

Smart
Internz



KSK COLLEGE OF ENGINEERING AND TECHNOLOGY

**DEPARTMENT OF COMPUTER SCIENCE AND
ENGINEERING**

EDUCATIONAL ORGANIZATIONAL USING SERVICENOW

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Team Size : 4

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PROBLEM STATEMENT:

Educational institutions often struggle with managing large volumes of student and staff information through manual or disconnected systems. Tasks such as admissions, student record management, and progress tracking become time-consuming and prone to errors. The lack of a unified digital platform leads to inefficiency, communication gaps, and delays in decision-making.

This project addresses these challenges by developing an **Educational Management System** on the **ServiceNow platform** to automate administrative workflows, centralize data, and improve institutional efficiency.

OBJECTIVES:

To design and implement a centralized system for managing student and teacher information using ServiceNow.

1. To automate key processes such as admissions, attendance, and progress monitoring.
2. To enable real-time access and updates of academic and administrative data.
3. To improve coordination among departments and reduce manual workloads.
4. To generate reports and analytics for better academic and administrative decision-making.
5. To enhance transparency and user experience for students, faculty, and administrators.

Skills and Technologies Used:

Platform: ServiceNow

Skills:

- ServiceNow Administration and Configuration
- Form and Table Design
- Workflow and Flow Designer
- Reporting and Dashboard Creation

Task Initiation:

The **Educational Organization Using ServiceNow** project begins with the initiation phase, where the project scope, goals, and resources are clearly defined. The purpose of this phase is to establish a clear understanding of what the project aims to achieve and to prepare the foundation for successful implementation.

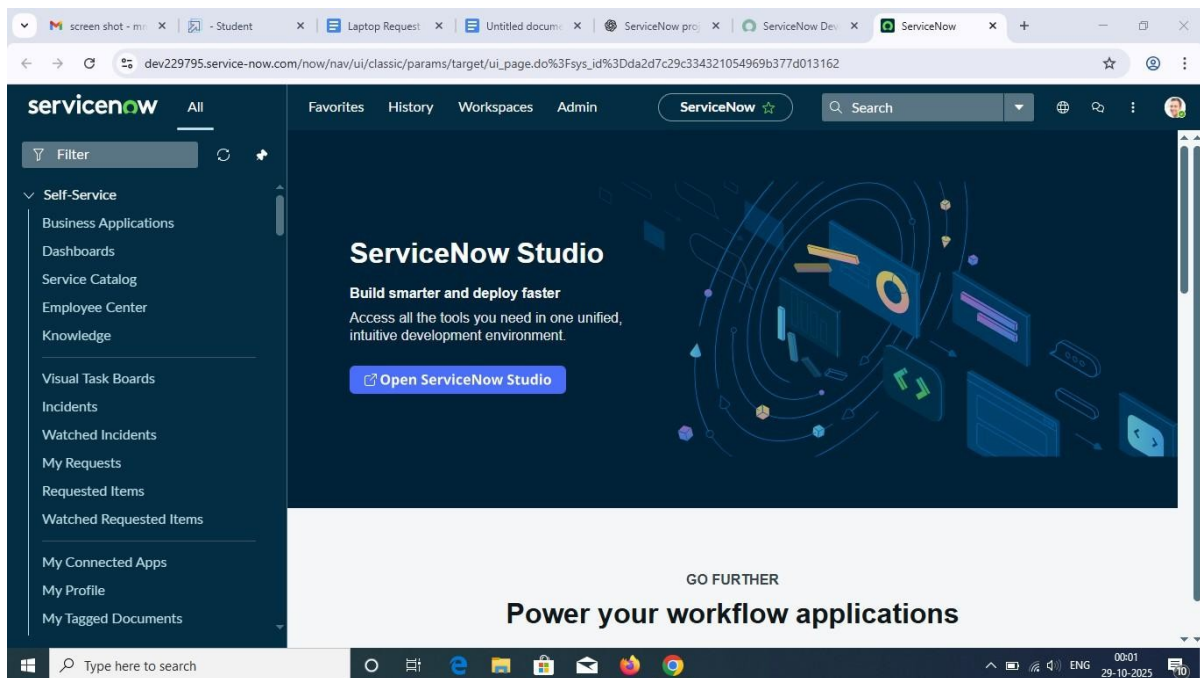
Features:

1. Centralized management of student and teacher information on a single ServiceNow platform.
2. Automated workflows for admissions, attendance, and progress tracking.
3. Real-time data access with reporting and dashboard analytics.
4. User-friendly interface for administrators, faculty, and students to improve efficiency.

STEPS:

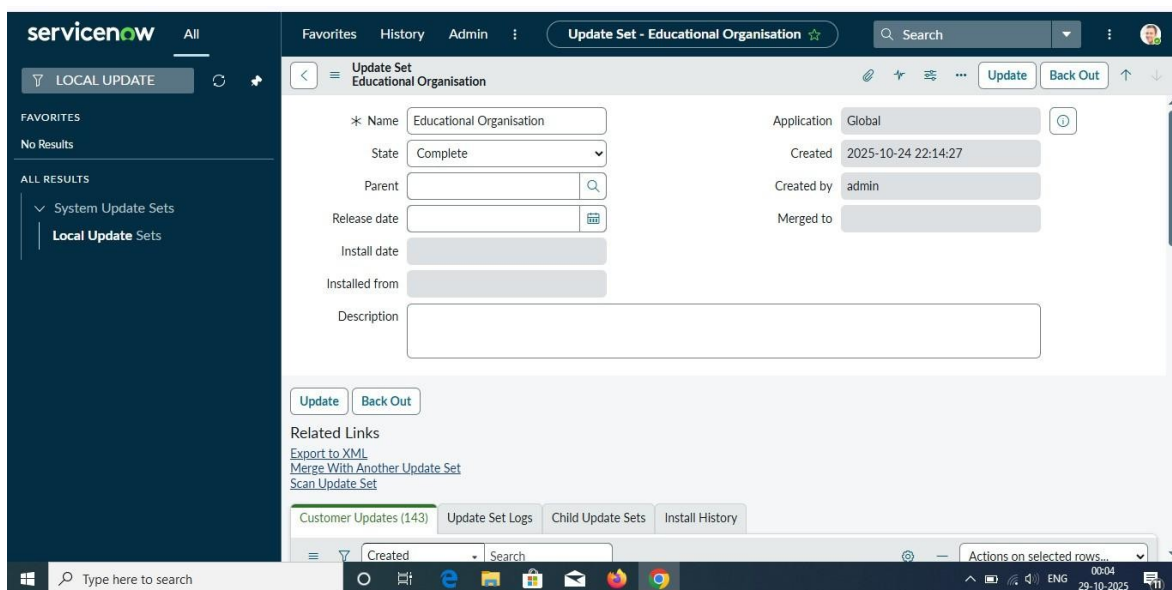
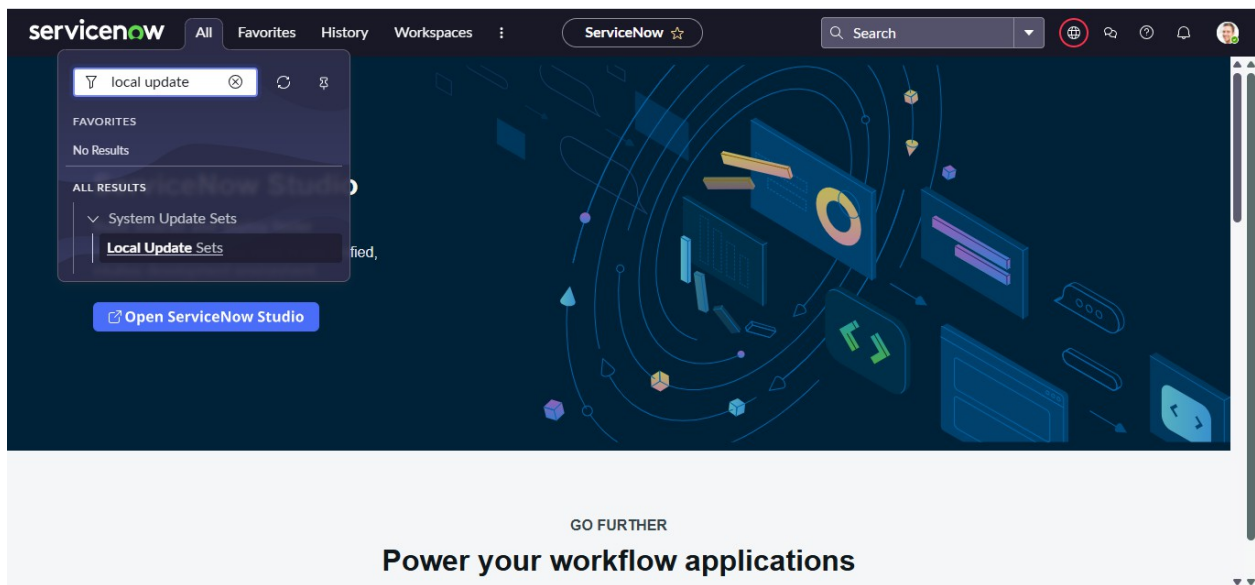
STEP1:SettingupServiceNowInstance

- Sign up for a developer account on the ServiceNow Developer site “<https://developer.servicenow.com>”.
- Once logged in, navigate to the "Personal Developer Instance" section.
- Click on "Request Instance" to create a new ServiceNow instance.
- Fill out the required information and submit the request.
- You'll receive an email with the instance details once it's ready.
- Log into your ServiceNow instance using the provided credentials.
- Now you will navigate to the ServiceNow



STEP2:CreatingAnUpdateSet

- Click on All >> Local update sets.
- Click on new.
- Enter the Details Name: Educational Organisation >> Click on Submit and make Current.



STEP 3: Creating A Table

Salesforce:

- All>>Tables.
- Clickonnew.
- Enter the Label (Anything you want): Salesforce >> Click on Name it will Automatically generate Api name.
- Create columns as given below, Double Click on Column label and Enter the Column labels and click on thetickmark>>GiveTypeas given.
- For “Admin Number” Give Display as True and right click on the toggle bar on top >>save.
- Click on controls >> Enable Extensible.
- Clickon“AdminNumber”

column, In Related Links

Click on Advanced View >>

Default View (Enable Use

dynamic default) >> select

Get Next Padded Number in

Dynamic default value

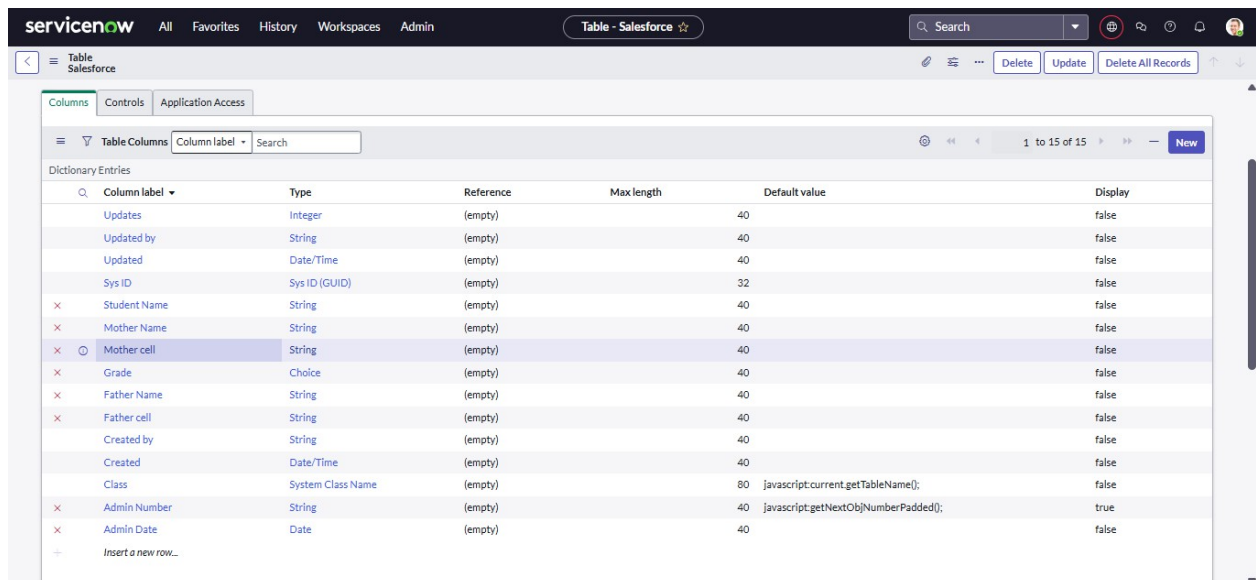
>>Update.

- Click on “Grade” Column >>

Click on Choices and give

Label, Value and Sequence as

given below.



Column label	Type	Reference	Max length	Default value	Display
Updates	Integer	(empty)	40		false
Updated by	String	(empty)	40		false
Updated	Date/Time	(empty)	40		false
Sys ID	Sys ID (GUID)	(empty)	32		false
Student Name	String	(empty)	40		false
Mother Name	String	(empty)	40		false
Mother cell	String	(empty)	40		false
Grade	Choice	(empty)	40		false
Father Name	String	(empty)	40		false
Father cell	String	(empty)	40		false
Created by	String	(empty)	40		false
Created	Date/Time	(empty)	40		false
Class	System Class Name	(empty)	80	javascript:current.getTableName();	false
Admin Number	String	(empty)	40	javascript:getNextObjNumberPadded();	true
Admin Date	Date	(empty)	40		false

Admission:

- Create an Admission Table with Columns given.
- Select Extends Table >> Salesforce and also Select Add module to menu >> Salesforce.
- Create Fields as shown:

The screenshot shows the ServiceNow interface for configuring a table named 'Admission'. The left sidebar shows the navigation menu with 'Tables' selected. The main area displays the 'Table - Admission' configuration page. The 'Columns' tab is active, showing a list of columns with their labels, types, references, max lengths, default values, and display settings.

Column label	Type	Reference	Max length	Default value	Display
Admin Number	Integer	(empty)	40		true
Admin Status	Choice	(empty)	40	40	false
Area	String	(empty)	40	40	false
City	String	(empty)	40	40	false
Class	System Class Name	(empty)	80	javascript:current.getTableName();	false

- Create choice for Admin Status as:

The screenshot shows the ServiceNow interface for configuring a choice for the 'Admin Status' field. The 'Choices' tab is active, displaying a table of choices with their labels, values, languages, sequences, inactive status, and update dates.

Label	Value	Language	Sequence	Inactive	Updated
New	New	en	1	false	2024-04-02 21:20:25
In progress	In progress	en	2	false	2024-04-02 21:11:03
Advised	Advised	en	3	false	2024-04-02 21:11:06
Rejected	Rejected	en	4	false	2024-04-02 21:11:00
Closed	Closed	en	5	false	2024-04-02 21:11:05
Refused	Refused	en	6	false	2024-04-02 21:11:08
Cancelled	Cancelled	en	7	false	2024-04-02 21:11:27

- CreatechoiceforPincodesas:

Dictionary Entry
Pincode

* Column labelPincode

* Column nameu_pincode

Function field

Read only

Mandatory

Display

Create Choice List

Delete Column

Update

Choice List Specification

Default Value

Displays a list of suggested values in a Choice list. In the Advanced view you can select the Choice table and the Choice field to take choice values from, plus a Dependent field.

ChoiceDropdown with -- None --

Create Choice List

Delete Column

Update

Related Links

Show Table

Run Point Scan

Advanced view

Access Controls

Choices (3)

Attributes

Labels (1)

Label

Search

Choices

Label

Value

Language

Sequence

Inactive

Updated

500079

500079

en

2

false

2025-10-27 08:32:22

509358

509358

en

1

false

2025-10-27 08:31:58

500081

500081

en

3

false

2025-10-27 08:32:46

Insert a new row...

1 to 3 of 3

- CreatechoiceforPurposeofJoinas:

Dictionary Entry
Purpose of join

* Column labelPurpose of join

* Column nameu_purpose_of_join

Function field

Read only

Mandatory

Display

Create Choice List

Delete Column

Update

Choice List Specification

Default Value

Displays a list of suggested values in a Choice list. In the Advanced view you can select the Choice table and the Choice field to take choice values from, plus a Dependent field.

ChoiceDropdown with -- None --

Create Choice List

Delete Column

Update

Related Links

Show Table

Run Point Scan

Advanced view

Access Controls

Choices (3)

Attributes

Labels (1)

Label

Search

Choices

Label

Value

Language

Sequence

Inactive

Updated

Coaching

Coaching

en

2

false

2025-10-27 08:34:16

Tuition

Tuition

en

1

false

2025-10-27 08:33:52

Teacher

Teacher

en

3

false

2025-10-27 08:34:36

Insert a new row...

1 to 3 of 3

- CreatechoiceforSchoolas:

The screenshot shows the ServiceNow interface for 'Dictionary Entry - School'. The top navigation bar includes 'servicenow', 'All', 'Favorites', 'History', 'Workspaces', and 'Admin'. The breadcrumb trail is 'Dictionary Entry - School'. The main content area is divided into two sections: 'Column label' and 'Column name'. The 'Column label' is 'School' and the 'Column name' is 'u_school'. To the right, there are checkboxes for 'Function field', 'Read only', 'Mandatory', and 'Display'. Below this, the 'Choice List Specification' section is visible, with a 'Default Value' tab. A blue box contains the text: 'Displays a list of suggested values in a Choice list. In the Advanced view you can select the Choice table and the Choice field to take choice values from, plus a Dependent field.' Below this, there is a 'Choice' dropdown menu set to 'Dropdown with -- None --'. At the bottom, there is a 'Related Links' section with links for 'Show Table', 'Run Point Scan', and 'Advanced view'. Below the links, there are tabs for 'Access Controls', 'Choices (2)', 'Attributes', and 'Labels (1)'. The 'Choices (2)' tab is active, showing a table with columns: 'Label', 'Value', 'Language', 'Sequence', 'Inactive', and 'Updated'. The table contains two rows: 'Stanley' and 'Naresh It'. The 'Naresh It' row is highlighted. Below the table, there is a '1 to 2 of 2' pagination control.

Label	Value	Language	Sequence	Inactive	Updated
Stanley	Stanley	en	1	false	2025-10-27 08:35:51
Naresh It	Naresh It	en	2	false	2025-10-27 08:36:27

- CreatechoiceforSchoolAreas:

The screenshot shows the ServiceNow interface for 'Dictionary Entry - School Area'. The top navigation bar includes 'servicenow', 'All', 'Favorites', 'History', 'Workspaces', and 'Admin'. The breadcrumb trail is 'Dictionary Entry - School Area'. The main content area is divided into two sections: 'Column label' and 'Column name'. The 'Column label' is 'School Area' and the 'Column name' is 'u_school_area'. To the right, there are checkboxes for 'Function field', 'Read only', 'Mandatory', and 'Display'. Below this, the 'Choice List Specification' section is visible, with a 'Default Value' tab. A blue box contains the text: 'Displays a list of suggested values in a Choice list. In the Advanced view you can select the Choice table and the Choice field to take choice values from, plus a Dependent field.' Below this, there is a 'Choice' dropdown menu set to 'Dropdown with -- None --'. At the bottom, there is a 'Related Links' section with links for 'Show Table', 'Run Point Scan', and 'Advanced view'. Below the links, there are tabs for 'Access Controls', 'Choices (2)', 'Attributes', and 'Labels (1)'. The 'Choices (2)' tab is active, showing a table with columns: 'Label', 'Value', 'Language', 'Sequence', 'Inactive', and 'Updated'. The table contains two rows: 'Near Market' and 'Near Bus Stand'. The 'Near Bus Stand' row is highlighted. Below the table, there is a '1 to 2 of 2' pagination control.

Label	Value	Language	Sequence	Inactive	Updated
Near Market	Near Market	en	1	false	2025-10-27 08:37:57
Near Bus Stand	Near Bus Stand	en	2	false	2025-10-27 08:38:23

StudentProgress:

- Create a StudentProgressTable with Columns given.
- Select Add module to menu >> Salesforce.
- Create Fields as shown:

servicenow All Favorites History Workspaces Admin Table - Student Progress Search

Table Student Progress Remote Table

Columns Controls Application Access

Table Columns Column label Search 1 to 16 of 16 New

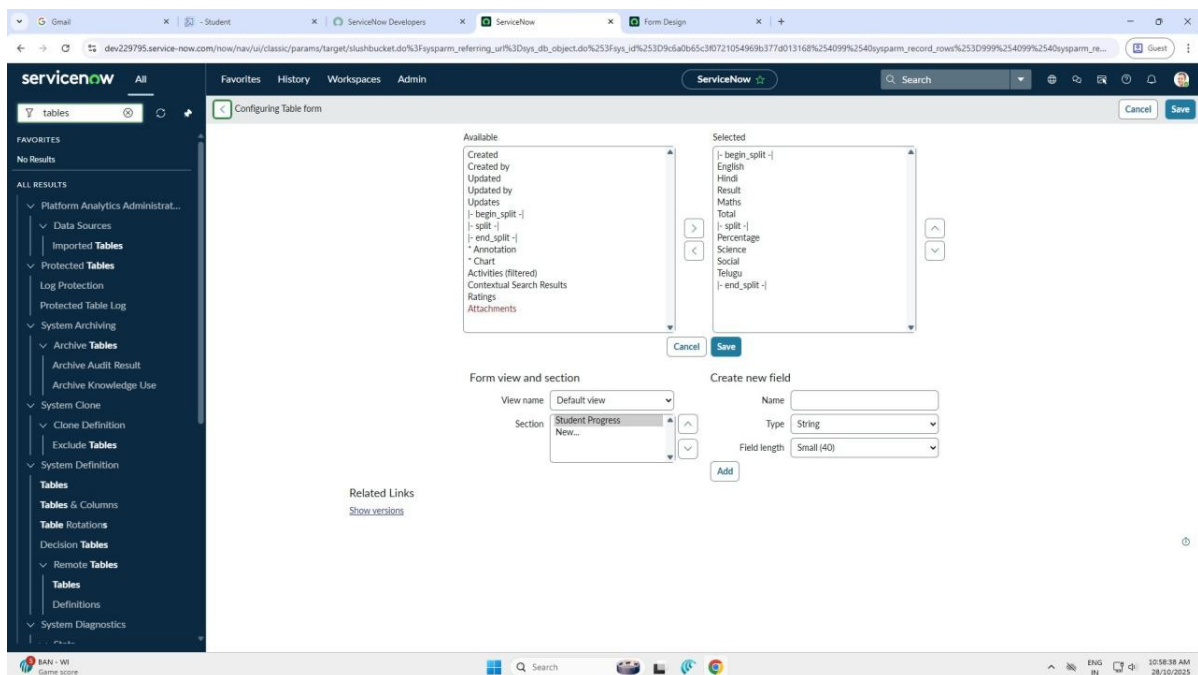
Dictionary Entries

	Column label	Type	Reference	Max length	Default value	Display
	Updates	Integer	(empty)	40	40	false
	Updated by	String	(empty)	40	40	false
	Updated	Date/Time	(empty)	40	40	false
X	Total	String	(empty)	40	40	false
X	Telugu	String	(empty)	40	40	false
X	Sys ID	Sys ID (GUID)	(empty)	32	40	false
X	Social	String	(empty)	40	40	false
X	Science	String	(empty)	40	40	false
X	Result	String	(empty)	40	40	false
X	Percentage	String	(empty)	40	40	false
X	Maths	String	(empty)	40	40	false
X	Hindi	String	(empty)	40	40	false
X	English	String	(empty)	40	40	false
	Created by	String	(empty)	40	40	false
	Created	Date/Time	(empty)	40	40	false
X	Admission Number	Reference	Salesforce	32	40	false
+	Insert a new row...					

Delete Update Delete All Records

STEP4:FormLayout

- In the StudentProgressTablePage, Click on Layout form.
- Click on AdmissionNumber[+].
- Select below Admission Number fields in Available side and send it to selected side as below >> save.



ForStudentprogressTable:

- FollowthesamestepsasActivity1,Configurethefieldsasbelowandsave.

The screenshot shows the 'Form Design' interface for the 'Student Progress' table. The interface is divided into three main sections: a left sidebar, a top header, and a central form design area.

Left Sidebar:

- Fields:** A list of fields with checkboxes and icons. Fields include: Class, Created, Created by, Serial, Updated, Updated by, and Update.
- Formations:** A list of formations with checkboxes and icons. Formations include: Activities (if any), Contentful Search Results, and Ratings.

Top Header:

- Student Progress (b, table)
- Default view
- Form Design
- Save
- Save

Form Design Area:

- Row Section:** A section with a header 'Row Section' and a '1 Column' button. It contains a single field: 'Address Number'.
- Section:** A section with a header 'Section' and a '2 Column' button. It contains two columns of fields:
 - Column 1:** 'Address Number Details', 'Address Number Student Name', 'Address Number Student Name', 'Address Number Student Name', 'Address Number Student Name', 'Address Number Student Name'.
 - Column 2:** 'Address Number Father Name', 'Address Number Mother Name', 'Address Number Mother Name', 'Address Number Mother Name', 'Address Number Mother Name'.
- Student Progress:** A section with a header 'Student Progress' and a '2 Column' button. It contains two columns of fields:
 - Column 1:** 'Topics', 'Topic', 'Topic', 'Topic', 'Topic', 'Topic'.
 - Column 2:** 'Test', 'Percentage', 'Result', 'Result', 'Result', 'Result'.

STEP6: Number Maintenance

Creating Number Maintenance for Admin Number

The screenshot shows the ServiceNow interface with a search bar containing 'number'. A dropdown menu is open, showing 'System Definition' with 'Number Maintenance' highlighted. A red arrow points to 'Number Maintenance'. Below the dropdown, a table lists system definitions.

	Reference	Max length	Default value	Display
Class Name	(empty)		80 javascript:current.getTableName();	false
Created by	String	(empty)	40	false
Created	Date/Time	(empty)	40	false
Sys ID	Sys ID (GUID)	(empty)	32	false
Updates	Integer	(empty)	40	false
Updated by	String	(empty)	40	false

The screenshot shows the 'Number Maintenance' form in ServiceNow. The form includes fields for Table, Prefix, Number, Application, and Number of digits. The 'Table' field is set to 'Salesforce', 'Prefix' is 'SAL', 'Number' is '1,000', 'Application' is 'Global', and 'Number of digits' is '7'. There are 'Update' and 'Delete' buttons at the bottom.

* Table: Salesforce
Prefix: SAL
* Number: 1,000
Application: Global
Number of digits: 7

Update Delete

Related Links
[Show Counter](#)

- Fill the details >> Submit.

STEP7:ProcessFlow

1. CreatingProcessFlowforAdmissionTable

- All>>ProcessFlow>>New.
- FilltheDetailsasgivenBelow

Flow Formatter
New

* Table: Admission[u_admission]

* Name: New

Application: Global

* Label: New

Order:

Active: ☒

Condition: Add Filter Condition Add "OR" Clause

Admin Status is New

Description:

Update Delete

- RightClickontoggleandclickonthesave.
- ReplacetheNameandLabelasbelowandclickonInsertonstay.

Flow Formatter
In progress

* Table: Admission [u_admission]

* Name: In progress

Application: Global

* Label: In progress

Order:

Active: ☒

Condition: Add Filter Condition Add "OR" Clause

Admin Status is Join in progress

Description:

Update Delete

- Replace the Name and Label in order and click on Insert on stay.Joined>> Rejected>> Rejoined>> Closed >> Cancelled.
- Ordershould beNew>> InProgress >> Joined >> Rejected >> Rejoined >>Closed >>Cancelled.

STEP8:ClientScript

1. Creating“Autopopulate”ClientScriptsforAdmissionTable

- All>>ClientScripts>>New.
- FilltheDetailsasgiven.

Client Script New record

This form has annotations - click ⓘ to toggle them - [click here to never show this again](#)

Name: Auto populate

Table: Admission [u_admission]

UI Type: Mobile / Service Portal

Type: onChange

Field name: Admin Number

Application: Global ⓘ

Active: ☒

Inherited: ☐

Global: ☒

Description:

Messages:

Script

```

1 function onChange(control, oldValue, newValue, isLoading, isTemplate) {
2   if (isLoading || newValue === '') {
3     return;
4   }
5   //Type appropriate comment here, and begin script below
6
7
8 }

```

- Write the Code as below, Enable Isolate script and Save.

```

function  onChange(control,  oldValue,  newValue,  isLoading,
isTemplate){if (isLoading||newValue ===""){
return;
}
}

```

2. Creating “PincodeUpdate” Client Scripts for Admission Table

- Fill the Details as given.

Client Script
Pincode Update

This form has annotations - click ⓘ to toggle them - ([click here](#) to never show this again)

NamePincode Update

TableAdmission [u_admission]

UI TypeDesktop

TypeonChange

Field namePincode

ApplicationGlobal ⓘ

Active☒

Inherited☐

Global☒

Description

Messages

Script

```
1 function onChange(control, oldValue, newValue, isLoading, isTemplate) {
2   if (isLoading || newValue === '') {
3     return;
4   }
5   var a = g_form.getValue('u_pincode');
6   if(a == '509358')
7   {
8     g_form.setValue('u_mandal', 'kadthal');
9     g_form.setValue('u_city', 'kadthal');
```

WritetheCode asbelow,Enable IsolatescriptandSave.

```
functiononChange(control,oldValue,newValue,isLoading,isTemplate){if
  (isLoading || newValue === "") {
    return;
  }
  vara=g_form.getValue('u_pincode'); if(a
== '509358')
{
  g_form.setValue('u_mandal',          'kadthal');
  g_form.setValue('u_city',            'kadthal');
  g_form.setValue('u_district', 'RangaReddy');

}
elseif(a=='500081')
{
  g_form.setValue('u_mandal',          'karmanghat');
  g_form.setValue('u_city',            'karmanghat');
  g_form.setValue('u_district', 'RangaReddy');

}
elseif(a=='500079')
{
  g_form.setValue('u_mandal',          'Abids');
  g_form.setValue('u_city',            'AsifNagar');
  g_form.setValue('u_district', 'Hyderabad');

}

  //Typeappropriatecommentthere,andbeginscriptbelow

}
```

3. Creating “DisableFields” ClientScripts for StudentprogressTable

- Fill the Details as given.

The screenshot shows the SAP Client Script configuration window for a script named "Disable Fields". The configuration is as follows:

- Name:** Disable Fields
- Table:** Student Progress [u_student_progress]
- UI Type:** All
- Type:** onLoad
- Application:** Global
- Active:** ☒
- Inherited:** ☐
- Global:** ☒

The Description and Messages fields are empty. The Script field contains the following code:

```
1 function onLoad() {  
2     //Type appropriate comment here, and begin script below  
3     g_form.setDisabled('u_total',true);  
4     g_form.setDisabled('u_percentage',true);  
5     g_form.setDisabled('u_result',true);  
6 }
```

- Write the Code as below, Enable Isolate script and Save.
- ```
function onLoad() {
 //Type appropriate comment here, and begin script below
 g_form.setDisabled('u_total',true);
 g_form.setDisabled('u_percentage',true);
 g_form.setDisabled('u_result',true);
}
```

## 4. Creating“TotalUpdate”ClientScriptsforStudentprogressTable

- FilltheDetailsasgiven.

The screenshot shows the ServiceNow interface for configuring a Client Script. The script is named 'Total Update' and is associated with the 'Student Progress (u\_student\_progress)' table. The UI Type is set to 'All' and the Type is 'onChange'. The Field name is 'Social'. The Application is 'Global'. The script is active and global. The script code is as follows:

```
function onChange(control, oldValue, newValue, isLoading, isTemplate) {
 if (isLoading || newValue === '') {
 return;
 }
 //Type appropriate comment here, and begin script below
 if (newValue) {
 var a = parseInt(g_form.getValue('u_telugu'));
 var b = parseInt(g_form.getValue('u_hindi'));
 var c = parseInt(g_form.getValue('u_english'));
 var d = parseInt(g_form.getValue('u_maths'));
 var e = parseInt(g_form.getValue('u_science'));
 var f = parseInt(g_form.getValue('u_social'));
 var Total = parseInt(a+b+c+d+e+f);
 g_form.setValue('u_total', Total);
 }
}
```

- WritetheCode asbelow,Enable IsolatescriptandSave.

```
function onChange(control,oldValue,newValue,isLoading,isTemplate){if
(isLoading || newValue === "") {
 return;
}
```

```
//Typeappropriatecommentthere,andbeginscriptbelow if
(newValue){
```

```
var a = parseInt(g_form.getValue('u_telugu'));
var b = parseInt(g_form.getValue('u_hindi'));
var c = parseInt(g_form.getValue('u_english'));
var d = parseInt(g_form.getValue('u_maths'));
var e = parseInt(g_form.getValue('u_science'));
var f = parseInt(g_form.getValue('u_social'));
var Total = parseInt(a+b+c+d+e+f);
g_form.setValue('u_total', Total);
}
}
```

## Creating “Result” Client Scripts for Student Progress Table

- Fill the Details as given.

The screenshot shows the 'Client Script' editor for the 'Result' field. The field is named 'Result', belongs to the 'Student Progress [u\_student\_progress]' table, and is of type 'onChange'. The script area contains the following code:

```
1 function onChange(control, oldValue, newValue, isLoading, isTemplate) {
2 if (isLoading || newValue === '') {
3 return;
4 }
5 //Type appropriate comment here, and begin script below
6 if(newValue) {
7 var a = parseInt(g_form.getValue('u_percentage')); // Convert the value to an integer for comparison
8 if(a >= 0 && a <= 59){
9 g_form.setValue('u_result','Fail');
10 } else if(a >= 60 && a <= 100) {
11 g_form.setValue('u_result','Pass');
12 } else {
13 // Handle the case if a is out of range (optional)g_form.addErrorMessage('Percentage
14 // should be between 0 and 100.');
```

- Write the Code as below, Enable Isolate script and Save.

function onChange(control, oldValue, newValue, isLoading, isTemplate) { if

(isLoading || newValue === "") {

return;

}

//Type appropriate comment here, and begin script below

if(newValue) {

var a = parseInt(g\_form.getValue('u\_percentage')); // Convert the value to an integer for comparison

if(a >= 0 && a <= 59){

g\_form.setValue('u\_result','Fail');

} else if(a >= 60 && a <= 100) {

g\_form.setValue('u\_result','Pass');

}else{

// Handle the case if a is out of range (optional)g\_form.addErrorMessage('Percentage should be between 0 and 100.');

}

}

}

## 5. Creating “Percentage” Client Scripts for Student progress Table

- Fill the Details as given.

The screenshot shows the 'Client Script' editor for the 'Percentage' field. The 'Name' is 'Percentage', 'Table' is 'Student Progress [u\_student\_progress]', 'UI Type' is 'All', 'Type' is 'onChange', and 'Field name' is 'Total'. The 'Application' is 'Global'. The 'Active' checkbox is checked, 'Inherited' is unchecked, and 'Global' is checked. The 'Description' and 'Messages' fields are empty. The 'Script' area contains the following code:

```
1 function onChange(control, oldValue, newValue, isLoading, isTemplate) {
2 if (isLoading || newValue === '') {
3 return;
4 }
5
6 //Type appropriate comment here, and begin script below
7 var Total = g_form.getValue('u_total');
8 var Percentage = (Total/600)*100;
9 g_form.setValue('u_percentage', Percentage+'%');
10 }
```

The 'Isolate script' checkbox is checked. At the bottom, there are 'Update' and 'Delete' buttons.

- Write the Code as below, Enable Isolate script and Save.

```
function onChange(control, oldValue, newValue, isLoading,
isTemplate){if (isLoading||newValue === ""){

 return;
}
}
```

//Type appropriate comment here, and begin script below

```
var Total = g_form.getValue('u_total');
```

```
var Percentage = (Total/600)*100;
```

```
g_form.setValue('u_percentage',Percentage+'%');
```

```
}
```

## Result:

The ServiceNow-based Educational Management System successfully demonstrates the automation of student admission, academic progress, and information management. Data is centralized, workflows are simplified, and administrators can easily generate reports and monitor academic progress.

<= Salesforce  
New record

Submit

Admin Number

SAL0001078

Admin Date

Grade

--None--

Student Name

Father Name

Mother Name

Mother Cell

Father Cell

Submit

<= New Section  
New record

Submit

Admission Number

Grade

--None--

Student Name

Father Name

Mother Name

Father Cell

Mother Cell

Student Progress

Telugu

Hindi

English

Maths

Science

Social

Total

Percentage

Result

Submit

<= Admission  
New record

Submit

New

In progress

Joined

Rejected

Rejoined

Closed

Cancelled

Admission Number

Admin Date

Purpose of join

--None--

Grade

--None--

Student Name

Fee

\$

0.00

Father Name

Father Cell

Mother Name

Mother Cell

Admin Status

--None--

Comments

School Details

Address

School Area

--None--

School

--None--

Submit



## CONCLUSION:

The project “**Educational Organization Using ServiceNow**” effectively addresses the common challenges faced by educational institutions in handling administrative and academic data. Through automation and centralization, it enhances efficiency, transparency, and collaboration across departments.

By leveraging ServiceNow’s powerful workflow and reporting tools, the system reduces human error, saves time, and supports data-driven decisions.

This project stands as a practical example of how modern cloud platforms like **ServiceNow** can revolutionize educational management systems, paving the way for a smarter and more connected academic environment.

