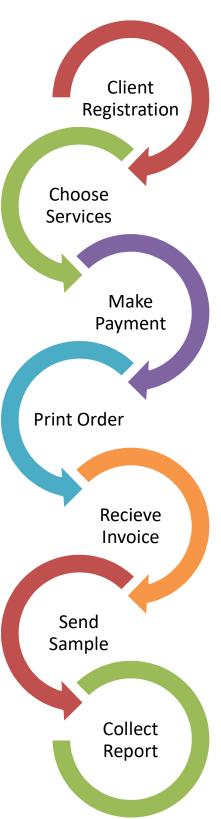
# NETRA Online Services Help Manual

Contains: Help Manual for Clients, System Admin Last Update:25.05.18

### Index

- Help Manual for Clients
- Help Manual for System Admins
- Help Manual for System Admins (Sending Email/SMS)

# NETRA Online Service Booking



Help Manual for Clients

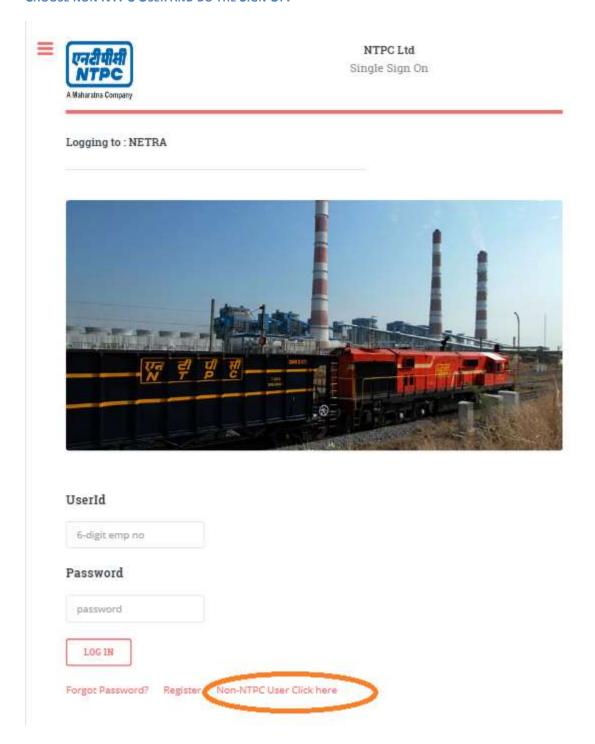
Open NETRA Portal from <a href="https://cc.ntpc.co.in/netra">https://cc.ntpc.co.in/netra</a> (Don't forget to type https)Its mobile and Pad friendly.

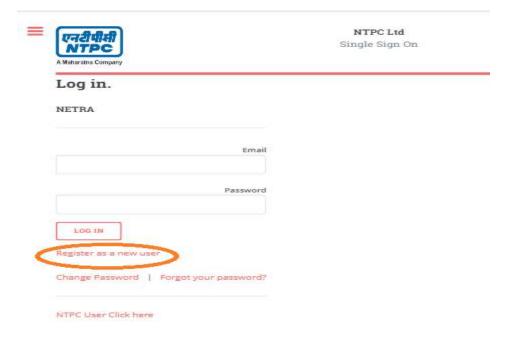




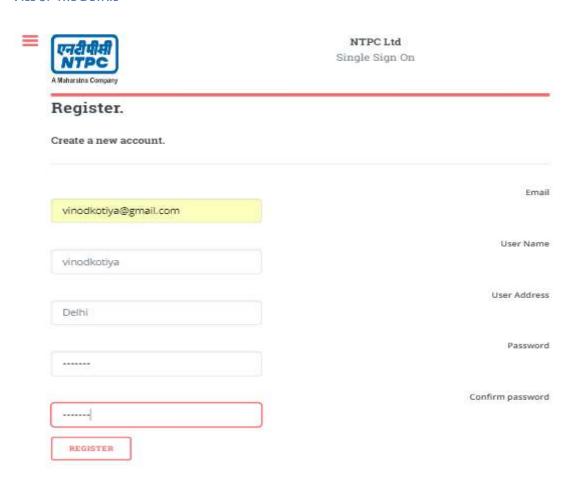
#### Client Registration: One Time Process

SELECT THE LAB AND TEST. IT WILL TAKE YOU TO NTPC SINGLE SIGN ON PAGE WHERE YOU HAVE TO REGISTER YOUR EMAIL ID. CHOOSE NON NTPC USER AND DO THE SIGN UP.





#### FILL UP THE DETAIL

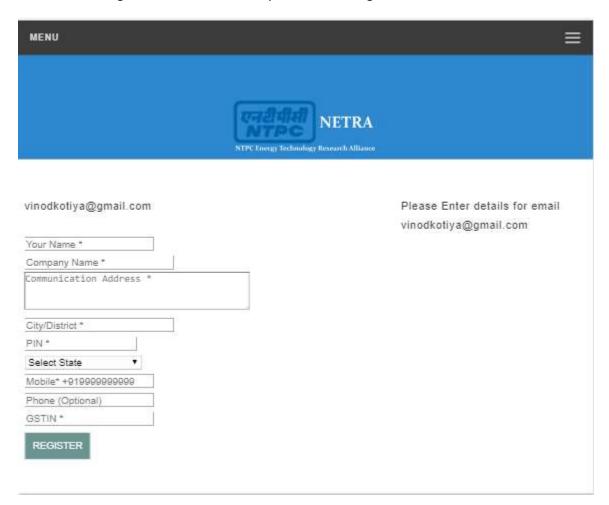


You will get link to activate account. Now You are registered on Single Sign On but not registered on NETRA Portal Yet.

Next time do the login with credential after clicking non NTPC User from Single Sign On Page.



On Successful Login NETRA Portal will ask you for Client Registration Detail with GST.



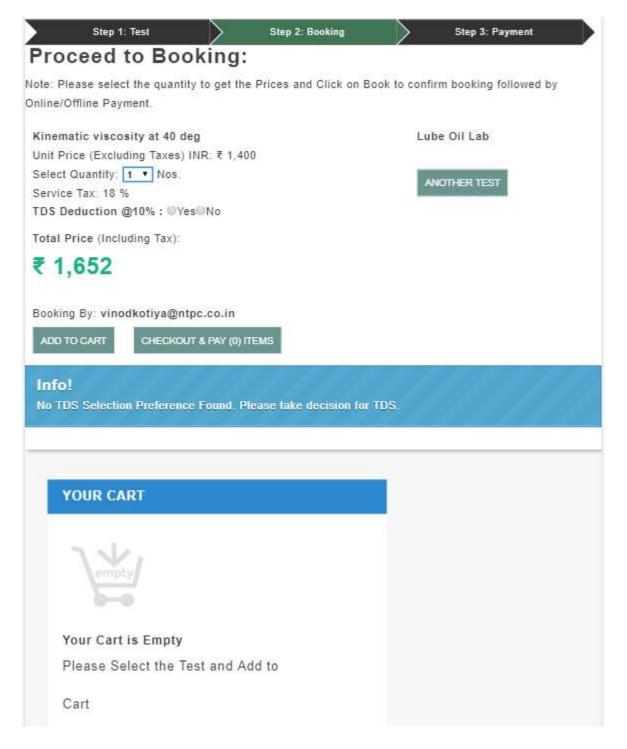
Fill up correct detail and you will bne registered for NETRA Services Portal. Above is one time activity.

Now you have registered both on Single Sign On and NETRA Portal.

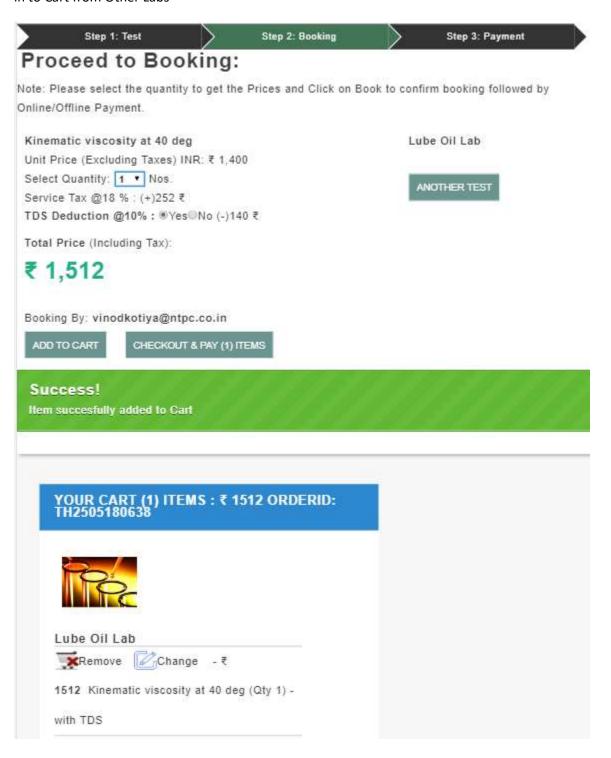
#### PLACING THE ORDER on NETRA PORTAL

After Login through Single Sign On you will be allowed to choose Labs and Test.

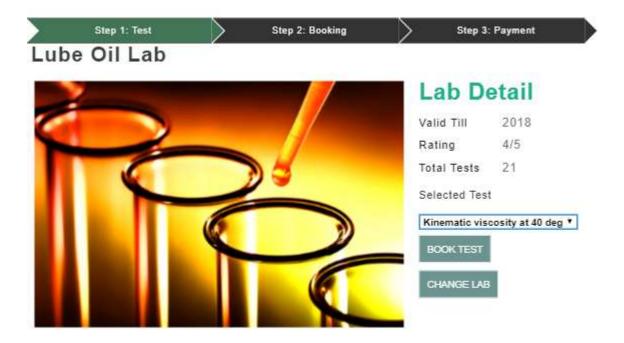
On Test Booking Screen You have to choose TDS deduction required or not. This decision shall be freezed for other test items for same order which you are goin to add in to cart.



After Adding Items to cart you can change the quantity or Delete it. You can Click on Another Test to add additional test in to Cart from Other Labs



To change Lab click on Change Lab button to select test from that lab



# Kinematic viscosity at 40 deg Test Detail:

Units for test are in Nos.. Test Detail not available. Yet to be added.

#### FAQ

Call +91 0120 9999999 Help Click to Download When adding another test you may notice that TDS option is disabled as you already opted in first item.

## % Ash Analysis Unit Price (Excluding Taxes) INR: ₹ 2,000 Select Quantity: 2 \* Nos. Service Tax @18 % : (+)360 ₹ TDS Deduction @10% C Yes No (-)200 ₹ Total Price (Including Tax): ₹ 4,320

Coal & Combustion Lab

ANOTHER TEST

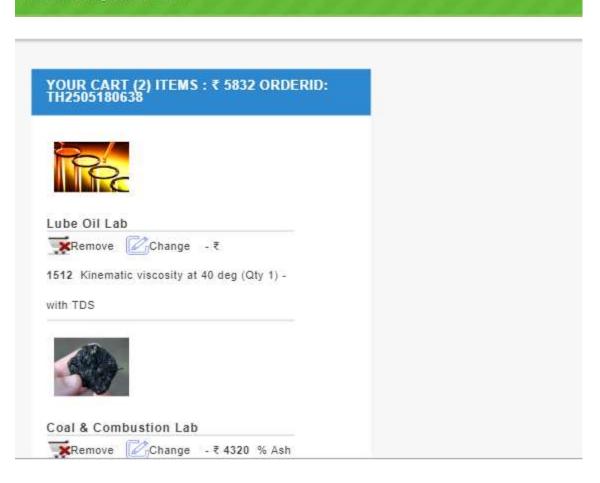
Booking By: vinodkotiya@ntpc.co.in

ADD TO CART

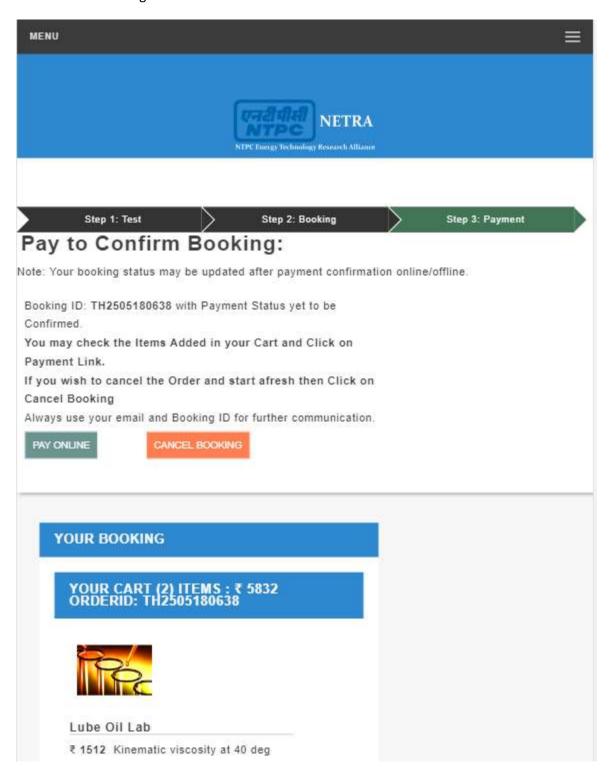
CHECKOUT & PAY (2) ITEMS

Success!

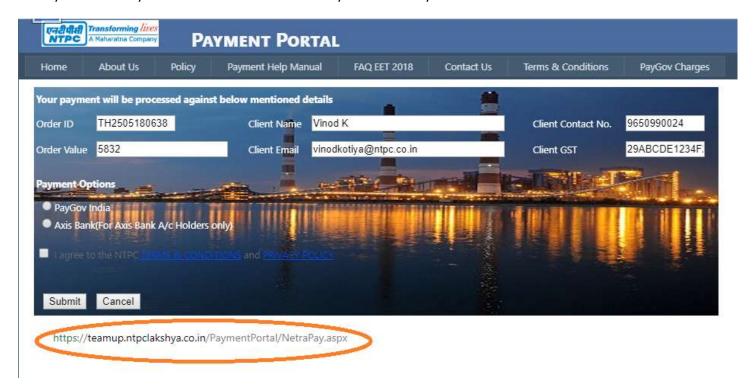
Hem succesfully added to Cart



If you want to Checkout then click on Checkout & Pay button. You will get to see following screen with Payment Option or Cancel the Booking.



#### On Pay Online Click you will be redirected to NTPC Payment Gateway



Before making online payment ensure the url highlighted above must be shown on your browser address.

On successful Payment you will Get the Order Detail and Invoice will be mailed to you.

#### ORDER DETAILS

Order No. # TH2505180638 Booking Date: 25.05.2018

Billed To (Ms/Mr): Vinod K, NTPC Limited

Address: NTPC LIMITED ,3 ,UDYOGVIHAR

,ECOTECH-II, CROWN PLAZA

Phone: 9650990024 Email: vinodkotiya@ntpc.co.in

#### NETRA Online Services NTPC Limited, Greater Noida, India

Email: netra@ntpc.co.in Phone: +91999999999

Booking Confirmation #	FY-TH2505180638		
Payment Mode	Online		

Description	Unit Price	Qty	Tax	Payment Due	Paid
Kinematic viscosity at 40 deg	INR 1,400	1	18	INR 1,512	INR 0
% Ash Analysis	INR 2,000	2	18	INR 4,320	INR 0



<sup>\*</sup> Additional Discount & Offers have not been captured.

Total Payable	5,832 INF	
Total Discount*	0 INR	
Amount Paid	0 INR	
Balance Due	5,832 INR	

#### ADDITIONAL NOTES

GST Invoice shall be e-mailed to the registered mail id.

Above Order has been generated for the test mentioned with Terms & Conditions attached.

System Generated Document. No Signature Required: Print Date 5/25/2018 6:16:40 PM

From Orders tab you can access all the Orders placed on Netra Portal and Get status of Pail Payment and Invoice Generation.



# My Orders

Here are the details of your booking made on NETRA Online Services Portal with Payment Status. Click on the update payment status button to update the payment status.

ORDER DETAILS			MY PROFILE	
BOOKINGID	BOOKDATE	TOTALPRICE		
TH1004094651	2018-04-10	322140	Vinod K	
TH1004104002	2018-04-10	2360	NTPC Limited  Communication Address: NTPC LIMITED ,3	
TH1004153500	2018-04-10	1652	,UDYOGVIHAR ,ECOTECH-II, CROWN PLAZA	
TH1004153935	2018-04-10	1652	City:Delhi PIN 110003	
TH1004154842	2018-04-10	1652	Phone: 9650990024	
TH1004155029	2018-04-10	1652	Email: vinodkotiya@ntpc.co.in GST: 29ABCDE1234F2Z5	
TH12041 <mark>1</mark> 2541	2018-04-12	1652	11.11.2.5	
TH1204 <mark>11</mark> 4037	2018-04-12	3304	Update Profile	
TH1204143934	2018-04-12	1711		
	RESPONDE SERVICES	9.10000		