

New Relic Certification Program Guide

Certification Framework 2025

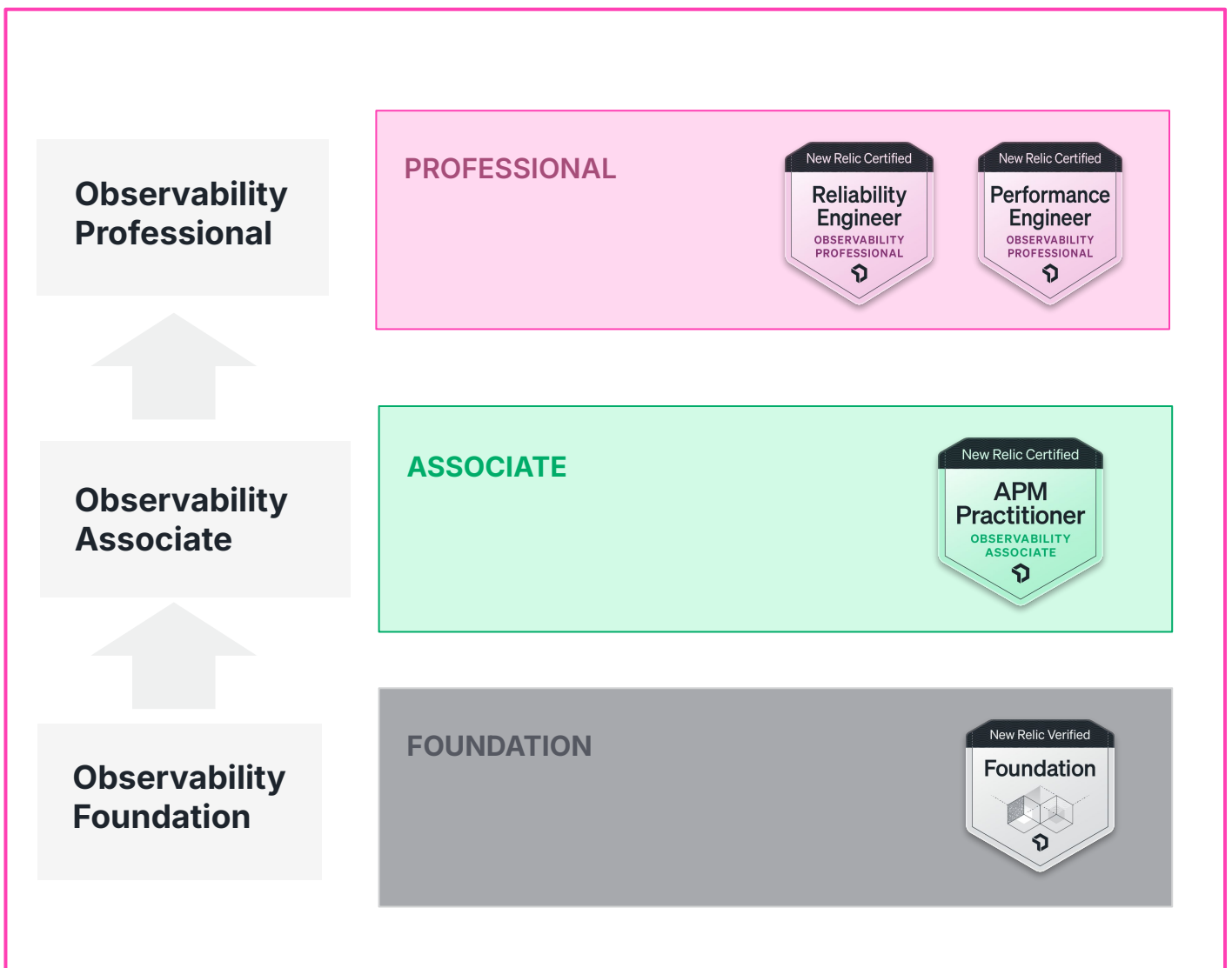


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New Relic Certifications Overview



View more information about New Relic Certifications [here](#).

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New Relic Verified Foundation (NVF)

This certification is for anyone interested in gaining, and demonstrating the foundation knowledge of observability, the New Relic platform, and performance monitoring.

The following is a dedicated learning path that includes a series of self-paced e-Learning courses. It is aimed at those starting out in observability and performance monitoring with New Relic, and assumes no prior observability or New Relic experience.

The learning path provides broad foundation knowledge, practical skills to start monitoring your environment and business data, understanding telemetry data, and working with the platform. We recommend completing these courses before taking the New Relic Verified Foundation (NVF) exam.

New Relic Foundation Learning Path (e-Learning)

1.	Introduction to Observability	30 Mins
2.	Introduction to the Platform	30 Mins
3.	Introduction to Performance Monitoring	60 Mins
4.	Introduction to Alerts	30 Mins
5.	Introduction to New Relic Query Language (NRQL) & Dashboards	30 Mins
6.	Configuring Application Observability	60 Mins
7.	Configuring Infrastructure Observability	90 Mins
8.	Configuring Open Telemetry Observability	45 Mins
9.	New Relic Instrumentation Guide	30 Mins

Full exam details and exam guide can be found here: [New Relic Verified Foundation \(NVF\)](#)

Level: Foundation

Type: Self-paced

[Click here](#) to get started.

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This certification is for anyone interested in gaining, and demonstrating the foundation knowledge of observability, the New Relic platform, and performance monitoring.

Exam summary

Section 1: Observability Fundamentals 15%

- Understand modern web architecture trends and tools, distinguish differences of monitoring and observability, and define and implement core telemetry data types and monitoring agents in New Relic

Section 2: New Relic Platform UI and Capabilities 30%

- Identify entities reporting to a New Relic account, view environment status, and demonstrate knowledge, purpose, and benefits of various capabilities including APM, Browser, NRQL, alerts, entity explorer, logs, distributed traces, transaction traces, hosts, and mobile.

Section 3: Configuring Data 25%

- Demonstrate knowledge of instrumentation concepts, configure layers of the stack, add custom data and attributes, manage data through entities, tags, and workloads, and configure synthetic monitoring in New Relic

Section 4: Performance Monitoring 20%

- Visualize and understand data using APM, errors, logs, NRQL, and Synthetics, conduct in-depth analysis of transaction traces, perform root cause analysis with logs and traces, and recognize, triage, and respond to issues in New Relic

Section 5: Full Stack Observability Practices 10%

- Manage and maintain multiple services using filtering, tagging, and workloads, configure alerts and workflows, write NRQL queries for different event types, and understand alerting concepts in New Relic.

Number of question: 30
Exam Level: Foundation

[Exam guide](#)

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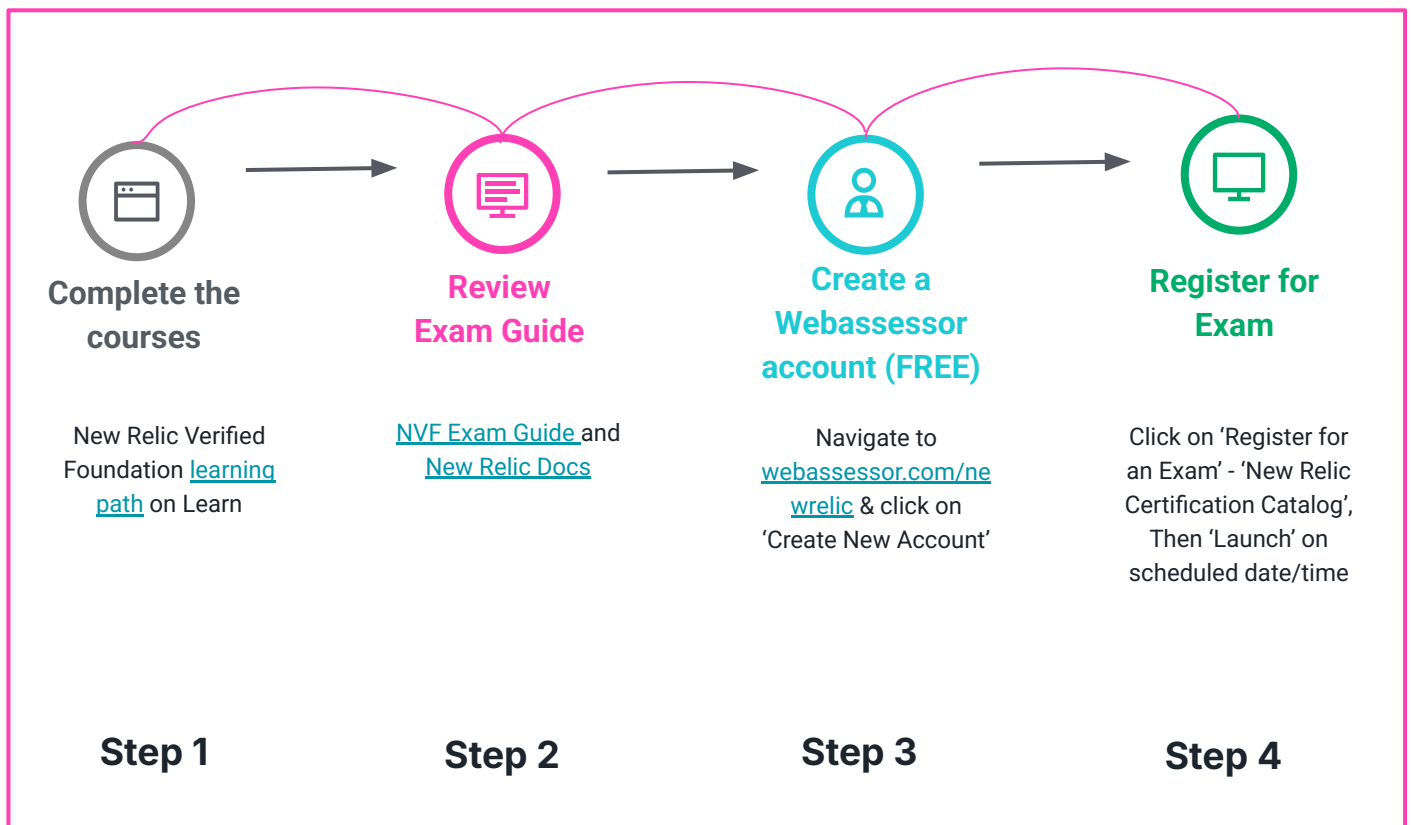
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New Relic Verified Foundation (NVF)

Exam Preparation Steps

Follow these steps to prepare for the New Relic Verified Foundation (NVF) exam.



Please note launching the New Relic Verified Foundation exam requires an installation of a Respondus Secure Browser. After clicking 'launch', your browser will ask you to download the program. For help, please read, '[How to Install the Respondus Browser](#)' or contact '[test support](#)'

[Exam details](#)

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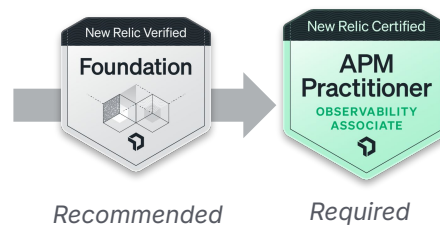
New Relic Certification Roles & Pathways

Following Foundation Certification are some key New Relic observability roles and certification pathways aligned to them. Review the roles and map out your pathway to New Relic Certification to fuel your career.

Note: There are no prerequisites to any New Relic Certification exam. These are **recommended pathways only**.

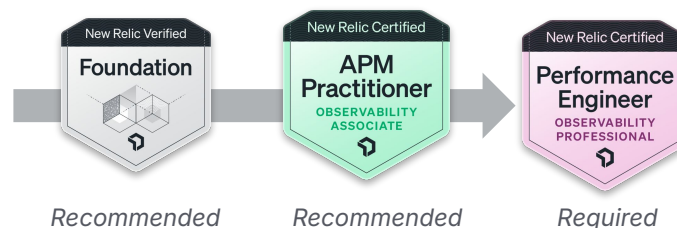
APM Practitioner

Monitor, analyze, troubleshoot, and improve the performance of modern applications & distributed architectures using APM and related data sets.



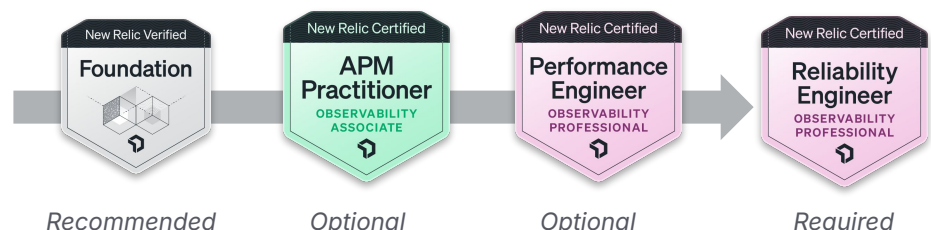
Performance Engineer

Analyze and optimize systems and applications using a broad range of New Relic monitoring and performance management tools, with a focus on exceptional user experience.



Reliability Engineer

Proactively implement tools and systems for tracking & improving reliability, performance, & observability at scale across the full SDLC.



Fuel your career with New Relic University and get certified today!

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New Relic Certified APM Practitioner - Associate (APA)

New Relic Certified APM Practitioner - Associate (APA) is for anyone with at least six months of experience in performance analysis using New Relic application performance monitoring.

Exam Summary

Section 1: New Relic Fundamentals

- Focuses on foundational knowledge, benefits and core features of APM

Section 2: Managing Agent Data

- Focuses on instrumenting applications using APM agents, setting up application names, configuration settings, and tagging

Section 3: Visualizing Insights

- Explores the tools and strategies for visualizing and understanding APM data

Section 4: Full Stack Observability Practices with APM

- Focuses on troubleshooting performance using New Relic APM. Addresses monitoring and management of applications and databases. Uses integrated data sets such as logs, traces, and infrastructure metrics; and shows how to set up alerts and manage notifications

Number of question: 50
Exam Level: Associate

[Exam details](#)

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New Relic Certified Performance Engineer - Professional (PEP)

The Performance Engineer - Professional (PEP) is for professionals who have 2 or more years of experience in performance analysis and optimization using New Relic monitoring and performance management tools.

Exam Summary

Section 1: New Relic Platform Capabilities and Data

- Focuses on the fundamental capabilities of the New Relic platform, including alerting, data visualization, and log management.

Section 2: Backend Application Performance

- Delves into the monitoring and optimization of server-side applications, and covers application performance monitoring (APM) setup, microservices, and database performance.

Section 3: Client-side Performance

- Concentrates on evaluating and improving frontend application performance using browser and mobile monitoring tools as well as synthetic testing.

Section 4: Infrastructure and Cloud Performance

- Covers monitoring and managing server and cloud infrastructure, including cloud service integrations, container metrics, and database infrastructure.

Number of question: 60
Exam Level: Professional

[Exam details](#)

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New Relic Certified Reliability Engineer - Professional (REP)

The Reliability Engineer - Professional (REP) is for professionals who have 2 or more years of experience in performance analysis and site-reliability engineering using New Relic monitoring and performance management tools.

Exam Summary

Section 1: Alerts and Incident Management

- New Relic alert concepts (policies, conditions, incidents)
- Custom alert policies, conditions
- Notification channels and incident workflows
- Alert quality management (noise reduction)
- Incident post-mortem and root cause analysis (RCA)

Section 2: Service Level Management

- Managing service levels in New Relic
- Understanding SLIs, SLOs, and service level attainment
- Service boundaries and prioritizing SLO

Section 3: Infrastructure, Cloud Integration, and Networking

- Vulnerability management and containerized (Docker and K8s) workloads
- Serverless workloads
- On-host integrations and common cloud integrations
- Advanced tuning of infrastructure agent
- With network monitoring correlate and analyze application to reduce MTTR (mean time to resolve)

Section 4: Automation

- Create observability fixtures and more using New Relic APIs and Terraform providers: and create queries for improved insights and monitoring.

Number of question: 60
Exam Level: Professional

[Exam details](#)