

07  British accent → American accent

08 American accent → American accent


Questions 7-8 refer to the following conversation.

W: This is Lauren calling from the Poplar Street store. ⁰⁷We have a customer asking for the office desk, /but we sold our last one yesterday.

M: You're in luck. We still have 2 in stock.

W: That's good. Can I tell him to drop by your store?


M: No problem. But ⁰⁸let him know that we close at 8 o'clock.

- 04  American accent → British accent
Australian accent → American accent

Question 4 refers to the following conversation.

M: Excuse me, / I'm interested in these curtains / for my living room. Do they come in red or gray?

W: Yes, / but they're not in stock / at the moment. Why don't I show you / some similar styles / in red and gray?

- 05  American accent → British accent
06 Australian accent → American accent

Questions 5-6 refer to the following conversation.

M: Excuse me, / ⁰⁶where do you keep your dress shirts? I need some new shirts for work.

W: ⁰⁵Men's shirts are on the third floor / next to our suit department. We also have ties on sale today.

M: Oh really? ⁰⁶Where can I find the ties?

W: ⁰⁵They are located on the first floor / in our accessories department.

03 **34** American accent → Australian accent
British accent → Australian accent

Question 3 refers to the following conversation.

W: I like this table, /but I'm concerned about the size. It's too big for my office.

M: Not everything is on display. I'll get you a catalog /so you can see our full selection.

- 01 ☐ American accent → Australian accent
British accent → American accent

Question 1 refers to the following conversation.

W: Good morning. I'm looking for a computer/
for my office.

M: What type of computer/are you looking
for? We have several models.


W: I prefer a laptop computer.

- 02 ☐ British accent → American accent
American accent → Australian accent

Question 2 refers to the following conversation.

W: Hello,/I'm looking for/the newest issue of
Newsday Magazine. Do you know/where
it might be?

M: You can find a copy/on the second floor/
next to the art section.

- 07  Australian accent → American accent
08 American accent → British accent

Questions 7-8 refer to the following conversation.

M: Good morning. Do you need some help?

W: Yes, /⁰⁷ I have a flat tire on my car. How much time would it take to fix it?

M: It's an easy job, / so it shouldn't take more than an hour.

W: I see. I can't wait that long, / so I guess
⁰⁸ I'll leave it here and come back later this afternoon.

- 04  American accent → American accent
Australian accent → British accent

Question 4 refers to the following conversation.

M: How much will it cost/to ship these samples/directly to our Australian branch?

W: The standard delivery rate for packages/is \$12 per kilogram/and it will take up to two weeks/to arrive.

- 05  American accent → British accent
06 Australian accent → American accent

Questions 5-6 refer to the following conversation.

M: ⁰⁵I'm interested in opening a savings account. Could you help me?

W: Sorry,/but ⁰⁶the manager in charge of new accounts/has a meeting with some clients,/and will not be back until 2:00. Can you wait until then?

- 02  Australian accent → British accent
American accent → British accent

Question 2 refers to the following conversation.

M: Good morning. How may I help you?

W: I'm having some trouble/with my car. The engine is making a strange noise. Can you look at it/for me?

- 03  American accent → American accent
British accent → American accent

Question 3 refers to the following conversation.

W: I saw your advertisement/for a 3-bedroom apartment/on Colorado Street/in Sunday's paper. Is it still available?

M: Yes, it is. We also have some other apartments/that are cheaper/if you are interested.

- 01  American accent → American accent
Australian accent → British accent

Question 1 refers to the following conversation.

M: How long will it take/to open a new bank account?

W: Only 30 minutes. To save time,/you can download the application form/on our website/and fill it out/before you visit the bank.

07  British accent → Australian accent

09 Questions 7-9 refer to the following conversation.

W: Good morning. ⁰⁷I'm interested in applying for a credit card.

M: No problem. ⁰⁸Here are the credit card application forms. Along with them, /we also need a copy of your ID card.

W: Thanks. Actually, /I have an appointment in 5 minutes, /so can I just fill them out /and fax the documents from my office?

M: Unfortunately, /we don't accept applications by fax /for security reasons. However, ⁰⁹you can send us the forms by mail /once you've filled them out.

04  American accent → Australian accent

06 Questions 4-6 refer to the following conversation.

W: ⁰⁴Executive Properties, this is Pamela speaking. May I help you?

M: Hello, / ⁰⁵I'm actually looking for a small office to rent / in the financial district. Do you have anything available / in that area?

W: Yes, / we have several offices available there. ⁰⁶When are you planning / to move into the office?

M: We plan to open in March, / so we would need access to the new office / by the end of February.

M: Great. ⁰²I'm also interested in a gardening book/entitled *The Green Thumb's Guide*.

W: I'm afraid we don't have the book here,/but there might be one at our warehouse. ⁰³Let me call them for you/and see if they have a copy. If they do,/I am sure we can have it here by tomorrow morning.

01 (A) 02 (B) 03 (C) 04 (E) 05 (A) 06 (A)
07 (D) 08 (B) 09 (B)

01 ☒ American accent → British accent

03 Questions 1-3 refer to the following conversation.

M: Hello, /^{01/02} I'm trying to find the new novel by Pat Cornwell.

W: Yes, ⁰¹ we have several copies available. They are in our literature section on the first floor.

53-55

(W-Br) Excuse me, do you know where our waiter is?
⁵³ I'd like to order some bread.

(M-Am) No, I'm sorry. ⁵⁴ I'll see if I can find him for
you. ⁵⁵ Have you been waiting long?

(W-Br) ⁵⁵ Ten minutes. But I can see the restaurant is
busy.

(M-Br) Hi, what time does your store close tonight?

⁵⁰ I need to get a birthday gift for my wife.

(W-Br) ⁵¹ We're open until seven P.M., and if you can't get to us today, we'll be open at eight o'clock tomorrow morning.

(M-Br) I should be able to get there by seven—but in case I don't, ⁵² could you set aside an item for me? I can give you the item number.

(W-Br) No, I'm very sorry. We can't accept reserve requests over the phone because a cash deposit is required.

(W-Am) ⁴⁷ Mark, I was surprised to hear that you're planning to move. Don't you like living in the city?

(M-Br) Actually, I do. ⁴⁸ The problem is that it's very expensive to rent an apartment here. If I live outside the city, it'll be more affordable.

(W-Am) ⁴⁹ Well, there are always a lot of advertisements for apartments in the newspaper. You should take a look at them.

(M-Br) That's a good idea. ⁴⁷ My rental contract ends next month, so I need to find a new place to live soon.

(W-Br) Hello, ⁴⁴ I'd like to inquire if your resort has any positions for summer workers.

(M-Br) Yes, we're looking for lifeguards for the swimming pool, servers for the restaurant, and gardening personnel for the grounds.


(W-Br) ⁴⁵ I have experience as a lifeguard; can I come down this afternoon to fill out an application?

(M-Br) Sure, ⁴⁶ we'll schedule an interview for you today, too; make sure you bring copies of your lifeguard certificate.

(M-Am) ⁴¹ I think it's time I advertised my car repair garage more aggressively. Do you think a newspaper advertisement would be effective?

(W-Am) Maybe, but ⁴² I really think you should set up a Web site. I'm actually surprised you don't have one yet.

(M-Am) Hey, that's a great idea. ⁴³ My friend Ming designs Internet sites. I think I'll give him a call.

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