

# User Application for Botswana Animal Identification and Traceability System (BAITS)

## Overview

- The BAITS system provides a platform for farmers to provide information on their livestock.
- This platform is offered online (via internet access). BAITS is used for animal registration, transfer of ownership, arrival of livestock, veterinary drug treatments and removal of dead/fallen stock.
- This also allows the farmer to report in the system animals they have lost. Animals may be lost due to natural causes or slaughter.

## Who is eligible?

Citizens and non-citizens.

## How do I get this service?

- Fill and Submit **user access application form** at any local Department of Veterinary Services office.
- A username and password specific for the individual will be issued at time of application.

## What supporting documents are required?

- Valid ID card.
- An affidavit (if custodian).

## How long will this service take?

Thirty (30) minutes.

## How much does it cost?

No cost.

## Where can I obtain this service?

Visit the nearest veterinary offices across the country to obtain this service

Opening hours: 07:30 to 12:45 and 13:45 to 16:30, Monday to Friday, except public holidays.

## Where can I get more information on this Service

Contact the nearest Veterinary Offices

BAITS Café/agent

**Or**

Call Centre: 17755

Email. [moa17755@gov.bw](mailto:moa17755@gov.bw)