ADITI JAIN

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OBJECTIVE

Application Support Engineer with 1+ years of experience at JIO, seeking full-time job in cloud technology, operations and production support roles.

EDUCATION

Lakshmi Narain College Of Technology And Science, Bhopal, Madhya Pradesh.   2019-2023
Bachelor of Computer Science Engineering   CGPA: 9.3/10

SKILLS

Technical Skills	OOP, C, Python, HTML ,CSS, JS, Mongo, Mysql, Django, DSA, Linux, kubernetes
Tools And Technologies	NGO, Grafana, ELK, New relic, Jira, Postman, Boomerang,Google-console
Soft Skills	Communciation , Leadership, Management

EXPERIENCE

Application Support Engineer   Sept 2024 - Present
JIO Infocom LTD.   *Navi Mumbai, India*

- Current working on Tira beauty App which is deployed on Fynd.
- It is BToC business which involves direct connection with customers.
- Supporting and maintaining the platform's infrastructure to ensure high availability and reliability
- Using tools (Google console, Boomerang, Postman, linux, kubernetes) to streamline processes and reduce manual intervention in platform operations.
- Dealing with problems raised by the customers through tickets (Jira).
- Overseeing the deployment of updates and new features to the platform while minimizing downtime.
- Monitoring system performance (through NGO, Pager-duty, kafka UI, Grafana) and implementing improvements to handle the platform's growing user base and transaction volume.
- Responding to and resolving issues related to platform operations, ensuring quick recovery from disruptions.

Production support Engineer   Jan 2024 - Aug2024
JIO Infocom LTD.   *Navi Mumbai, India*

- Application Name-"METRO KIRANNA PLATFROM", Deployed by FYND
- Supporting and maintaining the platform's infrastructure to ensure high availability and reliability (tools used- NGO, Grafana, Kafka UI, Mongo-db)
- Monitoring system performance and implementing improvements to handle the platform's growing user base and transaction volume

PROJECTS

Weather Application - (Technology used- Html, CSS, JS) Weather App is far much important in today's era, as it tells the amount of precipitation, and humidity depending upon the temperature

Fitness Application - (Technology used-Tkinter, Python) This application basically recommends the diet, exercise depending upon the health parameter of the person.