

Microsoft 365 Admin Center Overview



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Overview



Microsoft 365 Admin Center

- Purpose & goals
- Features

Other admin centers



Microsoft 365 Admin Center



Microsoft 365 Admin Center



Central location for managing Microsoft 365

- <https://admin.microsoft.com/>

Allows you to manage

- **Users & roles**
- **Groups**
- **Licenses**
- **Support**
- **Tenant Health**



Customizable Dashboard & Navigation

The screenshot displays the Microsoft 365 admin center interface. At the top, a dark header bar contains the LOBOMANTICS logo, the text "Microsoft 365 admin center", a search bar, and icons for notifications, mobile, settings, help, and a user profile. A left-hand navigation pane lists various administrative sections: Home, Users (with a sub-menu for Active users, Contacts, Guest users, and Deleted users), Teams & groups, Roles, Resources, Billing, Support, Settings, Setup, Reports, and Health (with sub-items for Dashboard, Service health, Message center, and Product feedback). The main content area features a "Add cards" button and three primary sections. The "Training, guides, & assistance" section includes three cards: "Training for admins" (Microsoft 365 tutorials and videos), "Advanced deployment guides & assistance" (Guides, automated tools, and optional FastTrack assistance for eligible customers), and "Training for users" (Learn to use Microsoft 365 and the Office apps). The "Service health" section displays a warning: "Some services are disrupted." with one incident and one advisory. The "Message center" section shows "277 unread messages" and lists two updates: "(Updated) Updating default tenant-level tag management settings" and "Microsoft Purview | Communication Compliance: Analyze policy matches over Teams shared channels (GA)". On the right side, there are buttons for help and a floating action button.

Microsoft 365 admin center

Search

Navigation:

- Home
- Users
 - Active users
 - Contacts
 - Guest users
 - Deleted users
- Teams & groups
- Roles
- Resources
- Billing
- Support
- Settings
- Setup
- Reports
- Health
 - Dashboard
 - Service health
 - Message center
 - Product feedback

Dashboard Content:

Training, guides, & assistance

- Training for admins**
Microsoft 365 tutorials and videos
- Advanced deployment guides & assistance**
Guides, automated tools, and optional FastTrack assistance for eligible customers
- Training for users**
Learn to use Microsoft 365 and the Office apps

Service health

Some services are disrupted.

- 1 incident**
- 1 advisory**

Message center

277 unread messages

- (Updated) Updating default tenant-level tag management settings**
- Microsoft Purview | Communication Compliance: Analyze policy matches over Teams shared channels (GA)**

Provides a gateway to
service specific admin
centers

Azure AD

Power Platform

Exchange

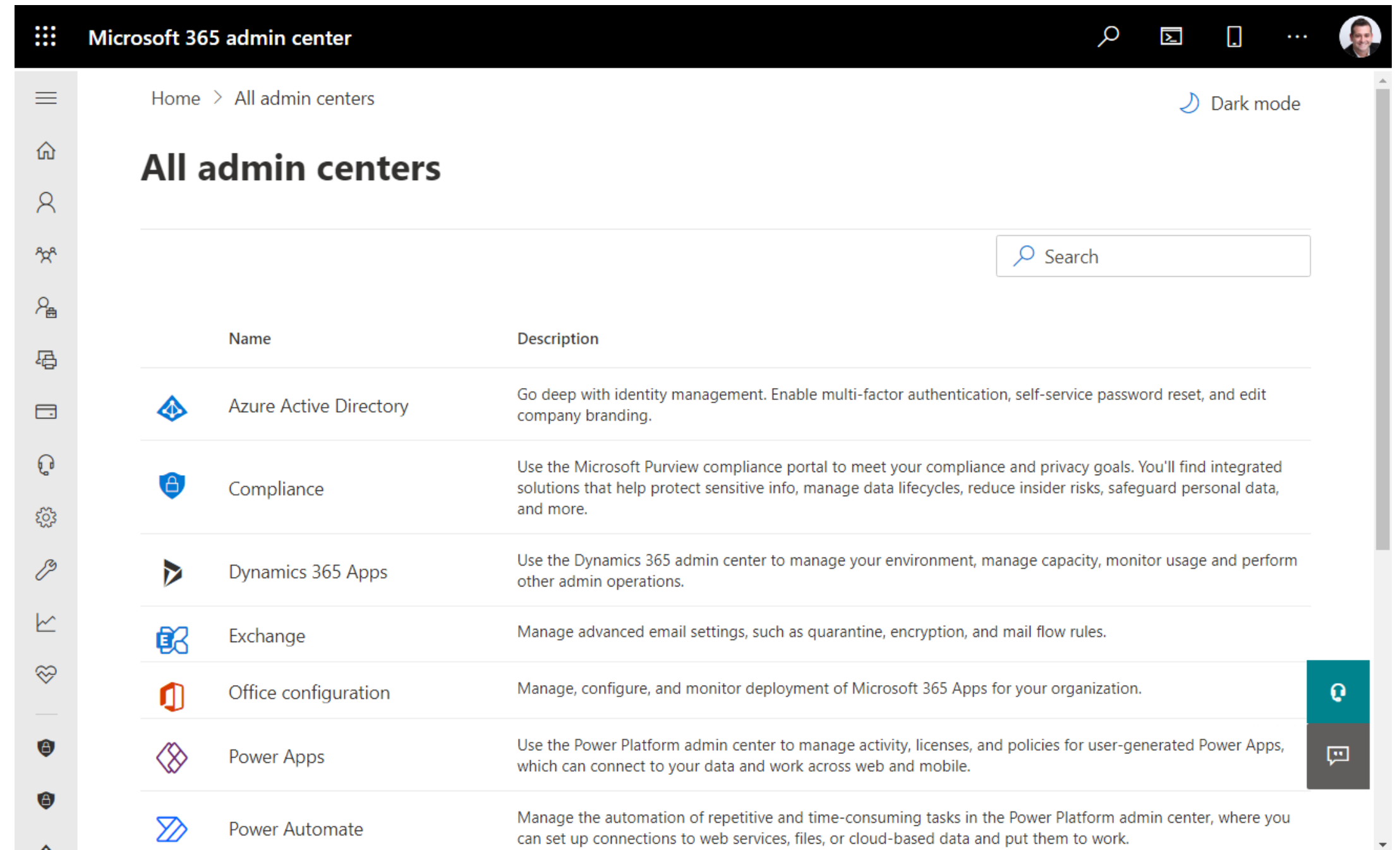
SharePoint

Teams








Microsoft 365

Search

& More



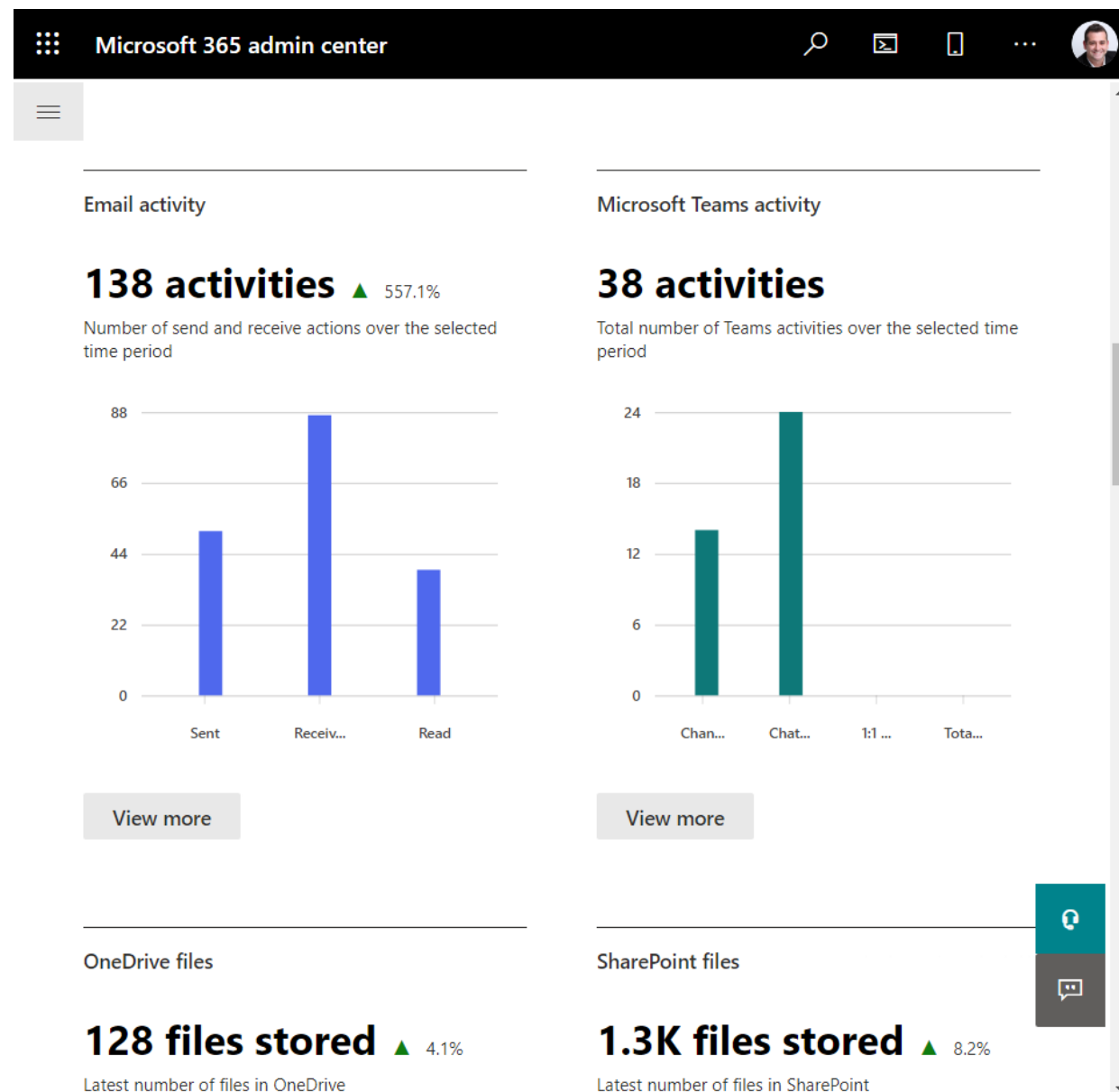
The screenshot displays the Microsoft 365 admin center interface. At the top, the header reads "Microsoft 365 admin center" with a search icon, a mail icon, a mobile icon, and a user profile icon. Below the header, the breadcrumb "Home > All admin centers" is visible. The main heading is "All admin centers". A search bar is located on the right side of the list. The list contains the following items:

Name	Description
 Azure Active Directory	Go deep with identity management. Enable multi-factor authentication, self-service password reset, and edit company branding.
 Compliance	Use the Microsoft Purview compliance portal to meet your compliance and privacy goals. You'll find integrated solutions that help protect sensitive info, manage data lifecycles, reduce insider risks, safeguard personal data, and more.
 Dynamics 365 Apps	Use the Dynamics 365 admin center to manage your environment, manage capacity, monitor usage and perform other admin operations.
 Exchange	Manage advanced email settings, such as quarantine, encryption, and mail flow rules.
 Office configuration	Manage, configure, and monitor deployment of Microsoft 365 Apps for your organization.
 Power Apps	Use the Power Platform admin center to manage activity, licenses, and policies for user-generated Power Apps, which can connect to your data and work across web and mobile.
 Power Automate	Manage the automation of repetitive and time-consuming tasks in the Power Platform admin center, where you can set up connections to web services, files, or cloud-based data and put them to work.

On the right side of the interface, there is a "Dark mode" toggle and a chat icon.



Usage Reports



Understand usage of Microsoft 365 services in your organization

- Usage Reports
- Adoption Score



Experience insights for Microsoft 365

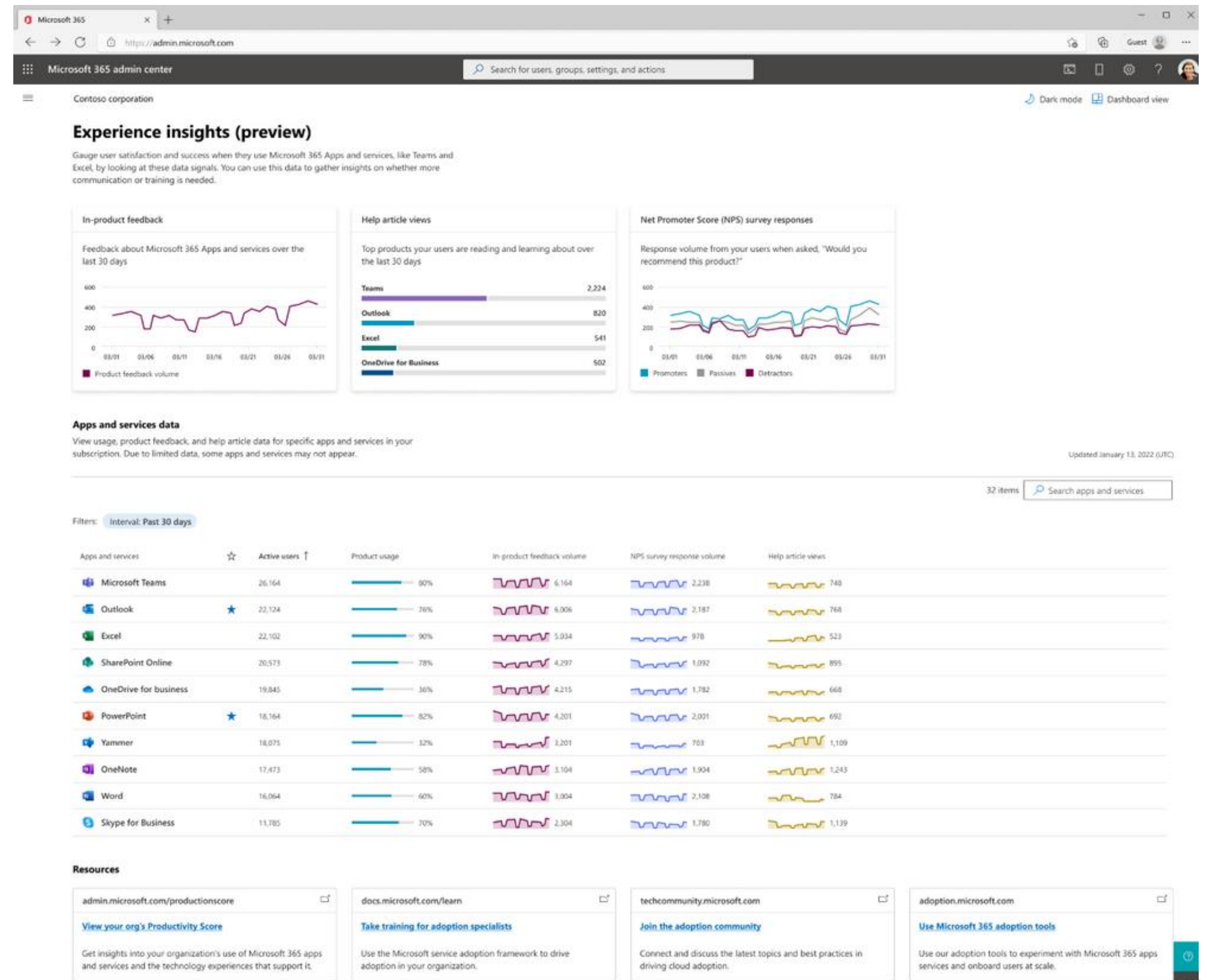
Currently in preview for orgs with 20k+ users

See feedback provided by users in-product

Comments & NPS

Learn more:

<https://techcommunity.microsoft.com/t5/microsoft-365-blog/introducing-preview-of-experience-insights-for-microsoft-365/ba-p/3574383>



Demo



Microsoft 365 admin center



Conclusion



Central location for managing Microsoft 365

- Users & roles
- Groups
- Licenses
- Support
- Tenant Health

Usage Reports

Gateway to service-specific admin centers



Up Next:

Endpoint Modernization & Management in
Microsoft 365

