Curtis Walker

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I am a Solutions Architect with excellent communication skills having the ability to engage with all levels of the business & stakeholders. I have 18 years' experience working within IT (BAU, Design, Architecture, Implementation and Migrations) as a service provider and as a client, having been responsible for overseeing and implementing the change management process across small and large operations and projects.

I have extensive experience working on projects with up to 50,000 users within Financial, Insurance, Public Sector, Oil, Gas and Manufacturing industries and I am ITIL certified.

With good problem-solving and analytical skills I am equipped to achieve results on time and in budget. I can engage effectively with both technical and non technical people which includes working closely with support staff for the service handover to production, up to the project sponsors and EXCO.

QUALIFICATIONS

- **Microsoft Certified Master** - **Exchange Server 2010**
- Microsoft Certified Solutions Expert – **Messaging (Exchange 2013)**
- Microsoft Certified Solutions Associate - **Windows Server 2012**
- MCITP **(Enterprise Administrator on Windows 2008)**
- MCITP **(Enterprise Messaging Administrator 2010)**
- MCITP **(Enterprise Messaging Administrator 2007)**
- Vi3 **(VMWare certified professional)**
- ITIL V3
- MCSE 2000
- MCSE NT4
- Microsoft Transcript – https://mcp.microsoft.com/authenticate/validatemcp.aspx.
    - **Transcript ID** : 868509
    - **Access Code** : qwer1234

RECENT ACTIVITIES

PERIOD	ACTIVITY
October 2017 – current Minttulip	- O365 Consultant / Architect - Architecture, Consulting, Design & Implementation of O365 Hybrid solutions
July 2016 – September 2017	- O365 Consultant / Migration Lead - Centrica (40 000 + mailboxes) - SABMiller/ABInbev (40 000 + mailboxes)

2015 – 2016 ThyssenKrupp (germany)	• Architecture, Design & Implementation of Exchange 2013 • Consolidated 140 000 on-premises mailboxes globally distributed into 4 datacentres across 4 continents.
2014 Old Mutual	• Architecture, Design & Implementation of Exchange Hybrid 2010/O365 • Migration of 9000 mailboxes from Exchange 2007 to Exchange Online (O365 mailboxes)
2013 Mutual & Federal	• Design of MS Exchange 2010 (3500 mailboxes)
2013 Old Mutual	• Design of Exchange 2010 (15500 mailboxes)
2012 – 2013 Transnet	• Design of MS Exchange 2010 (22000 mailboxes)
2010 – 2012 Eskom	• Design and Implementation of MS Exchange 2010 from Novel GroupWise • Migration of 45000 mailboxes

EMPLOYMENT HISTORY

O365 Consultant / Migration Lead / Solution Architect   July 2016 to current

- Hybrid O365 configuration and troubleshooting of a complex environment.
- Windows 10 Design and Implementation
- PowerShell scripting for monitoring, configuration, data extraction and reporting.
- Proxy configuration for inbound and outbound connectivity to O365
- Detailed data extraction to prepare for migration of mailboxes globally.
- Mailbox and user object remediation and batch creation for migration readiness.
- Active Directory configuration and remediation (Planning changes to upn, primary email addresses, mail routing, forest trusts, client connectivity)
- Design and implementation of ADFS (4.0) and Azure AD Connect.
- AlwaysOn VPN configuration and deployment.
- Azure network and virtual machine configuration
- Azure Information Protection
- Intune configuration and administration (MDM, APP)
- Azure AD administration
- Architecture documentation, HLD and DLD
- DNS configuration (internal and external)
- 3rd level support
- Client workshops

T-systems, South Africa:

Technical Solution Engineer / Architect   April 2008 to May 2016

- Architect, Design and Implement MS Exchange and O365 Hybrid solutions with high availability
- Hybrid O365 configuration and troubleshooting
- GPO testing and implementing for Outlook client configuration.
- Powershell scripting for monitoring, configuration, data extraction and reporting.
- Configure DirSync for AD replication to Azure AD
- Working knowledge of ADFS
- Proxy configuration for inbound and outbound connectivity to O365
- Design and Upgrade Blackberry infrastructure.
- Stabilise and Upgrade enterprise Active Directory Structure incorporating DNS, WINS, DHCP across multiple domains.
- Liaise with customer in conjunction with Delivery Management to achieve contractual and agreed service delivery.
- Build positive working relationship between Client, Delivery Management & Support environment.
- Ensure an effective meeting and reporting structure internally and externally.
- Actively involved in Due Diligence, Transition and Transformation.
- Create operational excellence through governance and process discipline.
- Consult on and Implement standards, policies and Industry best practices in line with ITO guidelines.
- Assist with 3rd level support.
- Architect, Design and implement solutions in accordance with customer requirements.

Siemens Business Services, South Africa:

Consulting Systems Engineer   March 2003 to March 2008

- Develop Operational IT Solutions to business requirements within proposals and consultation to clients.
- 3rd Line technical support.
    - Active Directory Support and design
    - Exchange server support and design (5.5, 2000, 2003)
    - ISA Server support.
    - Network support (Completed my CCNA)
- Develop and manage product portfolios.
- Consult on and present infrastructure solutions at any level of an organisation.
- Perform all functions of Consulting Systems Engineer.
- Strong understanding of Project Management principles. Manage the Implementation of projects as and when required.
- Setting up budgets for the division.

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- Maintaining a high level of documentation skill. Able to write professional documents for customers and their recommended solutions.
- In-depth and ongoing customer relationship management.
- Ensure a high level of Customer Service is maintained at all times, and that the appropriate escalation procedures are applied when necessary.
- Recommend and implement solutions for continuous improvement.
- Understand the IT market and identify business opportunities. Keep up to date with latest technologies and upgrades.
- Strong communication skills to communicate at all levels of a business.

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