**Termaine Maurice. Travis**

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**Objective:**

To obtain an entry-level position, where the courses taken can be utilized to enhance the company's growth and advance my experience.

**Skills and Training:**

Introduction to Database Management and Microcomputer Applications

Fundamentals of Information Technology and Task Analysis

Principles of Logic and Problem Solving

Project Management of Web-based Systems

Computer Repair: Hardware and Software

Computer Programs: Excel, Access, Powerpoint and Microsoft Word

Excellent customer service and communication skills

Experience organizing and managing data

**Education**

Sept. 2006 - Nov. 2008 Associate of Applied Science in Information Technology

**Brown Mackie College, Akron, OH**

Jan. 2004 - May. 2005 Certificate of Completion /Dental Assistant

**Akron Institute, Akron, OH**

**Work History:**

**Moore’s Landscaping -** April 2014 – current

-Machine operator/Floor Leader

**Gojo** - Nov 2011 – Oct 2013

- Shipping/Receiving

-Forklift Operator

**-**Machine Operator

**Tele-performance/Cox Communications -** Jan 2009 - Mar 2011

-Cable/Internet Tech Supporter

- Troubleshoot customer Internet and Cable

-Update and note customers account

-30-100 inbound/outbound calls

**Verizon Data Center/Internship –** Nov. 2008

- 120 hours completed within the Network Operation Center

- Troubleshooting wide-area networks

- Experience with routings, switching, voice and video over IP

- Network monitoring via HP Openview

- Experience with Remedy Ticketing System

**American Dental Center** - June. 2005 - Aug. 2006