William Delgado

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|  | 9353 W Twain Ave #288 Las Vegas NV 89147| 7022098249 | Wdelgado.lasvegas@outlook.com |

Professional summary of qualifications

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|  | **Troubleshooting = Installing = Repairing = Upgrading = Supporting**  Dedicated hardworking individual with a wide range of expertise, including Computer Science, Information Science, Mathematics, Engineering, Statics, as well as Operations Research. Identify Client requirements establishing report with potential and actual clients while understanding service requirements. Data collecting, Identifying sources of Information, Designing survey, and collecting methods. Expertise in organizing information by studying, analyzing, interpreting, and classifying data. Maintains Historical records by documenting system changes and revisions.  Maintains customer confidence and protects operations by keeping information confidential. Extremely professional and technical knowledge by attending educational workshops, reviewing professional publications, and establishing personal networks. Accustomed to preforming multiple high leveled tasks within a fast- paced, dead lined oriented working environment. Highly skilled in the areas of organization, work flow, and time management. |

key qualifications

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|  | * Technical Understanding * Process Improvement * Data Processing * Reporting Research Results * Networking * Presenting Technical Information * Written Communication * Operating Various Systems * Reporting Skills * Documenting Skills * Exceptional Client Relationships |
| CERTIFICATIONS   * A+ * Working On N+ * Working On MY SQL * Working on CISCO |  |

professional Experience

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| 2012-Present | Field Engineer ,  Unisys  Preformed complex technical functions in the support of engineering activities includes setup, operation, maintenance, modification, circuit, testing, and calibrating. Trouble shooting of electronic/electro-mechanical systems, software, experimental design, prototype models & specialized tests equipment’s. Work with appliances that includes analog, digital/video circuits & logic systems. Conduct engineering tests and detailed testing to collect design data. Maintained customer service data along with logistics and repair documents. |
| 2012-2007 | Field Service Technician ,  CompUcom  Installed, Troubleshot, and maintained a wide array of highly integrated technology. Provided customer support that included installation, service repair, integrated testing, & troubleshooting of assigned systems. Instructed customers on system operation and maintenance, & Preformed periodic preventive maintenance. Preformed field service, & trained personnel. Handled logistics, configuration, & inventory duties. |

Education

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| 2004-2007 | Associates Degree,  College Of Southern Nevada |
| 2000-2004 | High School Diploma,  Durango High School |