

## Garage Management System (GMS)

Category: Salesforce Developer

Proposed Solution

Objective:

Develop a Salesforce-based application that automates customer, vehicle, and service management operations in garages.

Modules:

1. Customer Management – Manage customer details and history.
2. Vehicle Management – Track vehicle details and service history.
3. Service Request Management – Create and monitor service jobs.
4. Technician Assignment – Assign technicians to jobs automatically.
5. Billing & Invoicing – Generate invoices upon service completion.
6. Reports & Dashboards – Analyze performance metrics.

Implementation Tools:

- Salesforce Custom Objects, Apex, Flows, Process Builder, LWC
- Validation Rules and Security Controls

Expected Outcomes:

- 50% reduction in manual data handling
- Improved service tracking
- Enhanced customer satisfaction