Sales Return System

The application works on selection of following 3 major fields that is -

1. Select Depot Name + Code
2. Select Dealer Name + Code
3. Reason of Return.

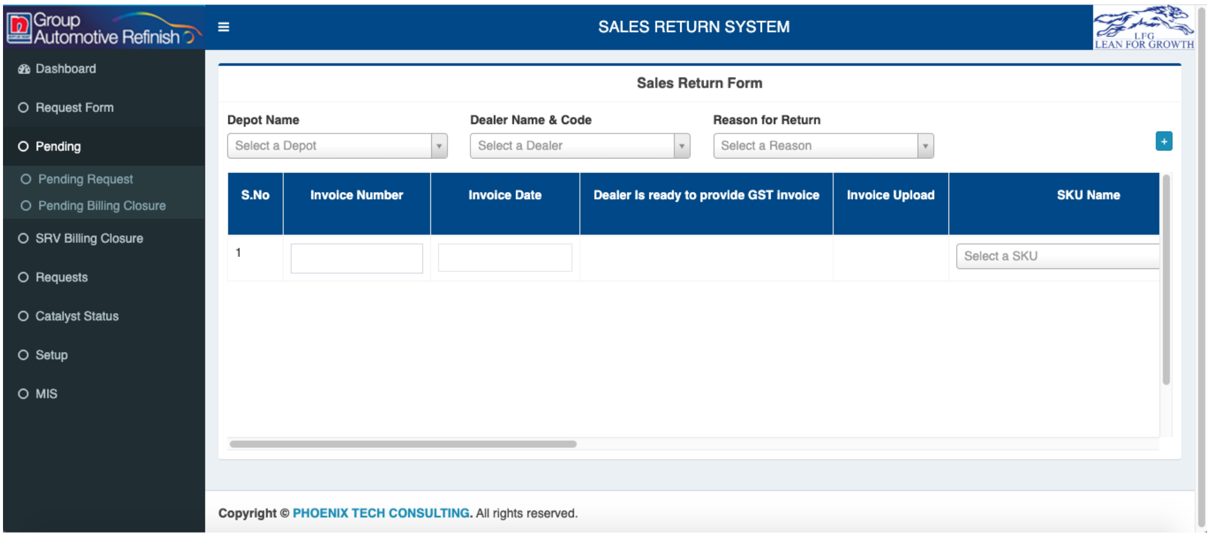
Masters created / required as per the flow:

1. Admin Master
2. Approval Matrix
3. Sales Return Reason (defined at Admin label)
4. Sales Return Reason (master for sub-reasons pre - defined against the Reasons for Depot)
5. Employee Master (to manage the employee as per the flow again specific Depot Name).

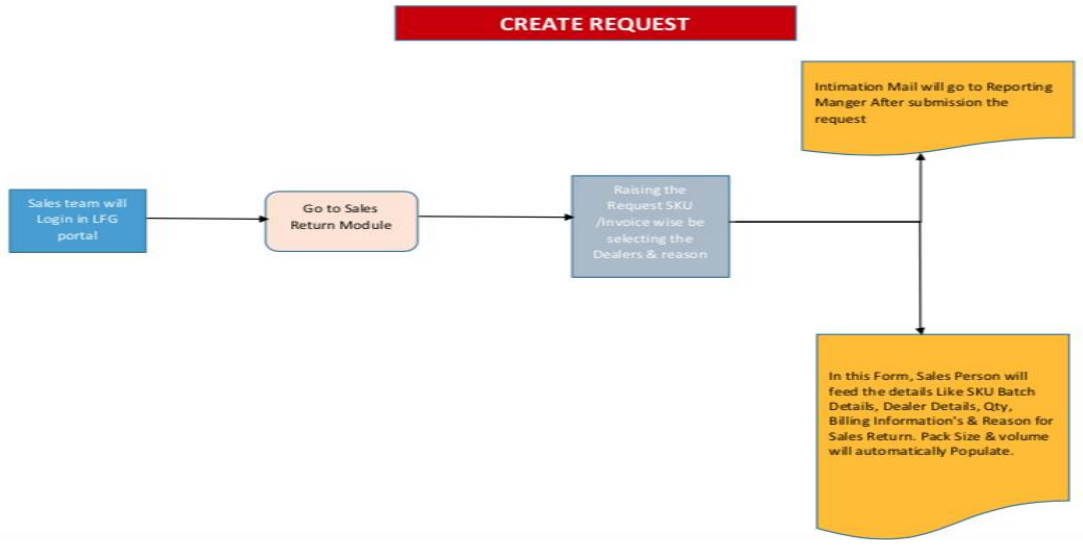
Steps / Flow Process for Sales Return System:

Step 1 - First of all fill up the Masters detail for defining the Depot, Dealer, Employee, and Admin from login through 0 in lfg.

Step 2 - The request form needs to be filled up to process the return request of the sold product.



Flow of Create Request:



Explanation of the Create Request Flow:

The user will login from LFG and then it access the Sales Return Application under AMS. After accessing user need to access the Sales return request form. The user will fill up all the required fields and the process work on basis of **Invoice -> SKUName** -> **SKU Code** -> **Batch No.**

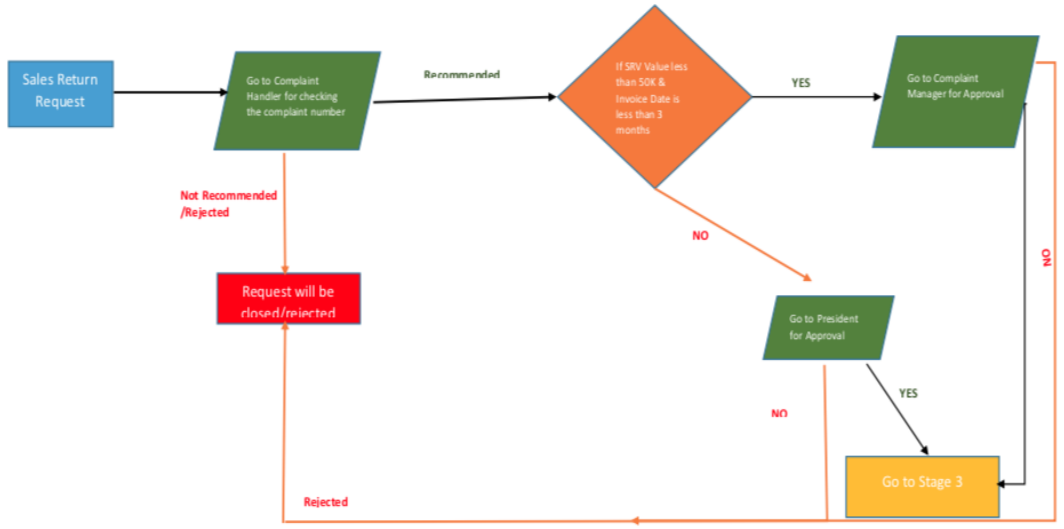
Special points::

1. The Customer Complain no will come only for Quality Reason.
2. If user doesn't select yes or no for - Dealer is ready to provide GSt then blank must be displayed.
3. Invoice Upload - file size must be defined and limit also.
4. Shelf life - must be calculated as per the logic of Current date - Manufacturing Date and converted into counts.
5. SRV quantity - SRV Quantity cannot be more than Invoice Quantity.
6. Volume = SRV Quantity * Pack size

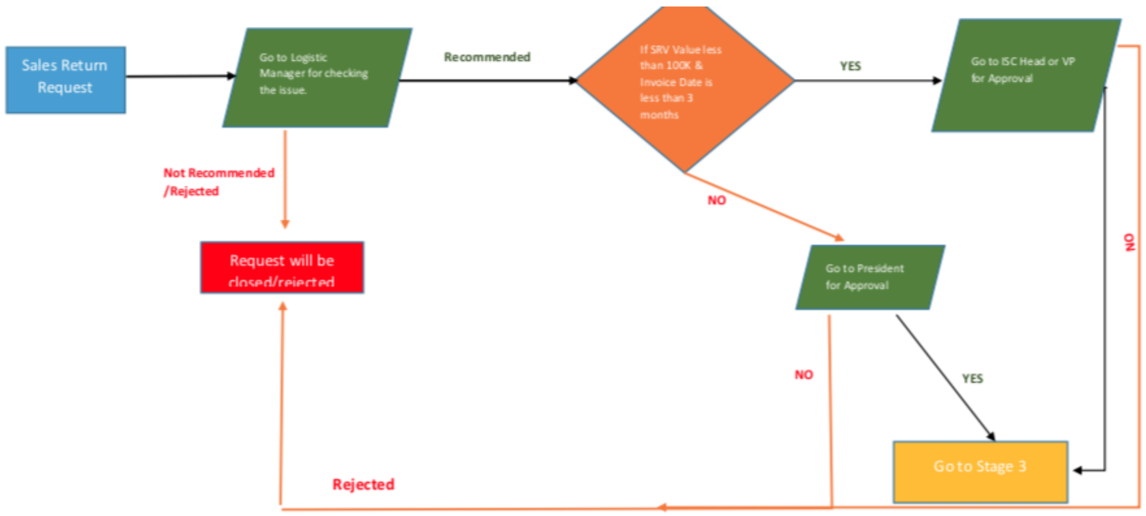
APPLICATION FLOW

Prerequisites - All the flow works once the specific masters updated and the values assigned in approval matrix.

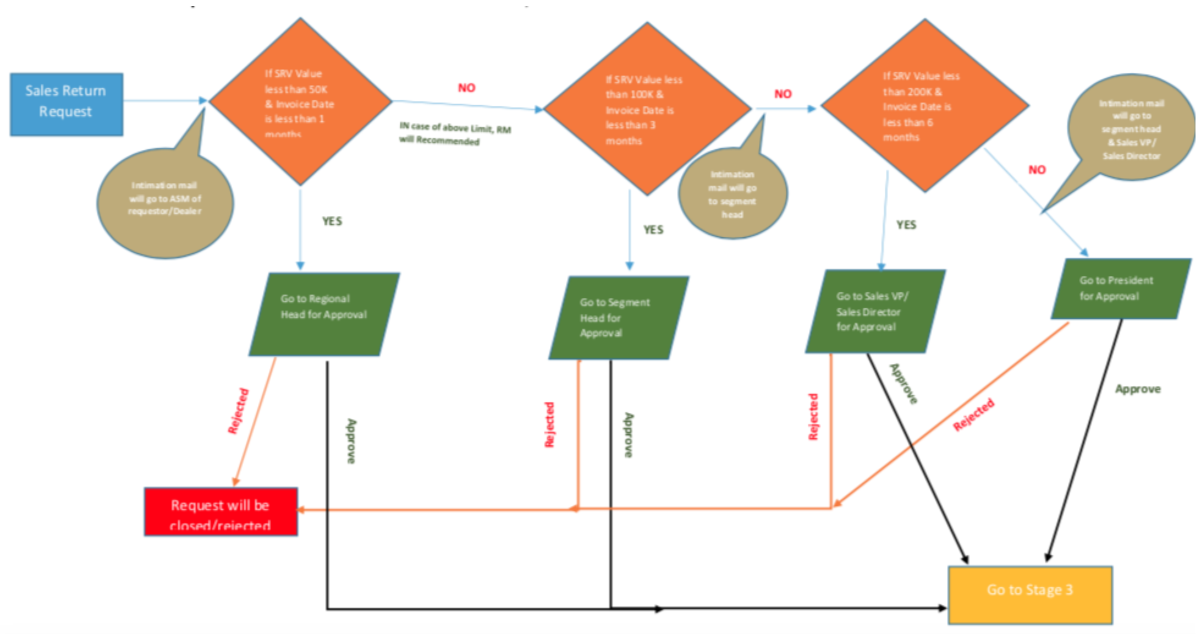
Flow for Quality Reason:



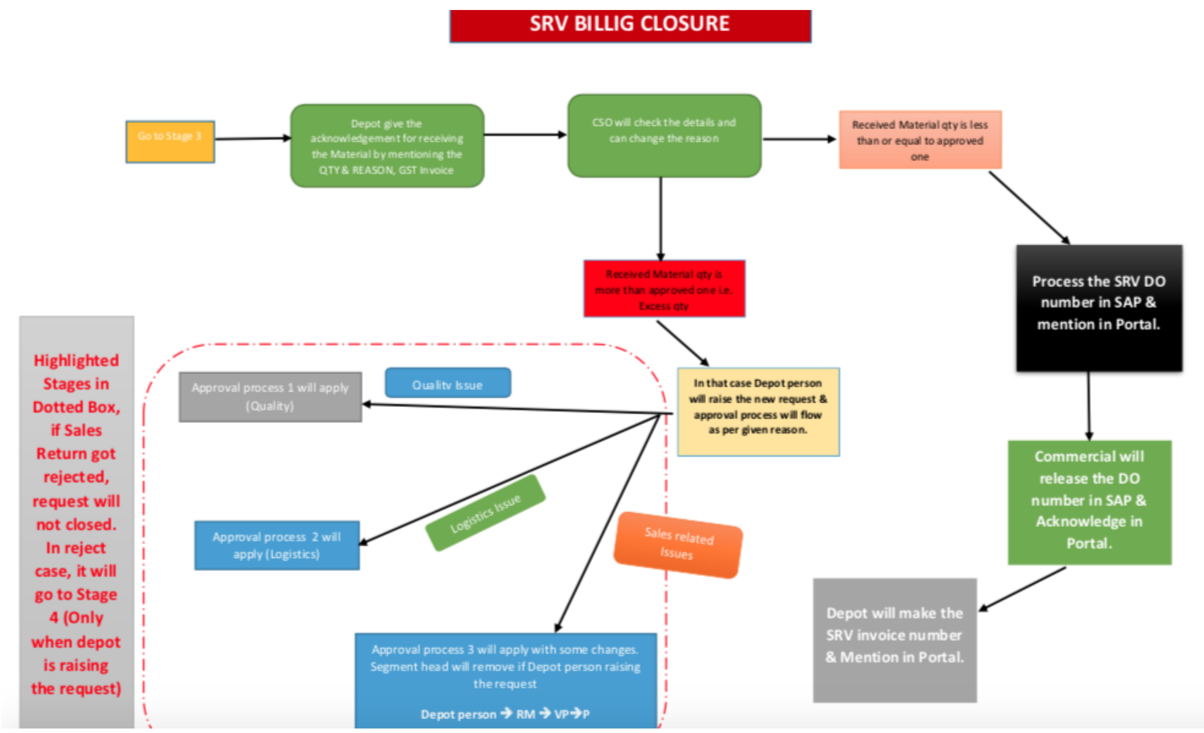
Flow for Logistics Reason:



Flow for Commercial:



Flow for SRV Billing Closure:



All the request work as per the attached flow. And following points needs to be taken care of:

1. Each action should be processed with the confirmation popup only.
2. The request will be raised with the request no on popup.
3. The save (draft) request need to be managed separately which can be processed on click the view button.
4. All the reconsider request can be edited in pending only.
5. The buttons should only be visible on basis of roles.
6. Validation checks required for checking word limits in all input fields.
7. Need to mention file type and upload limit for Uploading Invoice.
8. Spellings/Messages to be corrected.
9. Dealer name / Dealer Code or Depot name

Gaps and Issues in current Build:

1. The extra buttons are visible from angular conditional check for users.
2. The save request is not visible and deleted from the frontend. Need to manage separate menu for save requests.
3. Input field validations.
4. Messages popup mandatory for all the action taken to confirm yes or no.
5. Process stuck at CSO in Billing Closure Process.
6. Depot Code not correct in View Details.
7. Buttons to be hidden role basis and condition basis.
8. MIS Reports filters and Data visibility.