



February 17, 2025

TO WHOMSOEVER IT MAY CONCERN

Dear Sir/Madam,

This letter is being issued to Vinutan Naik 11305602 on his request, for the purpose of procuring lawful Green Card. This letter is to confirm that Vinutan Naik was employed with Accenture Solutions Private Limited, (hereinafter referred as “Accenture”) full time (45 Hours per week) in Bengaluru, India from October 24, 2016 to December 27, 2021. He was designated as career level 9- Cloud Analytics Specialist.

During his tenure at Accenture, Vinutan Naik was responsible for the following:

- Involved in the meetings with Business line team for translating business requirements into functional specifications.
- Involved in requirement gathering and in design phase meetings.
- Involved in Systems maintenance and L3 Support and provided call support on weekend.
- Involved in TIBCO EMS administration activities like creating/deleting queues, topics, user monitoring destinations and store files and compact.
- Involved in resolving the infrastructure issues in production and non-production environments.
- Worked on resolving tickets as per Incident, Change, Problem management processes.
- Worked on deployment over TEA GUI and BW-Admin for BW 6.X.
- Attended CAB meetings to get the CRQ approval and implemented by coordinating with various teams.
- Involved in multi weekend activities like OS patching, NAS migration, Certificate Migration, SOX.
- Involved in Building/Recreating Appspace and Appnode depending upon the requirement.
- Involved in raising a case and worked with vendor (TIBCO) support for issues.
- Experienced in LDAP configuration like Add/Remove Roles for TIBCO.
- Involved in creation of Domains/Appspace/Appnodes.
- Involved in monitoring Kafka clusters and services like Broker, Zookeeper.
- Involved in monitoring the PODS and services in OpenShift containers and portainer.
- Installed and configured all required SAP database servers and application servers.
- Managed SAP users, authorizations, and profiles.

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- Monitored all SAP systems (work processes, users, system logs, short dumps, locks, developer traces, system traces, disk space).
- Administered the SAP database with Database Administrator (planned and performed database upgrades, applied database maintenance, designed and maintained physical database layout, performed database reorganizations, design, maintained database security, administered database performance, managed database storage, database problem determination and resolution.
- The SAP Basis Administrator is responsible for the management of the SAP environment. The SAP Basis Administrator responsibilities included configuring, monitoring, tuning, and troubleshooting the SAP technical environment on an ongoing basis.
- Participated in business requirements and functional requirements review meetings which involved devising, strategizing, and explaining technical specifications and the way to achieve customized software solutions.
- Participated in business requirements sessions, developed low/high-level design documents and developed SOPs for support teams.
- Involved in requirements gathering, Analysis, Architectural design, capacity management migration plan, fine tuning the systems for performance and maintenance.

Skills:

- Experienced in TIBCO, DevOps, ELK, SAP PI/PO.

Yours Sincerely,

Girish Papanna
Lead Personnel Administration-FE HRO India
Accenture Solutions Private Limited

Disclaimer: This credence letter is for submission to an external organization issued on employee's request. This communication is not a relieving letter. Accenture Solutions Private Limited. assumes no responsibility in the event of misuse or tampering of the content by the employee.

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