

VINCENT OMONDI ADUOL

I.C.T OFFICER

✉ voaduol@gmail.com

☎ +254706238387

🌐 <https://www.linkedin.com/in/vincent-aduol-78803187/>

I am a highly passionate individual who thrives upon seeking new challenges through my career as a Information Technology Officer. My initial years of working in the information Technology industry pushed me to go further in discovering more things in it. Of course, I am motivated to join a group of seasoned and experienced Tech professionals in the industry respectively.

Experience

ICT Officer at Kenyatta National Hospital

April 2018-PRESENT

- Review diagnostics and assess the functionality and efficiency of systems
- Implement security measures
- Monitor security certificates and company compliance of requirements
- Offer technical support to company staff and troubleshoot computer problems
- Install and update company software and hardware as needed
- Anticipate and report the cost of replacing or updating computer items
- Educating coworkers about network security and best practices for computer usage.
- Supporting the day-to-day operations of our computer network.
- Assisting with network administration tasks.
- Conduct IT audits, review, and assessment of controls
- Create and implement budgets for IT projects and operations
- Coordinate IT project activities with internal departments and external vendors

Support Technician at Insync Solution Limited

February 2015 - December 2017

- Reviewing software requirements and preparing test scenarios.
- Executing tests on software usability.
- Analyzing test results on database impacts, errors or bugs, and usability.
- Preparing reports on all aspects related to the software testing carried out and reporting to the design team.
- Interacting with clients to understand product requirements.
- Participating in design reviews and providing input on requirements, product design, and potential problems.
- Build and configure hardware and update software
- Repairing computers and ensuring that the servers are functioning properly
- Running diagnostic programs and maintaining computer networks
- Gathering data to assess the needs of the customer
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ICT Support at Kenyatta National Hospital

January 2013 - December 2014

- keep computer systems running smoothly and ensure users get the maximum benefit from them
- install and configure computer hardware operating systems and applications
- monitor and maintain computer systems and networks
- talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues
- troubleshoot system and network problems, diagnosing and solving hardware or software faults
- replace parts as required
- provide support, including procedural documentation and relevant reports
- follow diagrams and written instructions to repair a fault or set up a system

- support the roll-out of new applications
- set up new users' accounts and profiles and deal with password issues
- respond within agreed time limits to call-outs
- work continuously on a task until completion (or referral to third parties, if appropriate)
- prioritise and manage many open cases at one time
- rapidly establish a good working relationship with customers and other professionals, such as software developers
- test and evaluate new technology
- conduct electrical safety checks on computer equipment.

Education

Zetech University

Sep 2022 - Currently Ongoing

- Bachelor of Science in Computer and Information Technology
- Major in Computer Science

Nairobi Institute of Business Studies

Jan 2011 - Dec 2012

- Diploma in Computer System Engineering

Skills

- Data Visualization
- Analytical and Research Skills
- Modeling: Linear and logistic regressions

- Problem Solving
- Software Development Life Cycle
- User Acceptance Testing

Referees

Kevin Kaittany Kipkemboi.
Network Administrator
Kenyatta National Hospital
P.O Box 20723 – 00200 Nairobi
0720691711
Email: kevin.Kaittany@gmail.com

Dr. Peter Biribwa Kansime
PLASTIC SURGEON
P.O
Nairobi
0722705659
Email: petebiri@gmail.com

Irene Tuweii
Senior Human Resource Officer
P.O 20723-00202
Nairobi
0720831580
Email: ituwei@knh.or.ke