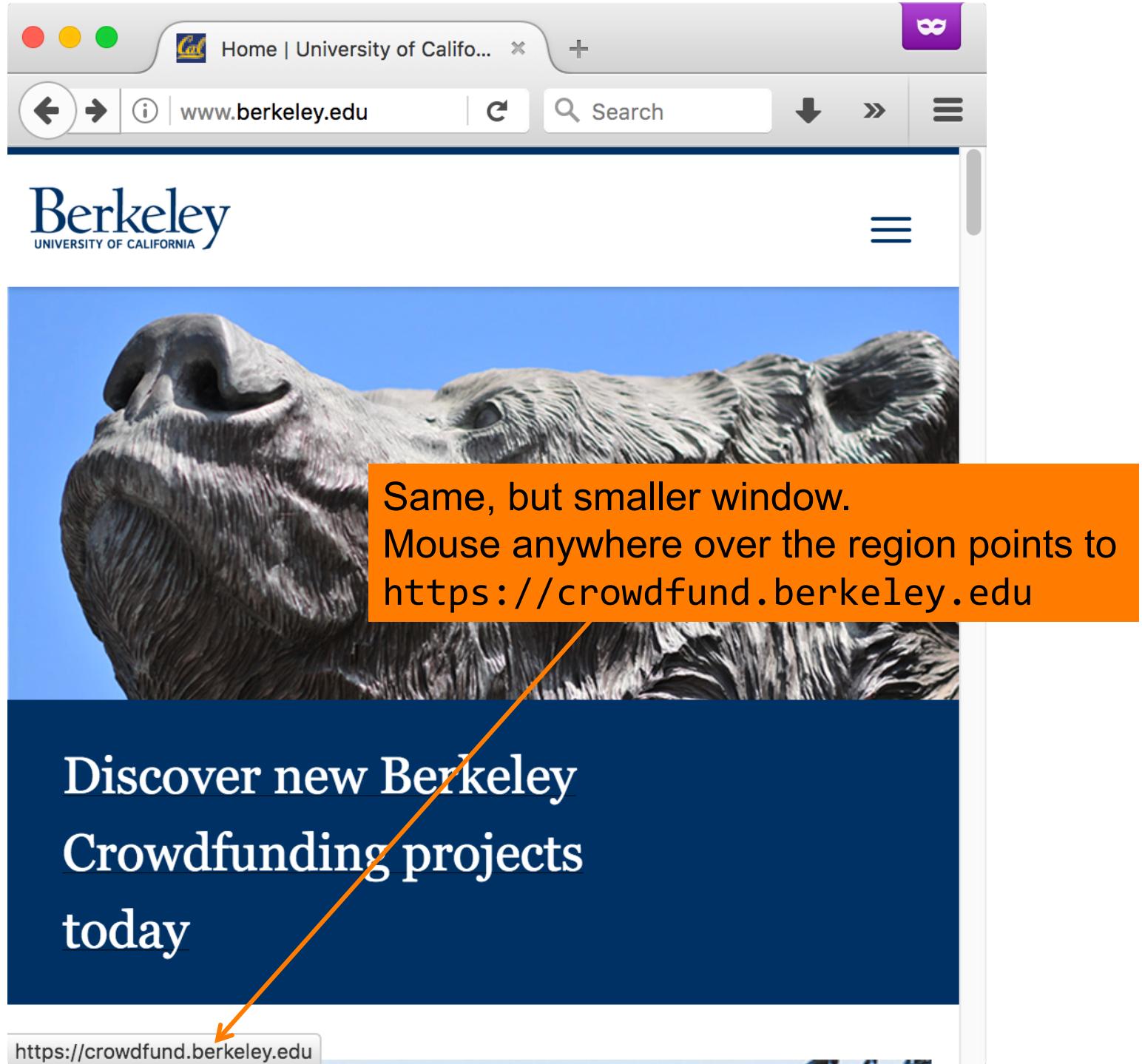
EVENTS

FEB  
08

Noon concert: Elizabeth Lin,  
piano

FEB  
08

Author talk: Rabih Alameddine,  
*The Last Honorable Man*



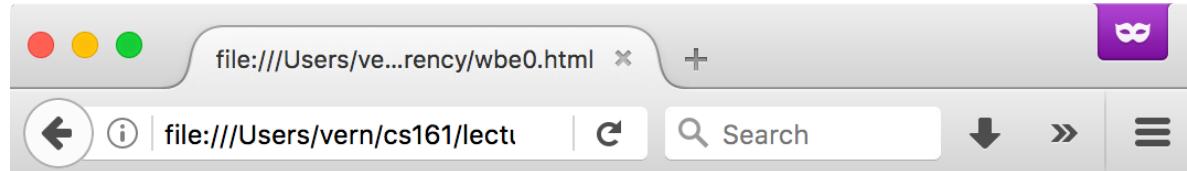
Same, but smaller window.  
Mouse anywhere over the region points to  
<https://crowdfund.berkeley.edu>

<https://crowdfund.berkeley.edu>

Let's load `www.berkeley.edu`

```
<p>  
<div>  
<iframe src="http://www.berkeley.edu"  
width=500 height=500></iframe>  
</div>
```

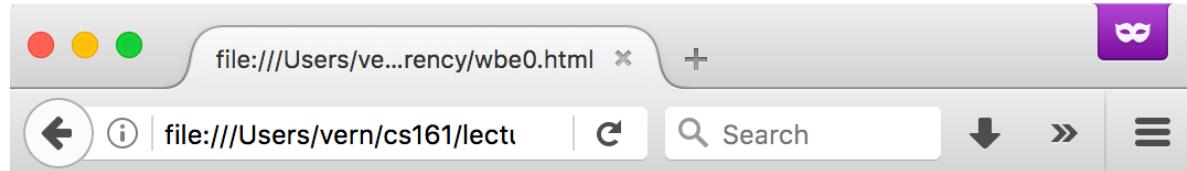
We load `www.berkeley.edu` in an *iframe*



Let's load [www.berkeley.edu](http://www.berkeley.edu)

Any Javascript in the surrounding window  
can't generate synthetic clicks in the  
framed window due to *Same Origin Policy*

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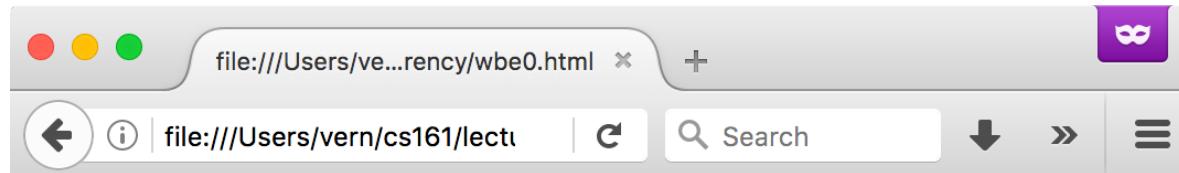
Let's load [www.berkeley.edu](http://www.berkeley.edu)

A screenshot of the University of California Berkeley website. The page features the iconic "The Big Bertha" statue in the background. Overlaid on the page is an orange rectangular callout box containing the text: "Though of course if the *user themselves* clicks in the framed window, that “counts” ...".

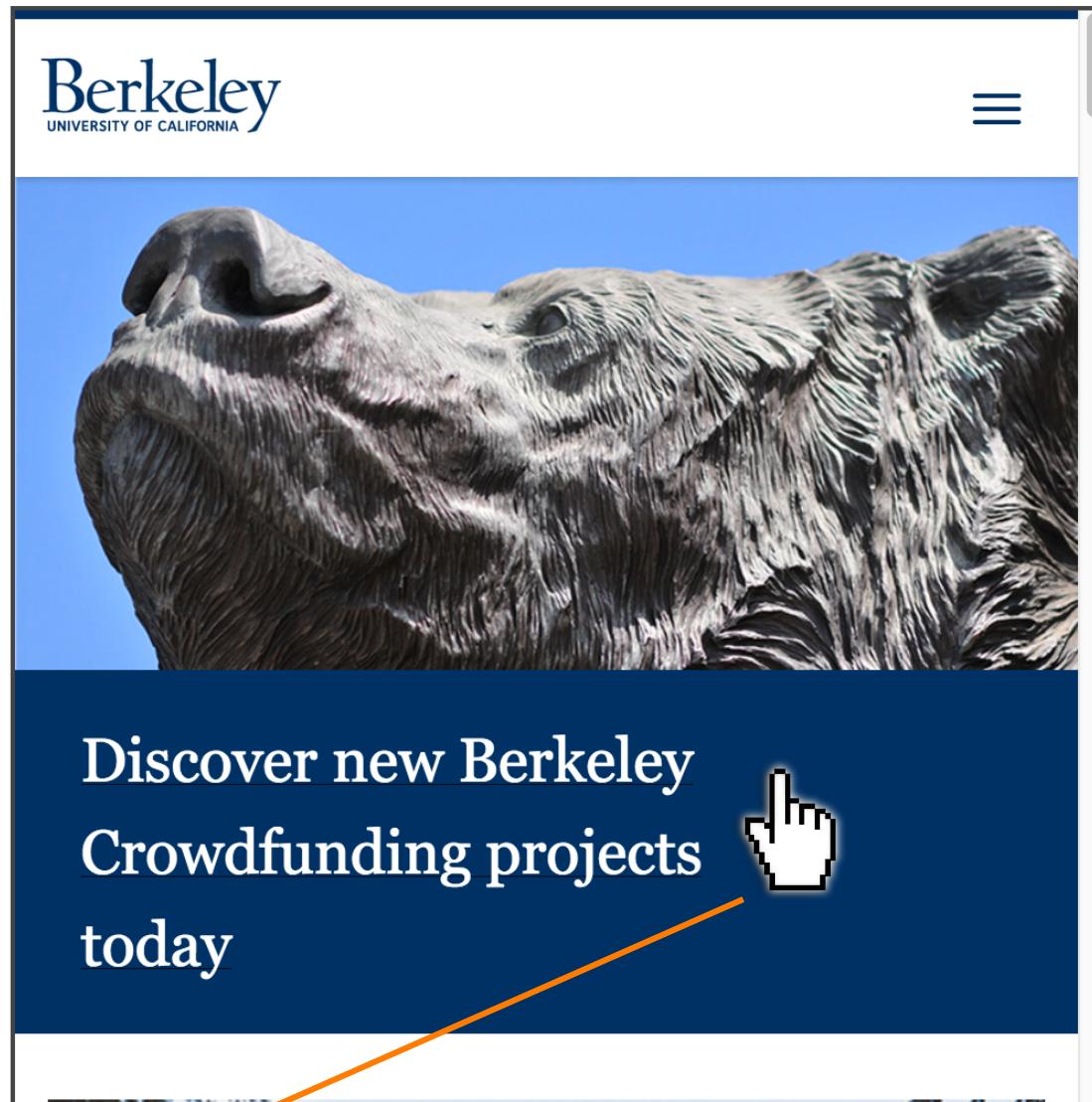
Though of course if the *user themselves* clicks in the framed window, that “counts” ...

Berkeley  
UNIVERSITY OF CALIFORNIA

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Crowdfunding projects  
today



Let's load www.berkeley.edu

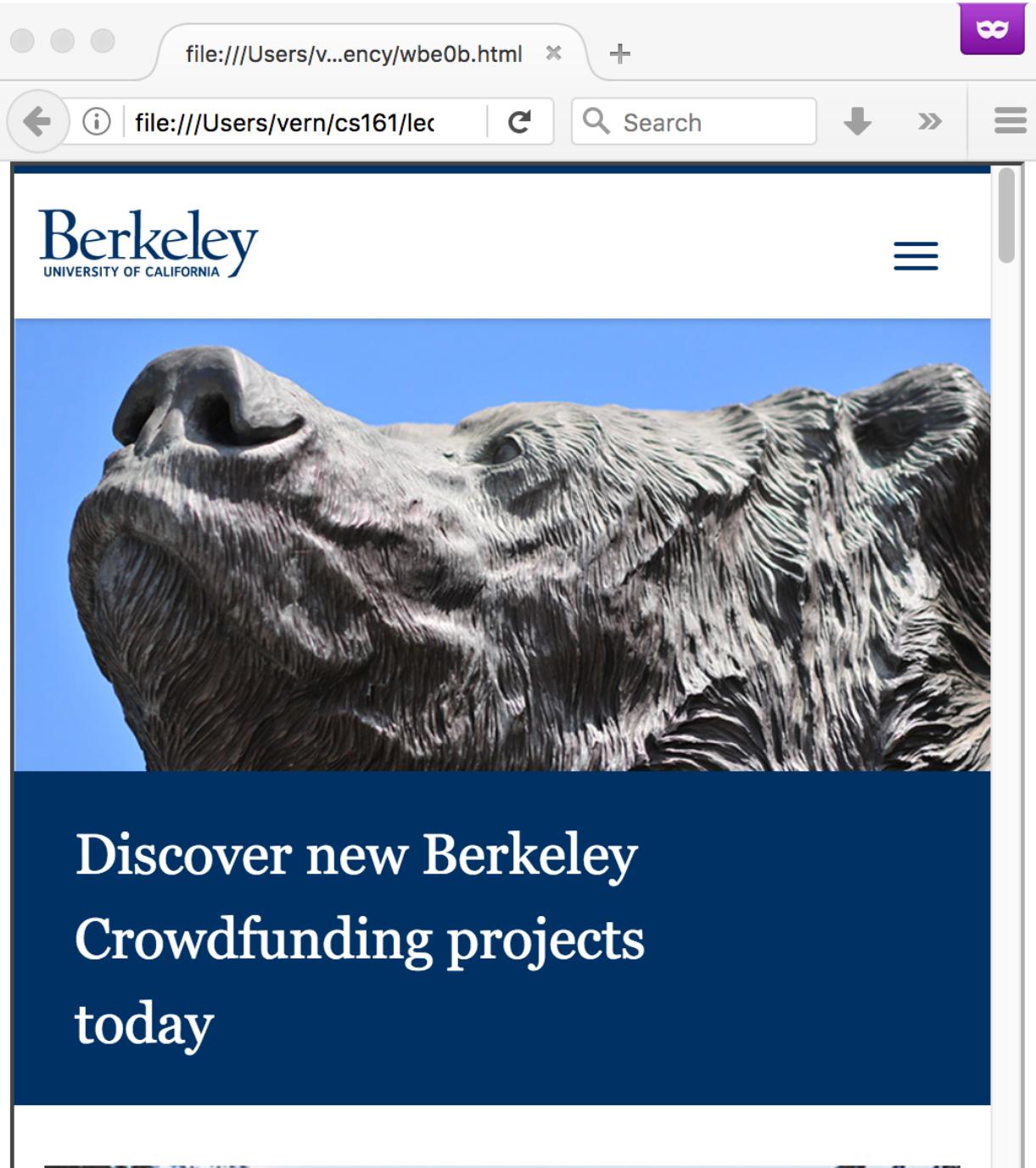


https://crowdfund.berkeley.edu

Let's load [www.berkeley.edu](http://www.berkeley.edu)

```
<p>
<div style="position: absolute; top: 0px;">
<iframe src="http://www.berkeley.edu"
width=500 height=500></iframe>
</div>
```

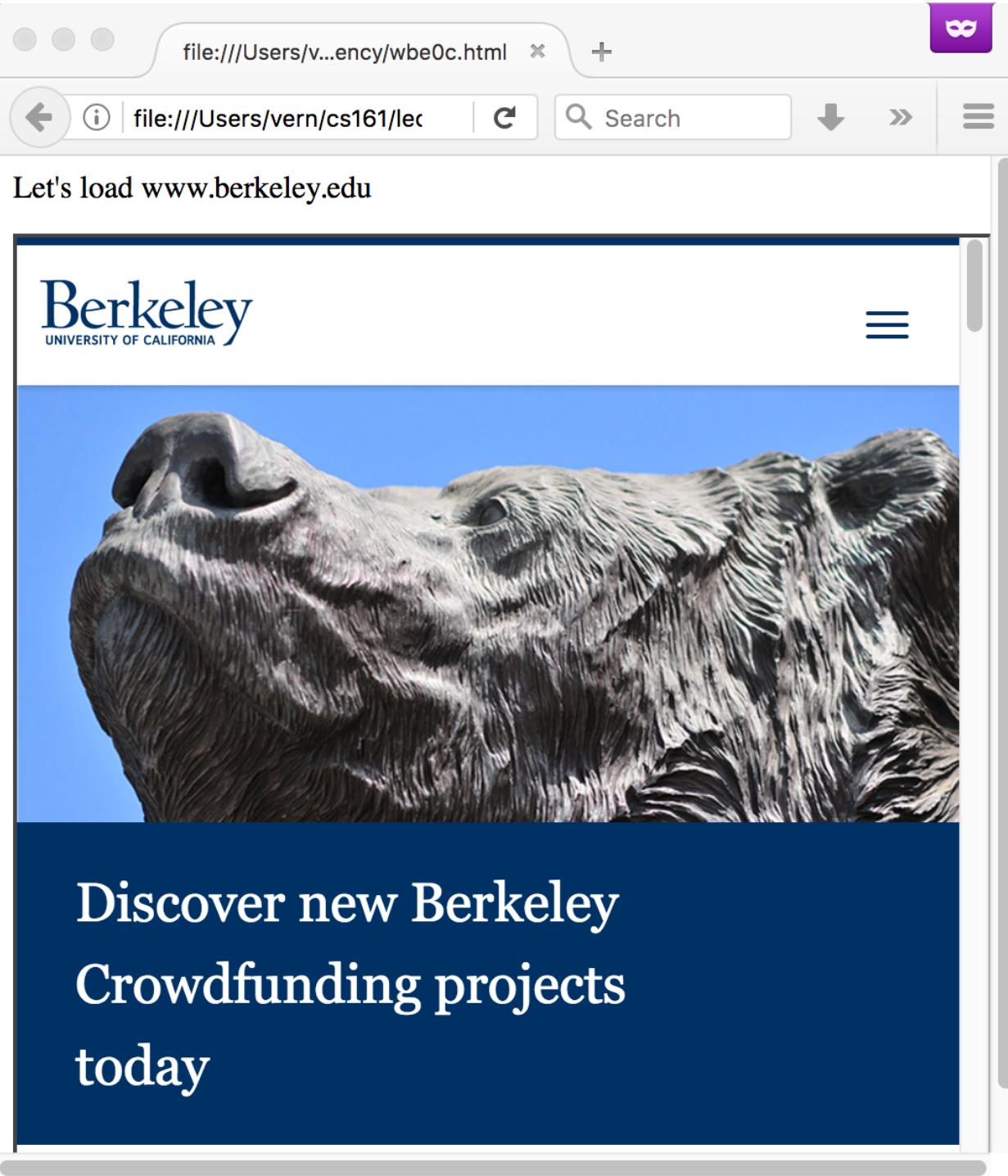
We position the iframe to completely overlap with the outer frame



Let's load `www.berkeley.edu`

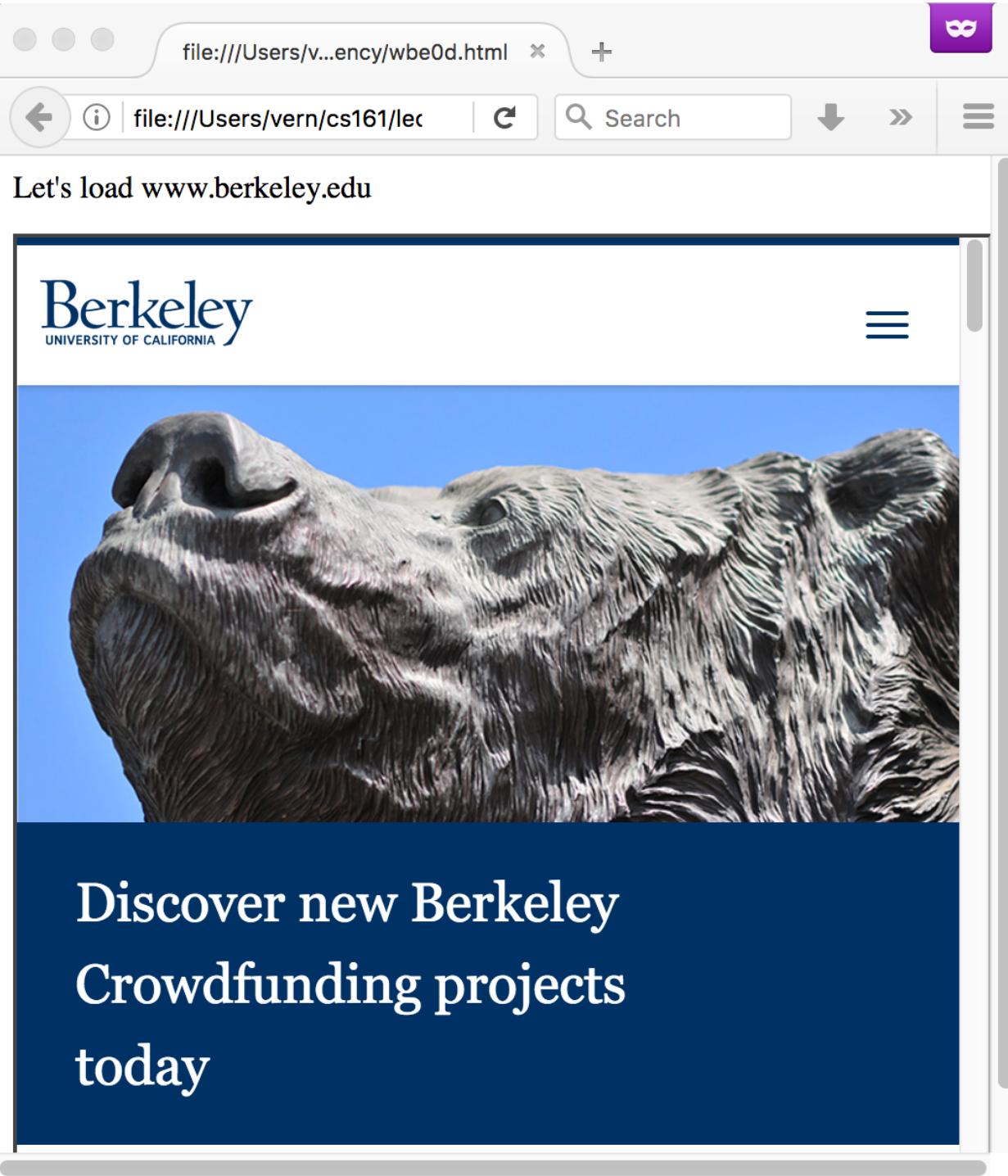
```
<p>
<div style="position: absolute; top: 40px;">
<iframe src="http://www.berkeley.edu"
width=500 height=500></iframe>
</div>
```

We nudge the iframe's position a bit below  
the top so we can see our outer frame text



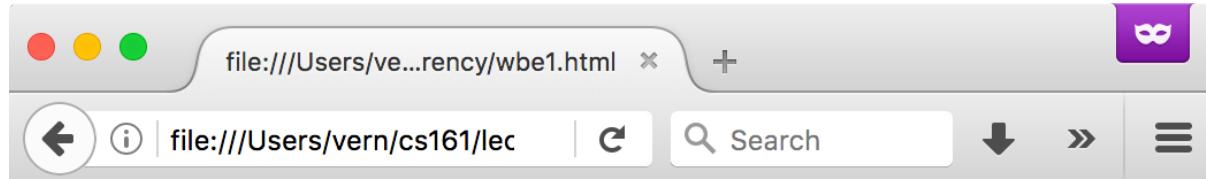
```
<style> .bigspace { margin-top: 210pt; } </style>
Let's load www.berkeley.edu
<p class="bigspace">
<em>You <b>Know</b> You Want To Click Here!</em>
<p>
<div style="position:absolute; top: 40px;">
<iframe src="http://www.berkeley.edu" width=500
height=500></iframe>
</div>
```

We add marked-up text to the outer frame, about 3 inches from the top



```
<style> .bigspace { margin-top: 210pt; } </style>
<style> div { opacity: 0.8; } </style>
Let's load www.berkeley.edu, opacity 0.8
<p class="bigspace">
<em>You <b>Know</b> You Want To Click Here!</em>
<p>
<div style="position:absolute; top: 40px;">
<iframe src="http://www.berkeley.edu" width=500
height=500></iframe>
</div>
```

We make the iframe partially transparent



Let's load [www.berkeley.edu](http://www.berkeley.edu), opacity 0.8

Berkeley  
UNIVERSITY OF CALIFORNIA

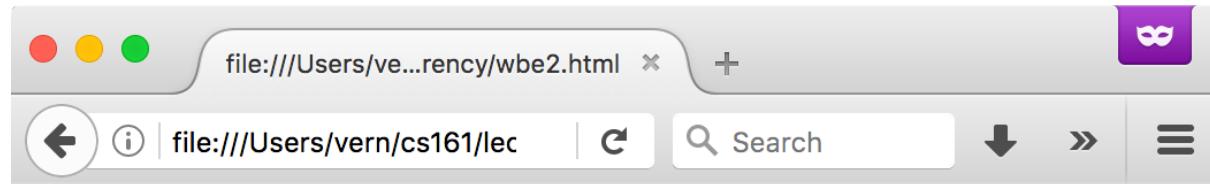
You Know You Want To Click Here!

Discover new Berkeley  
Crowdfunding projects  
today

https://crowdfund.berkeley.edu

```
<style> .bigspace { margin-top: 210pt; } </style>
<style> div { opacity: 0.1; } </style>
Let's load www.berkeley.edu, opacity 0.1
<p class="bigspace">
<em>You <b>Know</b> You Want To Click Here!</em>
<p>
<div style="position:absolute; top: 40px;">
<iframe src="http://www.berkeley.edu" width=500
height=500></iframe>
</div>
```

We make the iframe highly transparent



Let's load [www.berkeley.edu](http://www.berkeley.edu), opacity 0.1

Berkeley  
UNIVERSITY OF CALIFORNIA

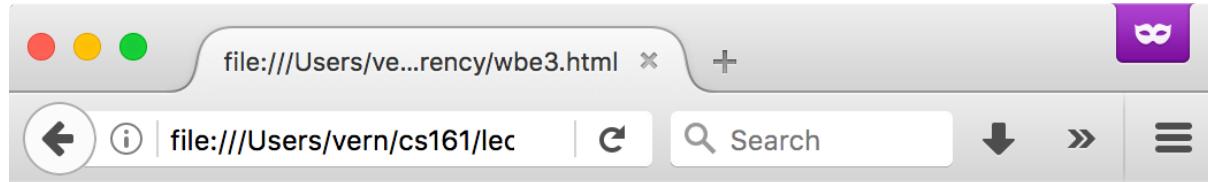
You Know You Want To Click Here!

Discover new Berkeley  
Crowdfunding projects  
today

https://crowdfund.berkeley.edu

```
<style> .bigspace { margin-top: 210pt; } </style>
<style> div { opacity: 0; } </style>
Let's load www.berkeley.edu, opacity 0
<p class="bigspace">
<em>You <b>Know</b> You Want To Click Here!</em>
<p>
<div style="position:absolute; top: 40px;">
<iframe src="http://www.berkeley.edu" width=500
height=500></iframe>
</div>
```

We make the iframe *entirely* transparent

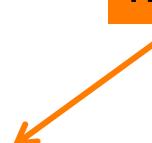


Let's load [www.berkeley.edu](https://www.berkeley.edu), opacity 0

*You Know You Want To Click Here!*



Click anywhere over the region goes to  
<https://crowdfund.berkeley.edu>





# **Clickjacking**

- By placing an **invisible** iframe of target.com **over** some enticing content, a malicious web server can fool a user into taking unintended action on target.com ...
- ... By placing a **visible** iframe of target.com **under** the *attacker's own invisible iframe*, a malicious web server can “steal” user input – in particular, **keystrokes**

**Surely Squiggle.com is not**



**vulnerable to clickjacking, right?**

**Surely CalNet is not  
vulnerable to clickjacking, right?**

# Clickjacking Defenses

- Require confirmation for actions (annoys users)
- *Frame-busting:* Web site ensures that its “vulnerable” pages can’t be included as a **frame** inside another browser frame
  - So user can’t be looking at it with something invisible overlaid on top ...
  - ... nor have the site invisible above something else



Attacker implements this by placing Twitter's page in a “Frame” inside their own page. Otherwise they wouldn't overlap.

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  - So user can’t be looking at it with something invisible overlaid on top ...
  - ... nor have the site invisible above something else
- See OWASP’s “cheat sheet” for this:  
[https://www.owasp.org/index.php/Clickjacking\\_Defense\\_Cheat\\_Sheet](https://www.owasp.org/index.php/Clickjacking_Defense_Cheat_Sheet)

# Clickjacking Defenses

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[https://www.owasp.org/index.php/Clickjacking\\_Defense\\_Cheat\\_Sheet](https://www.owasp.org/index.php/Clickjacking_Defense_Cheat_Sheet)
- Another approach: HTTP X-Frame-Options header
  - Allows **white-listing** of what domains – if any – are allowed to frame a given page a server returns



# X-Frame-Options?

# **Phishing: Leveraging the richness of Web pages**

Dear vern we are making a few changes

[View Online](#)



# Your Account Will Be Closed !

Hello, Dear vern

Your Account Will Be Closed , Until We Hear From You . To Update Your Information . Simply click on the web address below

What do I need to do?

[Confirm My Account Now](#)

**Date:** Thu, 9 Feb 2017 07:19:40 -0600

**From:** PayPal <[alert@gnc.cc](mailto:alert@gnc.cc)>

**Subject:** Help Contact Security [Important] : This is an automatic message to : (vern)

**To:** [vern@aciri.org](mailto:vern@aciri.org)

How do I know this is not a Spoof email?

Spoof or 'phishing' emails tend to have generic greetings such as "Dearvern". Emails from PayPal will always address you by your first and last name.

[Find out more here.](#)

---

This email was sent to vern.

Copyright Â(c) 1999-2017. All rights reserved. PayPal Pte. Ltd. Address is 5 Temasek Boulevard #09-01 Suntec Tower 5 Singapore 038985

Dear vern we are making a few changes

[View Online](#)



# Your Account Will Be Closed !

Hello, Dear vern

Your Account Will Be Closed , Until We Hear From You . To Update Your Information . Simply click on the web address below

**What do I need to do?**

[Confirm My Account Now](#)



[Help](#) [Contact](#) [Security](#)

---

**How do I know this is not a Spoof email?**

Spoof or 'phishing' emails tend to have generic greetings such as "Dearvern". Emails from PayPal will always address you by your first and last name.

[Find out more here.](#)

---

This email was sent to vern.

Copyright Â© 1999-2017. All rights reserved. PayPal Pte. Ltd. Address is 5 Temasek Boulevard #09-01 Suntec Tower 5 Singapore 038985

Open "universalkids.com.br/re.php" in a new window

The screenshot shows a web browser window with the following details:

- Address Bar:** The URL [evenxi.com](http://evenxi.com) is displayed, with the lock icon indicating a secure connection. This URL is circled in orange.
- Page Content:** The page content is a login form for PayPal. It includes:
  - The **PayPal** logo at the top.
  - A large input field labeled **Email**.
  - A large input field labeled **Password**.
  - A large blue **Log In** button.
  - Links below the form:
    - [Forgot your email or password?](#)
    - [Sign Up](#)
- Page Footer:** At the bottom of the page, there are links for navigation and information:
  - [About](#)
  - [Account Types](#)
  - [Fees](#)
  - [Privacy](#)
  - [Security](#)
  - [Contact](#)
  - [Legal](#)
  - [Developers](#)
- Page Bottom:** Copyright information is at the very bottom: [Copyright © 1999-2017 PayPal. All rights reserved.](#)

evenxi.com

Log in to your PayPal account

**PayPal**

**Log In**

[Forgot your email or password?](#)

---

**Sign Up**

About | Account Types | Fees | Privacy | Security | Contact | Legal | Developers

Copyright © 1999-2017 PayPal. All rights reserved.

evenxi.com

Confirm Billing Information - PayPal

 Your security is our top priority

# Confirm Your personal PayPal Informations



Legal First Name

Legal Last Name

DD-MM-YYYY

Street Address

City

Country

State Zip Code

Mobile Phone Number

Continue

evenxi.com

Confirm Billing Information - PayPal

Your security is our top priority

# Confirm Your personal PayPal Informations



Stefani Joanne Angelina

Germanotta

28-03-1986

On Tour

City

United States of America

State Zip Code

Mobile Phone Number

Continue

evenxi.com

Confirm Card Information - PayPal

 Your security is our top priority

## Confirm your Credit Card

- Pay without exposing your card number to merchants
- No need to retype your card information when you pay

Primary Credit Card

Card Number 

MM/YYYY CSC 

Social Security Number

This Card is a VBV /MSC

**Continue**

 Your financial information is securely stored and encrypted on our servers and is not shared with merchants.

evenxi.com

Confirm Card Information - PayPal

Your security is our top priority

## Confirm your Credit Card

- Pay without exposing your card number to merchants
- No need to retype your card information when you pay

Primary Credit Card

Not Sure

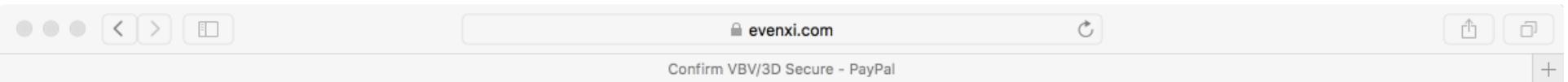
MM/YYYY CSC

121-21-2121

This Card is a VBV /MSC

Continue

Your financial information is securely stored and encrypted on our servers and is not shared with merchants.



Please enter your Secure Code



Name of cardholder Stefani Joanne Angelina Germanotta

Zip Code

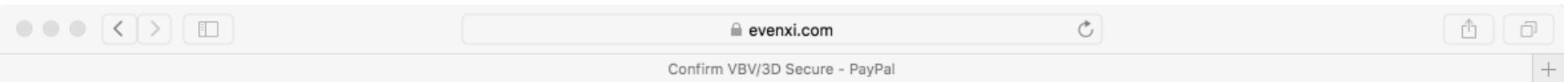
Country United States of America

Card Number Not Sure

Password

Submit

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Please enter your Secure Code



Name of cardholder Stefani Joanne Angelina Germanotta

Zip Code

Country United States of America

Card Number Not Sure

Password

**Submit**

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Confirm Billing Information - PayPal

**PayPal**

Your security is our top priority

## Confirm your bank account

Join **72 million PayPal members** who have Confirmed a bank

- Pay with cash when you shop online
- Send money to friends in the U.S. for FREE
- Withdraw money from PayPal to your bank account

Bank Name  Account ID

Password  Account Number

ATM PIN

**Continue**

Your financial information is securely stored and encrypted on our servers and is not shared with merchants.

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La Rive Gauche	Not Sure
More\$Ecret	121212121
<input checked="" type="checkbox"/> ATM PIN 123?	

**Continue**

**Secure** Your financial information is securely stored and encrypted on our servers and is not shared with merchants.

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Thank You - PayPal

**Log In**

**PayPal**

# Your account is ready to use!

Shop, sell things, and transfer money with PayPal now.



### Go shopping

Shop safer online and in stores just look for the PayPal logo when you check out.

**Buy**



### Sell something

Sell on eBay or your web site. Get paid instantly, securely.

**Sell**

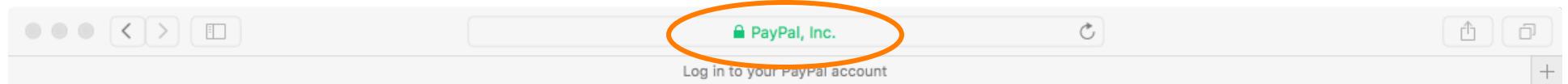


### Transfer money

Pay a friend back for lunch. Raise money for a group gift. Its fast and easy.

**Transfer**

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PayPal, Inc.

Log in to your PayPal account



Email

Password

Log In

Having trouble logging in?

Sign Up

# The Problem of Phishing

- Arises due to mismatch between reality & user's:
  - Perception of how to **assess legitimacy**
  - Mental model of what attackers can control
    - Both Email and Web
- Coupled with:
  - Deficiencies in how web sites authenticate
    - In particular, “replayable” authentication that is vulnerable to theft
- Attackers have many angles ...