‍‍Lolita Witherspoon

2408 Elliott Key Dr., Las Vegas NV 89128 | 940-923-2392 | l\_nicole.wit8@yahoo.com

Skills

* Excellent customer service
* Cash handling experience
* Work well in diverse settings
* Critical thinking and Problem Solving
* Engaging customers
* Perform effectively in high paced environments
* Flexibility
* Establishing rapport
* Multi-tasking
* Detail-oriented

Education

2009-PRESENT | vernon college | wichita falls tx

2005-2009 | hirschi HIGH SCHOOL | wichita falls tx

Experience

NAVY FEDERAL CREDIT UNION (member service representative)

* Represent the financial institution in a courteous and professional manner through exceptional customer service.
* Acknowledge every customer and provide them with information on current products and services to utilize their financial needs and overall customer satisfaction.
* Perform customer transactions efficiently in a high paced environment to minimize errors and reduce fraud.

wells fargo (Lead teller)

* Responsible for implementing existing policies and branch procedures in regards to cash operations and member service functions.
* Manage and resolve customer conflicts.
* Oversee opening and closing procedures and ensuring they are performed each day.
* Introduce customers to new products and services while also generating leads for the sales team.

fortsill national bank (alternate vault teller)

* Establishing a positive and lasting impression by maintain ethics, integrity, and embracing diversity
* Maintaining and balancing cash drawers of significant amount

References

Cindy Casillas | 940-447-7756 |  karen norman | 940-249-0716 |  Chris wilson |402-659-4752|