

Old Age Pension allowance

Overview

Old age pension is for Botswana citizens only who are 65 years old and above. Eligible pensioners are required to register either with the Pension Officers at the District Commissioners Office, Service Provider or Headquarters (Social Protection Department). Currently, the pension allowance is BWP530.00 per month. Pensioners have a choice to access their allowance as cash from Service Providers in all pay points or monthly bank transfer to beneficiaries' bank accounts.

Who is eligible?

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How do I get this service?

Applicants are required to register with the department of Social Protection at headquarters, district offices and Service Providers.

Who can appoint a proxy?

- A beneficiary who is unable to collect their old age pension due to ill health, Old Age or Physical disability may appoint any person of his/her choice, preferably a relative to receive the allowance on their behalf.
- A beneficiary may revoke a proxy or appoint another if still necessary.
- Proxy must produce his/her Omang during payments.

Life Declaration

A beneficiary who receives the allowance through bank credit or through proxy is required to make a life declaration once in every six months, failing which the payment is automatically suspended until he/she declares, in which case he/she would be entitled to arrears.

How do I access missed payments (arrears)?

A beneficiary who is unable to collect his/her allowance during payments will be paid arrears cumulatively for a period of six months which he/she has to apply for through the department or service provider.

Conditions applied

- An old Age Pensioner who is serving a prison term or is on extra-mural sentence, payments are stopped up to the month he/she is released from prison or complete his/her sentence and he/she is not entitled to arrears for that period.
- Arrears can only be claimed within a continuous period of twenty three months from date of application. Arrears beyond twenty three months is forfeited.

Where can I get more information on this Service

More information can be obtained from all Local Authorities or toll free numbers:

MLG Headquarters	365-8430
Gaborone City Council	0800 600 061
Francistown City Council	0800 600 242
South East District Council	0800 600 795
Southern District Council	0800 600 795
Kweneng District Council	0800 600 794
Kgatleng District Council	0800 600 880
Lobatse Town Council	0800 600 876
Jwaneng Town Council	0800 600 765
Selibe Phikwe Town Council	0800 600 746
Sowa Town Council	0800 600 754
Kgalagadi District Council	0800 600 793
Ghanzi District Council	0800 600 770
North West District Council	0800 600 792
North East District Council	0800 600 792
Chobe District Council	0800 600 875
Central District Council	0800 600 796

Or the Department of Social Services Pensions Office @ 3971916.

Ministry of Local Government and Rural Development

Private Bag 006

Gaborone, Botswana TEL: 0800 600 718

Tel: (267) 365 8400

Fax: (267) 397 2382

Toll Free: 0800 600 718

E-mail: mlg-publicrelations@lists.gov.bw

Contact Persons

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Mr. Tshiamo Percy

Public Relations Office

Telephone: 365 8454

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Opening hours: 7:30 am to 4:30 pm, Monday to Friday, except public holidays