## Cheating



Dan Ariely TED Talk Our buggy moral code

- Dishonesty is not a cost-benefit calculation
  - Gain of cheating > p(get caught) x u(punishment)
- Instead moral self concept / social norms
  - Want to maintain an honest self concept
  - So cheat a little, but not enough to jeopardize self concept.
  - Personal fudge factor

Find 2 numbers that add to 10

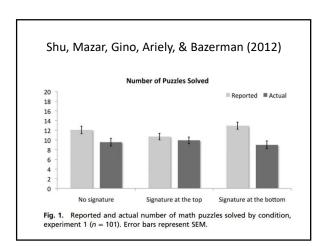
1.69	1.82	2.91
4.67	4.81	3.05
5.82	5.06	4.28
6.36	5.19	4.57

3

Number of Correct Answers Reported

		Scoring	
Ē		Recycle	Control
Remin 10 C	10 Commandments	2.8	3.1
	10 Books	4.2	3.1

This result does not replicate: Verschuere, B., Meijer, E. H., Jim, A., Hoogesteyn, K., Orthey, R., McCarthy, R. J., ... & Barbosa, F. (2018). Registered replication report on Mazar, Amir, and Ariely (2008). Advances in Methods and Practices in Psychological Science, 1(3), 299-317.



5 6

1

1

4

#### Social Norms

Gino, Ayal, & Ariely (2009)

- Confederate finishes task impossibly quickly (presumably cheated)
  - This increased cheating if confederate was in the in group (plain T-shirt)
  - Decreased cheating if out group (Pitt Tshirt)
- Confederate increases salience of possibility to cheat
  - Says, "So, is it OK to cheat?"
  - This decreases cheating

TSBURGH WTHERS

7

8

10

Number of Questions (out of 20)

16 14

12

10

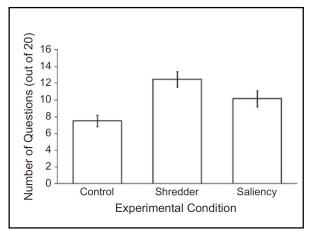
8

6

4

2

Control



9

# **Self-Serving Justifications: Doing Wrong and Feeling Moral**

Shredder

**Experimental Condition** 

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In-Group

Out-Group

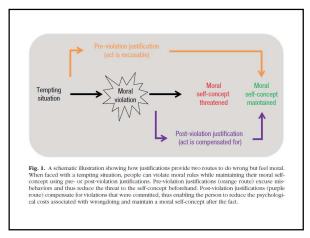
#### Costs & Benefits of Cheating

- · Economic view:
  - Compare costs and benefits
  - Cheat if benefits outweigh the costs
- · Data:
  - People cheat & lie only a little even when no chance of getting caught
- · Psychological view:
  - Psychological costs of cheating
  - Threats to self image

## Why good people do bad things

- · Want to preserve moral self image
- · Also want benefits from unethical behavior
- Self-serving justifications license unethical behavior
  - Pre-violation justifications
    - lessen anticipated threat to moral self
    - Redefine questionable behaviors as excusable
  - Post-violation justifications
    - alleviate experienced threat to moral self
    - Compensate to balance or lessen violations"

11 12





13

S. Shalvi et al./Organizational Behavior and Human Decision Processes 115 (2011) 181–190

80

40

90

10

0

Single roll (n = 67)

### Pre-violation justifications

- Ambiguity this is a gray area
  - Roll die 1 vs. 3 times
- · Self-serving altruism
  - Lie benefits both me and another person
- · Moral licensing
  - I did some good things; now I'm entitled to lie.

## Post-violation justifications

- Cleansing
  - E.g., use hand sanitizer or take on painful act
- · Confessing
  - Fresh start → more ethical behavior later
  - A partial confession is sufficient
- · Distancing
  - It wasn't that bad
  - Other people have done much worse

16

17

15