SHAHID Z KHAN

2101 Country Club Court,

Plant City, FL 33566

(813) 716-5367

E-mail: szkhan786@gmail.com

### Objective

Hard-working career oriented in Quality Assurance Software Testing. I have a strong experience with manual testing in QA and UAT testing. I am well versed in Database Testing, Unit Testing, Functional Testing, Integration/System Testing, Regression Testing, Web Based and Interface Testing. I am highly oriented in HP Quality testing tool. I have knowledge in front-end and back-end testing in SQL system base applications. I have excellent analytical, organizational and problem-solving skills, highly motivated self-starter with the ability to grasp complex concepts quickly. I am particularly effective in use of written, oral, interpersonal and persuasive communication skills. I am a confident, patient team player and independent worker requiring minimal supervision and always looking for new challenging tasks in software testing.

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| **SKILLS** |  |
| **Testing Tools** | **Quality Center & Jira** |
| **Database** | SQL Server |
| **Operating Systems** | Windows XP, Vista, Win7, Win8, Win10 |

Solid understanding of software development life cycle **(SDLC agile and waterfall)** processes including requirements gathering, analysis and design, development tools and technologies, release and version control, contemporary testing methodologies and deployment management.

### Professional Experience

**May, 2011 – Present *Cloud Contracts***

**Quality Assurance Analyst**

Cloud Contracts develops and supports many S/W applications for various business needs. S/W testing is one of the key aspects of the development process to make sure upgrades; new applications function accurately and meet the expectations/requirements. Provide S/W Quality Assurance leadership to the S/W QA group and test automation initiatives across Cloud Contracts. The QA group will provide testing support besides developing test automation plans, scripts, and formulated results in cooperation with subject matter experts from HPs/corporate departments and IT.  The S/W Quality Assurance analysts will provide quality assurance plan development and execution support to the QA team and stakeholders.

* Created test cases from **complex requirements** and use cases.
* Attended **defect review meetings** with BA and developers and escalated any issues to QA managers, project managers.
* Verified data from **database (SQL)** manually.
* Team effort and worked overtime and on weekends to achieve testing goals and meet deadlines.
* Learned **new technologies** and tools to effectively handle new challenges.
* Developed test cases and bug tracking in **QC and Jira**
* Develop, execute and report bugs in HP Quality Center.
* Expert in creating XML transaction for the NCPDP 5.1 and D.0 Laker tool application. Excellent **understanding of XML to analyze requests and responses**.
* Well versed in Smoke Testing, Database Testing, Functional Testing, Integration/System & Regression Testing.
* Schedule Test Plan walkthroughs before test execution.
* Knowledge of White Box and Black Box Testing.
* Proficient in **SQL Database queries**.
* Created Test Conditions based on BRD.
* Derived **test cases** from business use cases, conditions, and prototype of application.
* Involved in the development of **Test Plan and Test Cases** to reflect business use cases. Performed **White Box & Black Box** testing.
* Assisted in developing **test matrices** to trace scenarios, requirements and product components to appropriate test scripts.
* Developed and documented test cases for **Functional and Regression** testing.
* Assisted in setting up the testing environment and conducted the testing as per business rules and specifications.
* Developed test plan, test cases in **Quality Center** and executed test cases. Created test plan and test summary documents according to **SDLC** standards. Tracked and managed defects. Analyzed data and provided reports. Participated in end-to-end integration testing.
* Conducted backend testing of the application by writing **SQL queries*.***
* Performed test management and bug reporting using **Quality Center**.
* Interacting with multi front end users and participating in the technical discussion with developers.

**Education**

* Bachelors of Science: Environment Science and Policy - University of South Florida.

Reference: Available upon request.