VINCENT RICHITELLI

CONTACT

📍 06512, East Haven, Connecticut
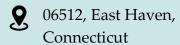
📱 (203) 415-3860

✉ vin.richitelli@gmail.com

SKILLS

- JavaScript programming
- CSS proficiency
- Library design
- HTML expertise
- Application development
- Microsoft Office
- Windows
- Customer Service
- Training & Development
- Customer Relationship Management

CERTIFICATIONS

- EMT - Certified Emergency Medical Technician
- CFR - Certified First Responder

Tech-savvy Full Stack Web Developer proficient in fundamental front-end languages and server-side languages. In-depth knowledge of MySql and MongoDB. Skillful creating servers and databases for functionality and designing and developing API's.

Veteran banking professional dedicated to team and business success. Proven skills in building long-lasting relationships by applying strong communication, critical thinking and planning abilities. Analytical and detail-oriented with a demonstrated record of accomplishment in meeting sales and service goals. Knowledgeable about training employees, optimizing procedures and de-escalating challenging situations with a calm and professional approach.

WORK HISTORY

October 2019 to Current

Universal Banker *Webster Bank*, Middletown, Connecticut

- Increased sales by 10%
- Identified customer financial needs through in-person efforts, cold calls, referrals and marketing while providing strong product knowledge and quality service.
- Displayed knowledge and proficiency in explaining, selling and administering products and referred customers to appropriate resources for enhanced services.

May 2019 to October 2019

Dispatcher *American Medical Response, AMR*, New Haven, CT

- Managed over 100 calls.
- Kept detailed track of all available field personnel and all in-progress and completed calls.
- Planned, organized and managed work of subordinate staff to accomplish consistent work within organizational standards.

January 2016 to May 2019

Relationship Banker *Bank Of America*, Wallingford, CT
- Managed over 50 customer calls
- Continually boosted branch production and revenue by consistently meeting all monthly and quarterly sales goals.
- Supervised branch operations and made continuous improvements in each area.

EDUCATION

Expected in June 2024
BBA Computer And Information Sciences
Post University, Waterbury, CT
- Continuing education in computer and information sciences
- Current GPA: 3.50

Minored in
- Cyber Security
- Computer Networking
- Software Development
- Communication & Media Studies

Expected in July 2021
Certificate of Completion Full Stack Web Development
University of Connecticut, Stamford, CT
Skills
- HTML & CSS
- JavaScript
- JQuery
- Bootstrap
- Node.js
- MySQL
- Git