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Road vehicles — Methods and criteria for usability evaluation of child restraint systems and their interface with vehicle anchorage systems —

Part 3:

Installation of child restraint systems using vehicle seat belts

Véhicules routiers — Méthodes et critères pour l'évaluation de la facilité d'utilisation des systèmes de retenue enfants et leurs interfaces avec les systèmes d'ancrage dans le véhicule —

Partie 3: Installation des systèmes de retenue pour enfant utilisant les ceintures de sécurité





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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see the following URL: www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 22, *Road vehicles*, Subcommittee SC 36, *Safety and impact testing*.

A list of all parts in the ISO 29061 series can be found on the ISO website.

Introduction

The usability of a child restraint system (CRS) in terms of ease of:

- installation of child restraint systems in various vehicles; and
- day-to-day use with a child (e.g. securing, harnessing, adaption for a growing child, etc.)

is of utmost importance to ensure that a child restraint system is used properly in accordance with the manufacturer's intentions, and to ensure that it will provide maximum protection in a crash situation. An international agreement on usability criteria and measurements is beneficial for both consumers and manufacturers.

The aim of this document is to develop and validate a usability evaluation system for installation of child restraint systems with vehicle seat belts to promote improved design for an easy and correct use.

It provides child restraint and vehicle manufacturers with a tool for the assessment of the usability of new and current systems. At the same time, it provides consumers (parents and caregivers) with usability information on the key features related to the proper use of the attachment system, and assist them in selecting child restraints and vehicles that are easy to use properly.

The ISO usability evaluation system has been developed with participation from, and considering the experiences from, usability rating systems of Canada (Transport Canada and ICBC), USA (NHTSA), EU (NPACS and consumer rating programmes, such as ICRT, ADAC).

Road vehicles — Methods and criteria for usability evaluation of child restraint systems and their interface with vehicle anchorage systems —

Part 3:

Installation of child restraint systems using vehicle seat belts

1 Scope

This document specifies the criteria for judgement of usability of child restraint systems (CRS) when installing them with the vehicle seat belts.

This document provides criteria for judgement of:

- ease of availability of instructions;
- clarity of instruction manual and labelling; and
- ease of use of design related features of the CRS related to the installation in a vehicle.

NOTE Booster system usability evaluation is covered by ISO 29061-5.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at http://www.electropedia.org/
- ISO Online browsing platform: available at http://www.iso.org/obp

3.1

audible

capability of being heard in normal environmental conditions

3.2

child restraint system CRS

free-standing device intended to provide child vehicle occupants with an approved restraint

Note 1 to entry: CRSs comprise various categories such as car beds, infant restraints, toddler seats (forward and rearward-facing), booster cushions, and booster seats. Combination products may cover two or more of these product categories.

3.2.1

multiple modes CRS

type of CRS (3.2) that can be used in several modes, for example converting from integral to non-integral or for use in different orientations

3.3

misuse

any deviation from the intended application and use of a CRS (3.2) that might reduce its protective performance

3.4

pictogram

illustration or photo used to represent a concept or an operation which can be supplemented by text

3.5

rebound bar

type of anti-rotational device intended to restrict the rearward rotation of a rearward-facing CRS (3.2)

Note 1 to entry: It usually comprises a rigid device that, when in its operational position, rests against the car seatback.

3.6

rebound tether

lower tether

type of anti-rotational device intended to restrict the rearward rotation of a rearward-facing CRS (3.2)

Note 1 to entry: It usually comprises a tether strap or other hardware attached near the back or base of the CRS that connects to a rebound tether (lower tether) anchorage. It incorporates a device to enable it to be connected to such an anchorage.

3.7

rebound tether anchorage

lower tether anchorage

anchorage on the vehicle seat track or on or close to the vehicle floor to which a *rebound tether* (3.6) (lower tether) can be attached

3.8

single action

operation that can be completed without the need to undertake a secondary action

EXAMPLE This includes tightening a strap by pulling it without the need to release a locking system; or attaching to an anchorage without the need to depress the seat cushion.

3.9

slack

unintended looseness of a strap that is likely to affect adversely the performance of the CRS (3.2)

3.10

support leg

type of anti-rotational device comprising a permanent attachment to a *child restraint system* (3.2), or a base of a child restraint system, creating a compressive load path between the child restraint and a vehicle structure (for example the vehicle floor) to prevent or reduce forward rotation of the child restraint

Note 1 to entry: A support leg may be adjustable.

3.11

top tether

tether strap attached at or near the top of a CRS (3.2), incorporating a device to enable it to be connected to a *top tether anchorage* (3.11.1)

3.11.1

top tether anchorage

device, such as a ring, bar, bracket, or webbing loop, and its underlying structure, either user-ready or aftermarket-installed, to which a *top tether* (3.11) can be attached

3.11.2

top tether strap

webbing strap which extends from the top of a CRS (3.2) to the *top tether anchorage* (3.11.1) and which is equipped with an adjustment device, a tension-relieving device and a *top tether* (3.11) connector

3.12

usability

extent to which a product can be used by specified users to achieve specified goals with effectiveness, efficiency and satisfaction in a specified context of use

Note 1 to entry: Interpretation of the generic definition for the purpose of this document: the extent to which a CRS (3.2) is capable of being used and is convenient and practical in use (separately or in combination with a vehicle).

[SOURCE: ISO 9241-11:1998, 3.1, modified — a new Note 1 to entry has been added.]

4 Usability evaluation procedure and scoring principles

4.1 Evaluation procedure

This document provides a procedure to evaluate the usability of child restraint systems, equipped with integral harness or shield, intended to be installed in the vehicle using the vehicle seat belts. The procedure evaluates ease of availability of instructions, clarity of instruction manual and labelling, and the ease of use of design-related features of the CRS related to the installation in a vehicle.

The assessment is done in two steps:

- a separate assessment of the child restraint system; and
- a usability assessment when installing the child restraint system in specified vehicle seating positions.

The evaluation takes into consideration the various modes of installation and conversions between installation modes. The usability protocol is intended to be objective and repeatable.

The evaluation is most easily accomplished using a team of two people having basic knowledge of child restraints and being familiar with the technical terms used. However, they should preferably be unfamiliar with the CRS model to be evaluated.

The procedure for all three aspects of the process, the child restraint, the vehicle seating position, and the resulting interface, takes about 45 min.

The materials necessary include:

- the usability evaluation form (in either paper or electronic format);
- the vehicle owner's manual;
- the child restraint manual, including instruction video if applicable; and
- a screwdriver, or a simple prying/turning tool.

A copy of the terms and definitions from this document may also be helpful.

Initially, the child restraint should be in the condition as supplied to the consumer. The evaluation process includes all the steps, including assembly, to complete the installation.

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Unpacking the CRS, removing the box and plastic protections, detaching the handbook, etc., should be disregarded in the evaluation, but other initial one-time preparations are considered and assessed in the forms.

The mode of use for the child restraint (i.e. forward-facing/rearward-facing, upright/reclined, with base/without base) and the seating position in the vehicle should be determined in advance and documented in the evaluation form.

The evaluation process first addresses the labels and instructions, followed by the ease of installation and removal of the child restraint system.

4.2 Scoring system

The scoring system consists of a Good/Average/Poor rating (scored with 3/1/0 points) of each item assessed, and an importance rating A/B/C (scored with 3/2/1 points) for each item. For each assessment, the scoring of the above are multiplied. A maximum score for a "Good" solution on an item with "A" importance is 9 points.

In this document, "average" means "mid-level" and should not be perceived as a statistical average between good and poor.

The maximum possible score will depend on the features and usage of the restraint and vehicle. Different products may have different maximum possible scores, and therefore, comparisons of the raw number of total points would not be meaningful. The final rating consists of a total number of points that should be expressed as a percentage of the maximum possible score for the particular conditions. See also further recommendations given in Annex A.

5 Usability evaluation forms

See the following pages.

To enhance the value and applicability of this document, the forms are also provided in a revisable [MS Excel¹⁾] format. These forms are provided at the following URL: http://standards.iso.org/iso/29061/-3/ed-1/en.

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¹⁾ MS Excel is an example of a suitable product available commercially. This information is given for the convenience of users of this document and does not constitute an endorsement by ISO of this product.

Date of evaluation		Evaluated by		Test no.
Form 1: Separate evaluation of CRS: Rearward facing (RF), forward facing (FF) or lateral facing (LF) with internal harness or shield	arward facing (RF), forward	facing (FF) or lateral facing (LF) with internal harness or shield	
Child restraint system evaluated	☐ Infant only CRS, RF	☐ Infant only CRS, LF	☐ RF only toddler CRS	☐ FF only CRS
Manufacturer			☐ Multiple modes CRS (2-in-1)	☐ Multiple modes CRS (3-in-1)
<u>Child seat</u> make and model			<u>Base</u> make and model (if applicable)	
Country/Region of use			Country/Region of use	
Approval no. (where applicable)			Approval no. (where applicable)	
Production no.			Production no.	
Date of manufacturing, yyyy-mm-dd			Date of manufacturing, yyyy-mm-dd	
Type (E.g. UN-ECE Group 0+/1/11)			Primary anti-rotational device	☐ Top tether ☐ Supportleg ☐ N/A
CRS has separate base	□ Yes □ No		Secondary anti-rotational device	□ Rebound tether□ Rebound bar□ N/A
Appropriate child size range for this mode according to manual	Mass range (kg):		Height range (cm):	Age range (months or years):

Form 1.1: CRS instructions and labels

		Pood	Average	Poor	Importance	N/A	Notes
1.1.1	Do CRS or base instructions clearly show how to prepare and install the CRS in the vehicle (in this mode)?	Illustrated clearly with the CRS in the vehicle seat. Visually obvious, able to use with pictures only. Labels on CRS self-explanatory, or not necessary to prepare. Illustrative video provided (included or through web link).	Pictures plus written instructions are provided. Labels on CRS are non-self-explanatory, or viewable from one direction only.	Method missing, partially illustrated, or no illustrations. CRS shown without a vehicle seat. Only written instructions provided (may also be non-self-explanatory pictures) or nothing shown.			
	Labels on CRS				A		
	Manual				С		
1.1.2	Do CRS or base instructions clearly show how to prepare and use/attach the anti-rotational devices?	Illustrated clearly with CRS in vehicle seat. Visually obvious, able to use with pictures only. Labels on CRS self-explanatory, or not necessary to prepare. Illustrative video provided (included or through web link).	Pictures plus written instructions provided. Labels on CRS not self-explanatory or viewable from one direction only.	Installation method missing, partial- ly illustrated, or no illustrations. CRS shown without a vehicle seat. Written instructions only provided (may also be non-self-explanatory pictures) or nothing shown.			
	Labels on CRS				A		
	Manual)		
1.1.3	Are the labels durable?	Sticky label(s) or other method of technology label not peeling.		Sticky label(s) are already peeling when restraint is removed from the box.	А		
1.1.4	Do the instructions on labels on CRS or base and in the manual convey the same meaning?	Yes		ON	В		

Notes N/A Importance В Β В В В В В В Β Colour coding is limited or not defined with pictures assemble with the use of No, or if stored steps are Parts are necessary to CRS delivered as a kit. or markings on CRS. not durable. tools. Poor 9 ry way and without the necessary to assemble, but in a self-explanatoaction without pictures pictures, or a single Some elements that Steps are necessary and described with guide the belt are Some parts are need of tools. or markings. Average colourcoded when unpacking the CRS. Yes, or if stored clear single action with pictures All parts are assembled All elements that guide or markings on CRS. the belt are colour-Good Yes attachments ready to use? Belt guides and lock-offs Support leg Support leg taken out of the transport Top tether Other anti-rotational device Top tether Other anti-rotational device es designed to be adjusted Are anti-rotational devic-Can CRS be used without initial assembling when belt routing applied in a Is colour coding for the consistent and comprewith a one-hand opera-Are CRS or base hensive way? package? tion? 1.2.2 1.2.1 1.2.3 1.2.4

Score (points)
Score (% of achievable)

Form 1.2: CRS hardware evaluation

Form 2: Interface - Installing the CRS, or base with seat, in the vehicle	Evaluation includes assessment of the following interfaces and modes:	the following interfaces and modes:
Vehicle – Make, model and model year	☐ Rearward facing mode	☐ Top tether anchorages/attachments
Child seat - Make and model	☐ Lateral facing mode	□ Support leg
Seating position(s) evaluated (see Figure 1)	☐ Forward facing (integral) mode	□ Secondary anti-rotational device
Vehicle seat position (fore/mid/aft)		☐ CRS upright/normal ☐ CRS reclined
Additional information		□ Separate base interface

sə.
featur
llation
Sinsta
2.1: CR
Form

					_ -		
		Good	Average	Poor	Importance	N/A	Notes
	Is the vehicle seat belt		0		А		
	routing path through/ around the CRS easy to understand?	Visually obvious and intuitive; routing follows	Not fully obvious or intuitive, but under-	Complex and non-in-tuitive, and difficult to			
2.1.1		the seat belt geometry; the risk of misrouting	standable when looking at labels on CRS	understand even with the help of labels			
		through alternative paths is minimal. Labels on CRS	or	and/or			
		describing the belt rout- ing are self-explanatory.	some risks of routing belt through alternative paths	poorly described with labels			
	Is the vehicle seat belt				А		NOTE 1 A poor rating
	routing through/around the CRS easy to perform?	Seatbelt routing can be performed without problems with large hand(s). No need to move the padding textile or other	Some difficulties to perform the routing, e.g. due to friction between the lap and diagonal	The belt path does not accommodate large hand(s), or the belt needs complex handling, each as multiple belts.			due to insufficient beit length will result in an overall poor rating result for this CRS-vehicle com- bination.
2.1.2		devices in order to route the belt.	minor catches in the belt route.	routing under padding, textile or other devices.			NOTE 2 A large hand is considered to have
				belt length is insum- cient for easy installa- tion			a minimum of 200 min circumference measured around the widest part of
							the hand, excluding the thumb.
	Can the vehicle seat belt			_	А		
2.1.3	be ugntened without unreasonable force and without resulting in slack?	—		The belt cannot be sufficiently tightened using the force of 150 N. Slack easily occurs in			NOTE The force is to be applied in the diagonal
		100 N). No slack is introduced when tightening the belt, or minor slack	to an acceptable result. A force of 100 N to 150 N	the tightening process, e.g. by friction between the lap and diagonal			part of the belt.
		can easily be removed with a smooth action.	is required to uginen the belt.	portions of the belt, or catches in the belt route.			

		PooD	Average	Poor	Impor- tance	N/A	Notes
2.1.4	Is the function of the seat belt locking device(s) easy to understand and perform?	Easy to understand and perform the locking of seatbelt. Locking device(s) are logically positioned in the belt path.	Some difficulties to perform the locking, e.g. the device may close itself inadvertently or hide under the belt.	Difficult to understand and/or perform the locking. Necessary to force the belt into position for locking. Difficult to judge the status of locking. Possible to place locking device in a poor belt path position.	A		
2.1.5	If the vehicle is equipped with an automatic locking retractor (ALR), is this function easy to understand and perform?	The ALR function assists in securing the CRS.	The ALR function does not affect the seat belt locking on the CRS in a negative way.	The ALR function interferes with the CRS installation.	А		NOTE If ALR mode is not required, this question is not applicable.
2.1.6	Is the vehicle belt routing free from interference with CRS harness (including crotch strap) or other CRS components such as top tether or rebound bar?	Contact or interference is Interference is possible but unlikely and easily discovered and corrected.	Interference is possible but unlikely and easily discovered and corrected.	Uehicle seat belt interferes with harness or other CRS components.	А		

Form 2	Form 2.2: Attaching a top tether (if applicable)	applicable)					
		Good	Average	Poor	Importance N/A	N/A	Notes
	Actions required to attach the top tether to the tether	□ One hand to attach from	One hand to attach and	□ Other actions not foreseen in	В		
2.2.1	ancnorage:	position of installing.	must be routed from other position.	the vehicle manual, e.g. must move something out of the way.			
	Can the top tether be tight-				А		
2.2.2	ened property:	Single action and one hand to tighten the tether.	With two hands and/or multiple steps.	No, e.g. catches on seat or slips off fixed head restraint			
				or too short distance be- tween CRS and top tether			
				поок.			
	Is there a clear feedback				А		
	tem is correctly attached to	Visual plus tactile and/or	Tactile and/or audible	None or false.			
2.2.3	the top tether anchorage?	audible indication that top tether attachment is cor-	attachment is correctly	False means indicating correct attachment without			
		recuy actaciled.	attacileu.	actually being attached to			
				anchorage.			

Notes N/A Importance В В Other, more complicated Other, more complicated adjustment procedures. adjustment procedures. Poor One hand operation from One hand operation from from position of installhands single operation other position or two other position or two Average Form 2.3: Using anti-rotational device(s) other than top tether (if applicable) position of installing or no position of installing or no One hand operation from One hand operation from operation at all. operation at all. Good any secondary anti-rotation-Actions required to operate bar, or rebound tether(s), in al device(s)? E.g. a rebound the primary anti-rotational tion, e.g. a support leg in a Actions required to adjust device to the correct posia rearward installation. rearward installation? 2.3.2 2.3.1

Form 2	Form 2.4: CRS/base interface evaluation	ation					
		Good	Average	Poor	Importance N/A	N/A	Notes
2.4.1	CRS and base preparation: CRS base and CRS shell ready for installation?	□ Yes, no further action is necessary.	□ No, single action is need- ed.	□ No, multiple actions is needed, or additional or snecific narts or actions are	В		
				required.			
	Actions required to attach				В		
2.4.2	the CKS shell to base?	Single operation from position of installing.		Multiple operations are required.			
	Is there a clear feedback of				A		
2	correct locking of the CKS to the base?	Tactile plus visual and/or	Tactile and/or audible	None or false.			
2.4.3		audible indication that the CRS is correctly locked to base.	indication that the CKS is correctly locked to base.	False means indicating correct locking without actually being locked to base.			
	Actions required to detach)		
2.4.4	GKS IFOIII DASE?	Dual action (e.g. lifting and releasing button).	Triple actions, or more.	Not possible or requires considerable effort.			

Form 2.5: Detachment and removal of CRS

		Good	Average	Poor	Importance N/A	N/A	Notes
	Ease of releasing tension of				Э		
2.5.1	top tetner?	One hand/action to release tension of top tether, or not necessary.	Two hands, e.g. one hand to loosen strap, one hand to push button.	Not possible or requiring considerable effort.			
	Actions required to detach				C		
2.5.2	and store the top tether strap after tension has been released?	One hand/action to undo top tether from anchorage. Simple storage.	One hand/action to undo control of the possible or requiring considerable effort. No storem anchorage. Two hands action or multiportion of the possible or requiring considerable effort. No storem age facilities.	Two hands action or multiple steps. Actions needed considerable effort. No storfor storage.			
	Actions required to remove				C		
2.5.3	and store the primary an- 2.5.3 ti-rotational device, if other	Single quick release action.	Single quick release action. Two hands action or multi-Simple storage or auto he stens. Actions needed considerable effort. No storage of auto.	Iwo hands action or multi-			
	tnan tne top tetner?	storage.	for storage.	age facilities.			

		P009	Average	Poor	Importance N/A	N/A	Notes	
ction	Actions required to remove)			
nd st nti-rc	and store any secondary anti-rotational device(s)?	Single quick release action. Two hands action or multi-Simple storage or auto ple steps. Actions needed storage. Two hands action or multi-for storage.	Two hands action or multiple steps. Actions needed for storage.	Iwo hands action or multi-Not possible or requiringple steps. Actions neededconsiderable effort. No stor-for storage.age facilities.				
ction	Actions required to detach)			
the ver the CR CRS?	the vehicle seat beit from the CRS and to remove the CRS?	Easy to detach (single action once tension is released, if applicable). Means	Detachment requires multiple steps or actions.	Not possible or requiring considerable effort or risk of unintentional release.				
		to avoid unintentional release are considered in						
		design.						

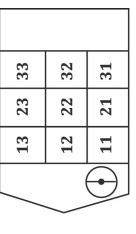


Figure 1 — Seating position codes If right-hand drive — mirror image

Summary

Evaluated by	Test no.			I		Score out of %						
Date of Evaluation	Vehicle - Make, model and model year	Seating position(s) evaluated (see Figure 1)	Child seat - Make and Model	Type (E.g. UN-ECE Group 0+/1/II)	Mode tested (Forward/Rearward Facing)	Scoring results	CRS	Interface	Comments/Observations			

Annex A

(informative)

Recommendations regarding scoring and assessment

Various uses and purposes of the usability assessment according to this document can be assumed. The purpose can, for example, be:

- to assess the strength and weaknesses of a certain child restraint system in different car models;
- to assess a vehicle interface in combination with different child restraint systems; and
- to assess the usability of a number of child restraint systems for consumer information purposes.

Depending on the purpose, one form or several forms in combination may be used.

It should be observed that the number of questions related to certain features of the CRS or the vehicle may affect the scoring results.

The balance of the scoring is affected by the number of questions applicable to a certain solution. This means that the usability scoring cannot give a completely "fair" comparison between different CRS types and designs.

Annex B

(informative)

Example usability rating classes

Based on the percentage outcome of the assessment procedure of this document, usability rating classes according to the following example can be considered:

From 89 % to 100 % Excellent

From 76 % to 88 % Good

From 63 % to 75 % Average

From 50 % to 62 % Marginal

Less than 50 % Poor

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