



# Customer Service: Handling Abusive Customers

Course completed by Vinicius Ferro de Moraes

May 02, 2024 at 07:08PM UTC • 36 minutes

Top skills covered

De-escalation

A stylized, handwritten signature in black ink that reads "Dan Rodney".

Head of Content Strategy, Learning



Certificate ID: 3503b78612697e18de4b66f2b7d96f4c31d24b0b92b046f9c3dd5f7240a2aca5