

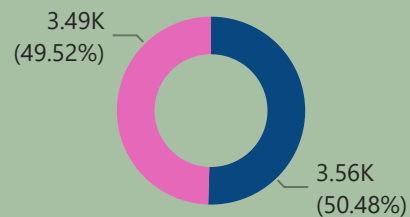
# TELECOM CUSTOMER CHURN ANALYSIS

## CUSTOMER PROFILE

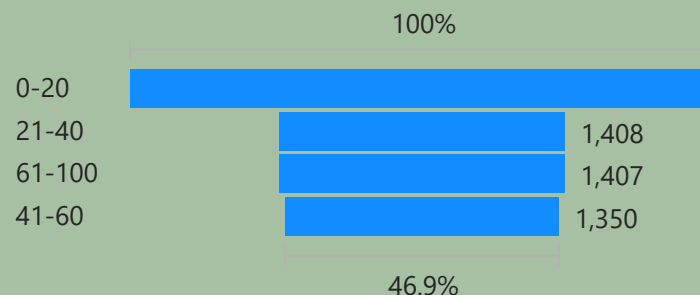
7043

### Gender Ratio

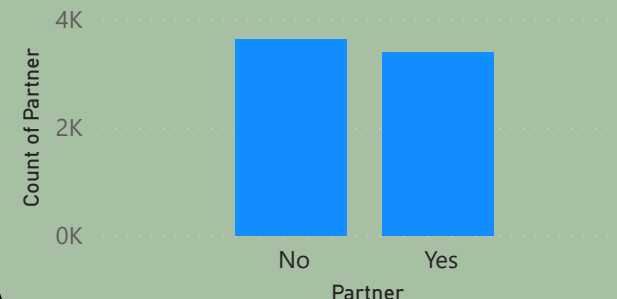
● Male ● Female



### Tenure



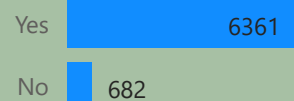
### Partner



### Count of Senior Citizens

1142

### Phone Service



### Payment Method



### Tech Support



### Avg. Monthly Charges

\$64.762

### Internet Service

● Fiber optic ● DSL ● No

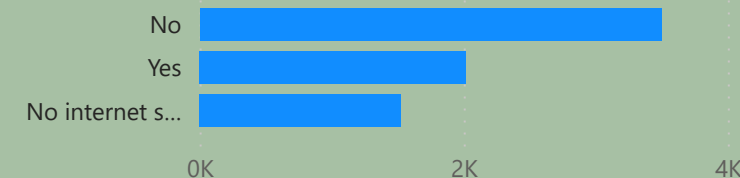


### Contract

● Month-to-month ● Two year ● One year



### Online Security



### Avg. Total Charges

\$2.283K

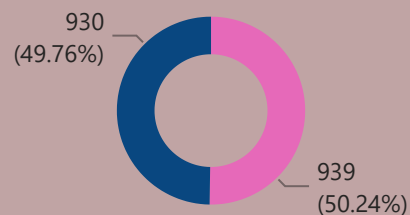
# TELECOM CUSTOMER CHURN ANALYSIS

## CHURN PROFILE

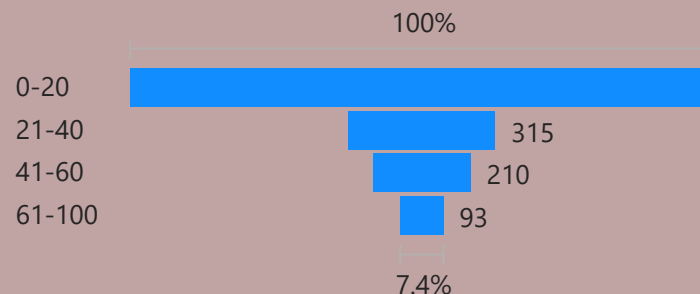
1869

### Gender Ratio

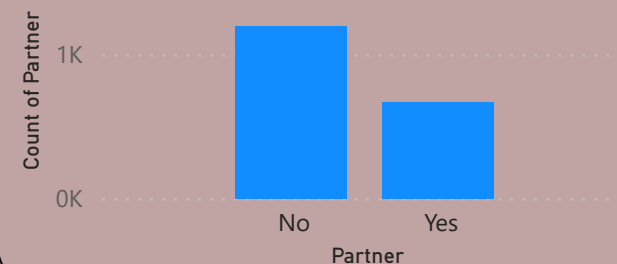
Female Male



### Tenure



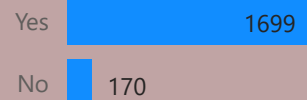
### Partner



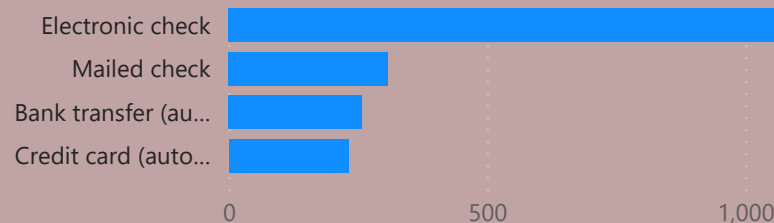
### Count of Senior Citizens

476

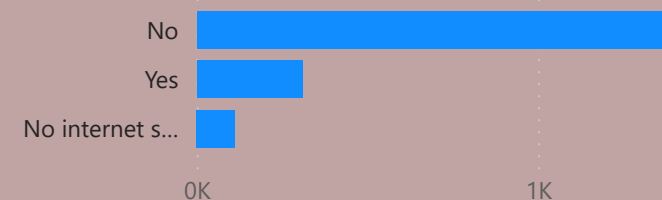
### Phone Service



### Payment Method



### Tech Support

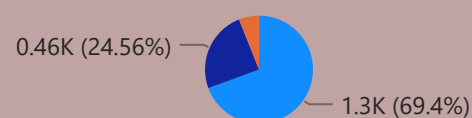


### Avg. Monthly Charges

\$74.441

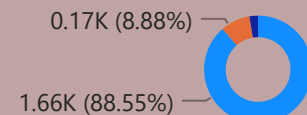
### Internet Service

Fiber optic DSL No

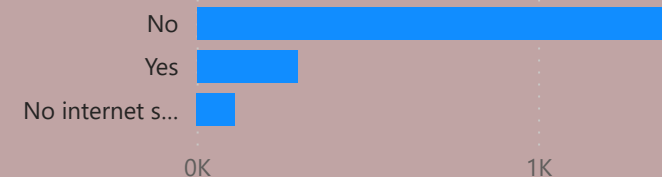


### Contract

Month-to-month One year Two year



### Online Security



### Avg. Total Charges

\$1.532K

# CUSTOMER LIST

Filter by Gender

All

Filter by Contract

All

Filter by Internet Service

All

Filter by Payment Method

All

Filter by Tenure Bins

All

## Customer List

customerID	gender	SeniorCitizen	Contract	tenure	PaymentMethod	InternetService	OnlineSecurity	DeviceProtection	MonthlyCharges	TotalCharges
2889-FPWRM	Male	No	One year	72	Bank transfer (automatic)	Fiber optic	Yes	Yes	\$117.8	\$8,684.8
7569-NMZYQ	Female	No	Two year	72	Bank transfer (automatic)	Fiber optic	Yes	Yes	\$118.75	\$8,672.45
9739-JLPQJ	Female	No	Two year	72	Credit card (automatic)	Fiber optic	Yes	Yes	\$117.5	\$8,670.1
9788-HNGUT	Male	No	Two year	72	Credit card (automatic)	Fiber optic	Yes	Yes	\$116.95	\$8,594.4
8879-XUAHX	Male	No	Two year	71	Electronic check	Fiber optic	Yes	Yes	\$116.25	\$8,564.75
9924-JPRMC	Male	No	Two year	72	Electronic check	Fiber optic	Yes	Yes	\$118.2	\$8,547.15
0675-NCDYU	Female	No	Two year	72	Credit card (automatic)	Fiber optic	Yes	Yes	\$116.4	\$8,543.25
6650-BWFRT	Female	No	Two year	72	Credit card (automatic)	Fiber optic	Yes	Yes	\$117.15	\$8,529.5
0164-APGRB	Female	No	Two year	72	Electronic check	Fiber optic	Yes	Yes	\$114.9	\$8,496.7
1488-PBLJN	Female	No	Two year	72	Bank transfer (automatic)	Fiber optic	Yes	Yes	\$116.85	\$8,477.7
8984-HPEMB	Female	No	Two year	71	Electronic check	Fiber optic	Yes	Yes	\$118.65	\$8,477.6
6007-TCTST	Female	No	Two year	72	Bank transfer (automatic)	Fiber optic	Yes	Yes	\$115.8	\$8,476.5
4376-KFVRS	Male	No	Two year	72	Credit card (automatic)	Fiber optic	Yes	Yes	\$114.05	\$8,468.2
0017-HUDAM	Female	No	Two year	72	Credit card (automatic)	Fiber optic	Yes	Yes	\$116.2	\$8,456.75
Total									\$4,56,116.5...	\$1,60,56,168.700...

# CUSTOMER DETAILS

Search by Customer ID

0057-QBUQH

Customer ID

0057-QBUQH

Gender

Female

Senior Citizen

No

Tenure (in months)

43

Contract

Two year

Device Protection

No internet service

Paperless Billing

Yes

Online Security

No internet service

Internet Service

No

Payment Method

Electronic check