

Vineela Gottimukkala



SOFTWARE ENGINEER IN ST. LOUIS, MO

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Seeking an entry level opportunity to apply the technical, teamwork, and management skills learned in the classroom, the business world, and in independent projects, to a challenging and rewarding job involved in software development or web development.

LANGUAGES

- Java
- SQL
- Python
- HTML5/CSS3

FRAMEWORKS

- Spring Boot
- Flask
- Bootstrap

DATABASES

- MySQL
- MS SQL

TOOLS

- IntelliJ
- Visual Basic
- Git

EDUCATION

Launch Code, LC101 Programming Course — 2019

Visakha Institute of Engineering and Technology, Bachelor's Degree -Computer Science-2013

PROJECT EXPERIENCE

Online Restaurant Order - Launch code (<https://github.com/Vineela-sravanthi/Online-Restaurant-Order>)

- Designed a website that helps users to order food online.
- It allows users to signup, login, see the menu and select items from the menu and place an order.
- The technologies used in this project are Java, Spring boot, MySQL, thyme leaf, HTML, CSS.

Blogz - Launch code (<https://github.com/vineela517/blogz>)

- A project completed in Lc101 class, it allows users to signup, Create and read blog posts.
- The technologies used in this project are Python, Flask, SQLAlchemy, jinja, MySQL, HTML.

Cheese-MVC-Persistent - Launch code (<https://github.com/vineela517/cheese-mvc-persistent>)

- A project completed in Lc101 class, it allows to add, edit cheese category and Create the menu with cheese items.
- The technologies used in this project are Java, Spring boot, Spring MVC, MySQL, thyme leaf, HTML, CSS.

WORK EXPERIENCE

Sales Support Assistant, Elsevier, Maryland Heights-Mo, Sep 2019 – Present

- Ensure that various faculty and sales-initiated requests for products, resources and support are fulfilled.
- Provide Administrative assistance to the sales team.
- Ensure all assigned tasks through Elsevier's Customer Relationship Management (CRM) system are accomplished.
- Updating Salesforce with account information (contacts, enrollment etc.)
- Assist with the ordering and shipping of Brochures and related sales collateral to the field sales teams.

Seasonal Service Associate, Kohl's, O'Fallon-Mo, Aug 2019 – Sep 2019

- Greet customers as they enter the store, Be Friendly and Helpful, Provide Prompt, Courteous Service, and thank our Customers.
- Maintain excellent customer service by cooperating and communicating professionally with other associates.
- Performed cash transactions for customer purchases and Bags customers purchases carefully.
- Maintains company 2-in-a-line standard and calls additional cashiers as needed.
- Solicits, opens and activates Kohl's charge applications in accordance with Company Standards.

Helpdesk Analyst, Elsevier, St. Louis-Mo, July 2018 – November 2018

- Provides 2nd Line Support for customers and troubleshoot technical problems via phone.
- Manages end user tickets via Oracle Service Cloud (OSVC) from entry to resolution.
- Good Knowledge in ticketing systems like OSVC, JIRA, QuickBase.
- Serves as system administrator within various learning management systems (LMS) including Canvas, Blackboard, Brightspace, Moodle.
- Guiding customers in transition products from legacy to Next Generation (NG).
- Escalated the issues to different Departments based on the issue.
- Good knowledge in salesforce.

Food Bar Clerk, Schnucks Markets, St. Louis-Mo, July 2016 –Sep 2017, Jan 2018- July 2018

- Maintain appropriate bar and display conditions by filling, cleaning, straightening, culling and rotating product.
- Greet Customers and provide them samples as requested.
- Ordered, displayed, arranged and sold items in the salad bar and hot food section.
- Stocked soup, supplies, hot food bars, and dry goods.
- Make fruit and veggie trays as required.
- Interact with direct customers by phone to receive salad bar orders.

