Money

Today's Questions

- How is \$0 different from other monetary amounts (besides being smaller)?
- How does money as an incentive or money as a price violate rational utility theory?
- What descriptive theories of \$0 can explain these violations?

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MARKETING SCIENCE



Zero as a Special Price: The True Value of Free Products

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• 3 options:

- -Buy X for price P_x
- -Buy Y for price P_y
- -Buy nothing

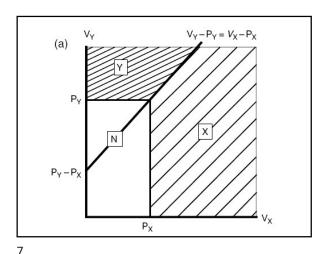


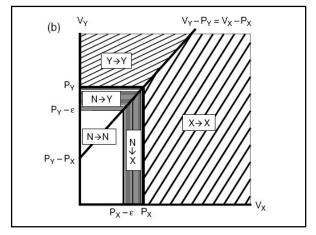
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What to choose?

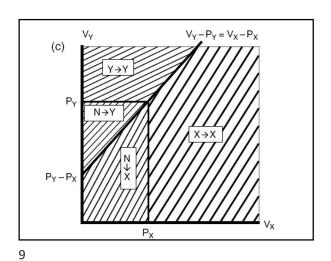
- Choose X if and only if
 - $V_X > P_X$ and $V_X P_X > V_Y P_Y$
- Choose Y if and only if
 - $V_Y > P_Y$ and $V_Y P_Y > V_X P_X$
- Buy nothing if and only if
 - $V_X < P_X$ and $V_Y < P_Y$

10/4/2020





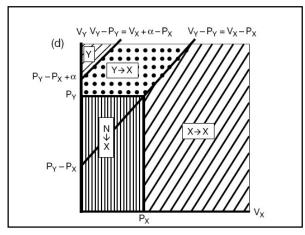
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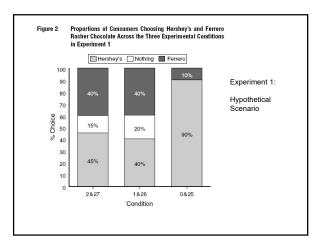


Descriptive Theory When X becomes free

- People who previously bought Y now buy X iff
 - $\cdot V_y > P_y$
 - $V_y P_y > V_x P_x$
 - V_x + α > 0, and
 - • V_x + α P_x > V_y P_y

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10/4/2020

Figure 3 Proportions of Consumers Choosing Hershey's and Line Across the Three Experimental Conditions in Experiment 2 Hershey's Nothing Lindt 100 90 Experiment 2 80 Real purchases in student center 70 60 50 40 30 20 42% 0&14 1&15 0&10

Proportions of Consumers Choosing Hershey's and Lindt Across the Two Experimental Conditions in Experiment 3 Figure 4 ☐ Hershey's ☐ Nothing ☐ Lindt 90 Experiment 3 80 Cafeteria 70 60 50 40 56% 62% 30 20 31% 10 1&14 0&13 Condition

13 14

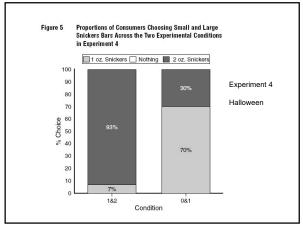
3 Explanations

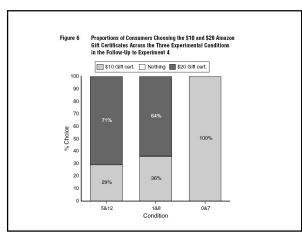
- Social norms
 - Social exchange vs. market exchange
 - Price the Hershey's kiss at -1 cent
- Mapping difficulties
 - Halloween study
- Affect
 - Smilie face study
 - Forced analysis study

| Negative Prices | | | |
|-----------------|------|------|-------|
| | 1&14 | 0&13 | -1&12 |
| Kiss | 15% | 34% | 50% |
| Truffle | 38% | 16% | 16% |
| Truffle | 38% | 16% | 16% |
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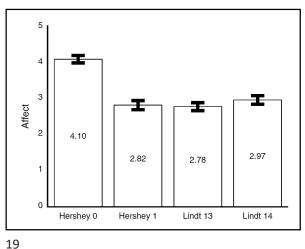
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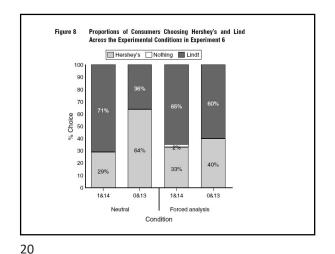
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Heyman & Ariely (2004)

- Participants asked to do a tedious task
- Given compensation of nothing, small prize, or large prize.
- Prize was either money or candy

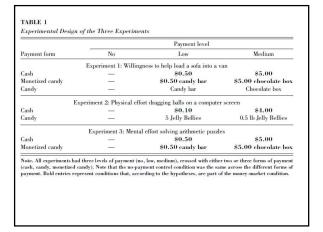
PSYCHOLOGICAL SCIENCE

Research Article

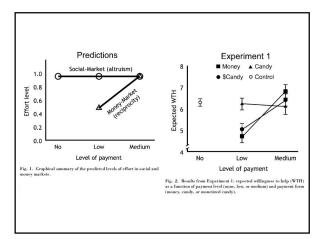
Effort for Payment

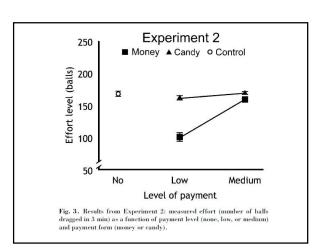
A Tale of Two Markets James Heyman¹ and Dan Ariely²

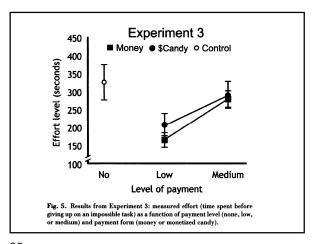
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